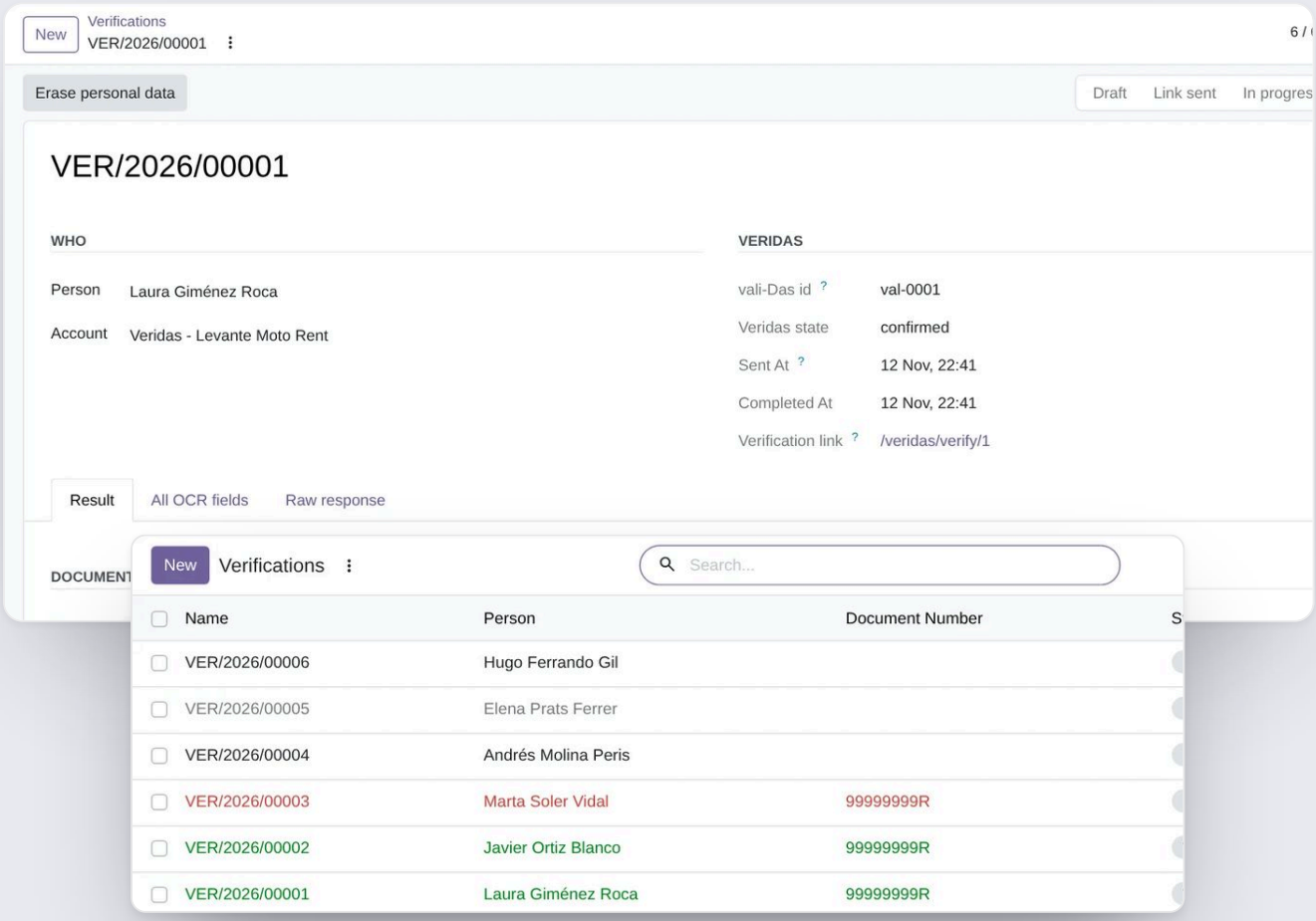
USER MANUAL · IDENTITY AND SIGNATURE

Veridas connector for Odoo

For those who already have the connector: install it, activate it, connect it, set it up and use it, step by step.

Module version 20.0.1.1.2 | Odoo 20 screenshots | Edition of 14-11-2026



Real Odoo 20 screenshot. A finished verification, with the document data and the scores, and the list of verifications in front.

Contents

On the right, the page where each section starts. Menu and button names are those of Odoo in English.

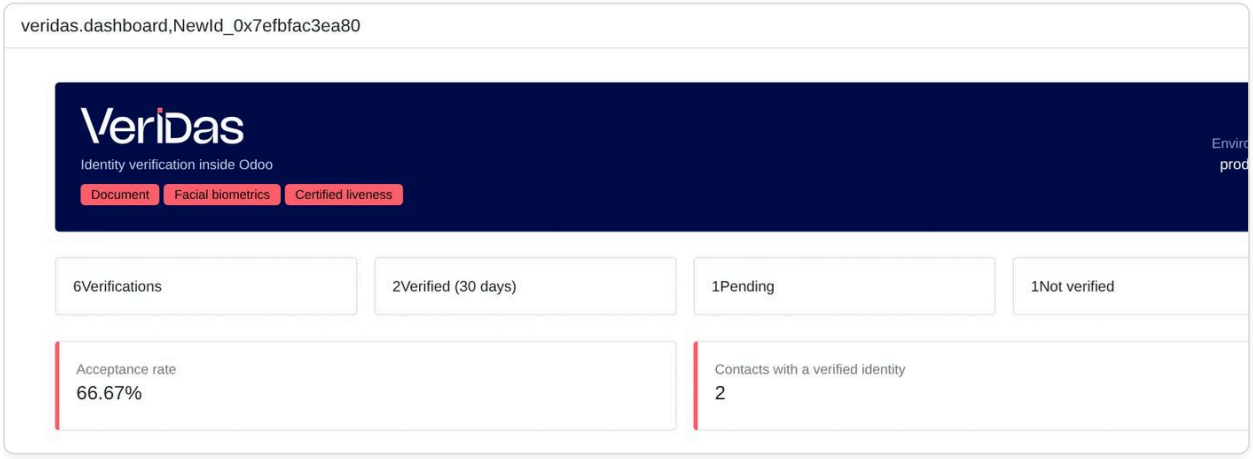
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This manual describes version 20.0.1.1.2 of the module (Odoo branch 20.0, commit 76b9ac166). Everything it says comes from its code: menus, buttons, fields, scheduled actions and error messages.

The screenshots come from a test Odoo 20 database, with a made-up company and data and no real connection to Veridas. In Odoo 17, 18 and 19 the module has its own version: if something on your screen does not match, write to us.

1 What it is and where it is

The connector brings Veridas identity verification into Odoo: you send a link, the person shows their document and takes a selfie, and the result is kept in Odoo alongside the contact.



- **Real Odoo 20 screenshot.** The Veridas app dashboard: the environment, the verifications and the acceptance rate.

Dashboard	The dashboard: how many verifications there are, how many pass, how many are waiting and the acceptance rate.
Verifications	Each verification, with its person, its status and its result.
Analysis	Verifications by month and by status, in a table or a chart.
Configuration › Accounts	Your Veridas account: environment, API key and the minimums you require.

Outside the app, the connector works in **Contacts**: the **Identity** button on the contact opens its verifications, and under **Action** there is **Verify identities** to verify several at once. With its two add-ons, also on the employee form and on the applicant form.

> The module ships without translations: its menus, buttons and fields appear in English, even with Odoo in Spanish. That is why this manual quotes them in English, as you will see them.

2 Before you start

This is what you need. The connector is the Odoo part: the contract and the Veridas key you get from Veridas.

- A contract with Veridas and its API key. Veridas issues one key for each environment: the test one and the production one.
- The XpressID address for your environment, the one included in the Veridas welcome pack (for example, https://xpressid-web.eu.veri-das.com/v3/).
- Odoo 17, 18, 19 or 20, on Odoo.sh or on your own server, not on Odoo Online. It works on Community and on Enterprise.
- An Odoo administrator: they accept the FlexigoTech Cloud data list and the consent for the Veridas account.
- Your Odoo must be reachable from outside: the person being verified opens a page on your Odoo.

> Veridas fees are separate, under your contract: each verification attempt is one validation in Veridas.

To start without surprises, in this order.

To get started without any surprises, follow this order.

1. **Start with the test environment**
   Create an account in **Sandbox** with the Veridas test key and click **Test connection**.

2. **Verify yourself**
   Create a contact with your email address and send yourself a link. That way you see the email, the page and the result just as your customer will see them.

3. **Check the scores**
   After a few tests you will know which scores you get in good light and in poor light, and whether the 0.90 minimums suit you.

4. **Move to production**
   Create the **Production** account with its key and switch off **Enabled** on the test one, so that nobody sends a link through the wrong environment.

5. **Grant the permissions**
   User for whoever sends verifications and **Manager** only for whoever can change the account and delete data.

3 Installation

The module is installed like any third-party Odoo module. An administrator is needed.

How to get it

From its page on Odoo Apps (**https://apps.odoo.com/apps/modules/20.0/flexigobe_veridas_connector**) or from the connector page on flexigotech.com. Choose the Odoo version you use: each version is a separate module.

The module depends on `flexigotech_cloud`, the connection to FlexigoTech Cloud. On Odoo Apps, the module page lists it under «Community Apps Dependencies» and its price is already included; it is free and has its own page (**https://apps.odoo.com/apps/modules/20.0/flexigotech_cloud**). Put both folders together in the same modules path and Odoo installs `flexigotech_cloud` at the same time.

On Odoo.sh

1. **Upload the folders to your repository**
   Copy `flexigobe_veridas_connector` and `flexigotech_cloud` into your project branch, in your modules folder, and push.

2. **Wait for Odoo.sh to build the branch**
   When it finishes, both modules are in the branch.

3. **Install the app**
   In **Apps**, click **Update Apps List** (with developer mode on), search for "Veridas Odoo Connector" and click **Activate**.

On your own server

1. **Copy the folders**
   Leave `flexigobe_veridas_connector` and `flexigotech_cloud` in a folder that is in the `addons_path` of your Odoo.

2. **Restart Odoo**
   So that it reads the new modules.

3. **Install the app**
   In **Apps**, **Update Apps List**, search for "Veridas Odoo Connector" and click **Activate**.

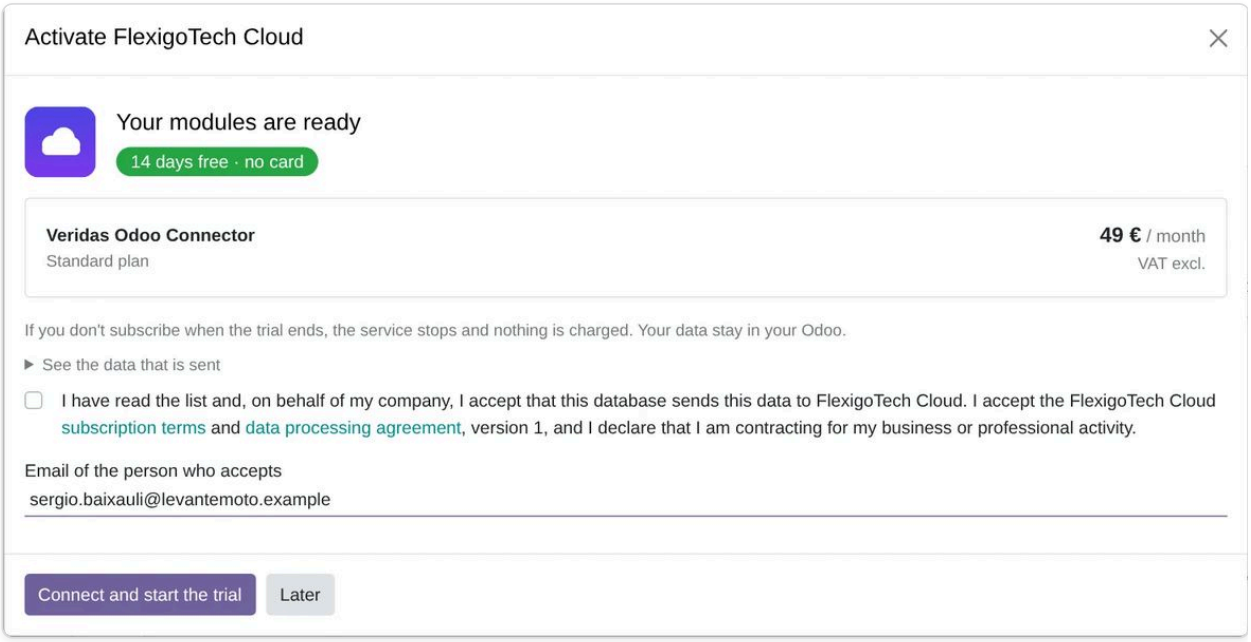
> When you install it, Odoo also installs the apps the module depends on: Contacts, Discuss and Portal. If you already use them, nothing you have changes.

4 Activating FlexigoTech Cloud: the 14-day trial

The Veridas API key goes once to FlexigoTech Cloud, encrypted, and the cloud adds it to every call to Veridas. Until the database is connected and the module has a trial or a subscription, the connector does not call Veridas.

1 **Click Activate in the bar at the top**

It appears as soon as you install the module. It opens the **Activate FlexigoTech Cloud** window, with the Standard plan and its 14 free days, no card needed.



- **Real Odoo 20 screenshot.** The activation window: read the data list, tick the box and enter your email.

2 **Accept and enter your email**

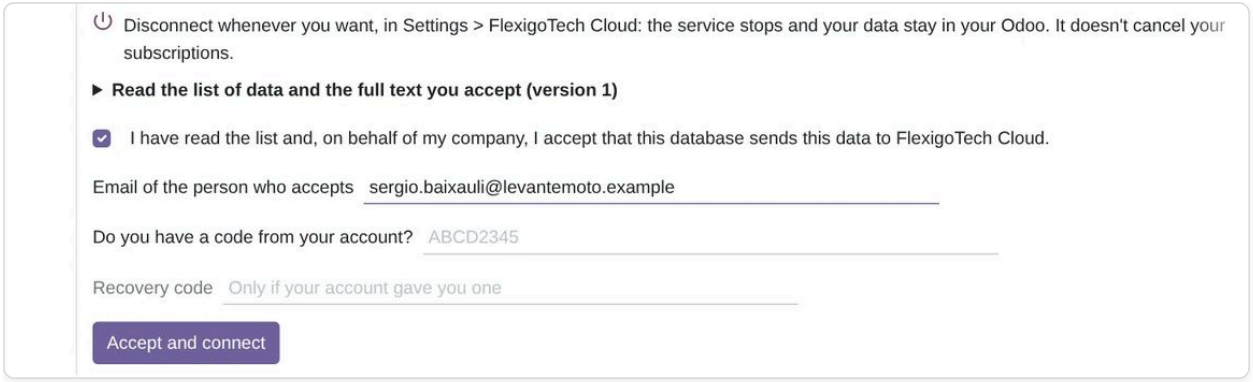
Tick "I have read the list and, on behalf of my company..." (it covers the subscription terms and the data processing agreement) and enter the **Email of the person who accepts**.

3 **Click Connect and start the trial**

Odoo registers the database with FlexigoTech Cloud and starts the module trial. If you prefer to do it later, **Later** closes the window.

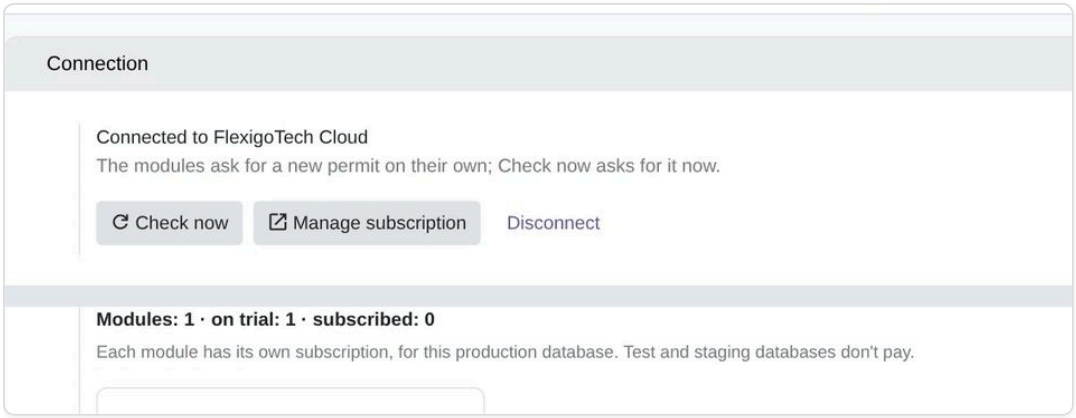
The same, from Settings

In **Settings › FlexigoTech Cloud** you will find the full list of what the database sends. Tick the box, enter the email and click **Accept and connect**. If you already have an account on app.flexigotech.com, the **Do you have a code from your account?** field links the database to it (the code is valid for 10 minutes).



- **Real Odoo 20 screenshot.** Settings › FlexigoTech Cloud, before connecting: the box ticked, the email and **Accept and connect**.

With the database connected, the **Modules** block shows each module with its status: **On trial** and the date it ends, **Subscribed**, and so on. From there you choose the plan (Standard or Pro, monthly or yearly) and click **Subscribe**: payment is made on the Stripe page, outside Odoo.



- **Real Odoo 20 screenshot.** Settings › FlexigoTech Cloud with the database connected and the connector on trial.

PLAN	PRICE	INCLUDES
Standard	€49 a month or €490 a year	Support response within 1 business day, up to 3 accounts
Pro	€98 a month or €980 a year	Response within 4 business hours, up to 10 accounts and a video call if needed

Prices exclude VAT. If you do not subscribe when the trial ends, the service stops and nothing is charged; your data stays in your Odoo. **Check now** asks for permission immediately (otherwise the module renews it by itself every 6 hours).

> On a neutralised copy (staging) or on a database with demo data you cannot start a trial: Settings says so with "This database is a neutralised copy or has demo data, so trials can't be started here."

5 Creating your Veridas account

Each account is a Veridas environment with its key. It is created in **Veridas › Configuration › Accounts**, by an administrator.

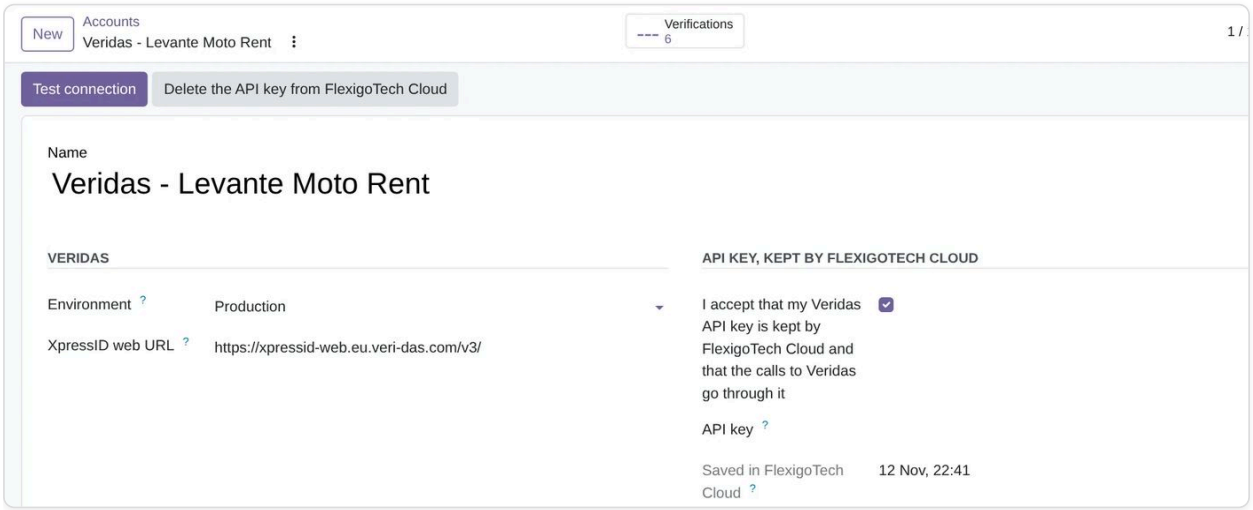
1. **Click New and give it a name**
   For example, your company name and the environment.

2. **Choose Environment**
   Sandbox (it comes preselected) or **Production**. The Veridas test environment only allows a few validations per minute.

3. **Enter XpressID web URL**
   The XpressID address for that environment, as Veridas gives it to you.

4. **Accept and paste the key**
   Tick **I accept that my Veridas API key is kept by FlexigoTech Cloud and that the calls to Veridas go through it** and paste the key into **API key**. When you save, the key goes to FlexigoTech Cloud and Odoo does not keep it: **Saved in FlexigoTech Cloud** shows when it was saved.

5. **Click Test connection**
   It checks the key and your environment without opening any validation: if all is well, it says the environment key is valid.



- **Real Odoo 20 screenshot.** The connected account: production environment, the box accepted and the key stored in FlexigoTech Cloud.

Delete the API key from FlexigoTech Cloud removes the key from the cloud immediately. To change it, paste the new one and save. If you use both environments, create one account for each.

Several companies

Each account belongs to one company and only that company's users can see it. If your Odoo has several companies, create an account for each: sending to several contacts and the add-ons use the first active account of the company you are working in.

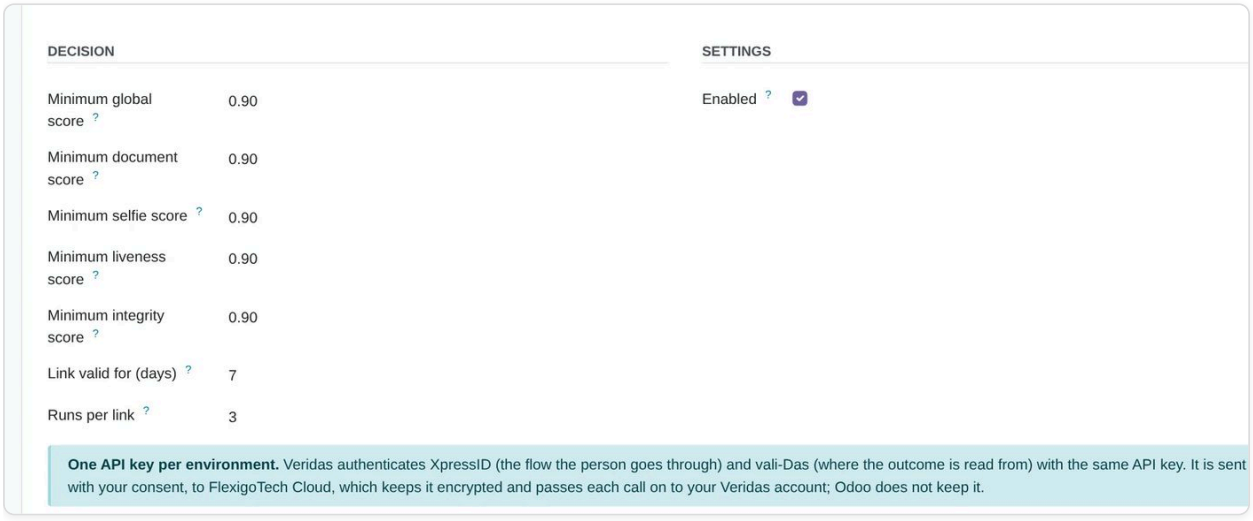
The account fields

FIELD	WHAT IT IS	DEFAULT
Environment	The Veridas environment of this account.	**Sandbox**
XpressID web URL	Where the person's browser opens XpressID.	Empty: you enter it
API key	The environment key. Only an administrator sees it, and it comes back empty after saving.	Empty
Saved in FlexigoTech Cloud	When the key was saved in the cloud. Empty: Veridas cannot be called.	Empty
Enabled	The emergency stop: off, no call goes out.	On
Link valid for (days)	How many days a link lasts before it expires.	7
Runs per link	How many attempts the same link can open.	3

USER MANUAL · VERIDAS

6 Your minimums: when a person counts as verified

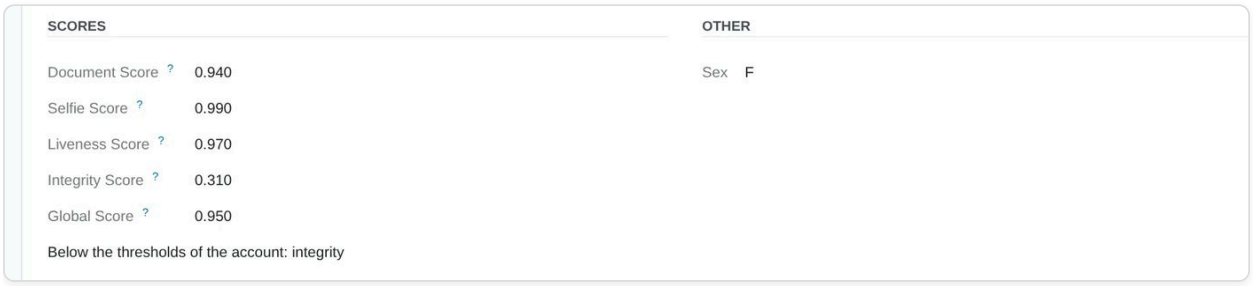
Veridas returns scores. Whether the verification passes is decided by the account, using the minimums you set in its **Decision** block.



- **Real Odoo 20 screenshot.** The Decision block: one minimum per score, the link validity and the number of attempts.

MINIMUM	WHAT IT MEASURES	DEFAULT
Minimum global score	The overall score of the validation in Veridas.	0.90
Minimum document score	That the document is authentic and reads well.	0.90
Minimum selfie score	That the selfie face matches the photo on the document.	0.90
Minimum liveness score	That a real person is in front of the camera.	0.90
Minimum integrity score	The lowest integrity check on the document.	0.90

- If every score reaches its minimum, the verification is set to **Verified**.
- If any score falls below its minimum, or is missing, it is set to **Not verified** and says which one: «Below the thresholds of the account: integrity».
- A minimum of 0 is not used: that score does not count.



- **Real Odoo 20 screenshot.** A verification that does not pass: the document integrity stays at 0.310 and this is stated below it.

> The minimums are yours. Only lower them if you know what you are doing: a verification that passes with low scores is worth less.

USER MANUAL · VERIDAS

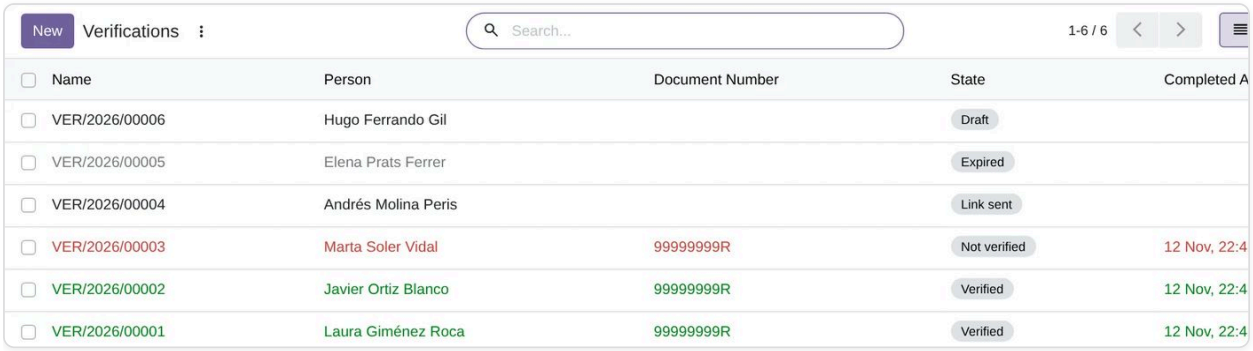
7 Sending a verification link

A verification is a request to a person. It is created in **Verifications** or from the contacts.

1. **Open Veridas › Verifications and click New**
   Choose the person (a contact with an email address) and the account.

2. **Click Send link by email**
   Odoo emails them the link to their verification page. The verification moves to **Link sent**.

3. **Or Generate link only**
   Publishes the link without sending an email: you see it in **Verification link** and pass it on yourself.



- **Real Odoo 20 screenshot.** The verifications, each with its person, document number and status.

The link lasts 7 days (**Link valid for (days)** in the account). If nobody completes it, the verification moves to **Expired** and can be sent again. Each time the person presses start, an attempt is opened in Veridas; at most 3 per link (**Runs per link**). Publishing the link again gives them their attempts back.

The email they receive

The subject line has your company name and «please verify your identity». The text explains that it takes a minute, that they will take a photo of their document and a selfie, and it carries the button «Verify my identity». It warns that the link is personal and must not be forwarded. Today the email goes out in English, whatever the language of the contact.

If the contact has no email address, **Send link by email** says so and sends nothing: add their email or use **Generate link only** and send them the link another way.

Several contacts at once

In **Contacts**, select the ones you want and, under **Action**, click **Verify identities**. Choose the account, leave **Email the link** ticked and click **Launch**: one verification is created for each of them and they each receive their email.

USER MANUAL · VERIDAS

8 What the person being verified sees

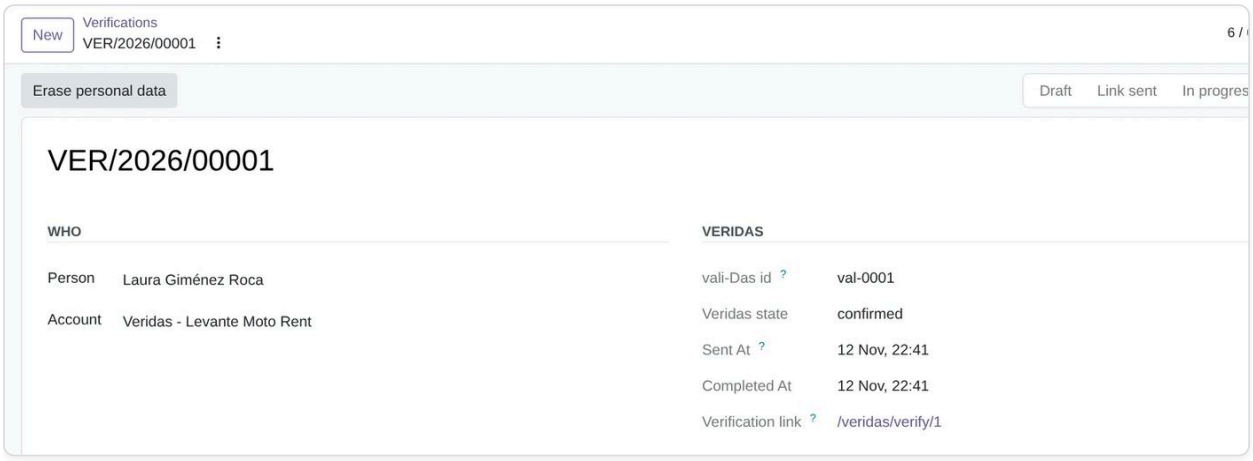
The person does not need an Odoo account. Everything happens on a page in your Odoo and on Veridas's.

1. **Open the link in the email**
   They reach the verification page, in your Odoo.
2. **Click Start verification**
   XpressID, the Veridas process, opens and asks for permission to use the camera.
3. **Show the document and take the selfie**
   Veridas guides them through the photo of the document, the selfie and the liveness check.
4. **Finish**
   When they finish, Odoo asks Veridas for the result right away. If it is not ready yet, the verification stays at **In progress** and is checked again every 15 minutes.

The page only opens with its link: it carries an access code specific to that verification.

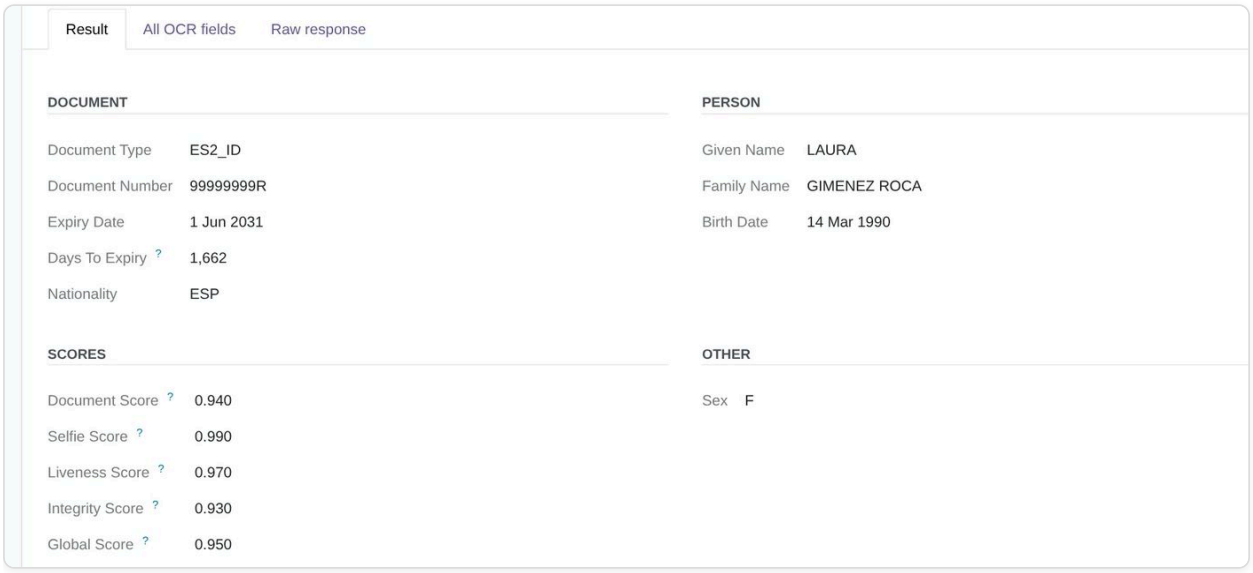
9 The result

The result arrives on its own every 15 minutes, or immediately with **Refresh from Veridas**, on the verification.



- **Real Odoo 20 screenshot.** A finished verification: the person, the account and what Veridas says about them.

Result	What the connector can read: document type, number and expiry, nationality, given name, family name, date of birth and sex, and the five scores.
All OCR fields	Every field Veridas read from the document, including those the connector does not recognise. None is lost.
Raw response	Veridas's response exactly as received, to review if needed.



- **Real Odoo 20 screenshot.** The Result tab: the document data, the person's data and the scores.

The data read from the document

FIELD	WHAT IT SAYS
Document Type	The document type according to Veridas; ES2_ID is the Spanish DNI.
Document Number	The document number.

FIELD	WHAT IT SAYS
Expiry Date and **Days To Expiry**	When it expires and how many days are left.
Nationality	The nationality, with its three-letter code.
Given Name, **Family Name**, **Birth Date**	Given name, family name and date of birth, as read from the document.
Sex	The sex recorded on the document.

The scores

SCORE	WHAT IT MEASURES
Document Score	That the document is authentic and reads well.
Selfie Score	That the selfie face matches the photo on the document.
Liveness Score	That a real person is in front of the camera.
Integrity Score	The lowest integrity check: a fake reverse side is not saved by a good front side.
Global Score	The overall rating of the validation.

The contact shows the **Identity** button with their verifications. A person who did not pass can try again: send the link again or create another verification.

The analysis

Veridas › Analysis counts the verifications by month and by status, as a table or a chart.

It shows how many verifications you send, how many pass and how many are left unfinished. In **Verifications**, the filters **This month**, **Verified**, **Not verified**, **Pending** and **Document expiring soon** separate what you need to check, and grouping by **Month** orders the history.

If many verifications end up in **Expired**, the email may not be arriving or the link may be too short-lived. If many come out **Not verified** because of the same score, review that minimum or the lighting conditions you ask your customers for.

The person and their contact

Each verification belongs to an Odoo contact, and a contact can have several.

On the contact form, the **Identity** button counts their verifications and opens them. It appears as soon as they have the first one. That way, whoever serves a customer can see at a glance whether and when they were verified, without opening the app.

If a person is verified twice (because they changed document or because the first attempt did not pass), both stay in their history: the decision of each one is not overwritten. With the add-ons, an employee's or candidate's verification is also linked to their record.

Sending again or cancelling

Send link by email can be pressed again while the verification is at **Link sent**, **Expired** or **Cancelled**: it sends the link again. **Cancel** closes it if it is no longer needed; a verification that passed cannot be cancelled.

10 Documents that expire

A verified document expires at some point. The connector keeps an eye on it.

Every day, the **Veridas: warn about expiring identity documents** task looks for verified documents expiring within the next 30 days and leaves an activity so you can request a new verification. **Days To Expiry**, in the result, says how many days are left.

In **Verifications**, the **Document expiring soon** filter gathers those that expire soon.

11 Deleting a person's data

The data of a verification is personal data, and some of it biometric. It is erased with a button.

Erase personal data, on the verification, erases here everything read from the document and the face, the attachments and their trace in the conversation, and asks Veridas to delete the validation. If Veridas is still processing it, the task that runs every 15 minutes tries again until it succeeds.

> Only a **Manager** user of Veridas can do this. The erasure cannot be undone.

12 What happens automatically

The connector comes with two scheduled tasks, switched on from installation.

TASK	FREQUENCY	WHAT IT DOES
Veridas: refresh pending verifications	Every 15 minutes	Reads the outcome of pending checks from Veridas, expires those nobody finished and retries the deletions.
Veridas: warn about expiring identity documents	Every day	Warns about documents expiring within 30 days.

Enabled, on the account, is the emergency stop: when switched off, the connector makes no calls to Veridas, without uninstalling anything.

13 Employees and candidates: the two add-ons

Two add-ons bring verification to Employees and Recruitment. They use this connector and its subscription, with no separate fee.

Veridas HR	On the employee form, **Verify identity** sends the link to the new employee and **Identity** opens their checks.
Veridas Recruitment	On the candidate form, the same before you send them the offer.

Install them from **Apps** as you did the connector. They also install Employees or Recruitment if you don't have them yet.

14 Permissions

The connector has two levels, on each user's form. Each account belongs to one company and only users of that company can see it.

User	Creates verifications, sends links and views the results. Accounts are read-only.
Manager	Everything above, plus creating and changing accounts and **Erase personal data**.
Odoo administrator	The only one who sees the key field and the consent checkbox.

15 If you cancel the subscription or uninstall

Your verifications stay in Odoo in both cases, so you can consult and export them.

Without trial or subscription	New verifications and result reading stop: the connector makes no calls to Veridas and nothing is marked as failed. It resumes only when you renew.
Deleting the key	**Delete the API key from FlexigoTech Cloud** removes it from the cloud immediately.
Uninstalling	When you uninstall the connector, its keys leave FlexigoTech Cloud as soon as Odoo finishes.

16 If something fails

What usually happens and where to look.

Test connection fails	The key does not belong to the chosen environment, or the consent checkbox is missing.
The email doesn't arrive	The contact has no email address, or outgoing mail is not configured in your Odoo.
The verification doesn't progress	Press **Refresh from Veridas**. If it stays the same, the person has not finished.
Not verified appears	Below the scores it states which minimum was not met.
Expired appears	Nobody finished within the validity days: send the link again.
The person used up their attempts	The page asks them to contact you: publish the link again.
The account doesn't appear when verifying	It is switched off in **Enabled** or belongs to another company.
On a copy of the database it does not call out	This is expected: the copy starts without a key. Enter the test key if you want to try it there.

Last error, on the account, stores the last thing Veridas replied. A FlexigoTech Cloud pause does not delete anything: when the service comes back, the connector carries on.

17 Support

Write to us to install it, configure it or with any question. With the Standard plan we reply within 1 working day; with Pro, within 4 working hours, and if needed we can go through it on a video call. Tell us your Odoo version, the module version and, if there is an error, its full text.

Email

To install it, set it up or for any question.
comercial@flexigotech.com

On the web

The connector page, with the guide and the prices.
flexigotech.com/en/veridas-connector-odoo.html

On Odoo Apps

The module page on the Odoo store.
apps.odoo.com

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