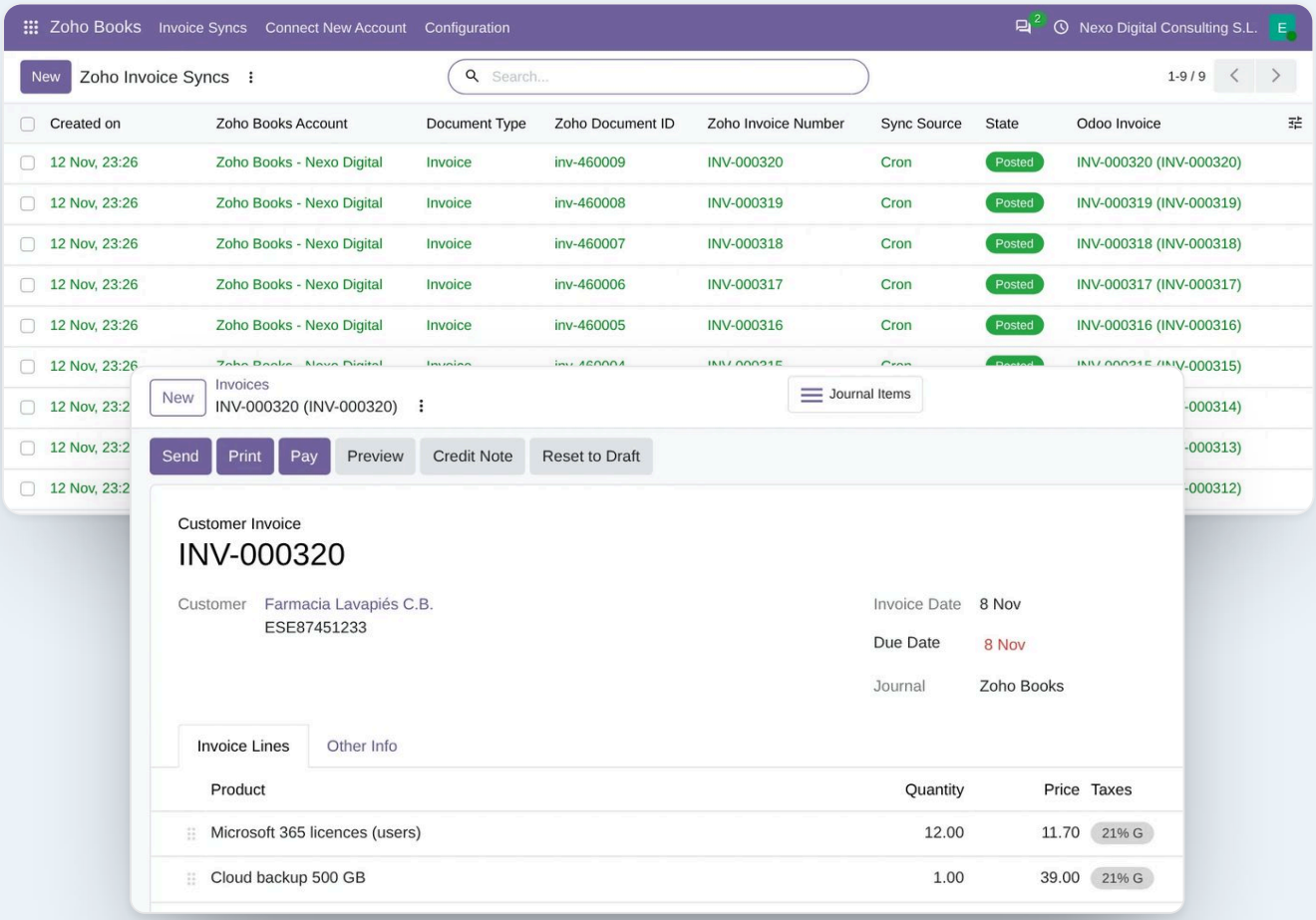
CONNECTOR GUIDE · INVOICING AND TAX

Zoho Books connector for Odoo

The invoices and credit notes you issue in Zoho Books come into Odoo accounting with their Zoho number, and Odoo never registers them again in VERI*FACTU.

Odoo 17 · 18 · 19 · 20 | 14-day trial, no card | Edition of 18-11-2026



Real Odoo 20 screenshot. Zoho Books invoices in Odoo and, in front, one of them in the Zoho Books journal, with its Zoho number.

Contents

On the right, the page where each chapter starts. Menu and button names are those of Odoo in English.

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This guide describes version 20.0.1.3.4 of the module (Odoo branch 20.0, commit fba95ab9c). Everything in it comes from its published code, the platform's official documentation or real screenshots.

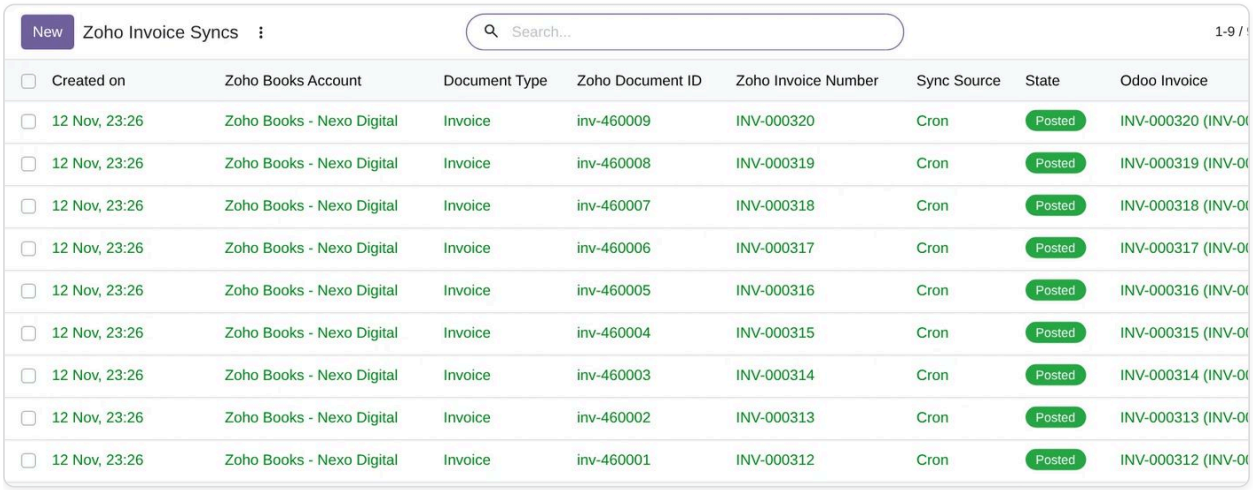
The screenshots come from a test Odoo 20 database, with a made-up company and data and no real connection to Zoho Books. The module also has a version for Odoo 17, 18 and 19.

1 Who it is for and what it solves

The connector is for anyone who invoices with Zoho Books and keeps their accounts in Odoo. It happens a lot: the sales team issues invoices in Zoho, because they already used it or find it convenient, and the accountancy firm or the finance department closes the month in Odoo. Without the connector, someone copies each invoice from Zoho into Odoo, or imports it with a spreadsheet, and checks that the numbers, customers and taxes add up.

With the connector, every invoice you send from Zoho Books goes into Odoo accounting already posted, with the same number it has in Zoho, in a journal of its own. Credit notes come in as credit notes (refund invoices). Nobody types anything twice.

And there is a second reason: VERI*FACTU. In Spain, Zoho Books registers the invoices it issues with VERI*FACTU. If Odoo registered them again when posting them, the tax authority would receive two records of the same sale. The connector prevents this: in Odoo, Zoho invoices are an accounting mirror and are never registered again.



Created on	Zoho Books Account	Document Type	Zoho Document ID	Zoho Invoice Number	Sync Source	State	Odoo Invoice
12 Nov, 23:26	Zoho Books - Nexo Digital	Invoice	inv-460009	INV-000320	Cron	Posted	INV-000320 (INV-0
12 Nov, 23:26	Zoho Books - Nexo Digital	Invoice	inv-460008	INV-000319	Cron	Posted	INV-000319 (INV-0
12 Nov, 23:26	Zoho Books - Nexo Digital	Invoice	inv-460007	INV-000318	Cron	Posted	INV-000318 (INV-0
12 Nov, 23:26	Zoho Books - Nexo Digital	Invoice	inv-460006	INV-000317	Cron	Posted	INV-000317 (INV-0
12 Nov, 23:26	Zoho Books - Nexo Digital	Invoice	inv-460005	INV-000316	Cron	Posted	INV-000316 (INV-0
12 Nov, 23:26	Zoho Books - Nexo Digital	Invoice	inv-460004	INV-000315	Cron	Posted	INV-000315 (INV-0
12 Nov, 23:26	Zoho Books - Nexo Digital	Invoice	inv-460003	INV-000314	Cron	Posted	INV-000314 (INV-0
12 Nov, 23:26	Zoho Books - Nexo Digital	Invoice	inv-460002	INV-000313	Cron	Posted	INV-000313 (INV-0
12 Nov, 23:26	Zoho Books - Nexo Digital	Invoice	inv-460001	INV-000312	Cron	Posted	INV-000312 (INV-0

- **Real Odoo 20 screenshot.** Each Zoho Books document inside Odoo, posted and with its Odoo invoice.

What changes day to day

- Zoho invoices reach Odoo on their own every 15 minutes, or instantly if you register the webhook.
- Each invoice keeps its Zoho number: the one your customer saw is the one in your accounts.
- The customer, lines, taxes and due date come from Zoho; you do not type them.
- Anything that does not add up (a currency you do not have active, a duplicate number) is stopped and flagged, instead of being posted wrongly.

When it is not for you

- If you issue your invoices in Odoo: then Odoo is the issuer and what you need is a VERI*FACTU module for Odoo, not this connector.
- If you want to bring Zoho payments, vendor bills or quotes into Odoo: the connector brings customer invoices and credit notes, nothing else.
- If your Odoo is Odoo Online: it does not allow third-party modules to be installed. You need Odoo.sh or your own server.

2 The connector in numbers

4
Odoo versions: 17, 18, 19 and 20

15
minutes between runs; with the webhook, instantly

6
Zoho data centres, from Europe to China

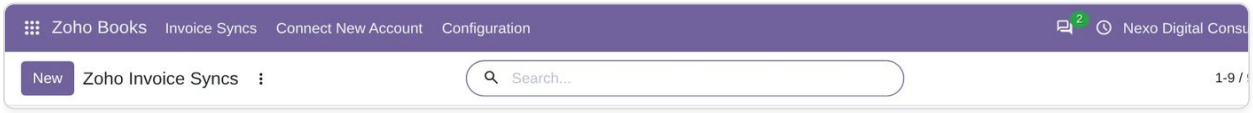
4,636
lines of code (Odoo Apps, 13-11-2026)

140+
automated tests passing on Odoo 20 (01-11-2026)

14
days of FlexigoTech Cloud trial, no card needed

It works on Odoo Community and Enterprise: it only needs Invoicing. It asks Zoho for three permissions and all three are read-only. It was tested against a real Zoho Books organisation in the Europe data centre in September 2026, with Odoo 19; the connection through FlexigoTech Cloud is tested with a stand-in for the cloud in the automated tests.

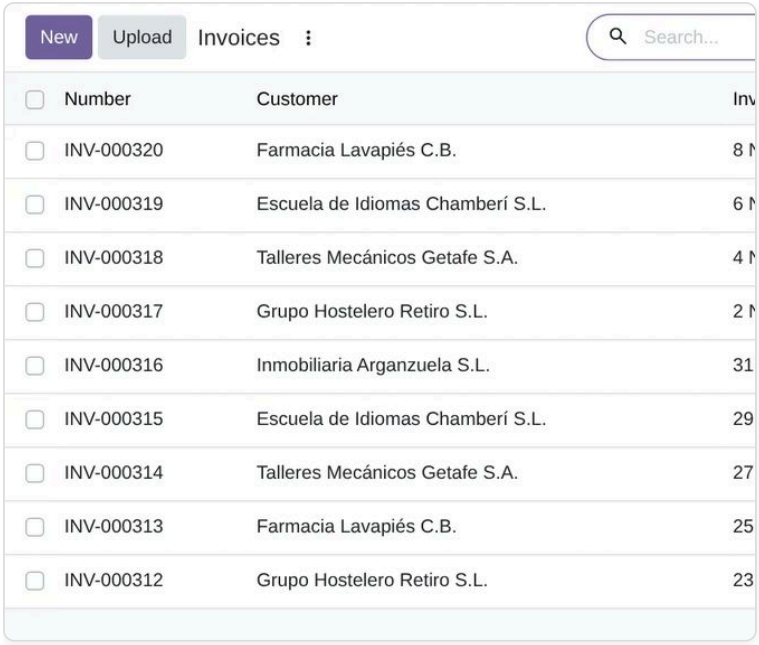
3 Where you see it in your Odoo



- **Real Odoo 20 screenshot.** The Zoho Books app bar, with the sync list open.

Invoice Syncs	Each Zoho document that arrives, with its status and the Odoo invoice it creates.
Connect New Account	The wizard for connecting a Zoho Books organisation. Only administrators see it.
Configuration › Accounts	Your Zoho Books accounts: one per organisation.
Configuration › Sync Log	Each attempt to fetch a document, with its result.

The Zoho Books menu is visible to users in the connector's **Administrator** group. Outside the app, the connector works in **Invoicing**: Zoho invoices and credit notes go into a journal of their own, "Zoho Books", as posted customer invoices. The customers on those invoices are in **Contacts**.



- **Real Odoo 20 screenshot.** In **Invoicing**, the Zoho Books invoices with their Zoho number and their customer.

In **Invoicing**, Zoho invoices sit alongside the rest. To see them on their own, filter by the Zoho Books journal: each one carries the number Zoho gave it and, as its source, "Zoho Books" and that same number.

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4 What you need before you start

- Your Zoho Books organisation, the one that issues your invoices.
- An app of your own in the Zoho API console (api-console.zoho.eu if your Zoho is in Europe), of type "Server-based Application". It gives you a client ID and a client secret.
- Know which data centre your Zoho is in: Europe, US, India, Australia, Japan or China.
- Odoo 17, 18, 19 or 20, on Odoo.sh or on your own server, not on Odoo Online. It works on Community and Enterprise.
- An Odoo administrator: they accept the FlexigoTech Cloud data list and the routing of your Zoho app through the cloud.

The connector only reads. It asks Zoho for these permissions, all read-only: invoices (ZohoBooks.invoices.READ), credit notes (ZohoBooks.creditnotes.READ) and settings (ZohoBooks.settings.READ), which is where your organisations are.

> If a VERI*FACTU module for Odoo is active in the Odoo company (FlexigoTech's flexigo_spain_verifactu module or Odoo's l10n_es_edi_verifactu), Zoho documents arrive but are not posted: Zoho Books has already registered them. The chapter "VERI*FACTU: Odoo does not repeat it" explains this.

It is installed like any third-party Odoo module, on Odoo.sh or on your own server. Odoo installs `flexigotech_cloud`, the connection to FlexigoTech Cloud, at the same time, and Invoicing if you did not have it.

5 Who issues and who registers

VERI*FACTU is the tax authority's system for making every invoice leave, at the moment it is issued, a chained record that cannot be changed afterwards. The record is generated by the software that issues the invoice. If you invoice with Zoho Books, that software is Zoho Books.

The regulation (RD 1007/2023, article 9) requires the record to be generated when the invoice is issued, not afterwards. That is why the connector starts from a simple rule: Zoho Books issues and registers; Odoo posts what Zoho issued and registers nothing.

WHO	WHAT IT DOES WITH EACH INVOICE
Zoho Books	Issues it, gives it its number, sends it to your customer and registers it with VERI*FACTU.
The connector	Brings it into Odoo once Zoho has sent it, with its number, and posts it in the Zoho Books journal.
Odoo	Holds it in the accounts: entries, taxes, payments and reports. It does not register it again.

In Zoho Books Spain, registration with VERI*FACTU is switched on in the settings of your own Zoho: it is a matter for your Zoho Books, not the connector, and you do not have to buy anything else for Odoo. In September 2026, Zoho Books did not allow invoices to be created through its API without it being switched on.

The three combinations

VERI*FACTU IN ZOHO BOOKS	VERI*FACTU IN ODOO	WHAT HAPPENS
On	Off	The correct setup: Zoho registers and Odoo posts with the Zoho number.
On	On	There would be two records of the same sale. The connector does not post: the documents wait in **Blocked**.
Off	Off or on	In Spain, Zoho Books does not let you issue like this: it asks you to switch on VERI*FACTU first.

The dates

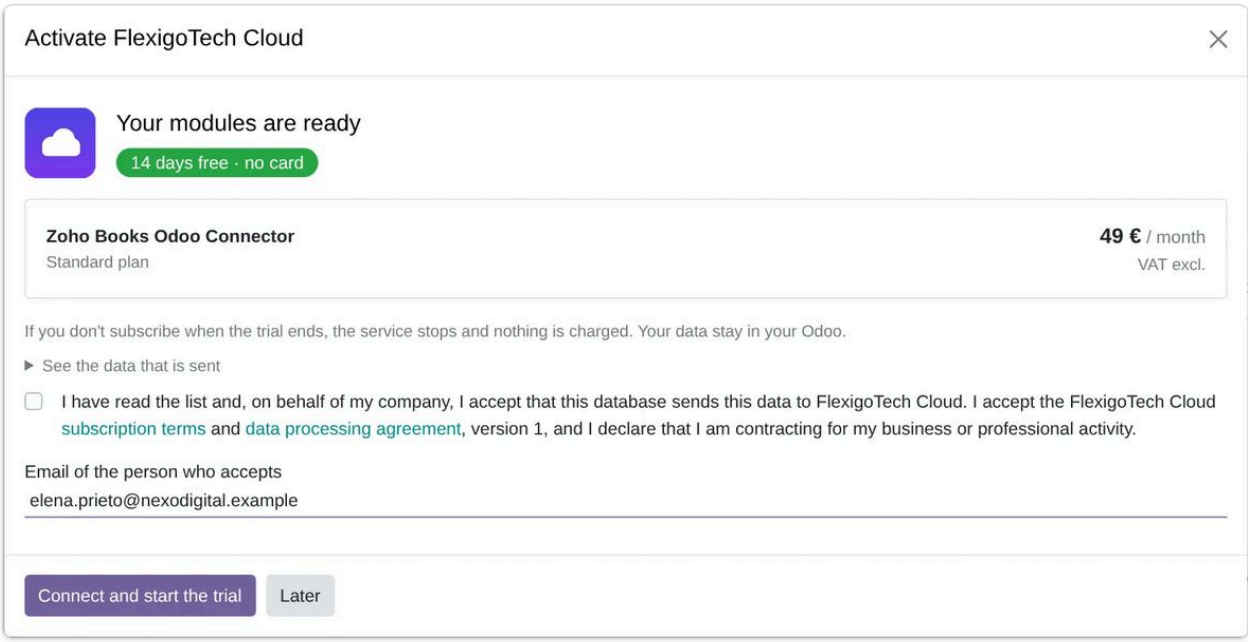
The BOE currently sets 1 January 2027 for those who pay Corporate Income Tax and 1 July 2027 for everyone else. On 5 October 2026 the tax authority announced that it plans to postpone this until October 2028; until it appears in the BOE, the 2027 dates apply. With this connector, the date that applies to you affects your Zoho Books, which is the one that registers.

> If you issue some invoices in Zoho and others in Odoo, the Odoo ones follow their own route: this connector only deals with those that come from Zoho and changes nothing about the rest.

6 The FlexigoTech Cloud trial

1 **Click Activate in the top bar**

It appears as soon as you install the module. It opens the **Activate FlexigoTech Cloud** window, with the Standard plan and its 14 free days, no card needed.



- **Real Odoo 20 screenshot.** The activation window: read the data list, tick the box and enter your email.

2 **Accept and enter your email**

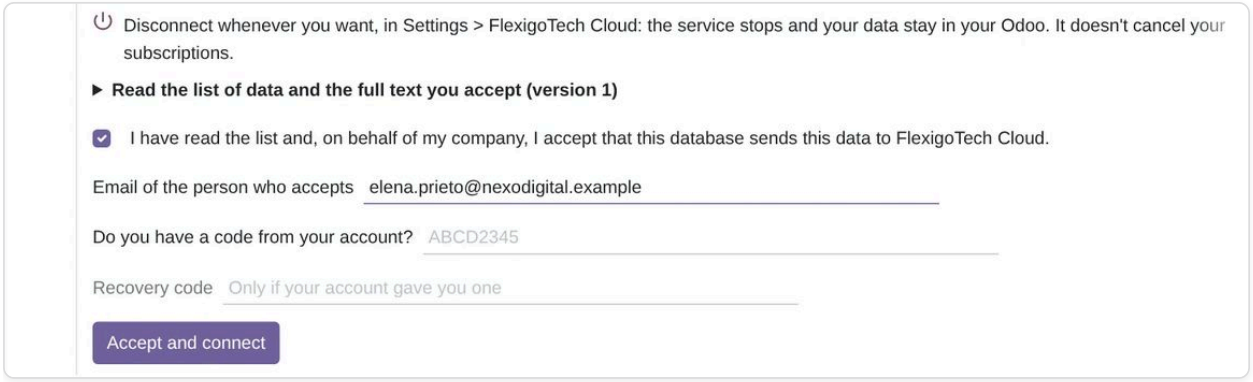
Tick "I have read the list and, on behalf of my company..." (it includes the subscription terms and the data processing agreement) and type the **Email of the person who accepts**.

3 **Click Connect and start the trial**

Odoo registers the database with FlexigoTech Cloud and the module trial starts. If you want to leave it for later, **Later** closes the window.

The same, from Settings

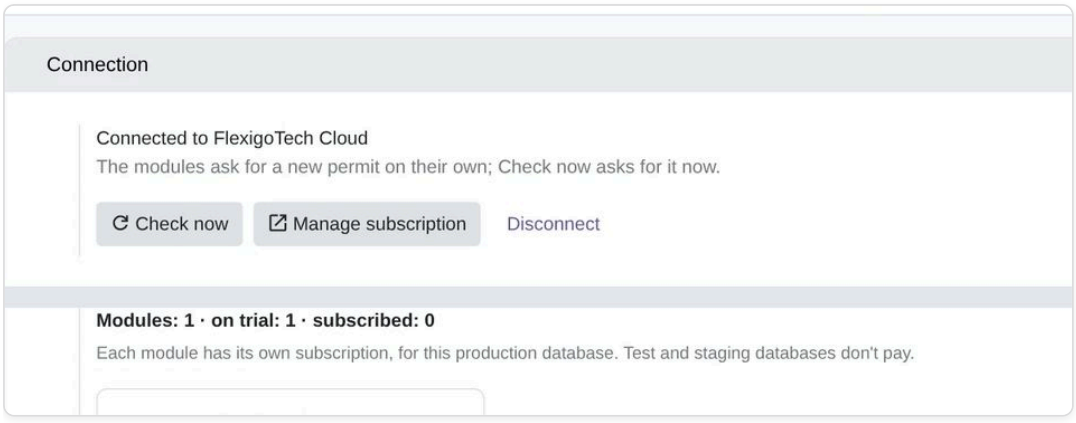
In **Settings › FlexigoTech Cloud** you will find the full list of what the database sends. Tick the box, enter the email and click **Accept and connect**. If you already have an account at app.flexigotech.com, the **Do you have a code from your account?** field links the database to it (the code is valid for 10 minutes).



- **Real Odoo 20 screenshot.** Settings › FlexigoTech Cloud, before connecting: the box ticked, the email and **Accept and connect**.

Once the database is connected, the **Modules** block shows each module with its status: **On trial** and the date it ends, **Subscribed**, and so on. From there you choose the plan (Standard or Pro, monthly or yearly) and click

Subscribe: payment is made on the Stripe page, outside Odoo.



- **Real Odoo 20 screenshot.** Settings › FlexigoTech Cloud with the database connected and the connector on trial.

Prices exclude VAT. If you do not subscribe when the trial ends, the service stops and nothing is charged; your data stays in your Odoo. **Check now** asks for the permission immediately (otherwise the module renews it by itself every 6 hours).

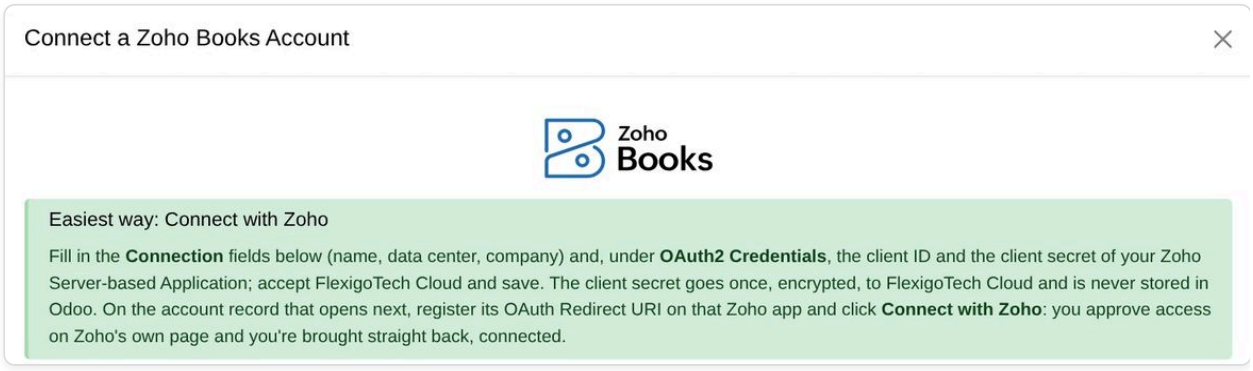
> On a neutralised copy (staging) or a database with demo data, you cannot start a trial: Settings says so with "This database is a neutralised copy or has demo data, so trials can't be started here."

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7 Connecting your organisation step by step

1. **Open Connect New Account**

   The **Connect a Zoho Books Account** window appears, with the two ways of connecting explained at the top.



   - **Real Odoo 20 screenshot.** The wizard: at the top, the easiest way, with the **Connect with Zoho** button.

2. **Enter the connection details**

   A **Name** for the account, the **Zoho Data Center** where you created the organisation (Europe by default) and the Odoo **Company** its invoices go to.

3. **Enter your Zoho app details and accept**

   Under **OAuth2 Credentials**, the client ID and client secret of your app. Tick the box agreeing that your app and your Zoho Books reads go through FlexigoTech Cloud.

4. **Click Connect & Test**
   Odoo creates the account and sends the client secret to FlexigoTech Cloud, which stores it encrypted. Odoo keeps no copy. The account opens.

5. **Register the redirect URI in your Zoho app**
   The account shows its **OAuth Redirect URI**. Copy it into your Zoho app as the "Authorized Redirect URI".

6. **Click Connect with Zoho**
   You go to the Zoho page, approve the access and return to the account, now connected. If your app sees only one organisation, the **Organization ID** fills in by itself; if it sees several, the notice lists them and you enter it yourself.

7. **Click Test Connection**
   A test read: the **Zoho Books connection OK** notice says how many sent invoices the account can see.

> Only an administrator can accept routing through FlexigoTech Cloud and connect with Zoho. If the box is not ticked, nothing is sent.

A Zoho Books organisation is connected only once per database, even if its account is archived: that way no invoice is posted twice.

What Odoo says when the wizard finishes

Zoho Books connection OK	The account is created, authorised and has read from Zoho. It is already fetching invoices.
Zoho Books account created	The account is created, but something is missing: almost always, approving access with **Connect with Zoho** or the **Organization ID**.
The connection test has failed	The account is created, but the test read failed. The notice gives the reason; fix it and click **Test Connection**.

In all three cases the account opens and nothing you typed is lost. The wizard does not keep any copy of the client secret: it goes to the cloud in the same step and the form forgets it.

If you change app or secret

Enter the new client secret in the account and save: it goes to FlexigoTech Cloud again. A new app is authorised again with **Connect with Zoho**, unless you also paste its refresh token. If you want the cloud to forget your app, **Delete from FlexigoTech Cloud**.

8 Your Zoho app and the data centres

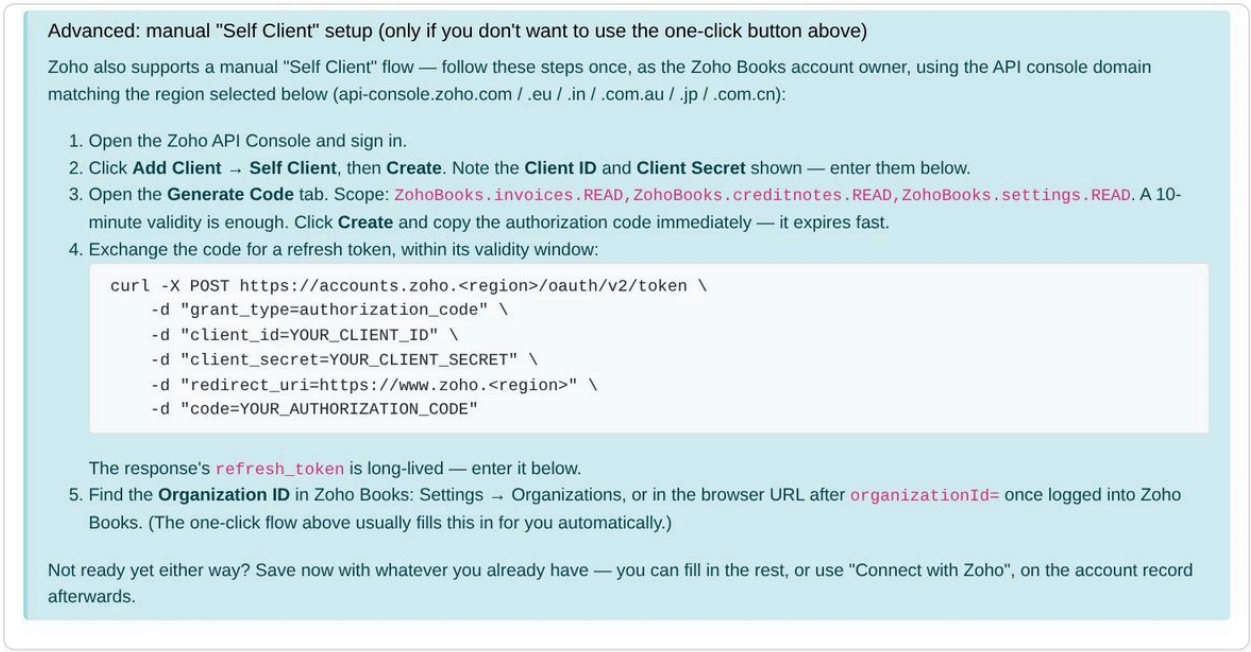
The connector reads your Zoho Books with an app of your own, created in the Zoho API console. That way the permission is yours: you grant it, you see it in your Zoho and you can withdraw it whenever you like. The app has a client ID, which is public, and a client secret, which goes to FlexigoTech Cloud only once and is not kept in Odoo.

The easiest way: Connect with Zoho

In the console, create an app of type "Server-based Application". When you create it, Zoho asks for its "Authorized Redirect URIs": enter the **OAuth Redirect URI** shown by the account in Odoo (you can create the account first and add it afterwards). With the client ID and the client secret, connect the account and click **Connect with Zoho**: Zoho shows you the permissions, you approve them and you return to Odoo. FlexigoTech Cloud exchanges the code that Zoho returns and stores the access.

The advanced way: Self Client

If you prefer not to register any address in Zoho, the console has the "Self Client" type. The wizard explains the steps: create the Self Client, generate a code with the three permissions, exchange it for a refresh token before it expires and find the **Organization ID** in Zoho Books. The refresh token is pasted into **Refresh token (FlexigoTech Cloud, optional)** and travels with the client secret to the cloud. With it, the account is already authorised and **Connect with Zoho** is not needed.



Advanced: manual "Self Client" setup (only if you don't want to use the one-click button above)

Zoho also supports a manual "Self Client" flow — follow these steps once, as the Zoho Books account owner, using the API console domain matching the region selected below (api-console.zoho.com / .eu / .in / .com.au / .jp / .com.cn):

1. Open the Zoho API Console and sign in.
2. Click **Add Client** → **Self Client**, then **Create**. Note the **Client ID** and **Client Secret** shown — enter them below.
3. Open the **Generate Code** tab. Scope: `ZohoBooks.invoices.READ,ZohoBooks.creditnotes.READ,ZohoBooks.settings.READ`. A 10-minute validity is enough. Click **Create** and copy the authorization code immediately — it expires fast.
4. Exchange the code for a refresh token, within its validity window:

```
curl -X POST https://accounts.zoho.<region>/oauth/v2/token \
    -d "grant_type=authorization_code" \
    -d "client_id=YOUR_CLIENT_ID" \
    -d "client_secret=YOUR_CLIENT_SECRET" \
    -d "redirect_uri=https://www.zoho.<region>" \
    -d "code=YOUR_AUTHORIZATION_CODE"
```

   The response's `refresh_token` is long-lived — enter it below.
5. Find the **Organization ID** in Zoho Books: Settings → Organizations, or in the browser URL after `organizationId=` once logged into Zoho Books. (The one-click flow above usually fills this in for you automatically.)

Not ready yet either way? Save now with whatever you already have — you can fill in the rest, or use "Connect with Zoho", on the account record afterwards.

- **Real Odoo 20 screenshot.** The advanced way in the wizard: the Self Client steps, with the three read permissions.

The permissions it requests

ZOHO PERMISSION	WHAT IT IS USED FOR
ZohoBooks.invoices.READ	Read your customer invoices.
ZohoBooks.creditnotes.READ	Read your credit notes.
ZohoBooks.settings.READ	See your organisations, to fill in the Organization ID.

None of them allows writing to Zoho. The connector does not create, change or delete anything in your Zoho Books.

The data centres

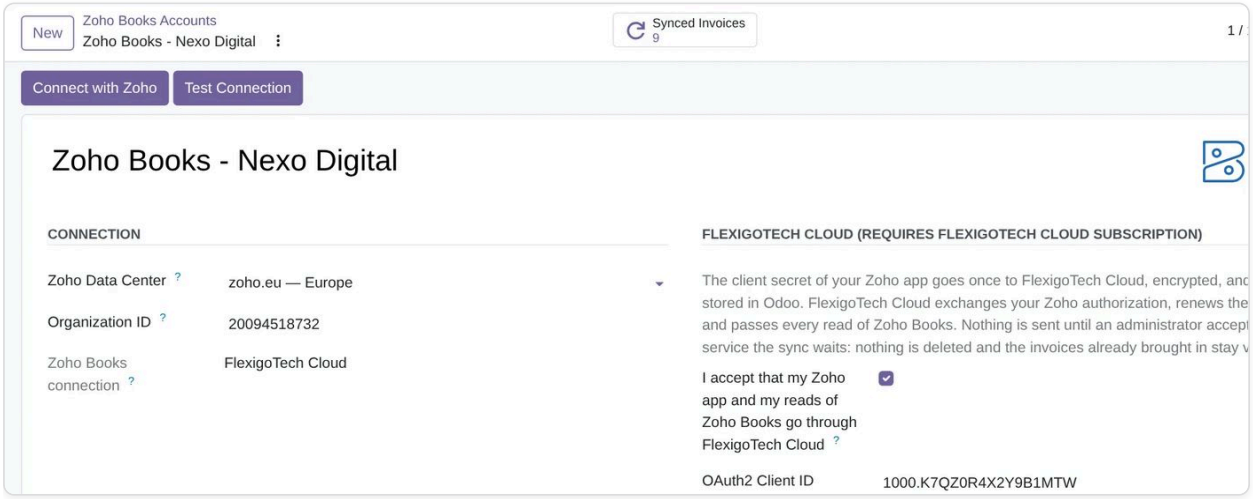
Zoho stores each organisation in a data centre, and each one has its own addresses. The Odoo account carries its own in **Zoho Data Center**, and the API console you use is the one for that data centre (api-console.zoho.eu for Europe).

DATA CENTRE	ZOHO SIGN-IN	ZOHO BOOKS API
zoho.eu (Europe)	accounts.zoho.eu	www.zohoapis.eu
zoho.com (US and global)	accounts.zoho.com	www.zohoapis.com
zoho.in (India)	accounts.zoho.in	www.zohoapis.in
zoho.com.au (Australia)	accounts.zoho.com.au	www.zohoapis.com.au
zoho.jp (Japan)	accounts.zoho.jp	www.zohoapis.jp
zoho.com.cn (China)	accounts.zoho.com.cn	www.zohoapis.com.cn

The European addresses were checked against a real organisation; the others are those published by Zoho. If you choose a data centre that is not yours, Zoho does not recognise the app and the connection fails.

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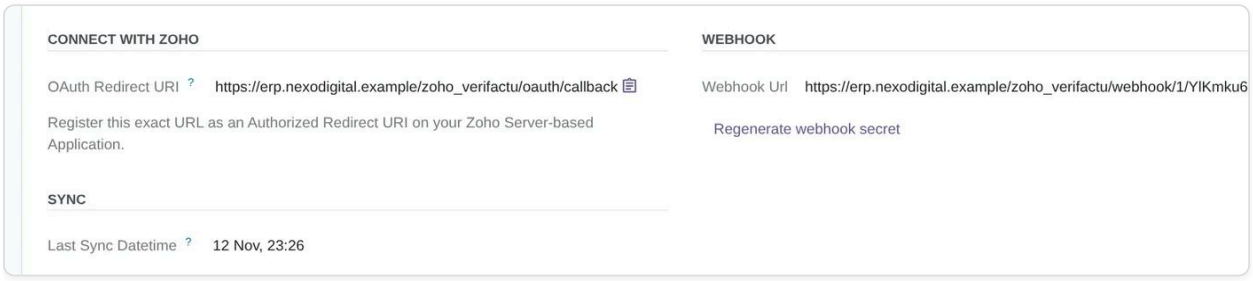
9 The account, field by field



- **Real Odoo 20 screenshot.** The account: at the top, **Connect with Zoho** and **Test Connection**; below, the connection.

Zoho Data Center	Where your Zoho is: zoho.eu, zoho.com, zoho.in, zoho.com.au, zoho.jp or zoho.com.cn.
Organization ID	The number of your organisation in Zoho Books. Every read goes to that organisation.
Zoho Books connection	FlexigoTech Cloud in new accounts.

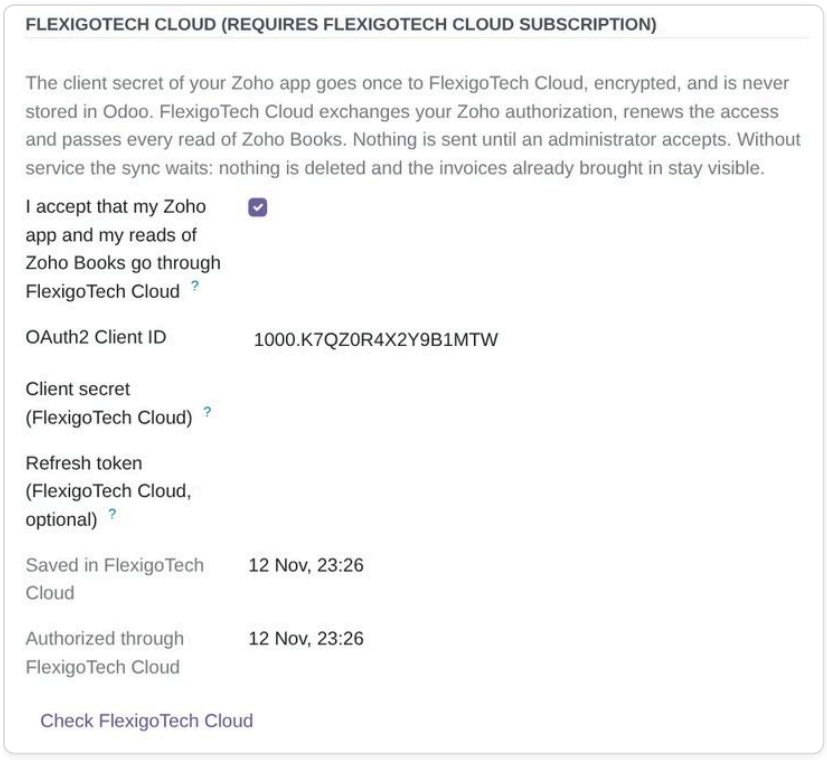
Saved in FlexigoTech Cloud and Authorized through FlexigoTech Cloud	When your app reached the cloud and when you approved access in Zoho. With both dates, the account can read.
Check FlexigoTech Cloud	Asks the cloud whether it has this account's app stored.
Delete from FlexigoTech Cloud	Deletes your app and its access from the cloud. The account stops reading until you connect it again.
Synced Invoices	The button at the top: the documents this account has fetched.



- **Real Odoo 20 screenshot.** Further down: the redirect URI, the webhook and the last sync.

Webhook Url	The address to which Zoho Books can send a notification for each invoice. It carries a secret: without it, Odoo does not accept the notification.
Regenerate webhook secret	Changes the secret and, with it, the URL. The Zoho Books notification has to carry the new one.
Last Sync Datetime	How far the last run got. The next one requests what has changed since then.

To stop an account, archive it: while it is archived it makes no calls to Zoho Books and its webhook does not accept notifications. An account that has already fetched documents cannot be deleted, only archived: its syncs record which Zoho invoice each journal entry corresponds to.



- **Real Odoo 20 screenshot.** The FlexigoTech Cloud part: the tick box, the client ID and the dates when it was saved and authorised.

The client secret and the refresh token are written but never read: after saving, the fields appear empty because Odoo does not hold them. The two buttons below tell you whether the cloud has your app and delete it from there.

Accounts from before the cloud

If you were already using an earlier version of the connector, with your app stored in Odoo, those accounts remain as they were: their **Zoho Books connection** says Direct and they read Zoho from your Odoo. New accounts of that same company also go direct, so that deleting one does not leave you without a connection. Those in a new database always go through FlexigoTech Cloud.

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10 How invoices arrive

The task **Zoho Books: sync invoices (resilience net)** asks Zoho Books every 15 minutes for the invoices with status sent and the credit notes that have changed since the last run. The first time, it looks at the last 30 days.

Each document is requested again from Zoho by its id before being posted: what counts is what Zoho says at that moment. If two paths bring the same document at the same time, only one of them posts it.

The webhook

If you want an invoice to arrive immediately, create a webhook in Zoho Books that calls the account's **Webhook Url**. The notification only needs the id of the invoice (invoice_id) or of the credit note (creditnote_id): the connector requests the document from Zoho. Notifications reach your Odoo directly, without passing through FlexigoTech Cloud.

A notification waits no more than 10 seconds for Zoho. If it fails, the document is left in **Error** and the task tries again on its next run.

> The webhook is optional. Without it, everything arrives all the same through the task, at most 15 minutes later.

The marker of how far it got

Each run requests what has changed in Zoho since the **Last Sync Datetime** and, when it finishes, moves it forward. There are two cases in which it does not advance fully, so that nothing is left behind:

- If a document ends in **Error**, the marker stays at that document's date: the next run requests it again.
- If one of the two lists (invoices or credit notes) does not arrive, the marker does not move: the next run repeats the same stretch.
- Repeating an already posted document does nothing: the connector recognises it and does not create another entry.

Lists are requested 200 at a time. The first run, with 30 days of history, can bring many invoices: between one call and the next there is a short pause so as not to hit Zoho's call limit.

Why a document is requested again

Neither the webhook notification nor the task's list is used for posting. They only say which document to look at. The connector requests the whole document from Zoho by its id and posts what Zoho replies at that moment. That way, a false or stale notification cannot put data into your accounts.

How to set up the webhook in Zoho Books

In your Zoho Books, create a webhook that fires when an invoice or a credit note is sent and that calls, with POST, the account's **Webhook Url**. The connector accepts the body as JSON or as a form, and looks for the id in these places:

IN THE NOTIFICATION	WHAT IT UNDERSTANDS
invoice_id	An invoice with that id.
creditnote_id	A credit note with that id.
document_type or module with credit note	A credit note.
data with any of the above inside	The same, one level down.

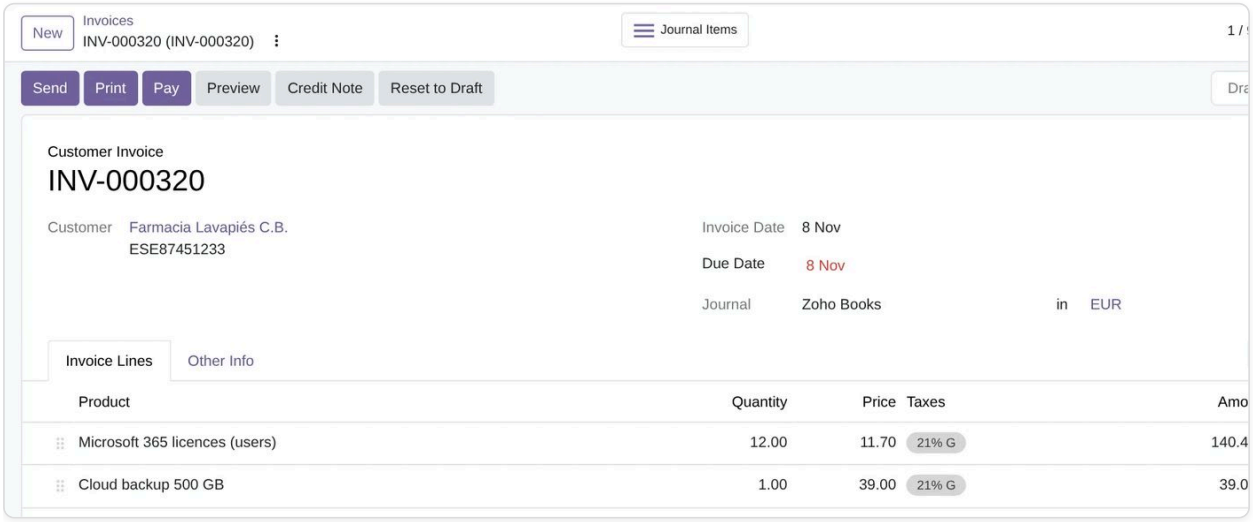
The connector replies as follows, so that Zoho knows whether it has to repeat the notification:

RESPONSE	WHEN
200 OK	The document is posted, ready to be posted, or locked by an Odoo VERI*FACTU (the scheduled task checks it again on its own).
200 OK (no id)	The notification carried no id: there is nothing to do.
200 Paused	The database has no FlexigoTech Cloud service at that moment: the scheduled task will pick it up when the service returns.
404	The URL does not belong to any active account: the secret does not match or the account is archived.
500	The document failed, with the reason. The scheduled task retries it on its next run.

The first run

The first time the task runs on a newly connected account, it looks at the last 30 days. With a lot of history, each list is requested 200 documents at a time, up to 50 pages per run; whatever is left, the following runs pick up. If you had already copied any invoice from those 30 days into Odoo by hand, in another journal, the first run brings it in again in the Zoho Books journal: review that period before you connect.

11 From the Zoho document to the Odoo entry



- **Real Odoo 20 screenshot.** Zoho Books invoice INV-000320 in Odoo: its number, its customer, the Zoho Books journal and its lines.

Number and reference	Those from Zoho Books. Odoo does not assign a number of its own.
Journal	Zoho Books. The connector creates it the first time, with the code ZOHO.
Invoice Date	The one from Zoho.
Due Date	The one Zoho gave the customer. If Zoho does not send one, Odoo calculates it as it does for any invoice.
Source	"Zoho Books" and the document number.
Client	The one on the Zoho invoice (chapter "Customers, products and taxes").
Currency	The one on the Zoho invoice, if it is active in Odoo.

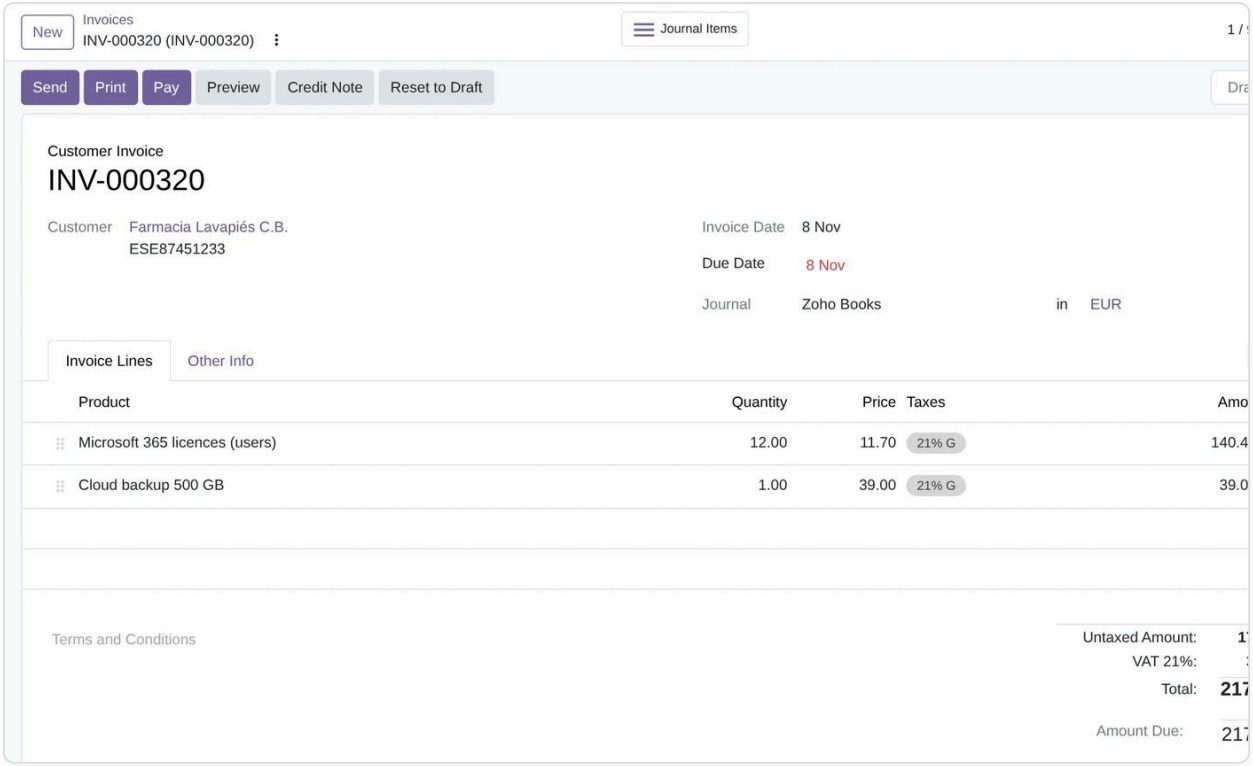
A Zoho credit note comes in as a credit note (reversal invoice). If the company has the Spanish localisation that asks for the reason for the credit note, it goes in with code 01 (R1).

> The Zoho Books journal only holds what the connector brings in. An invoice made in Odoo in that journal, or the copy of one from Zoho, cannot be posted: this way it never takes the number of the next Zoho invoice.

An example

A consultancy issues Zoho Books invoice INV-000320 to Farmacia Lavapiés C.B., with tax ID ESE87451233: 12 Microsoft 365 licences at €11.70 and a cloud backup at €39.00, both with 21% VAT. It sends the invoice from Zoho.

On the next run, 15 minutes later at the most, the connector sees it in the Zoho list, requests the whole document and looks up the customer by tax ID. It does not find one, so it creates it. The lines come in with their description, quantity, price and the 21% sales tax. The invoice ends up posted in the Zoho Books journal as INV-000320: base €179.40, VAT €37.67, total €217.07. The same as in Zoho.



- **Real Odoo 20 screenshot.** Invoice INV-000320 in Odoo, with its lines, VAT and total, identical to Zoho Books.

What it checks before posting

- That the document has lines. With no lines, it does not come in.
- That it has a number. With no Zoho number, it does not come in: the connector never makes one up.
- That its currency is the company currency or one that is active in Odoo.
- That no other entry in the Zoho Books journal already has that number.
- That there is no active Odoo VERI*FACTU in the company.
- And, once posted, that the entry still has the Zoho number.

If all goes well, the sync moves to **Posted**, its history records which Odoo invoice it created and the log notes a **Success** attempt.

All or nothing

Turning a document into an entry either goes through whole or not at all. If something fails along the way (a tax, a currency, another module that objects on posting, or a number that Odoo changes), everything done with that document is rolled back: no half-finished invoice is left in your accounts. The sync stays in **Error** with the reason.

12 The Zoho Books journal and numbering

Zoho invoices go to a sales journal of their own, "Zoho Books", with the code ZOHO. The connector creates it with the first invoice of each company and puts it last among your sales journals, so it is never the one Odoo proposes for a new invoice.

The number is Zoho's

Each entry carries the Zoho number as both its number and its reference, for example INV-000320. Odoo does not assign one of its own. If Odoo were to give it a different number on posting, the connector rolls it back and says so: a Zoho invoice does not come in with a number other than its own.

If another entry in the journal already has that number, the document does not come in and the error says so. This happens, for example, if you connect two Zoho organisations that number in the same way. Nothing is renumbered.

A journal just for Zoho

In the Zoho Books journal you cannot post an invoice made in Odoo: not a new one, not a copy of a Zoho one, not a credit note made by hand. The warning tells you to issue it in Zoho Books or use another journal. This way the journal follows Zoho's numbering and never takes the number of the next Zoho invoice.

> If you already have a journal with the code ZOHO that is not a sales journal, the connector cannot create its own and says so: change the code of that journal.

13 Credit notes

A Zoho Books credit note comes into Odoo as a customer credit note, posted, with its Zoho number and in the same journal. It is the way to correct an invoice that is already registered: under VERI*FACTU an invoice is not deleted, it is corrected by a credit note.

The task requests credit notes with the same marker as invoices, so a credit note whose notification was lost also arrives. Via the webhook, a notification with creditnote_id, or with the document type credit note, is treated as a credit note.

If the company has the Spanish localisation that asks for the reason for the credit note, the credit note goes in with code 01, the Spanish tax authority's R1. The lines, customer, taxes and currency follow the same rules as an invoice.

> A credit note does not reduce the outstanding balance of the invoice in Odoo on its own: it stays as a customer credit note and is reconciled like any other.

To close it, open the invoice in Odoo: the credit note appears among the customer's outstanding credits and you can add it. Or reconcile them from accounting, as you do with any credit note.

14 Customers, products, taxes and currencies

The customer

- First it looks for an Odoo contact with the same tax ID as the Zoho customer.
- If there is none, one with its **Zoho Contact ID**, the one the connector stores when it creates a customer.
- If there is none, it creates the customer with the name, tax ID and email from Zoho. With no name, it is called **Zoho Books Customer**.

The lines

Each line comes in with its description, quantity and price. If an Odoo product has the ID of the item on that line in **Zoho Item ID**, the line carries that product. The module does not show that field on any screen: without it, the line comes in with no product. No line is lost.

Taxes

The tax on each line is looked up by its percentage among the company's percentage-based sales taxes: a Zoho 21% takes the first 21% sales tax.

> If the company has no sales tax with that percentage, the line comes in with no tax. Before you connect, check that you have the sales taxes you use in Zoho.

The currency

An invoice in the company currency comes in in that currency. In another currency, it comes in in that currency if it is active in Odoo. If it is not active or does not exist, the invoice is not posted and the error says which currency is missing: the amount is never simply converted into your currency.

How the tax is chosen

THE ZOHO LINE CARRIES	IN ODOO IT TAKES
A percentage, for example 21	The company's first percentage-based sales tax with that 21.
A percentage you do not have in Odoo	No tax: the line comes in without one.
No percentage	No tax.

If in Odoo you have two sales taxes with the same percentage, for example one for goods and another for services, the connector uses the first in the tax list. If you want the Zoho lines to take the other one, put it first. And before you connect, check that every percentage you use in Zoho exists in Odoo: it is the hardest thing to correct afterwards.

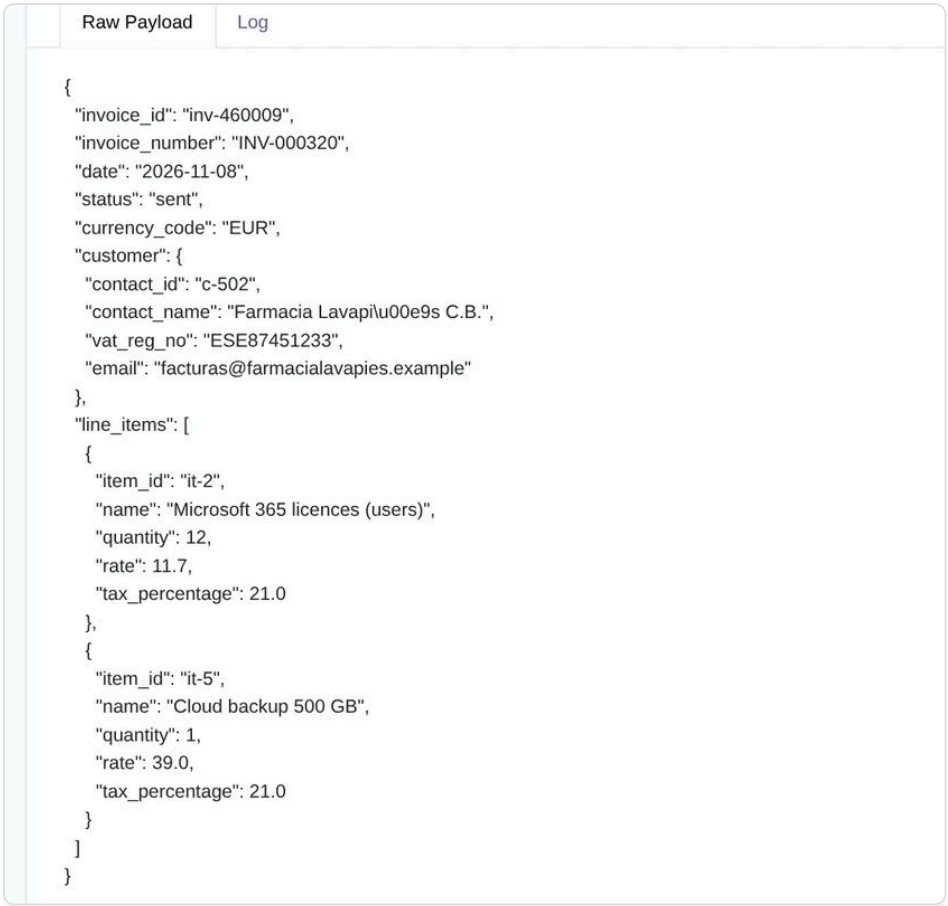
The due date

The due date is the one Zoho gave your customer: the payment terms the customer has in Odoo do not change it. If Zoho sends no due date, or it is earlier than the invoice date, Odoo calculates it as it does for any other invoice.

15 The data that goes back and forth

From the Zoho document, the connector uses this data. Everything else is stored as is in **Raw Payload**, so you can see where each item comes from.

FROM ZOHO BOOKS	IN ODOO
invoice_number (or the credit note number)	Entry number and reference
date	**Invoice Date**
due_date	**Due Date** (invoices only)
currency_code	Currency
customer.vat_reg_no	Customer tax ID, to find or create the customer
customer.contact_id	The customer's **Zoho Contact ID**
customer.contact_name and email	Name and email of a new customer
line_items.name or description	Line description
line_items.quantity and rate	Quantity and price
line_items.tax_percentage	Sales tax with that percentage
line_items.item_id	Product with that **Zoho Item ID**, if there is one



- **Real Odoo 20 screenshot.** What Zoho returned for invoice INV-000320: the customer and the two lines.

What leaves your Odoo

- To Zoho, read-only requests only, through FlexigoTech Cloud.
- To FlexigoTech Cloud, once, your client ID and your client secret, and the refresh token if you use a Self Client.
- To FlexigoTech Cloud, after each run, how many documents were posted, failed or were blocked. Numbers only: no texts, no ids, no contents.

FlexigoTech Cloud passes each Zoho response on to your Odoo and keeps nothing of it beyond what is needed to deliver it. Webhook notifications go straight from Zoho to your Odoo.

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16 VERI*FACTU: Odoo does not repeat it

Odoo has two VERI*FACTU implementations that could register an invoice a second time: the flexigo_spain_verifactu module from FlexigoTech, which does it when posting, and Odoo's l10n_es_edi_verifactu, which does it when sending. The connector depends on neither and protects itself against both.

- If either of them is active on the company, the Zoho document arrives but is not posted: it is left **Blocked**, with the reason.
- The account counts those that are waiting under **Waiting for VERI*FACTU of Odoo to be off**. The first run after you switch it off posts them.
- A Zoho entry cannot be posted by hand while that VERI*FACTU is active.
- When you send a Zoho entry from Odoo, the connector removes Odoo's Veri*Factu option from it: sending it never registers it.

The BOE currently sets 1 January 2027 for taxpayers who pay Corporate Income Tax and 1 July 2027 for everyone else. On 5 October 2026 the tax authority announced that it plans to postpone this until October 2028; until that appears in the BOE, the 2027 dates apply.

> Whether Zoho Books registers your invoices in VERI*FACTU is a setting of your Zoho Books, not of the connector.

If you had an Odoo VERI*FACTU switched on

Zoho documents that arrive while it is switched on wait in **Blocked**. They are not lost: each run checks them again without calling Zoho. When you switch it off for that company, the next run requests them from Zoho and posts them, with the same care as the rest.

The connector checks two things on the company: whether flexigo_spain_verifactu is active in VERI*FACTU mode and whether l10n_es_edi_verifactu is marked as mandatory. It reads those fields; it neither installs nor needs either of the two modules.

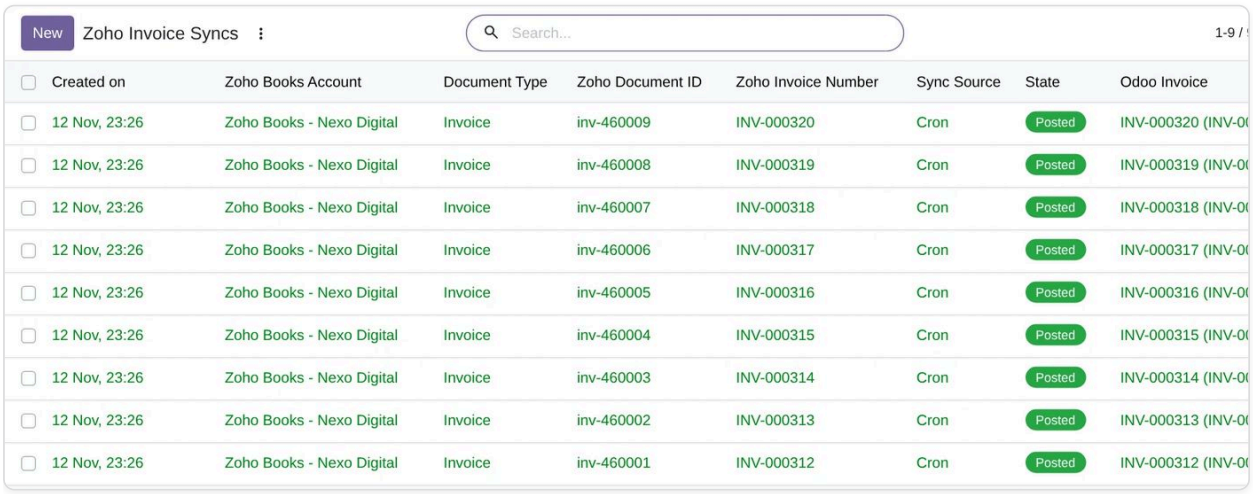
How to tell whether it affects you

You do not need to look for it in the settings of each module. If a Zoho document is left **Blocked**, its message says which Odoo VERI*FACTU is blocking it and in which company. And the account shows, at the top, a number with how many are waiting. If you do not see that number, nothing is blocked.

If you do issue from Odoo in another company

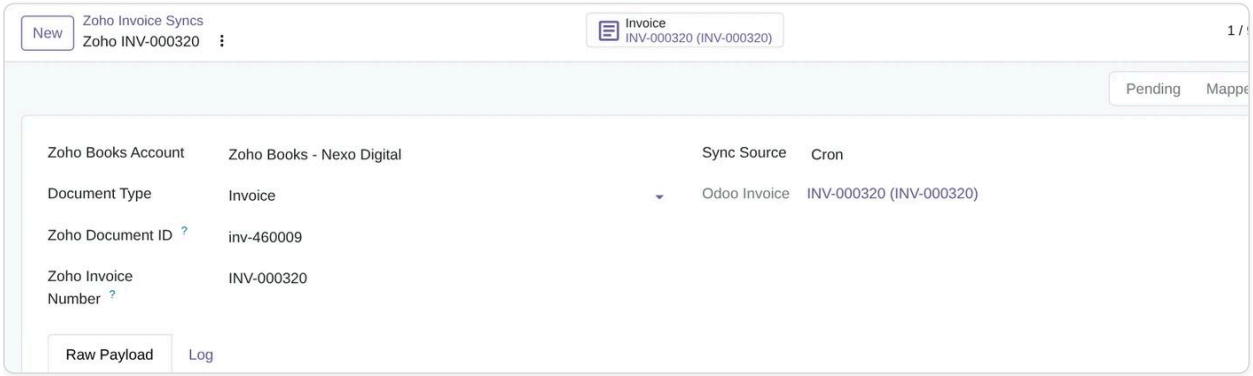
The block applies per company. One company can issue its invoices in Odoo with its VERI*FACTU switched on and another can bring in its own from Zoho Books with the connector. What cannot happen is for the same company to have both at once: in that case the Zoho ones wait.

17 Syncs and their log



- **Real Odoo 20 screenshot.** Each Zoho document with its number, its source, its status and its Odoo invoice.

STATUS	WHAT IT MEANS
Pending	The document is being fetched.
Mapped	The Odoo invoice has been created and still needs to be posted.
Posted	The invoice is posted in Odoo with its Zoho number.
Blocked	It is not posted because an Odoo VERI*FACTU is active on the company.
Error	Something failed. The message says what, and nothing was posted.

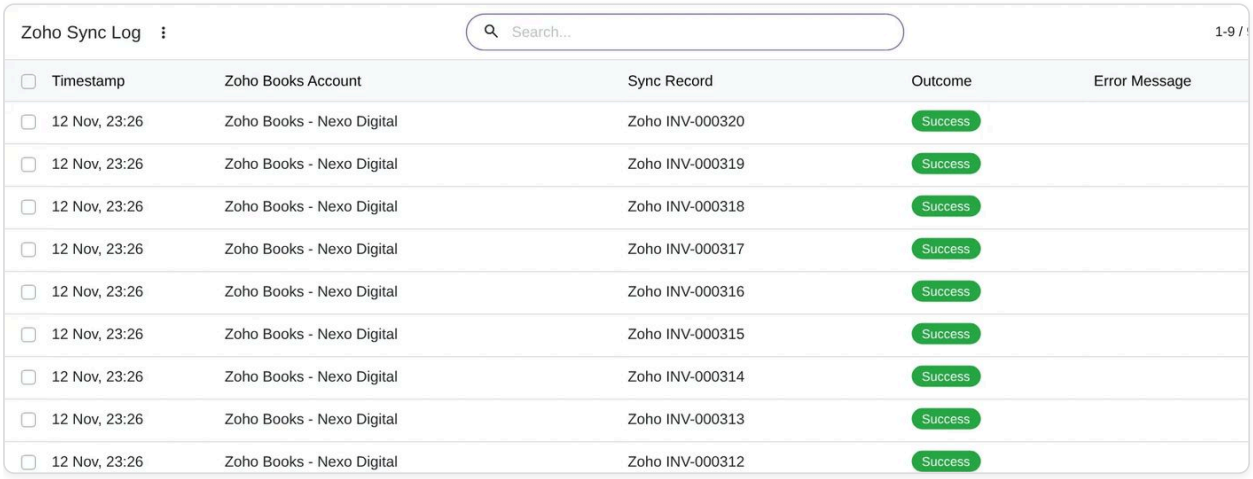


- **Real Odoo 20 screenshot.** A sync: the account, the type, the Zoho id and number, and its Odoo invoice.

Sync Source	**Cron** if the scheduled task fetched it and **Webhook** if it arrived through the Zoho notification.
Odoo Invoice	The invoice or credit note it created. The button at the top opens it.

Raw Payload	What Zoho replied, as is.
Log	Each attempt with this document and its outcome.

A sync in **Error** has the **Retry** button. In addition, the task retries it on its own up to 3 times.



- **Real Odoo 20 screenshot.** Each attempt, with its account, its document and its outcome.

The **Outcome** is **Success**, **Error** or **Blocked**, and the **Error Message** gives the reason. In addition, each posted sync leaves a message in its history with the number of the invoice it created.

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18 What happens on its own

TASK	FREQUENCY	WHAT IT DOES
Zoho Books: sync invoices (resilience net)	15 minutes	Fetches the sent invoices and credit notes that changed, checks the blocked ones again and retries those that failed.

- It waits 0.2 seconds between one call to Zoho and the next, so as not to exceed Zoho's limit when there are many invoices.
- If a document fails, the next run requests it again: the marker of how far it got does not leave it behind.
- Documents that no longer appear in Zoho's lists are retried automatically only 3 times, 20 at a time per run. After that, use **Retry**.
- Anything blocked by an Odoo VERI*FACTU is checked on every run, without calling Zoho while it remains blocked.

You change the frequency in **Settings › Technical › Scheduled Actions**, with developer mode on.

An ordinary day

TIME	WHAT HAPPENS
9:02	You send invoice INV-000321 from Zoho Books. With the webhook registered, within a few seconds it is in Odoo, posted in the Zoho Books journal.
9:15	The task runs. It sees INV-000321 in the Zoho list, recognises it and does nothing more.

TIME	WHAT HAPPENS
11:40	You issue a credit note in Zoho. Its notification fails because Zoho is slow to reply: the sync is left in **Error**.
11:45	The task requests it from Zoho again and posts it as a credit note.
18:00	Your accountancy firm opens Odoo: the day's invoices are in the accounts, with their Zoho numbers.

Without the webhook the same thing happens, except that each invoice waits for the next run of the task, 15 minutes at most.

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19 Security, permissions and multiple companies

Who sees what

- The Zoho Books menu and its data belong to the connector's **Administrator** group.
- Only an Odoo administrator accepts the step through FlexigoTech Cloud, connects with Zoho and deletes an account.
- The client secret and the refresh token, in accounts created before the cloud, are visible only to an Odoo administrator. In new accounts, Odoo does not hold them.
- Each account, its syncs and its log can only be seen from its company.

The webhook

The **Webhook Url** carries a random secret for each account. A call without it, or with that of another account, gets a "does not exist" reply. An archived account accepts no notifications. And even if the notification gets through, only the id counts: the document is requested from Zoho. If you think someone knows the URL, **Regenerate webhook secret** changes it.

Deleting, archiving, uninstalling

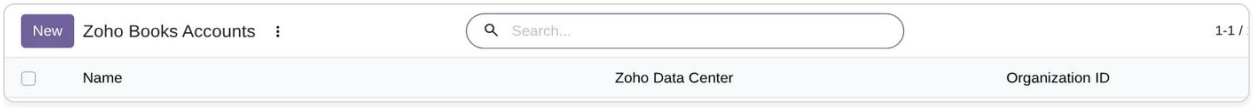
An account that has already brought in documents is not deleted, it is archived: its syncs say which Zoho invoice each entry is, and without them a new account would post them again. When you delete an account with no documents, or uninstall the module, its Zoho app is also deleted from FlexigoTech Cloud.

What each one stores

WHERE	WHAT IT STORES
Your Odoo	The client ID, the **Organization ID**, the data centre, the webhook secret, each sync with what Zoho replied (up to 100,000 characters) and the posted invoices.
FlexigoTech Cloud	The client secret of your app and the access to Zoho, encrypted, which it renews on its own.
Zoho Books	Your invoices and your credit notes, as always. The connector changes nothing.

Multiple companies and multiple organisations

Each Zoho Books account belongs to one Odoo company, and its invoices go to that company, to its Zoho Books journal and with its taxes. The VERI*FACTU block is checked company by company.



- **Real Odoo 20 screenshot. Zoho Books Accounts**: one row per connected organisation.

You can connect several Zoho organisations, each in its own account, but each organisation only once per database. The Standard plan of FlexigoTech Cloud includes up to 3 accounts and the Pro plan up to 10.

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20 If something fails

Without a trial or subscription	The sync waits: it does not call Zoho, does not mark anything as failed and does not delete anything. The invoices already fetched stay in Odoo. It resumes on its own on renewal.
Test Connection fails	Check that the account has an **Organization ID** and the two FlexigoTech Cloud dates. If **Authorized through FlexigoTech Cloud** is missing, click **Connect with Zoho**.
Zoho does not let you return to Odoo	The account's **OAuth Redirect URI** is not in your Zoho app, or it is not identical.
A missing currency	Activate the currency in Odoo and click **Retry**.
The number already exists	Another entry in the Zoho Books journal has that number (another organisation with the same numbering). It is not posted and nothing is renumbered.
An invoice with no lines or no number	It is not fetched: the error says so.
Blocked	An Odoo VERI*FACTU is active on the company. See the chapter "VERI*FACTU: Odoo does not repeat it".

A pause in FlexigoTech Cloud deletes nothing and does not disconnect the account: when the service returns, the task carries on where it left off.

Fix and retry

1. **Open the sync in Error**
   From **Invoice Syncs**. The message at the top says what happened.
2. **Fix the cause in Odoo**
   Activate the currency, create the missing tax or change the journal code that clashes.
3. **Click Retry**
   The connector requests the document from Zoho again and posts it. If it was already posted, it does nothing.

There is no need to retry by hand what failed because of an outage: the task requests it again by itself on the next run.

Other notices you may see

The organisation is already connected	An account with that **Organization ID** already exists, perhaps archived. Use that account.
Consent missing	Before saving the client secret, an administrator has to tick the checkbox. Nothing was sent.
Client ID or client secret missing	Fill in both: nothing is sent without them.
Several organisations	Your app sees more than one: the notice lists them with their number and you enter the **Organization ID** by hand.
Odoo changed the number	A module renumbered the entry. The connector undoes it and does not post it.
Already linked to another invoice	The sync already has a posted entry. No other is created.

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21 Other ways of doing it and what this connector does not do

WAY	WHAT IT INVOLVES
By hand	Each Zoho invoice is typed into Odoo. You have to enter the same number, the same customer and the same taxes, and make sure Odoo's VERI*FACTU does not register it.
Export and import	Zoho exports and Odoo imports spreadsheets. It is a job every month, and the number, customer and tax on each line depend on the spreadsheet being right.
Odoo alone	Odoo 20, Community and Enterprise, ships no Zoho Books connector: there is no Zoho module anywhere in its code.
This connector	Every Zoho invoice and credit note, posted in Odoo with its number, without registering it again.

What it does not do

- It does not issue invoices: Zoho Books issues them.
- It does not write anything to Zoho Books.
- It does not register anything in VERI*FACTU.
- It does not bring in Zoho drafts: only sent invoices and credit notes.
- It does not bring in payments: the invoice stays awaiting payment in Odoo until you record or reconcile the payment.
- It does not bring in vendor bills, quotes or orders from Zoho.
- It does not create taxes: a line without a sales tax with its percentage comes in with no tax.
- It does not work on Odoo Online, which does not allow third-party modules to be installed.

22 Plans and price

€9

License per Odoo version.

+ FlexigoTech Cloud

STANDARD

€49/month

or €490 a year

- First response within 1 working day
- Up to 3 accounts

PRO

€98/month

or €980 a year

- First response within 4 working hours
- Up to 10 accounts
- Video call if needed

14-day trial, no card

Prices exclude VAT

The module license is per Odoo version. FlexigoTech Cloud is paid monthly or annually, and the 14-day trial does not ask for a card. With Standard, up to 3 Zoho Books accounts; with Pro, up to 10. Without a trial or subscription, syncing waits and what has already been brought in stays in your Odoo.

What is included and what is not

- It includes the connection to Zoho Books through FlexigoTech Cloud, module updates and support within your plan's response time: 1 working day with Standard and 4 working hours with Pro, with a video call if needed.
- Help with setup and bug fixes are always available to whoever buys the module, with or without a subscription.
- It does not include tailoring the module, migrating your database to another Odoo version, setting it up for you or importing old data. You arrange your own Zoho Books account, Odoo and hosting.

23 Frequently asked questions

Does Odoo register my invoices in VERI*FACTU again?

No. Zoho Books issues and registers them; Odoo only posts them.

What if I have Odoo's VERI*FACTU switched on?

Zoho documents wait in **Blocked** until you switch it off in that company. After that they come in by themselves.

Since when is VERI*FACTU mandatory?

The BOE currently says 1 January 2027 (Corporation Tax) and 1 July 2027 (everyone else). On 5 October 2026 the tax authority announced that it plans to postpone it to October 2028; until that appears in the BOE, the 2027 dates stand.

How often do invoices arrive?

Every 15 minutes. With the account's webhook registered in Zoho, instantly.

Do I need the webhook?

No. Without it everything arrives all the same, via the task.

What number does the invoice carry in Odoo?

The Zoho Books one, as both number and reference.

Which journal do they go into?

In Zoho Books, a sales journal with the code ZOHO that the connector creates.

Can I make Odoo invoices in that journal?

No: the journal only holds what comes from Zoho. Use another sales journal.

Does it bring in credit notes?

Yes, as credit notes, with their Zoho number.

Does it bring in draft invoices?

No, only sent ones.

Does it bring in payments?

No. The payment is recorded or reconciled in Odoo.

How does it find the customer?

By tax ID; if not, by their Zoho contact; if there is neither, it creates them.

And products?

A line carries a product only if an Odoo product has the **Zoho Item ID** of that line. Otherwise it comes in with its description, without a product.

What if a tax is missing?

The line comes in with no tax. Have the sales taxes you use in Zoho set up in Odoo.

Does it work with invoices in another currency?

Yes, if that currency is active in Odoo. If not, the invoice waits with the error until you activate it.

What happens with the due date?

It is the one Zoho gave your customer.

Does anything change in my Zoho Books?

No. The permissions it asks for are read-only.

My Zoho is in the United States, is that fine?

Yes. The account has six data centres: Europe, US, India, Australia, Japan and China.

Can I connect two Zoho organisations?

Yes, one account each. The same organisation, only once per database.

Does it work without FlexigoTech Cloud?

No. Without a trial or subscription, syncing waits and what has already been brought in stays in Odoo.

Is my client secret stored in Odoo?

No. It goes encrypted to FlexigoTech Cloud and Odoo keeps no copy.

Do I need Odoo Enterprise?

No. It uses Odoo Community's Invoicing.

Does it work on Odoo Online?

No: Odoo Online does not allow third-party modules to be installed. It does work on Odoo.sh and on your own server.

Who creates my Zoho app?

You do, in the Zoho API Console. The connector does not create apps in your Zoho.

Can I bring in old invoices?

The first run brings in those from the last 30 days. Older ones, if they change in Zoho, come in on a later run.

What if I have already copied a Zoho invoice into Odoo by hand?

The first run will bring it into the Zoho Books journal. Check the last 30 days before connecting.

What happens if FlexigoTech Cloud goes down for a while?

The task waits and marks nothing as failed. When it returns, it carries on where it left off.

How do I correct an invoice that has already come in?

The way you always would: with a credit note in Zoho Books, which comes into Odoo as a credit note.

How much of what Zoho replies does it keep?

Up to 100,000 characters per document, in **Raw Payload**.

Can I stop an account without losing anything?

Yes: archive it. It does not call Zoho or accept notices, and everything already brought in stays in Odoo.

Does it use n8n or another tool in between?

You don't need to. If you already have a flow that notifies you of invoices, it can call the webhook URL: the connector only needs the id.

24 Glossary

VERI*FACTU	The Spanish tax authority's system in which every invoice leaves a chained record when it is issued.
Issuer	The program that issues the invoice and generates its record. With this connector, Zoho Books.
Accounting mirror	The invoice in Odoo's accounting, with the Zoho number and without a new record.
Organisation	A company within Zoho Books, with its **Organization ID**.
Data centre	Where Zoho stores your organisation: Europe, the US, India, Australia, Japan or China.
Client ID and client secret	Your Zoho app's identity. The secret is sent encrypted to FlexigoTech Cloud.
Server-based Application	The Zoho app type for **Connect with Zoho**: you approve access on the Zoho page.
Self Client	The Zoho app type in which you generate the code and the refresh token yourself.
Refresh token	The long-lived permission the cloud uses to renew access to Zoho.
Redirect URI	The address of your Odoo that Zoho returns to after you approve access.
Webhook	The notification Zoho Books sends to your Odoo when something happens to an invoice.
Credit note	How a Zoho credit note comes into Odoo.
Synchronisation	The row for each Zoho document in Odoo, with its status.
Pause	What the account does without a trial or subscription: it doesn't call Zoho and doesn't mark anything as failed.
Zoho Books journal	The sales journal with the code ZOHO where Zoho invoices come in.
Credit note	The Zoho Books credit note: it corrects an invoice that has already been issued.
Journal entry	The accounting entry Odoo makes for each invoice.
Post	Leave the invoice recorded in Odoo's accounting. It's what the connector does with each document.

Organization ID	The number of your organisation in Zoho Books. It appears in the Zoho URL after "organizationId=".
Blocked	The status of a Zoho document that is waiting because an Odoo VERI*FACTU is active in the company.

25 Checklist and contact

- [ ] Your Zoho Books organisation and its data centre.
- [ ] Your app in the Zoho API console, with its client ID and client secret.
- [ ] Odoo 17, 18, 19 or 20 on Odoo.sh or on your own server.
- [ ] The sales taxes you use in Zoho, also set up in Odoo.
- [ ] The currencies you invoice in on Zoho, active in Odoo.
- [ ] No Odoo VERI*FACTU switched on in the company of the Zoho invoices.
- [ ] The module installed and the FlexigoTech Cloud trial started.
- [ ] The account created with **Connect New Account**, with an administrator's consent.
- [ ] The redirect URI in your Zoho app and **Connect with Zoho** done.
- [ ] **Test Connection** showing green.
- [ ] If you want invoices instantly: the webhook set up in Zoho Books.
- [ ] The first Zoho invoice in the Zoho Books journal, with its number.

If you'd like us to set it up with you, write to us. With the Pro plan, if needed, we can go through it on a video call.

Email

To install it, set it up or for any question.
comercial@flexigotech.com

On the web

The connector page, with the guide and the prices.
flexigotech.com/en/zoho-books-connector-odoo.html

On Odoo Apps

The module page on the Odoo store.
apps.odoo.com

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