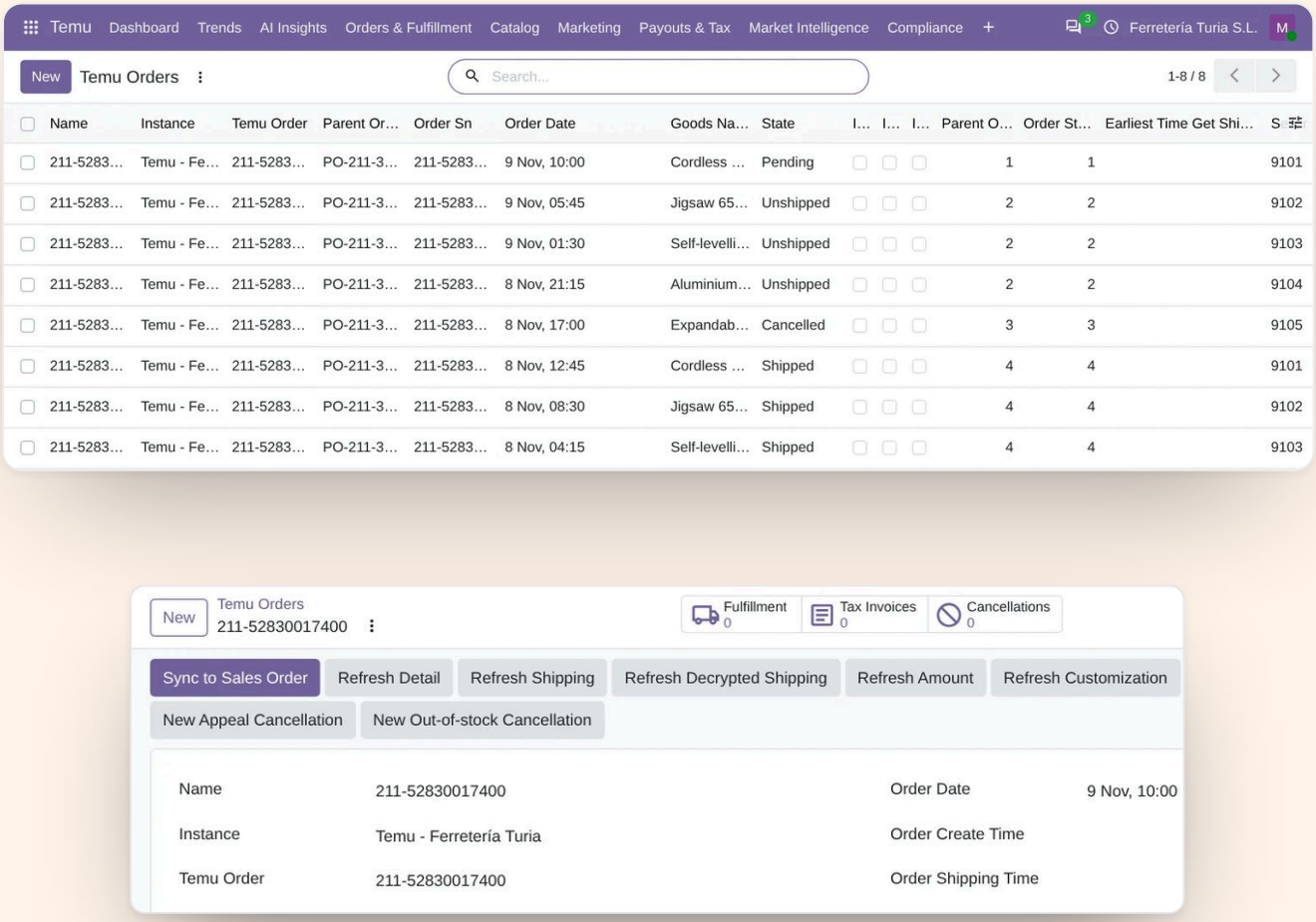
CONNECTOR GUIDE · MARKETPLACES

Temu connector for Odoo

Sell on Temu from Odoo: orders arrive as sales orders, and stock, shipments and prices go out from Odoo.

Odoo 17 · 18 · 19 · 20 | 14-day trial, no card | Edition of 18-11-2026



Real Odoo 20 screenshot. The Temu orders in Odoo and, in front, an order with its buttons to fetch it from Temu again.

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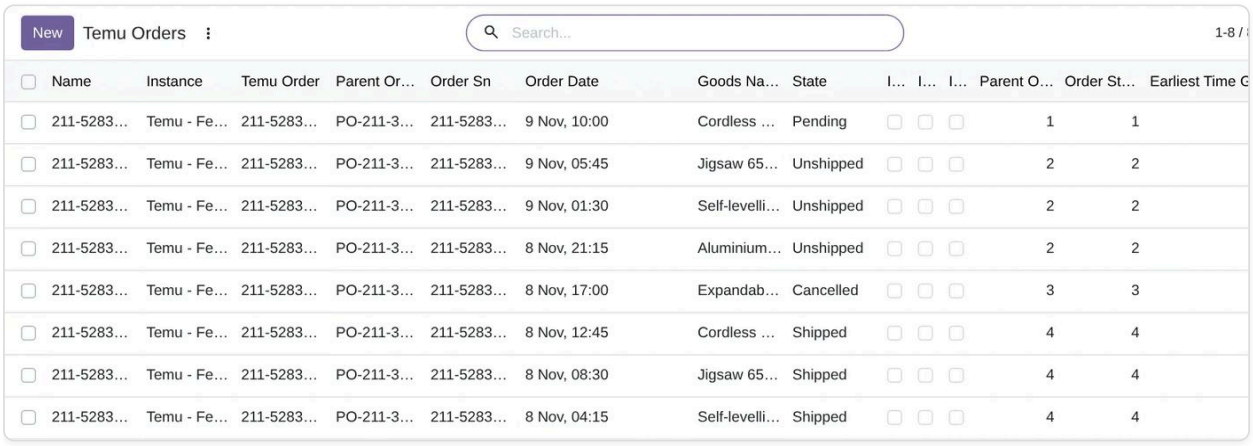
This guide describes version 20.0.17.12.10 of the module (Odoo branch 20.0, commit a3395b644). Everything in it comes from its published code, the platform's official documentation or real screenshots.

The screenshots come from a test Odoo 20 database, with a made-up company and data and no real connection to Temu. The module also has a version for Odoo 17, 18 and 19.

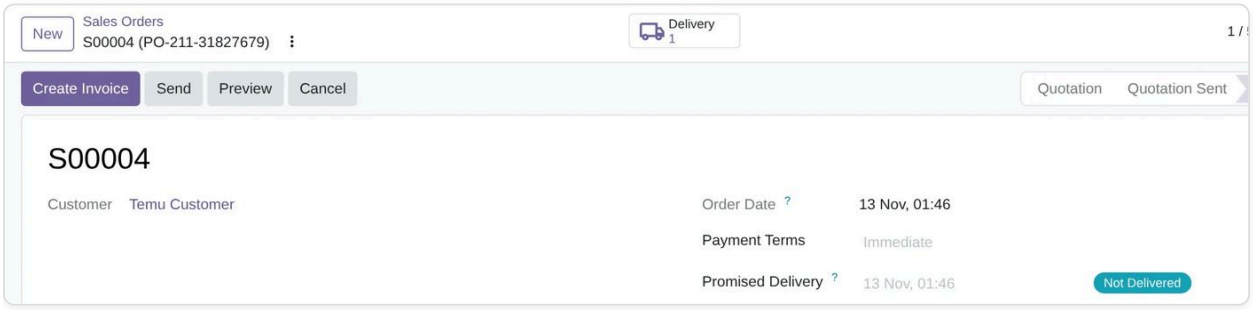
1 Who it is for and what it solves

The connector is for anyone who sells on Temu and runs their business in Odoo: accounting, catalogue and warehouse. Without it, you work in two places at once: each order is typed into Odoo, each shipment is marked in the Temu panel and every stock or price change is repeated in both.

With the connector, Temu orders come into Odoo and each one creates its sales order. You validate the delivery in Odoo and the tracking goes to Temu. The free stock of each product goes to Temu every 5 minutes. Returns, tax invoices and what Temu is going to pay you are also visible in Odoo.



- **Real Odoo 20 screenshot.** The Temu orders inside Odoo, each with its status.



- **Real Odoo 20 screenshot.** And the sales order that each one creates, with the parent Temu order in brackets.

What changes day to day

- No order is copied by hand: they arrive on their own every 15 minutes, or straight away with a button.
- Shipping is confirmed on Temu from the Odoo delivery, with its carrier and its tracking.
- Temu sees the stock you really have free, without what is reserved for other orders.
- Temu's tax invoices and settlements sit alongside your orders.

2 The connector in numbers

4
Odoo versions: 17, 18, 19 and 20

11
scheduled tasks; the stock one, every 5 minutes

3
Temu routers: EU, US and global

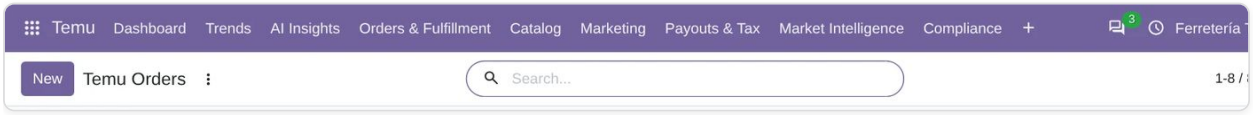
31,719
lines of code (Odoo Apps, 13-11-2026)

550+
automated tests passing on Odoo 20 (03-11-2026)

14
days of FlexigoTech Cloud trial, no card required

It works on Odoo Community and Enterprise: it only uses Sales, Inventory and Invoicing. It was tested with real Temu shops in Spain and Portugal in June 2026, on Odoo 19.

3 Where you see it in your Odoo



- **Real Odoo 20 screenshot.** The Temu app bar, with the list of orders open.

Dashboard and **Trends**	The figures for each shop over the last 30 days and how they change.
Orders & Fulfillment	**Orders**, **Fulfillment**, **Cancellations** and **Returns**.
Catalog	**Goods**, **Listings**, **SKU Mappings**, **Category Mappings**, the prices and the sales campaigns.
Marketing	**Ad Campaigns**, **Ad Performance** and **Ad History**.
Payouts & Tax	**Settlements**, **Tax Reports** and **VAT (info)**.
Market Intelligence	**Market Research**, **Research Data** and **Legal Compliance (DSA)**. Only users in the research group see these.
Compliance	**Compliance History**.
Settings	**Store Accounts**: one account for each Temu shop.

Outside the app, the connector works in **Sale** (each Temu order has its sales order), in **Inventory** (the delivery of that order and the **Send Temu Tracking** button) and on the product form (its Temu prices).

4 What you need before you start

- A Temu seller shop and a Temu app with its **App Key** and App Secret, authorised for your shop: Temu gives you the access token.
- The FlexigoTech Cloud IP, 159.195.72.181, on the IP list of your Temu app. Temu only accepts calls from the IPs on that list.
- The permissions Temu has granted your app. Anything your app does not have (ads, research data, DSA) cannot be used from Odoo.
- Odoo 17, 18, 19 or 20, on Odoo.sh or on your own server, not on Odoo Online. It works on Community and Enterprise.
- An Odoo administrator: they accept the FlexigoTech Cloud data list and the consent for each shop.

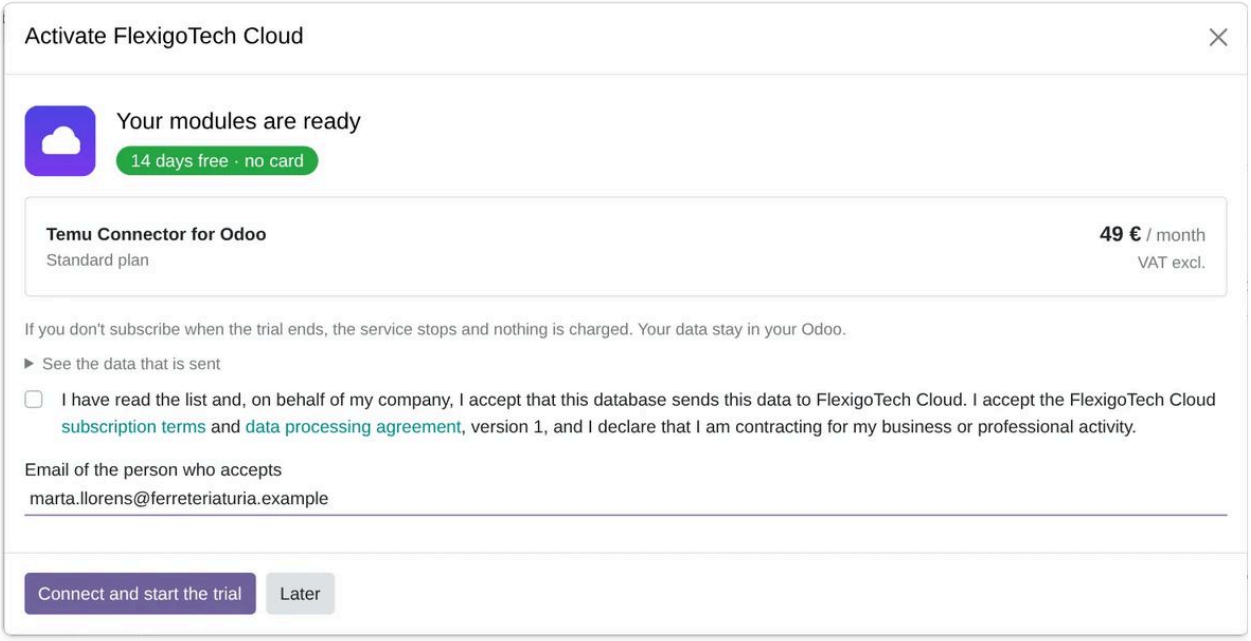
> The connector does not create your account or your app on Temu, and does not approve the IP: Temu does that.

It installs like any third-party Odoo module, on Odoo.sh or on your server. Odoo installs at the same time `flexigotech_cloud`, the connection to FlexigoTech Cloud, and the apps it depends on: Sales, Inventory and Invoicing.

5 The FlexigoTech Cloud trial

1 Press Activate in the bar at the top

It appears as soon as you install the module. It opens the **Activate FlexigoTech Cloud** window, with the Standard plan and its 14 days free, no card required.



- **Real Odoo 20 screenshot.** The activation window: read the data list, tick the box and enter your email.

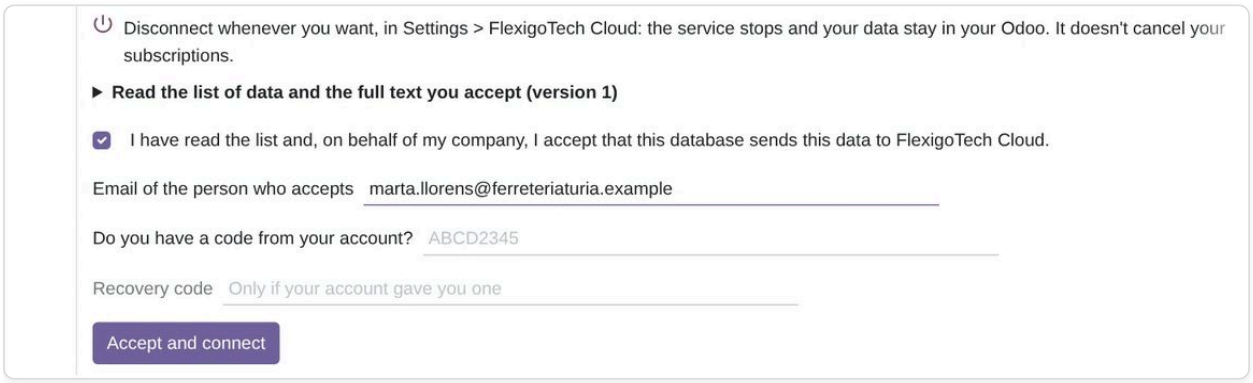
2 Accept and enter your email

Tick "I have read the list and, on behalf of my company..." (it includes the subscription terms and the data processing agreement) and enter the **Email of the person who accepts**.

3. **Press Connect and start the trial**
   Odoo registers the database with FlexigoTech Cloud and starts the module's trial. If you want to leave it for later, **Later** closes the window.

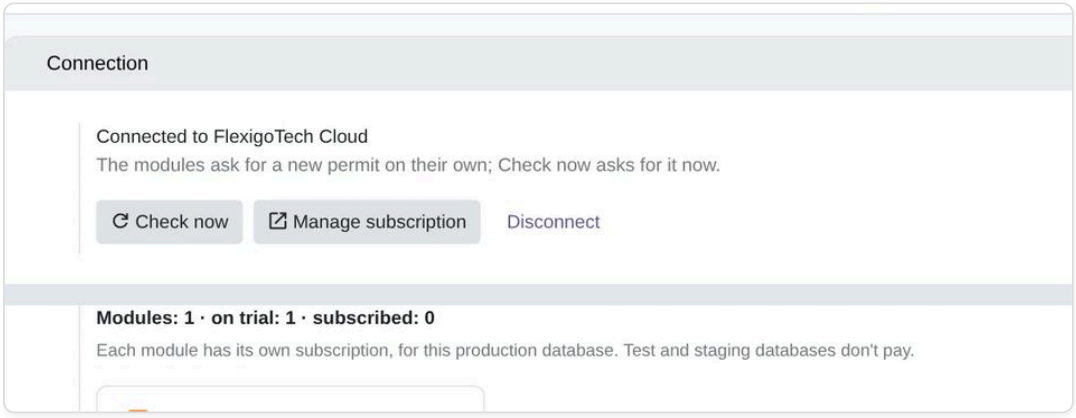
The same, from Settings

In **Settings › FlexigoTech Cloud** there is the full list of what the database sends. Tick the box, enter the email and press **Accept and connect**. If you already have an account at app.flexigotech.com, the field **Do you have a code from your account?** links the database to it (the code is valid for 10 minutes).



- **Real Odoo 20 screenshot.** Settings › FlexigoTech Cloud, before connecting: the box ticked, the email and **Accept and connect**.

With the database connected, the **Modules** block shows each module with its status: **On trial** and the date it ends, **Subscribed**, etc. From there you choose the plan (Standard or Pro, monthly or yearly) and press **Subscribe**: payment is made on the Stripe page, outside Odoo.



- **Real Odoo 20 screenshot.** Settings › FlexigoTech Cloud with the database connected and the connector on trial.

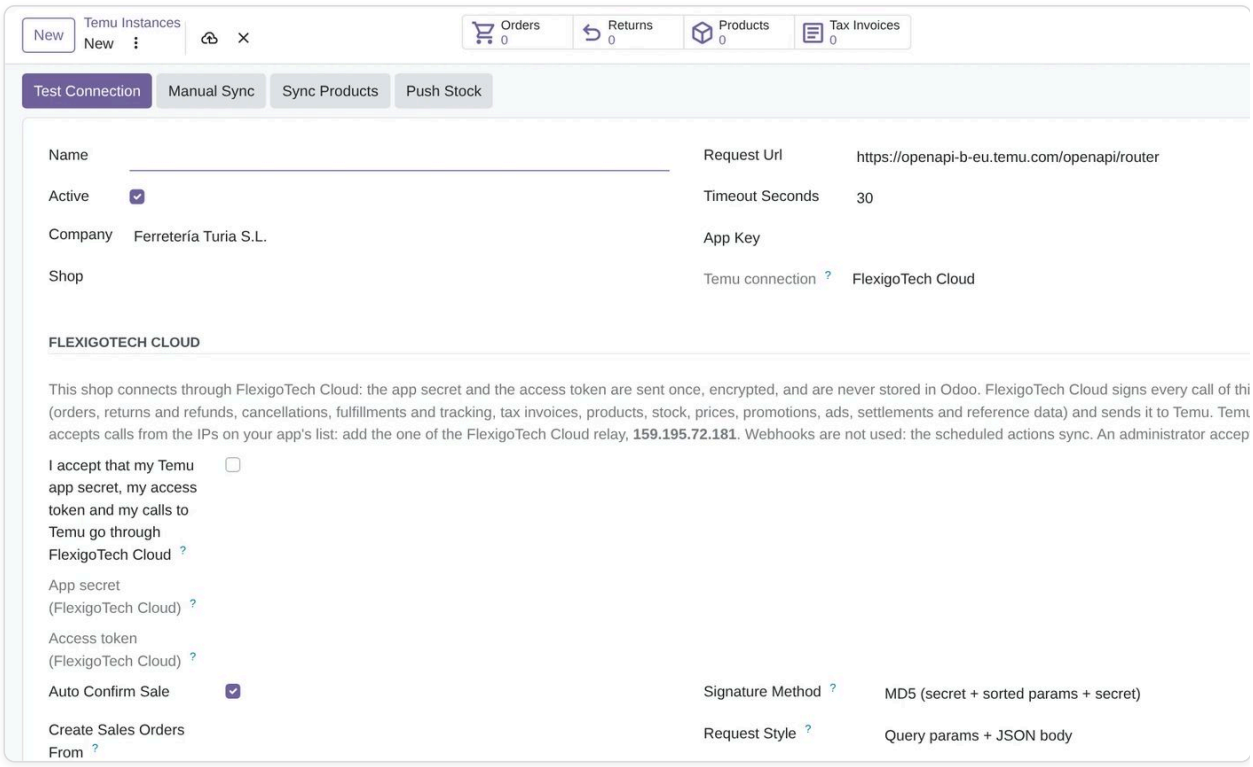
Prices exclude VAT. If you do not subscribe when the trial ends, the service stops and nothing is charged; your data stays in your Odoo. **Check now** asks for permission straight away (otherwise the module renews it by itself every 6 hours).

> In a neutralised copy (staging) or in a database with demo data you cannot start a trial: Settings says so with "This database is a neutralised copy or has demo data, so trials can't be started here."

6 Connecting your shop step by step

1 Open Store Accounts and press New

An empty account opens.



- **Real Odoo 20 screenshot.** A new account: at the top, the shop details; below, what goes to FlexigoTech Cloud.

2 Enter your shop details

Name, **Company**, **Shop** (your shop number on Temu) and your **App Key**. **Request URL** comes with the Temu router for the EU; for a US or global shop, change the address to that router's address.

3 Accept and paste the keys

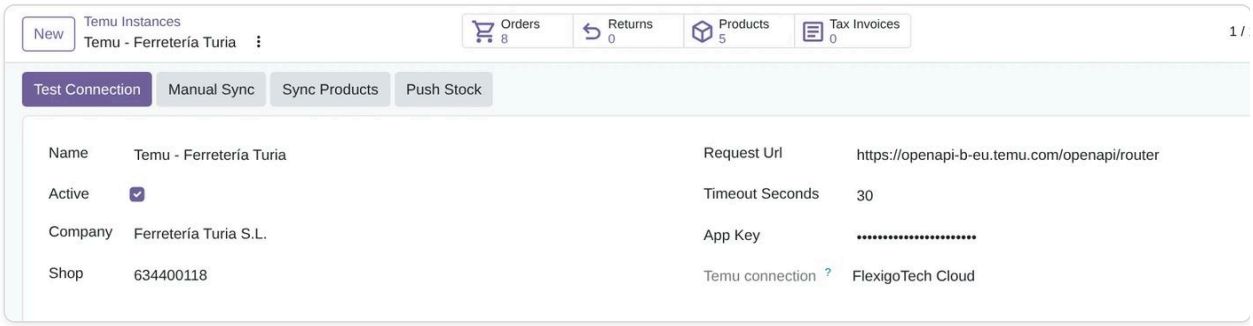
Tick **I accept that my Temu app secret, my access token and my calls to Temu go through FlexigoTech Cloud** and paste the **App secret (FlexigoTech Cloud)** and the **Access token (FlexigoTech Cloud)**. When you save, both go to the cloud and Odoo does not keep either of them.

4 Add the cloud IP on Temu

In your Temu app, put 159.195.72.181 on the IP list. Temu rejects calls from any other IP.

5 Press Test Connection

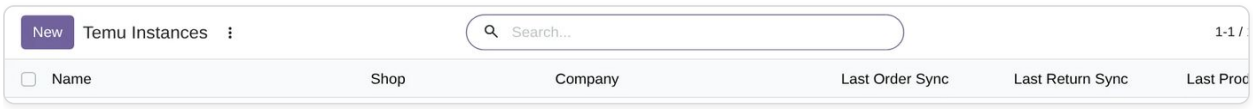
With the shop connected, **Temu connection** says FlexigoTech Cloud and the scheduled tasks start bringing in your Temu data.



- **Real Odoo 20 screenshot.** The connected shop: at the top, its orders, returns, products and tax invoices.

> Only an administrator can accept the consent. Without it, the secret and token fields cannot be written.

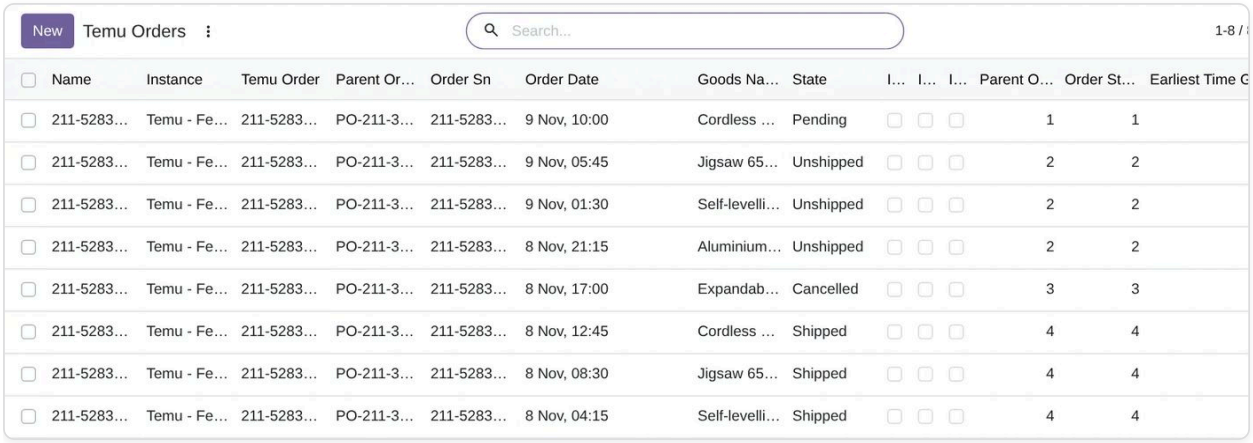
A shop connected through the cloud does not use Temu's webhooks: orders arrive through their task, every 15 minutes, or straight away with **Manual Sync**. The other two buttons at the top do the same for the catalogue: **Sync Products** brings in your products and **Push Stock** sends the stock.



- **Real Odoo 20 screenshot.** **Store Accounts**: each shop on its own row, with its company and its last sync.

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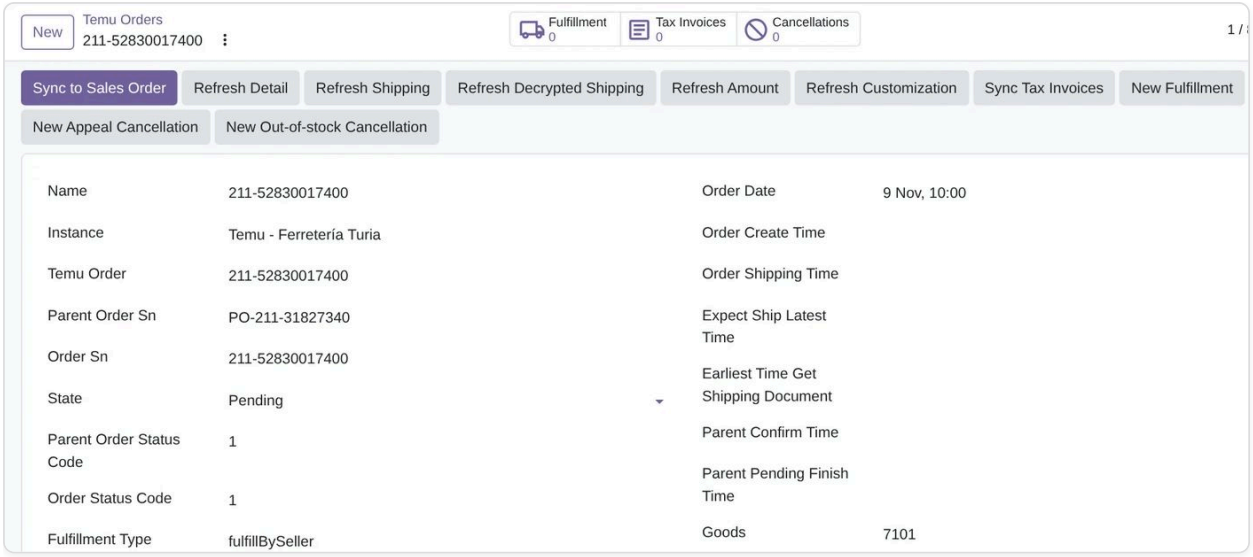
7 Temu orders in Odoo



- **Real Odoo 20 screenshot.** Temu orders: number, parent order, date, product and status.

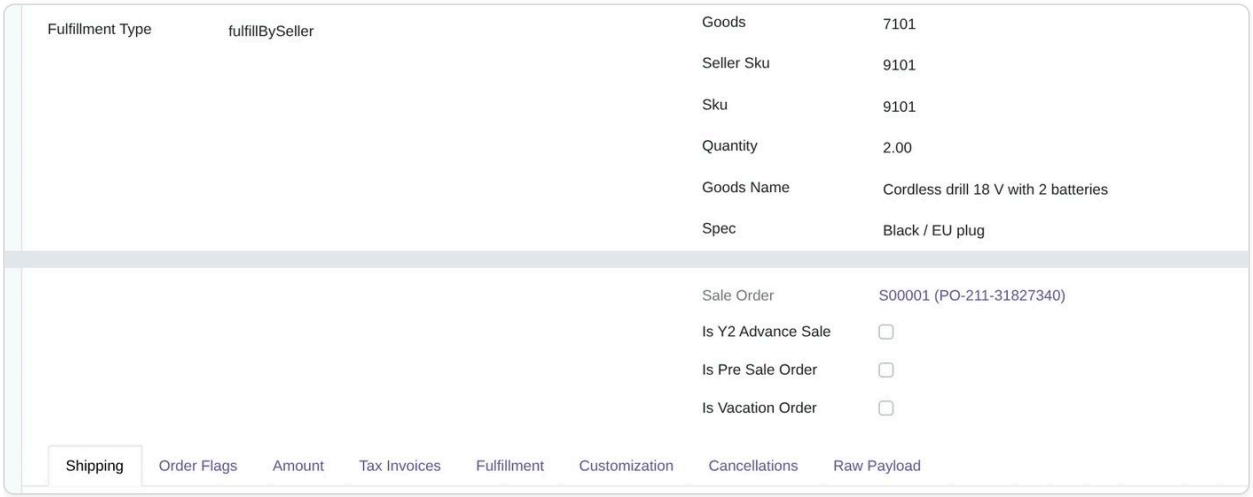
The **Temu Sync Orders** task brings them in every 15 minutes. The first time it looks at the last 24 hours; after that, whatever changed since last time. **Manual Sync**, on the account, does not wait for the task.

On Temu, a parent order (PO-...) groups the orders of one purchase. In Odoo each Temu order is one row, with its parent order beside it, and the sales order carries the parent order as its reference.



- **Real Odoo 20 screenshot.** A Temu order in Odoo, with its buttons at the top.

Sync to Sales Order	Creates or updates its sales order.
Refresh Detail, **Refresh Shipping** and **Refresh Amount**	Ask Temu again for the detail, the shipping data or the order amount.
Refresh Decrypted Shipping	Requests the buyer's full address, if your Temu app has that permission.
Refresh Customization	Brings in what the buyer personalised.
Sync Tax Invoices	Brings in the tax invoices for the order.
New Fulfillment	Prepares the shipment on Temu (chapter "Shipping and tracking").
New Appeal Cancellation and **New Out-of-stock Cancellation**	Ask Temu to cancel the order, each with its own reason.



- **Real Odoo 20 screenshot.** Further down, the product, its SKU, the link to its sales order and the order tabs.

Shipping	The address and shipping details that Temu provides.
Order Flags	The markers Temu puts on the order, such as pre-order.
Amount	What the buyer paid, the discounts and what Temu estimates it will pay you.

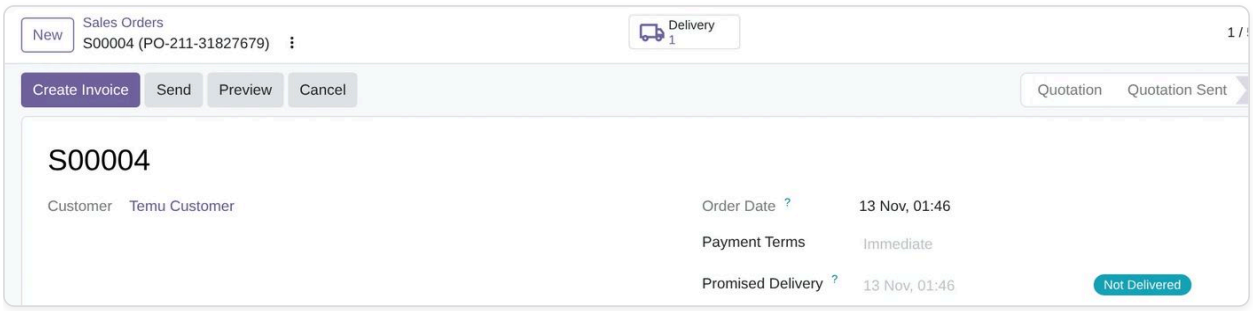
Tax Invoices and Fulfillment	The tax invoices and fulfilments for this order.
Customization and Cancellations	What the buyer customised and the cancellation requests.
Raw Payload	What Temu replied, unedited, so you can see where each piece of data comes from.

> A Temu order that is not cancelled cannot be deleted: the next sync would bring it back and create its sales order again. Delete or cancel the sales order and the connector will remember.

Each Temu order carries the status Temu gives it: **Pending**, **Unshipped**, **Partially Shipped**, **Shipped**, **Partially Delivered**, **Delivered** or **Cancelled**. It changes on its own with each synchronisation.

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8 From Temu order to sales order



- **Real Odoo 20 screenshot.** Sales order S00004, with the Temu parent order in brackets.

The customer is the buyer on the shipping address. If the order has no contact details and the account has a **Fallback Customer**, the sales order goes to that customer. The pricelist, warehouse and team come from the account.

With **Auto Confirm Sale** switched on, the sales order is confirmed automatically and Odoo creates its delivery.

When it is not created

- The order arrived already shipped: it left outside Odoo, and a sales order would send it again. With **Validate Odoo delivery when shipped on Temu** switched on it is created, and its delivery is validated automatically.
- It predates **Create Sales Orders From**.
- Its sales order was deleted: the connector remembers it and will not create it again.
- It belongs to another company.

To create it anyway, press **Create Sales Order** on the Temu order.

An example

A buyer orders two three-step aluminium ladders on Temu. Within 15 minutes at most, the order is in **Temu Orders** with its parent order, PO-211-31827679, and status **Unshipped**. Odoo creates sales order S00004 with that parent order as the reference and confirms it, and the delivery is ready in **Inventory**. When the warehouse validates it with the carrier and the tracking number, the shipment is confirmed on Temu and the order moves to **Shipped**.

9 Shipments and tracking

When you validate a Temu order's delivery in **Inventory** with its carrier and tracking number, the connector confirms the shipment on Temu. If you later change the carrier or the tracking number, it sends them again.

Send Temu Tracking, at the top of the delivery, sends it by hand.

From the Temu order, **New Fulfillment** creates a fulfilment in **Orders & Fulfillment › Fulfillment**, and **Execute** sends it to Temu. Before sending, the connector checks Temu's rules, such as the deadline for requesting the shipping document.

With **Validate Odoo delivery when shipped on Temu** switched on, the reverse happens: if Temu says the order has left, the Odoo delivery is treated as done.

Which carrier Temu receives

Temu identifies each carrier with its own code, which is not the Odoo one. The connector takes the carrier from the delivery or, if there is none, from the sales order. If the **Carriers** tab of the account has a row for it with its Temu ID, it uses that one. If not, it asks Temu for the logistics companies in the order's region and looks for the one with the same name as yours.

Import Carriers brings in the carriers Temu offers in the regions of your orders, and in each row you choose the Temu one in the **Select from Temu** column. If the name matches none of them and there is no row, the shipment does not go out: the delivery is left in **Error** with the reason, and a message in its history records it too.

The tracking number

- If the delivery has several numbers, separated by commas, semicolons, slashes or line breaks, the first one goes to Temu.
- With Correos Express, if the delivery stores the parcel code, that one is sent, since it is the one that can be tracked, and not the shipment number.
- Without a tracking number, the delivery stays **Pending** and nothing is sent. Once you enter it, it goes out automatically.
- If Temu replies that the order was already shipped, the connector asks Temu which number it has. If it is the same one, it treats the shipment as done and does not mark it as an error.

What you see on the delivery

Deliveries for Temu orders carry a section with the Temu order, its fulfilment and the shipping status:

Temu Tracking Sync State	**Pending**, **Synced** or **Error**.
Temu Tracking Last Sync At	When it was last sent.
Temu Tracking Last Tracking Ref	The tracking number Temu received.
Temu Tracking Last Error	What Temu replied, if something failed.
Temu Tracking Last Payload	What was sent, exactly as sent. Next to it, Temu's response.

Send Temu Tracking only appears on validated deliveries. The connector sends nothing for deliveries that are not outgoing, for orders cancelled on Temu, or for orders you do not ship yourself.

The other shipping operations

Orders & Fulfillment › Fulfillment stores each shipping operation with Temu and its status: **Draft**, **Running**, **Done** or **Failed**. From there you can do the following:

TO	OPERATION TYPE
Buy the label from Temu's logistics	**Buy Shipping Create**, **Buy Shipping Result**, **Buy Shipping Retry**, **Buy Shipping Document** and **Buy Shipping Confirm Shipped**
Confirm the shipment with your carrier	**Self Shipment Confirm** and **Self Shipment Status**
Ask for a collection	**Pickup Reservation Create**, **Pickup Reservation Result** and **Pickup Reservation Cancel**
Query Temu	**Warehouse List**, **Shipping Services**, **Logistics Companies**, **Unshipped Package List** and **Tracking Info Get**

Send Type says how the parcels go: **Single Parent Order → Single Package**, **Single Parent Order → Multiple Packages** or **Multiple Parent Orders → Single Package**. The shipping document cannot be requested before the time Temu sets for that order: the connector checks first and says from when it can be requested.

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10 Stock and products

The **Temu Push Stock** task sends the free stock of every paired product to Temu every 5 minutes: what is on hand, minus what is reserved for other orders. If the account has a **Warehouse**, it counts that warehouse. **Push Stock**, on the account, sends it immediately.

Temu Sync Products, every 30 minutes, brings in your Temu products and their SKUs. The pairings are visible in **Catalog › SKU Mappings**. With **Auto-create missing Temu products** switched on, a Temu product with no pair creates its product in Odoo.

To list an Odoo product on Temu: **Catalog › Listings**, **Validate Product for Temu** and **Publish to Temu**. **Load Compliance Requirements from Temu** fetches what Temu requires for that category, and **Refresh Publish Status** shows how the listing is going.

The number that goes to Temu

- It is the free stock: what is on hand minus what is reserved for orders not yet shipped. With a **Warehouse** on the account, that of that warehouse.
- It goes in whole units and never below zero.
- The stock of a product from another company is never sent: it is not in that shop's warehouse.
- On the product, **Push Source** is set to **Use Odoo stock**. With **Use manual push stock**, the figure you enter in **Manual Push Stock** is sent.
- **Push Type** separates **Ordinary Stock** from **Pre-sale Stock**, which Temu keeps apart.

In the Temu menu, under **Catalog**, are the products that have a Temu counterpart. Opened from there, the product shows what Temu knows about it: the retail price on Temu (**Retail Temu**), the current base price, the recommended and the target price, the **Remote Stock** Temu holds and one row per variant in **Temu Variants**. At the top, **Push Temu Stock** sends only that product, and **Refresh Temu Snapshot** reads its prices and stock from Temu again.

Before publishing a product

Validate Product for Temu checks what Temu will ask for and leaves the listing in **Validated**, or in **Failed** with the reason. It checks the following:

- The Temu category and the Temu shipping cost template.
- On each variant, the **Internal Reference**, at least one image by URL, a price above zero, the weight and the three dimensions.
- That the image URLs start with http or https.
- Temu's compliance rules for that category.
- The name and description, against the list of words Temu does not accept.

The listing also carries the **Language** it is published in (English, unless you change it), the **Shipment Limit Day** (2, unless you change it), the **Product Type** (**Standard**, **Custom** or **Made-to-order**) and whether they are **Second Hand Goods**. After **Publish to Temu** it is published, or in **Failed** with what Temu replied.

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11 Prices and campaigns

You prepare price changes in **Catalog › Pricing › Price Rules**: **Load Variants** fetches the products, **Fetch Temu Recommended** asks for the price Temu recommends, **Copy Recommended** sets it as the target, and **Send Proposal to Temu** sends it. Temu's response is kept in **Price Adjustments**.

On the product form you can also **Accept Recommended**, **Propose new base** and **Enable Temu Pre-sale**.

Sales Campaigns › Campaigns brings in Temu's campaigns. From each one you see the products you can enrol and those already enrolled, and you enrol or change them from Odoo.

> The **Temu Sync Price Orders** task is switched off. Enable it in **Settings › Technical › Scheduled Actions** if you use price changes daily.

A price proposal, from the inside

Each price rule starts from a source: **Temu Recommended Prices**, which is the default, **Base Price Estimate**, where Temu calculates the base price from a retail price you give it, or **Manual**. With the recommended source, you choose which recommendation to request from Temu: **Low traffic** or **Restricted traffic**, which is the default.

To justify the price you propose, **Proposal reason** offers seven options:

- **Multi-piece or bundled product**
- **Licensed or protected IP**
- **Unique materials, style or manufacturing**
- **Special dimensions**
- **High production cost**
- **Currently priced below comparable offers**
- **Other business justification**

Short explanation accepts up to 100 characters and is mandatory with **Other business justification**. **Reference Links** stores up to 3 web addresses, one per line, as evidence for the case, and they stay in Odoo. Without a

reason, neither the explanation nor the links can be entered.

The rule starts in **Draft** and moves to **Recommended** once it has Temu's prices. When sent, Temu replies variant by variant: if it accepts them all, it is **Done**; if it accepts some and not others, **Partial**; if it accepts none, **Failed**.

What Temu replies

Each Temu reply is a price order in **Price Adjustments**: the price you proposed, the one it had, the one Temu suggests and the target, the status and, if it rejects it, the reason. **Sync Price Orders** brings them in immediately.

Joining a campaign

In the campaign, **Sync Candidate Goods** brings in the products you can enrol and **Sync Enrolled Goods** those already inside. Each one appears in **Campaign Products**: there **Enroll Goods** enrols it and **Update Goods** changes it with one of these operations: **Update Activity Supplier Price**, **Update Activity Quantity**, **Deactivate Activity Goods** or **Add Activity SKU**.

Temu does not reply immediately. **Check Operation Result** asks whether it was accepted and, if not, stores the reason on the campaign product.

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12 Returns, cancellations and tax invoices

Temu Sync Returns brings returns into **Orders & Fulfillment › Returns** every 30 minutes. From each one: **Prepare Return Label**, **Upload Return Label**, **Issue Refund**, **Deny All Refunds** and **Contact Buyer**.

Cancellations you request from the order are listed in **Cancellations**: **Submit** sends it to Temu, and **Check Status** asks how it is going.

Temu Sync Tax Invoices, every hour, brings the tax invoices for your orders into **Payouts & Tax › Tax Reports**. **Refresh PDF URL** fetches the link to Temu's PDF.

The statuses of a return

A return goes through the statuses Temu gives it: **Requested**, **Package Shipped**, **Platform Reviewing** and **Refund Processing**, and ends in **Refunded**, **Rejected** or **Cancelled**.

- The buttons only appear when Temu allows them. **Issue Refund** and **Deny All Refunds** disappear when the return is closed or when Temu does not offer that operation.
- The refund issued from Odoo is always a **Full Refund**.
- If Temu marks the return as a refund without the product being sent back, there is no address or label to prepare.
- When Temu already has the return label or tracking, the label buttons are removed.
- **Refresh Detail**, **Refresh Logistics** and **Refresh Return Address** read the latest data for that return from Temu again.

Each return stores the reason, the buyer's comment, the amount and its currency, the units being returned and the deadline for acting on it. If the return label includes a pickup, the time is set in one of three ways: **Buyer Preferred Time Slot**, **Reschedule Time Slot** or **Latest Pickup Time**.

Three types of cancellation

TYPE	WHAT FOR	WHAT IT ASKS FOR
Cancellation Appeal	Asking Temu to cancel an order	A **Reason Description** and the type: **Incorrect Address**, which is the default, or **Suspected Batch Refund**. The evidence, such as web addresses, one per line.
Out-of-stock Cancellation	Cancelling what you cannot fulfil	The parent order and at least one of its orders.
Remote Cancellation	Viewing those that come from Temu	Nothing: it comes from Temu and is neither sent nor queried from Odoo.

Each cancellation stays in **Draft** until you send it. Afterwards it moves to **Pending**, **Approved**, **Rejected**, **Cancelled** or **Failed**, depending on Temu's reply.

Each tax invoice

Each tax invoice stores the parent order, its Temu order in Odoo, the **Invoice Number**, the date and the currency. **Refresh PDF URL** asks Temu for the link to that invoice's PDF. Without an invoice number it cannot be requested.

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13 What Temu pays you

Each day, **Temu Build Estimated Settlements** assembles an estimated settlement from what Temu reports for each order: amounts collected, discounts and refunds. **Generate estimated payouts** builds it immediately.

When you have Temu's official statement as a CSV, **Import official statement** creates an official settlement per currency, with its lines. It does not overwrite the estimated one: both remain. Importing the same file twice does not duplicate anything.

Post to accounting turns a settlement into a journal entry. It is switched off: **Post settlements to accounting**, on the account, enables it, with its journal and accounts.

VAT (info) shows the VAT Temu reports for each order. The connector does not calculate or declare it.

> Estimated figures may not match what Temu pays: the official statement is the reference.

How to read an estimated settlement

The total payable is the figure Temu gives, and it is the one that counts. Below it, the connector rebuilds the breakdown (amounts collected, discounts, refunds) and shows how much of the total it explains. A small difference is normal. If the breakdown strays far from the total, the settlement is flagged for review: this usually means an order is missing a data point.

Each line of the breakdown carries its category: sales, shipping, taxes collected by Temu, discounts, Temu's deduction (commission and fees), fulfilment fee, storage fee, advertising, refunds, adjustment, reserve or hold, withdrawal or payment, and other. It also says whether its amount is **Known**, **Estimated** or **Missing data**.

- There is one settlement per currency. The estimated one for a period is rebuilt in full each time; the official one is not touched.

- A settlement balances when the difference between its total and the sum of its lines does not exceed 0.1% of the total, or one cent if the total is small.
- **Needs Review** is set automatically if the breakdown explains less than 60% or more than 140% of the total. Between those two limits, the difference is the normal gap between what Temu pays and an estimate made from orders.
- When it is taken to accounting it is posted, with its **Journal Entry**, and cannot be posted again.

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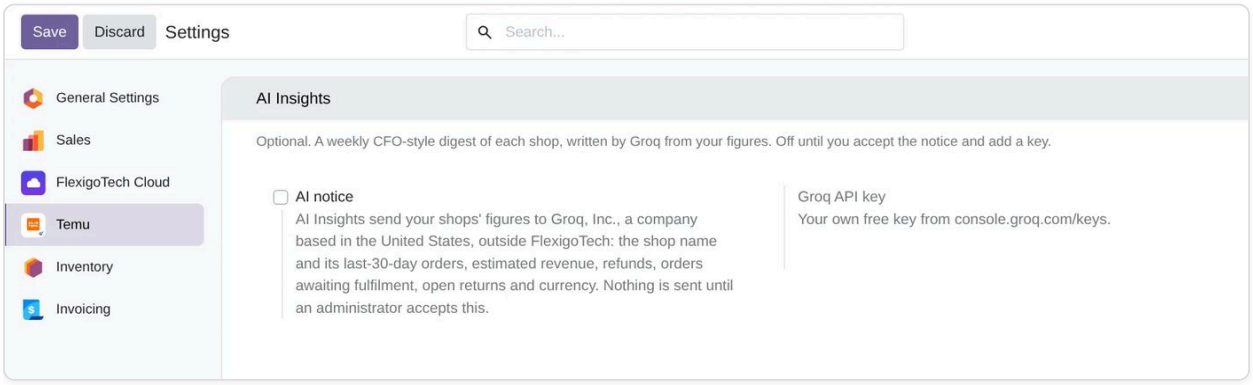
14 Dashboard, ads and AI

Dashboard has a card per shop with its figures for the last 30 days: orders, estimated revenue, orders to fulfil, open returns and refunds, and a switch showing whether the shop is connected. **Trends** shows revenue over time in a chart and a pivot table.

Marketing brings in your advertising campaigns from Temu, with their performance and history, if your Temu app has the advertising permission.

In **Ad Campaigns**, each campaign belongs to one product, with its budget and its ROAS. From it you can **Create Campaign**, change the budget and the ROAS with **Desired Budget**, **Desired Roas**, **Update Budget** and **Update ROAS**, ask Temu for a forecast with **Predict ROAS** before deciding, and **Delete Campaign**.

Ad Performance stores the figures for the shop or for each product, dated: impressions, clicks, CTR, times added to the cart, paid orders and their amount, spend, ROAS and ACoS. **Ad History** holds every change made to the campaign and who made it.



- **Real Odoo 20 screenshot.** **Settings › Temu**: the AI notice and your Groq key.

1. **Read the notice and tick it**

   In **Settings › Temu**, the **AI notice** states what is sent: the shop name and its figures for the last 30 days (orders, estimated revenue, refunds, orders to fulfil, open returns and currency). It goes to Groq, Inc., a company in the United States. FlexigoTech receives nothing.

2. **Enter your Groq key**

   Your own, free, from console.groq.com/keys.

3. **Wait for the digest**

   Temu AI Weekly Digest writes it every week. You see it in **AI Insight**, and you can request it at any time.

> Without the notice ticked and without a key, nothing is sent. The connector works just the same without AI.

15 The data that goes and comes back

DATA	DIRECTION	WHEN
Orders, lines and status	From Temu to Odoo	Every 15 minutes and with **Manual Sync**
Buyer shipping details	From Temu to Odoo	With the order; the full address, if your app has the permission
Order amount	From Temu to Odoo	Every 10 minutes, the missing ones
Free stock	From Odoo to Temu	Every 5 minutes and with **Push Stock**
Shipment and tracking	From Odoo to Temu	On validating the delivery and with **Send Temu Tracking**
Products and SKUs	From Temu to Odoo	Every 30 minutes
Product listing	From Odoo to Temu	With **Publish to Temu**
Price proposals	From Odoo to Temu	With **Send Proposal to Temu**
Returns and refunds	From Temu to Odoo; the refund, from Odoo to Temu	Every 30 minutes and with their buttons
Tax invoices	From Temu to Odoo	Every hour
Settlements	Built in Odoo from what Temu reports	Every day; the official statement, when you import it
Figures for the AI	From Odoo to Groq, if you enable it	Every week
Temu carriers	From Temu to Odoo	With **Import Carriers**
Price orders	From Temu to Odoo	With **Sync Price Orders**; its scheduled task is switched off
Cancellations	From Odoo to Temu; the remote ones, from Temu to Odoo	With their buttons
Sales campaigns	From Temu to Odoo; the enrolments, from Odoo to Temu	With their buttons
Ads	From Temu to Odoo; the budget and the ROAS, from Odoo to Temu	With their buttons
Settlement entry	Odoo only	With **Post to accounting**, if you switch it on

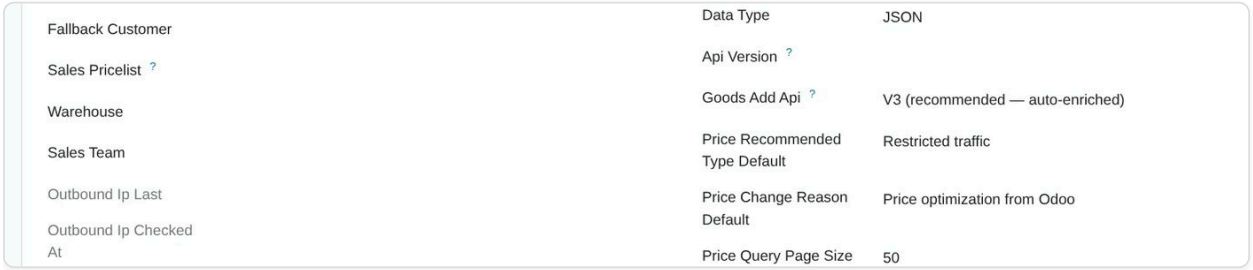
What goes to and from Temu passes through FlexigoTech Cloud, which signs each call. The AI traffic goes directly from your Odoo to Groq, with your key; FlexigoTech does not see it.

16 What runs automatically

TASK	FREQUENCY	WHAT IT DOES
Temu Sync Orders	15 minutes	Brings in new orders and those that have changed.
Temu Push Stock	5 minutes	Sends the free stock of each product paired with Temu.
Temu Sync Reference Cache	5 minutes	Updates the Temu lists the connector uses.
Temu Backfill Missing Amounts	10 minutes	Requests the amount for orders that arrived without it.
Temu Sync Returns	30 minutes	Fetches returns and their refunds.
Temu Sync Products	30 minutes	Fetches your Temu products and their SKUs.
Temu Sync Tax Invoices	1 hour	Fetches the tax invoices.
Temu Build Estimated Settlements	1 day	Builds the estimated settlements.
Temu Cleanup Sensitive Payloads	1 day	Deletes the stored personal data older than 30 days.
Temu AI Weekly Digest	1 week	Writes the AI digest, if you have switched it on.
Temu Sync Price Orders	30 minutes, off	Fetches the responses to your price proposals.

The frequencies are changed in **Settings › Technical › Scheduled Actions**, with developer mode on.

17 The account options and their defaults



- **Real Odoo 20 screenshot.** The sale options: confirmation, starting from when, customer, pricelist, warehouse and team.

OPTION	AT CREATION	WHAT IT DOES
Auto Confirm Sale	On	Each Temu order's sales order is confirmed automatically.
Create Sales Orders From	The moment you create the account	Earlier orders come in as Temu orders, without a sales order. Empty, no limit.
Fallback Customer	Empty	The customer on the sales order when the Temu order has no contact details.
Sales Pricelist	Empty	The pricelist for the sales orders from this store.

OPTION	AT CREATION	WHAT IT DOES
Warehouse	Empty	The warehouse for those sales orders and for the stock sent to Temu.
Sales Team	Empty	The team for those sales orders.
Validate Odoo delivery when shipped on Temu	Off	If Temu marks the order as shipped, the Odoo delivery is validated automatically.
Auto-create missing Temu products	On	A Temu product with no match in Odoo creates its product during sync.
Order Sync Window Hours	24	The first time, orders from the last 24 hours.
Detail, shipping and decrypted shipping for each order	Requested	When syncing, the connector also requests these from Temu.
Amount and customisation for each order	Not requested	The amount is filled in by a separate task every 10 minutes.
Post settlements to accounting	Off	Lets the settlements through as journal entries.
EU-established business	Off	Information for the VAT field.

The screenshot is from a sample store: there **Create Sales Orders From** is empty so that all its orders get a sales order.

What is done by hand

The **Actions** tab of the account gathers the buttons so you don't have to wait for the scheduled tasks:

GROUP	BUTTONS
Synchronization	**Sync Promotions**, **Sync Ads Campaigns**, **Sync Ads Reports**, **Sync Price Orders**, **Sync Tax Invoices** and **Fetch Shipment Groups**
Auth & Connectivity	**Check Token Info** and **Detect Outbound IP**
Compliance & Policies	**Acknowledge Policies**, **Mark Policy Review**, **Report Security Incident** and **Cleanup Sensitive Payloads**

Tax and accounting

The **Finance & Tax** tab holds the shop's tax details: **Seller country**, **EU-established business** (switched off by default), **IOSS registered** and **Your VAT number**. They are only used for the informational VAT notes: the connector never calculates taxes with them.

Post settlements to accounting is switched off by default. To post a settlement you need the **Settlement journal**, the **Temu clearing account** and the **Temu fees expense account**. The **Deposit / bank account** is optional: if you leave it empty, the clearing account is used.

The entry debits what Temu pays you, to the deposit account, and its commissions, the fulfilment and storage fees and advertising, to the expense account. The clearing account is credited. It does not count the sales again, as they are already on your invoices. It is dated the end of the period and, if the settlement is in another currency, it is converted to your company's currency, with the foreign-currency amount alongside.

18 Security and personal data

- The App Secret and the access token go once, encrypted, to FlexigoTech Cloud. Odoo does not keep them: the account only records the date they were saved.
- Only an administrator can accept that a store's calls go through the cloud. Without that box, the secret and the token cannot be written.
- Calls to Temu always leave from the same IP, 159.195.72.181: in your Temu app, that is the only one you need.
- **Temu Cleanup Sensitive Payloads** deletes the personal data from stored messages older than 30 days, every day.
- The buyer's full address only arrives if your Temu app has that permission.
- AI stays off until an administrator accepts its notice and enters their own Groq key.
- Only administrators can see the **Technical** menu.

What the database sends to FlexigoTech Cloud is in the list accepted in **Settings › FlexigoTech Cloud** before the trial starts.

Who did what

Compliance › Compliance History stores who accepted Temu's terms, privacy policy and security policy with **Acknowledge Policies**, and when. It also stores each **Retention Cleanup** of data and each incident someone records with **Report Security Incident**, which is logged at the highest severity. Each entry carries the user who made it.

The **Market Intelligence** and **Legal Compliance (DSA)** menus do not appear until an administrator clicks **Enable Research & DSA UI** on the **Research Setup** tab of the account.

19 Several stores and several companies

Each Temu store is an account in **Store Accounts**, with its company, its warehouse and its options. The same store in two Temu regions (EU and US, for example) counts as two stores.



- **Real Odoo 20 screenshot.** **Store Accounts**: one row per store, with its company.

The FlexigoTech Cloud Standard plan covers up to 3 stores and Pro up to 10. An order from a store belonging to another company does not create a sales order in yours.

Each account carries its own: its **Warehouse**, its **Fallback Customer**, its carriers in the **Carriers** tab and its settlements, one per currency. The stock of a product from another company is never sent to a shop.

20 If something fails

Without trial or subscription	The store is paused: the tasks do not call Temu and nothing is marked as failed. It resumes on its own when you renew.
Temu rejects the call because of the IP	159.195.72.181 is missing from the IP list in your Temu app.
The token expires	**Access Token Expires At**, on the account, shows when. Request a new one in Temu and paste it into the account.
An order without a sales order	Check the chapter "The sales order" to see why it is not created, and press **Create Sales Order** if you want it anyway.
What Temu replied	The **Raw Payload** tab of the order and **Technical › System Events** keep what came in.

A FlexigoTech Cloud outage deletes nothing and does not disconnect the store: when the service returns, the tasks carry on from where they stopped.

Other notices you may see

The carrier matches none of Temu's	Add its row in the account's **Carriers** tab: **Import Carriers** and, on the row, **Select from Temu**.
The delivery has no tracking number	It is left **Pending**. Enter the number and the shipment goes out automatically.
Push Stock says there are no products	No product in that shop has a Temu counterpart yet. **Sync Products** brings in your Temu products and matches them by their SKU.
The listing stays in Failed	The reason says what is missing: the reference, image, price, weight or dimensions of a variant, the category, or a word Temu does not accept.
Post to accounting does not work	Switch on **Post settlements to accounting** in the account and set the journal, the clearing account and the fees account. A settlement that is already posted is not posted again.
An enrolment in a campaign does not appear	Temu takes time to reply: **Check Operation Result** shows whether it accepted it and, if not, why.
A price proposal is not saved	There is an explanation or links without a reason, the explanation exceeds 100 characters, **Other business justification** is chosen without an explanation, or there are more than 3 links or one does not start with http.

21 Other ways of doing it

WAY	WHAT IT INVOLVES
By hand, from the Temu dashboard	Each order is typed into Odoo and each shipment is marked in Temu. Workable with a few orders a day.
Odoo alone	Odoo 20, Community and Enterprise, has no Temu connector: there is no Temu module in its code.

WAY	WHAT IT INVOLVES
This connector	Orders, shipments, stock, prices, returns, tax invoices and settlements inside Odoo, with FlexigoTech Cloud.

If you already use another tool for Temu, the store can be connected using **Create Sales Orders From** on the day you switch: earlier orders come into Odoo without a sales order and are not sent twice.

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22 Plans and price

€9

License per Odoo version.

+ FlexigoTech Cloud

STANDARD

€49/month

or €490 a year

- First response within 1 working day
- Up to 3 accounts

PRO

€98/month

or €980 a year

- First response within 4 working hours
- Up to 10 accounts
- Video call if needed

14-day trial, no card

Prices exclude VAT

The module license is per Odoo version. FlexigoTech Cloud is paid monthly or yearly, and the 14-day trial does not ask for a card. With Standard, up to 3 Temu stores; with Pro, up to 10.

23 Frequently asked questions

How often do orders arrive?

Every 15 minutes, with **Temu Sync Orders**. **Manual Sync** brings them in straight away.

Does it use Temu's webhooks?

No, in a shop connected through FlexigoTech Cloud everything arrives with the scheduled tasks.

And the orders I had already shipped?

An order that arrives already shipped does not create a sales order, so the goods don't go out twice.

Can I bring in old orders?

They come in as Temu orders. To have them create sales orders, change **Create Sales Orders From** or press **Create Sales Order** on each one.

What stock does Temu see?

The free stock of each product that has a pair on Temu: what is on hand minus what is reserved. From the account's warehouse, if you set one.

How often is the stock sent?

Every 5 minutes, and immediately with **Push Stock**.

How are products matched?

By their SKU. The pairs are in **SKU Mappings**.

Can I list products on Temu from Odoo?

Yes, from **Listings**: **Validate Product for Temu** and **Publish to Temu**.

And prices?

You propose the price from Odoo and Temu accepts it or not. You can start from the price Temu recommends.

Does it confirm the sale by itself?

Yes, it is on by default. If you turn it off, the sales order stays as a quotation.

Who is the customer on the sales order?

The buyer from the shipping address. If the order has no contact details, the account's **Fallback Customer**.

How is the shipment confirmed on Temu?

When you validate the delivery with its carrier and tracking number, or with **Send Temu Tracking**.

Does it handle returns?

Yes: they arrive every 30 minutes and from Odoo you prepare the label, refund or contact the buyer.

Does it bring in Temu's tax invoices?

Yes, every hour, with the link to their PDF.

Will I know how much Temu pays me?

A daily estimate based on what Temu reports for each order and, alongside it, the official statement in CSV when you import it.

Does it make accounting entries?

Only if you turn on **Post settlements to accounting**; it is off by default.

Does it calculate VAT?

No. **VAT (info)** shows the one Temu reports.

Do I need AI?

No. It is optional, off by default, and uses your own Groq key.

Does it work for US shops?

Yes: the account points to Temu's EU, US or global router.

How many shops can I connect?

Up to 3 with the Standard plan and up to 10 with the Pro plan.

Does it work without FlexigoTech Cloud?

No, a new shop does not. Without a trial or subscription, the shop is paused and does not call Temu.

Are my Temu keys stored in Odoo?

No. The App Secret and the token are encrypted to FlexigoTech Cloud.

Do I need Odoo Enterprise?

No. It uses Sales, Inventory and Invoicing from Odoo Community.

Does it work on Odoo Online?

No: Odoo Online does not allow installing third-party modules. Yes on Odoo.sh and on your own server.

Who creates my Temu app?

You, on Temu. The connector does not create the app or approve the IP: Temu does that.

Which carrier does Temu receive?

The one on the delivery or the sales order, with its Temu code: the one on the **Carriers** tab of the account or the one with the same name in Temu.

And if I enter two tracking numbers?

The first one goes to Temu.

Can I buy the label from Temu?

Yes, from **Orders & Fulfillment › Fulfillment**, with **Buy Shipping Create** and the operations that follow it.

Can I send Temu a different stock figure?

Yes, product by product: **Use manual push stock** and the figure in **Manual Push Stock**.

And if Temu does not accept my price?

The price order in **Price Adjustments** gives the reason, and the rule is left at **Partial** or **Failed**.

Can I refund only part of it?

From Odoo, no: the refund issued from Odoo is always for the full amount.

Can I ask Temu to cancel an order?

Yes, with a **Cancellation Appeal** or with an **Out-of-stock Cancellation**.

Does it handle Temu's ads?

Yes, if your Temu app has the advertising permission: create campaigns, change their budget and ROAS, and view their performance.

Does the settlement entry duplicate my sales?

No. It carries what Temu pays you, its commissions and the clearing account; the sales are already on your invoices.

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24 Glossary

Parent order	The order of a purchase on Temu (PO-...). It groups one or more orders.
Temu order	Each order within the parent order. In Odoo, a row in **Orders**.
Fulfilment	The shipment of an order as Temu requests it.
App Key and App Secret	The identity of your Temu app. The secret is encrypted to FlexigoTech Cloud.
Access token	Your shop's permission for your app. It expires: the account shows when.
Router	The address of Temu's API for each region: EU, US or global.
IP list	The IPs from which your Temu app accepts calls.
FlexigoTech Cloud relay	The service that signs each call and sends it to Temu from its IP.
Free stock	What is in the warehouse minus what is reserved for other orders.
SKU	The code of each product, the one that matches Temu and Odoo.
Estimated settlement	What Temu will pay you based on the data of each order.
Official statement	Temu's CSV payments file. When imported, it creates the official settlement.

Tax invoice	The invoice Temu issues for the sale.
Pause	What the shop does without a trial or subscription: it does not call Temu and does not mark anything as failed.
Base price	The price you propose to Temu for the product. The public selling price is shown by Temu.
Price order	Temu's response to a price proposal, with its status and, if it is rejected, the reason.
Sales campaign	A Temu promotion to which you enrol products, with its price and quantity.
Cancellation appeal	The request to Temu to cancel an order, with the reason and the evidence.
Clearing account	The account where what Temu pays is matched against your invoices.
ROAS	What you sell for each euro you spend on advertising.
ACoS	What you spend on advertising for each euro you sell, as a percentage.

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25 Checklist and contact

- [ ] Your Temu shop and your app, with App Key, App Secret and access token.
- [ ] The IP 159.195.72.181 in your app's IP list.
- [ ] Odoo 17, 18, 19 or 20 on Odoo.sh or on your own server.
- [ ] The module installed and the FlexigoTech Cloud trial started.
- [ ] The shop account created, with the consent of an administrator.
- [ ] **Test Connection** in green.
- [ ] **Create Sales Orders From**, **Warehouse** and **Fallback Customer** reviewed.
- [ ] The first order with its sales order and its shipment confirmed on Temu.
- [ ] Your carriers on the **Carriers** tab, with their Temu counterpart.
- [ ] If you are going to publish products from Odoo: the **Internal Reference**, the images, and the weight and dimensions of each variant.
- [ ] If you are going to post settlements to accounting: the **Settlement journal** and its accounts.

If you want us to set it up with you, write to us. With the Pro plan, if needed, we can review it by video call.

Email

To install it, set it up or for any question.
comercial@flexigotech.com

On the web

The connector page, with the guide and the prices.
flexigotech.com/en/temu-odoo-integration.html

On Odoo Apps

The module page on the Odoo store.
apps.odoo.com

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