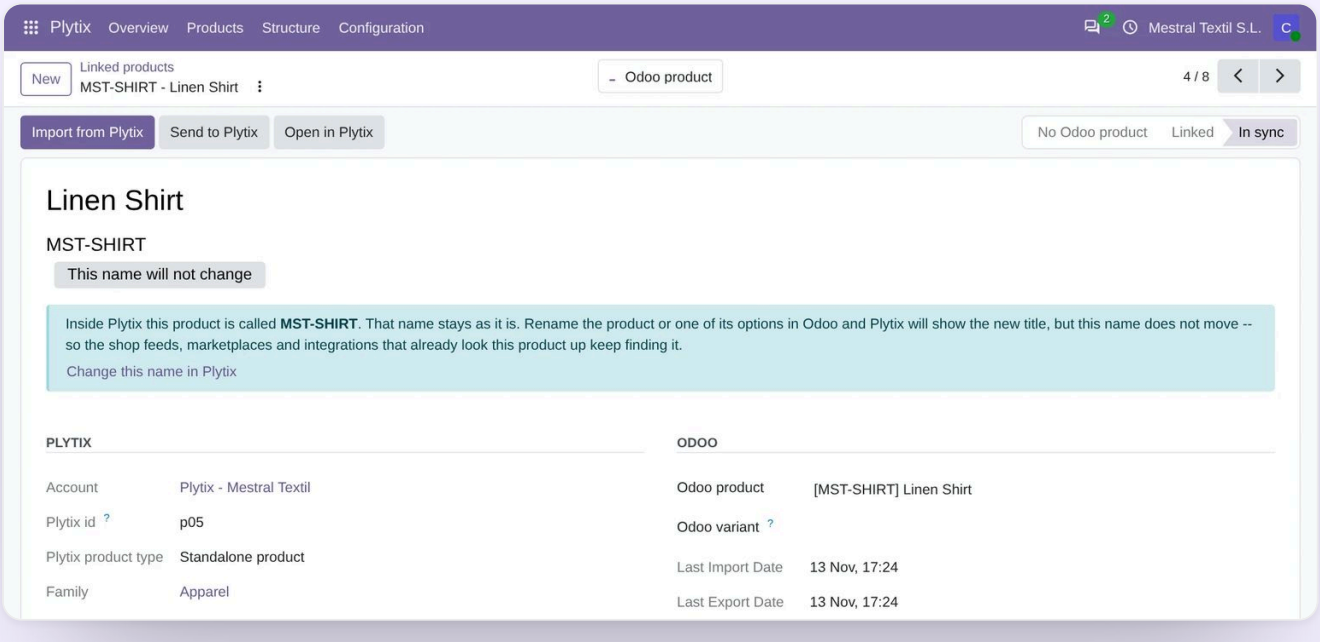
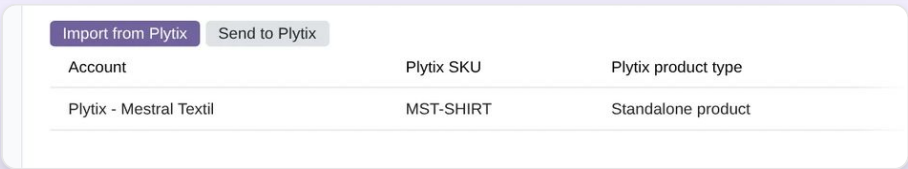
USER MANUAL · PRODUCT CATALOGUE (PIM)

Plytix connector for Odoo

For those who already have the connector: install it, activate it, connect it, set it up and use it, step by step.

Module version 20.0.1.3.0 | Odoo 20 screenshots | Edition of 14-11-2026





Real Odoo 20 screenshot. A product linked with Plytix in Odoo and, expanded, the Plytix tab on its form.

Contents

On the right, the page where each section starts. Menu and button names are those of Odoo in English.

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This manual describes version 20.0.1.3.0 of the module (Odoo branch 20.0, commit 40f6177354). Everything it says comes from its code: menus, buttons, fields, scheduled actions and error messages.

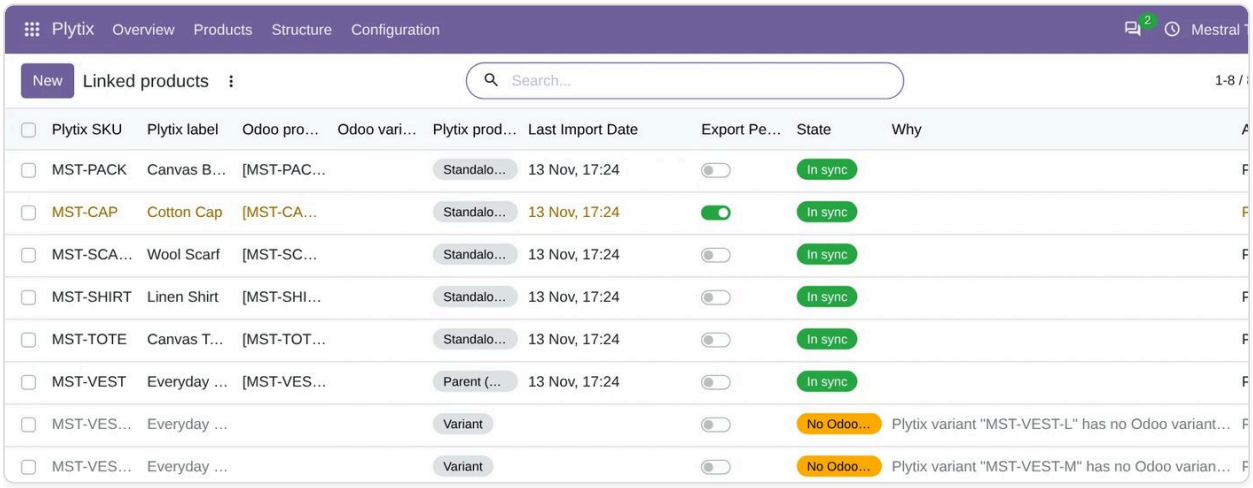
The screenshots come from a test Odoo 20 database, with a made-up company and data and no real connection to Plytix. In Odoo 17, 18 and 19 the module has its own version: if something on your screen does not match, write to us.

1 Where it lives inside Odoo

The connector adds its app, Plytix, and puts the Plytix section on your product forms.

Plytix the connector app

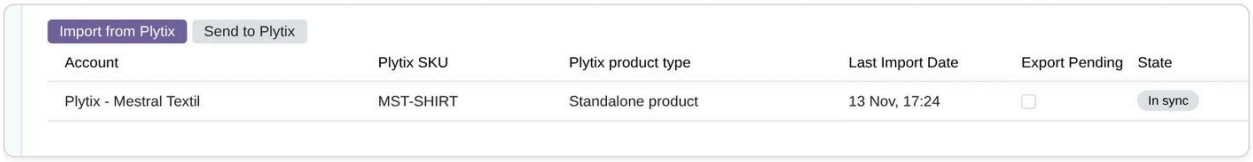
- **Overview**: the account status, the four steps to get started and the counters.
- **Products**: **Linked products**, **Import from Plytix** and **Match by SKU**.
- **Structure**: **Attribute mappings**, **Attributes**, **Product families**, **Categories** and **Relationships**, copied from your Plytix account.
- **Configuration**: **Plytix accounts** and the **Log** of every call to Plytix.



- **Real Odoo 20 screenshot.** Plytix › Products › Linked products: at the top, the app menus; in the list, each product with its SKU and its status.

Products the product form

- The **Plytix** tab: which account it is linked to, its SKU in Plytix, whether there are changes to send, and the buttons **Import from Plytix** and **Send to Plytix**. On a product with no link, **Create it in Plytix**.
- At the top, the smart button for its links with Plytix.



- **Real Odoo 20 screenshot.** The **Plytix** tab of a linked product.

2 Before you start

What you need to have before installing the connector.

- Odoo 17, 18, 19 or 20, on Odoo.sh or on your own server. Third-party modules cannot be installed on Odoo Online.
- The Odoo apps the module requires: Sales, Products and Discuss.
- Your Plytix account and an API key with its password. It is created in Plytix, under Account › API › API Keys, and only the account's Owners and Admins can create it.
- A FlexigoTech Cloud subscription, with 14 days of free trial and no card required (section 4): up to 3 connected Plytix accounts on the Standard plan and up to 10 on the Pro plan.
- An Odoo administrator to connect the account.

Who can do what

User	Sees the Plytix data and runs imports and sends. Does not change credentials or mappings.
Manager	Everything: accounts, credentials, mappings and scheduled tasks. The administrator is a manager from the moment the module is installed; other users are given it in Settings › Users, under "Plytix PIM".

> Without one of the two groups, the user does not see the Plytix menu.

3 Installation

The module is installed like any third-party Odoo module. An administrator is required.

How to get it

From its page on Odoo Apps (**https://apps.odoo.com/apps/modules/20.0/flexigobe_plytix_connector**) or from the connector's page on flexigotech.com. Choose the Odoo version you use: each version is a separate module.

The module depends on `flexigotech_cloud`, the connection to FlexigoTech Cloud. On Odoo Apps, the module's page lists it under "Community Apps Dependencies" and its price already includes it; it is also free and has its own page (**https://apps.odoo.com/apps/modules/20.0/flexigotech_cloud**). Put both folders together in the same modules path and Odoo installs `flexigotech_cloud` at the same time.

On Odoo.sh

1. **Upload the folders to your repository**
   Copy `flexigobe_plytix_connector` and `flexigotech_cloud` into the branch of your project, in your modules folder, and push.

2. **Wait for Odoo.sh to build the branch**

When it finishes, both modules are in the branch.

3 **Install the app**

In **Apps**, click **Update Apps List** (with developer mode on), search for "Plytix" and click **Activate**.

On your own server

1 **Copy the folders**

Place `flexigobe_plytix_connector` and `flexigotech_cloud` in a folder that is in the `addons_path` of your Odoo.

2 **Restart Odoo**

So that it reads the new modules.

3 **Install the app**

In **Apps**, **Update Apps List**, search for "Plytix" and click **Activate**.

> When installing it, Odoo also installs the apps the module depends on: Sales, Products and Discuss. If you already use them, nothing you have changes.

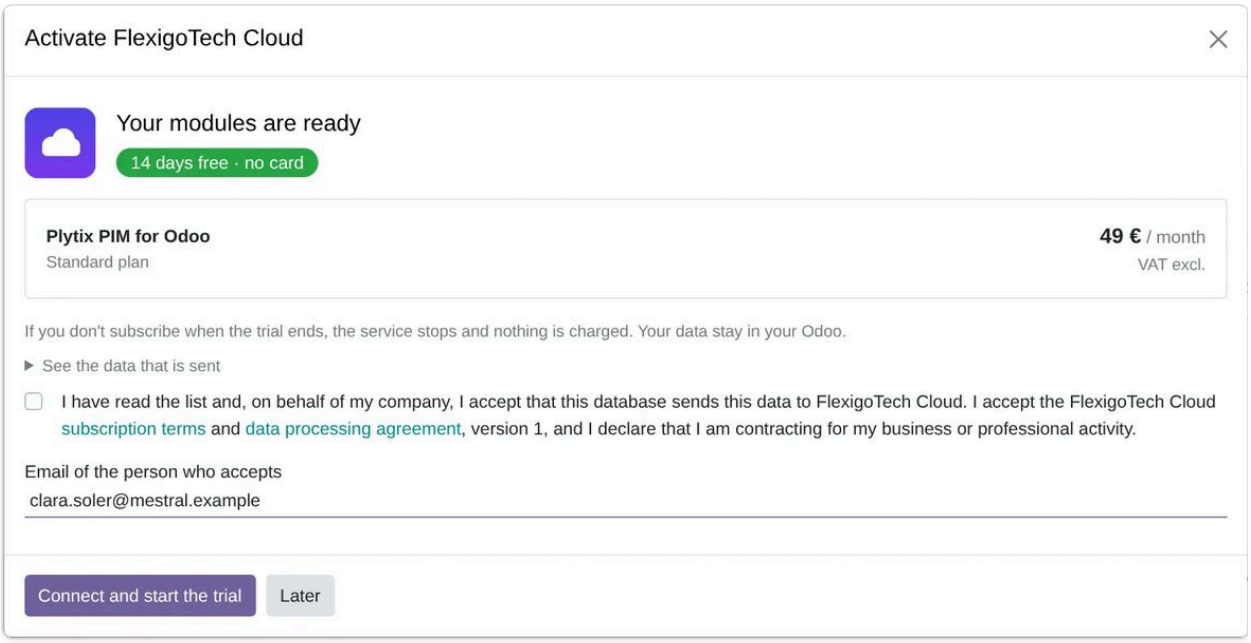
USER MANUAL · PLYTIX

4 Activate FlexigoTech Cloud: the 14-day trial

Every call to Plytix goes through FlexigoTech Cloud, FlexigoTech's service that stores your API key and API password encrypted on servers in Germany (Netcup, Nuremberg) and uses them to make each call to Plytix. Until the database is connected and the module has a trial or a subscription, the connector does not talk to Plytix.

1 **Click Activate in the top bar**

It appears as soon as you install the module. It opens the **Activate FlexigoTech Cloud** window, with the Standard plan and its 14 days free, no card required.



- **Real Odoo 20 screenshot.** The activation window: read the list of data, tick the box and enter your email.

2 **Accept and enter your email**

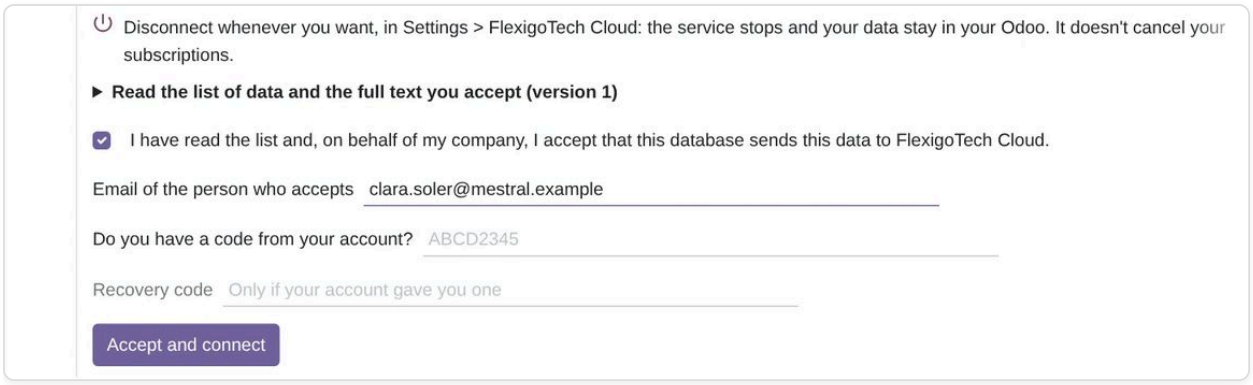
Tick "I have read the list and, on behalf of my company..." (it includes the subscription terms and the data processing agreement) and enter the **Email of the person who accepts**.

3 **Click Connect and start the trial**

Odoo registers the database with FlexigoTech Cloud and starts the module's trial. If you want to do it later, **Later** closes the window.

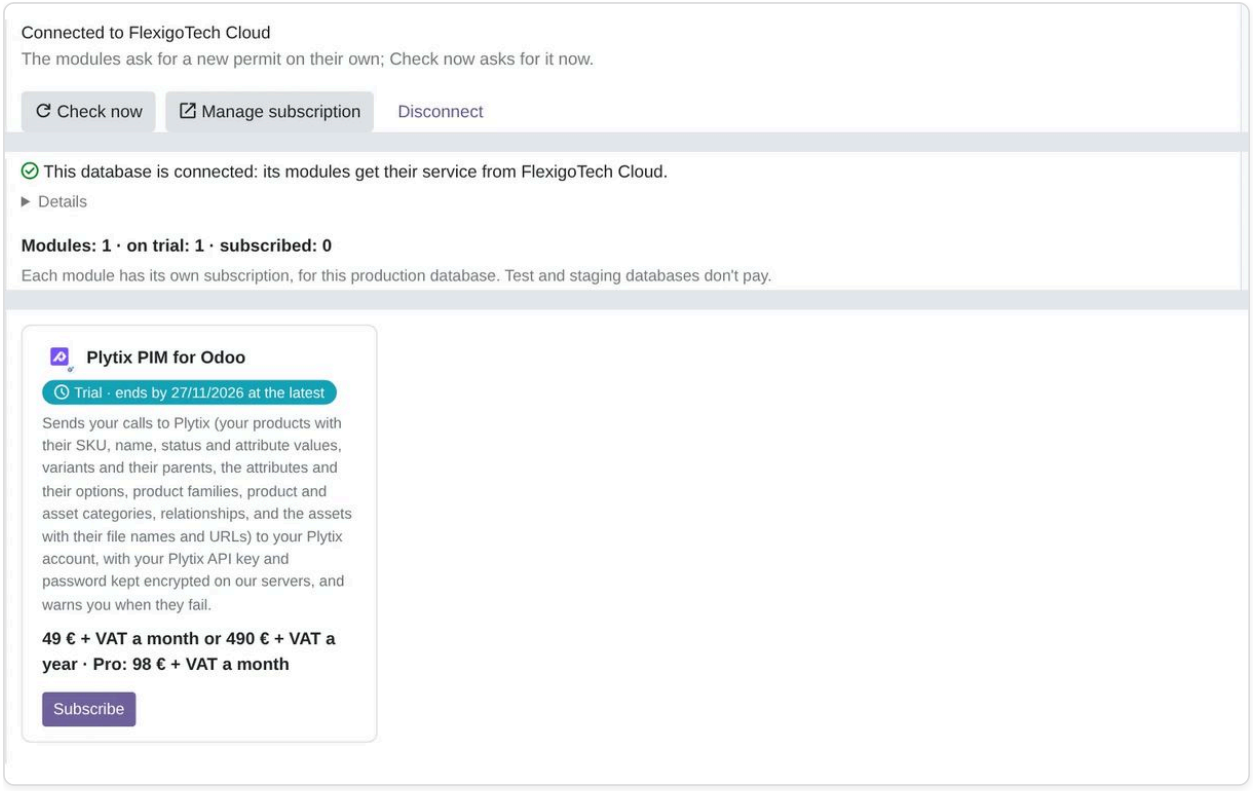
The same, from Settings

In **Settings › FlexigoTech Cloud** is the full list of what the database sends. Tick the box, enter the email and click **Accept and connect**. If you already have an account at app.flexigotech.com, the field **Do you have a code from your account?** links the database to it (the code is valid for 10 minutes).



- **Real Odoo 20 screenshot.** Settings › FlexigoTech Cloud, before connecting: the ticked box, the email and **Accept and connect**.

With the database connected, the **Modules** block shows each module with its status: **On trial** and the date it ends, **Subscribed**, and so on. From there you choose the plan (Standard or Pro, monthly or yearly) and click **Subscribe**: payment is made on the Stripe page, outside Odoo.



- **Real Odoo 20 screenshot.** Settings › FlexigoTech Cloud with the database connected and the connector on trial.

PLAN	PRICE	INCLUDES
Standard	€49 per month or €490 per year	Support response within 1 working day, up to 3 accounts
Pro	€98 per month or €980 per year	Response within 4 working hours, up to 10 accounts and a video call if needed

Prices exclude VAT. If you do not subscribe when the trial ends, the service stops and nothing is charged; your data stays in your Odoo. **Check now** requests the permission straight away (otherwise the module renews it by itself every 6 hours).

> In a neutralised copy (staging) or in a database with demo data you can't start a trial: Settings says so with "This database is a neutralised copy or has demo data, so trials can't be started here."

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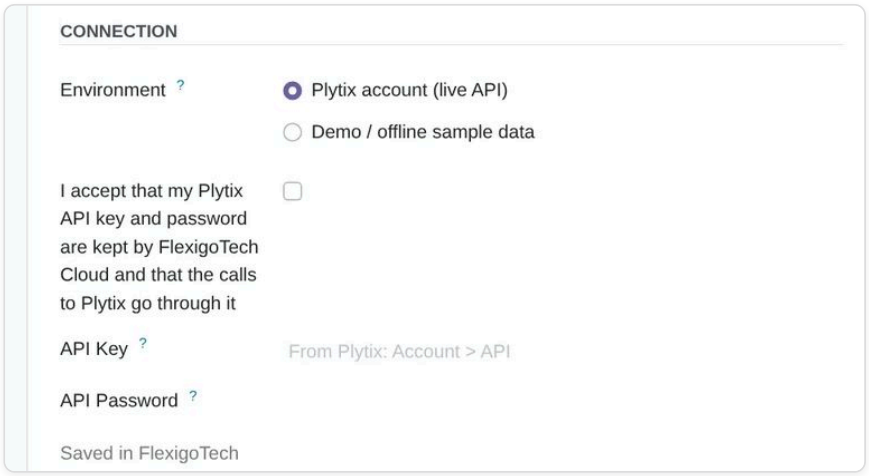
5 Connecting your Plytix account

The API key and password are stored encrypted in FlexigoTech Cloud and are not kept in Odoo.

1. **Open Plytix › Configuration › Plytix accounts and click New**
   Enter a name. **Environment**: "Plytix account (live API)".

2. **Accept and enter the key and the password**

Tick "I accept that my Plytix API key and password are kept by FlexigoTech Cloud and that the calls to Plytix go through it" and enter the **API Key** and its **API Password**: the one Plytix shows next to the key.



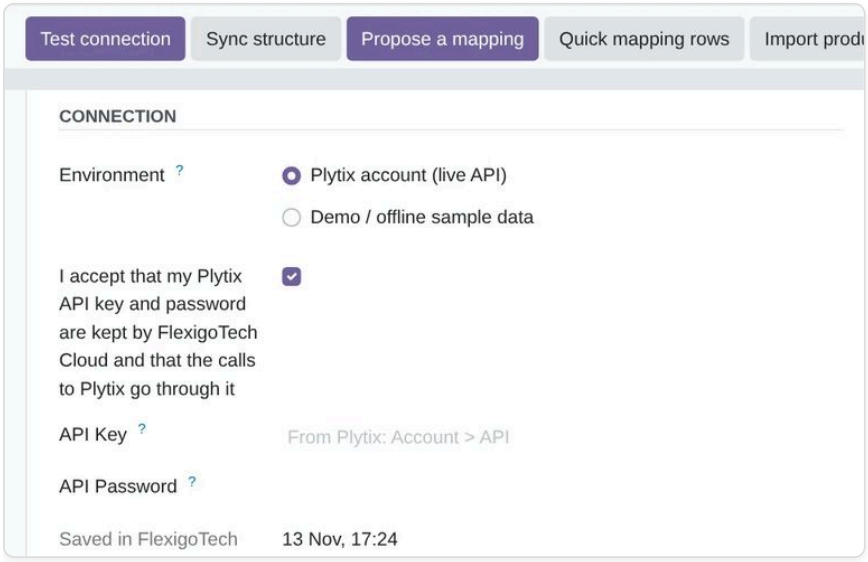
- **Real Odoo 20 screenshot.** A new account: the environment, the box, the key, the password and the Plytix plan.

3 Choose your Plytix plan

In **Plan** you choose your Plytix account plan: **Standard (2,000 API calls/hour)**, **Pro (15,000 API calls/hour)**, **Enterprise (25,000 API calls/hour)** or **Set the limits myself**. These figures are from Plytix's pricing page dated 13-11-2026: the connector fills **Rate Per 10S** and **Rate Per Hour** with them, and you can change both. Plytix applies both limits at the same time; the connector slows down before it reaches them.

4 Save and click Test connection

On saving, the key and the password go to FlexigoTech Cloud and the account shows **Saved in FlexigoTech Cloud** with the date. **Test connection** changes the account to **Connected**.



- **Real Odoo 20 screenshot.** The connected account, with the key stored in FlexigoTech Cloud.

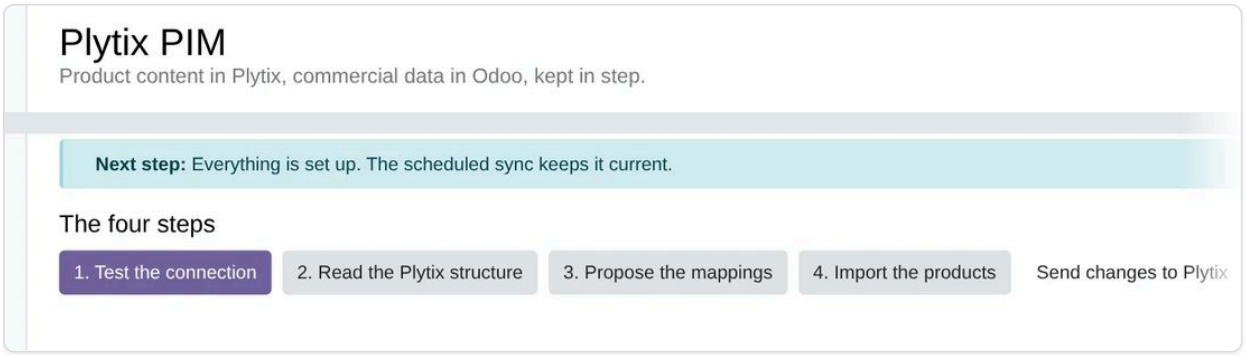
> If Plytix has given your account different limits, enter them in **Rate Per 10S** and **Rate Per Hour**. When Plytix replies that the limit has been reached, it says which one it is, and the connector records it on the account.

On the same screen, the Odoo side: the company in which products are created and read, the **Default internal category** and the **Default product type** for products that come from Plytix.

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6 The Overview: the four steps

Plytix › Overview walks you through four buttons, in order: **1. Test the connection**, **2. Read the Plytix structure**, **3. Propose the mappings** and **4. Import the products**. Below, **Send changes to Plytix** and the counters: attributes, mappings, not synced, families, categories, linked products, pending export and errors. Each counter opens its list.



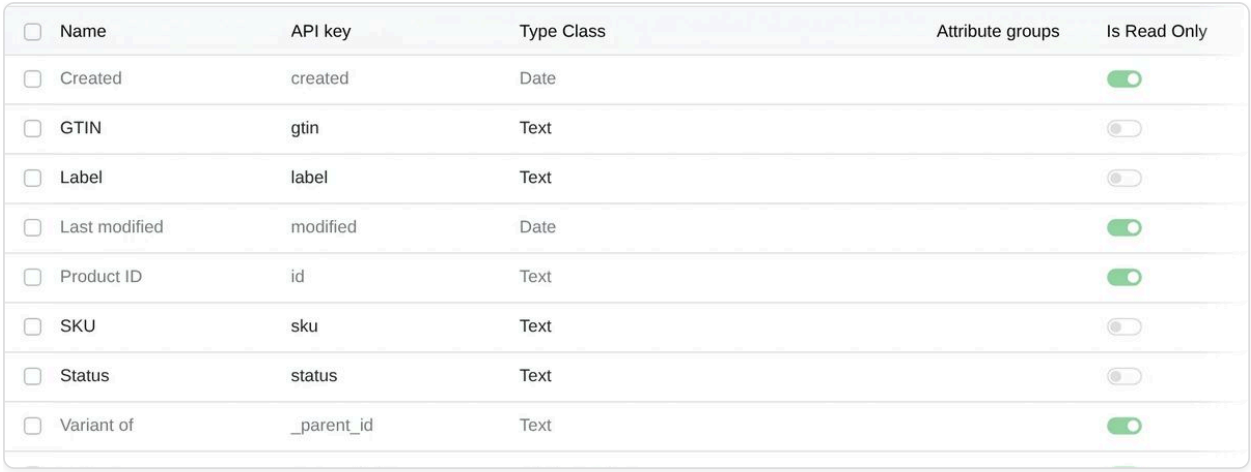
- **Real Odoo 20 screenshot.** Plytix › Overview: the four steps and the account counters.

USER MANUAL · PLYTIX

7 The structure of your Plytix account

Sync structure (on the account, or step 2 of the Overview) copies into Odoo how your Plytix is set up. It changes nothing in Plytix.

Attributes	Each product attribute with its real type (text, number, list, date...).
Product families	Each family with its attributes and the level of each one (parent or variant).
Categories	The category trees, including those of several taxonomies. **Create in Odoo** creates that category in Odoo's product categories.
Relationships	The named relationships between products (cross-selling, bundles...).



Name	API key	Type Class	Attribute groups	Is Read Only
Created	created	Date		
GTIN	gtin	Text		
Label	label	Text		
Last modified	modified	Date		
Product ID	id	Text		
SKU	sku	Text		
Status	status	Text		
Variant of	_parent_id	Text		

- **Real Odoo 20 screenshot.** The attributes of your Plytix account, copied into Odoo with their type.

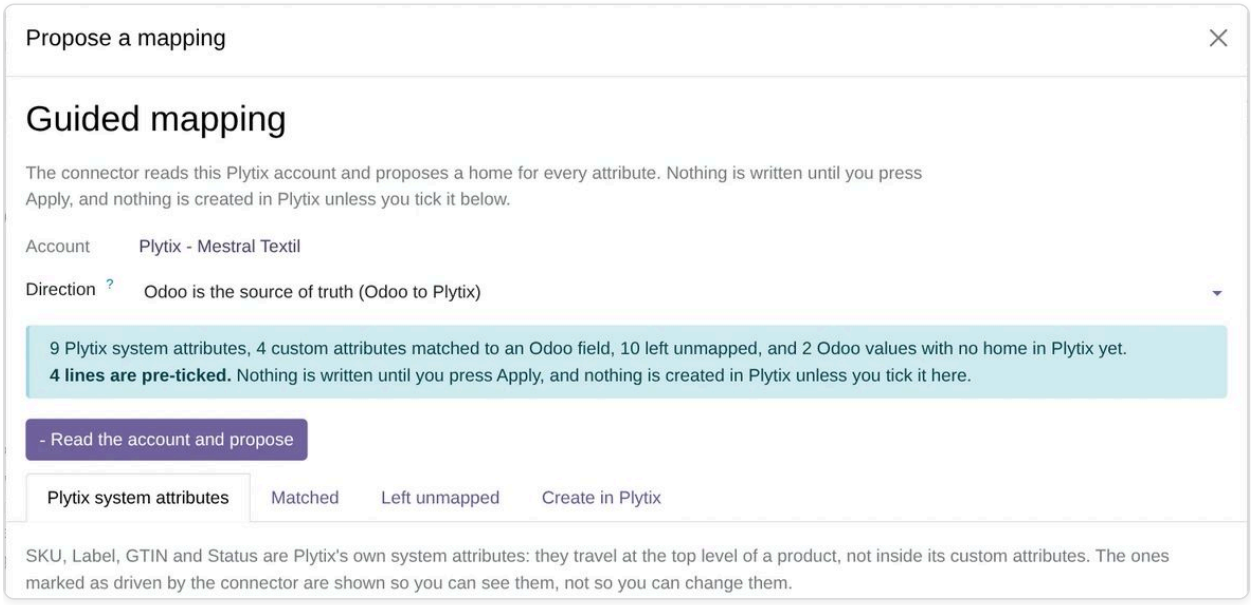
USER MANUAL · PLYTIX

8 The mappings: what goes from one side to the other

Nothing is synced unless a mapping says so. A mapping is one row per Plytix attribute: where it goes in Odoo and in which direction.

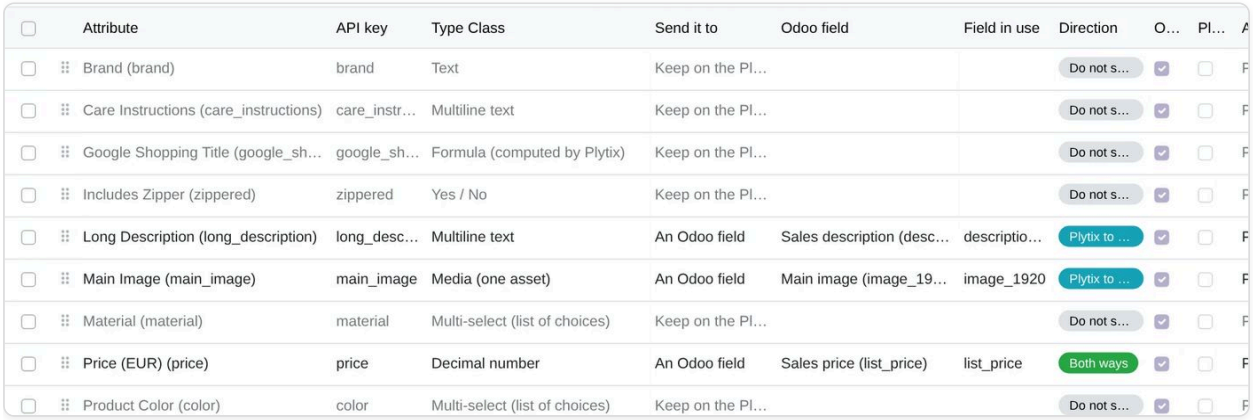
Send it to	An Odoo field, the Odoo product tags, or stored only in the Plytix link.
Direction	Do not sync, from Plytix to Odoo, from Odoo to Plytix, or both ways. A new mapping starts on "Do not sync" on purpose: you set its direction once you have read it.
Overwrite Existing	On import, it changes the value Odoo already has. Off, it only fills what is empty.

Propose a mapping (or step 3) reads your account and proposes each mapping with its reason: clear matches come ticked, doubtful ones unticked, and those that do not match are left unmapped. It also offers to create in Plytix an attribute that Odoo has and Plytix does not, such as cost or customs code; that changes your Plytix, so it is only done if you tick it. **Apply the ticked lines** creates the mappings.



- **Real Odoo 20 screenshot.** **Propose a mapping**: what matches, what is left unassigned, and what can be created in Plytix.

Quick mapping rows creates one row per attribute, all set to "Do not sync", so you can fill them in by hand in **Plytix › Structure › Attribute mappings**.



Attribute	API key	Type Class	Send it to	Odoo field	Field in use	Direction	O…	Pl…
Brand (brand)	brand	Text	Keep on the Pl…			Do not s…	☑	☐
Care Instructions (care_instructions)	care_instr…	Multiline text	Keep on the Pl…			Do not s…	☑	☐
Google Shopping Title (google_sh…	google_sh…	Formula (computed by Plytix)	Keep on the Pl…			Do not s…	☑	☐
Includes Zipper (zippered)	zippered	Yes / No	Keep on the Pl…			Do not s…	☑	☐
Long Description (long_description)	long_desc…	Multiline text	An Odoo field	Sales description (desc…	descriptio…	Plytix to …	☑	☐
Main Image (main_image)	main_image	Media (one asset)	An Odoo field	Main image (image_19…	image_1920	Plytix to …	☑	☐
Material (material)	material	Multi-select (list of choices)	Keep on the Pl…			Do not s…	☑	☐
Price (EUR) (price)	price	Decimal number	An Odoo field	Sales price (list_price)	list_price	Both ways	☑	☐
Product Color (color)	color	Multi-select (list of choices)	Keep on the Pl…			Do not s…	☑	☐

- **Real Odoo 20 screenshot.** The attribute mappings: destination in Odoo and direction of each one.

USER MANUAL · PLYTIX

9 Import products from Plytix

1. **Open Plytix › Products › Import from Plytix**

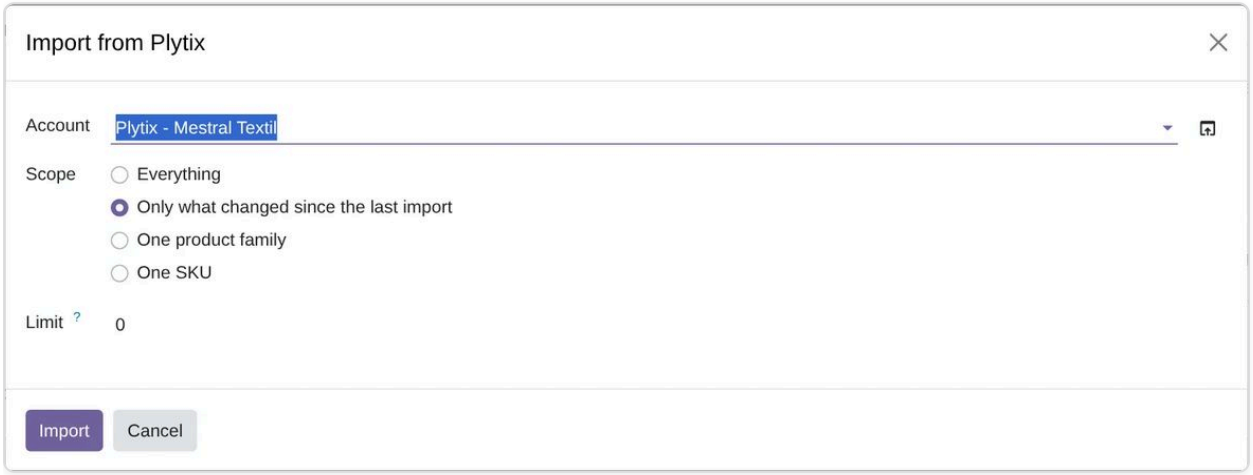
   Or **Import products** from the account, or step 4 of the Summary.

2. **Choose what to import**

   Scope: everything, only what has changed since the last import, one product family or a single SKU. **Limit** stops after that number of products: set a small one the first time.

3. **Click Import**

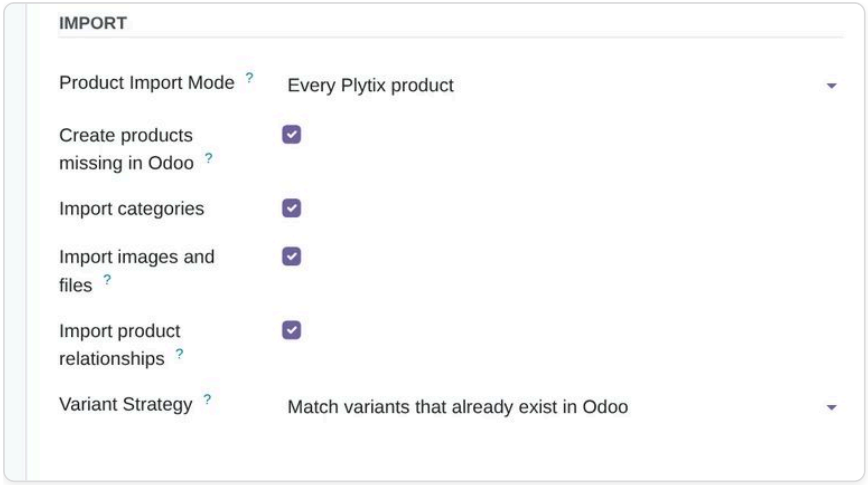
   Each Plytix product is looked up in Odoo by its SKU (the internal reference) and linked; if it is not there and you have **Create products missing in Odoo** switched on, it is created.



- **Real Odoo 20 screenshot.** Import from Plytix: the scope and the limit.

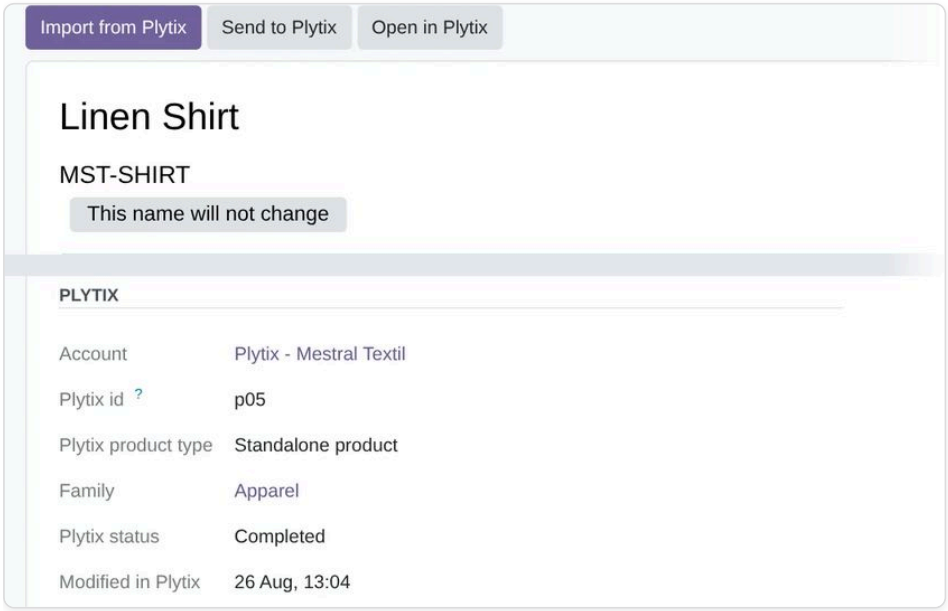
What reaches Odoo

The **What to sync** tab of the account decides the rest:



- **Real Odoo 20 screenshot.** **What to sync**, the import part.

- The attribute values with a Plytix to Odoo mapping.
- Categories (**Import categories**) and the images and files from the Plytix DAM (**Import images and files**): the main image and the gallery.
- Relationships (**Import product relationships**) into Odoo's optional products, and into accessories and alternatives if you have Odoo's online store.
- Variants: they are matched to the ones already in Odoo by their SKU, never invented, or they are ignored and only parent products are synced (**Variant Strategy**).
- A copy of each Plytix value on the product link, including those you have not mapped (the **Plytix values** tab).



- **Real Odoo 20 screenshot.** A linked product: its SKU, its family, its status and its Plytix values.

10 Match by SKU

If your products are already in both Odoo and Plytix, **Plytix › Products › Match by SKU** links them without importing anything. **Analyse** tells you how many match, how many are only in Plytix and how many only in Odoo, without changing anything. **Link the matching SKUs** creates the links.

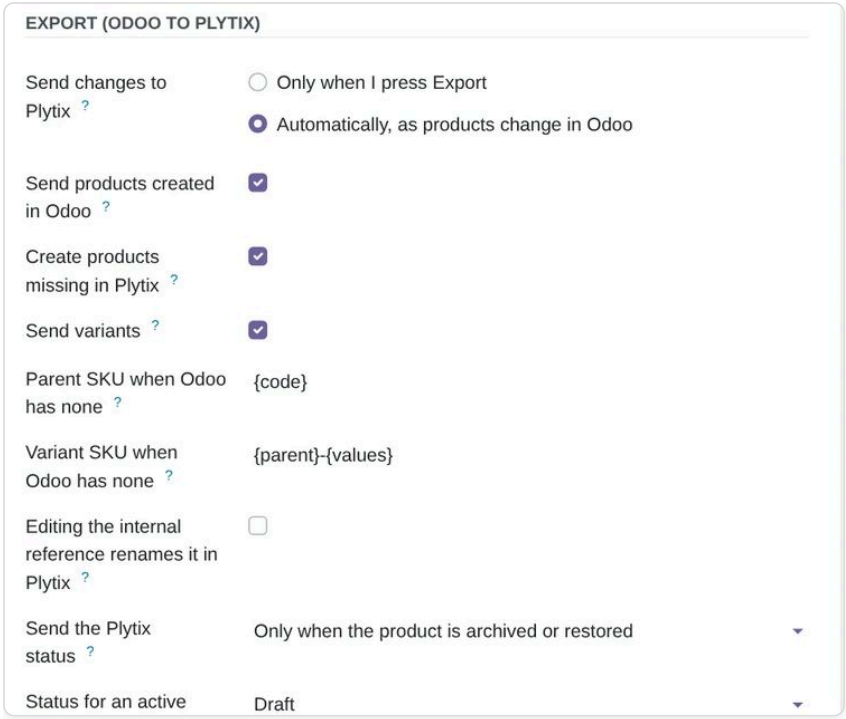


- **Real Odoo 20 screenshot.** Match by SKU, before analysing.

11 Send changes to Plytix

Export to Plytix (in the account) or **Send changes to Plytix** (in the Summary) sends to Plytix the attributes with an Odoo to Plytix mapping. On a product, **Send to Plytix** sends only that one, and **Create it in Plytix** registers one that is not yet there.

Send changes to Plytix	Only when you press Export, or automatically: creating or editing a product in Odoo marks it as pending and the next scheduled export sends it.
Create products missing in Plytix	On export, creates the product in Plytix if its SKU is not there.
Send variants	A product with several variants goes to Plytix as a parent with one variant per combination. If Odoo has no internal reference, the SKU comes from the **Parent SKU when Odoo has none** and **Variant SKU when Odoo has none** patterns.
Editing the internal reference renames it in Plytix	Off by default: a product already in Plytix keeps its SKU, because your feeds and marketplaces hang from it. To rename a single one, **Change this name in Plytix** on its link.
Send the Plytix status	Only when archiving or restoring the product, on every export or never. An active product is sent as Draft or Completed (**Status for an active product**).



- **Real Odoo 20 screenshot.** The **What to sync** tab: what is imported and what is sent to Plytix.

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12 What happens automatically

The scheduled jobs of the connector. Import and send come switched off: turn them on in **Settings › Technical › Scheduled Actions** (with developer mode) once you have reviewed the mappings.

JOB	EVERY	WHAT IT DOES	DEFAULT
Plytix: import changed products	6 hours	Brings in what changed in Plytix since last time, on the connected accounts	Off
Plytix: export changed products	12 hours	Sends the pending products	Off
Plytix: clean up old log lines	1 week	Deletes the old log	On

The scheduled import brings in what was modified in Plytix after **Import changes since**. **Re-import everything next time** makes the next one bring everything.

13 Trying it with the sample catalogue

An account with **Environment** set to "Demo / offline sample data" runs the whole flow with a sample catalogue that ships with the module, without connecting to Plytix: useful for learning or training your team. The account, the Summary and the linked products warn you about it. To work with your own data, create an account with "Plytix account (live API)".

14 Errors and warnings

Each operation leaves its line in **Plytix › Configuration › Log**: the connection test, the reading of the structure, each import and each send, with what Plytix answered when something fails. The **Errors** counter on the Summary leads to the linked products that are in error.

WARNING	WHAT HAPPENS AND WHAT TO DO
Before saving the Plytix API key and password, an administrator has to accept... Nothing has been sent.	Tick the FlexigoTech Cloud box and enter the key and the password again.
Enter the Plytix API key and its password together: they go to FlexigoTech Cloud as a pair.	Enter both in the same save.
Paused by the Plytix limit until ... (on the account)	Plytix said the limit had been reached and asked to wait more than 15 seconds, so the import or sync has been paused. Nothing is marked as failed; what is still missing stays in the queue, and the scheduled task, if it is switched on, starts again at that time.
This Odoo product is already linked to Plytix in the account "...".	Each product, a single link per account.
The parent product of "..." is not yet in Plytix, so its variant cannot be created.	Send the parent product first.
"..." cannot be sent to Plytix: it has no internal reference...	Give the product an internal reference, or set a SKU pattern on the account.
The import (or export) has stopped after 25 failures.	Check the Plytix log to see what was rejected and why.
There is no connected Plytix account to send this product to. Set one...	Connect an account first (section 5).
Nothing is ticked, so there is nothing to apply...	In **Propose a mapping**, tick the lines you want.

Created on	Level	Operation	Message	Account
13 Nov, 17:24	Info	Export	Export finished: 6 updated, 0 created, 2 had nothing to send, 0 failed.	Plytix - Mestra
13 Nov, 17:24	Info	Export	Sent MST-VEST - Everyday Vest to Plytix.	Plytix - Mestra
13 Nov, 17:24	Info	Export	Sent MST-TOTE - Canvas Tote Bag to Plytix.	Plytix - Mestra
13 Nov, 17:24	Info	Export	Sent MST-SCARF - Wool Scarf to Plytix.	Plytix - Mestra
13 Nov, 17:24	Info	Export	Sent MST-CAP - Cotton Cap to Plytix.	Plytix - Mestra
13 Nov, 17:24	Info	Export	Sent MST-PACK - Canvas Backpack to Plytix.	Plytix - Mestra
13 Nov, 17:24	Info	Export	Sent MST-SHIRT - Linen Shirt to Plytix.	Plytix - Mestra
13 Nov, 17:24	Info	Import	Import finished: 8 products read, 6 created, 0 updated, 2 unchanged, 0 failed.	Plytix - Mestra
13 Nov, 17:24	Info	Import	Created Odoo product "[MST-PACK] Canvas Backpack" from Plytix.	Plytix - Mestra

- **Real Odoo 20 screenshot.** The log: one line per operation, with its result.

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15 Uninstalling or cancelling the subscription

If you cancel the subscription, synchronisation with Plytix stops. What has already been imported stays viewable in Odoo; we do not block Odoo or delete anything.

When you uninstall the module, Odoo asks FlexigoTech Cloud to delete the Plytix key and password it stored. If it does not respond at that moment, the module is uninstalled anyway: write to us and we will delete them.

USER MANUAL · PLYTIX

16 Support

Write to us to install it, configure it or with any question. With the Standard plan we reply within 1 working day; with Pro, within 4 working hours, and if needed we can go through it on a video call. Tell us your Odoo version, the module version and, if there is an error, its full text.

Email

To install it, set it up or for any question.
comercial@flexigotech.com

On the web

The connector page, with the guide and the prices.
flexigotech.com/en/plytix-connector-odoo.html

On Odoo Apps

The module page on the Odoo store.
apps.odoo.com

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