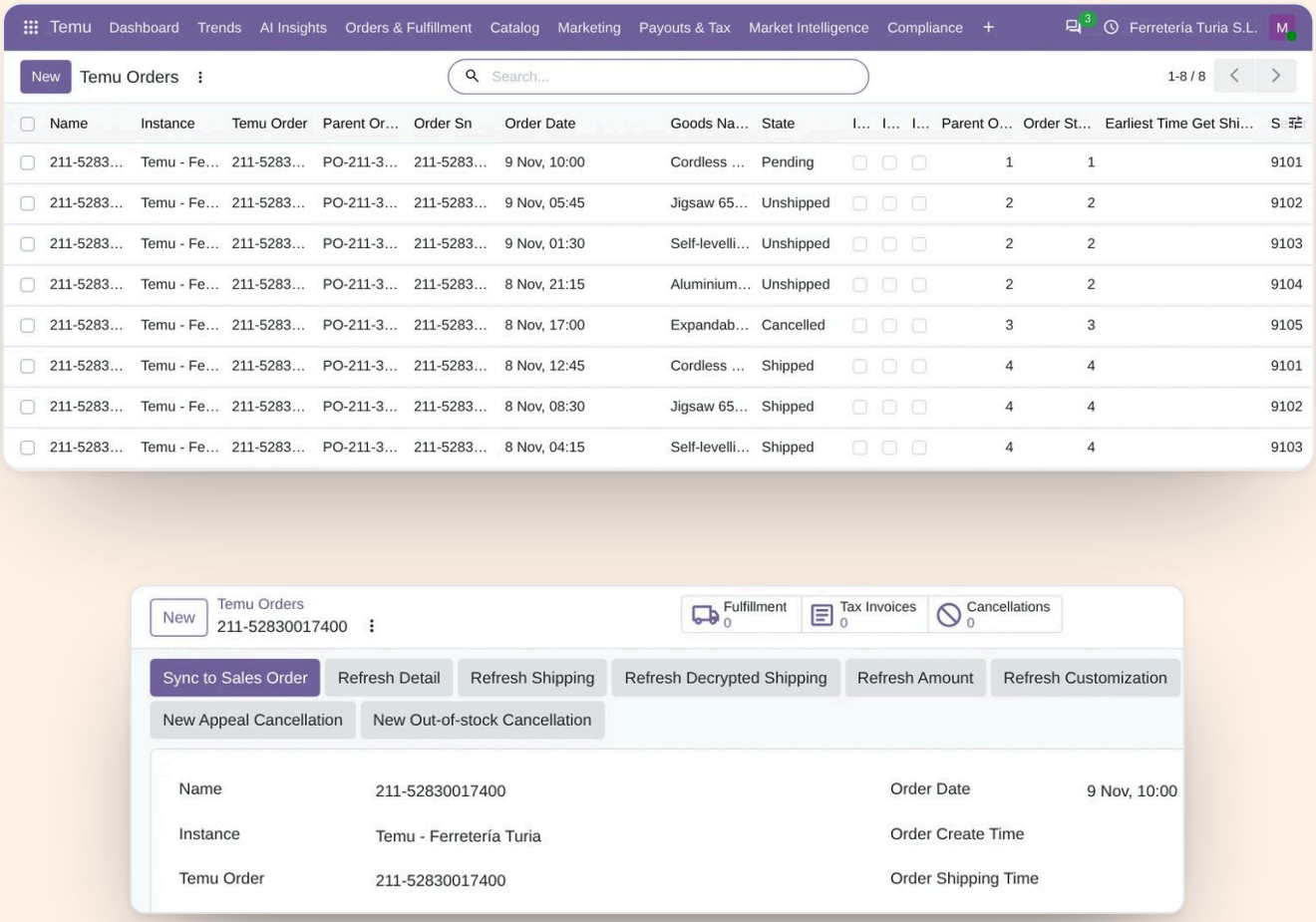
USER MANUAL · MARKETPLACES

Temu connector for Odoo

For those who already have the connector: install it, activate it, connect it, set it up and use it, step by step.

Module version 20.0.17.12.10 | Odoo 20 screenshots | Edition of 14-11-2026



Real Odoo 20 screenshot. Temu orders in Odoo, each with its status, and in front of an order, its buttons to fetch it from Temu again.

Contents

On the right, the page where each section starts. Menu and button names are those of Odoo in English.

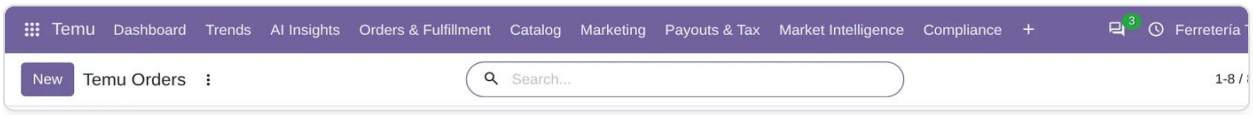
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This manual describes version 20.0.17.12.10 of the module (Odoo branch 20.0, commit a3395b644). Everything it says comes from its code: menus, buttons, fields, scheduled actions and error messages.

The screenshots come from a test Odoo 20 database, with a made-up company and data and no real connection to Temu. In Odoo 17, 18 and 19 the module has its own version: if something on your screen does not match, write to us.

1 What it is and where to find it

The connector adds the Temu app to Odoo. From it you take the orders from your Temu shop, their shipping, stock, prices and what Temu pays you, and each Temu order creates its sales order in Odoo.



- **Real Odoo 20 screenshot.** The Temu app bar, with the order list open.

Dashboard and Trends	The figures for each shop over the last 30 days and how they change.
Orders & Fulfillment	**Orders**, **Fulfillment**, **Cancellations** and **Returns**.
Catalog	**Goods**, **Listings**, **SKU Mappings**, **Category Mappings**, the prices and the sales campaigns.
Marketing	**Ad Campaigns**, **Ad Performance** and **Ad History**.
Payouts & Tax	**Settlements**, **Tax Reports** and **VAT (info)**.
Market Intelligence	**Market Research**, **Research Data** and **Legal Compliance (DSA)**. Only users in the research group can see these.
Compliance	**Compliance History**.
Settings	**Store Accounts**: one account for each Temu shop.

Outside the app, the connector works in **Sale** (each Temu order has its sales order), in **Inventory** (the delivery of that order and the **Send Temu Tracking** button) and on the product form (its Temu prices).

2 Before you start

This is what you need before installing. The connector is the Odoo part: you set up the Temu account and app yourself.

- A Temu seller shop and a Temu app with its **App Key** and App Secret, authorised for your shop: Temu gives you the access token.
- The FlexigoTech Cloud IP, 159.195.72.181, in the IP list of your Temu app. Temu only accepts calls from the IPs on that list.
- The permissions Temu has granted your app. Anything your app does not have (ads, research data, DSA) cannot be used from Odoo.
- Odoo 17, 18, 19 or 20, on Odoo.sh or on your own server, not on Odoo Online. It works on Community and Enterprise.
- An Odoo administrator: accepts the FlexigoTech Cloud data list and the consent for each shop.

> The connector does not create your account or your app on Temu, and does not approve the IP: Temu does that.

3 Installation

The module is installed like any third-party Odoo module. An administrator is required.

How to get it

From its page on Odoo Apps (**https://apps.odoo.com/apps/modules/20.0/flexigobe_temu_connector**) or from the connector's page on flexigotech.com. Choose the Odoo version you use: each version is a separate module.

The module depends on `flexigotech_cloud`, the connection to FlexigoTech Cloud. On Odoo Apps, the module page lists it under «Community Apps Dependencies» and its price is already included; it is also free and has its own page (**https://apps.odoo.com/apps/modules/20.0/flexigotech_cloud**). Put both folders together in the same modules path and Odoo installs `flexigotech_cloud` at the same time.

On Odoo.sh

1. **Upload the folders to your repository**
   Copy `flexigobe_temu_connector` and `flexigotech_cloud` into your project branch, in your modules folder, and push.
2. **Wait for Odoo.sh to build the branch**
   When it finishes, both modules are on the branch.
3. **Install the app**
   In **Apps**, click **Update Apps List** (with developer mode on), search for «Temu» and click **Activate**.

On your own server

1. **Copy the folders**
   Place `flexigobe_temu_connector` and `flexigotech_cloud` in a folder that is in the `addons_path` of your Odoo.

2. **Restart Odoo**
   So it reads the new modules.

3. **Install the app**
   In **Apps**, **Update Apps List**, search for «Temu» and click **Activate**.

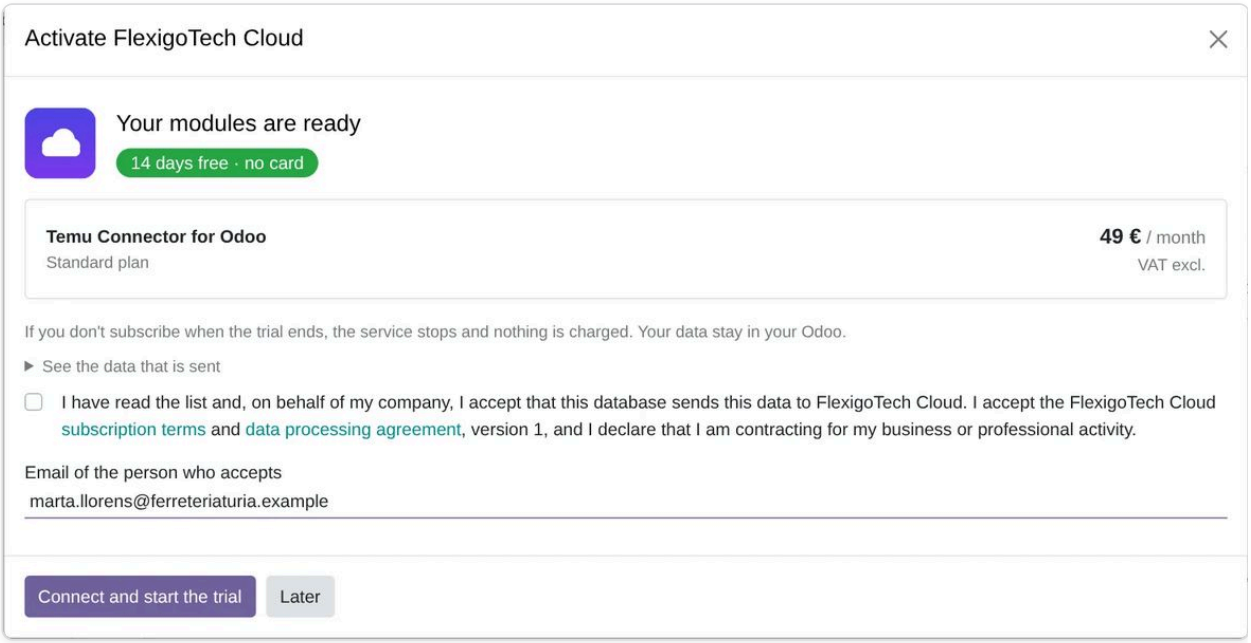
> When installing it, Odoo also installs the apps the module depends on: Sales, Inventory and Invoicing. If you already use them, nothing you have changes.

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4 Activate FlexigoTech Cloud: the 14-day trial

A new Temu shop connects through FlexigoTech Cloud: the App Secret and the token go once to the cloud, encrypted, and the cloud signs each call and sends it to Temu from its IP. Until the database is connected and the module has a trial or subscription, the shop does not talk to Temu.

1. **Click Activate in the bar at the top**
   It appears as soon as you install the module. It opens the **Activate FlexigoTech Cloud** window, with the Standard plan and its 14 days free, no card required.



- **Real Odoo 20 screenshot.** The activation window: read the data list, tick the box and enter your email.

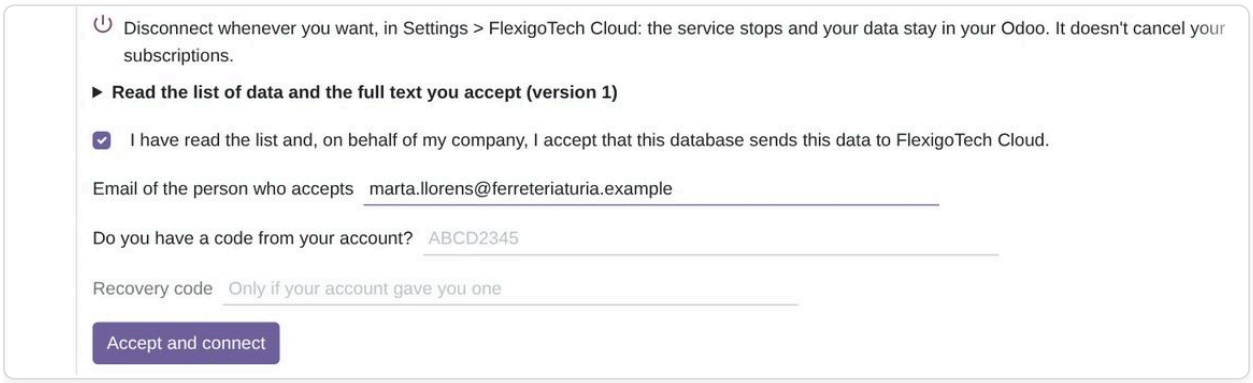
2. **Accept and enter your email**

Tick «I have read the list and, on behalf of my company…» (it includes the subscription terms and the data processing agreement) and enter the **Email of the person who accepts**.

3. **Click Connect and start the trial**
   Odoo registers the database with FlexigoTech Cloud and starts the module's trial. If you leave it for later, **Later** closes the window.

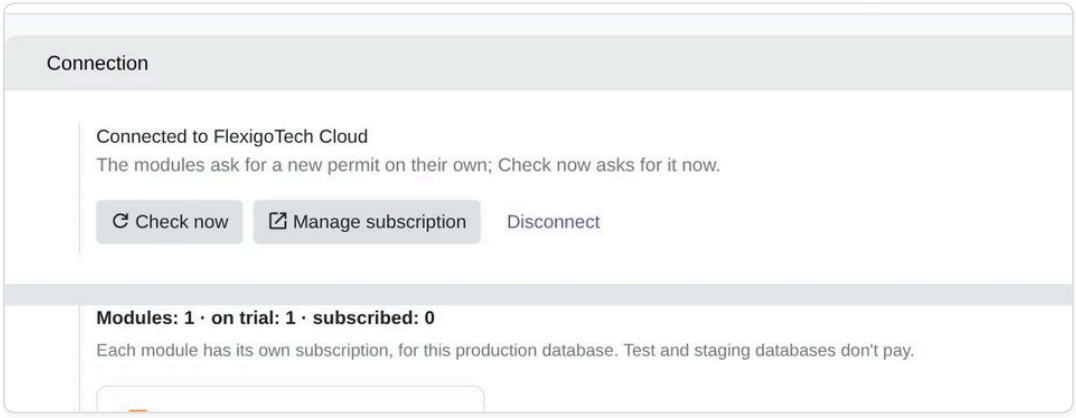
The same, from Settings

In **Settings › FlexigoTech Cloud** is the full list of what the database sends. Tick the box, enter the email and click **Accept and connect**. If you already have an account at app.flexigotech.com, the field **Do you have a code from your account?** links the database to it (the code is valid for 10 minutes).



- **Real Odoo 20 screenshot.** Settings › FlexigoTech Cloud, before connecting: the ticked box, the email and **Accept and connect**.

With the database connected, the **Modules** block shows each module with its status: **On trial** and the date it ends, **Subscribed**, etc. From there you choose the plan (Standard or Pro, monthly or yearly) and click **Subscribe**: payment is made on the Stripe page, outside Odoo.



- **Real Odoo 20 screenshot.** Settings › FlexigoTech Cloud with the database connected and the connector on trial.

PLAN	PRICE	INCLUDES
Standard	€49 per month or €490 per year	Support response within 1 working day, up to 3 accounts
Pro	€98 per month or €980 per year	Response within 4 working hours, up to 10 accounts and video call if needed

Prices exclude VAT. If you don't subscribe when the trial ends, the service stops and nothing is charged; your data stays in your Odoo. **Check now** requests the permission immediately (otherwise the module renews it by itself every 6 hours).

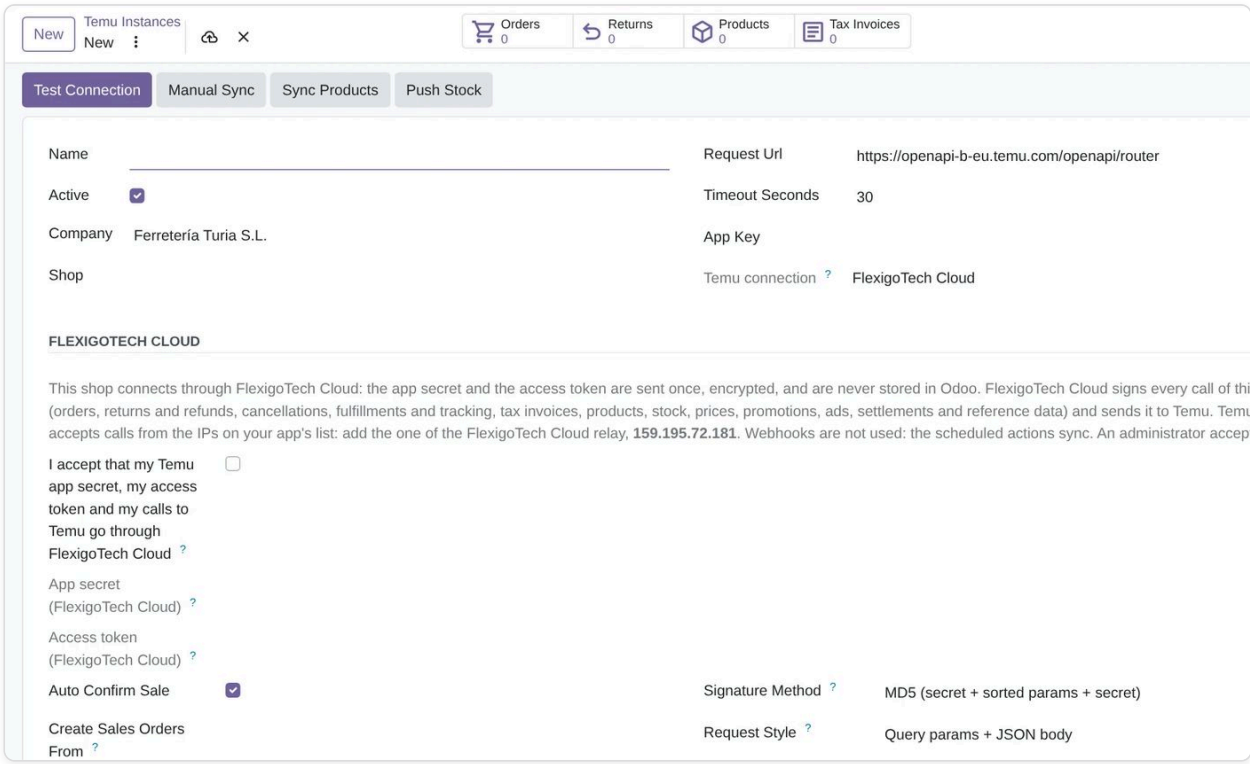
> On a neutralised copy (staging) or a database with demo data you cannot start a trial: Settings says so with "This database is a neutralised copy or has demo data, so trials can't be started here."

5 Connecting your shop

Each Temu shop is an account in **Settings › Store Accounts**, inside the Temu app.

1. **Open Store Accounts and click New**

   An empty account opens.



- **Real Odoo 20 screenshot.** A new account: at the top, the shop details; below, what goes to FlexigoTech Cloud.

2. **Enter your shop details**

   Name, **Company**, **Shop** (your shop number on Temu) and your **App Key**. **Request URL** comes with the Temu router for the EU; for a US or global shop, change the address to that router's address.

3. **Accept and paste the keys**

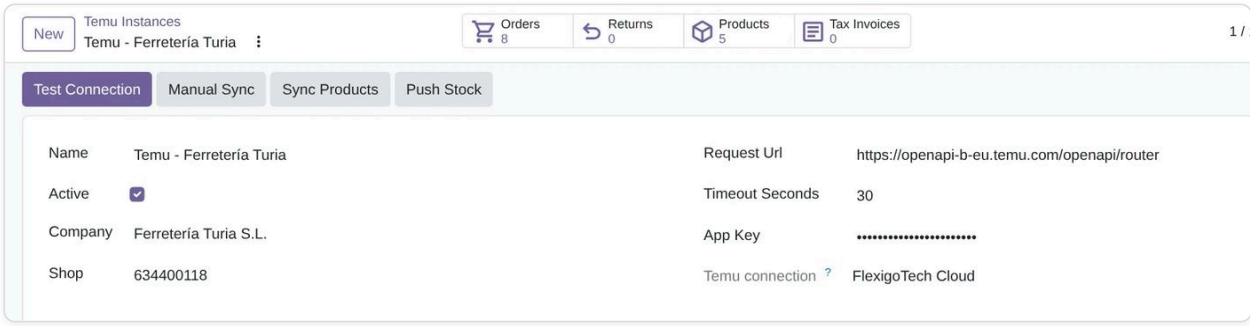
   Tick **I accept that my Temu app secret, my access token and my calls to Temu go through FlexigoTech Cloud** and paste the **App secret (FlexigoTech Cloud)** and the **Access token (FlexigoTech Cloud)**. When you save, both go to the cloud and Odoo does not keep either of them.

4. **Add the cloud's IP on Temu**

   In your Temu app, put 159.195.72.181 in the IP list. Temu rejects calls from any other IP.

5 Click Test Connection

With the shop connected, **Temu connection** says FlexigoTech Cloud and the scheduled tasks start pulling Temu data.



- **Real Odoo 20 screenshot.** The connected shop: at the top, its orders, returns, products and tax invoices.

> Only an administrator can accept the consent. Without it, the secret and token fields cannot be written.

A shop connected through the cloud does not use Temu's webhooks: orders arrive through their task, every 15 minutes, or immediately with **Manual Sync**. The other two buttons above do the same for the catalogue: **Sync Products** pulls your products and **Push Stock** sends the stock.

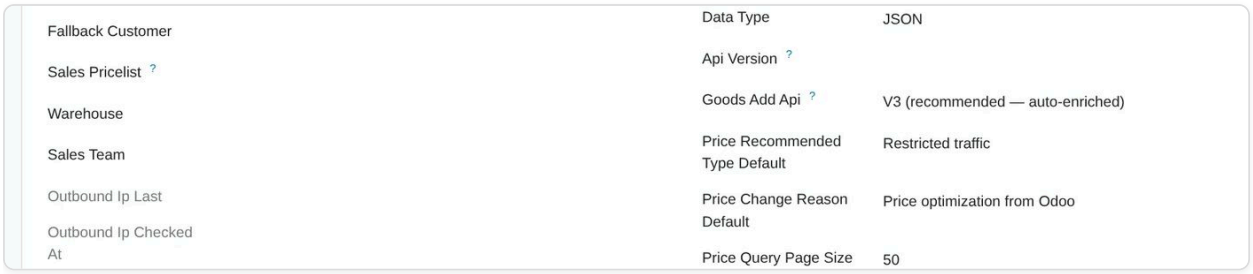


- **Real Odoo 20 screenshot.** Store Accounts: each shop on its own row, with its company and its last sync.

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6 Account options

Below the connection are the shop's options. This is how they are set when you create a new account:



- **Real Odoo 20 screenshot.** The sales options: confirm, from when, customer, pricelist, warehouse and team.

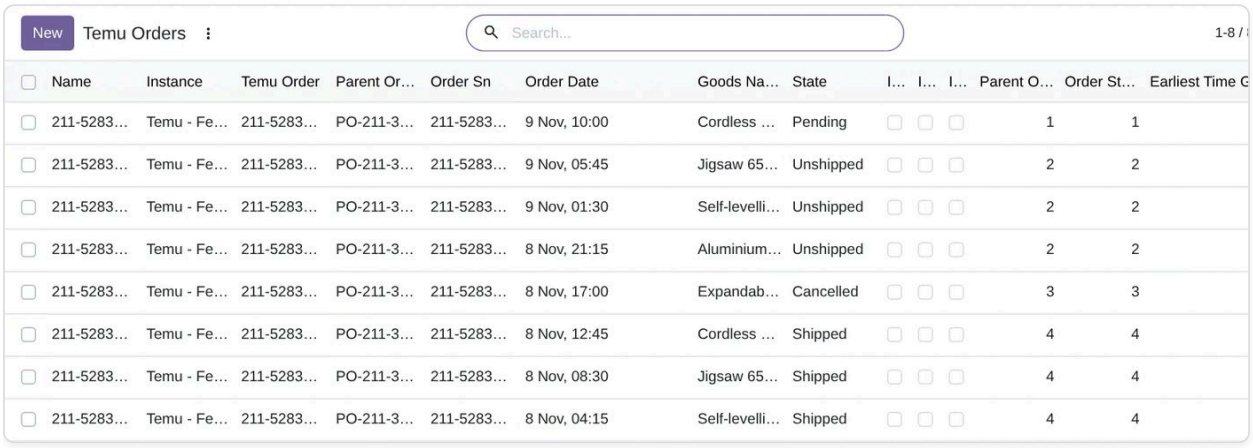
OPTION	WHEN CREATED	WHAT IT DOES
Auto Confirm Sale	On	The sales order for each Temu order is confirmed automatically.
Create Sales Orders From	The moment you create the account	Earlier orders come in as Temu orders, without a sales order. Empty, no limit.

OPTION	WHEN CREATED	WHAT IT DOES
Fallback Customer	Empty	The customer on the sales order when the Temu order has no contact details.
Sales Pricelist	Empty	The pricelist for this shop's sales orders.
Warehouse	Empty	The warehouse for those sales orders and for the stock sent to Temu.
Sales Team	Empty	The sales team for those sales orders.
Validate Odoo delivery when shipped on Temu	Off	If Temu marks the order as shipped, the Odoo delivery is validated automatically.
Auto-create missing Temu products	On	A Temu product with no Odoo match creates its product when syncing.
Order Sync Window Hours	24	The first time, orders from the last 24 hours.
Details, shipping and decrypted shipping for each order	Requested	When syncing, the connector also requests that from Temu.
Amount and customisation for each order	Not requested	The amount is filled in by a separate task every 10 minutes.
Post settlements to accounting	Off	Lets settlements through to journal entries.
EU-established business	Off	Data point for the info VAT.

The screenshot is from a sample shop: there **Create Sales Orders From** is empty so that all its orders get a sales order.

7 The orders

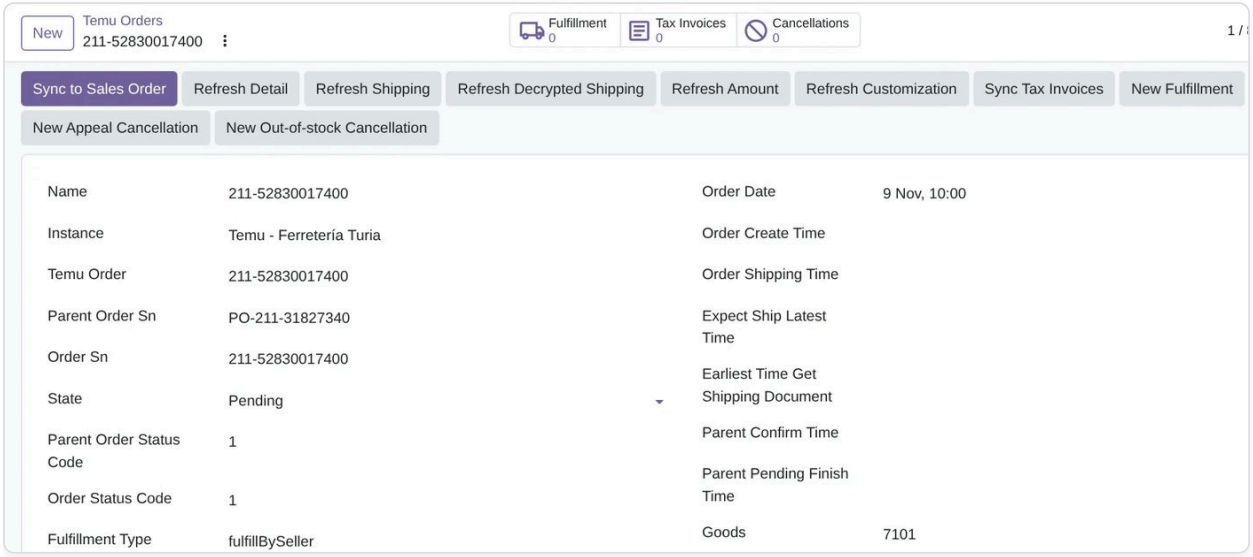
Orders & Fulfillment › Orders shows each Temu order with its status: **Pending**, **Unshipped**, **Shipped**, **Delivered** or **Cancelled**.



- **Real Odoo 20 screenshot.** The Temu orders: number, parent order, date, product and status.

The **Temu Sync Orders** task brings them every 15 minutes. The first time it looks at the last 24 hours; after that, what changed since the last run. **Manual Sync**, in the account, does not wait for the task.

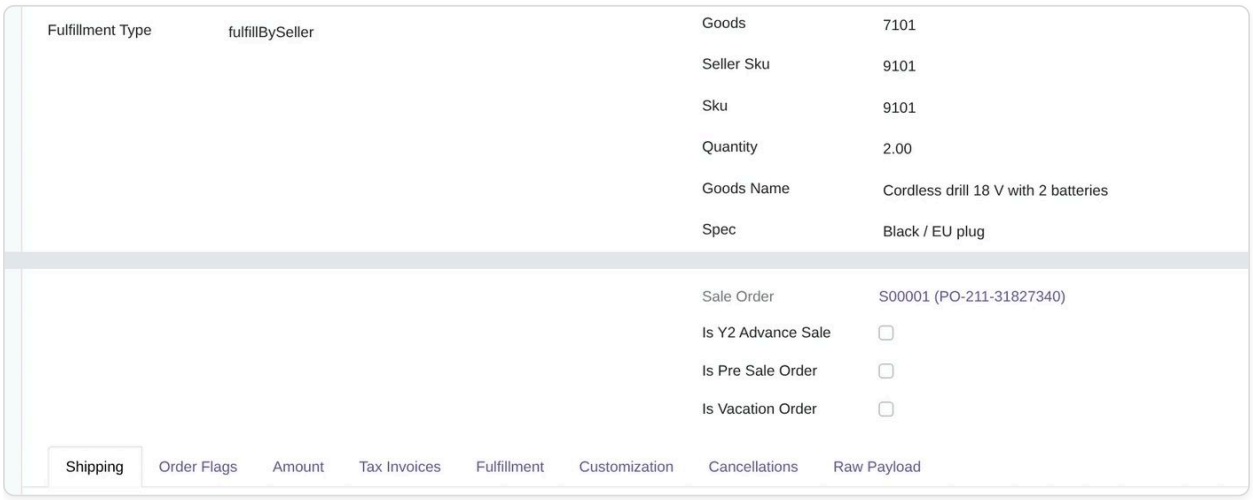
On Temu, a parent order (PO-...) groups the orders of one purchase. In Odoo each Temu order is one row, with its parent order beside it, and the sales order carries the parent order as its reference.



- **Real Odoo 20 screenshot.** A Temu order in Odoo, with its buttons at the top.

Sync to Sales Order	Creates or updates its sales order.
Refresh Detail, **Refresh Shipping** and **Refresh Amount**	Ask Temu again for the order's details, shipping data or amount.
Refresh Decrypted Shipping	Requests the buyer's full address, if your Temu app has that permission.
Refresh Customization	Brings what the buyer customised.
Sync Tax Invoices	Brings the tax invoices for the order.

New Fulfillment	Prepares the shipment on Temu (chapter "Shipping and tracking").
New Appeal Cancellation and **New Out-of-stock Cancellation**	Ask Temu to cancel the order, each with its reason.



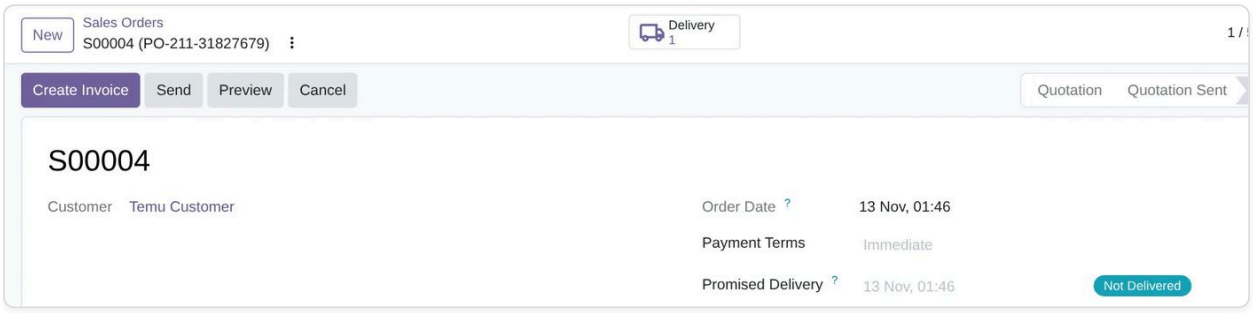
- **Real Odoo 20 screenshot.** Further down, the product, its SKU, the link to its sales order and the order's tabs.

Shipping	The address and shipping details Temu provides.
Order Flags	The marks Temu puts on the order, such as pre-sale.
Amount	What the buyer paid, the discounts and what Temu estimates you will be paid.
Tax Invoices and **Fulfillment**	The tax invoices and fulfilments for this order.
Customization and **Cancellations**	What the buyer customised and the cancellation requests.
Raw Payload	What Temu replied, as is, so you can see where each piece of data comes from.

> A Temu order that is not cancelled cannot be deleted: the next sync would bring it back and create its sales order again. Delete or cancel the sales order instead: the connector remembers it.

8 The sales order

Each Temu order creates its sales order in **Sale**, with the Temu parent order as its reference.



- **Real Odoo 20 screenshot.** Sales order S00004, with the Temu parent order in brackets.

The customer is the buyer from the shipping address. If the order has no contact details and the account has a **Fallback Customer**, the sales order goes to that customer. The pricelist, warehouse and team come from the account.

With **Auto Confirm Sale** on, the sales order is confirmed automatically and Odoo creates its delivery.

When it is not created

- The order arrived already shipped: it left outside Odoo and a sales order would send it again. With **Validate Odoo delivery when shipped on Temu** on, it is created, and its delivery is validated automatically.
- It predates **Create Sales Orders From**.
- Its sales order was deleted: the connector remembers it and does not create it again.
- It belongs to another company.

To create it anyway, press **Create Sales Order** on the Temu order.

9 Shipping and tracking

The shipment is confirmed on Temu from the Odoo delivery.

When you validate in **Inventory** the delivery of a Temu order with its carrier and tracking number, the connector confirms the shipment on Temu. If you later change the carrier or tracking, it sends it again.

Send Temu Tracking, at the top of the delivery, sends it manually.

From the Temu order, **New Fulfillment** creates a fulfilment in **Orders & Fulfillment › Fulfillment** and **Execute** sends it to Temu. Before sending, the connector checks Temu's rules, such as the deadline for requesting the shipping document.

With **Validate Odoo delivery when shipped on Temu** on, the reverse happens: if Temu says the order has left, the Odoo delivery is treated as done.

10 Stock and products

Stock comes from Odoo; Temu products are matched to Odoo products by their SKU.

The **Temu Push Stock** task sends every 5 minutes the free stock of each product with a match on Temu: what is on hand, minus what is reserved for other orders. If the account has a **Warehouse**, it counts that warehouse. **Push Stock**, in the account, sends it immediately.

Temu Sync Products, every 30 minutes, brings your Temu products and their SKUs. The matches are shown in **Catalog › SKU Mappings**. With **Auto-create missing Temu products** on, a Temu product with no match creates its product in Odoo.

To list an Odoo product on Temu: **Catalog › Listings**, **Validate Product for Temu** and **Publish to Temu**. **Load Compliance Requirements from Temu** brings what Temu requires for that category, and **Refresh Publish Status** shows how the listing is going.

11 Pricing and campaigns

Price changes on Temu are proposals: Temu accepts them or not.

In **Catalog › Pricing › Price Rules** you prepare the changes: **Load Variants** brings the products, **Fetch Temu Recommended** requests the price Temu recommends, **Copy Recommended** sets it as the target and **Send Proposal to Temu** sends it. Temu's response is kept in **Price Adjustments**.

On the product record you can also **Accept Recommended**, **Propose new base** and **Enable Temu Pre-sale**.

Sales Campaigns › Campaigns brings Temu's campaigns. From each one you see the products you can enrol and those enrolled, and you enrol or change them from Odoo.

> The **Temu Sync Price Orders** task is off by default. Turn it on in **Settings › Technical › Scheduled Actions** if you use price changes daily.

12 Returns, cancellations and tax invoices

What happens after the sale also reaches Odoo.

Temu Sync Returns brings returns every 30 minutes into **Orders & Fulfillment › Returns**. From each one: **Prepare Return Label**, **Upload Return Label**, **Issue Refund**, **Deny All Refunds** and **Contact Buyer**.

Cancellations you request from the order are kept in **Cancellations**: **Submit** sends it to Temu and **Check Status** asks how it is going.

Temu Sync Tax Invoices brings the tax invoices for your orders into **Payouts & Tax › Tax Reports** every hour. **Refresh PDF URL** gives you the link to the Temu PDF.

13 What Temu pays you

Payouts & Tax › Settlements gathers what Temu is going to pay you.

Every day, **Temu Build Estimated Settlements** builds an estimated settlement from what Temu reports for each order: amounts collected, discounts and refunds. **Generate estimated payouts** builds it immediately.

When you have Temu's official CSV statement, **Import official statement** creates one official settlement per currency, with its lines. It does not overwrite the estimated one: both remain. Importing the same file twice duplicates nothing.

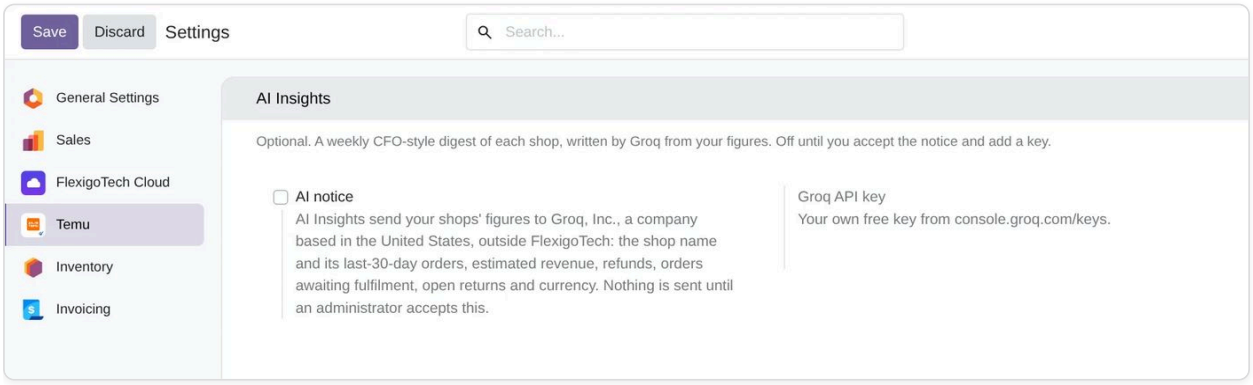
Post to accounting turns a settlement into a journal entry. It is off by default: **Post settlements to accounting** turns it on in the account, with its journal and accounts.

VAT (info) shows the VAT Temu reports for each order. The connector does not calculate or declare it.

> The estimated figures may not match what Temu pays: the official statement is the reference.

14 AI insight

A weekly summary of each shop, written by Groq from its figures. It is optional and off by default.



- **Real Odoo 20 screenshot.** **Settings › Temu**: the AI notice and your Groq key.

1. **Read the notice and mark it**

   In **Settings › Temu**, **AI notice** says what is sent: the shop name and its figures for the last 30 days (orders, estimated revenue, refunds, orders to fulfil, open returns and currency). It goes to Groq, Inc., a US company. FlexigoTech receives nothing.

2. **Enter your Groq key**

   Your own, free, from console.groq.com/keys.

3. **Wait for the summary**

   Temu AI Weekly Digest writes it every week. In **AI Insight** you see it, and you can request it immediately.

> Without the warning ticked and no key, nothing gets sent. The connector works just the same without AI.

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15 What runs on its own

These are the connector's scheduled tasks, each with its frequency as set at installation.

TASK	FREQUENCY	WHAT IT DOES
Temu Sync Orders	15 minutes	Pulls in new orders and those that have changed.
Temu Push Stock	5 minutes	Sends the available stock of each product with a match on Temu.
Temu Sync Reference Cache	5 minutes	Updates the Temu lists the connector uses.
Temu Backfill Missing Amounts	10 minutes	Requests the amount for orders that arrived without one.
Temu Sync Returns	30 minutes	Pulls in returns and their refunds.
Temu Sync Products	30 minutes	Pulls in your Temu products and their SKUs.
Temu Sync Tax Invoices	1 hour	Pulls in the tax invoices.
Temu Build Estimated Settlements	1 day	Builds the estimated settlements.
Temu Cleanup Sensitive Payloads	1 day	Deletes stored personal data older than 30 days.
Temu AI Weekly Digest	1 week	Writes the AI digest, if you have switched it on.
Temu Sync Price Orders	30 minutes, disabled	Pulls in the replies to your price proposals.

Frequencies are changed in **Settings › Technical › Scheduled Actions**, with developer mode on.

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16 If something fails

What usually happens and where to look.

No trial or subscription	The store is paused: the tasks do not call Temu and nothing is marked as failed. It resumes on its own when you renew.
Temu rejects the call due to the IP	159.195.72.181 is missing from the IP list of your Temu app.
The token expires	**Access Token Expires At**, on the account, tells you when. Request another one in Temu and paste it into the account.

An order without a sales order	See the chapter "The Sales Order" for why it is not created, and press **Create Sales Order** if you want it anyway.
What Temu replied	The **Raw Payload** tab on the order and **Technical › System Events** store what came in.

A pause of FlexigoTech Cloud deletes nothing and does not disconnect the store: when the service returns, the tasks carry on from where they left off.

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17 Support

Get in touch to install it, configure it or with any question. On the Standard plan we reply within 1 business day; on the Pro plan, within 4 business hours, and if needed we can look at it by video call. Tell us your Odoo version, the module version and, if there is an error, its full text.

Email

To install it, set it up or for any question.
comercial@flexigotech.com

On the web

The connector page, with the guide and the prices.
flexigotech.com/en/temu-odoo-integration.html

On Odoo Apps

The module page on the Odoo store.
apps.odoo.com

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