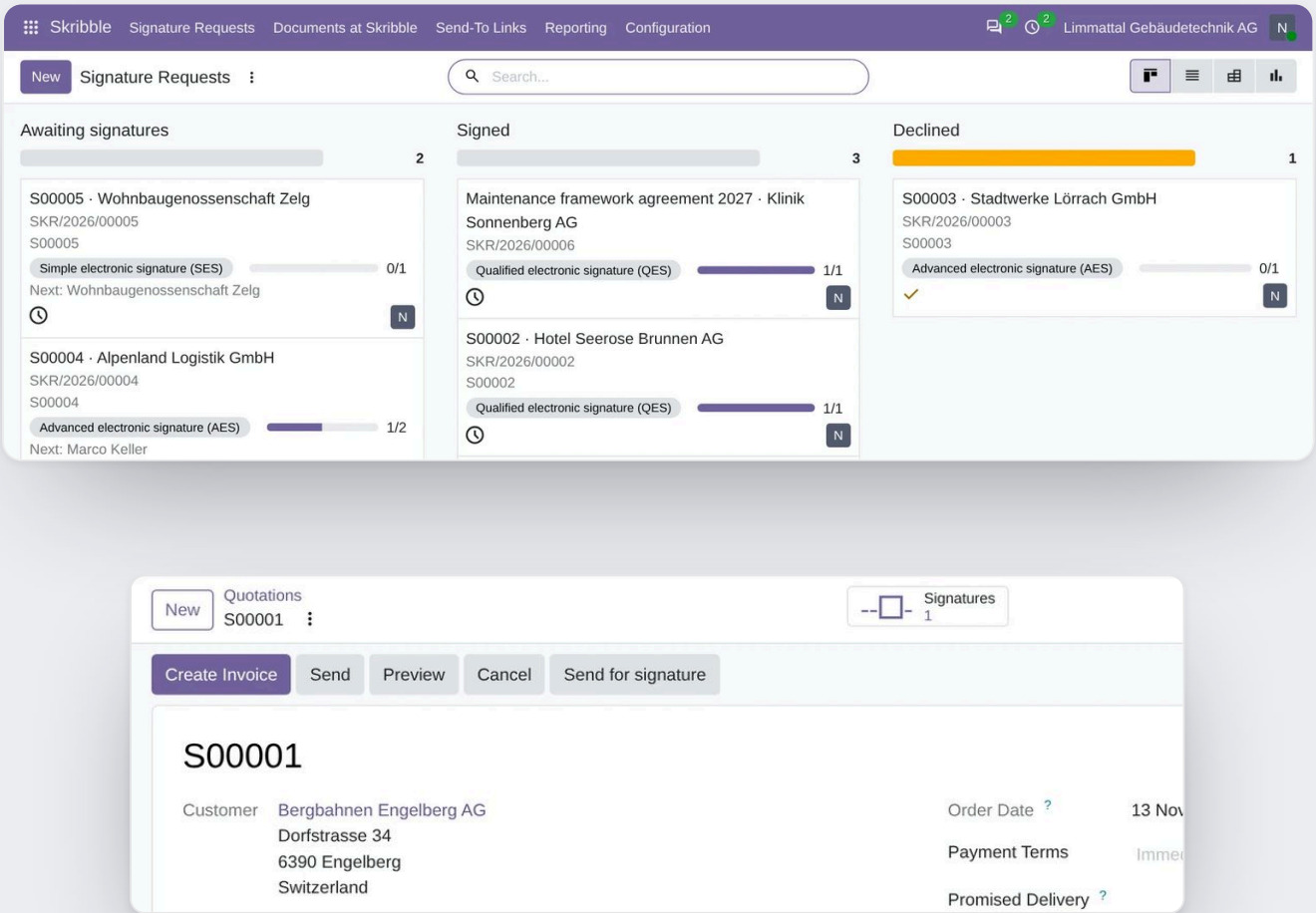
CONNECTOR GUIDE · E-SIGNATURE

Skribble connector for Odoo

Send any Odoo document to sign with Skribble at simple, advanced or qualified level (ZertES or eIDAS), and keep the signed PDF and its evidence in Odoo.

Odoo 17 · 18 · 19 · 20 | 14-day trial, no card | Edition of 18-11-2026



Real Odoo 20 screenshot. The signature requests in Odoo and, ahead of them, a quotation that the customer's signature confirmed.

Contents

On the right, the page where each chapter starts. Menu and button names are those of Odoo in English.

1	Who it is for and what it solves	3
2	The connector in numbers	4
3	Where you see it in your Odoo	4
4	What you need before you start	5
5	Signing with Skribble in two minutes	5
6	How a document travels	6
7	Connecting your account step by step	7
8	The FlexigoTech Cloud trial	8
9	The account options and their defaults	10
10	Sending a document for signature	12
11	Following each signature	13
12	The signed PDF and the evidence	16
13	Sales: the signature that confirms the quotation	17
14	Invoicing, Purchases, Inventory, Project and Employees	18
15	The portal and any other document	18
16	Beyond your Skribble account	19
17	What happens automatically	20
18	Security and personal data	21
19	Multiple companies and languages	21
20	If something fails	22
21	Other ways of doing it	22
22	Plans and pricing	23
23	Frequently asked questions	24
24	Glossary	26
25	Checklist and contact	27

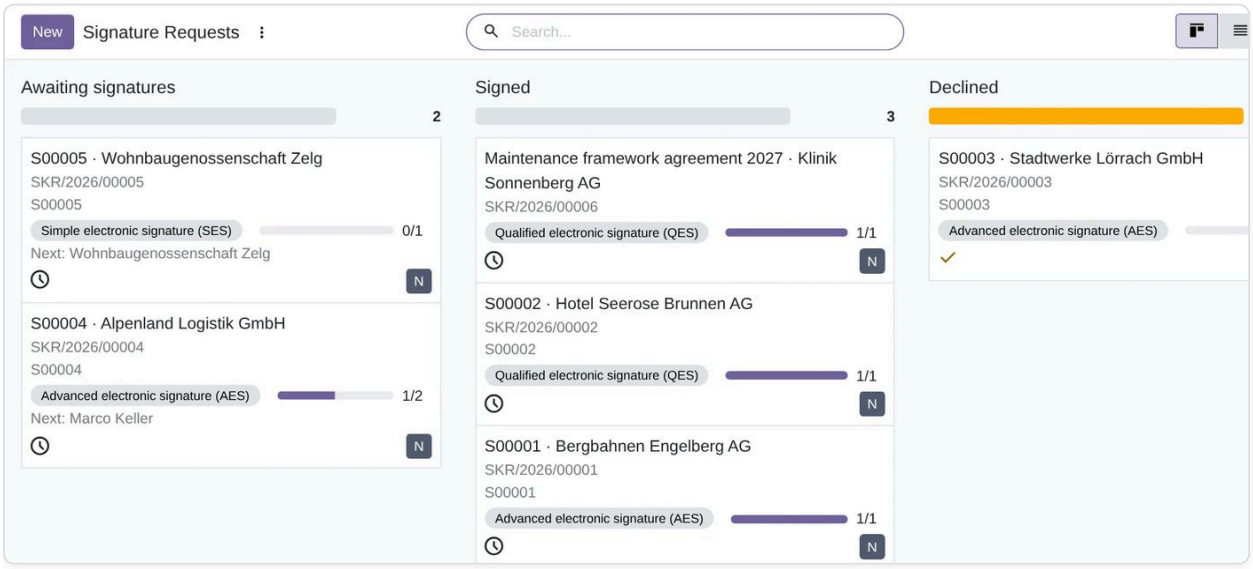
This guide describes version 20.0.3.0.0 of the module (Odoo branch 20.0, commit 988ae0a5e). Everything in it comes from its published code, the platform's official documentation or real screenshots.

The screenshots come from a test Odoo 20 database, with a made-up company and data and no real connection to Skribble. The module also has a version for Odoo 17, 18 and 19.

1 Who it is for and what it solves

The connector is for the company that signs with Skribble and keeps its documents in Odoo: quotations, invoices, purchase orders, delivery orders, tasks or employee contracts. Without it, every signature has to be handled by hand: the PDF is downloaded from Odoo, uploaded to Skribble, the signers are invited, Skribble is checked to see who has signed and, at the end, the signed PDF is downloaded and attached to Odoo again. And if nobody downloads it in time, Skribble deletes the request along with its PDF.

With the connector, the document is sent for signature from the Odoo record itself, at the signature level it needs. Each signer appears as signed in Odoo as they sign. When the last one signs, the signed PDF, the Skribble signature report and the evidence are stored in Odoo, with their hash, and the source document receives its copy. If you enable it, the customer's signature confirms the quotation.



- **Real Odoo 20 screenshot.** The signature requests within Odoo, each with its status.

What changes day to day

- Nobody uploads or downloads PDFs by hand: you send it with a button and it comes back signed automatically.
- The status of each signer is visible in Odoo, on the request and on the document.
- Signed documents stay in Odoo with their signature report and evidence, even if Skribble deletes the request.
- A signed quotation can become a sales order automatically.

2 The connector in numbers

4
Odoo versions: 17, 18, 19 and 20

3
signature levels: SES, AES and QES

2
legal frameworks: ZertES (Switzerland) and eIDAS (EU)

7
Odoo apps with their own button, without bridge modules

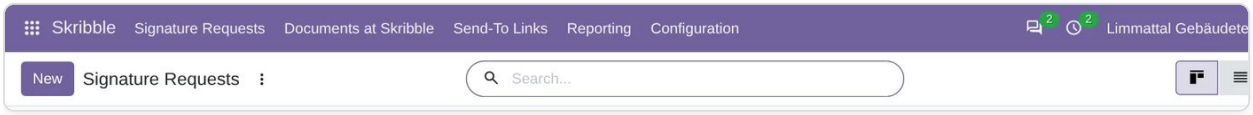
24,249
lines of code (Odoo Apps, 13-11-2026)

1,100+
automated tests passing on Odoo 20 (12-11-2026)

It works on Odoo Community and Enterprise: it only depends on Discuss and on FlexigoTech Cloud. It was tested against Skribble's real API, with a test account, in September 2026: 87 polling calls and end-to-end signatures with their callbacks.

3 Where you see it in your Odoo

The connector is a single Odoo app, "Skribble Odoo Connector" (version 3.0: 20.0.3.0.0 on Odoo 20). From it you send documents for signature with Skribble, track each signatory, and store the signed PDF and its evidence in Odoo. The buttons to send for signature also appear inside any Odoo apps you have installed.



- **Real Odoo 20 screenshot.** The Skribble app, with all the open signature requests.

Signature Requests	**All Requests**, those that **Needs Attention** and the list of **Signers**.
Documents at Skribble	The documents that are in your Skribble account.
Company Seal	Your organisation's electronic seal, if your Skribble account has one.
Send-To Links	Links so that someone can sign from their own Skribble account.
Reporting	**Signature Analysis** and the **Skribble Usage** of your account.
Configuration	**Settings**, **Accounts**, **Signable Models**, **Request Templates**, **Import from Skribble** and, under **Technical**, the **API Log** and the **Callback Events**.

Outside the app, the connector works in **Sale**, **Invoicing**, **Purchases**, **Inventory**, **Project** and **Employees**, and in your customers' portal. Everything is in this app: the screens for each Odoo app appear as soon as that app is installed, and they go away if you uninstall it.

The September 2026 versions shipped a bridge module for each Odoo app. From 3.0 onwards, when you upgrade, those modules are left empty: this app does what they did, and you don't need to install anything else.

4 What you need before you start

- Your own Skribble company account, in Switzerland or the EU, with API access: a username and an API key. Each company connects its own account and signs with its own Skribble plan.
- To know which region your account is in: Switzerland and rest of world (api.skribble.com) or Germany and the EU (api.skribble.de).
- Odoo 17, 18, 19 or 20, on Odoo.sh or on your own server, not on Odoo Online. It works on Community and Enterprise.
- An Odoo administrator: they accept the FlexigoTech Cloud data list and the consent for each Skribble account.

A key whose username starts with api_demo is a demonstration one: Skribble gives no legal value to what is signed with it, and the connector marks it as such. It is useful for testing the whole flow before moving to the production key.

What you pay and to whom

- To FlexigoTech: the module license, €9 per Odoo version (on Odoo Apps), and the FlexigoTech Cloud subscription: Standard, €49 a month or €490 a year; Pro, €98 a month or €980 a year. VAT not included.
- To Skribble: your plan and your signatures, under their terms. Skribble invoices your company for signatures made with a production key.
- FlexigoTech does not sell Skribble licenses or plans. The subscription pays for our service (the connection, its monitoring and support), not access to Skribble.

> Which signature level each document needs (simple, advanced or qualified) is a legal question for your business. The connector sends the level you choose; it does not decide for you.

It is installed like any third-party Odoo module, on Odoo.sh or on your own server. Odoo installs `flexigotech_cloud` at the same time, the module that connects the database with FlexigoTech Cloud. It does not install any Odoo app: if you have Sales, Invoicing or Purchases, the connector appears in them; if not, it stays in its own app.

5 Signing with Skribble in two minutes

Skribble is a Swiss electronic signature service. The signer signs on Skribble's page, at the level the document requires, under Swiss law (ZertES) or European Union law (eIDAS).

LEVEL	WHAT IT IS	WHEN IT IS USED
SES	Simple electronic signature: consent is confirmed by email.	Documents with no formal requirement; it is the one with the least value as evidence.
AES	Advanced electronic signature: linked to an identified signer.	Greater value as evidence; it does not meet a legal requirement for written form.
QES	Qualified electronic signature: verified identity and a qualified certificate.	Equivalent to a handwritten signature under its legal framework.

A QES under one framework is not automatically qualified under the other: you choose the framework that governs the document. Which level each document needs is a legal question for your business; the connector sends what you choose and shows you the level with which it was signed.

The Skribble account is in one of its two regions: Switzerland and rest of world (api.skribble.com) or Germany and the EU (api.skribble.de). The Odoo account is created in the same region.

6 How a document travels

1. **Odoo prepares the PDF**
   The report for the quotation, invoice or order, or the PDF attached to the record.

2. **FlexigoTech Cloud takes it to Skribble**
   The cloud enters Skribble with your username and key, stored encrypted in it, and passes on the call: first the PDF and then the request with its signers.

3. **Skribble invites the signers**
   Each one receives their email and signs on Skribble's page.

4. **Skribble notifies your Odoo**
   Its notice (callback) goes directly to your Odoo. Odoo does not simply trust it: it reads the request from Skribble again.

5. **Odoo stores the result**
   When all the signatures are in, it archives the signed PDF, the signature report and the evidence, and leaves a copy on the source document.

The data that goes and comes back

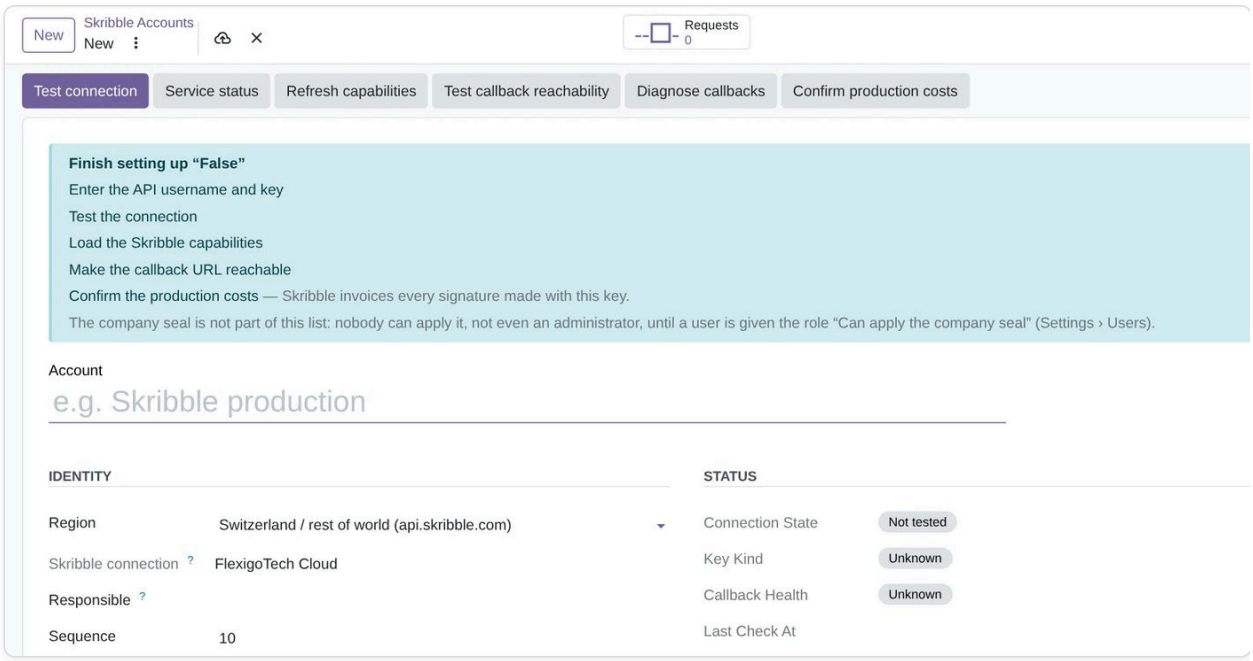
DATA	DIRECTION	PURPOSE
The document's PDF	From Odoo to Skribble	To sign it.
Name and email of each signer	From Odoo to Skribble	To invite them.
Level, legal framework, order and message	From Odoo to Skribble	To create the request.
The status of each signer	From Skribble to Odoo	To track the request.
The signed PDF and the signature report	From Skribble to Odoo	To store them.
The evidence file	From Skribble to Odoo	To store it with its hash.
Your API username and key	From Odoo to FlexigoTech Cloud, once	To sign in to Skribble on your behalf.

> Skribble deletes each request 30 days after it is created. That is why the connector archives what has been signed in Odoo as soon as the last signature comes in, and warns you if a request is approaching that date without being completed.

7 Connecting your account step by step

1 Open Accounts and click New

An empty account opens, with its first steps explained above.



- **Real Odoo 20 screenshot.** A new account: the region, the connection through FlexigoTech Cloud and the credentials.

2 Enter the name and the Region

The region is that of your Skribble account: Switzerland and rest of world (api.skribble.com) or Germany and the EU (api.skribble.de).

3 Accept the cloud link

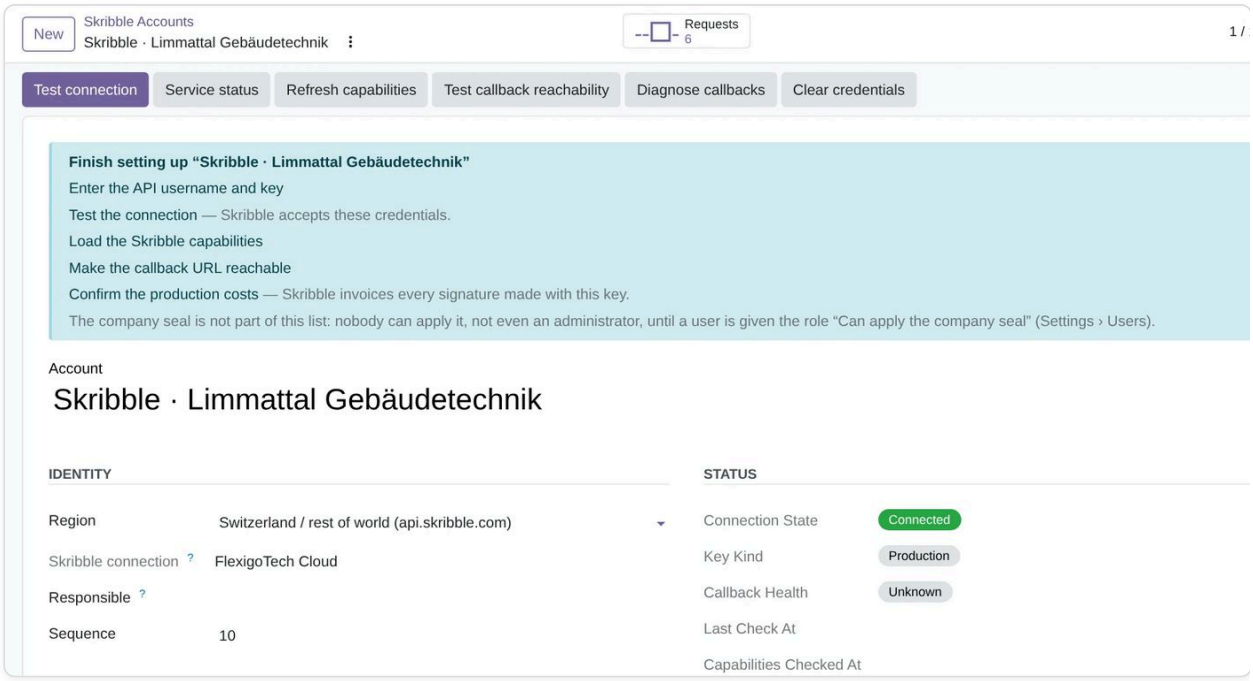
Tick **I accept that my Skribble API username and key and my calls to Skribble go through FlexigoTech Cloud**. Only an administrator can tick it.

4 Enter the API username and the New API key

When you save, both are sent encrypted to FlexigoTech Cloud and **Saved in FlexigoTech Cloud** shows the date. Odoo does not keep the key: it only shows its last four characters.

5 Press Test connection

The cloud logs in to Skribble with your credentials and the account becomes connected. With a production key, also press **Confirm production costs**: until then the connector sends nothing that Skribble would charge you for.



- **Real Odoo 20 screenshot.** The account connected through FlexigoTech Cloud, with its production key and its requests.

Service status asks Skribble whether its API is working, **Refresh capabilities** reads the signature levels and the seals on your account, and **Diagnose callbacks** checks that Skribble's notifications reach your Odoo. **Clear credentials** removes the cloud username and password.



- **Real Odoo 20 screenshot.** **Accounts**: each account on its own row, with its region, its connection and its open requests.

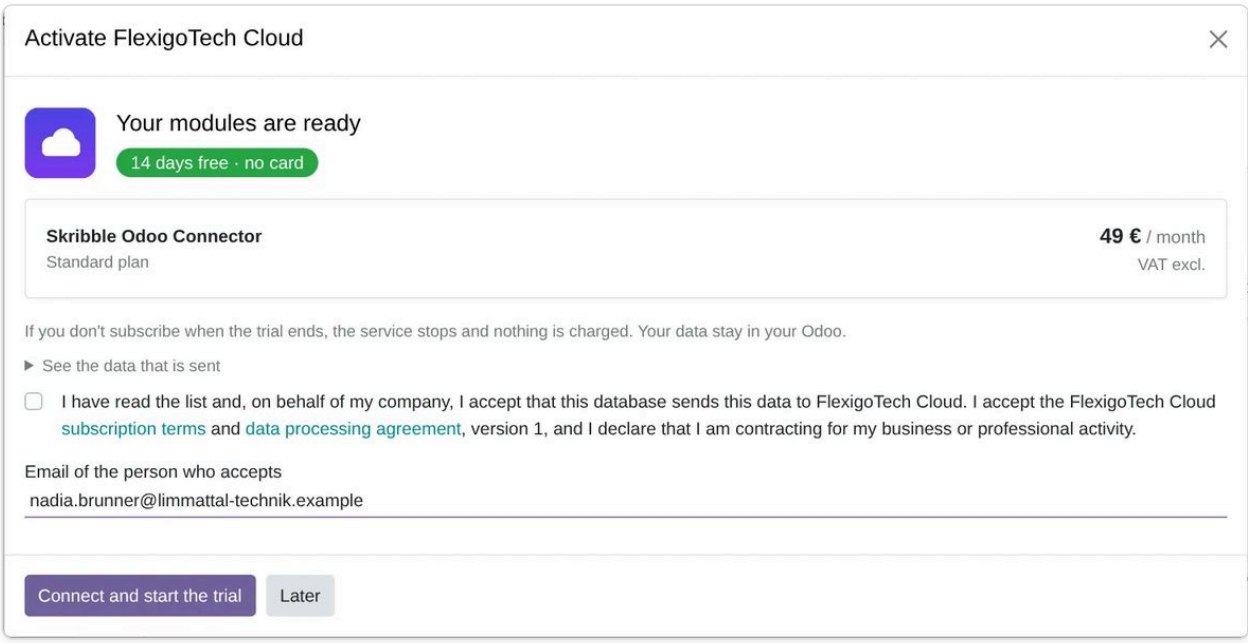
> A copy of the database (staging, a test) never acts with the production credentials: the account is tied to the database where it was saved, and **Use on this database** moves it to another database on purpose.

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8 The FlexigoTech Cloud trial

1. **Press Activate in the bar at the top**

   It appears as soon as you install the module. It opens the **Activate FlexigoTech Cloud** window, with the Standard plan and its 14 free days, no card required.



- **Real Odoo 20 screenshot.** The activation window: read the list of data, tick the box and enter your email.

2 **Accept and enter your email**

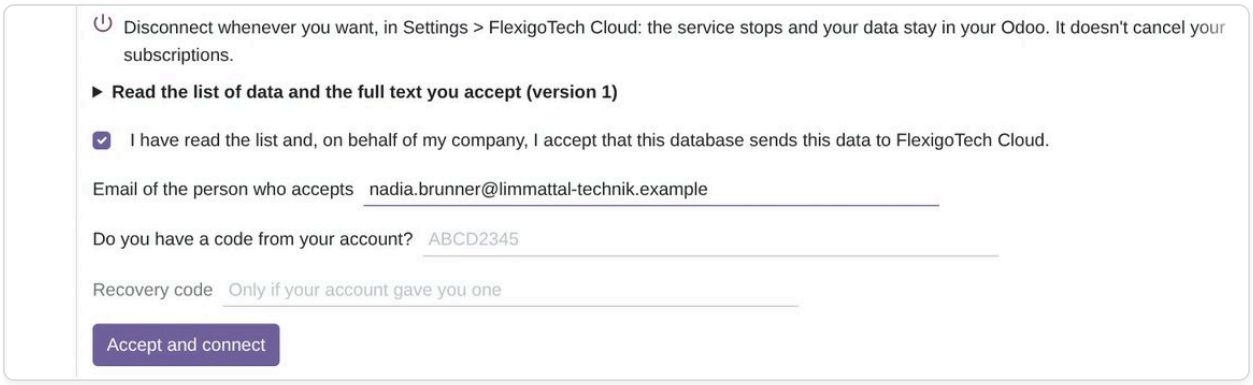
Tick "I have read the list and, on behalf of my company..." (it includes the subscription terms and the data processing agreement) and enter the **Email of the person who accepts**.

3 **Press Connect and start the trial**

Odoo registers the database with FlexigoTech Cloud and starts the module's trial. If you want to do it later, **Later** closes the window.

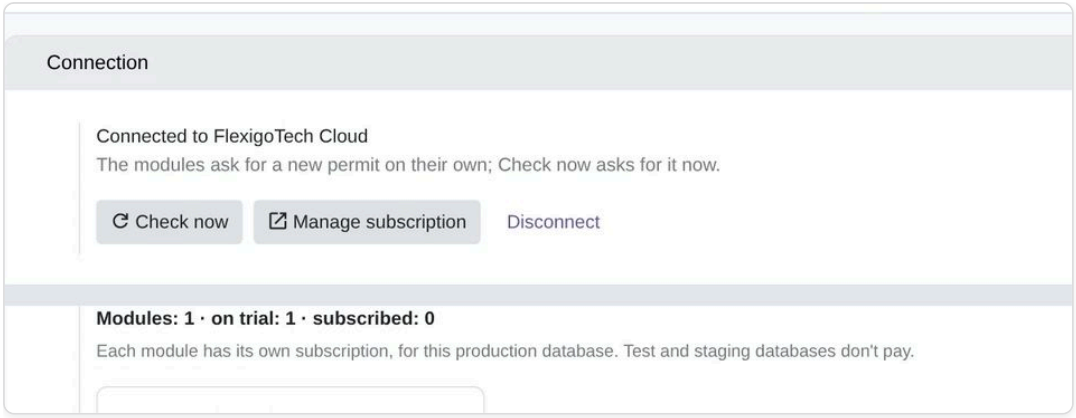
The same, from Settings

Settings › FlexigoTech Cloud has the full list of what the database sends. Tick the box, enter the email and press **Accept and connect**. If you already have an account at app.flexigotech.com, the field **Do you have a code from your account?** links the database to it (the code is valid for 10 minutes).



- **Real Odoo 20 screenshot.** Settings › FlexigoTech Cloud, before connecting: the ticked box, the email and **Accept and connect**.

With the database connected, the **Modules** block shows each module with its status: **On trial** and the date it ends, **Subscribed**, and so on. From there you choose the plan (Standard or Pro, monthly or yearly) and press **Subscribe**: payment is made on the Stripe page, outside Odoo.



- **Real Odoo 20 screenshot.** Settings › FlexigoTech Cloud with the database connected and the connector on trial.

PLAN	PRICE	INCLUDES
Standard	€49 a month or €490 a year	Support response within 1 working day, up to 3 accounts
Pro	€98 a month or €980 a year	Response within 4 working hours, up to 10 accounts, and a video call if needed

Prices exclude VAT. If you do not subscribe when the trial ends, the service stops and nothing is charged; your data stays in your Odoo. **Check now** requests permission immediately (otherwise the module renews it by itself every 6 hours).

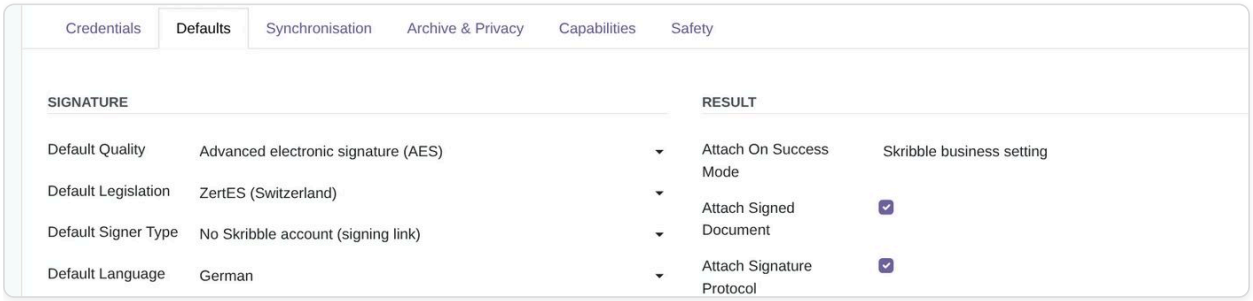
> On a neutralised copy (staging) or a database with demo data a trial can't be started: Settings says so with "This database is a neutralised copy or has demo data, so trials can't be started here."

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9 The account options and their defaults

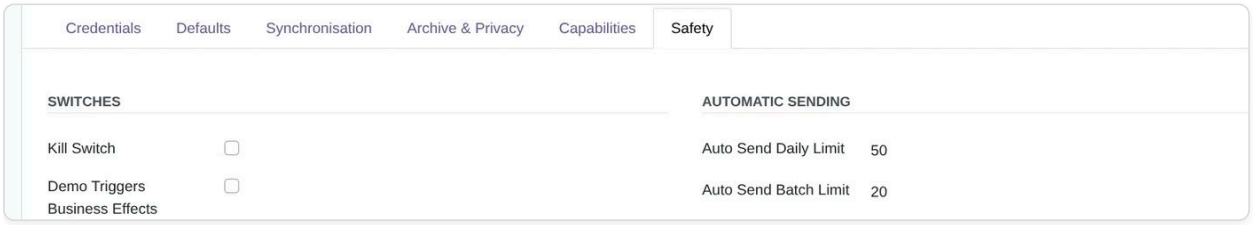
OPTION	DEFAULT	WHAT IT DOES
Default Quality	SES	The level proposed by the send dialogue; it can be changed on each send.
Default Legislation	Depends on the region	ZertES (Switzerland) or eIDAS (EU).
Default Signer Type	**No Skribble account (signing link)**	Whoever has no Skribble account signs from the link they receive.
Default Language	English	The language of Skribble's emails: English, German or French.
Allow Nas Without Tan	Off	If you switch it on, Odoo may deliver the signing link itself.
Use Callbacks	On	Skribble notifies your Odoo of every change.
Poll Interval Minutes	30	How often open requests are checked; without callbacks, every 5.

OPTION	DEFAULT	WHAT IT DOES
Auto Remind Days	0, off	After the number of days you set, Skribble reminds whoever has not signed.
Remote Retention Policy	**Keep at Skribble**	Or **Delete at Skribble after archiving**.
Local Retention Years	10	What Odoo keeps for each signed request.
Kill Switch	Off	On, the account makes no calls to Skribble at all.
Auto Send Daily Limit	50	The most that can be sent automatically in one day.



- **Real Odoo 20 screenshot.** The defaults tab: quality, legislation, signer and language.

In the archive tab you choose what Odoo keeps when a request is signed (the signing report in PDF and the evidence file, both on by default) and whether a copy of the signed PDF is left on the source document (on by default). **Demo Triggers Business Effects** is off by default: with a demo key, a signature does not confirm quotations or change anything outside the request.

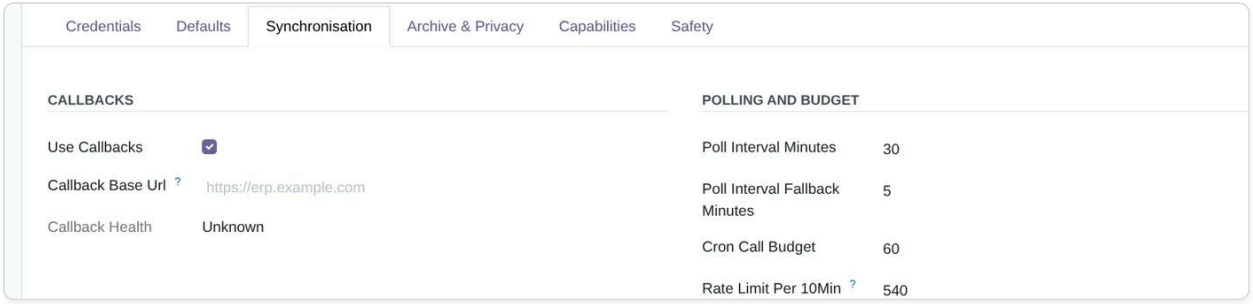


- **Real Odoo 20 screenshot.** The security tab: the kill switch and the limits on automatic sending.

Who signs and how

SIGNER TYPE	HOW THEY SIGN
No Skribble account (signing link)	From the link Skribble sends them by email. This is the default.
Skribble account holder	They log in to their Skribble account and sign there.
Account if one exists, otherwise link	The connector checks whether they have an account and chooses.

The signing order can be **All at once**, **In order** or a **Custom order**. The document is uploaded to Skribble first and the request is created afterwards; if your account requires it, it can go inside the request itself.



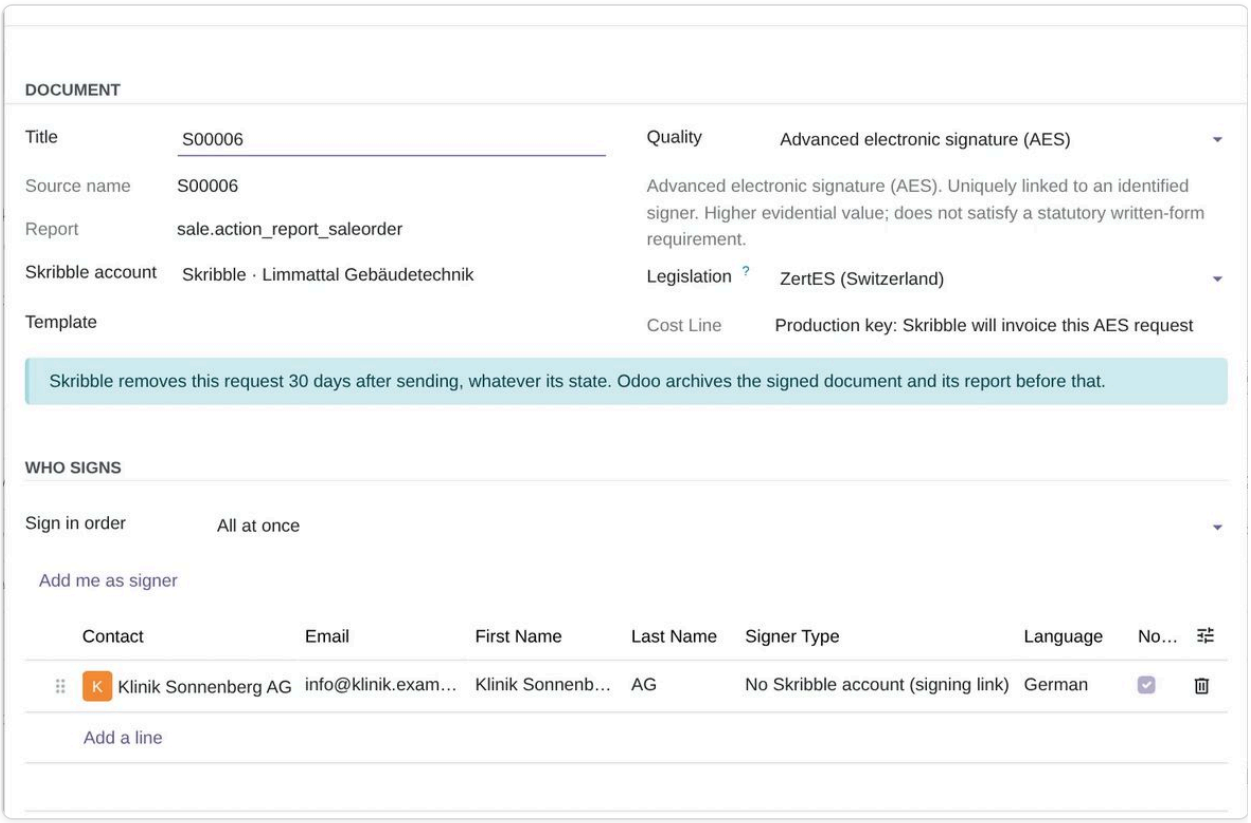
- **Real Odoo 20 screenshot.** The synchronisation tab: callbacks, polling, reminders and signing links.

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10 Sending a document for signature

1 **Open the quotation and press Send for Signature**

The send dialogue opens with the quotation PDF and the customer already set as the signer.



- **Real Odoo 20 screenshot.** The send dialogue: the PDF, the signers, the signature level, the legislation and the order.

2 **Check the signers**

Add whoever has to sign, each with their email. Choose whether they all sign at once or in order.

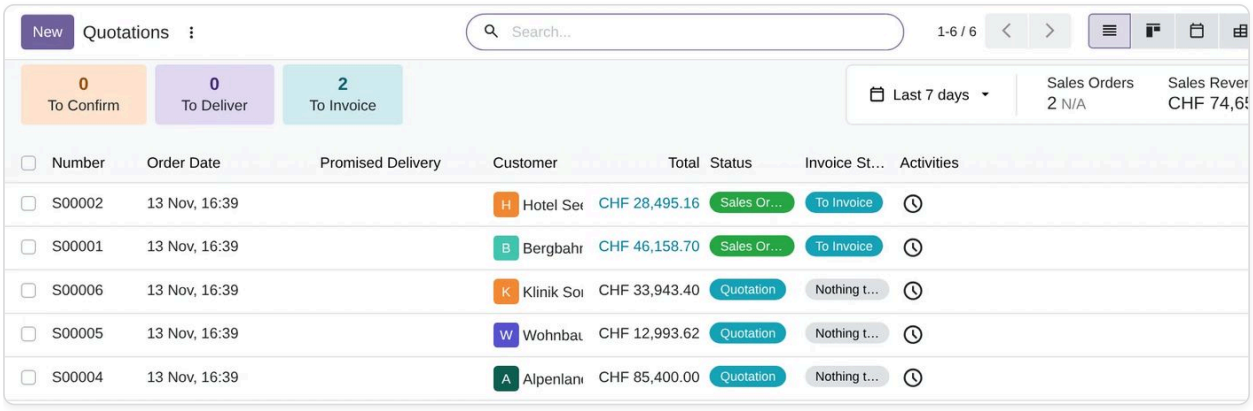
3 **Choose the Quality and the Legislation**

Simple (SES), advanced (AES) or qualified (QES), under Swiss law (ZertES) or EU law (eIDAS). If something does not add up, the dialogue warns you before sending.

4 **Add a Message and send**

Odoo uploads the PDF to Skribble and creates the request. Skribble emails each signer their invitation.

From then on the quotation shows the **Signatures** button with its requests, and the quotation list has the signature column and the filters **Awaiting Skribble signature**, **Signed with Skribble** and **Skribble needs attention**.



- **Real Odoo 20 screenshot.** Quotations: the one that was signed is now a sales order; the others await their signature.

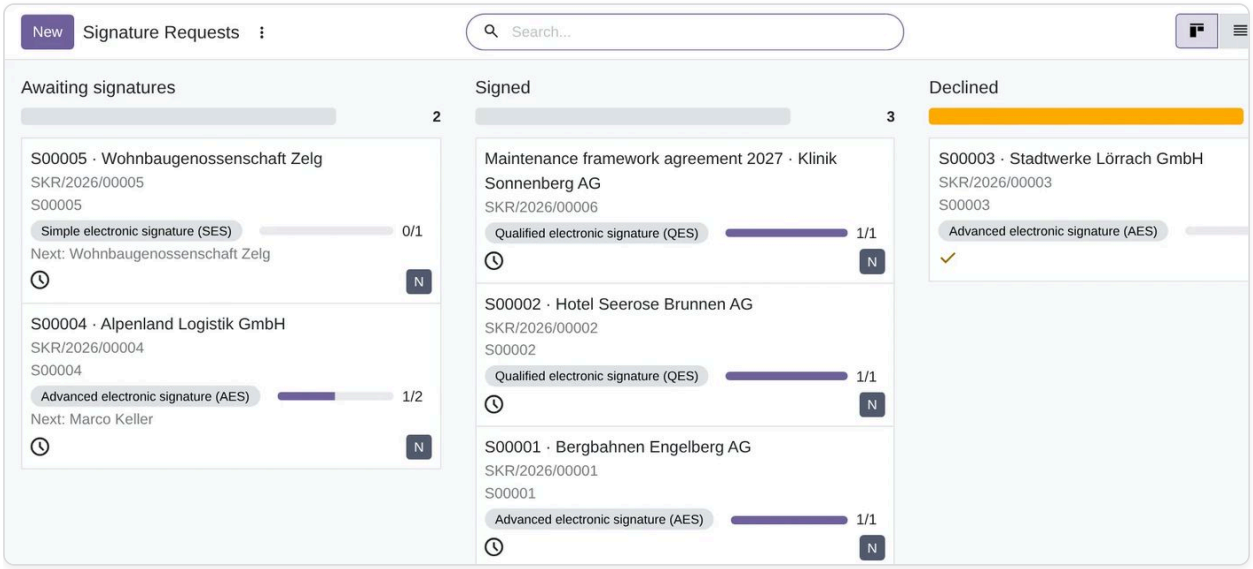
What the dialogue checks before sending

- That the document is a PDF and fits within what the cloud accepts.
- That each signer has an email.
- That the account is connected, with the trial or subscription running and, with a production key, the costs confirmed.
- That the document can be sent in its current state: in Sales, according to the mode you have chosen.

Besides the main PDF, a request can carry attachments and observers (who receive a copy without signing), and the visible signature can be placed at a position on the PDF or in a form field within the PDF itself.

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11 Following each signature



- **Real Odoo 20 screenshot.** **All Requests**: signed, pending, rejected and partly completed.

Draft	Prepared in Odoo and not yet sent.

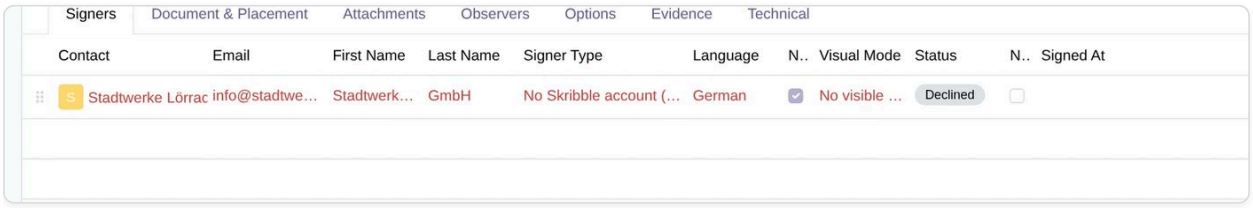
Awaiting signatures	In Skribble: at least one signature is still missing.
Signed – archiving	Everyone has signed and Odoo is saving the signed PDF and its evidence.
Signed	Signed and archived in Odoo.
Declined	One of the signers declined it; their message is kept on the request.
Withdrawn	You withdrew it before everyone had signed.



- **Real Odoo 20 screenshot.** A half-finished request: the customer has already signed and the company director still has to.

The **Signers** tab shows each signer's **Status**, **Signing order**, when they signed and the **Signed Quality**. From the open request you can **Remind signers**, change a signer, **Withdraw** the request or withdraw it and send a new version.

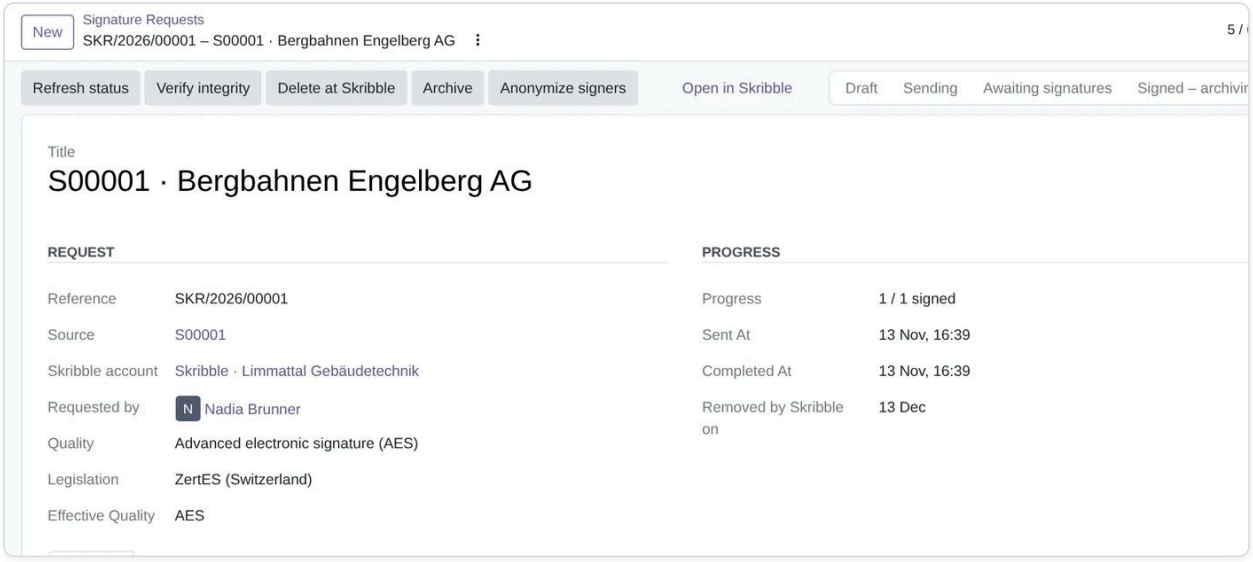
Skribble notices (callbacks) reach your Odoo directly, but they never change anything on their own: Odoo reads the request again from Skribble with its own credentials. If a notice does not arrive, the scheduled task checks it anyway. **Refresh** reads it immediately.



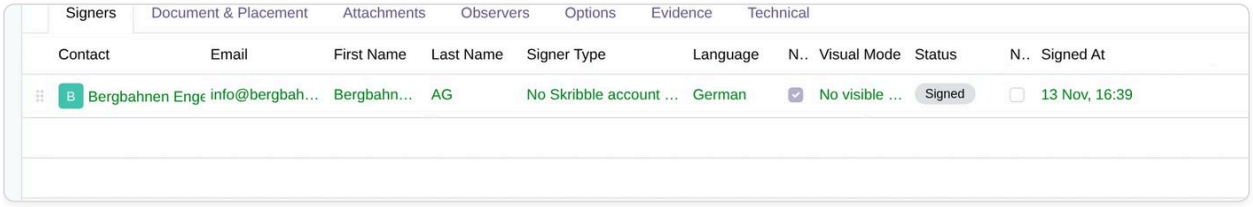
- **Real Odoo 20 screenshot.** A declined request, with the message the signer left.

A request from the inside

At the top, the request shows where it comes from (the quotation, the invoice, the contract), who asked for it, with which account, the level requested and the legal framework. Below, its tabs: the signers, the document, the attachments and observers, the options it was sent with and, once finished, the evidence. The history records every change of status, who made it and when.

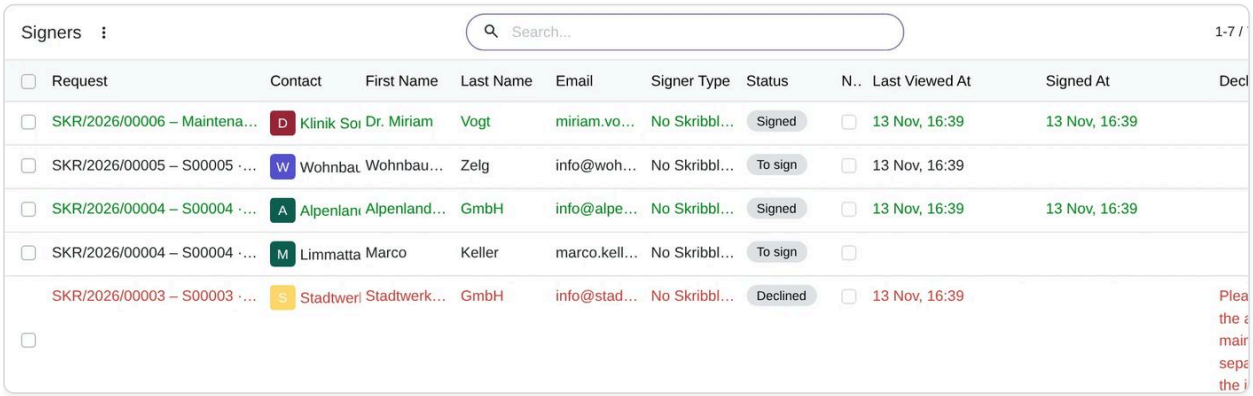


- **Real Odoo 20 screenshot.** A signed request: its origin, its account, the level requested and the effective one.



- **Real Odoo 20 screenshot.** Its signers, each with their status, their order and when they signed.

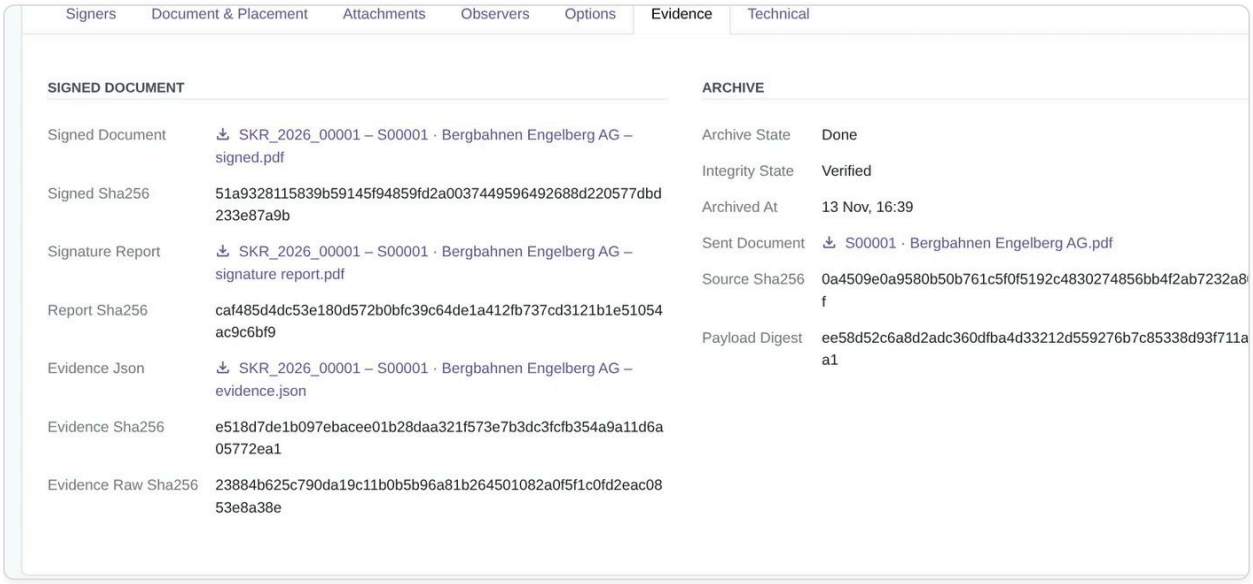
The **Signers** list gathers all the signers of all the requests: use it to see at a glance who has something pending to sign and since when.



- **Real Odoo 20 screenshot. Signers**: every signer of every request, with their status.

12 The signed PDF and the evidence

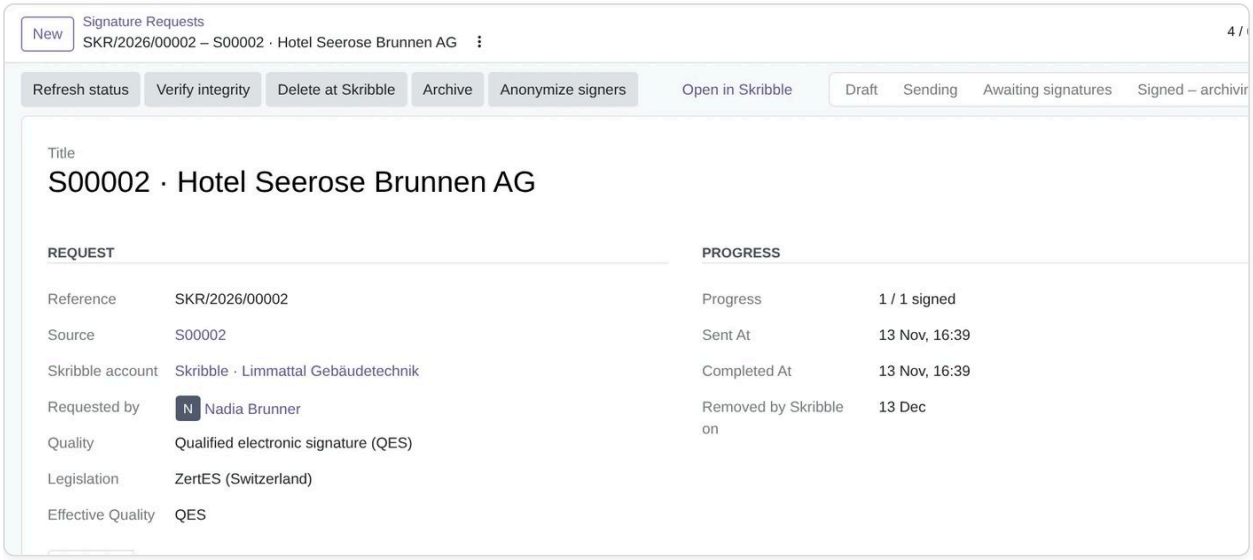
- The **Signed Document**: the PDF with all the signatures.
- The Skribble **Signature Report**, in PDF.
- The Skribble evidence file.
- The SHA-256 fingerprint of each one, in the request's history.



- **Real Odoo 20 screenshot.** The evidence tab of a signed request, with its integrity check.

Nobody can change those files. **Verify integrity** recalculates the fingerprints and compares them with the stored ones. The **Effective Quality** is the one Skribble accepts at the end, which may differ from the one requested.

A copy of the signed PDF is also kept on the source document (the quotation, the invoice, the contract), with a note in its history.



- **Real Odoo 20 screenshot.** A request signed with a qualified signature (QES) under ZertES.

If archiving fails (Skribble does not respond, the cloud is paused), the task retries every 15 minutes, and requests closest to their deletion in Skribble go first.



- **Real Odoo 20 screenshot.** The document tab: the PDF that was sent and the one that came back signed.

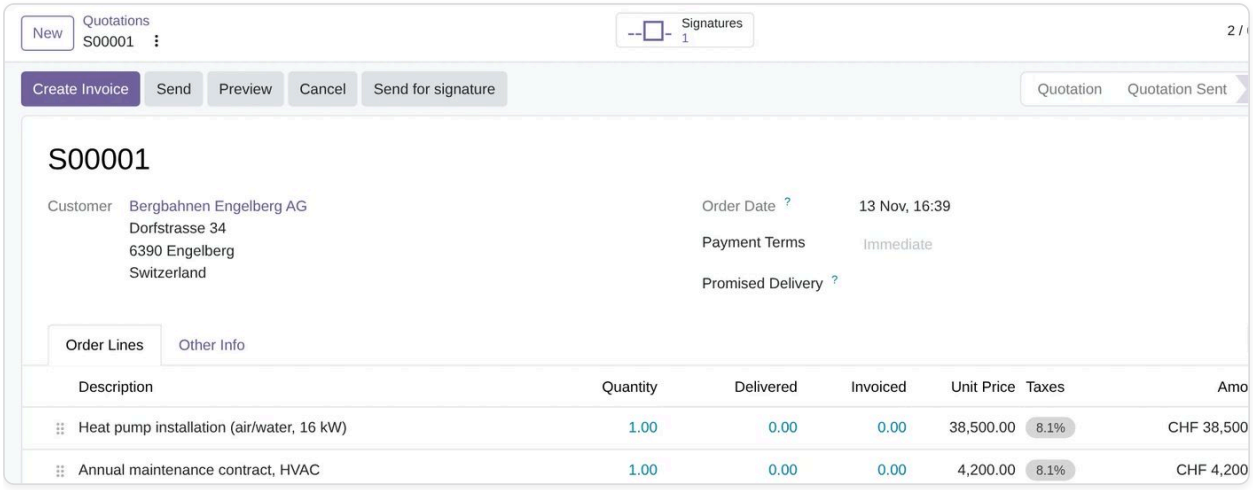
What is archived serves as proof outside Skribble: the signed PDF carries its signatures, the signature report explains who signed, when and at what level, and the evidence file keeps the technical data of each signature as Skribble provided it.

CONNECTOR GUIDE · SKRIBBLE

13 Sales: the signature that confirms the quotation

Only when someone asks for it	By default. The quotation is sent with the button and the signature does not change its status.
Customer signature via Skribble confirms the quotation	When it is signed, the quotation becomes a sales order. If it changed after being sent, it is not confirmed: an activity asks the salesperson to review it.
Send the confirmed order for signature	Confirming the order prepares its signature request, and it is sent automatically.

Company signs too adds someone from your company next to the customer (the order's salesperson or a fixed user) and **Company signs first** puts them first. Once the quotation is signed, its Odoo fields "signed by" and "signed on" are filled in with what Skribble says. A payment, on its own, does not confirm a quotation that had to be signed.



- **Real Odoo 20 screenshot.** A quotation signed with Skribble and confirmed: the Signatures button and its history.

> All automatic options are off by default. They are switched on per document type and respect the account's daily limit.

14 Invoicing, Purchases, Inventory, Project and Employees

Invoicing	Invoices, credit notes and vendor bills (never journal entries). The invoice's customer signs. Once signed, the invoice receives a note and a copy of the signed PDF; the posted invoice is not altered.
Purchases	The supplier signs the purchase order. Once signed, the order records when and by whom, and the buyer receives an activity.
Inventory	For customer deliveries, the delivery contact signs the delivery slip, and the delivery records the date of acknowledgement.
Project	The task's customer signs the latest attached PDF; the task records the acceptance date. There is no automatic sending here: a person always decides.
Employees	The latest PDF of the current contract: the employee signs first and then the HR manager. These requests are only visible to HR managers.

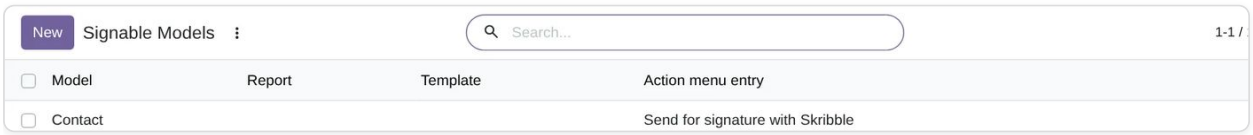
In Invoicing, Purchases and Inventory, automatic sending can be switched on (posted invoices, approved purchase orders, validated deliveries). It is off by default.

15 The portal and any other document

- A button to sign with Skribble on the quotation and invoice page, which only the customer sees (**Show the signature button in the portal**).
- A list of their open signatures, with a counter on the portal home page.
- The sign button is only offered to whoever has to sign, and a request reserved for a group is only visible to its signer.

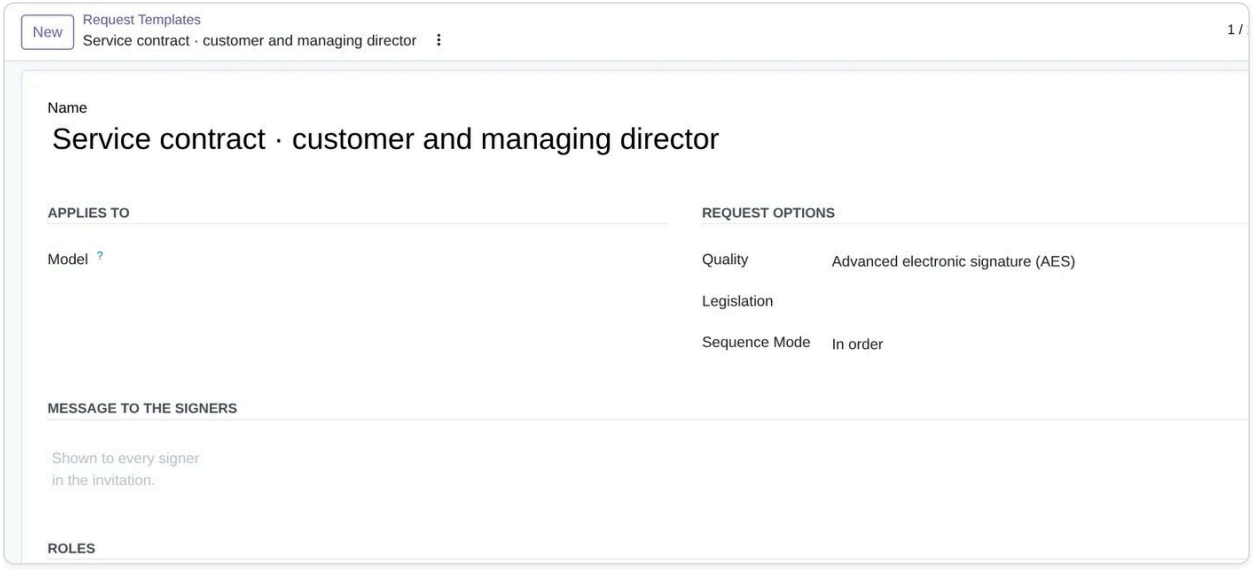
Skip orders already signed in the portal avoids sending Skribble an order that the customer has already signed with the Odoo portal's own signature.

In **Configuration › Signable Models** you choose an Odoo model (for example, contacts) and the field the signer comes from. That model gains **Send for Signature** in its **Action** menu.

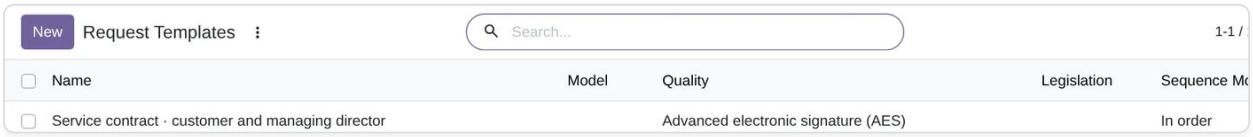


Real Odoo 20 screenshot. **Signable Models**: contacts, ready to send for signature from their Action menu.

A **Request template** stores who signs and in what order: the record's contact, the sending user or a fixed contact (your director, for example), with the signature quality and the message. When sending, the template fills in the signers and leaves the account's options as they are.

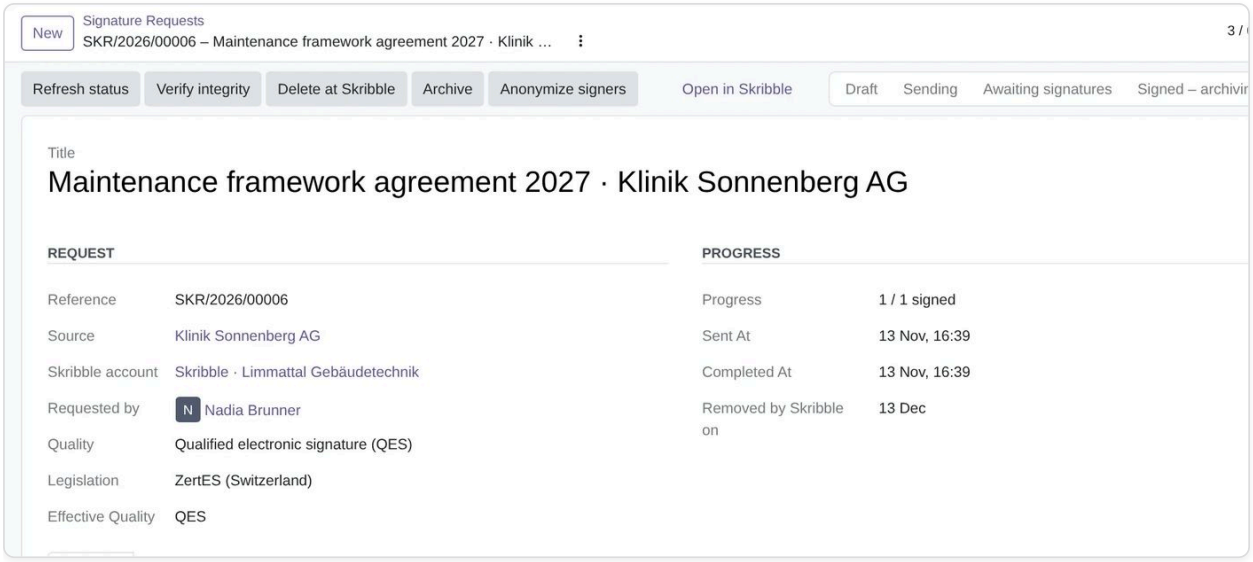


- **Real Odoo 20 screenshot.** A template: the customer signs first and the director afterwards.



- **Real Odoo 20 screenshot.** **Request Templates**: each with its own quality and signing order.

A contract that does not come from Sales (a framework agreement, a confidentiality agreement) is attached to the contact and sent from there, at the level required: here, a qualified signature under ZertES.



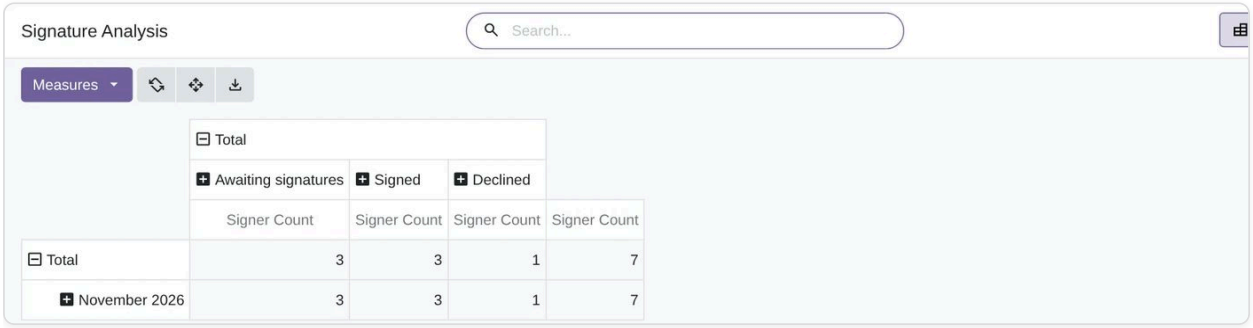
- **Real Odoo 20 screenshot.** A framework agreement sent from a contact, signed with QES.

CONNECTOR GUIDE · SKRIBBLE

16 Beyond your Skribble account

Send-To Links	For signers using their own Skribble account: Odoo tracks them every hour.
Company Seal	Your organisation's electronic seal: sign as the company, not as a person.
Skribble Usage	Your account's signature activities, imported daily.

Import from Skribble	Brings into Odoo the requests created outside Odoo.



- **Real Odoo 20 screenshot.** **Signature Analysis**: requests by status, quality and account.

A Send-To link that nobody uses expires in Skribble the next day, and all of them after 90 days.



- **Real Odoo 20 screenshot.** **Skribble Usage**: your account's signing activities, brought into Odoo.

CONNECTOR GUIDE · SKRIBBLE

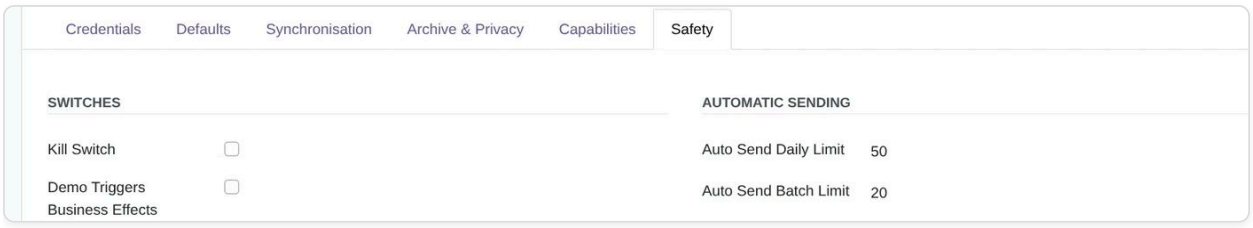
17 What happens automatically

TASK	FREQUENCY	WHAT IT DOES
Skribble: Synchronise signature requests	5 minutes	Checks the open requests that need looking at.
Skribble: Process callbacks	5 minutes	Reads from Skribble what the callbacks reported.
Skribble: Archive finished requests	15 minutes	Stores the signed PDF and the evidence in Odoo.
Skribble: Send automatic reminders	1 day	Reminds whoever has not signed, if you switched it on.
Skribble: Track Send-To links	1 hour	Updates the Send-To links.
Skribble: Import signature activities	1 day	Brings in the usage of your Skribble account.
Skribble: Housekeeping and retention	1 day	Deletes what has passed its retention period.

You change the frequencies in **Settings › Technical › Scheduled Actions**, in developer mode.

18 Security and personal data

- Your API key goes once, encrypted, to FlexigoTech Cloud. No Odoo screen displays it: only its last four characters.
- Only an administrator can agree for the account to go through the cloud; without their consent nothing is stored.
- A copy of the database (staging, testing) does not act with the production credentials: the account is tied to its database.
- A Skribble callback never changes anything on its own: Odoo reads the request again with its own credentials.
- Each account's emergency switch immediately cuts off all its calls to Skribble.
- Signed files can't be changed, and you can check their hashes whenever you like.
- The server's proxy settings are respected.



- **Real Odoo 20 screenshot.** The account's security tab: the emergency switch and the limits.

- In Skribble, the request is kept unless you choose to delete it once archived in Odoo.
- In Odoo, signed documents are kept for 10 years; the API log for 30 days; callback events for 90; usage activity records for 400.
- The signers of a request can be anonymised, and the evidence can be purged with its wizard, which records what it deletes.
- Four user groups: their own requests, all requests, administrator and company seal; each company sees only its own.

No screen shows the API key, only its last four characters, and it is not stored in Odoo: it is encrypted in FlexigoTech Cloud.

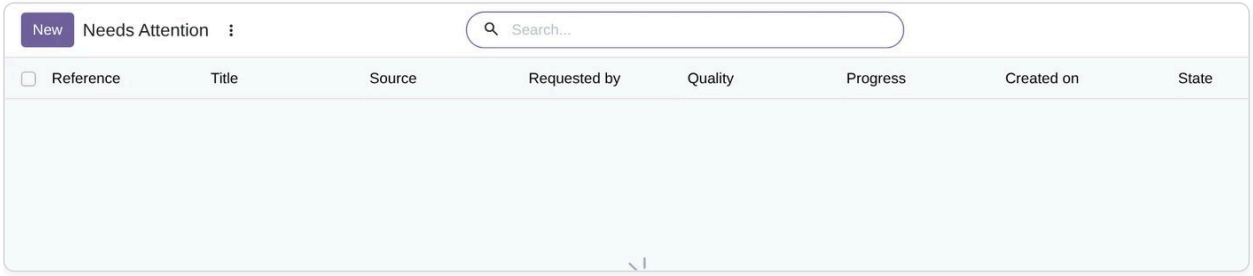
19 Multiple companies and languages

Each Skribble account belongs to an Odoo company and has its own owner. A company's requests are visible only to that company, and an administrator of company A cannot touch company B's. With several accounts (for example, one in Switzerland and one in the EU), the send dialogue lets you choose which account each document goes out through.

Skribble's emails to signers go out in English, German or French, which is what Skribble offers. The connector's screens in Odoo are in English and translated into 38 other languages, including the remaining eight of this guide.

20 If something fails

No test or subscription	The account is paused: nothing is sent to Skribble and nothing is deleted. It resumes on its own when you renew.
Skribble rejects the username or key	The account states why. Enter the new key and click **Test connection**.
Costs not confirmed	With a production key, click **Confirm production costs** on the account.
A request that isn't moving	**Needs Attention** gathers those that need a decision, with an activity for their owner.
Callbacks aren't arriving	Click **Diagnose callbacks** on the account. Meanwhile, the poll runs every 5 minutes.
What Skribble replied	**Technical › API Log** and **Callback Events** record every call and every notice.



- **Real Odoo 20 screenshot. Needs Attention**: what is waiting for a decision from you.

The account's **Kill Switch** stops all its calls to Skribble immediately, without deleting anything.

21 Other ways of doing it

METHOD	HOW IT WORKS	WHAT IT DOESN'T DO
PDF by email and Skribble by hand	You download the PDF, upload it to Skribble and at the end download the signed copy.	Nothing returns to Odoo on its own, and if nobody downloads it in time, Skribble deletes the request.
Odoo Sign	Odoo Enterprise's signing app, inside Odoo.	It doesn't use your Skribble account or its signature levels.
This connector	The document goes from Odoo to Skribble and comes back signed, with its evidence.	It needs your Skribble account and FlexigoTech Cloud.

If you already sign with Skribble, the connector doesn't change your contract or rates with them: it uses your account and your API key.

22 Plans and pricing

€9

License per Odoo version.

+ FlexigoTech Cloud

STANDARD

€49/month

or €490 a year

- First response within 1 working day
- Up to 3 accounts

PRO

€98/month

or €980 a year

- First response within 4 working hours
- Up to 10 accounts
- Video call if needed

14-day trial, no card

Prices exclude VAT

The module license is per Odoo version: €9 on Odoo Apps. FlexigoTech Cloud is paid monthly or yearly, and the 14-day trial does not require a card. With Standard, up to 3 Skribble accounts; with Pro, up to 10.

What FlexigoTech does not sell

FlexigoTech does not sell Skribble licenses or plans. Each company connects its own Skribble company account, in Switzerland or the EU, and signs with its own plan. That plan and its signatures are contracted and paid to Skribble, under their terms. The FlexigoTech Cloud subscription pays for our service (the connection, its monitoring and support), not access to Skribble.

23 Frequently asked questions

Do I need a Skribble account?

Yes, your own Skribble company account, in Switzerland or the EU, with API access. You sign with your Skribble plan, and Skribble charges you its fees.

Does FlexigoTech sell Skribble licenses?

No. You contract and pay for your Skribble plan directly with Skribble. You pay FlexigoTech for the module license (€9 per Odoo version) and FlexigoTech Cloud (from €49 a month, VAT not included).

Do I need to install the old bridge modules?

No. Version 3.0 is a single app. The bridge modules from the September versions are left empty when you upgrade: the app does what they did.

Do signers need Odoo or Skribble?

No. Whoever doesn't have a Skribble account signs from the link Skribble sends them by email.

What signature level can I request?

SES, AES or QES, with ZertES or eIDAS, on each send.

Who decides the level?

You do. Which level a document needs is a legal question; the connector sends the one you choose.

Can I tell what level it was signed at?

Yes: the **Effective Quality** of the request and the **Signed Quality** of each signer.

What documents can I send?

Quotations and orders, invoices, purchase orders, deliveries, tasks, employee contracts and any model you make signable.

What about a standalone PDF?

Yes: attach it to a record of a signable model and send it from that record's **Action** menu.

Where does the signed PDF end up?

On the request, with the signing report and the evidence, and a copy on the source document.

What if Skribble deletes the request?

The signed document is already in Odoo: it is archived as soon as the last signer signs, before the 30 days after which Skribble deletes it.

Does signing confirm the quotation?

If you enable it in the Sales settings. If the quotation changed after it was sent, it is not confirmed and the salesperson receives an activity.

Does someone from my company sign too?

If you want: the order's salesperson or a fixed user, before or after the customer.

Can I send everything automatically?

Yes, by document type: posted invoices, approved purchase orders, validated deliveries and confirmed orders. It is off by default and has a daily limit.

Can I remind someone who hasn't signed?

Yes, with **Remind signers**, or automatically after the number of days you set on the account.

Can I change a signer?

Yes, from the open request, or withdraw it and send a new version.

How often is it updated?

Immediately with Skribble's notice; if the notice doesn't arrive, the scheduled poll catches it up.

What if my Odoo isn't reachable from outside?

Notices won't arrive, but the scheduled poll continues: every 5 minutes without notices.

Can my customers sign from the portal?

Yes: the quotation and the invoice have their own sign button in the portal.

Can I use templates?

Yes: they store who signs, in what order, the level and the message.

Is there a company seal?

Yes, if your Skribble account has one: it signs as your organisation.

Can I bring in requests made outside Odoo?

Yes, with **Import from Skribble**.

Are my keys stored in Odoo?

No. They are encrypted and sent to FlexigoTech Cloud.

Does it work without FlexigoTech Cloud?

No. Whatever is already archived in Odoo (the signed PDFs and their evidence) stays in Odoo.

Can I test without using up signatures?

Yes, with a Skribble demo key: what is signed with it has no legal value and, by default, confirms nothing.

Do I need Odoo Enterprise?

No. It only depends on Discuss and FlexigoTech Cloud.

Does it work on Odoo Online?

No: Odoo Online doesn't allow installing third-party modules. Yes on Odoo.sh and on your own server.

24 Glossary

SES, AES, QES	Simple, advanced and qualified electronic signature.
ZertES	The Swiss law on electronic signatures.
eIDAS	The European regulation on electronic identification and trust services.
Signature request	A document sent to Skribble with its signers.
Signer without an account	Whoever signs from the link Skribble sends them, without a Skribble account.
TAN	The code Skribble sends to a signer's phone without an account to confirm it is them.
Callback	The notice Skribble sends to your Odoo when a request changes.
Signing report	The Skribble PDF stating who signed, when and at what level.
Evidence	The Skribble file with the data for each signature.
SHA-256 fingerprint	A code that changes if a single byte of the file changes.
Demo key	The Skribble key whose username starts with api_demo: signatures with no legal value.
Send-To	A Skribble link so that someone can sign from their own account.
Company seal	The electronic signature of an organisation, not of a person.
FlexigoTech Cloud	The FlexigoTech service that stores your encrypted key and passes the calls on to Skribble.
Emergency switch	The account option that cuts off all its calls to Skribble.

25 Checklist and contact

- [ ] Your Skribble company account with API access: username and key.
- [ ] The region of your account: Switzerland or EU.
- [ ] Odoo 17, 18, 19 or 20 on Odoo.sh or on your own server.
- [ ] The module and flexigotech_cloud installed, and the FlexigoTech Cloud trial started.
- [ ] The account connected with "Test connection" and, with a production key, the confirmed costs.
- [ ] The signature level and the default legal framework, reviewed.
- [ ] Under Sales, the mode you want for signing quotations.
- [ ] A first test quotation sent and signed.

Email

To install it, set it up or for any question.
comercial@flexigotech.com

On the web

The connector page, with the guide and the prices.
flexigotech.com/en/skribble-connector-odoo.html

On Odoo Apps

The module page on the Odoo store.
apps.odoo.com

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