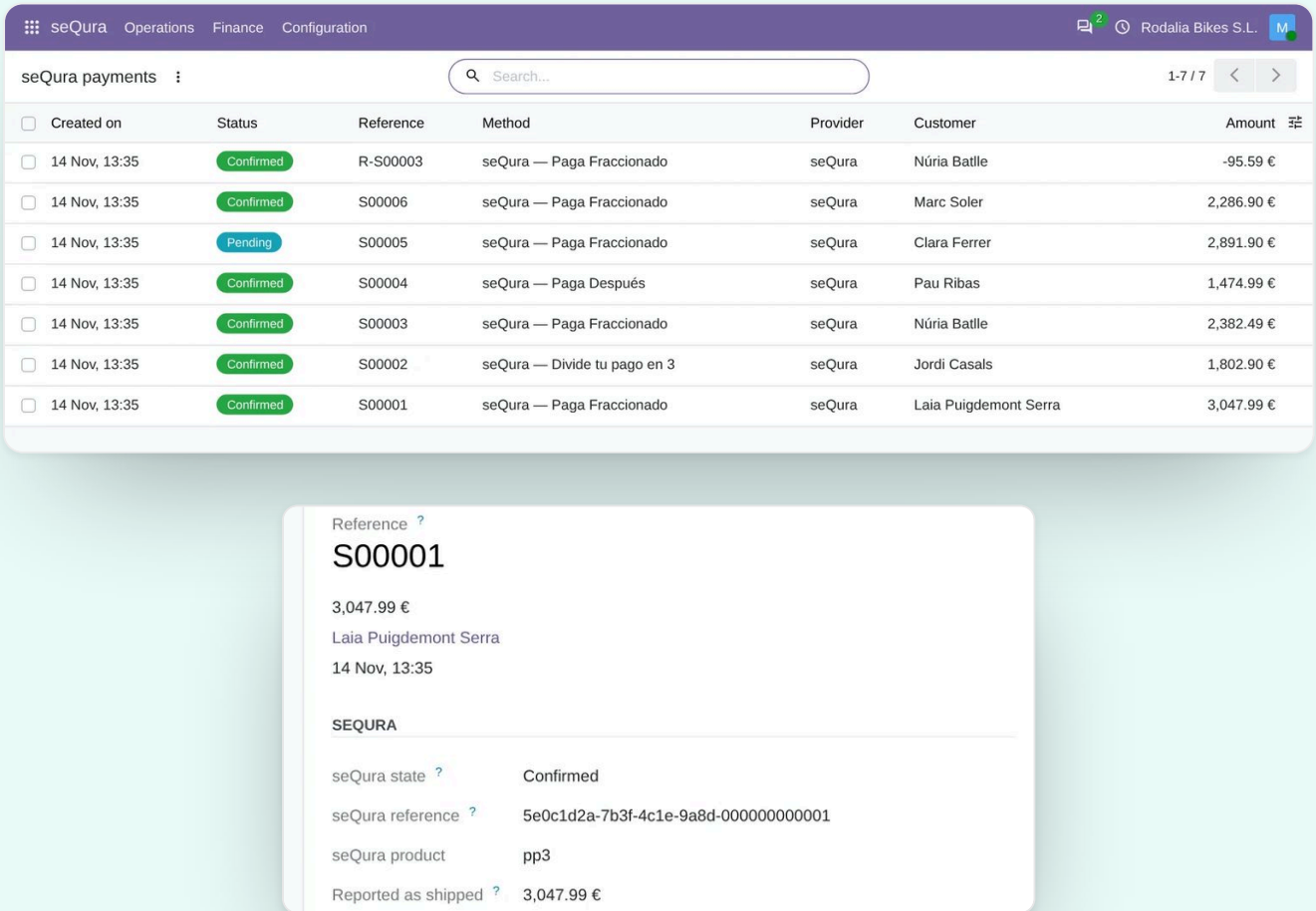
CONNECTOR GUIDE · PAYMENTS

seQura connector for Odoo

Offer seQura's pay-later and instalments in your Odoo shop and follow each payment through to the payout.

Odoo 17 · 18 · 19 · 20 | 14-day trial, no card | Edition of 18-11-2026



Real Odoo 20 screenshot. seQura payments in your Odoo app and, in front, a instalment payment confirmed by seQura.

Contents

On the right, the page where each chapter starts. Menu and button names are those of Odoo in English.

1	Who it is for and what it solves	3
2	The connector in figures	4
3	Where you see it in your Odoo	4
4	What you need before starting	5
5	The FlexigoTech Cloud trial	6
6	Connecting your seQura account step by step	7
7	Pay in instalments with seQura in the online shop	9
8	seQura payments in Odoo	12
9	Orders that seQura keeps on hold	13
10	Reporting shipments to seQura	15
11	Refunds and credit notes	16
12	Sending a seQura payment link	19
13	What seQura pays you	20
14	The data that goes out and comes back	22
15	What runs on its own	23
16	The provider options and how they arrive	23
17	Security and personal data	25
18	Several companies in Odoo	26
19	If something fails	26
20	Other ways of doing it	27
21	Plans and price	28
22	Frequently asked questions	29
23	Glossary	31
24	Checklist and contact	32

This guide describes version 20.0.2.4.10 of the module (Odoo branch 20.0, commit 69b6d89d0). Everything in it comes from its published code, the platform's official documentation or real screenshots.

The screenshots come from a test Odoo 20 database, with a made-up company and data and no real connection to seQura. The module also has a version for Odoo 17, 18 and 19.

1 Who it is for and what it solves

> The connector requires a FlexigoTech Cloud subscription, with a 14-day trial and no card needed. Without the trial or the subscription, it does not communicate with seQura.

seQura is a deferred payment platform: your customer pays later, in 3 instalments or over time, depending on what you have contracted, and seQura pays you once it knows the order has shipped. The connector adds seQura to Odoo as one more payment provider, with payment on the online shop, payment link by SMS, refunds, notice of each shipment and disbursements.

It is for the shop that already sells with Odoo and has, or is going to have, a contract with seQura. Without the connector, Odoo does not have seQura as a payment method: orders would be charged outside Odoo and each shipment and refund would be recorded by hand in the seQura portal.

What changes day to day

- Your customers choose seQura at the payment step of the online shop, with the methods you have contracted.
- From a quotation you send a customer the seQura form by SMS with **Send seQura link**.
- Each payment appears in **All seQura payments**, and those that seQura is still reviewing, in **Orders under review**.
- When you validate the delivery, Odoo notifies seQura of the shipment, and a daily task checks for anything missing.
- A refund is issued from the credit note with **Refund with seQura**.
- seQura disbursements arrive in **seQura disbursements** each day, order by order.

What it does not do

- It does not register you with seQura or contract the payment methods for you: the methods and their amounts are set by your contract, and Odoo reads them from seQura.
- It charges only in euros.
- It does not create accounting entries for the disbursements: they tell you which orders each transfer pays when you reconcile the bank.
- It requires a FlexigoTech Cloud subscription: without it, it does not talk to seQura.
- It does not include setting up the module for you, importing historical data, or migrating your database to another version of Odoo.
- The cost of your seQura account, of Odoo and of your hosting is your responsibility.

2 The connector in figures

4
Odoo versions: 17, 18, 19 and 20

3
scheduled tasks, all active on installation

3 or 10
seQura accounts in FlexigoTech Cloud, depending on the plan: up to 3 with Standard and up to 10 with Pro

14
days of trial, no card needed

6791
lines of code in the 20.0 module on Odoo Apps

280
automated tests in the 20.0 module

It works on Odoo 17, 18, 19 and 20, Community or Enterprise, on Odoo.sh or on your server. Each Odoo version is a separate module. It was tested against the real seQura API, in its test environment (sandbox).

3 Where you see it in your Odoo

seQura the connector app

- **Operations › Orders under review**: the orders seQura is reviewing manually. They are not shipped until they are clarified.
- **Operations › All seQura payments**: each payment, with its status in Odoo and in seQura.
- **Finance › Disbursements**: each seQura transfer, order by order.
- **Configuration › seQura account**, for administrators only: the connection, the contracted methods, where seQura appears and the widgets.

Status	Reference	Method	Provider	Customer	Amount
Confirmed	R-S00003	seQura — Paga Fraccionado	seQura	Núria Batlle	-95.59 €
Confirmed	S00006	seQura — Paga Fraccionado	seQura	Marc Soler	2,286.90 €
Pending	S00005	seQura — Paga Fraccionado	seQura	Clara Ferrer	2,891.90 €
Confirmed	S00004	seQura — Paga Después	seQura	Pau Ribas	1,474.99 €
Confirmed	S00003	seQura — Paga Fraccionado	seQura	Núria Batlle	2,382.49 €
Confirmed	S00002	seQura — Divide tu pago en 3	seQura	Jordi Casals	1,802.90 €
Confirmed	S00001	seQura — Paga Fraccionado	seQura	Laia Puigdemont Serra	3,047.99 €

Real Odoo 20 screenshot. The seQura app: all payments, with their status in seQura and what was reported as shipped.

Sales quotations and orders, with the Sales app installed

- **Send seQura link** on a quotation: seQura sends its form by SMS to the customer's mobile.
- **This order is a gift**: seQura takes it into account when assessing risk.
- The order history notes what is reported to seQura: shipments, cancellations and what needs review.

Inventory deliveries

- When you validate the delivery of an order paid with seQura, Odoo reports the shipment. From that moment seQura charges your customer and pays you.

Invoicing credit notes

- **Refund with seQura** on a posted credit note returns its amount through seQura.

Settings the subscription and the tasks

- **Settings › FlexigoTech Cloud**: the connection of the database, the trial and the subscription.
- **Settings › Technical › Scheduled Actions** (developer mode): the three seQura tasks.

Your customer sees seQura at the payment step of your online shop and, if you enable them, the seQura widgets on the product pages and in the basket.

4 What you need before starting

- Odoo 17, 18, 19 or 20, Community or Enterprise, on Odoo.sh or on your own server. Third-party modules cannot be installed on Odoo Online.
- A contract with seQura and its username and password, which seQura sends you by email when you sign up. The sandbox and live are separate accounts, each with its own username and password.
- Sales in euros: seQura only settles in EUR.
- The methods you offer (pay later, in 3 instalments, over time...) and the amounts each one accepts are set by your contract. Odoo reads them from seQura; they are not configured by hand.
- Odoo's online shop to charge on the web. If you do not have it, the module installs it.
- The Odoo Sales app to send payment links from a quotation. The module does not install it: it brings the basics of sales, but without the app there is no quotations menu.
- The FlexigoTech Cloud subscription, with a 14-day trial and no card required.
- An Odoo administrator to connect the account.

Who can do what

Odoo administrator (Settings)	Opens **Configuration › seQura account**, saves the username and password, fetches the merchant accounts and the methods, and marks a payment as **Confirmed in seQura**.
Invoicing / Billing	Sees seQura payments and their disbursements, and refunds money from a credit note.
Sales / User	Sends the seQura payment link from a quotation.
Inventory / User	Validates deliveries. The notice to seQura is sent just the same, even if they cannot see the payments.

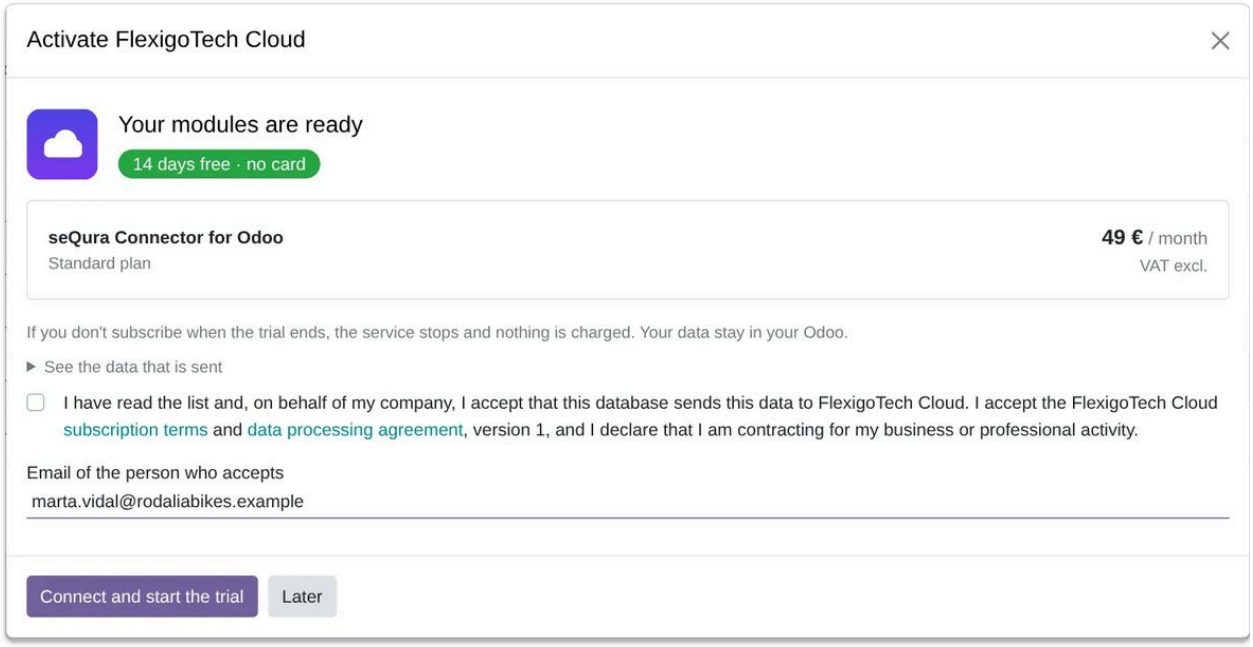
It is installed like any third-party Odoo module, on Odoo.sh or on your server. Odoo installs at the same time `flexigotech_cloud`, the connection with FlexigoTech Cloud, and the apps it depends on: the online shop, Inventory and Invoicing. The Sales app is not installed.

If your server filters incoming traffic, allow seQura's notices. They come from six fixed addresses, the same in sandbox and live: 34.253.159.179, 34.252.147.155, 52.211.243.177, 52.215.76.36, 34.248.152.142 and 34.254.127.74.

5 The FlexigoTech Cloud trial

1 **Press Activate in the bar at the top**

It appears as soon as you install the module. Open the **Activate FlexigoTech Cloud** window, with the Standard plan and its 14 days free, no card needed.



- **Real Odoo 20 screenshot.** The activation window: read the list of data, tick the box and enter your email.

2 **Accept and enter your email**

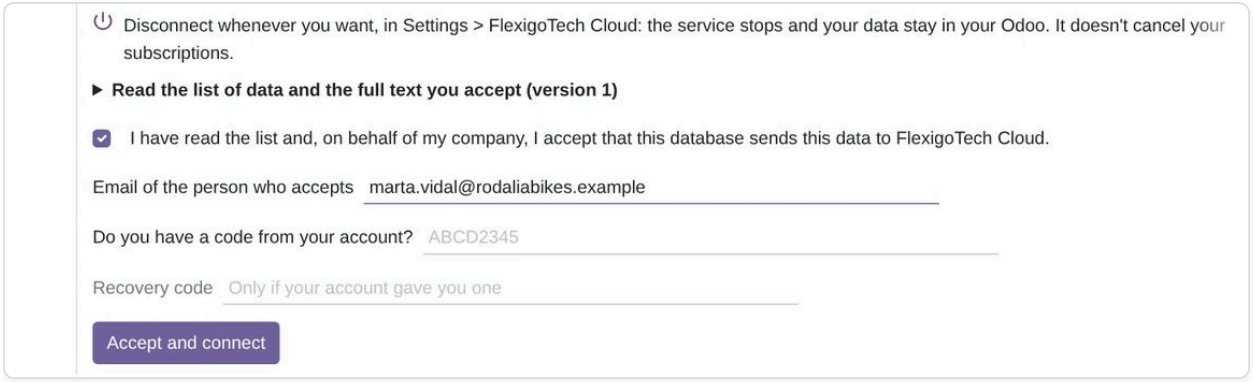
Tick "I have read the list and accept..." (it includes the subscription terms and the data processing agreement) and write the email of the person accepting.

3 **Press Connect and start the trial**

Odoo registers the database in FlexigoTech Cloud and starts the module's trial. If you leave it for later, **Later** closes the window.

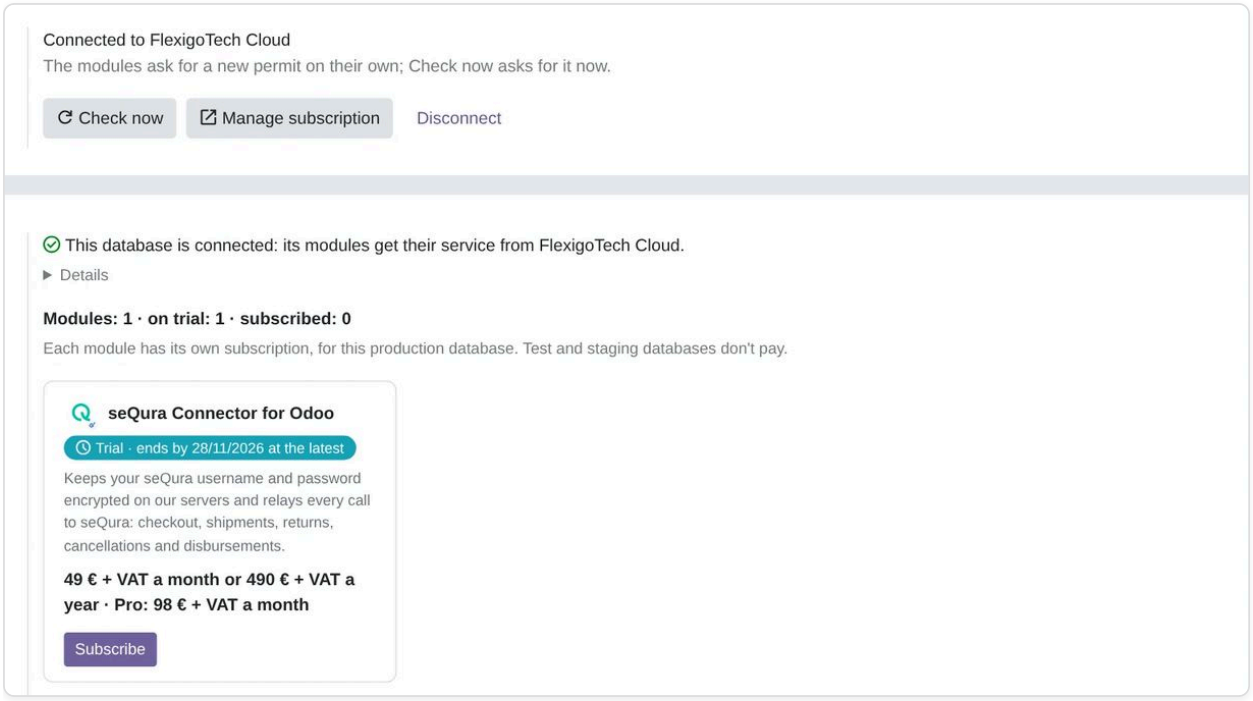
The same, from Settings

In **Settings › FlexigoTech Cloud** is the full list of what the database sends. Tick the box, enter the email and press **Accept and connect**. If you already have an account at app.flexigotech.com, a code from your account links the database to it (valid for 10 minutes).



- **Real Odoo 20 screenshot.** Settings › FlexigoTech Cloud before connecting: the box ticked, the email and **Accept and connect**.

With the database connected, the **Modules** block has a card per module with its status, its price and its buttons. From the card, **Subscribe** opens the choice of plan (Standard or Pro, monthly or yearly); payment is made on the Stripe page, outside Odoo.



- **Real Odoo 20 screenshot.** Settings › FlexigoTech Cloud with the database connected and seQura on trial.

Prices exclude VAT. Each seQura provider in your Odoo counts as one account. If you do not subscribe when the trial ends, nothing is charged and your data stays in your Odoo. **Check now** requests permission immediately (otherwise the module renews it by itself every 6 hours).

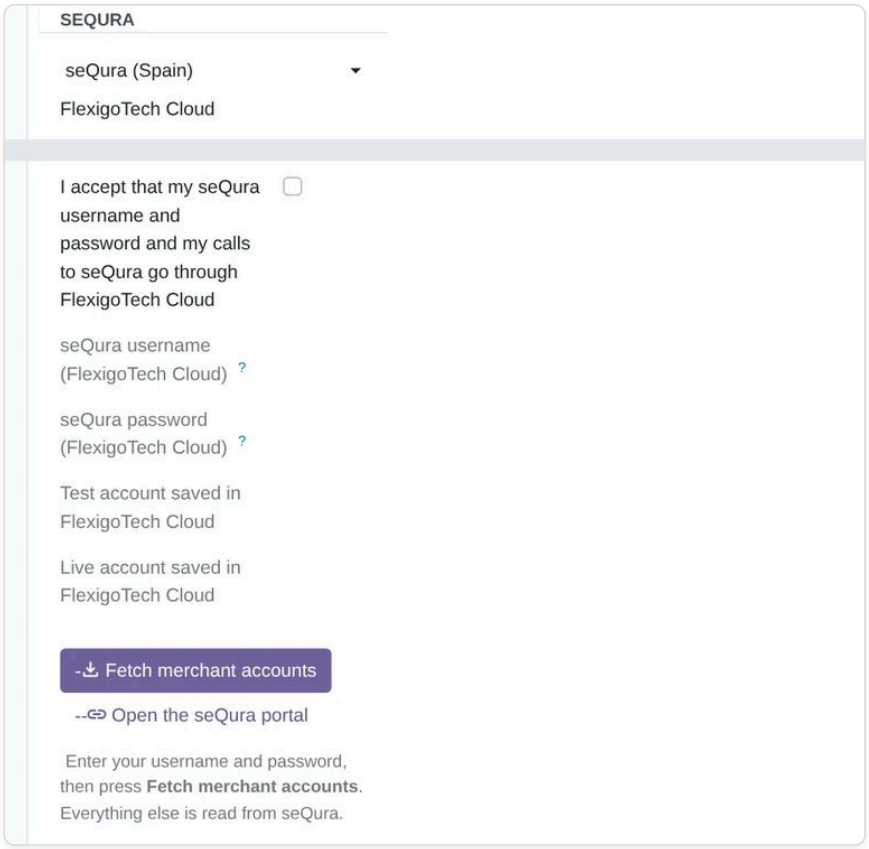
> In a neutralised copy (staging) or a database with demo data you can't start a trial: Settings says «This database is a neutralised copy or has demo data, so trials can't be started here.»

CONNECTOR GUIDE · SEQURA

6 Connecting your seQura account step by step

1 **Open** seQura › Configuration › seQura account

It is Odoo's seQura payment provider. The connection details are on its configuration tab, the second one.



- **Real Odoo 20 screenshot.** The newly installed provider: the deployment, the FlexigoTech Cloud checkbox and the username and password fields.

2 **Choose the Deployment**

seQura (Spain) or **SVEA (international)**, as stated in your seQura sign-up email. Once the credentials are saved it cannot be changed: they must be deleted first.

3 **Accept that they go through FlexigoTech Cloud**

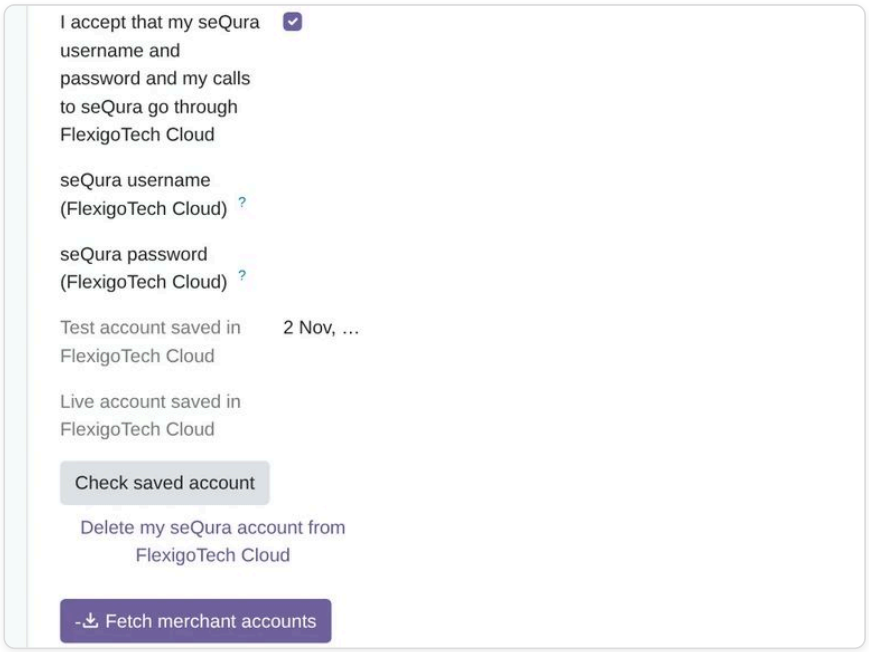
Tick **I accept that my seQura username and password and my calls to seQura go through FlexigoTech Cloud**. Until then, the two fields cannot be filled in.

4 **Enter the username and password and save**

In **seQura username (FlexigoTech Cloud)** and **seQura password (FlexigoTech Cloud)**. On saving, they leave once, encrypted, towards FlexigoTech Cloud, and Odoo does not keep them: **Test account saved in FlexigoTech Cloud** shows the date.

5 **Press Fetch merchant accounts**

Odoo asks seQura for your merchant references, each with its country, its resources key and its signing secret, and then the contracted methods. The notice "Connected to seQura" says how many accounts it has added.



- **Real Odoo 20 screenshot.** Connected: the test account saved in FlexigoTech Cloud and its buttons.

Check saved account says since when the username and password have been in FlexigoTech Cloud, without showing them. **Open the seQura portal** opens the merchant portal of the environment you are in.

From sandbox to live

In test mode, Odoo talks to the seQura sandbox. To charge for real, tick **Live** on the provider and enter the username and password of your live account: it is a different account, and Odoo will not switch to live without them. Then press **Fetch merchant accounts** again. The sandbox accounts lose their environment when you switch, so that no real order goes out with them.

> While the provider is in test mode, **Allowed IP addresses** (tab **seQura availability**) lets only those addresses see seQura. This way you can rehearse with the sandbox in your real shop without a customer seeing it. In live mode, the list is not applied.

CONNECTOR GUIDE · SEQURA

7 Pay in instalments with seQura in the online shop

1. **Your customer chooses seQura**
   They see the contracted methods that accept their basket amount (and, for campaign ones, their dates). If the basket includes a product seQura does not finance, seQura does not appear.

2. **They fill in the seQura form**
   It is a seQura form inside your page: their details, ID number and PIN go straight to seQura and your store never sees them. With **Checkout expires after (minutes)**, when the time runs out they return to the payment step without being charged.

3. **seQura responds**

If they approve it, the payment is complete and Odoo confirms the order (with **Confirm the sales order on approval**). If they leave it under review, the payment stays pending and the order appears under **Orders under review**. If they reject it, the payment is cancelled.

> Before accepting the payment, Odoo sends the basket to seQura again. If the customer changed it in another tab while paying, seQura does not accept the order and the customer has to pay again.

What Odoo checks before offering seQura

Odoo already filters providers by company, country, currency and amount. The connector adds what your seQura contract specifies: each method has its own minimum and maximum amount and, for campaign methods, its dates. seQura does not appear if the cart contains a product from an excluded category, a product marked as not financeable, or a service your contract does not cover. In test mode, if you have entered **Allowed IP addresses**, only those addresses can see it.

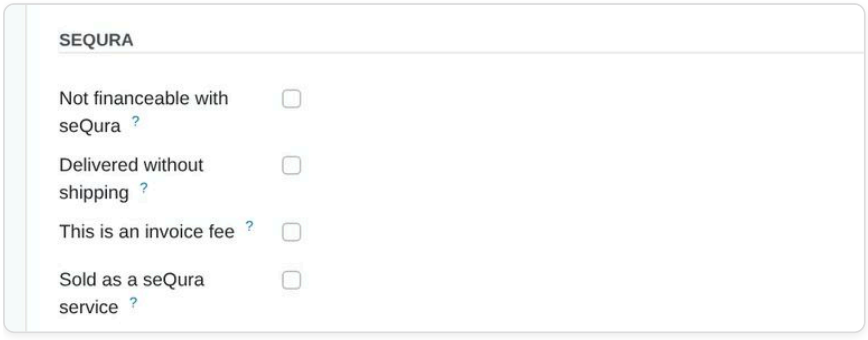
The amount each method accepts is in the **seQura payment methods** tab, in the **Basket range** column. With no maximum, the method accepts any amount above its minimum.

Rules and conditions

- **Widget appearance** only accepts the JSON generated by the seQura widget simulator. If it is not, Odoo warns: "The widget appearance must be the JSON generated by the seQura widget simulator."
- A service duration must be ISO-8601, such as P15D, P3M or P1Y6M. On a product, **Service duration or end date** also accepts a date (2027-06-30).
- When you move the provider to production, the sandbox merchant accounts lose their environment and you must press **Fetch merchant accounts** again: the sandbox and production are separate accounts, with different references.
- **Authorize and capture** does not apply to pay later (i1), which seQura captures on confirmation.

Instalments on the product page

seQura widgets show an instalment the customer can actually get, so they follow the same filter as the payment step: they do not appear on a product that is not financeable or belongs to an excluded category. seQura renders them from its own server.



Real Odoo 20 screenshot. The seQura block of a product, on the Sales tab.

Not financeable with seQura	seQura does not appear at payment while this product is in the basket. Use it for gift cards or anything your contract excludes.
Delivered without shipping	What the customer receives without shipping: e-books, tickets, downloads.

This is an invoice fee	The line is declared to seQura as an invoice fee, not as merchandise.
Sold as a seQura service	It is declared as a service. Requires a seQura contract that covers services.
Service duration or end date	P3M, P1Y6M or a date (2027-06-30). Empty: the provider's default duration.
Registration fee	The part of the price that seQura must treat as a non-refundable registration fee.

To exclude whole families of products, use **Excluded product categories** on the provider: it also applies to their subcategories. If the basket mixes a financeable product with an excluded one, seQura does not appear, and the widgets do not advertise it either.

Example from start to finish

1. **You connect the account**
   You enter your seQura username and password and press **Fetch merchant accounts**. Odoo brings in one row per country in your contract.

2. **You review the methods**
   In **seQura payment methods** you see what is contracted, each method with its accepted amount. **Refresh** reads it again.

3. **You prepare the store**
   In **seQura widgets** you enable **Show promotional widgets** and choose where they appear.

4. **Your customer pays**
   With a basket within the limits, they choose seQura at the payment step and fill in the seQura form.

5. **Odoo confirms**
   seQura notifies, Odoo sends the order again and, if it accepts, the payment is complete and the order is confirmed (with **Confirm the sales order on approval** enabled).

8 seQura payments in Odoo



- **Real Odoo 20 screenshot.** An instalment payment: seQura state "Confirmed", product pp3 and the amount reported as shipped.

STATUS IN SEQURA	WHAT IT MEANS
Solicited	The customer has started paying and seQura has not said anything yet.
On hold	seQura is reviewing it by hand. The payment is pending and the order unconfirmed.
Authorized	With **Authorize and capture**: the credit is granted and still needs capturing.
Confirmed	seQura guarantees the payment. It pays you once it knows the order has shipped.
Cancelled	It was cancelled in Odoo or in seQura, or seQura rejected it after review.
Denied	seQura did not grant the credit.

The seQura state is not the same as the payment state in Odoo: an order on hold is a real order that can still be rejected. **Reported as shipped** is what seQura knows has left, and it only pays you that.

What each payment stores

seQura reference	The identifier seQura gives the order.
seQura product and **seQura campaign**	The method the customer chose and the campaign it is financed under.
seQura state	Where the order stands in seQura.
Reported as shipped	How much of the order seQura knows has left. seQura only pays that.

Rules and conditions

- If the order was created in the seQura sandbox and the provider is already in production, Odoo does not report it to seQura: no real money moved, and what you need to do is cancel the order in Odoo.
- If the payment has not yet reached seQura, Odoo says so: "This transaction has not reached seQura yet."
- A refund cannot exceed what remains: "There is nothing left to refund on this seQura order: … of … has already been returned"

- If seQura rejects a capture or a cancellation, Odoo shows its reason. If seQura cannot be reached, "seQura could not be reached: ...".
- With **Report cancellations to seQura** enabled, cancelling the order in Odoo tells seQura, so it does not keep charging the customer.
- **Send seQura link** only appears on draft or sent quotations that seQura can finance.

An end-to-end example

1. **You prepare the quotation**
   A draft order that seQura can finance.
2. **You send the link**
   With **Send seQura link**, and your customer receives the form by SMS.
3. **Your customer pays**
   The payment is recorded as an Odoo transaction and appears under **All seQura payments**.
4. **seQura accepts it**
   The payment is complete and **seQura state** changes to **Confirmed**.
5. **You validate the delivery**
   Odoo reports the shipment to seQura, notes it in the order history, and **Reported as shipped** shows the amount.

CONNECTOR GUIDE · SEQURA

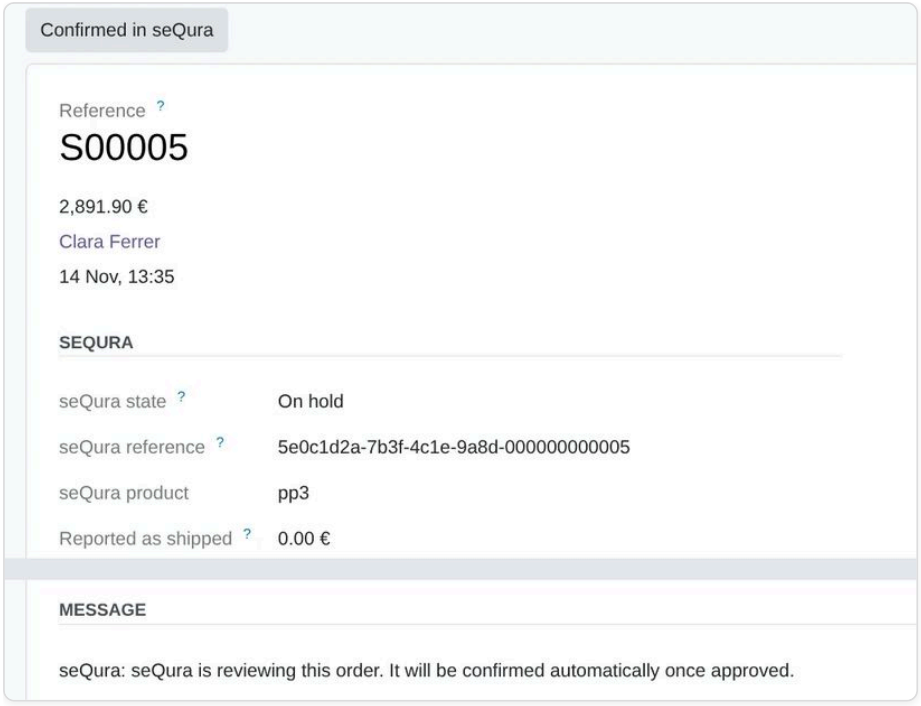
9 Orders that seQura keeps on hold

Nothing to do. If seQura approves it, the payment completes and the order confirms on its own; if it rejects it, the payment is cancelled and it explains why. Only: do not ship an order while it is on hold.



Status	Reference	Method	Provider	Customer	Amount
Pending	S00005	seQura — Paga Fraccionado	seQura	Clara Ferrer	2,891.90 €

- **Real Odoo 20 screenshot.** Orders under review: Clara Ferrer's order awaits seQura's decision.



- **Real Odoo 20 screenshot.** The payment under review: pending, with a notice that it will confirm once seQura approves it.

Confirmed in seQura

Sometimes seQura will not move an order to confirmed, because it already is (our request arrived and its reply was lost) or because it was cancelled, and its API does not let us read which of the two. The payment is then left pending and the order explains what to check. Look at the order in your seQura portal: if it is confirmed for that amount, press **Confirmed in seQura** on the payment (administrators only); if not, do not ship it.

When it becomes paid

seQura notifies Odoo when it is ready to guarantee payment. Before marking anything as paid, Odoo sends the order to seQura again, and seQura checks that the basket has not changed. Only if it accepts does the payment complete in Odoo, so no one receives goods seQura has not agreed to finance.

Rules and conditions

- **Confirmed in seQura** only appears on pending or authorised seQura payments, and only for administrators. On any other payment, Odoo replies "Only a seQura payment that is waiting can be confirmed this way." Pressing it twice changes nothing.
- With **Confirm the sales order on approval** disabled, seQura orders stay as quotations until a person confirms them.

End-to-end example

1. **Your customer pays with seQura**

   seQura places the order on hold: the payment stays pending and the order appears under **seQura › Operations › Orders under review**.

2. **seQura decides**

   If it approves, the payment completes, the order confirms and leaves the list. If it rejects it, the payment is cancelled and it explains why.

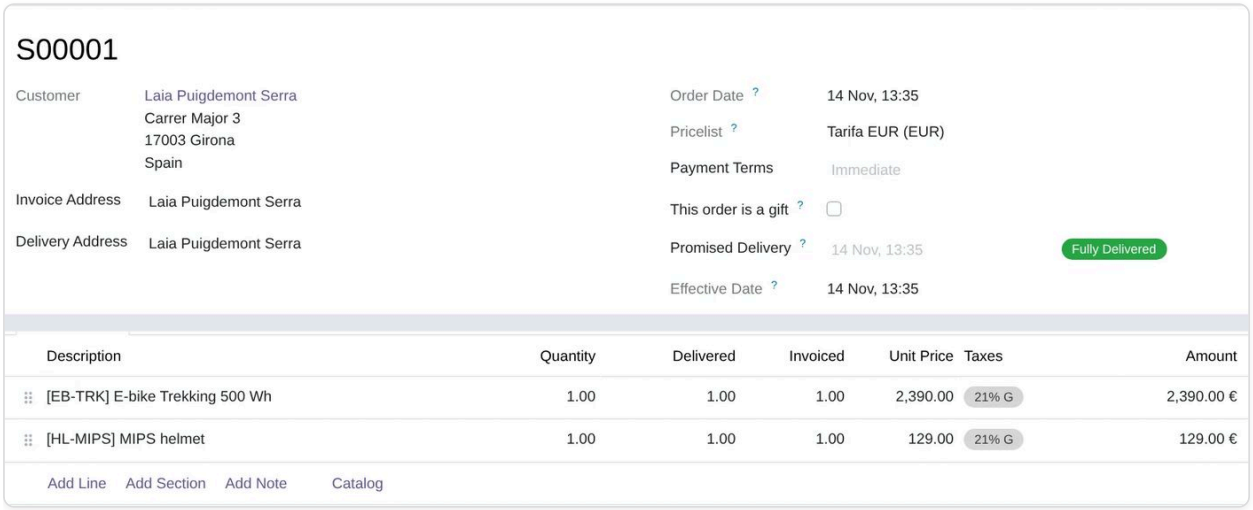
3 **You ship the order**

Only once seQura has approved it. When you validate the delivery, Odoo reports the shipment to it.

CONNECTOR GUIDE · SEQURA

10 Reporting shipments to seQura

When you validate the delivery of an order paid with seQura, Odoo reports the value shipped to it and notes it in the order history: "Reported 3,047.99 € as shipped to seQura".



- **Real Odoo 20 screenshot.** Laia's order, paid with seQura and delivered in full, with the **This order is a gift** box ticked.

- If you validate more than 5 deliveries at once, Odoo does not call seQura at that moment, so the warehouse does not wait: the nightly report reports them instead.
- If seQura does not respond, the delivery is still validated, the history says so, and the nightly report retries.
- Every night, the report reviews confirmed payments from the last 180 days and reports whatever is missing.

What seQura knows about each payment is recorded on the payment itself, under **Reported as shipped**. A confirmed payment showing £0.00 there is money you have earned and not yet claimed.

> In the published version (20.0.2.4.10), the **Operations › Awaiting shipment report** list does not show payments that have never had a shipment reported, so it may appear empty even when one is missing.

> If you disable **Send the nightly delivery report**, Odoo stops reporting shipments, including when you validate the delivery, and you will have to record them manually in the seQura portal.

What is reported and when

seQura only pays for what it knows has shipped, so the shipment notice is what triggers collection. The connector hooks into the validation of the outgoing delivery, so it does not depend on someone remembering a button. Whoever validates the delivery does not need permissions over the payments: the notice goes out anyway.

When the connector cannot move forward

- An order created in the seQura sandbox, with the provider already in production, is not reported: "This order was created in seQura's test environment and this account is now live, so seQura has never seen it here. There is nothing to do on seQura's side: no real money moved. Cancel the order in Odoo instead."
- If the payment has not reached seQura yet: "This transaction has not reached seQura yet."
- If seQura does not respond: "seQura could not be reached: ...". The delivery is validated anyway and the nightly report will try again.
- With **Report cancellations to seQura** enabled, cancelling in Odoo an order paid with seQura (confirmed, in review or authorised) makes Odoo tell seQura. If seQura does not respond, the order is cancelled anyway and its history asks you to cancel it in the seQura portal.
- If seQura rejects the order after review or declines the credit, Odoo cancels the payment and says so on it.
- If seQura asks to cancel an order, Odoo cancels it as long as nothing has been shipped. If something has already gone out, it replies that it is too late, so that no merchandise is given away.

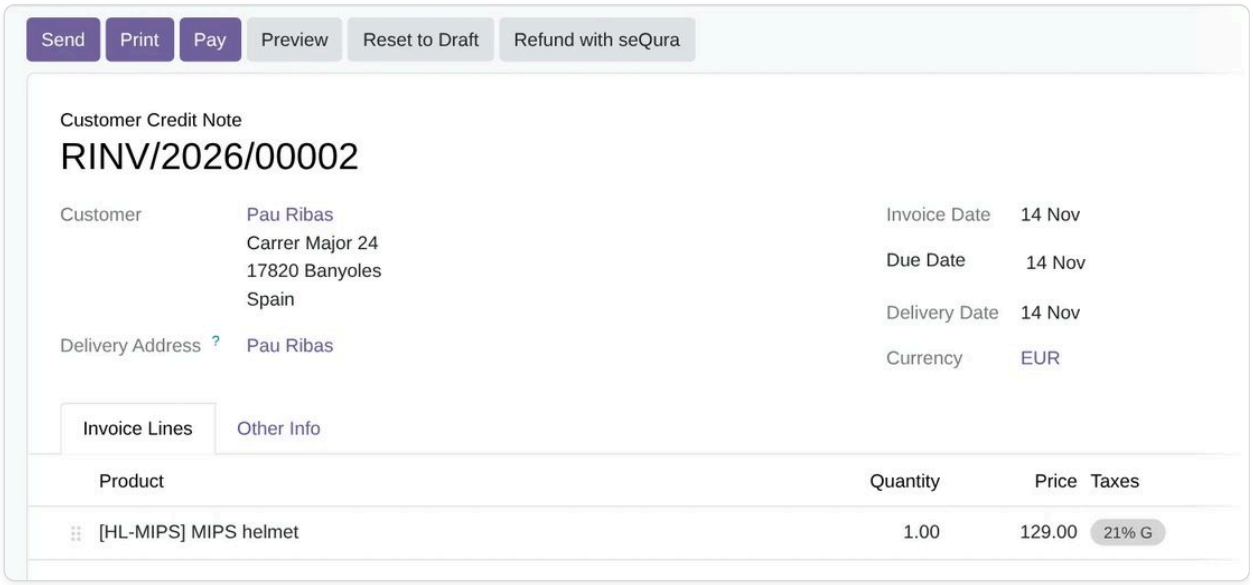
An example from start to finish

1. **The order is paid**
   Your customer pays with seQura and the payment appears under **All seQura payments**.
2. **Not shipped yet**
   Reported as shipped on the payment is at 0.00 €: seQura does not yet pay you for that order.
3. **You validate the delivery**
   Odoo reports the shipment to seQura and records it in the order's history.
4. **The nightly report goes through**
   seQura: send the delivery report reports whatever did not go out on validation, for example when more than 5 deliveries are validated at once.

CONNECTOR GUIDE · SEQURA

11 Refunds and credit notes

1. **Create the credit note and post it**
   With the lines of what is returned. The button appears on posted credit notes of an invoice paid with seQura.



- **Real Odoo 20 screenshot.** The posted credit note for the Pau helmet, with **Refund with seQura** at the top.

2. **Click Refund with seQura and confirm**

   Odoo warns that the refund reduces what seQura will charge the customer and what it will pay you.

3. **seQura reduces the order**

   seQura has no refund call: Odoo reports the order with what remains shipped. It then records the refund as a payment matched to the credit note and writes in its history "Refunded 95.59 € through seQura".

Once the refund is done, the credit note is marked paid and **Refund with seQura** disappears. A second click, or the same credit note open in another tab, refunds nothing more. Another credit note of the same order can be refunded in the same way, never beyond what remains open.

The button also counts what was refunded from the payment itself, using Odoo's payment refund: it only offers what no earlier refund has covered and does not appear on a credit note that is already paid.

> If seQura does not accept the refund, Odoo does not treat it as done: it says so in a warning and the credit note stays as it was.

Why it is a button and not automatic

A credit note is an accounting document. It is also issued to correct an address, reissue with a different tax, or cancel a duplicate, and in those cases no money should move. If every credit note refunded on its own, money would leave your seQura balance without anyone having decided it, so the refund waits for you to press the button.

What can be refunded

Refund with seQura offers what that credit note still has to refund, whatever the path of earlier refunds. A refund made from the payment itself does not belong to any credit note: it reduces what the still-open credit notes of the order can refund. A credit note paid in some other way offers nothing.

The messages and their cause

MESSAGE	WHEN IT APPEARS
"Only a credit note can be refunded through seQura."	The document is not a credit note.
"Post the credit note first."	The credit note is still a draft.
"No settled seQura payment is linked to this document."	The source invoice was not paid with seQura.
"This credit note has already been refunded through seQura."	It was already refunded with the button.
"This credit note is already paid: there is nothing to refund through seQura."	The credit note was paid another way.
"The refunds already made from the seQura payment cover this credit note."	What was refunded from the payment already covers its amount.
"There is nothing left to refund on this seQura order."	What has been refunded already reaches the order amount.
"seQura did not accept the refund. See the transaction ... for the reason."	seQura did not accept the refund: nothing has been refunded.

The refund from the payment

If you refund from the payment itself, using Odoo's payment refund, the money also goes back through seQura. Odoo only links it to a posted credit note of that same payment and the same company: "This refund can only be linked to a credit note of this seQura payment."

How Odoo tells seQura

seQura has no refund call. A refund is communicated by reporting that less was shipped than before: Odoo reduces what was shipped by what was refunded, and seQura settles the difference. If the refund arrives before anything has shipped, it reduces the order and not the shipment. So that seQura shows your customer something sensible, the refund is built from real order lines, whole and starting with the most expensive.

If two people refund at the same time, the second waits for the first to finish and rereads what has been refunded, so that seQura never receives a mismatched amount.

End-to-end example

1. **You post the credit note**
   With the lines of what is returned. **Refund with seQura** appears at the top.
2. **You click the button and confirm**
   Odoo tells seQura what remains shipped and records the refund.
3. **You check the credit note**
   It shows as paid, the button is gone and its history says "Refunded ... through seQura".

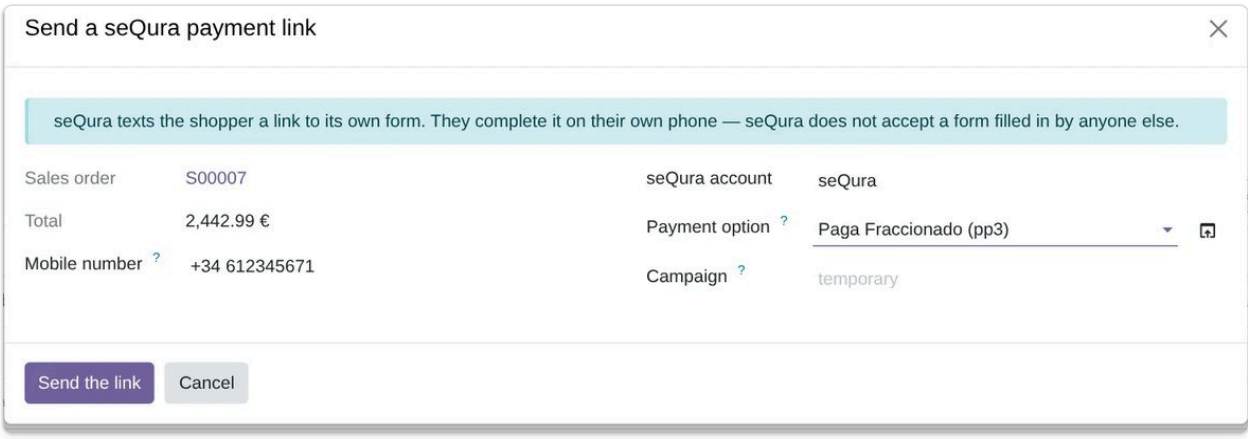
12 Sending a seQura payment link

1. **Open the quotation**

   Under **Sales › Orders › Quotations**. **Send seQura link** appears on draft or sent quotations that seQura can finance.

2. **Click Send seQura link**

   The window opens with the order, its amount and the customer's mobile number.



- **Real Odoo 20 screenshot.** The link window: the customer's mobile number and the seQura option offered to them.

3. **Check the mobile number and the option**

   Mobile number must be the customer's own: seQura does not accept a form filled in by someone else. **Payment option** comes with a contracted option already set, and only offers what is contracted for that amount and country.

4. **Click Send the link**

   seQura sends the SMS and the order history records it. The order is only confirmed when the customer completes the form and seQura approves it.

If you type a mobile number different from the one on the contact, Odoo also saves it to the contact when your user is allowed to edit it.

> If seQura cannot finance the order, the button does not appear: there is no seQura account connected, or the amount, the country or some product falls outside what you have contracted. If someone reaches the window another way, Odoo stops it with "seQura cannot finance this order: connect a seQura account and check that the amount, the country and the products fit a product you have contracted with seQura."

What the options list offers

The window works out which payment options your customer can see: only what is contracted with seQura and within the limits of each method. It opens with the first of those options already selected. If an option is missing, it is almost always because of the order amount or because your contract does not include it. **seQura: refresh contracted payment methods** rereads what is contracted every 7 days.

What Odoo checks before sending

SITUATION	MESSAGE YOU SEE	WHAT TO DO
The order has no lines	"Add something to the order before sending a payment link."	Add at least one line.
The mobile number is missing	"A mobile number is needed: seQura sends the link by SMS."	Enter the customer's mobile number.
The account does not belong to the order's company	"This seQura account does not belong to the company of the order."	Choose the one for the order's company.
The option is not contracted	"This seQura option is not one of the account's contracted products."	Choose another option.
seQura does not finance the order	"seQura cannot finance this order: ..."	Read the reason seQura gives.
seQura cannot send the SMS	"seQura could not send the link: ..."	Read the reason and try again.

The window's fields

Sale Order and **Total**	Taken from the order and not changed.
seQura account	The seQura provider used for collection. Already set.
Payment option	The seQura method offered to the customer.
Campaign	Only for the campaign methods. In the sandbox, «temporary» always applies.
Mobile number	The customer's own: seQura sends the SMS there.

An end-to-end example

A customer calls and wants to pay in instalments. You prepare the quotation and click **Send seQura link**. The window shows the order, its total, the customer's mobile number and a contracted option. You check the mobile number and click **Send the link**: seQura sends the SMS and the order history records it. When the customer fills in the form and seQura approves it, the order is confirmed.

CONNECTOR GUIDE · SEQURA

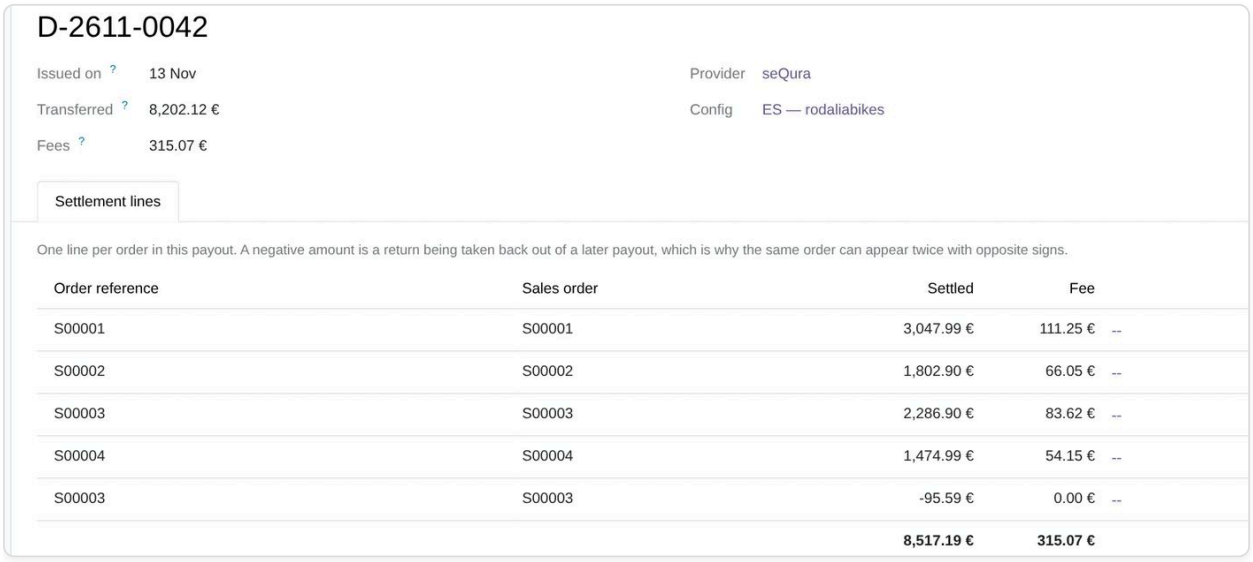
13 What seQura pays you

The task **seQura: import disbursements** fetches them once a day, without repeating those it already has. In **seQura › Finance › Disbursements** each one shows up with its transferred amount, the fees, the orders it covers and how many of them Odoo has matched to your sales orders.

Reference	seQura state	Transferred	Fees	Orders	Matched
D-2611-0042	disbursed	8,202.12 €	315.07 €	5	5
		8,202.12 €	**315.07 €**		

- **Real Odoo 20 screenshot.** The imported disbursements, with the transferred amount, the fees and the matched orders.

Inside, one line per order with what was settled and its fee; the arrow opens the sales order. A negative amount is a refund that seQura deducts from a disbursement: that is why an order can appear twice, with opposite signs. The **With unmatched orders** filter shows the disbursements with any line Odoo has not been able to find.



D-2611-0042

Issued on 13 Nov
Transferred 8,202.12 €
Fees 315.07 €
Provider seQura
Config ES — rodaliabikes

Settlement lines

One line per order in this payout. A negative amount is a return being taken back out of a later payout, which is why the same order can appear twice with opposite signs.

Order reference	Sales order	Settled	Fee
S00001	S00001	3,047.99 €	111.25 €
S00002	S00002	1,802.90 €	66.05 €
S00003	S00003	2,286.90 €	83.62 €
S00004	S00004	1,474.99 €	54.15 €
S00003	S00003	-95.59 €	0.00 €
		8,517.19 €	**315.07 €**

- **Real Odoo 20 screenshot.** A disbursement from the inside: five orders, the refund of the lock in negative and the fees.

> Odoo does not create journal entries from the disbursements. They help you see which orders each transfer pays when you reconcile the bank line.

What each disbursement contains

Each disbursement is identified by its **Reference**, the same one seQura writes in the description of the transfer. With it you find the credit in your bank statement and know which disbursement it corresponds to. **Transferred** already comes without fees, taxes or withholdings, and **Fees** adds up what seQura charged in the settlements of the disbursement.

The settlement lines

Each line is the settlement of one order within the disbursement. The same order can appear more than once, because a delivery and a refund are settled separately: Odoo stores each settlement as it arrives, without adding them up.

seQura state shows the state exactly as seQura gives it, in its own code («in_review», «publishing», «published» or «disbursed»).

When a disbursement cannot be imported or reconciled

- Without a connected seQura account, the import does not start: «Connect a seQura account first.»
- If seQura does not provide the disbursement information: «seQura could not report your payouts: ...».
- If no Odoo sales order has the reference of a line: «No Odoo sales order matches ...».

A disbursement from start to finish

1. **The disbursement arrives**
   The task **seQura: import disbursements** brings it in the early morning, with its lines.

2 **You look it up by its reference**

In **seQura › Finance › Disbursements**, against the one in the payment reference of the deposit in your bank.

3 **You check the figures**

Transferred and **Fees** against what you see at the bank.

4 **You review the lines**

In **Settlement lines**, each order with its sales order. The **With unmatched orders** filter shows the disbursements with any line not yet matched.

CONNECTOR GUIDE · SEQURA

14 The data that goes out and comes back

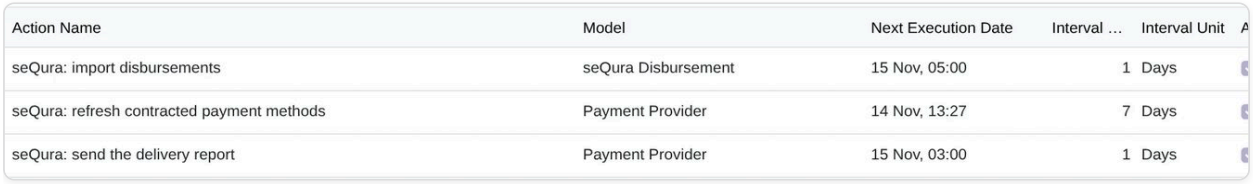
DATA	DIRECTION	WHEN
Merchant accounts: reference, country, resource key and signing secret	From seQura to Odoo	With **Fetch merchant accounts**
Contracted payment methods	From seQura to Odoo	With **Refresh** and with **seQura: refresh contracted payment methods**, every 7 days
The order with its lines, amounts and customer details	From Odoo to seQura	When your customer pays or when you send the link
Previous orders from the customer	From Odoo to seQura	With the order, so that seQura can assess the risk
Payment approved, in review, declined or cancelled	From seQura to Odoo	When seQura notifies. Before accepting the payment, Odoo sends the order back to it
SMS payment link	From Odoo to seQura	With **Send the link** in the link window
Shipments	From Odoo to seQura	When validating the outgoing delivery and each night with **seQura: send the delivery report**
Refunds	From Odoo to seQura	With **Refund with seQura** or with the refund from the payment
Cancellations	From Odoo to seQura	When cancelling the order, with **Report cancellations to seQura** enabled
Disbursements with their per-order detail	From seQura to Odoo	Each day, with **seQura: import disbursements**

> If you validate more than 5 deliveries at once, the shipping notice is not sent at that moment: the nightly report sends it.

Calls to seQura go through FlexigoTech Cloud, which does not store their content. Your seQura user and password are stored encrypted in FlexigoTech Cloud and Odoo does not keep them: the cloud adds them to each call and forwards it to seQura. Without a trial or a subscription, the connector does not talk to seQura.

15 What runs on its own

TASK	HOW OFTEN	WHAT IT DOES
seQura: send the delivery report	Each day, at 2:00 UTC (3:00 in Spain in winter)	Reports to seQura the shipments from the last 180 days that it does not yet know about.
seQura: import disbursements	Each day, at 4:00 UTC (5:00 in Spain in winter)	Fetches the new disbursements with their lines and matches each line with its order.
seQura: refresh contracted payment methods	Every 7 days	Reads again what you have contracted and activates only those methods.
FlexigoTech Cloud	Every 6 hours	Renews the subscription's permission.



Action Name	Model	Next Execution Date	Interval …	Interval Unit
seQura: import disbursements	seQura Disbursement	15 Nov, 05:00	1	Days
seQura: refresh contracted payment methods	Payment Provider	14 Nov, 13:27	7	Days
seQura: send the delivery report	Payment Provider	15 Nov, 03:00	1	Days

- **Real Odoo 20 screenshot.** Settings › Technical › Scheduled Actions, filtered by seQura.

If one account fails, the others carry on. If FlexigoTech Cloud does not let a call through, the task stops without marking anything as failed and tries again on the next run.

16 The provider options and how they arrive

seQura accounts

One row per country where you sell, with the merchant reference and the resource key brought in by **Fetch merchant accounts**. Below, the **Notification URL** and the **Events webhook URL**. Odoo passes them to seQura on each order: there is no need to copy them anywhere.



Country	Merchant ID	Assets key
Spain	rodaliabikes	Rb7kQ2xLw9
Add a line		

- **Real Odoo 20 screenshot.** seQura accounts: the Spanish merchant account, with its reference and its resource key, fetched from seQura.

seQura payment methods

What seQura has contracted with you, with the cart amount each method accepts. Odoo activates exactly those methods and offers only those at checkout. **Refresh** reads them again, and a task does it automatically every 7 days.

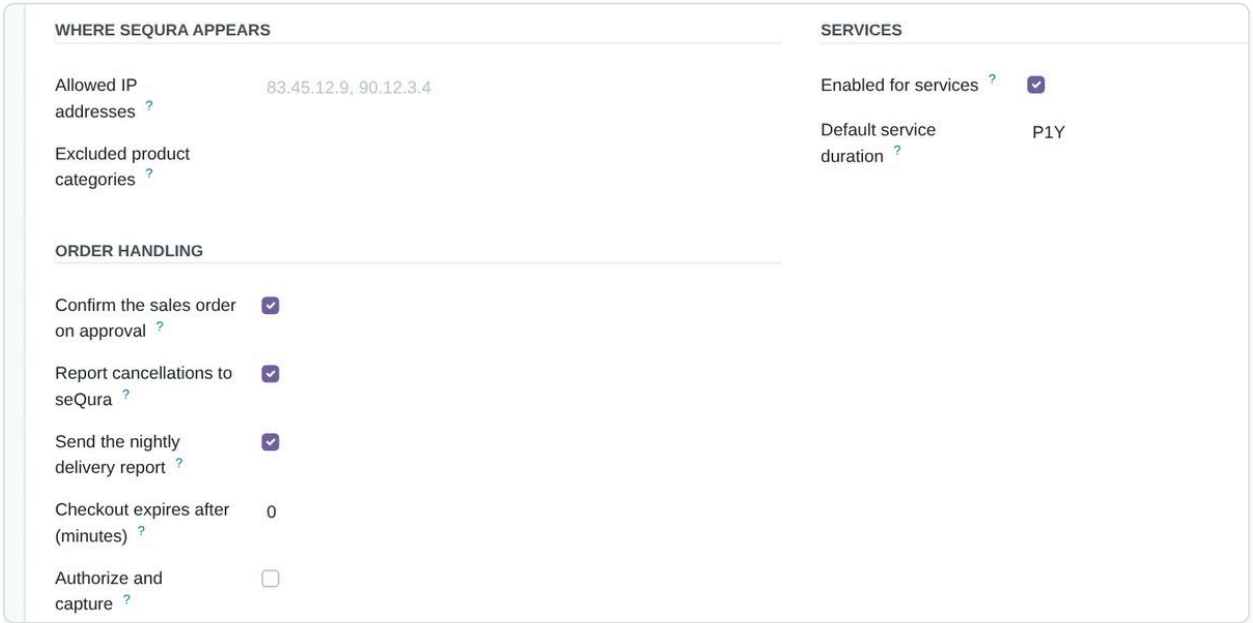
14 Nov, 13:35

Country	Product	Campaign	Title	Category	Basket range
Spain	i1		Paga Después	pay_later	Up to 1,500.00 €
Spain	pp3		Paga Fraccionado	part_payment	50.00 € – 4,000.00 €
Spain	sp1		Divide en 3	part_payment	50.00 € – 2,000.00 €

- **Real Odoo 20 screenshot.** The contracted methods: pay later, in 3 instalments and in instalments, with their accepted amount.

seQura availability

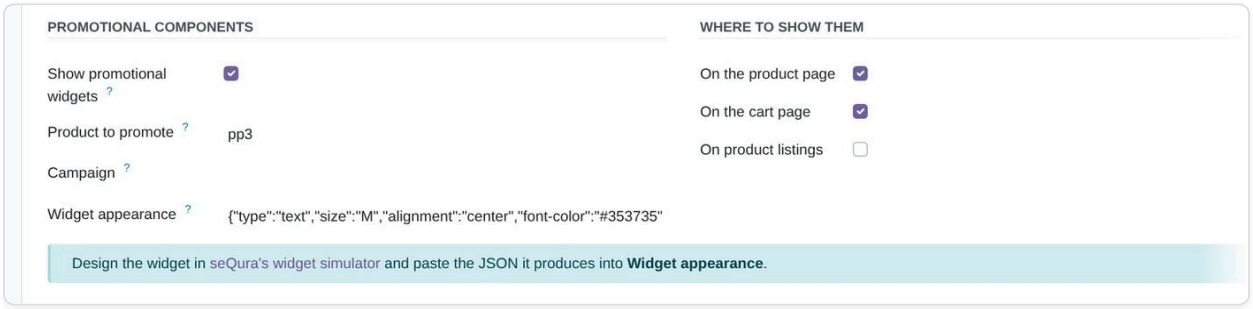
Allowed IP addresses	Only in test mode: seQura is only contacted from these IPs, separated by commas. Empty means all.
Excluded product categories	seQura is not offered if the cart contains a product from these categories or their subcategories.
Enabled for services	Offer seQura for services too. It is enabled by default and **Fetch merchant accounts** adjusts it to what your contract says.
Default service duration	For services without their own duration, in ISO-8601 format: P15D, P3M, P1Y (default).
Confirm the sales order on approval	Enabled: the order is confirmed as soon as seQura approves the credit. Disabled: the quotation waits for you to confirm it.
Report cancellations to seQura	Enabled: cancelling the order in Odoo tells seQura.
Send the nightly delivery report	Enabled: Odoo reports each shipment and checks every night for anything missing.
Checkout expires after (minutes)	Adds a countdown to the seQura form. 0 (default) leaves it open.
Authorize and capture	Only if seQura enabled it in your contract: the payment is authorised and you capture or void it afterwards. Never for pay later (i1).



- **Real Odoo 20 screenshot.** seQura availability with its factory default values.

seQura widgets

Show promotional widgets displays the seQura instalment simulator on the product page, in the basket and, if you wish, in the listings. **Product to promote** is the seQura product code they advertise (pp3 by default); **Campaign**, only for seasonal ones. **Widget appearance** accepts the JSON generated by the seQura widget simulator. seQura renders them from its server, and they only appear with the provider active and published, with its resource key and with FlexigoTech Cloud running.



- **Real Odoo 20 screenshot.** seQura widgets: which product they advertise and on which pages.

What each merchant account stores

Each row in **seQura accounts** also stores the signing secret, which is not shown in the list. With it, Odoo checks that a signed notice really comes from seQura. The list also has hidden columns, such as **Confirmation path**, which you can show from its header.

Enabled for services is switched on and **Fetch merchant accounts** adjusts it to match your contract. Even if you enable it, seQura is not offered on a service if your contract does not cover services.

CONNECTOR GUIDE · SEQURA

17 Security and personal data

- New connections to seQura go through FlexigoTech Cloud: **seQura connection** says **FlexigoTech Cloud** and this is not changed.
- Your seQura username and password are not stored in Odoo. They are sent once, encrypted, to FlexigoTech Cloud, which stores them encrypted and adds them to each call. No seQura key ever leaves Odoo.
- Before saving them, an administrator ticks **I accept that my seQura username and password and my calls to seQura go through FlexigoTech Cloud**. Without the tick, Odoo sends nothing.
- Only administrators see the username and password fields, **Check saved account**, **Delete my seQura account from FlexigoTech Cloud** and **Confirmed in seQura**.
- **Test account saved in FlexigoTech Cloud** and **Live account saved in FlexigoTech Cloud** show since when each one has been saved. The sandbox and live are separate accounts and are saved separately.
- When you delete the payment provider, its username and password are also removed from FlexigoTech Cloud. If the cloud does not respond, the deletion is reversed and you can repeat it.

seQura notices

Odoo accepts a seQura notice with two checks. The first is the code Odoo creates for each payment and seQura returns in the notice: it proves the payment was started by your shop. The second, on notices that seQura signs, is the signature made with your merchant account's secret: it proves the notice comes from seQura and has not

been altered. The six seQura addresses are only used to log unusual calls, so a proxy in front of your Odoo will not stop notices from arriving.

History

The history of each order, payment and credit note records what is communicated to seQura: shipments, cancellations, refunds and anything needing review.

CONNECTOR GUIDE · SEQURA

18 Several companies in Odoo

Each Odoo company has its own seQura provider, with its own username and password in FlexigoTech Cloud and its own merchant accounts. Two companies never share a username and password: each provider stores its own and counts as one account of the plan. With Standard up to 3 fit, and with Pro, up to 10.

If you change the **Deployment** of a provider when the username and password are already saved, Odoo first asks you to delete them from FlexigoTech Cloud, because the saved ones belong to the previous deployment.

The SMS link is sent through the provider of the order's company or its parent company. With another company's provider, Odoo replies "This seQura account does not belong to the company of the order."

CONNECTOR GUIDE · SEQURA

19 If something fails

MESSAGE	WHAT HAPPENS AND WHAT TO DO
"Type your seQura username and password for FlexigoTech Cloud and save before connecting."	The credentials for the environment the provider is in are missing. Enter them and save.
"Before saving the seQura username and password, an administrator has to accept that..."	Tick the FlexigoTech Cloud box. Nothing has been sent.
"seQura did not accept those..."	Check the username, the password, the deployment, and that the mode (test or live) matches that account.
"To go live with ... on FlexigoTech Cloud, type the username and password of your live seQura account: sandbox..."	The sandbox and live are separate accounts. Enter the live ones.
"seQura cannot finance this order: ..."	The SMS link is not sent: the order includes something excluded, or services your contract does not cover.
"seQura cannot finance this order: connect a seQura account and check..."	Shown if someone opens the link window on an order seQura cannot finance. Connect the account or check the amount, country and products.
"seQura could not send the link: ..."	seQura rejected the SMS. The reason follows; no payment is created.
"This shipment could not be reported to seQura: ... The nightly shipment report will retry."	In the order history. Nothing needs doing: it is retried that night.
"seQura did not accept the refund. See the transaction ... for the reason."	The refund was not made and nothing has changed in Odoo. If it repeats, write to us with the text of the notice.

MESSAGE	WHAT HAPPENS AND WHAT TO DO
"This credit note is already paid: there is nothing to refund through seQura."	The credit note is already paid, by refund or otherwise. There is nothing to refund.
"seQura refused this order after review." / "seQura denied the credit."	The payment is cancelled. Do not ship the order.
"The seQura username and password of ... are not saved in FlexigoTech Cloud: type them again."	Shown when checking the saved account. Enter them again and save.

Other notices you may see

"Post the credit note first."	The refund comes from a credit note that is posted. Post it and try again.
"No settled seQura payment is linked to this document."	The source invoice was not paid with seQura.
"A mobile number is needed: seQura sends the link by SMS."	Enter the customer's mobile number in the link window.
"Add something to the order before sending a payment link."	The quotation needs lines before the link.

CONNECTOR GUIDE · SEQURA

20 Other ways of doing it

METHOD	WHAT IT INVOLVES
By hand, from the seQura portal	Orders are collected outside Odoo. Someone reports each shipment to seQura, because seQura collects from your customer and pays you once it knows the goods have left, and processes refunds and cancellations by hand.
Odoo alone	In Odoo 20's code, Community and Enterprise, there is no seQura module (search of 13-11-2026). Odoo on its own does not include a seQura payment provider.
This connector	Sets seQura up as an Odoo payment provider, reports each shipment when the delivery is validated, with a nightly check, and refunds from the credit note. It requires the FlexigoTech Cloud subscription, which stores your seQura username and password encrypted and forwards each call.

Merchant accounts are not typed in by hand: a query to seQura brings each merchant reference with its country. The payment methods Odoo offers are those seQura has contracted with you.

21 Plans and price

€9

License per Odoo version.

+ FlexigoTech Cloud

STANDARD

€49/month

or €490 a year

- First response within 1 working day
- Up to 3 accounts

PRO

€98/month

or €980 a year

- First response within 4 working hours
- Up to 10 accounts
- Video call if needed

14-day trial, no card

Prices exclude VAT

The module license is per Odoo version. FlexigoTech Cloud is paid monthly or yearly, and the 14-day trial does not ask for a card. Each seQura provider (one per Odoo company) counts as one account of the plan: up to 3 with Standard and up to 10 with Pro.

If you cancel the subscription

- Without a subscription, Odoo stops calling seQura and seQura stops appearing at your shop's checkout. What you already have (payments, orders, credit notes and refunds) stays in your Odoo.
- The seQura username and password are deleted from FlexigoTech Cloud when you delete them yourself, with **Delete my seQura account from FlexigoTech Cloud**, or when the subscription ends. **Check saved account** shows the date they will be deleted if you do not renew.
- Deleting the payment provider also deletes its credentials from FlexigoTech Cloud.
- When you uninstall the module, Odoo asks FlexigoTech Cloud to delete the username and password. If the cloud does not respond, the module still uninstalls; write to us and we will delete them.

22 Frequently asked questions

What does the connector do?

It adds seQura to Odoo as one more payment provider: online shop payment, SMS payment link, refunds, notice of each shipment and credit notes.

Does it work without FlexigoTech Cloud?

No.

How long does the trial last, and is a card required?

The trial lasts 14 days and does not ask for a card.

How much does the connector cost?

The module license costs €9 per Odoo version. The FlexigoTech Cloud subscription is separate: Standard, €49 a month or €490 a year; Pro, €98 a month or €980 a year, excluding VAT.

Does it work on Odoo Online?

No. Odoo Online does not allow third-party modules to be installed.

Which Odoo versions does it work with?

With Odoo 17, 18, 19 and 20, Community or Enterprise. Each version is a separate module.

What do I need in seQura?

A merchant contract with seQura, plus the username and password it gives you when you sign up. The sandbox and production are separate accounts.

Does the connector open my seQura account?

No. It does not open the account, does not sign up the payment methods and does not give you the credentials. seQura does all of that.

Which payment methods do my customers see?

The ones you have contracted with seQura, such as pay later, in 3 instalments or in instalments. Odoo reads them from seQura and only offers the ones that accept the cart amount.

Does it take payments in other currencies?

No. Odoo only offers seQura in euros.

Can I send a payment link to a customer?

Yes. From the quotation you click **Send seQura link** and seQura sends the form by SMS to the customer's mobile.

Where do I see the payments made with seQura?

In **seQura › Operations › All seQura payments**.

How do I know which orders I should not fulfil yet?

The ones still in **seQura › Operations › Orders under review**. An order under review is real, but seQura can still reject it.

How many accounts does each plan allow?

Each seQura provider, one per Odoo company, counts as one account: up to 3 with Standard and up to 10 with Pro.

Can I sell in several countries with the same connection?

Yes. seQura gives you one merchant reference per country and **Fetch merchant accounts** fetches one row for each.

Are my seQura username and password stored in Odoo?

No. They are sent once, encrypted, to FlexigoTech Cloud, which adds them to every call to seQura.

Who can connect the account?

An Odoo administrator.

Can I test on the seQura sandbox and then move to live?

Yes. When you switch to live, enter the username and password for your live account and fetch the merchant accounts again.

When are shipments reported to seQura?

When you validate the outgoing delivery. Every night, a task reviews payments from the last 180 days and reports whatever is still missing.

Why does it matter to report shipments?

Because seQura charges your customer, and pays you, once it knows the order has left. What it doesn't know has shipped, it doesn't pay you for.

What happens if I validate many deliveries at once?

With more than 5 at a time, Odoo doesn't call seQura at that moment, so the warehouse doesn't have to wait: the nightly report handles it.

How often do disbursements arrive?

The **seQura: import disbursements** task fetches them once a day, without repeating the ones it already has.

Does it create journal entries with the disbursements?

No. They tell you which orders each bank transfer pays when you reconcile the bank.

Can I make refunds from Odoo?

Yes. From a posted credit note, click **Refund with seQura**. The credit note is marked as paid and the button disappears.

Is the money refunded as soon as I post the credit note?

No. You click the refund yourself, because a credit note is also used to correct a detail, and in that case no money should move.

What happens if a call doesn't reach seQura?

If seQura doesn't respond to a shipment notice, the delivery is still validated and the nightly report tries again. If FlexigoTech Cloud doesn't let a call through, the task stops without marking anything as failed and carries on in the next run.

What about orders I had before installing it?

The connector doesn't import historical data.

Is there support?

Yes. With Standard we reply within 1 working day, and with Pro within 4 working hours, with a video call if needed.

Has it been tested against seQura for real?

Yes, against seQura's real API, in their test environment (sandbox).

CONNECTOR GUIDE · SEQURA

23 Glossary

seQura	Deferred payment platform: your customer pays later, in 3 instalments or over time, and seQura pays you once it knows the order has left.
seQura provider	The connection between Odoo and seQura, in **seQura › Configuration › seQura account**. One per Odoo company.
Merchant account	The merchant reference seQura gives you for a country. Each one is a row in **seQura accounts**, with its resource key.
Resource key	The key for your merchant account used by the seQura widgets. **Fetch merchant accounts** retrieves it from seQura.
FlexigoTech Cloud	The subscription service that stores your seQura username and password encrypted and forwards each call. Without a trial or subscription, the connector doesn't talk to seQura.
Sandbox	seQura's test environment. It is a separate account from the live one and moves no real money.
Contracted methods	The seQura payment methods in your contract. Odoo rereads them every 7 days.
Payment link	The seQura form your customer receives by SMS from a quotation.
Status in seQura	Where the order stands in seQura. It is not the same as the payment status in Odoo.
Order under review	A real order that seQura may still reject. It isn't shipped until it's clarified.
Reported as shipped	What seQura knows has left on an order. seQura only pays for that.
Shipment report	The nightly review that reports to seQura the shipments it doesn't yet know about.

Credit note	The credit invoice from which you return money with **Refund with seQura**.
Disbursement	A seQura transfer that bundles many orders, with their reference in the description.
Settlement line	The settled amount of an order within a disbursement, matched to its sales order.
Confirmed in seQura	The button an administrator uses to confirm a pending payment, after checking the order in the seQura portal.

CONNECTOR GUIDE · SEQURA

24 Checklist and contact

- [ ] You have a merchant contract with seQura and its username and password, for both the sandbox and live.
- [ ] Your Odoo is 17, 18, 19 or 20, on Odoo.sh or on your own server, and you sell in euros.
- [ ] You have installed the connector and the Sales app, if you are going to send links from quotations.
- [ ] You have started the 14-day FlexigoTech Cloud trial or you have the subscription.
- [ ] In **seQura › Configuration › seQura account** you have saved the username and password and clicked **Fetch merchant accounts**.
- [ ] **seQura accounts** has one row per country, and **seQura payment methods** shows what you have contracted.
- [ ] You have reviewed **seQura availability** and **seQura widgets**.
- [ ] You have made a test payment with the sandbox and it appears in **All seQura payments**.
- [ ] You have validated its delivery and the order history shows the shipment reported to seQura.
- [ ] To charge for real, you have ticked **Live**, entered the live username and password and fetched the merchant accounts again.

If you'd like us to set it up with you, get in touch. With the Pro plan, if needed, we can look at it on a video call.

Email

To install it, set it up or for any question.
comercial@flexigotech.com

On the web

The connector page, with the guide and the prices.
flexigotech.com/en/sequra-bnpl-odoo.html

On Odoo Apps

The module page on the Odoo store.
apps.odoo.com

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