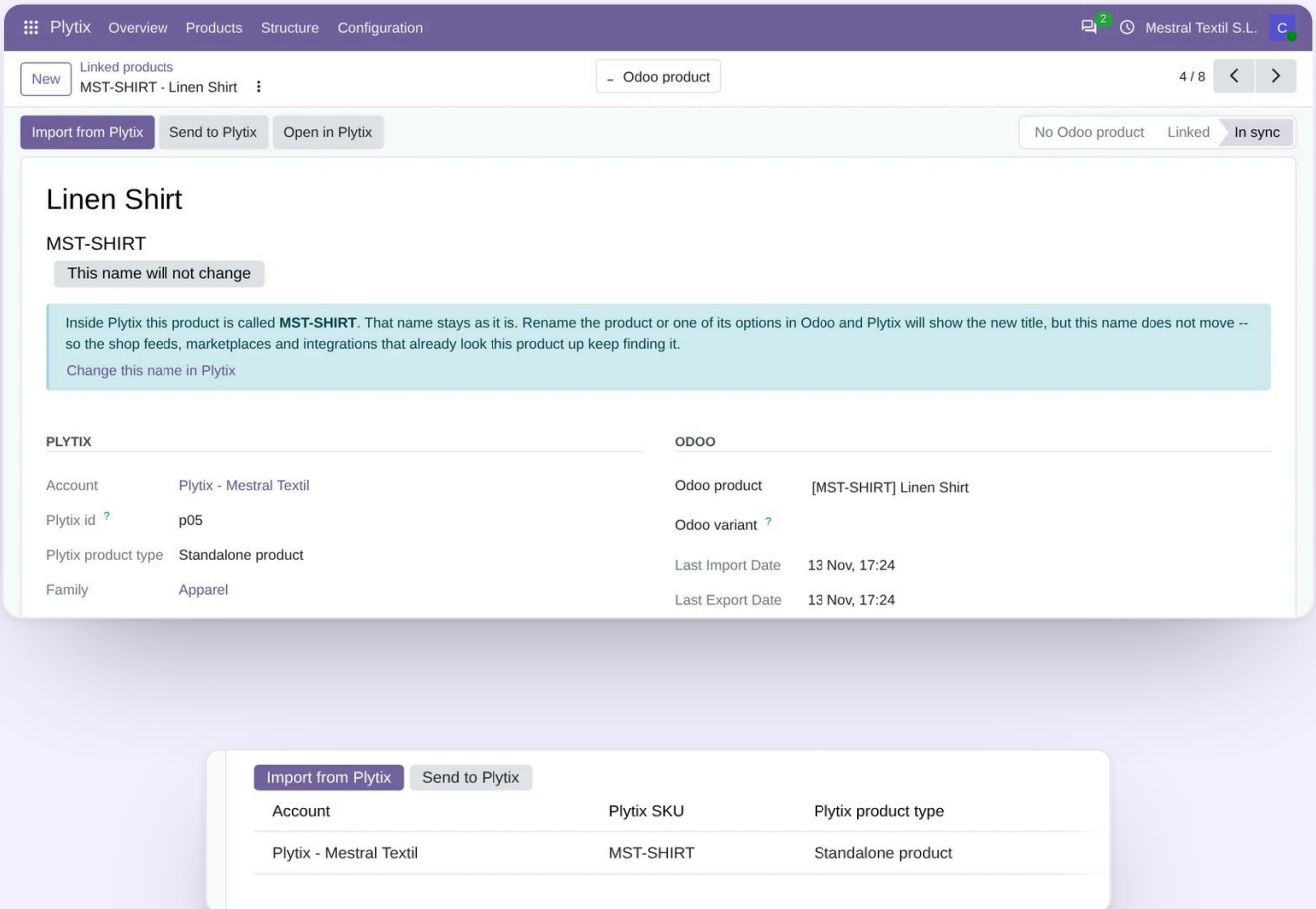
CONNECTOR GUIDE · PRODUCT CATALOGUE (PIM)

Plytix connector for Odoo

Brings your Plytix catalogue into Odoo with variants, attributes and images, and sends back the fields Odoo owns.

Odoo 17 · 18 · 19 · 20 | 14-day trial, no card | Edition of 18-11-2026



Real Odoo 20 screenshot. A product linked with Plytix inside Odoo and, in front, the Plytix tab on its form.

Contents

On the right, the page where each chapter starts. Menu and button names are those of Odoo in English.

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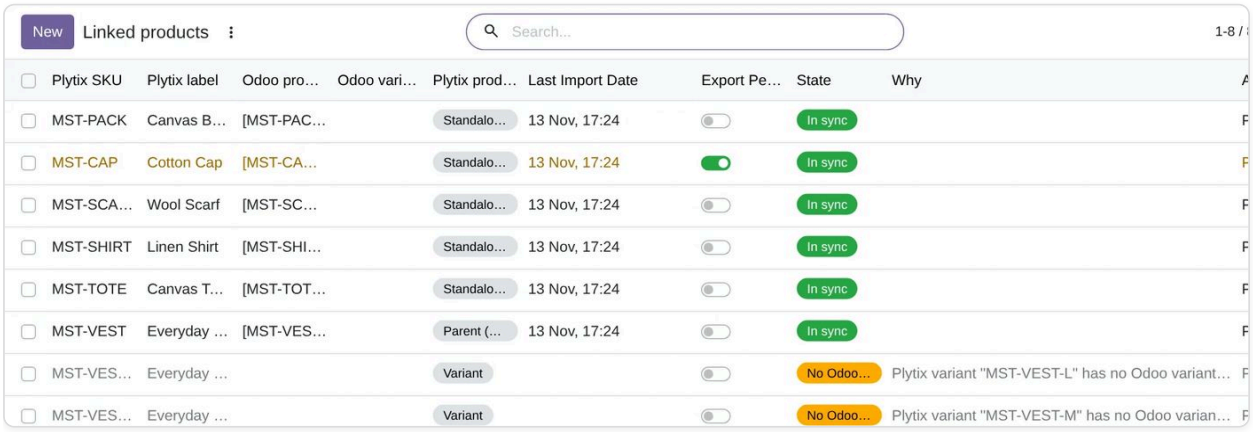
This guide describes version 20.0.1.3.0 of the module (Odoo branch 20.0, commit 40f6177354). Everything in it comes from its published code, the platform's official documentation or real screenshots.

The screenshots come from a test Odoo 20 database, with a made-up company and data and no real connection to Plytix. The module also has a version for Odoo 17, 18 and 19.

1 Who it is for and what it solves

The connector is for the brand or manufacturer that keeps its catalogue in Plytix and sells, buys and invoices with Odoo. Each one knows a part: Odoo, the reference, the price, the cost, the stock and the purchases; Plytix, the descriptions in each language, the enriched attributes, the images and the documents. Without the connector, someone copies by hand from one to the other: they export a file, fix it in a spreadsheet, import it, and repeat every time a price changes or a new collection arrives.

With the connector, Odoo copies the structure of your Plytix account (attributes, families, categories and relationships), imports the products and their variants by their SKU, brings the images and files from your DAM, and sends back to Plytix the fields you decide Odoo should own. You decide, attribute by attribute, what travels and in which direction, and nothing moves until you have decided.



- **Real Odoo 20 screenshot.** The products linked with Plytix inside Odoo, each with its SKU and its status.

What changes day to day

- Odoo product forms are filled with the content from Plytix without copying anything by hand.
- The price, cost or weight you change in Odoo reaches Plytix without a file in between.
- Plytix variants are matched with Odoo variants by their SKU, without inventing any.
- Every operation leaves its line in the log: what was imported, what was sent and what failed.

2 The connector in figures

4
versions of Odoo: 17, 18, 19 and 20

2
directions: from Plytix to Odoo and from Odoo to Plytix

3
Plytix product levels: product, variant and subvariant

12
languages in the module, with English and Spanish

8,343
lines of code (Odoo Apps, 13-11-2026)

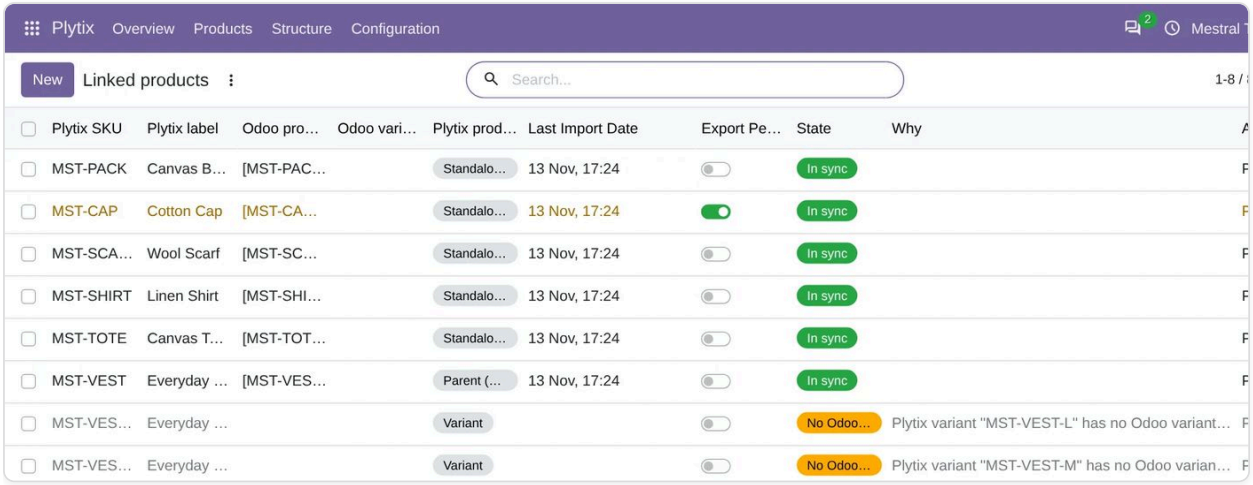
445
automated tests passing on Odoo 20

A full import costs roughly one call to Plytix per page of 100 products, not one per product: the connector requests attributes 20 at a time (Plytix's limit per search) and resolves the files for the whole page in a single call.

3 Where you see it in your Odoo

Plytix the connector app

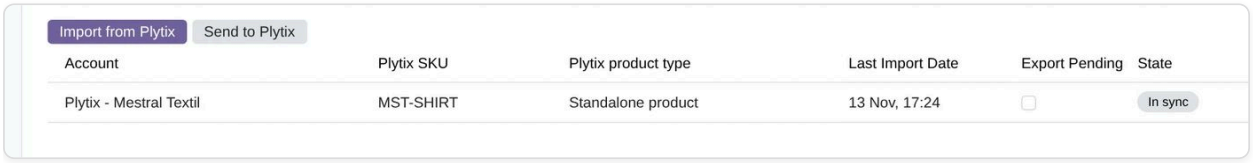
- **Overview**: the account status, the four steps to get started and the counters.
- **Products**: **Linked products**, **Import from Plytix** and **Match by SKU**.
- **Structure**: **Attribute mappings**, **Attributes**, **Product families**, **Categories** and **Relationships**, copied from your Plytix account.
- **Configuration**: **Plytix accounts** and the **Log** of each call to Plytix.



- **Real Odoo 20 screenshot.** Plytix › Products › Linked products: at the top, the app's menus; in the list, each product with its SKU and its status.

Products the product form

- The **Plytix** tab: which account it is linked to, its SKU in Plytix, whether there are changes to send, and the buttons **Import from Plytix** and **Send to Plytix**. On a product with no link, **Create it in Plytix**.
- At the top, the smart button for its links with Plytix.



- **Real Odoo 20 screenshot.** The **Plytix** tab of a linked product.

4 What you need before you start

- Odoo 17, 18, 19 or 20, on Odoo.sh or on your own server. Third-party modules cannot be installed on Odoo Online.
- The Odoo apps the module requires: Sales, Products and Discuss.
- Your Plytix account and an API key with its password. It is created in Plytix, under Account › API › API Keys, and only the account's Owners and Admins can create it.
- A FlexigoTech Cloud subscription, with a 14-day trial and no card required (section 4): up to 3 connected Plytix accounts on the Standard plan and up to 10 on the Pro plan.
- An Odoo administrator to connect the account.

Who can do what

User	Sees the Plytix data and runs imports and sends. Does not change credentials or mappings.
Manager	Everything: accounts, credentials, mappings and the scheduled tasks. The administrator is one from the moment the module is installed; other users are given it under Settings › Users, in "Plytix PIM".

> Without one of the two groups, the user does not see the Plytix menu.

5 How the data travels

There are three pieces: your Odoo, FlexigoTech Cloud and your Plytix account. When you connect the account, Odoo sends the API key and password to FlexigoTech Cloud, which stores them encrypted and does not keep them itself: the two account fields are write-only, so they can't be read back.

Every call to the Plytix API leaves your Odoo towards FlexigoTech Cloud. The cloud exchanges the key and password for a Plytix token, which lasts 15 minutes and renews itself, places it in the call, and returns Plytix's response to you. Odoo stores neither the key, nor the password, nor the token.

WHAT	ROUTE	WHERE IT STAYS
The API key and password	From Odoo to FlexigoTech Cloud, once, when the account is saved	Encrypted in FlexigoTech Cloud
The calls to the Plytix API	From Odoo to FlexigoTech Cloud and from there to Plytix; the response travels back the same way	In your Odoo, what you import
Images and files	Directly from Plytix's file server to your Odoo, over HTTPS	On the product form
Products, attributes and values	Through the API calls	In your Odoo and in your Plytix

> Without the database connected to FlexigoTech Cloud and without the trial or subscription active, the connector does not talk to Plytix: nothing is imported or sent.

6 Installing the module and starting the trial

How to get it

From its page on Odoo Apps (**https://apps.odoo.com/apps/modules/20.0/flexigobe_plytix_connector**) or from the connector's page on flexigotech.com. Choose the Odoo version you use: each version is a separate module.

The module depends on `flexigotech_cloud`, the connection to FlexigoTech Cloud. On Odoo Apps, the module page lists it under "Community Apps Dependencies" and its price is already included; it is also free and has its own page (**https://apps.odoo.com/apps/modules/20.0/flexigotech_cloud**). Put both folders together in the same modules path and Odoo installs `flexigotech_cloud` at the same time.

On Odoo.sh

1. **Upload the folders to your repository**
   Copy `flexigobe_plytix_connector` and `flexigotech_cloud` into the branch of your project, in your modules folder, and push.

2. **Wait for Odoo.sh to build the branch**
   When it finishes, both modules are in the branch.

3. **Install the app**
   In **Apps**, press **Update Apps List** (with developer mode), search for "Plytix" and press **Activate**.

On your own server

1. **Copy the folders**
   Place `flexigobe_plytix_connector` and `flexigotech_cloud` in a folder that is in your Odoo's `addons_path`.

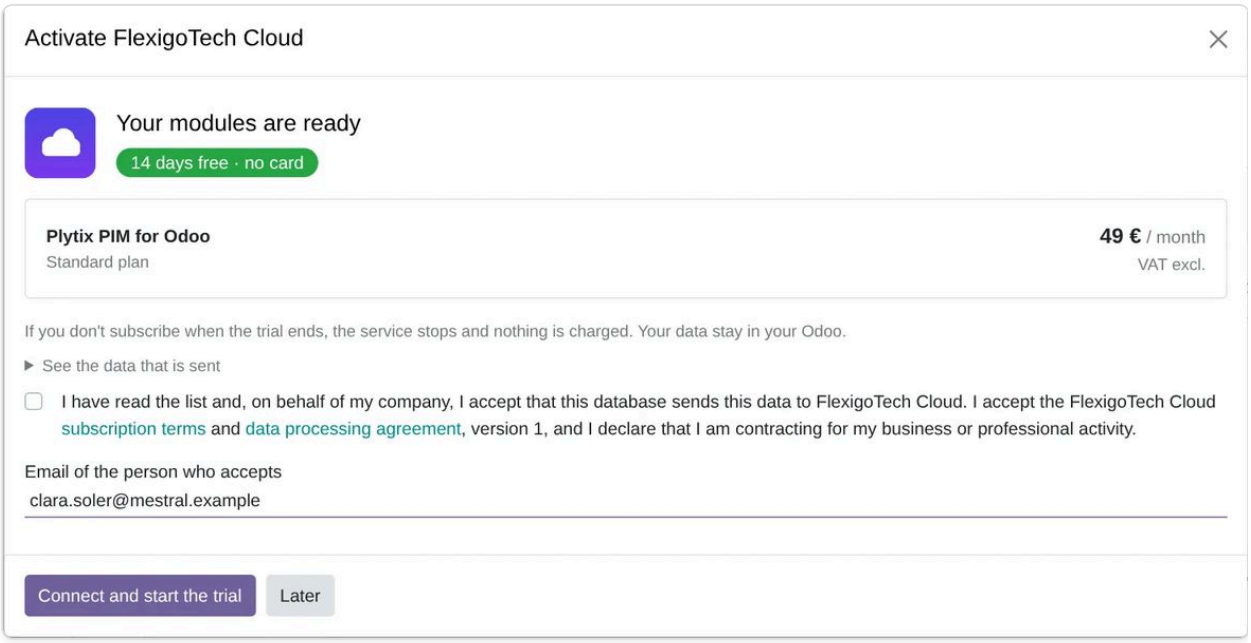
2. **Restart Odoo**
   So that it reads the new modules.

3. **Install the app**
   In **Apps**, **Update Apps List**, search for "Plytix" and press **Activate**.

> When installed, Odoo also installs the apps the module depends on: Sales, Products and Discuss. If you already use them, nothing you have changes.

The 14-day FlexigoTech Cloud trial

1. **Press Activate in the bar at the top**
   It appears as soon as you install the module. It opens the **Activate FlexigoTech Cloud** window, with the Standard plan and its 14 free days, no card required.



- **Real Odoo 20 screenshot.** The activation window: read the list of data, tick the box and enter your email.

2 Accept and enter your email

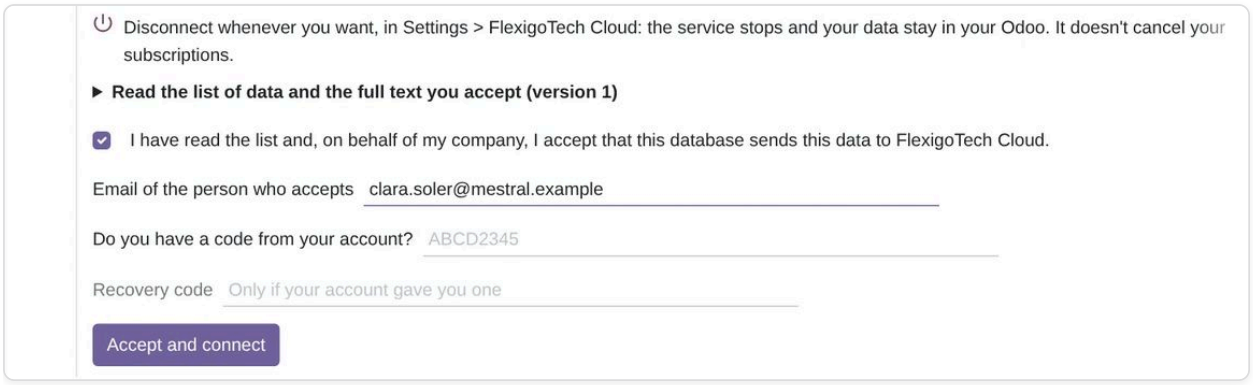
Tick "I have read the list and, on behalf of my company..." (it includes the subscription terms and the data processing agreement) and enter the **Email of the person who accepts**.

3 Press Connect and start the trial

Odoo registers the database with FlexigoTech Cloud and starts the module's trial. If you prefer to leave it for later, **Later** closes the window.

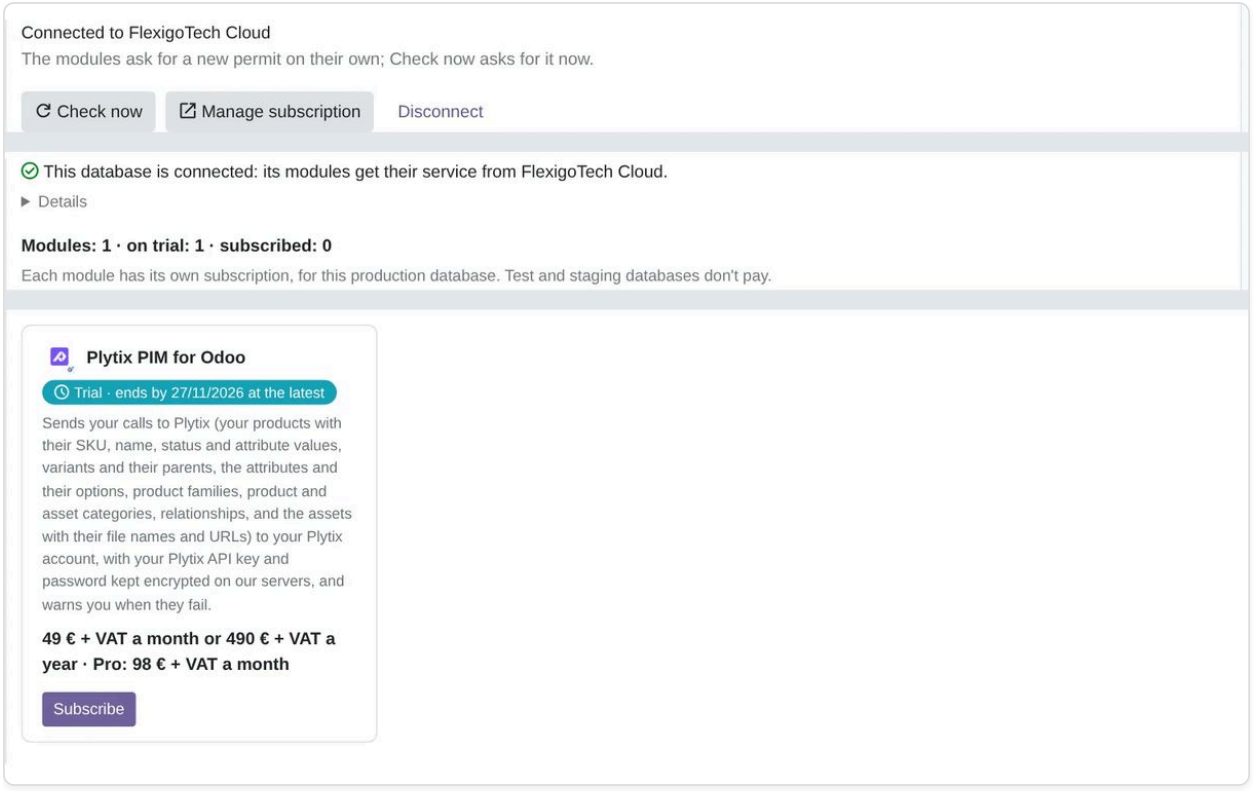
The same, from Settings

Under **Settings › FlexigoTech Cloud** is the full list of what the database sends. Tick the box, enter the email and press **Accept and connect**. If you already have an account at app.flexigotech.com, the field **Do you have a code from your account?** links the database to it (the code is valid for 10 minutes).



- **Real Odoo 20 screenshot.** Settings › FlexigoTech Cloud, before connecting: the ticked box, the email and **Accept and connect**.

With the database connected, the **Modules** block shows each module with its status: **On trial** and the date it ends, **Subscribed**, and so on. From there you choose the plan (Standard or Pro, monthly or yearly) and press **Subscribe**: payment is made on the Stripe page, outside Odoo.



- **Real Odoo 20 screenshot.** Settings › FlexigoTech Cloud with the database connected and the connector on trial.

PLAN	PRICE	INCLUDES
Standard	€49 per month or €490 per year	Support response within 1 working day, up to 3 accounts
Pro	€98 per month or €980 per year	Response within 4 working hours, up to 10 accounts and a video call if needed

Prices exclude VAT. If you do not subscribe when the trial ends, the service stops and nothing is charged; your data stays in your Odoo. **Check now** requests the permission immediately (otherwise the module renews it by itself every 6 hours).

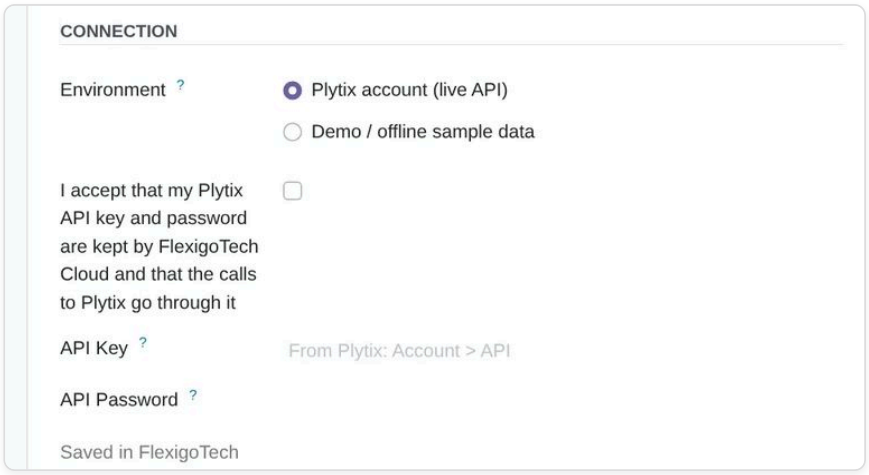
> In a neutralised copy (staging) or a database with demo data you can't start a trial: Settings says so with “This database is a neutralised copy or has demo data, so trials can't be started here.”

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7 Connect your Plytix account

1. **Open Plytix › Configuration › Plytix accounts and click New**
   Give it a name. **Environment**: "Plytix account (live API)".

2. **Accept and enter the key and password**
   Tick "I accept that my Plytix API key and password are kept by FlexigoTech Cloud and that the calls to Plytix go through it" and enter the **API Key** and its **API Password**: the one Plytix shows next to the key.



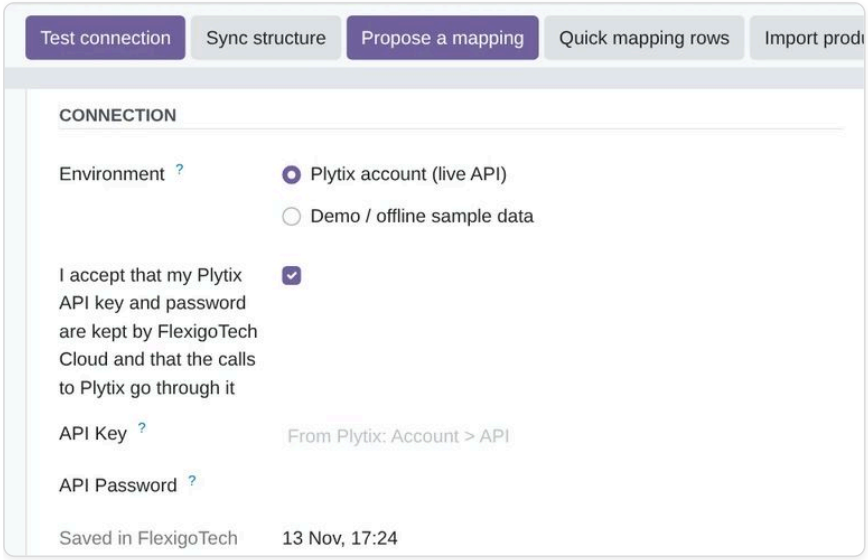
- **Real Odoo 20 screenshot.** A new account: the environment, the tick box, the key, the password and the Plytix plan.

3 Choose your Plytix plan

Under **Plan** you choose the one that matches your Plytix account: **Standard (2,000 API calls/hour)**, **Pro (15,000 API calls/hour)**, **Enterprise (25,000 API calls/hour)** or **Set the limits myself**. These figures are from Plytix's pricing page dated 13-11-2026: the connector fills **Rate Per 10S** and **Rate Per Hour** with them, and you can change both. Plytix applies both limits at the same time; the connector slows down before it reaches them.

4 Save and click Test connection

On saving, the key and password go to FlexigoTech Cloud and the account shows **Saved in FlexigoTech Cloud** with the date. **Test connection** moves the account to **Connected**.

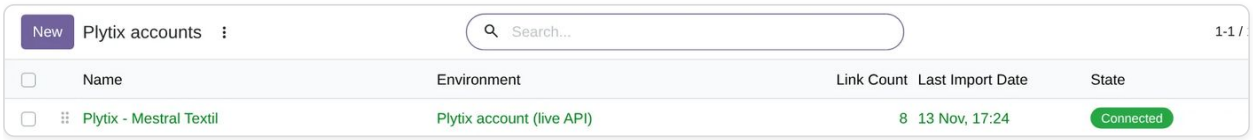


- **Real Odoo 20 screenshot.** The connected account, with the key stored in FlexigoTech Cloud.

> If Plytix has given your account different limits, enter them in **Rate Per 10S** and **Rate Per Hour**. When Plytix replies that the limit has been reached, it says which one it was, and the connector records it on the account.

On the same screen, the Odoo side: the company in which products are created and read, the **Default internal category** and the **Default product type** for products that arrive from Plytix.

You can have several Plytix accounts in the same database, each with its own name and Odoo company. **Plytix › Configuration › Plytix accounts** lists them.

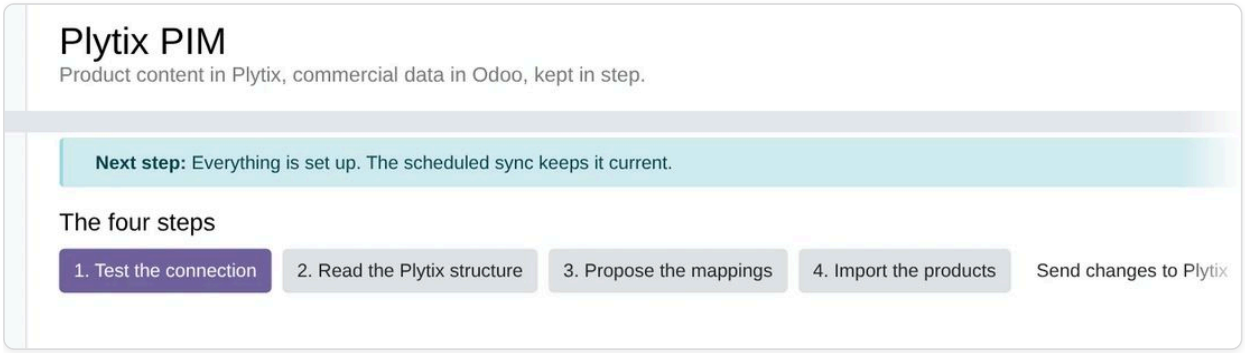


- **Real Odoo 20 screenshot.** **Plytix accounts**: one row per account, with its status.

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8 The overview: the four steps

Plytix › Overview guides you with four buttons, in order: **1. Test the connection**, **2. Read the Plytix structure**, **3. Propose the mappings** and **4. Import the products**. Below them, **Send changes to Plytix** and the counters: attributes, mappings, not synced, families, categories, linked products, pending export and errors. Each counter opens its list.



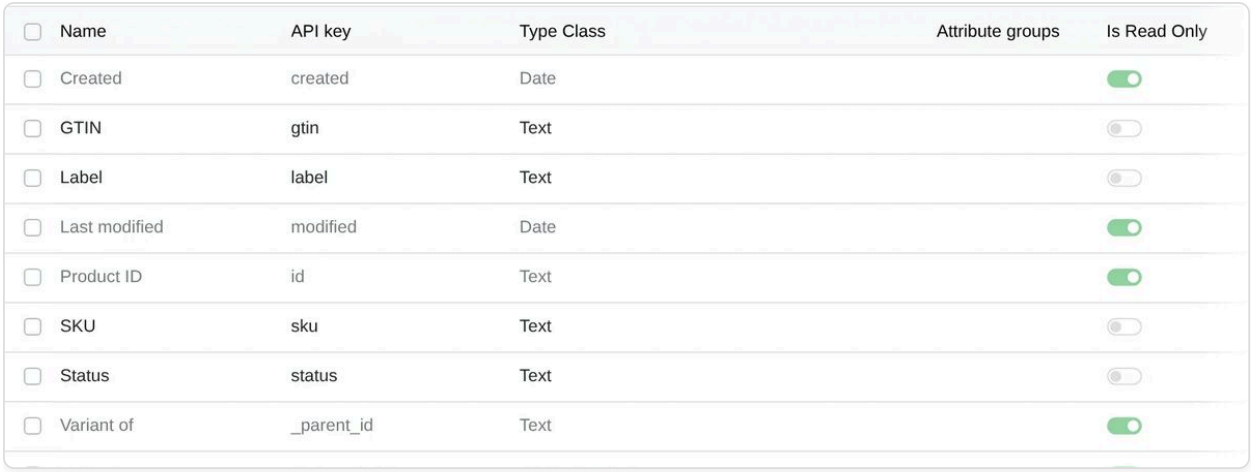
- **Real Odoo 20 screenshot.** Plytix › Overview: the four steps and the account's counters.

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9 The structure of your Plytix account

Sync structure (on the account, or step 2 of the overview) copies into Odoo how your Plytix is set up. It changes nothing in Plytix.

Attributes	Each product attribute with its real type (text, number, list, date...).
Product families	Each family with its attributes and the level of each one (parent or variant).
Categories	The category trees, including those of several taxonomies. **Create in Odoo** creates that category among the product categories in Odoo.
Relationships	The named relationships between products (cross-selling, bundles...).

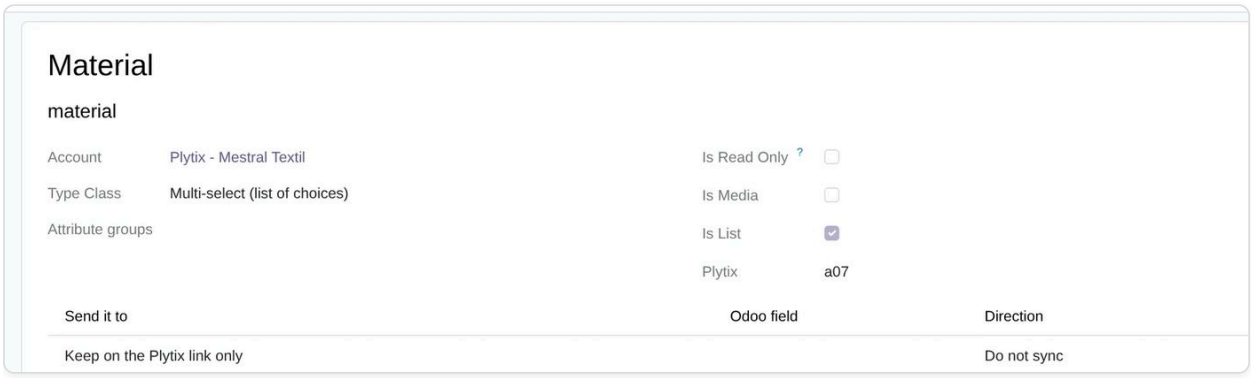


Name	API key	Type Class	Attribute groups	Is Read Only
Created	created	Date		
GTIN	gtin	Text		
Label	label	Text		
Last modified	modified	Date		
Product ID	id	Text		
SKU	sku	Text		
Status	status	Text		
Variant of	_parent_id	Text		

- **Real Odoo 20 screenshot.** The attributes of your Plytix account, copied into Odoo with their type.

An attribute

Each attribute stores its name, its API key in Plytix, its type (text, number, list, date, image...), its group and whether Plytix calculates it automatically, as a formula or as the completeness score. Those that Plytix calculates cannot be sent from Odoo.



- **Real Odoo 20 screenshot.** A Plytix attribute copied into Odoo, with its type and API key.

The families and their levels

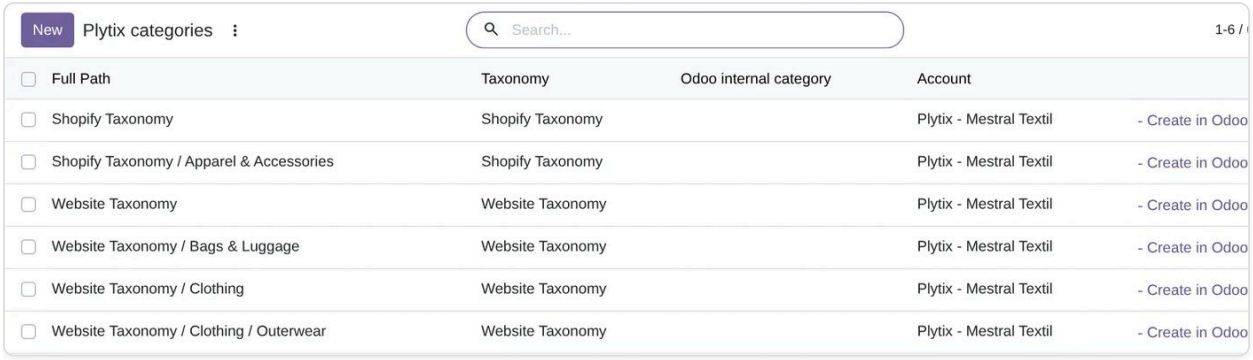
A Plytix family says which attributes a product has and at which level each one sits: on the parent product or on each variant. The connector copies it as it is, and in the family you can choose the Odoo category it belongs to.



- **Real Odoo 20 screenshot.** Your families in the account: how many products and attributes each one has, and its Odoo category.

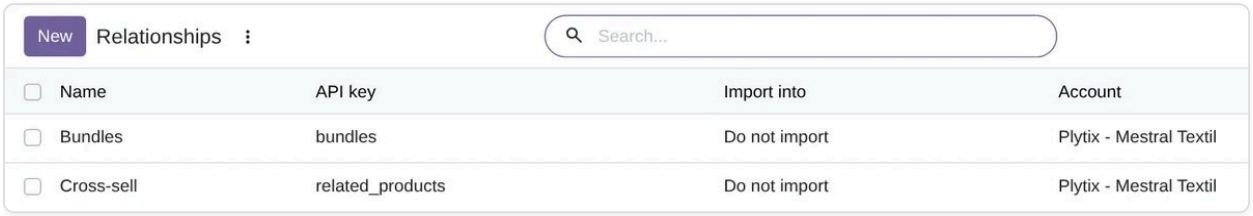
The categories and the relationships

Categories copies the Plytix category trees, including when a product hangs under several or you have several taxonomies. If you want those categories in Odoo, tick them and click **Create in Odoo**: they are created as internal categories, with their children.



- **Real Odoo 20 screenshot.** The Plytix categories in Odoo, with their taxonomy.

Relationships copies the named relationships from Plytix (cross-selling, bundles...). You give each one its place in Odoo: the optional products of Sales and, if you have the Odoo online store, the accessories or alternatives.



- **Real Odoo 20 screenshot.** The Plytix relationships and the Odoo field where they are stored.

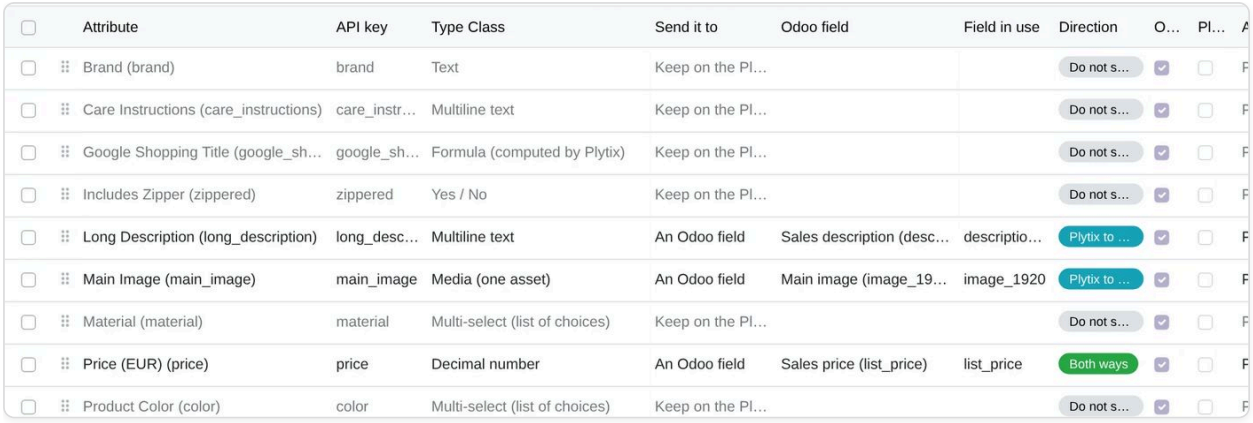
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10 The mappings: what happens and in which direction

Nothing syncs unless a mapping says so. A mapping is one row per Plytix attribute: where it goes in Odoo and in which direction it travels. You find them under **Plytix › Structure › Attribute mappings** and on the **Attribute mappings** tab of the account.

Send it to	An Odoo field, the Odoo product tags (for a list of several values), or keep it only in the link with Plytix, where it can be seen and searched without touching the product.
Direction	Do not sync, from Plytix to Odoo, from Odoo to Plytix, or both ways. A new mapping starts at "Do not sync": you set its direction once you have read it.
Overwrite Existing	On import, replaces the value Odoo already has. Off, it only fills what is empty.

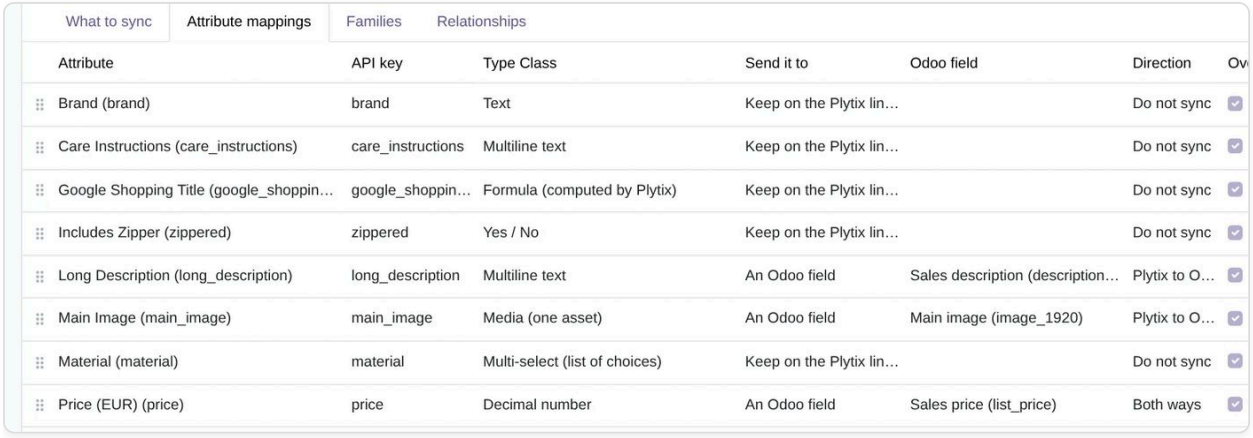
The list contains the Odoo fields that make sense to fill from a PIM: name, internal reference, barcode, sales and purchase descriptions, internal note, sales price, cost, weight, volume, dimensions, customs code, main image, and whether it can be sold, purchased or is archived. A field that isn't on the list has to be written by hand, and the connector checks that it exists.



Attribute	API key	Type Class	Send it to	Odoo field	Field in use	Direction	O…	Pl…	A
Brand (brand)	brand	Text	Keep on the Pl…			Do not s…	☑	☐	F
Care Instructions (care_instructions)	care_instr…	Multiline text	Keep on the Pl…			Do not s…	☑	☐	F
Google Shopping Title (google_sh…	google_sh…	Formula (computed by Plytix)	Keep on the Pl…			Do not s…	☑	☐	F
Includes Zipper (zippered)	zippered	Yes / No	Keep on the Pl…			Do not s…	☑	☐	F
Long Description (long_description)	long_desc…	Multiline text	An Odoo field	Sales description (desc…	descriptio…	Plytix to …	☑	☐	F
Main Image (main_image)	main_image	Media (one asset)	An Odoo field	Main image (image_19…	image_1920	Plytix to …	☑	☐	F
Material (material)	material	Multi-select (list of choices)	Keep on the Pl…			Do not s…	☑	☐	F
Price (EUR) (price)	price	Decimal number	An Odoo field	Sales price (list_price)	list_price	Both ways	☑	☐	F
Product Color (color)	color	Multi-select (list of choices)	Keep on the Pl…			Do not s…	☑	☐	F

- **Real Odoo 20 screenshot.** The attribute mappings: Odoo destination and direction of each one.

Quick mapping rows creates one row per attribute, all set to "Do not sync", so you can fill them in by hand. To start, the guided mapping in the next section is better.



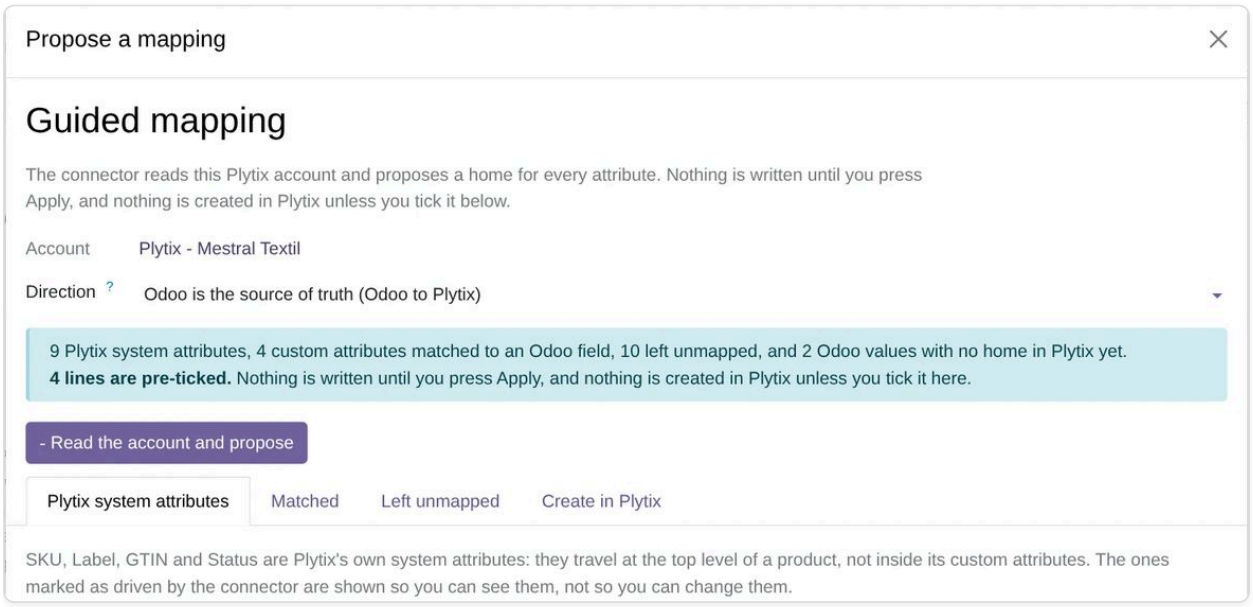
What to sync | Attribute mappings | Families | Relationships

Attribute	API key	Type Class	Send it to	Odoo field	Direction	Ov
Brand (brand)	brand	Text	Keep on the Plytix lin…		Do not sync	☑
Care Instructions (care_instructions)	care_instructions	Multiline text	Keep on the Plytix lin…		Do not sync	☑
Google Shopping Title (google_shoppin…	google_shoppin…	Formula (computed by Plytix)	Keep on the Plytix lin…		Do not sync	☑
Includes Zipper (zippered)	zippered	Yes / No	Keep on the Plytix lin…		Do not sync	☑
Long Description (long_description)	long_description	Multiline text	An Odoo field	Sales description (description…	Plytix to O…	☑
Main Image (main_image)	main_image	Media (one asset)	An Odoo field	Main image (image_1920)	Plytix to O…	☑
Material (material)	material	Multi-select (list of choices)	Keep on the Plytix lin…		Do not sync	☑
Price (EUR) (price)	price	Decimal number	An Odoo field	Sales price (list_price)	Both ways	☑

- **Real Odoo 20 screenshot.** The **Attribute mappings** tab of the account.

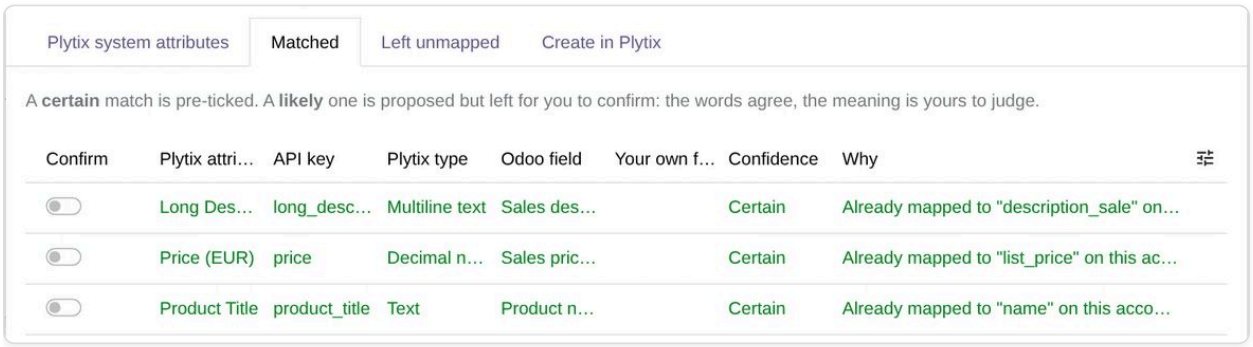
11 The guided mapping

Propose a mapping, on the account or step 3 of the overview, reads your Plytix account and proposes where each attribute goes, with its reason. It writes nothing until you click **Apply the ticked lines**, and it creates nothing in Plytix unless you tick it. At the top you choose the general direction: who leads, Odoo or Plytix.

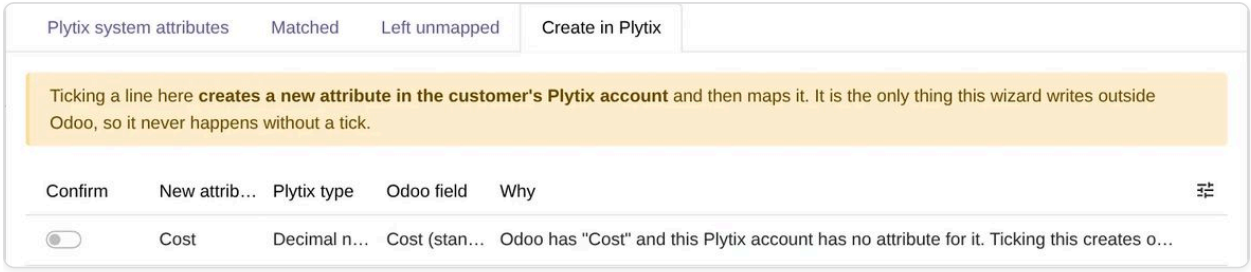


- **Real Odoo 20 screenshot.** **Propose a mapping**: the summary of what it found and the four tabs.

Plytix system attributes	SKU, Label, GTIN and Status travel at the first level of the product. Those the connector itself handles are shown so you can see them, not change them.
Matched	The attributes of your account that match an Odoo field. Clear matches come ticked; doubtful ones are left unticked.
Left unmapped	Those that match nothing: they stay unassigned, or you keep them in the link.
Create in Plytix	Values Odoo has and your Plytix does not, such as the cost or the customs code. Creating them changes your Plytix, so it is only done if you tick them.



- **Real Odoo 20 screenshot.** The **Matched** tab, with the reason for each proposal.



- **Real Odoo 20 screenshot.** The **Create in Plytix** tab: what Odoo has and Plytix does not yet.

> Review the ticked lines before applying: a "from Odoo to Plytix" direction writes to your Plytix in the next export.

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12 Import products and match by SKU

1. **Open Plytix › Products › Import from Plytix**
   Or **Import products** on the account, or step 4 of the overview.

2. **Choose what to import**
   Scope: everything, only what has changed since the last import, one product family or a single SKU. **Limit** stops after that number of products: set a small one the first time.

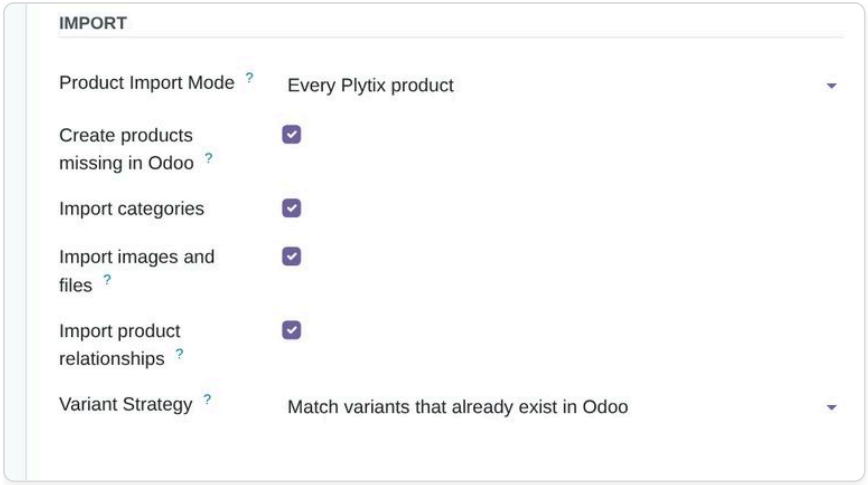
3. **Click Import**
   Each Plytix product is looked up in Odoo by its SKU (the internal reference) and linked; if it is not there and **Create products missing in Odoo** is on, it is created.



- **Real Odoo 20 screenshot.** Import from Plytix: the scope and the limit.

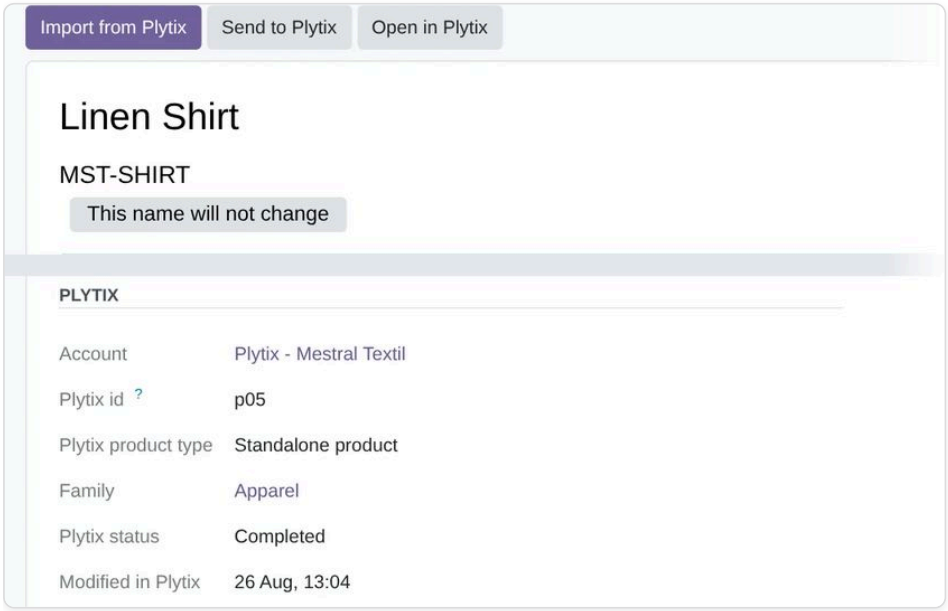
What reaches Odoo

The **What to sync** tab of the account decides the rest:



- **Real Odoo 20 screenshot.** What to sync, the import part.

- The attribute values with a Plytix-to-Odoo mapping.
- The categories (**Import categories**) and the images and files from the Plytix DAM (**Import images and files**): the main image and the gallery.
- The relationships (**Import product relationships**) into the Odoo optional products, and into accessories and alternatives if you have the Odoo online store.
- The variants: they are matched with those already in Odoo by their SKU, never invented, or they are ignored and only parent products are synced (**Variant Strategy**).
- A copy of each Plytix value in the product link, including those you have not mapped (tab **Plytix values**).



- **Real Odoo 20 screenshot.** A linked product: its SKU, its family, its status and its Plytix values.

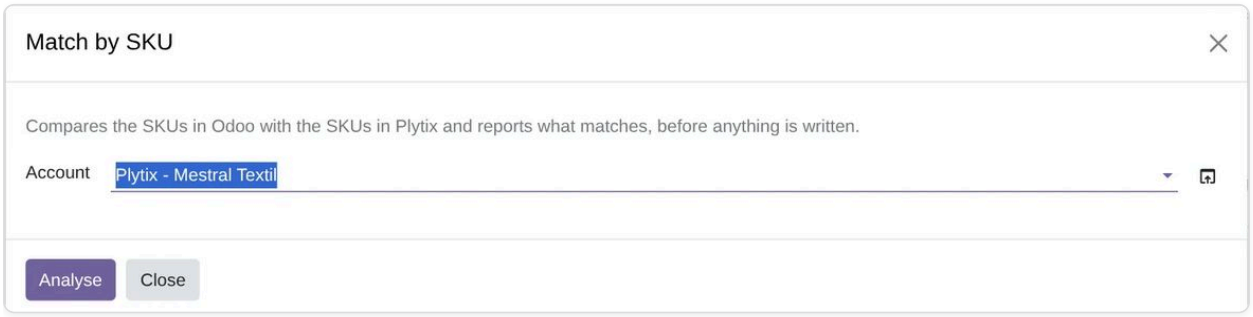
How an import works

- It requests products in pages of up to 100 (the **Batch Size** of the account), sorted by SKU.
- Each product is saved separately: one that fails does not undo the others, and it is recorded in the log with its reason.
- If more than 25 fail in an import you start yourself, it stops and tells you. A scheduled one carries on and records it.

- Images over 15 MB or not served over HTTPS are not downloaded; the log says so.
- When it finishes, it stores the date: the next import of changes asks only for what has been modified since then.

Match by SKU

If your products are already in Odoo and in Plytix, **Plytix › Products › Match by SKU** links them without importing anything. **Analyse** tells you how many match, how many exist only in Plytix and how many only in Odoo, without changing anything. **Link the matching SKUs** creates the links.



- **Real Odoo 20 screenshot.** Match by SKU, before analysing.

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13 A linked product

Each Plytix product that reaches Odoo has its link in **Plytix › Products › Linked products**: with which account, its SKU and its Plytix id, its type (standalone, parent, variant), its family, its status in Plytix, and when it was last imported and exported.

Linked	Matched with its Odoo product, not yet synced.
Waiting to sync	Has changes in Odoo waiting for the next export.
In sync	Odoo and Plytix are up to date.
Error	The last operation failed; the log says why.
Missing In Plytix	The product is no longer in your Plytix account.

At the top, **Import from Plytix** reads it again straight away, **Send to Plytix** sends its changes and **Open in Plytix** opens the product in your Plytix account. If its internal reference changes in Odoo, the name in Plytix stays as it is, because your channels depend on it; **Change this name in Plytix** changes it on that product, deliberately.

Plytix values	A copy of each value of the product in Plytix, including those you have not mapped.
Assets	The Plytix DAM files for the product, with their name, type and link.
Categories	The Plytix categories for the product.



- **Real Odoo 20 screenshot.** The **Assets** tab of a linked product: its Plytix files.

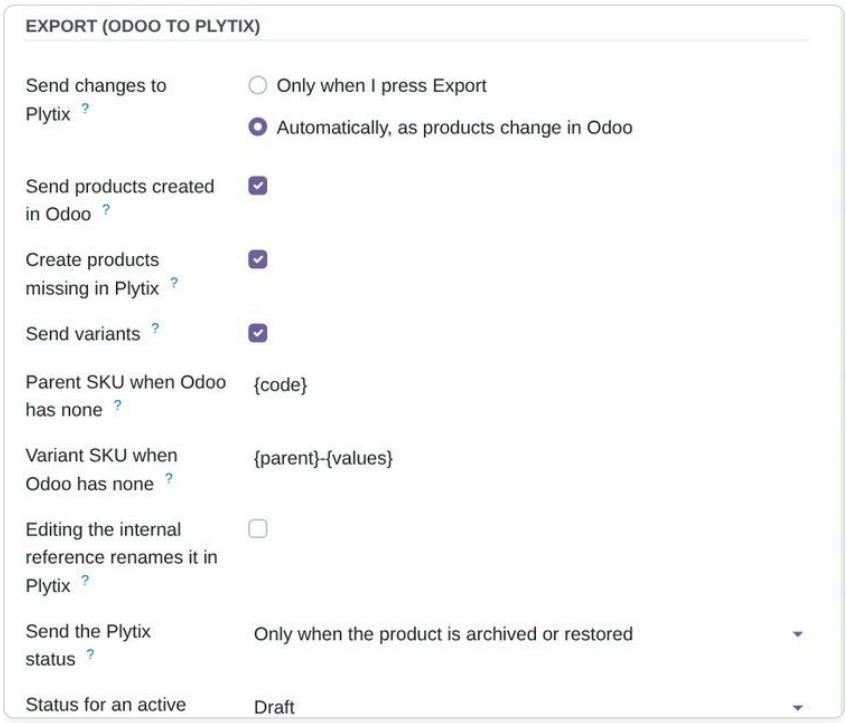


- **Real Odoo 20 screenshot.** The **Categories** tab: where the product sits in your Plytix taxonomies.

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14 Send changes to Plytix

Export to Plytix (on the account) or **Send changes to Plytix** (on the Summary) sends to Plytix the attributes with an Odoo-to-Plytix mapping. On a product, **Send to Plytix** sends only that one, and **Create it in Plytix** creates one that isn't there yet.

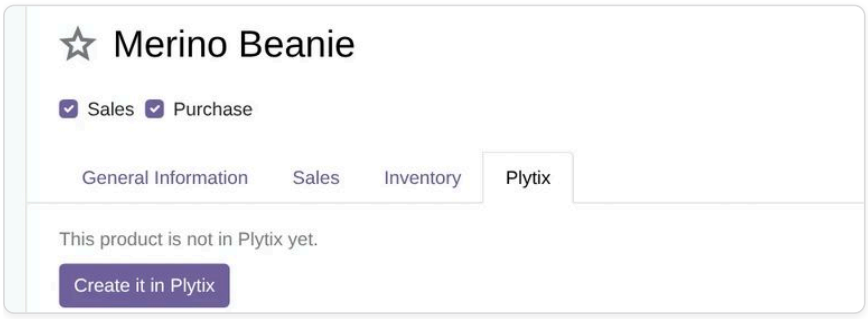


- **Real Odoo 20 screenshot.** The **What to sync** tab: what is imported and what is sent to Plytix.

Send changes to Plytix	Only when you click Export, or automatically: creating or editing a product in Odoo marks it as pending and the next scheduled export sends it.
Create products missing in Plytix	On export, creates the product in Plytix if its SKU isn't there.
Send variants	A product with several variants goes to Plytix as a parent with one variant per combination. If Odoo has no internal reference, the SKU comes from the patterns **Parent SKU when Odoo has none** and **Variant SKU when Odoo has none**.
Editing the internal reference renames it in Plytix	Off by default: a product already in Plytix keeps its SKU, because your feeds and marketplaces depend on it. To rename just one, **Change this name in Plytix** on its link.
Send the Plytix status	Only when the product is archived or restored, on every export, or never. An active product is sent as Draft or as Completed (**Status for an active product**).

A product that isn't in Plytix yet

On an Odoo product without a link, the **Plytix** tab says it isn't in Plytix yet and shows the **Create it in Plytix** button: this creates it, along with its variants, in the connected account. In automatic mode, with **Send products created in Odoo** turned on, a new product stays pending and the next export creates it.



- **Real Odoo 20 screenshot.** The **Plytix** tab of a product that isn't in Plytix yet.

How variants are sent

- An Odoo product with a single variant goes to Plytix as a standalone product.
- With several variants, it goes as a parent product with one variant per combination.
- The parent is sent first, then its variants: a variant cannot be created without its parent.
- A barcode that isn't a valid GTIN is not sent: the product arrives without it and the record says so, because Plytix would reject the whole product.

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15 The account options and their defaults

The **What to sync** tab of the account gathers the options. This is how they come when you create a new account:

OPTION	DEFAULT	WHAT IT DOES
Product Import Mode	**Every Plytix product**	Or only some families or categories.
Create products missing in Odoo	On	Off: it only completes the products that already exist in Odoo.
Import categories	On	Brings in the categories of each product.
Import images and files	On	The main image and the gallery.
Import product relationships	On	Optional, accessory and alternative products.
Variant Strategy	**Match variants that already exist in Odoo**	Or ignore the variants and bring only the parents.
Send changes to Plytix	**Only when I press Export**	Or automatically, when they change in Odoo.
Create products missing in Plytix	On	On export, creates the SKU that isn't there.
Send variants	On	A product with variants goes as a parent and children.

OPTION	DEFAULT	WHAT IT DOES
Parent SKU when Odoo has none	{code}	The pattern for a parent without an internal reference.
Variant SKU when Odoo has none	{parent}-{values}	The pattern for a variant without a reference.
Editing the internal reference renames it in Plytix	Off	The name in Plytix does not change.
Send the Plytix status	**Only when the product is archived or restored**	Or on every export, or never.
Status for an active product	**Draft**	Or **Completed**: the status it arrives in Plytix with.
Default product type	**Goods**	Or **Service**, for what is created from Plytix.
Batch Size	100	Products per page; Plytix doesn't return more than 100.

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16 What runs on its own

TASK	EVERY	WHAT IT DOES	BY DEFAULT
Plytix: import changed products	6 hours	Brings in what changed in Plytix since the last run, on the connected accounts	Off
Plytix: export changed products	12 hours	Sends the pending products	Off
Plytix: clean up old log lines	1 week	Deletes the old log	On

The scheduled import brings in what changed in Plytix after **Import changes since**. **Re-import everything next time** makes the next run bring everything.



- **Real Odoo 20 screenshot.** The connector's scheduled tasks in **Scheduled Actions**.

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17 Plytix API limits

Plytix applies two limits at once: a number of calls every 10 seconds and another per hour, depending on your plan. The connector keeps count of its own calls and slows down before it reaches the limits your account has.

These limits are the account's **Rate Per 10S** and **Rate Per Hour** fields. When you choose the **Plan**, the connector sets the figures from Plytix's pricing page dated 13 November 2026: Standard, 2,000 calls per hour; Pro, 15,000;

Enterprise, 25,000. Both fields can be changed, and with **Set the limits myself** you enter your own.

> If your Plytix account has different limits, enter them in the account. Plytix states them when it replies that the limit has been reached, and from that reply the connector records them on the account.

When Plytix replies that the limit has been reached, it also says how long to wait. If it is 15 seconds or less, the connector waits and carries on with the same operation. If it is longer, the import or export is paused: nothing is marked as failed, what is outstanding stays queued, and the scheduled task, if it is switched on, starts again at that time. Meanwhile the account shows **Paused by the Plytix limit until** with the time.

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18 Security, personal data and cancellation

The Plytix API key and password are stored encrypted in FlexigoTech Cloud, on servers in Germany, and Odoo does not keep them. Before saving them, an administrator accepts that the cloud stores them and that the calls go through it; if that permission is withdrawn, the calls stop.

Who sees what	The module's two groups: User (sees the Plytix data and runs imports and sends) and Manager (also accounts, credentials and mappings). The key and password, administrators only.
Multi-company	Each Plytix account belongs to one Odoo company: its products are created and read in that company, and anyone who can't see the account can't use its key.
Database copies	In a neutralised copy (staging), the account is left without its stored key: the copy never calls Plytix under the identity of the original database.
When you delete an account	Odoo asks FlexigoTech Cloud to delete its key and password.

Cancelling the subscription or uninstalling

If you cancel the subscription, the sync with Plytix stops. What's already imported stays readable in Odoo; we don't block Odoo or delete anything.

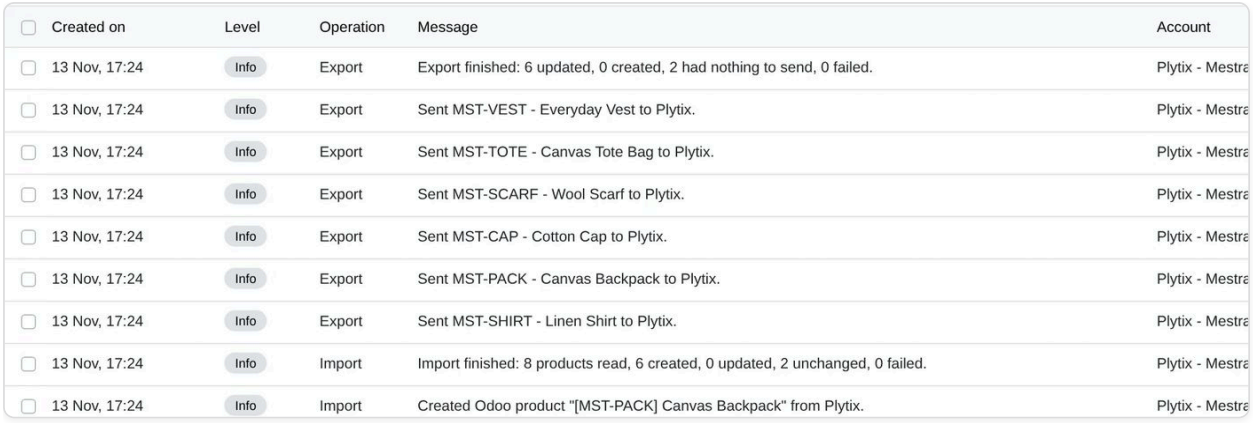
When you uninstall the module, Odoo asks FlexigoTech Cloud to delete the Plytix key and password it stored. If it doesn't respond at that moment, the module uninstalls anyway: get in touch and we'll delete them.

19 The sample catalogue

An account with **Environment** set to "Demo / offline sample data" runs the whole workflow against a sample catalogue that ships with the module, without connecting to Plytix: useful for learning or training your team. The account, the Summary and the linked products all flag this. To work with your own data, create an account with "Plytix account (live API)".

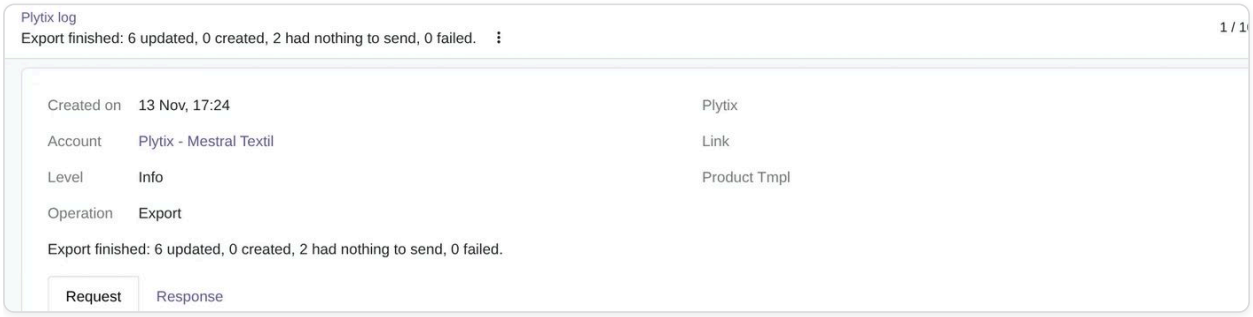
20 If something fails

NOTICE	WHAT HAPPENS AND WHAT TO DO
Before saving the Plytix API key and password, an administrator has to accept... Nothing has been sent.	Tick the FlexigoTech Cloud box and enter the key and password again.
Enter the Plytix API key and its password together: they go to FlexigoTech Cloud as a pair.	Enter both in the same save.
Paused by the Plytix limit until ... (on the account)	Plytix said the limit had been reached and asked for a wait of more than 15 seconds: the import or export has been paused. Nothing is marked as failed; what is outstanding stays queued, and the scheduled task, if it is switched on, starts again at that time.
This Odoo product is already linked to Plytix in the account "...".	Each product has one link per account.
The parent product of "..." isn't in Plytix yet, so its variant can't be created.	Send the parent product first.
"..." can't be sent to Plytix: it has no internal reference...	Give the product an internal reference, or set a SKU pattern on the account.
The import (or export) has stopped after 25 failures.	Check the Plytix log to see what was rejected and why.
There is no connected Plytix account to send this product to. Set one...	Connect an account first (section 5).
Nothing is ticked, so there is nothing to apply...	Under **Propose a mapping**, tick the lines you want.



Created on	Level	Operation	Message	Account
13 Nov, 17:24	Info	Export	Export finished: 6 updated, 0 created, 2 had nothing to send, 0 failed.	Plytix - Mestra
13 Nov, 17:24	Info	Export	Sent MST-VEST - Everyday Vest to Plytix.	Plytix - Mestra
13 Nov, 17:24	Info	Export	Sent MST-TOTE - Canvas Tote Bag to Plytix.	Plytix - Mestra
13 Nov, 17:24	Info	Export	Sent MST-SCARF - Wool Scarf to Plytix.	Plytix - Mestra
13 Nov, 17:24	Info	Export	Sent MST-CAP - Cotton Cap to Plytix.	Plytix - Mestra
13 Nov, 17:24	Info	Export	Sent MST-PACK - Canvas Backpack to Plytix.	Plytix - Mestra
13 Nov, 17:24	Info	Export	Sent MST-SHIRT - Linen Shirt to Plytix.	Plytix - Mestra
13 Nov, 17:24	Info	Import	Import finished: 8 products read, 6 created, 0 updated, 2 unchanged, 0 failed.	Plytix - Mestra
13 Nov, 17:24	Info	Import	Created Odoo product "[MST-PACK] Canvas Backpack" from Plytix.	Plytix - Mestra

- **Real Odoo 20 screenshot.** The log: one line per operation, with its result.



- **Real Odoo 20 screenshot.** A log line, with the operation, the level and the message.

When a scheduled import or export fails, the connector tells FlexigoTech Cloud (only the type of failure, never your data), and the cloud emails you if it keeps failing. The log keeps information lines for 90 days; error lines are kept.

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21 Other ways of doing it

There are three ways to keep the catalogue in sync between Plytix and Odoo.

METHOD	HOW IT WORKS	WHAT IT COSTS
Manual files	You export from one side to Excel or CSV, adjust the columns and import on the other. Odoo imports and exports both formats.	A person every time something changes; variants and images are handled separately.
A custom integration	A developer codes against the Plytix API: the token, the two limits, the 20-attribute cap per search, variants and files.	The development and its upkeep.
This connector	Attribute mappings, import by SKU, sending back, scheduled tasks and logging, inside Odoo.	€9 per Odoo version, plus the FlexigoTech Cloud subscription.

Plytix presents this connector on its Odoo connection page with these words: "Built and supported by FlexiGoTech".

22 Plans and pricing

The module license is per Odoo version. The Plytix connection requires the FlexigoTech Cloud subscription, per production database, with a 14-day trial and no card required.

€9

License per Odoo version.

+ FlexigoTech Cloud

STANDARD

€49/month

or €490 a year

- First response within 1 working day
- Up to 3 accounts

PRO

€98/month

or €980 a year

- First response within 4 working hours
- Up to 10 accounts
- Video call if needed

14-day trial, no card

Prices exclude VAT

If you don't subscribe when the trial ends, the sync stops and nothing is charged. What's already in Odoo stays.

23 Frequently asked questions

Do I need a Plytix account?

Yes, with API access: a key and its password, created by an Owner or Admin of your account under Account › API › API Keys.

Does it work without FlexigoTech Cloud?

No.

Are my keys stored in Odoo?

No. They're sent encrypted to FlexigoTech Cloud, and Odoo doesn't keep them.

Can I decide which fields move?

Yes: one attribute mapping, with its direction. Without a mapping, nothing moves.

Will it overwrite my prices in Odoo?

Only if a mapping says so: by default they're all set to "Don't sync".

Does it create variants in Odoo?

No. It matches Plytix variants to the ones that already exist in Odoo by their SKU.

What if my products already exist on both sides?

Match by SKU links them without importing anything.

Does it bring the images?

Yes: the main image and the gallery, straight from Plytix's file server.

Can I import only part of the catalogue?

Yes: certain families, certain categories, what has changed since last time, or a single SKU.

Can I create products in Plytix from Odoo?

Yes, with **Create it in Plytix** on the product, or through the export, if "create missing" is switched on.

Does the SKU change in Plytix if I change the reference in Odoo?

No, unless you ask it to: the name in Plytix stays as it is.

How often does it sync?

When you start it, or with scheduled tasks: import every 6 hours and export every 12, both switched off by default.

Does it respect Plytix's API limits?

Yes: it slows down before it reaches those of your plan and, if Plytix says the limit has been reached, it waits for as long as requested without marking anything as failed.

Can I have several Plytix accounts?

Yes, each one tied to its own Odoo company: up to 3 on the Standard plan and up to 10 on Pro.

Does it work with multiple companies?

Yes: each Plytix account belongs to one company, and its products stay in that company.

Which languages is it available in?

The module is available in 12: English, Spanish, German, French, Italian, Dutch, Polish, Portuguese, Danish, Finnish, Norwegian and Swedish.

Do I need Odoo Enterprise?

No. It depends on Sales, Products, Discuss and FlexigoTech Cloud.

Does it work on Odoo Online?

No: Odoo Online doesn't allow third-party modules to be installed. It does work on Odoo.sh and on your own server.

What happens if I cancel my subscription?

The sync with Plytix stops. What's already in Odoo stays.

And if I uninstall the module?

Odoo asks FlexigoTech Cloud to delete your Plytix key and password.

Can I test it on a copy of my database?

In a neutralised copy (staging), the account is left without its saved key, and a trial cannot be started on a copy.

Does Plytix know about this connector?

Yes. Plytix presents it on its Odoo connection page: "Built and supported by FlexiGoTech".

Who provides support?

We do, FlexigoTech: within 1 working day on the Standard plan and within 4 working hours on Pro.

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24 Glossary

PIM	The system where product content is prepared: descriptions, attributes, images.
SKU	The code for each product. In Odoo, the internal reference.
Attribute	A product data field in Plytix: a text, a number, a list, an image.
Family	The group of attributes a product type has, with the level of each one.
Parent product and variant	The general product and each combination (size, colour) that hangs off it.
Mapping	The row that says where a Plytix attribute goes in Odoo and in which direction.

Link	The record that ties a Plytix product to its Odoo product.
DAM	Plytix's library of images and files.
GTIN	The international barcode; Plytix checks its check digit.
Token	The 15-minute key that FlexigoTech Cloud uses to call Plytix on your behalf.
Rate limit	How many API calls Plytix allows every 10 seconds and per hour.
FlexigoTech Cloud	The FlexigoTech service that stores your key encrypted and passes each call on to Plytix.

25 Checklist and contact

- [ ] Your Plytix account and an API key with its password, created by an Owner or an Admin.
- [ ] The hourly call limit of your Plytix plan.
- [ ] Odoo 17, 18, 19 or 20 on Odoo.sh or on your own server.
- [ ] The module and flexigotech_cloud installed, and the FlexigoTech Cloud trial started.
- [ ] The account connected with **Test connection** and the plan and its limits checked.
- [ ] The structure read and the mappings reviewed, with their direction.
- [ ] A first import with a small limit.
- [ ] The scheduled tasks switched on once everything checks out.

Email

To install it, set it up or for any question.
comercial@flexigotech.com

On the web

The connector page, with the guide and the prices.
flexigotech.com/en/plytix-connector-odoo.html

On Odoo Apps

The module page on the Odoo store.
apps.odoo.com

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