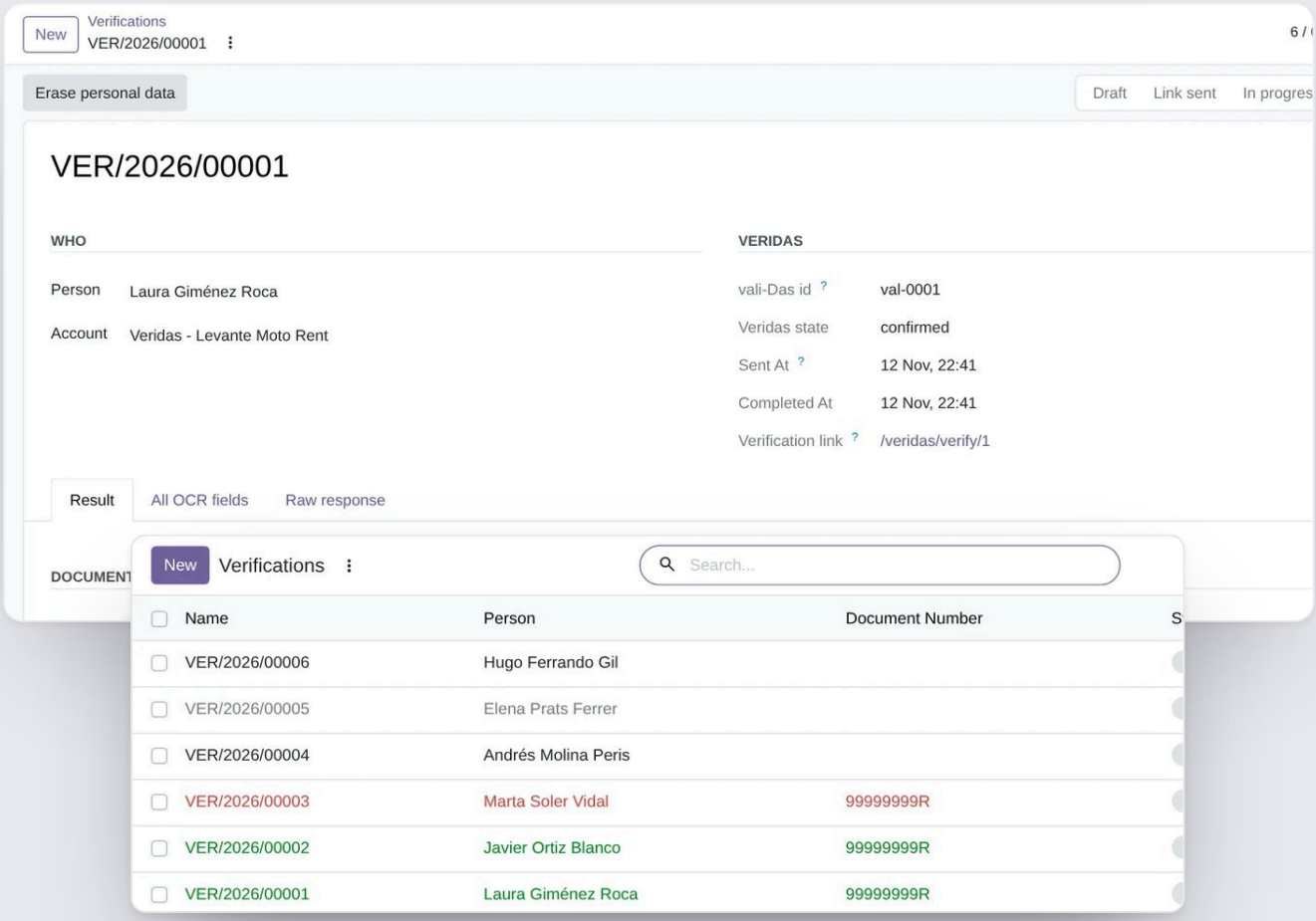
CONNECTOR GUIDE · IDENTITY AND SIGNATURE

Veridas connector for Odoo

Verify your contacts' identity with Veridas: you send a link, the person shows their ID document and takes a selfie, and the result lands in Odoo.

Odoo 17 · 18 · 19 · 20 | 14-day trial, no card | Edition of 18-11-2026



Real Odoo 20 screenshot. A finished verification, with the document data and the scores, and the verification list in front.

Contents

On the right, the page where each chapter starts. Menu and button names are those of Odoo in English.

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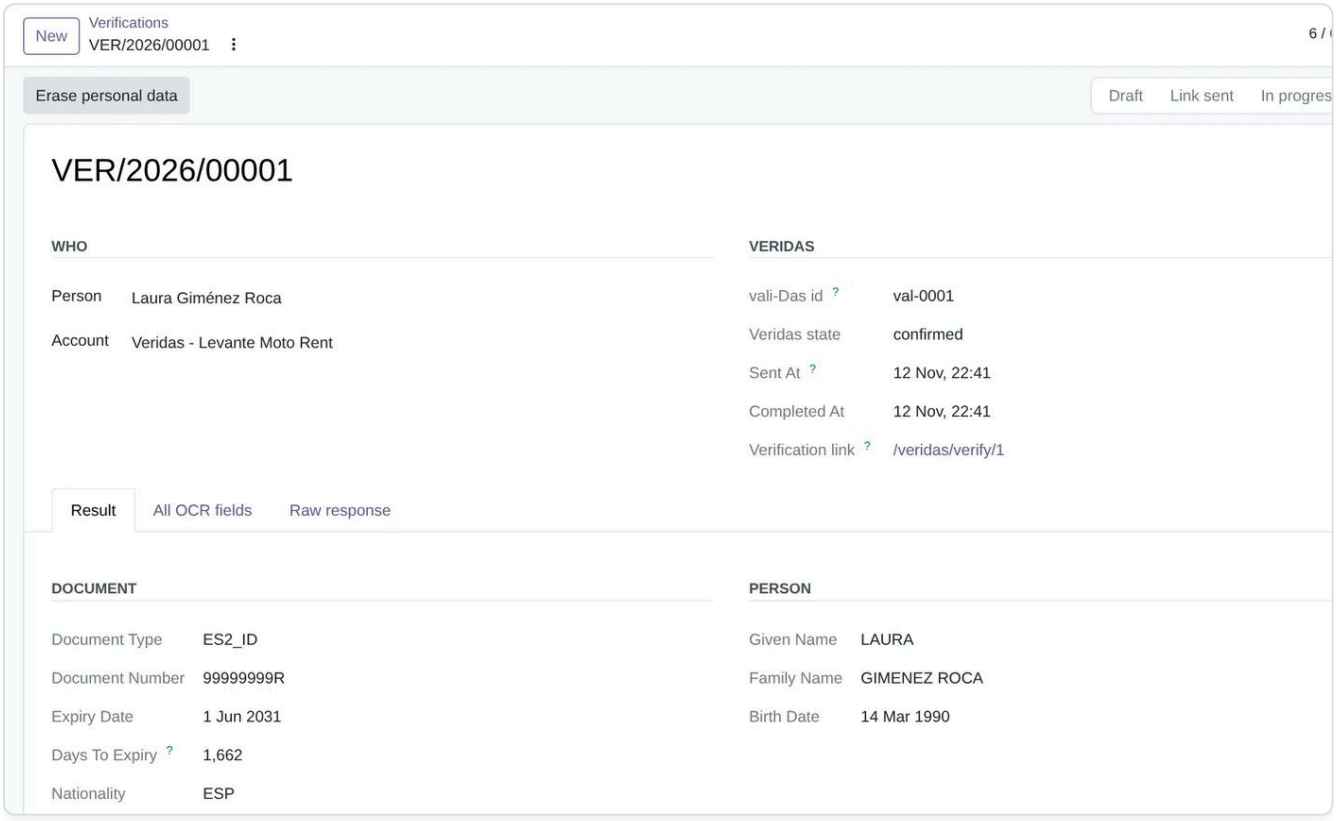
This guide describes version 20.0.1.1.2 of the module (Odoo branch 20.0, commit 76b9ac166). Everything in it comes from its published code, the platform's official documentation or real screenshots.

The screenshots come from a test Odoo 20 database, with a made-up company and data and no real connection to Veridas. The module also has a version for Odoo 17, 18 and 19.

1 Who it is for and what it solves

The connector is for the company that needs to know for certain who the person in front of them is without seeing them in person: a firm that identifies a client before working with them, an estate agency, a car rental, accommodation that registers guests, or a company hiring remotely. Without it, the usual practice is to ask for a photo of the ID by email and take it on trust.

With the connector, you send the person a link from Odoo. They open the page, show their identity document to the camera and take a selfie, and Veridas checks the document, that the face is the same, and that there is a real person in front of it. The result goes back to Odoo, next to the contact, and the contact is only verified if it passes the minimums you set.



- **Real Odoo 20 screenshot.** A finished verification in Odoo: the person, the account and what Veridas reports.

What changes day to day

- Nobody sends photos of documents by email or stores them in a folder.
- The person verifies themselves when it suits them, from home, without an Odoo account.
- Each verification stays in Odoo with its decision, its scores and the document data.
- A document about to expire raises an alert automatically, 30 days beforehand.
- If someone asks you to delete their data, a button removes it here and at Veridas.

Three cases where it fits

A firm or an accountancy practice	Before accepting a new client, they have to identify them. With the connector they send the link from the contact and, once it's done, the verification is recorded in Odoo with its date, ready to show if asked.
A car rental	They verify the client before handing over the keys, without making them wait at the counter: the client verifies from home when booking.
A company hiring remotely	With Veridas HR, they verify the new employee before their first day, even if they live in another city. With Veridas Recruitment, the candidate before the offer.

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2 The connector in figures

4
Odoo versions: 17, 18, 19 and 20

5
scores with their minimum: overall, document, selfie, liveness and integrity

0.90
default minimum for each score

4,396
lines of code (Odoo Apps, 13-11-2026)

7
days the link stays valid, by default

14
days of FlexigoTech Cloud trial, no card required

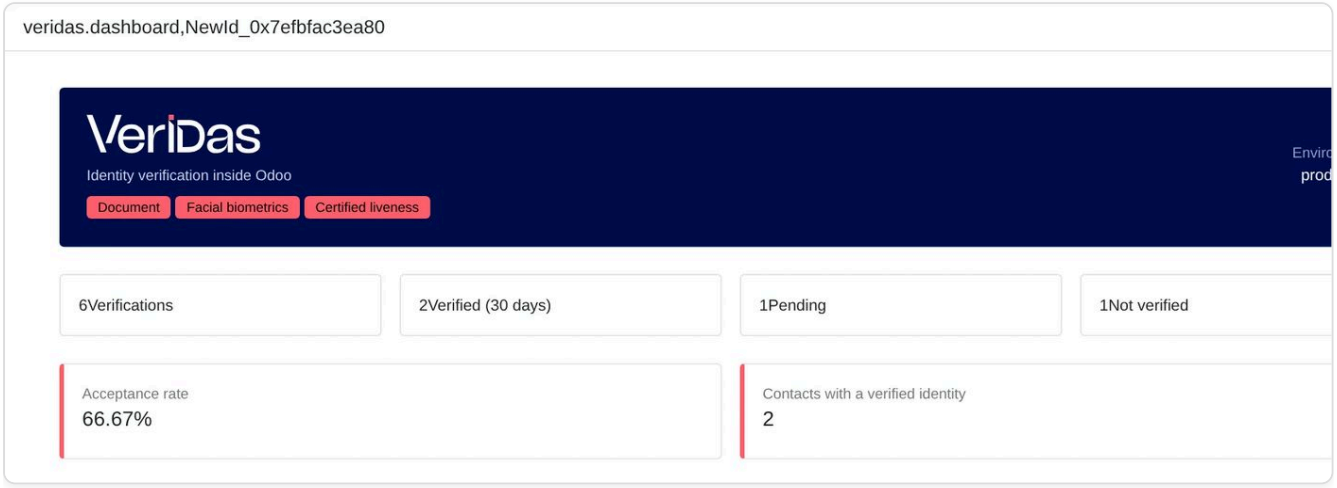
It works on Odoo Community and Enterprise: it uses Contacts, Discuss and the portal. It has been tested against a simulator of the Veridas API built from its documentation, and on Odoo 20 with simulated responses; testing with a real Veridas account is still pending.

Two add-ons, Veridas HR and Veridas Recruitment, bring verification to the employee form and the candidate form under the same subscription.

Under the hood, the connector stores three things in Odoo: the Veridas accounts, the verifications with their result, and the dashboard figures. The rest is the contact button and the action to verify several at once.

3 Where you see it in your Odoo

The connector shows up in three places: the Veridas app, the identity button on contacts, and the action to verify several at once. It doesn't change how you work in Contacts.



- **Real Odoo 20 screenshot.** The Veridas app dashboard: the environment, the verifications and the acceptance rate.

Dashboard	The dashboard: how many verifications there are, how many pass, how many are waiting, and the acceptance rate.
Verifications	Each verification, with its person, its status and its result.
Analysis	Verifications by month and by status, as a table or a chart.
Configuration › Accounts	Your Veridas account: environment, API key and the minimums you require.

Outside the app, the connector works in **Contacts**: the **Identity** button on a contact opens its verifications, and under **Action** you will find **Verify identities** to verify several at once. With both add-ons, it is also available on the employee form and the candidate form.

> The module ships without translations: its menus, buttons and fields appear in English, even with Odoo set to Spanish. That is why this manual quotes them in English, as you will see them.

What the dashboard shows

DASHBOARD FIGURE	WHAT IT SHOWS
Verifications	All verifications.
Verified (30 days)	Those that passed in the last 30 days.
Pending	Those waiting for the person or for the result.
Not verified	Those that did not reach your minimums.
Acceptance rate	The share of finished verifications that passed.

DASHBOARD FIGURE	WHAT IT SHOWS
Contacts with a verified identity	How many contacts have a verification that passed.

The contact button

On the record of a contact that already has verifications, the **Identity** button appears with the number of them. One click shows them all, the latest first. Whoever serves the client doesn't need to know anything about Veridas to check it.

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4 What you need

- A contract with Veridas and its API key. Veridas gives one key for each environment: the test one and the production one.
- The XpressID address for your environment, the one included in Veridas's welcome pack (for example, **https://xpressid-web.eu.veri-das.com/v3/**).
- Odoo 17, 18, 19 or 20, on Odoo.sh or on your own server, not on Odoo Online. It works on Community and Enterprise.
- An Odoo administrator: accepts the FlexigoTech Cloud data list and the consent for the Veridas account.
- Your Odoo must be reachable from outside: the person being verified opens a page on your Odoo.

> Veridas fees are separate, under your contract: each verification attempt is one validation at Veridas.

It installs like any third-party Odoo module, on Odoo.sh or on your own server. Odoo installs `flexigotech_cloud`, the connection to FlexigoTech Cloud, together with the apps it depends on: Contacts, Discuss and Portal.

What to ask Veridas for

- The API key for the test environment, to test at no cost with real validations.
- The API key for the production environment, when you are ready to verify real people.
- The XpressID address of each environment, from its welcome pack.
- The terms of your contract: how much each validation costs and which documents it accepts.

What your Odoo needs

- The person must be able to open your Odoo from the internet: the link leads to a page on your database.
- The web address of your Odoo must be set correctly under Settings, because the link is built from it.
- Outgoing email must work, so the link gets through.

- Your contacts need an email address: without one, the link cannot be sent.

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5 Where your data goes

The Veridas API key is not stored in Odoo. It is sent once, encrypted, to FlexigoTech Cloud, FlexigoTech's service on our servers in Germany. From then on, each call from Odoo to Veridas goes through the cloud, which adds the key, sends the request to Veridas and returns the response.

The API key	Once, when you save it in the account, with the consent of an administrator.
On each verification	The XpressID session code the person opens and the result Veridas returns: document data, scores and the fields read.
What does not go through the cloud	The document and the selfie: the person submits them in XpressID, directly to Veridas.

Without the consent on the account, without the stored key, or without a trial or subscription, the connector does not call Veridas: it pauses, marks nothing as failed and deletes nothing.

What happens during a pause

If the trial ends without a subscription, the connector stops: no new verifications can be sent and no results can be read, and nothing is marked as failed. The verifications you already have stay in Odoo, with their data and scores, so you can consult and export them. When the subscription resumes, the task that runs every 15 minutes picks up what was left pending.

Why a gateway

With the key outside Odoo, nobody who gets into your database can take the credential of your Veridas contract, and a copy of the database cannot run verifications with it. If you ever need to stop, **Delete the API key from FlexigoTech Cloud** removes it immediately.

What else the cloud receives

Each time the task that runs every 15 minutes works, it sends FlexigoTech Cloud only counts: how many verifications were pending, how many were brought up to date and how many expired, plus error codes if there were any. Never a name, a text or a record. This is how we can warn you if something stops working.

6 Creating your Veridas account

The account is the only thing to configure: it says which Veridas environment to talk to, with which key and with what strictness. Once created, sending a verification means choosing the person and pressing a button.

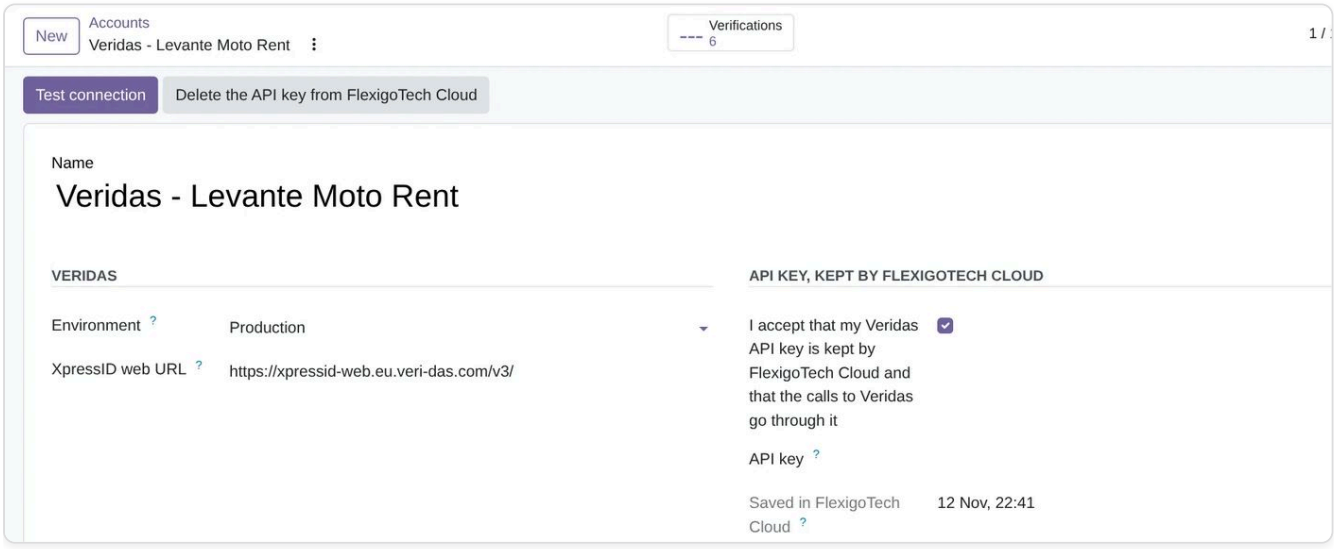
1. **Click New and give it a name**
   For example, your company name and the environment.

2. **Choose Environment**
   Sandbox (the default) or **Production**. Veridas's test environment only allows a few validations per minute.

3. **Enter XpressID web URL**
   The XpressID address for that environment, as Veridas gives it to you.

4. **Accept and paste the key**
   Tick **I accept that my Veridas API key is kept by FlexigoTech Cloud and that the calls to Veridas go through it** and paste the key into **API key**. When you save, the key goes to FlexigoTech Cloud and Odoo does not keep it: **Saved in FlexigoTech Cloud** shows when it was saved.

5. **Press Test connection**
   It checks the key and your environment without opening any validation: if all is well, it says the environment's key is valid.



- **Real Odoo 20 screenshot.** The connected account: production environment, the box ticked and the key stored in FlexigoTech Cloud.

Delete the API key from FlexigoTech Cloud removes the key from the cloud straight away. To change it, paste the new one and save. If you use both environments, create one account for each.

Several companies

Each account belongs to one company, and only users of that company can see it. If your Odoo has several companies, create one account for each: sending to several contacts and the add-ons use the first active account of the company you are working in.

The account fields

FIELD	WHAT IT IS	DEFAULT
Environment	The Veridas environment for this account.	**Sandbox**
XpressID web URL	Where the person's browser opens XpressID.	Empty: you enter it
API key	The key for the environment. Only an administrator can see it, and it comes back empty after saving.	Empty
Saved in FlexigoTech Cloud	When the key was saved in the cloud. Empty: Veridas cannot be called.	Empty
Enabled	The emergency stop: off, and no calls leave.	On
Link valid for (days)	How many days a link lasts before it expires.	7
Runs per link	How many attempts the same link can open.	3

Testing and production

Veridas gives one key for each environment. In Odoo, each environment is an account: you can have the test and the production ones at the same time and choose which one each verification is sent with.

Sandbox	Veridas's test environment. It accepts only a few validations per minute. It is the one that comes by default.
Production	The real environment, the one in your contract.
Test connection	Checks the key and the environment without opening any validation, so it costs nothing.
Enabled	The emergency stop of each account: when off, no call goes out to Veridas.

In a copy of your database (staging), accounts start without a key: the key stored in FlexigoTech Cloud belongs to the live database, so a test in the copy does not call Veridas with it.

Moving from test to production

1. **Test in Sandbox**
   With the test key, verify someone on your team from start to finish.
2. **Create the Production account**
   With its key and its XpressID address, and press **Test connection**.

3 **Turn off the test one**

Untick **Enabled** on the test account: the bulk sending and the add-ons use the first active account.

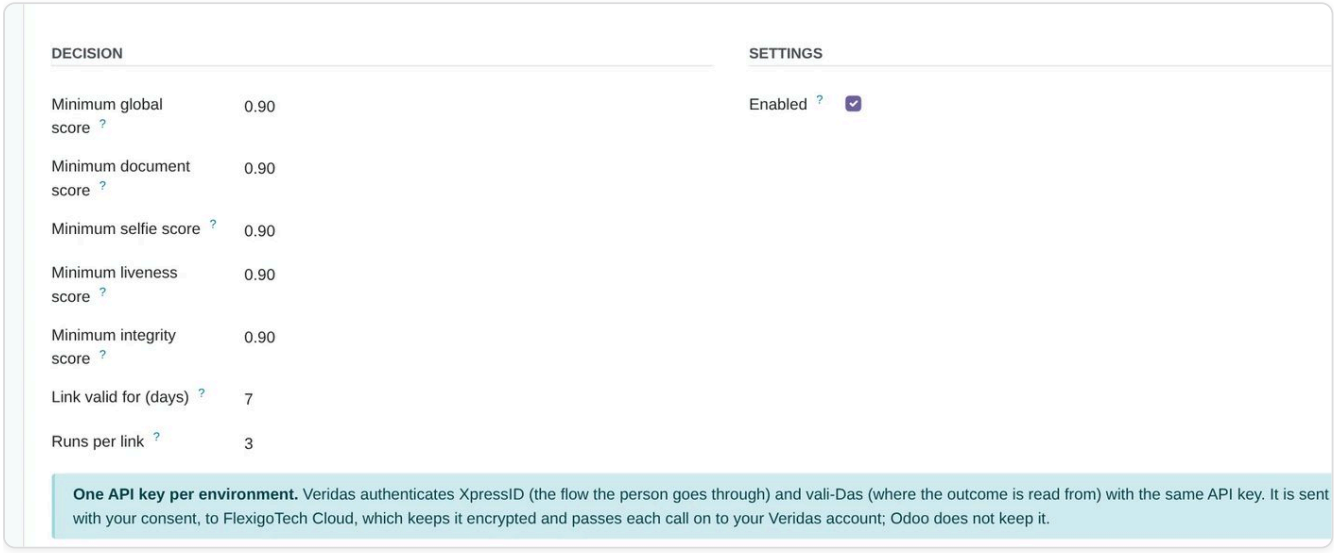
4 **Review the minimums**

The production ones are the ones that truly decide: leave them as you tested them.

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7 Your minimums

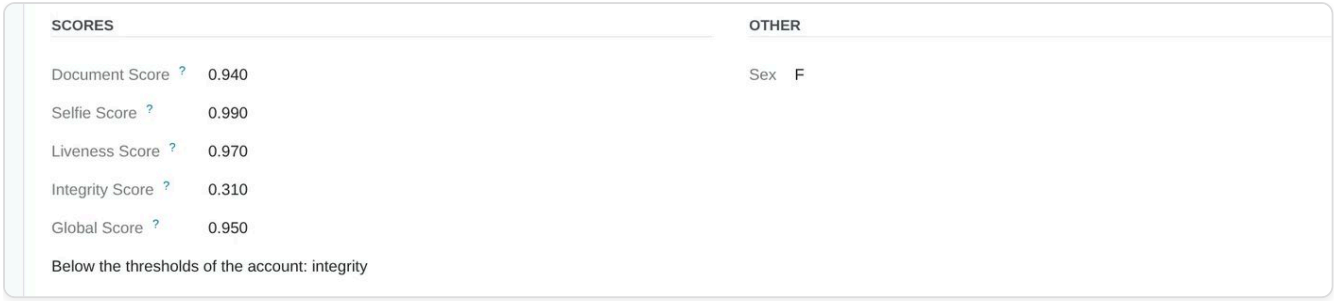
This is the part that matters most. Veridas does not say "yes" or "no": it gives scores. The connector compares them with your minimums and only marks a person as verified if all of them reach the minimum.



- **Real Odoo 20 screenshot.** The Decision block: one minimum per score, the link validity and the attempts.

MINIMUM	WHAT IT MEASURES	DEFAULT
Minimum global score	The overall score of the validation in Veridas.	0.90
Minimum document score	That the document is authentic and legible.	0.90
Minimum selfie score	That the face in the selfie matches the photo on the document.	0.90
Minimum liveness score	That there is a real person in front of the camera.	0.90
Minimum integrity score	The lowest integrity check of the document.	0.90

- If all the scores reach their minimum, the verification is set to **Verified**.
- If any score falls below its minimum, or does not arrive, it is set to **Not verified** and says which one: "Below the thresholds of the account: integrity".
- A minimum of 0 is not used: that score does not count.



- **Real Odoo 20 screenshot.** A verification that fails: the document integrity stays at 0.310 and is shown below.

> The minimums are yours. Lower them only if you know what you are doing: a verification that passes with low scores is worth less.

How to choose the minimums

- Start with the defaults, 0.90, and review a few real verifications before changing them.
- If what matters most to you is that the document is good, raise the document and integrity minimums.
- If what matters most to you is that the person is who they say, raise the selfie and liveness minimums.
- A minimum of 0 leaves that score out: use it only if your contract with Veridas does not provide it.

An example with numbers

SCORE	RESULT	MINIMUM	PASSES?
Document	0.940	0.90	Yes
Selfie	0.990	0.90	Yes
Liveness check	0.970	0.90	Yes
Integrity	0.310	0.90	No
Global	0.950	0.90	Yes

With a single score below the minimum, the verification does not pass: it is set to **Not verified** with the reason "Below the thresholds of the account: integrity". This is the case in this chapter's screenshot.

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8 Sending the link

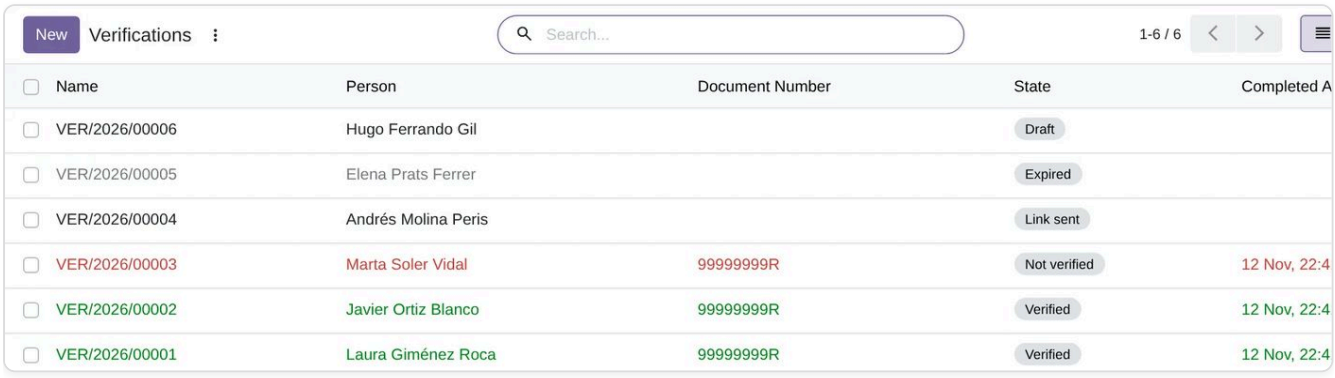
There are two ways to start: a single verification, from the app, or many at once, from the contacts list. In both, the person receives an email with their link.

1. **Open Veridas › Verifications and click New**
   Choose the person (a contact with an email address) and the account.
2. **Press Send link by email**

Odoo emails them the link to their verification page. The verification moves to **Link sent**.

3 **Or Generate link only**

Publishes the link without sending an email: you see it in **Verification link** and pass it on yourself.



- **Real Odoo 20 screenshot.** The verifications, each with its person, document number and status.

The link lasts 7 days (**Link valid for (days)** in the account). If nobody completes it, the verification moves to **Expired** and can be sent again. Each time the person presses start, an attempt is opened in Veridas; at most 3 per link (**Runs per link**). Publishing the link again gives them their attempts back.

The email they receive

The subject line gives your company's name and "please verify your identity". The text explains that it takes a minute, that they will take a photo of their document and a selfie, and it carries the "Verify my identity" button. It warns that the link is personal and must not be forwarded. Today the email goes out in English, whatever the contact's language.

If the contact has no email address, **Send link by email** says so and sends nothing: add their email or use **Generate link only** and send them the link another way.

Several contacts at once

In **Contacts**, select the ones you want and, under **Action**, click **Verify identities**. Choose the account, leave **Email the link** ticked and click **Launch**: a verification is created for each one and they receive their email.

One link, several attempts

A link is not an attempt: the person can close the page, come back later and start again. Each time they press **Start verification**, a new attempt is opened in Veridas, which counts against your contract. That is why the account sets a cap: 3 by default. When the person uses them all up, the page asks them to contact you.

If the person does not open it

The verification stays at **Link sent** until the person starts or the link expires. If days pass, ask them whether the email arrived: sometimes it lands in the junk folder. You can send it again with **Send link by email**, or copy the link from **Verification link** and send it yourself.

9 What the person sees

1. **Opens the link in the email**
   They arrive at the verification page, on your Odoo.

2. **Presses Start verification**
   XpressID, Veridas's process, opens and asks for permission to use the camera.

3. **Show the document and take your selfie**
   Veridas guides you through the photo of the document, the selfie and the liveness check.

4. **Finish**
   When it ends, Odoo asks Veridas for the result right then. If it is not ready yet, the verification stays at **In progress** and is read again every 15 minutes.

The page only opens through its link: it carries an access code specific to that verification.

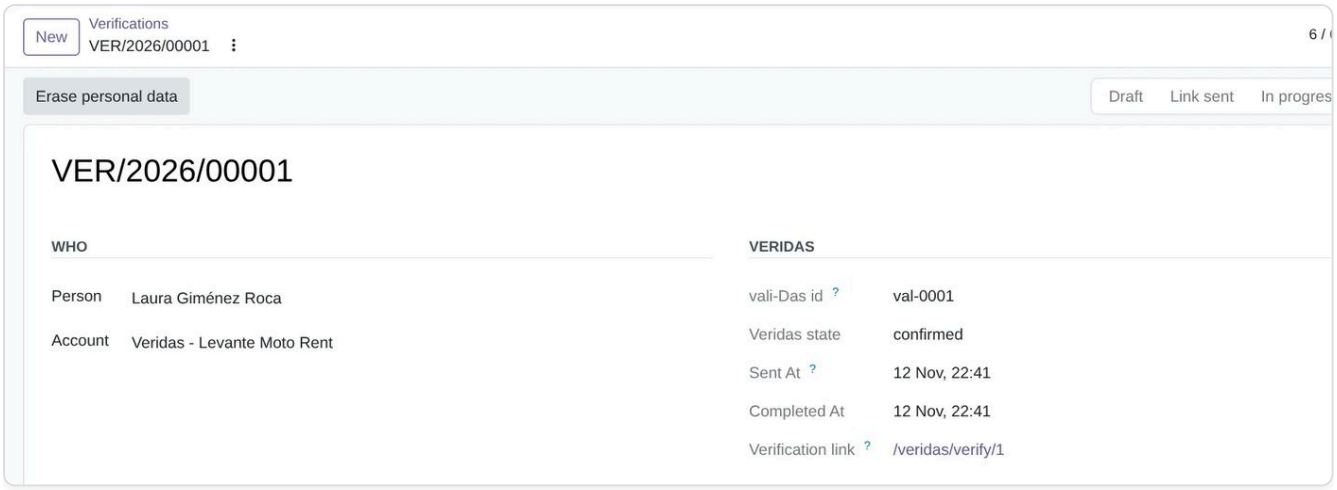
The person does not need to install anything or create an account. A browser with a camera is enough. If they cancel or something fails, they can reopen the link and start again, up to the number of attempts the account allows.

What to tell them beforehand

- That they will receive an email from you with a personal link, to verify themselves in about a minute.
- That they should have their original document to hand, not a photocopy or a photo on their phone.
- That they should find a spot with good light and no glare on the document.
- That the browser will ask for permission to use the camera and that they need to accept it.
- That, if something goes wrong, they can reopen the same link and repeat the process.

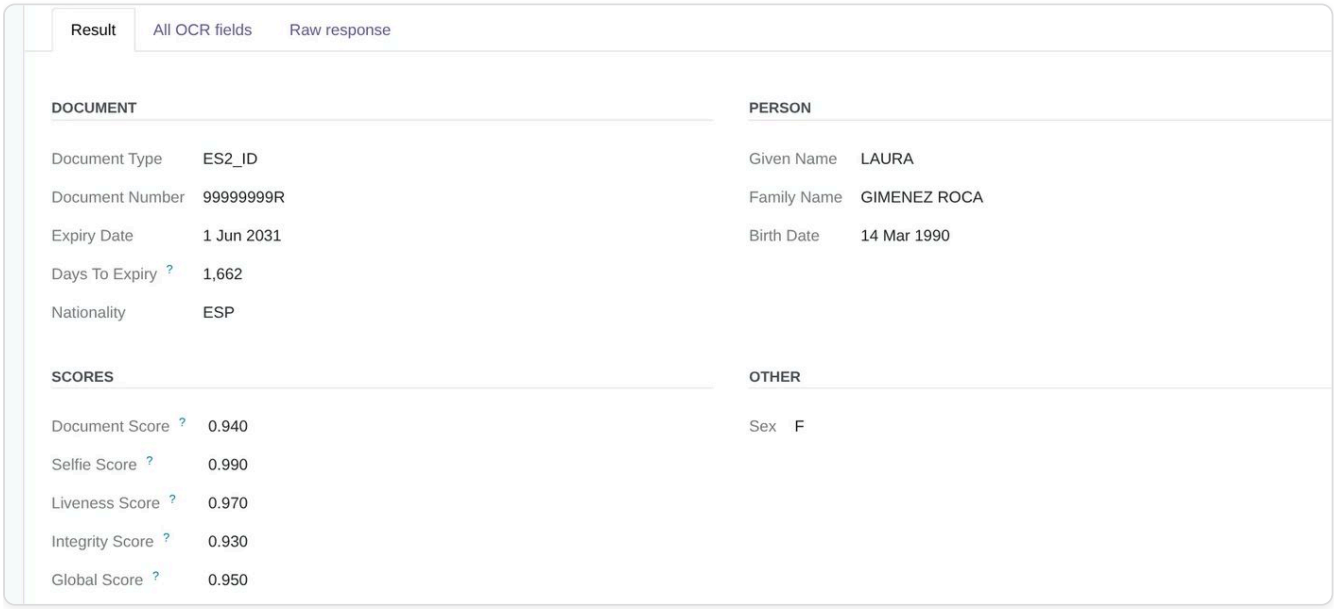
10 The result

When Veridas finishes, the connector reads the result and stores it on the verification: the decision, the document details and the scores. Nothing is typed in by hand.



- **Real Odoo 20 screenshot.** A completed verification: the person, the account and what Veridas says about them.

Result	What the connector can read: the document type, number and expiry date, nationality, given name, family name, date of birth and sex, and the five scores.
All OCR fields	All the fields Veridas read from the document, including those the connector does not recognise. None are lost.
Raw response	Veridas's response exactly as received, to review if needed.



- **Real Odoo 20 screenshot.** The Result tab: the document details, the person's details and the scores.

The data read from the document

FIELD	WHAT IT SHOWS
Document Type	The document type according to Veridas; ES2_ID is the Spanish DNI.
Document Number	The document number.
Expiry Date and **Days To Expiry**	When it expires and how many days are left.
Nationality	The nationality, with its three-letter code.
Given Name, **Family Name**, **Birth Date**	Given name, family name and date of birth, as read from the document.
Sex	The sex recorded on the document.

The scores

SCORE	WHAT IT MEASURES
Document Score	That the document is authentic and legible.
Selfie Score	That the face in the selfie matches the photo on the document.
Liveness Score	That there is a real person in front of the camera.
Integrity Score	The lowest integrity check: a fake reverse side is not rescued by a good front side.
Global Score	The overall validation rating.

The contact shows the **Identity** button with their verifications. A person who did not pass can try again: resend the link or create a new verification.

The person and their contact

On the contact form, the **Identity** button counts their verifications and opens them. It appears as soon as there is the first one. This way, whoever serves a customer can see at a glance whether they have been verified and when, without opening the app.

If someone is verified twice (because they changed document or because the first attempt did not pass), both stay in their history: each decision is kept. With the add-ons, an employee's or candidate's verification is also linked to their record.

Resending or cancelling

Send link by email can be pressed again while the verification is at **Link sent**, **Expired** or **Cancelled**: it sends the link again. **Cancel** closes it if it is no longer needed; a verification that passed cannot be cancelled.

The states of a verification

STATE	WHAT IT MEANS
Draft	Created, with no link yet.
Link sent	The link is published or sent and the person has not started yet.
In progress	The person has started and the result from Veridas is awaited.
Verified	All scores reach your minimums.
Not verified	Some score falls short, or is missing. It says which one.
Expired	Nobody finished within the link's validity days.
Cancelled	You cancelled it.

When it does not pass

A verification that does not reach your minimums stays at **Not verified** and says so below the scores: «Below the thresholds of the account: integrity», for example. A score that Veridas does not return counts as below: the connector never treats anyone as verified by assumption. The usual step is to send another link and ask for better light or the original document, not photocopies.

Three results, three readings

Verified	All scores reach your minimums. You can carry on with what the verification allowed.
Not verified	Check the reason. If it is the document, ask for the original in good light; if it is the selfie or the liveness check, have the person repeat it themselves.
Expired	Nobody finished in time. Send the link again, or ask whether the email arrived.

Analysis and getting started

It helps you see how many verifications you send, how many pass and how many are left half-done. In **Verifications**, the filters **This month**, **Verified**, **Not verified**, **Pending** and **Document expiring soon** separate what you need to look at, and grouping by **Month** orders the history.

If many verifications end up **Expired**, the email may not be arriving or the link may be lasting too short a time. If many come out **Not verified** at the same score, check that minimum or the lighting conditions you ask your clients for.

Recommended first steps

1. **Start with the test environment**
   Create an account in **Sandbox** with the Veridas test key and press **Test connection**.

2. **Verify yourself**

Create a contact with your email and send yourself a link. That way you see the email, the page and the result as your client will see them.

3 **Look at the scores**

With a few tests you will learn which scores come out with good lighting and with poor lighting, and whether the 0.90 minimums suit you.

4 **Move to production**

Create the **Production** account with its key and untick **Enabled** on the test one, so that nobody sends a link through the wrong environment.

5 **Assign the permissions**

User for whoever sends verifications, and **Manager** only for whoever can change the account and erase data.

What to check each month

- How many verifications you sent and how many were completed.
- Which step they dropped at: if it falls suddenly, check the minimums or the instructions you give your clients.
- How many expired without being completed: if there are many, the email is not arriving or the link lasts too short a time.
- Which documents expire soon, so you can request new verifications in good time.

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11 Expiry and tasks

Each day, the **Veridas: warn about expiring identity documents** task looks for verified documents expiring in the next 30 days and leaves an activity so you can request another verification. **Days To Expiry**, in the result, shows how many days remain.

In **Verifications**, the **Document expiring soon** filter gathers those expiring soon.

The scheduled tasks

TASK	FREQUENCY	WHAT IT DOES
Veridas: refresh pending verifications	Every 15 minutes	Reads from Veridas the result of pending items, expires what nobody finished and retries failed deletions.
Veridas: warn about expiring identity documents	Daily	Warns about documents expiring in 30 days.

Enabled, on the account, is the emergency stop: when off, the connector makes no calls to Veridas, without uninstalling anything.

An example

A customer was verified two years ago with a DNI that expires next month. Thirty days before, the daily task leaves an activity for the right person. In **Verifications**, the **Document expiring soon** filter shows it alongside the others expiring soon, and a new link can be sent from the verification.

What the 15-minute task does

1. **Checks the service is available**
   Without a trial or subscription it calls nothing, and pending items wait until the next run.
2. **Retries failed deletions**
   Verifications whose data could not yet be deleted in Veridas.
3. **Reads pending items**
   Up to 100 verifications at **Link sent** or **In progress** for accounts with the key stored.
4. **Expires overdue items**
   Links that nobody finished within their validity days move to **Expired**.
5. **Reports to the cloud**
   Counts only: pending, updated and expired, with no personal data.

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12 Deleting a person's data

Biometric data calls for particular care. The connector really erases: it does not hide, it deletes, both here and at Veridas.

Erase personal data, on the verification, deletes here everything read from the document and the face, the attachments and their trace in the conversation, and asks Veridas to delete the validation. If Veridas is still processing it, the task that runs every 15 minutes will retry until it succeeds.

> Only a **Manager** user of Veridas can do it. Erasure cannot be undone.

When to erase

- When the person asks you to and you have no other obligation to keep it.
- When the retention period you set for keeping verifications has ended.
- When a verification was made in error, for the wrong person.
- Before exporting or showing the database to someone who does not need that data.

An erased verification stays in the list, without personal data, so that it is known that it existed and when it was erased.

13 Employees and candidates

Veridas HR	On the employee form, **Verify identity** sends the link to the new employee and **Identity** opens their verifications.
Veridas Recruitment	On the candidate form, the same before sending them the offer.

They are installed from **Apps** like the connector. They also install Employees or Recruitment, if you do not have them yet.

The add-ons do not change anything in the connector: they create the same verifications, with the same account and the same minimums, and link them to the employee or candidate. They have no separate fee either: they are included in the connector subscription.

How it works in Employees

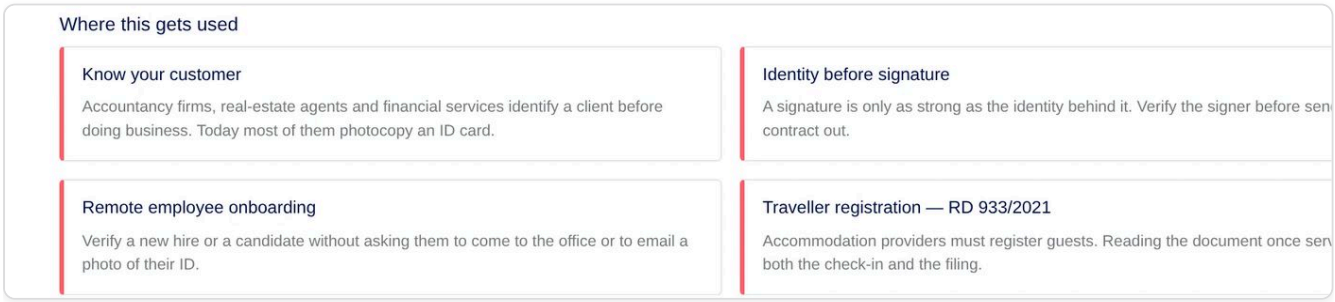
On the employee form, **Verify identity** uses their work contact (if they have none, it creates one) and the first active account of their company, and opens the verification with its link. If there is no account, it warns you that one must be set up. **Identity** shows that employee's verifications. In Recruitment it works the same with the candidate, before the offer goes out.

An example in Recruitment

A candidate reaches the final interview. Before the offer is sent to them, they are asked to verify themselves from their candidate form. If they pass, the offer goes out with the reassurance of knowing who they are; if not, you speak with them before going any further.

14 Where it fits

The connector's own panel names the four uses it was designed for. These are examples: the connector verifies identity, and what you do with that verification afterwards depends on your case and your adviser.



- **Real Odoo 20 screenshot.** The four uses shown in the Veridas panel in Odoo.

Knowing your client	Firms, estate agencies and financial services identify a client before working with them. Today almost all of them photocopy the ID card.

Identity before signing	A signature is only worth the identity of whoever signs: verify the person before sending them the contract.
Onboarding someone remotely	Verify a new employee or a candidate without having them come to the office or asking for a photo of their document.
Guest registration	Accommodation providers register their guests. Reading the document once serves for check-in and for the report.

In all of them, the verification stays in Odoo with its date, its decision and its scores, and the contact carries the **Identity** button to find it.

What the connector does not do for you

The connector verifies that the person is who they say they are and keeps the result. It does not decide what legal obligation you have, nor fill in an official register for you, nor send anything to any authority. Your process does that, with the verification result to hand in Odoo.

A day with the connector

This is how a day looks at a car rental company that verifies its customers before handing over the keys.

9:00	A booking comes in. In **Contacts**, whoever handles it selects the customer and presses **Verify identities** under **Action**. The email with the link is sent.
9:20	The customer opens the link on their phone, presses **Start verification**, shows their driving licence and takes the selfie.
9:21	When it finishes, Odoo requests the result from Veridas: all five scores are above 0.90 and the verification moves to **Verified**.
11:00	Another customer tries with a photo of a photo. The document integrity stays at 0.31: **Not verified**, with the reason shown below.
The next day	The daily task warns that the document of a regular customer expires in 20 days: another link is sent to them.

No document photo has passed through email, and every decision has been recorded in Odoo.

And in Human Resources

Monday	The hiring of a person living in another city is signed. On their employee form, **Verify identity**.
Monday afternoon	The person verifies from home with their document and a selfie.
Tuesday	On their first day, the team already knows their identity is verified: the **Identity** button on their form shows it.

15 Permissions and security

User	Creates verifications, sends links and views results. Accounts, only reads them.
Manager	All of the above, plus creating and changing accounts and **Erase personal data**.
Odoo Administrator	The only one who sees the key field and the consent checkbox.

- The API key is not in Odoo: nobody sees it in the database, not even an administrator.
- The verification page only opens with its link, which carries its own access code.
- What the browser reports at the end decides nothing: the result is read from Veridas on the server.
- A closed verification (decided, cancelled, expired or erased) no longer changes from the page.

WHO	VERIFICATIONS	ACCOUNTS	ERASE DATA
User	Creates, sends and views	Read only	No
Manager	All	Create and edit	Yes
Odoo Administrator	Depending on their group	Can see the key and the consent	Depending on their group

What stays in the history

The account keeps a history of every change to what matters: the name, the environment, the XpressID address, the emergency stop, the five minimum scores, the validity of the link and the attempts. If someone lowers a minimum, it is recorded who did it and when. Each verification also has its own history, including the reminders and the erasure.

16 Personal data and RGPD

An identity verification processes personal and biometric data: the photo of the document, the face and what is read from the document. This is what you need to know for your record of processing activities.

Who processes what	You are the controller. Veridas verifies identity under your contract. FlexigoTech, as processor, only passes the calls between your Odoo and Veridas.
Where	The result stays in your Odoo. The FlexigoTech cloud is in Germany and does not store the result: it passes it through.
Erasing someone	**Erase personal data** deletes here what was read from the document and the face, and asks Veridas to delete the validation; the task keeps retrying until Veridas confirms it.

What is stored	What you need: the decision, the scores and the document data. Everything else Veridas reads is kept in **All OCR fields**, in your Odoo.

> The connector does not decide for you whether you may verify someone this way: that depends on your legal basis and your contract with Veridas.

What you should have in writing

- What you verify identity for and on which legal basis.
- How long you keep the verifications and when you erase them with **Erase personal data**.
- That Veridas is your verification provider and FlexigoTech is the processor that passes the calls.
- What you do if someone cannot or does not want to verify through this method.

What each verification stores

DATA	WHERE IT COMES FROM	ERASED WITH "ERASE PERSONAL DATA"
Person and account	Odoo	No: it records who was verified
Dates and status	Odoo and Veridas	No: they record what happened
Document data	What Veridas reads	Yes
Scores	Veridas	Yes
All fields read and the raw response	Veridas	Yes
Attachments and their trail in the history	Odoo	Yes

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17 Limits and problems

This is what you should know before buying: what the connector does not do today and how to resolve the problems that usually occur.

- It has not yet been tested with a real Veridas account: only with a simulator built from their documentation.
- The module does not ship translations: its screens appear in English.
- It does not re-verify anyone on its own: it warns you of documents that are about to expire, and you send the new link yourself.
- It does not store the result on the contact record: it keeps it in the verification, one click away from the **Identity** button.
- It does not include Veridas validations: those are paid for under your contract.

If something fails

Test connection fails	The key is not the one for the selected environment, or the consent checkbox is missing.
The email does not arrive	The contact has no email address, or the outgoing mail server of your Odoo is not configured.
The verification is not progressing	Click **Refresh from Veridas**. If nothing changes, the person has not finished yet.
Not verified appears	Below the scores it says which minimum was not met.
Expired appears	Nobody finished within the validity days: send the link again.
The person used up their attempts	The page asks them to contact you: publish the link again.
The account does not appear when verifying	It is switched off in **Enabled** or belongs to another company.
It does not call out on a copy of the database	This is expected: the copy starts without a key. Put in the test key if you want to test there.

Last error, on the account, holds the last thing Veridas replied. A FlexigoTech Cloud pause does not delete anything: when the service comes back, the connector carries on.

The email, in English

The link email and the verification page are in English today, because the module does not ship translations. If your customers do not read English, tell them beforehand or use **Generate link only** and send them the link with your own text.

How to ask us for help

Write to us with your Odoo version, the module version, the verification number (VER/...) and, if there is an error, its full text or what **Last error** says on the account. With that we can look into it without asking you for personal data.

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18 Other ways of doing it

Odoo does not ship a Veridas connector. These are the other ways of knowing who someone is remotely.

METHOD	HOW IT WORKS	WHAT IT COSTS
Asking for a photo of the document	By email or in a form, and someone looks at it.	Nothing in money; it does not prove it is that person.
Seeing the person in person	They come to the office with their document.	Their time and yours.

METHOD	HOW IT WORKS	WHAT IT COSTS
itsme in Odoo Sign	Enterprise identifies the signer with itsme, the digital identity of Belgium and the Netherlands.	Only for signing, and only where itsme is used.
The Veridas website alone	You use Veridas outside Odoo and copy the result.	Typing each result into Odoo.
This connector	Link from Odoo, document, selfie and liveness check, and the result in Odoo.	9 € for the module, plus the FlexigoTech Cloud subscription.

If you already work with Veridas or want to, it makes sense for the result to live where your customer is: in Odoo.

How to choose

- If you verify only a few people a year and in person, you may not need anything else.
- If you already ask for photos of documents by email, this connector removes that risk: nobody keeps loose photos.
- If you only need to identify the signer and you work in Belgium or the Netherlands, itsme in Odoo Sign may be enough.
- If you want document, selfie and liveness check, with your minimums and the result in Odoo, this connector is for that.

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19 Plans, price and trial

The connector is paid for in two parts: the module license, per Odoo version, and the FlexigoTech Cloud subscription, which stores the key and passes the calls on to Veridas. Veridas validations are billed separately, under your own contract. The 14-day trial does not ask for a card.

€9

License per Odoo version.

+ FlexigoTech Cloud

STANDARD

€49/month

or €490 a year

- First response within 1 working day
- Up to 3 accounts

PRO

€98/month

or €980 a year

- First response within 4 working hours
- Up to 10 accounts
- Video call if needed

14-day trial, no card · Prices exclude VAT

Without trial or subscription	New verifications and the reading of results stop: the connector does not call Veridas and nothing is marked as failed. It resumes only on renewal.
Delete the key	**Delete the API key from FlexigoTech Cloud** removes it from the cloud straight away.
Uninstall	When you uninstall the connector, its keys are removed from FlexigoTech Cloud as soon as Odoo finishes.

For example, on the Standard plan, €49 a month plus the module: you pay the same whether you verify ten people or a thousand. What changes with volume is what Veridas charges you for its validations, according to your contract.

What is not included

Neither the subscription nor the module includes Veridas validations: each attempt is paid for under your contract with Veridas, on their terms. Nor do they include setting up your verification process, which we can do with you separately.

20 Frequently asked questions

Do I need Odoo Enterprise?

No. It uses Contacts, Discuss and the Odoo Community portal, so it works equally on Community and Enterprise.

Does it work on Odoo Online?

No: Odoo Online does not allow installing third-party modules. It is for Odoo.sh or your own server, on Odoo 17, 18, 19 or 20.

Do I need a contract with Veridas?

Yes. The connector uses your API key and your XpressID environment, and the validations are paid for under your contract.

Does the person need an Odoo account?

No. They open the link in the email and are verified on that page.

What does Veridas ask them for?

Permission to use the camera, a photo of their document, a selfie and the liveness check.

How long does the link last?

7 days by default. You change it in the account, under **Link valid for (days)**.

How many times can they try?

3 times per entry link. Republishing the link gives them their attempts back.

Who decides whether they pass?

Your minimums: a score below one, or a missing score, and they are set to **Not verified**.

What minimums come by default?

0.90 on all five scores. A minimum of 0 is not used.

When does the result arrive?

When the person finishes, if Veridas already has it. If not, on the task that runs every 15 minutes, or when you press **Refresh from Veridas**.

What document data does it store?

Type, number, expiry, nationality, first name, surname, date of birth and sex, and under **All OCR fields** everything Veridas read.

Can I verify many people at once?

Yes: in Contacts, **Verify identities** under **Action** creates one verification per contact and sends the emails.

What about employees and candidates?

Yes, with Veridas HR and Veridas Recruitment, which are included in the same subscription.

Does it warn when a document is about to expire?

Yes: every day, for documents expiring within the next 30 days.

Can I delete someone's data?

Yes: **Erase personal data** deletes it here and asks Veridas to delete it.

Who can delete?

Veridas **Manager** users.

Is the key stored in Odoo?

No. It is encrypted to FlexigoTech Cloud and Odoo does not keep it.

Do the document and the selfie pass through your servers?

No: the person does them in XpressID, directly with Veridas. The cloud carries the calls and the result.

Can I test without spending real validations?

Yes, with an account in Veridas's sandbox, and **Test connection** does not open any validation.

What if I have several companies?

Each account belongs to one company and is only visible to its users.

Can I stop the connector all at once?

Yes: switch off **Enabled** on the account and no calls go out.

What if I cancel the subscription?

New verifications stop, and the ones you have remain in Odoo.

What language are its screens in?

English: the module does not ship translations. The rest of Odoo is in your language.

Has it been tested with the real Veridas?

With a simulator built from their documentation. Testing with a real account is still pending.

Can you help me get it running?

Yes. Write to us with your Odoo version and the Veridas environment you have.

Glossary

Veridas	The company that verifies identity: it checks the document, the face and that there is a real person.
XpressID	Veridas's process in the browser: the document photo, the selfie and the liveness check.
vali-Das	Veridas's service where the result of each validation is read.
API key	The key from your contract with Veridas, one per environment.
Environment	Testing (**Sandbox**) or production (**Production**). Each has its own key.
Verification	A request to a person: their link, their attempts and their result.
Attempt	Each time the person presses start: one validation in Veridas.
Liveness check	The check that there is a real person in front of the camera and not a photo.
Score	The number from 0 to 1 with which Veridas rates each check.
Minimum	The lowest score you accept in the account to consider someone verified.
Integrity	That the document has not been tampered with: the lowest check counts.
OCR	The automatic reading of the document's data.
Expiry	The date the document lapses. **Days To Expiry** counts the days remaining.
FlexigoTech Cloud	FlexigoTech's service that stores the key encrypted and passes each call on to Veridas.
Pause	What the connector does without a test or subscription: it makes no calls to Veridas and deletes nothing.
Erasure	**Erase personal data**: the person's data is removed from Odoo and from Veridas.
Verification link	The personal address the person receives; it only opens their verification.
Emergency stop	**Enabled** switched off: the account makes no calls at all.
Add-on	Veridas HR or Veridas Recruitment: they bring verification to the employee or the candidate.
Raw response	**Raw response**: what Veridas replied, exactly as received.
Account	In Odoo, a Veridas environment with its key, its minimums and its company.
History	The chatter of each Odoo record, where changes and notices are kept.
Work contact	The Odoo contact of an employee; the Employees add-on uses it to verify them.
Expire	What happens to a link that nobody completes within its validity period.

21 Checklist and contact

- [ ] Your Veridas contract, with the API key and the XpressID address for each environment.
- [ ] Odoo 17, 18, 19 or 20 on Odoo.sh or on your server, reachable from outside.
- [ ] The module installed and the FlexigoTech Cloud trial started.
- [ ] The account created, with the consent checkbox ticked and the key saved.
- [ ] **Test connection** showing green.
- [ ] Your minimums reviewed in **Decision**.
- [ ] Odoo's outgoing email working, so the links get delivered.
- [ ] A first test verification, from start to finish.
- [ ] **Manager** permissions granted only to whoever can delete data.
- [ ] If you verify employees or candidates, Veridas HR or Veridas Recruitment installed.

If you'd like us to set it up with you, get in touch. With the Pro plan, if needed, we can go through it on a video call.

Email

To install it, set it up or for any question.
comercial@flexigotech.com

On the web

The connector page, with the guide and the prices.
flexigotech.com/en/veridas-connector-odoo.html

On Odoo Apps

The module page on the Odoo store.
apps.odoo.com

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After the first month

- [ ] Check in the analytics how many verifications pass and how many expire.
- [ ] Make sure the alerts for expiring documents reach whoever needs to act on them.
- [ ] Decide how long you keep verifications and delete the ones you no longer need.
- [ ] See whether your minimums match what you see in real verifications.