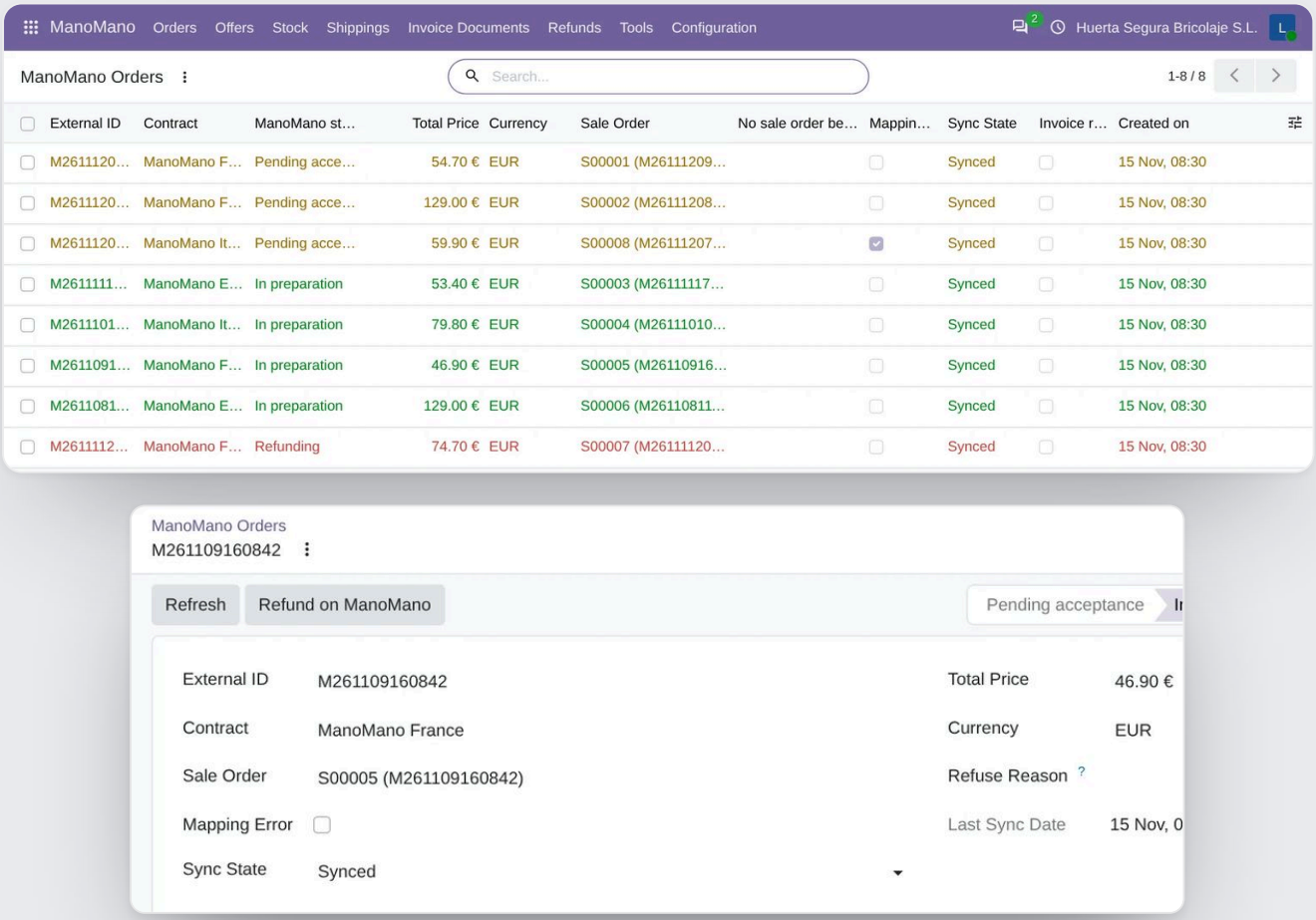
USER MANUAL · MARKETPLACES

ManoMano connector for Odoo

For those who already have the connector: install it, activate it, connect it, set it up and use it, step by step.

Module version 20.0.1.3.4 | Odoo 20 screenshots | Edition of 15-11-2026



Real Odoo 20 screenshot. The ManoMano orders list and the detail of one order that has already been shipped.

Contents

On the right, the page where each section starts. Menu and button names are those of Odoo in English.

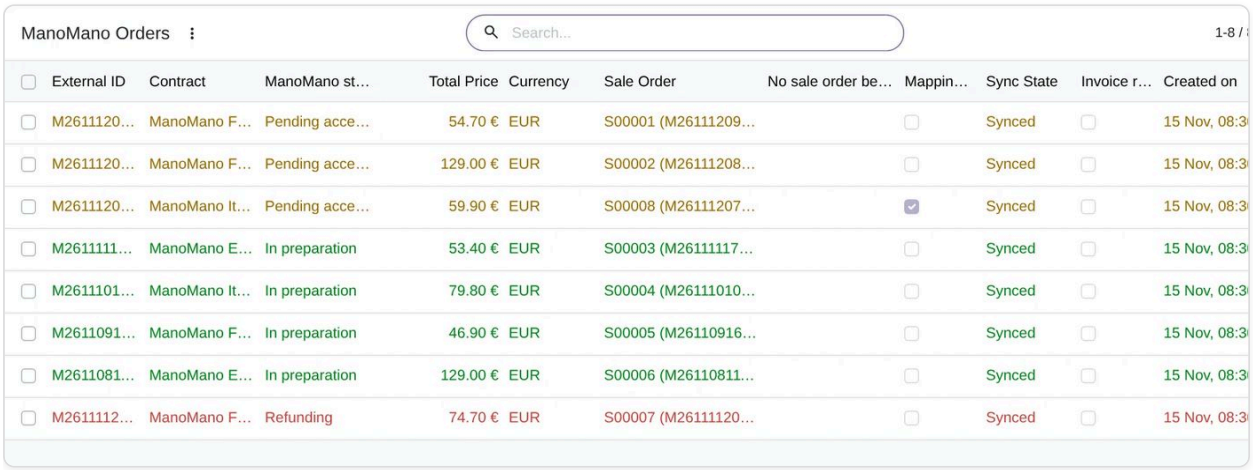
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This manual describes version 20.0.1.3.4 of the module (Odoo branch 20.0, commit 5c879393a). Everything it says comes from its code: menus, buttons, fields, scheduled actions and error messages.

The screenshots come from a test Odoo 20 database, with a made-up company and data and no real connection to ManoMano. In Odoo 17, 18 and 19 the module has its own version: if something on your screen does not match, write to us.

1 What it is and where it is

The connector adds the **ManoMano** app to Odoo, from which you manage offers, orders, shipments, invoices and refunds for your ManoMano accounts.



- **Real Odoo 20 screenshot.** The **ManoMano Orders** list, which opens from the **Orders** menu.

ManoMano › Orders	The orders that arrive from ManoMano, in the **ManoMano Orders** list.
ManoMano › Offers	Four entries: **Offers**, **Brands**, **Categories** and **Attributes**.
ManoMano › Stock	The **ManoFulfillment Stock** list.
ManoMano › Shippings	The shipments of your orders.
ManoMano › Invoice Documents	The invoices uploaded to ManoMano.
ManoMano › Refunds	The refunds of your orders.
ManoMano › Tools	**Translation Coverage** and **API Log**.
ManoMano › Configuration	**Accounts**, **Contracts** and **Carriers**.

Outside its own app, the connector extends several Odoo screens: sales orders, delivery orders, invoices, products, delivery carriers and pricelists. On the product form it adds the **ManoMano** tab, with the fields **ManoMano brand** and **ManoMano category**.

2 Before you start

This is what you need to have to hand before installing the connector and creating your first account.

- A ManoMano seller account and its API key, which ManoMano issues as the value of the x-api-key header. If you use the sandbox, the key for that environment.
- The key is created by an administrator of your seller account in the ManoMano Toolbox, in its API key settings.
- Odoo 17, 18, 19 or 20, on Odoo.sh or on your own server. Odoo Online does not work, as it does not allow installing third-party modules.
- A system administrator user in Odoo: only they can see and write the key, and only they can accept the consent for FlexigoTech Cloud.
- A FlexigoTech Cloud subscription. The connector does not talk to ManoMano without it, and the trial and the subscription are activated from the Odoo settings.

> The connector does not create the seller account on ManoMano, does not give you the API key and does not register contracts or permissions on ManoMano. That is handled beforehand in ManoMano.

3 Installation

The module is installed like any third-party Odoo module. An administrator is required.

How to get it

From its page on Odoo Apps (**https://apps.odoo.com/apps/modules/20.0/flexigobe_manomano_connector**) or from the connector's page on flexigotech.com. Choose the Odoo version you use: each version is a separate module.

The module depends on `flexigotech_cloud`, the connection to FlexigoTech Cloud. On Odoo Apps, the module page lists it under «Community Apps Dependencies» and its price already includes it; it is also free and has its own page (**https://apps.odoo.com/apps/modules/20.0/flexigotech_cloud**). Put both folders together in the same addons path and Odoo installs `flexigotech_cloud` at the same time.

On Odoo.sh

1. **Upload the folders to your repository**
   Copy `flexigobe_manomano_connector` and `flexigotech_cloud` into your project branch, in your modules folder, and push.
2. **Wait for Odoo.sh to build the branch**
   When it finishes, both modules are in the branch.
3. **Install the app**
   In **Apps**, click **Update Apps List** (with developer mode on), search for «ManoMano» and click **Activate**.

On your own server

1. **Copy the folders**

   Place `flexigobe_manomano_connector` and `flexigotech_cloud` in a folder that is in the `addons_path` of your Odoo.

2. **Restart Odoo**

   So that it reads the new modules.

3. **Install the app**

   In **Apps**, **Update Apps List**, search for «ManoMano» and click **Activate**.

> When installed, Odoo also installs the apps the module depends on: Sales, Inventory and Invoicing. If you already use them, nothing you have changes.

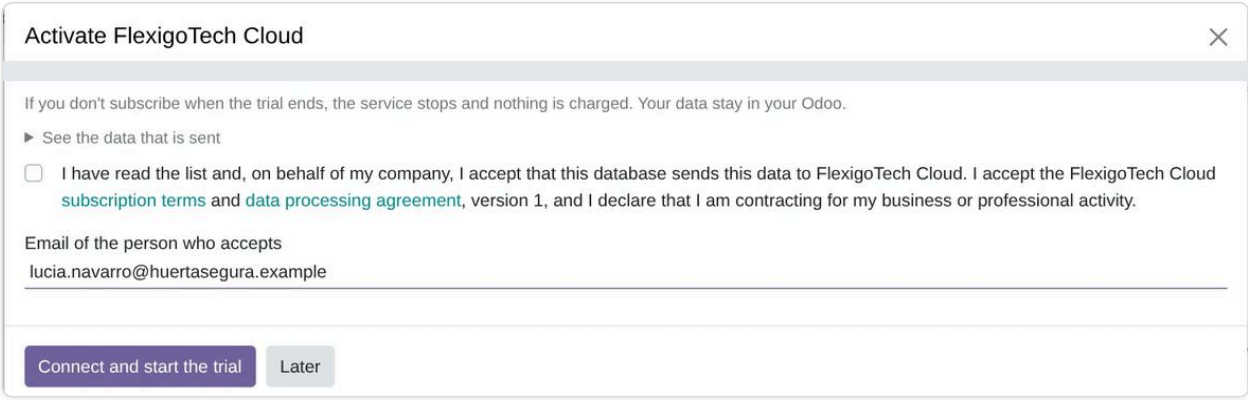
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4 Activate FlexigoTech Cloud: the 14-day trial

Calls to ManoMano go through FlexigoTech Cloud, FlexigoTech's service that stores your credentials encrypted. Until the database is connected and the module has a trial or a subscription, the connector does not talk to ManoMano.

1. **Click Activate in the top bar**

   It appears as soon as you install the module. Open the **Activate FlexigoTech Cloud** window, with the Standard plan and its 14 free days, no card required.



- **Real Odoo 20 screenshot.** The activation window: read the list of data, tick the box and enter your email.

2. **Accept and enter your email**

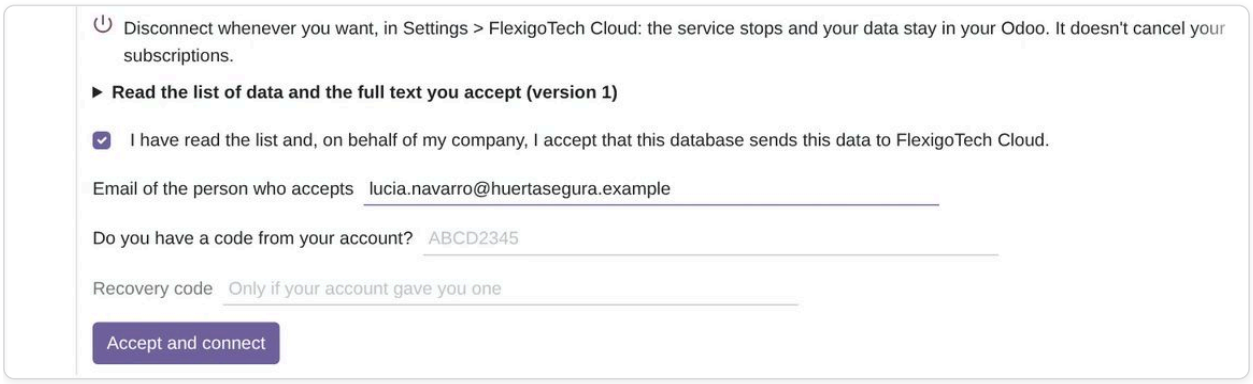
   Tick "I have read the list and, on behalf of my company..." (it includes the subscription terms and the data processing agreement) and enter the **Email of the person who accepts**.

3. **Click Connect and start the trial**

   Odoo registers the database with FlexigoTech Cloud and starts the module's trial. If you want to leave it for later, **Later** closes the window.

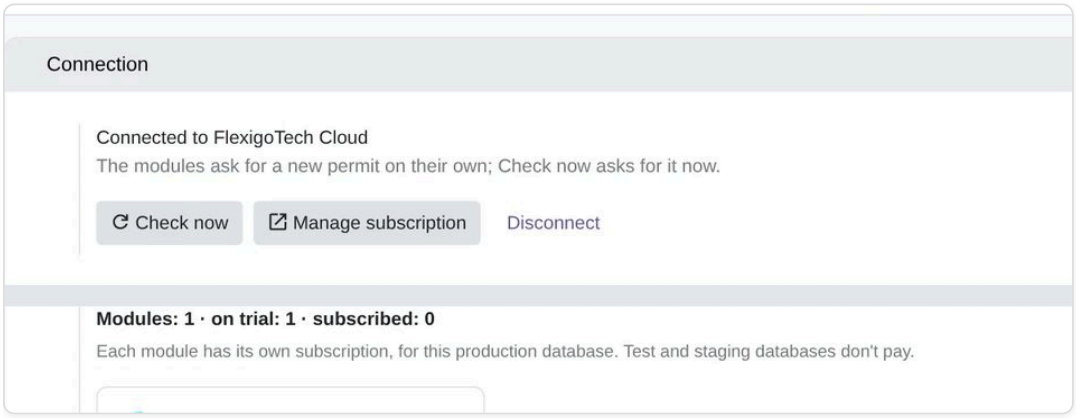
The same, from Settings

In **Settings › FlexigoTech Cloud** is the full list of what the database sends. Tick the box, enter the email and click **Accept and connect**. If you already have an account at app.flexigotech.com, the field **Do you have a code from your account?** links the database to it (the code is valid for 10 minutes).



- **Real Odoo 20 screenshot.** Settings › FlexigoTech Cloud, before connecting: the ticked box, the email and **Accept and connect**.

With the database connected, the **Modules** block shows each module with its status: **On trial** and the date it ends, **Subscribed**, etc. From there you choose the plan (Standard or Pro, monthly or yearly) and click **Subscribe**: payment is made on the Stripe page, outside Odoo.



- **Real Odoo 20 screenshot.** Settings › FlexigoTech Cloud with the database connected and the connector on trial.

PLAN	PRICE	INCLUDES
Standard	€49 per month or €490 per year	Support response within 1 business day, up to 3 accounts
Pro	€98 per month or €980 per year	Response within 4 business hours, up to 10 accounts and video call if needed

Prices exclude VAT. If you do not subscribe when the trial ends, the service stops and nothing is charged; your data stays in your Odoo. **Check now** requests the permission immediately (otherwise the module renews it on its own every 6 hours).

> You cannot start a trial on a neutralised copy (staging) or on a database with demo data: Settings says "This database is a neutralised copy or has demo data, so trials can't be started here."

5 Connecting your account

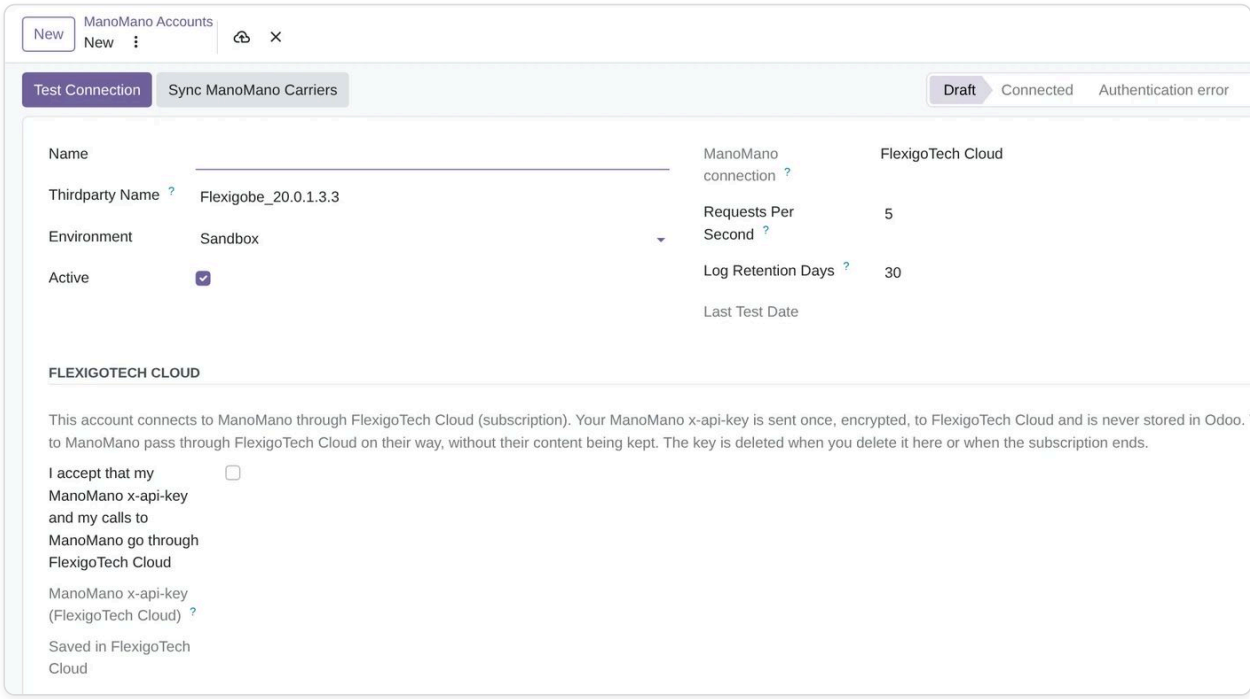
Each connection to ManoMano is an account, created in **ManoMano › Configuration › Accounts**.

1. **Open the accounts menu**

   Go to **ManoMano › Configuration › Accounts**. The **ManoMano Accounts** list opens.

2. **Click New**

   A form for a new account opens. The account connects through **FlexigoTech Cloud**: the **ManoMano connection** field says so, and it cannot be changed.



- **Real Odoo 20 screenshot.** Form for a new account, with the **FlexigoTech Cloud** group.

3. **Enter the Name**

   This is the name under which you will see the account in Odoo.

4. **Check Thirdparty Name**

   The format is Vendor_Version, for example Flexigobe_1.0. If you do not follow it, Odoo shows «x-thirdparty-name must follow 'Vendor_Version' format (e.g. Flexigobe_1.0).»

5. **Choose the Environment**

   You can choose **Sandbox** or **Production**. It defaults to **Sandbox**, and the key you enter must belong to that environment.

6. **Tick the consent and paste the key**

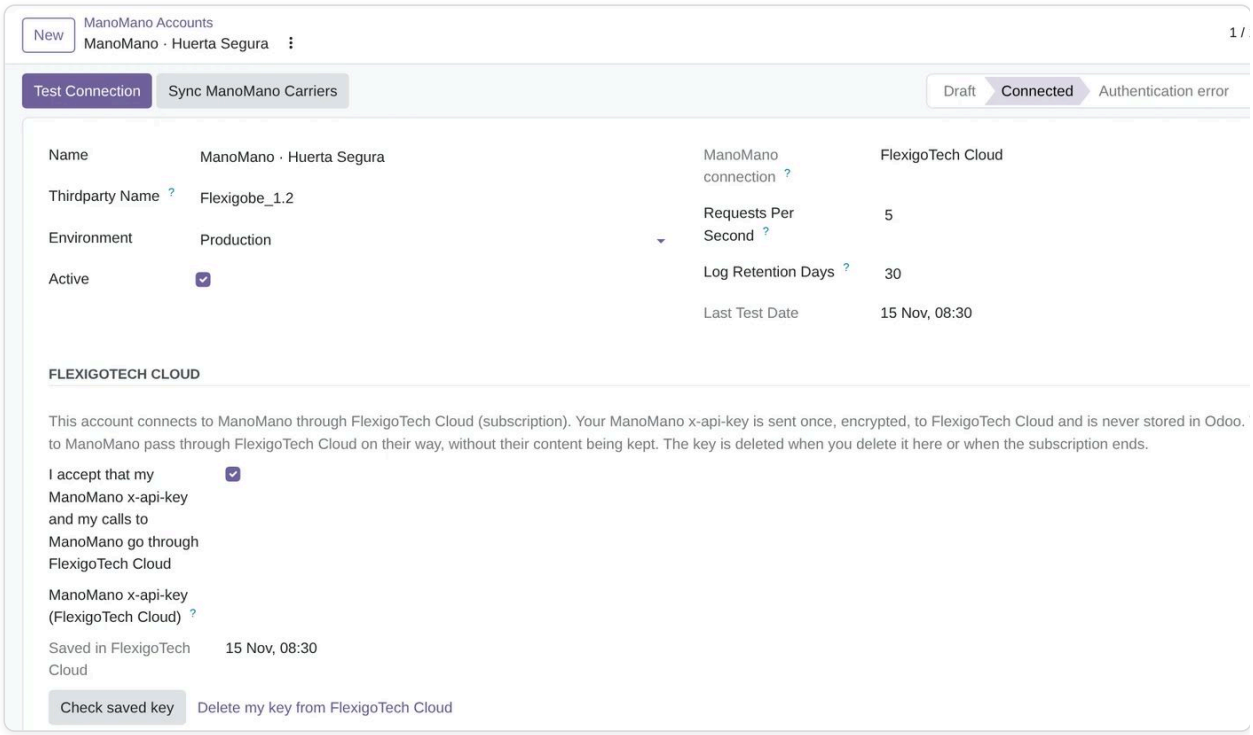
   In the **FlexigoTech Cloud** group, first tick the consent box: until then, the field **ManoMano x-api-key (FlexigoTech Cloud)** does not allow input. Then paste the key. It is sent once, encrypted, to FlexigoTech Cloud and is not stored in Odoo.

7 Save the account

On saving, the key is stored in FlexigoTech Cloud and **Saved in FlexigoTech Cloud** appears with its date. If the subscription or trial is missing, Odoo tells you it needs to be activated and sends nothing.

8 Click Test Connection

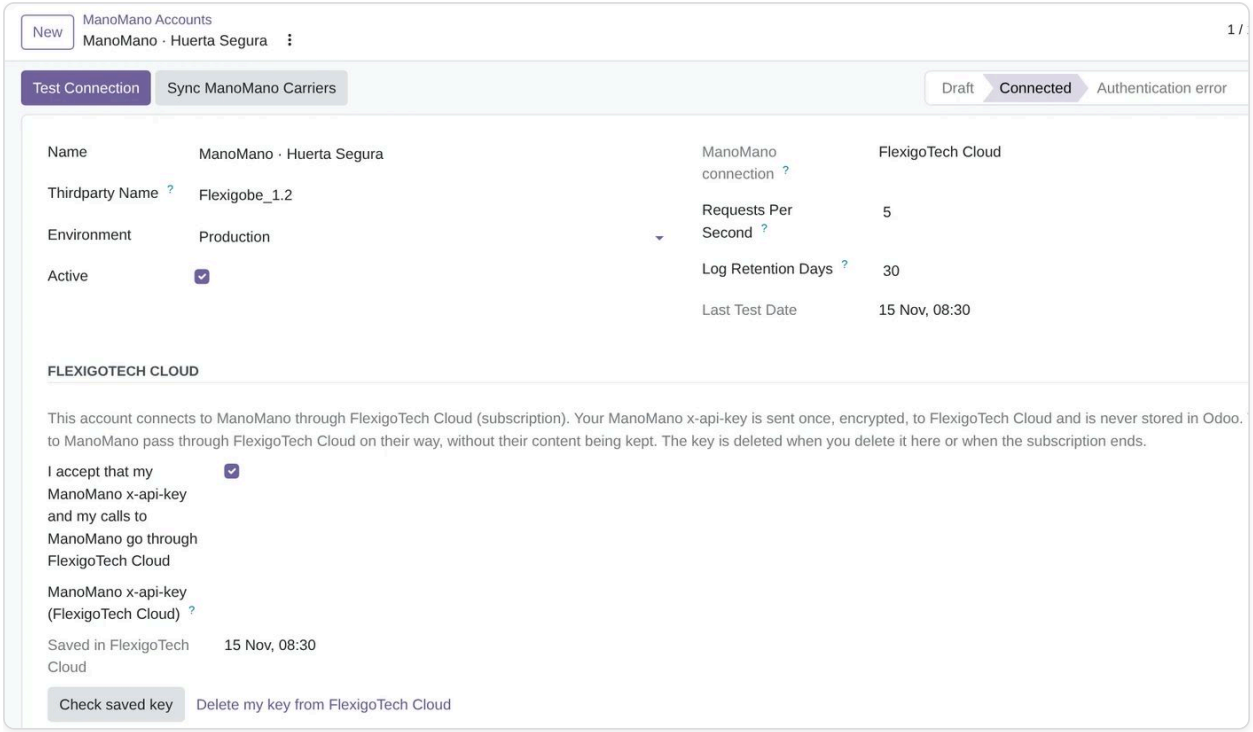
Odoo calls ManoMano at that moment. If it responds correctly, the account changes to **Connected** and **Last Test Date** is filled in. If ManoMano rejects the key, the account changes to **Authentication error** and shows «ManoMano authentication failed (...). Please verify the API key on account '...'.»



- **Real Odoo 20 screenshot.** Connected account, with the **Test Connection** button and the **Last Test Date** filled in.

> Only a system administrator can enter the key and give the consent. Before saving the key, that person must accept that the key and the calls to ManoMano go through FlexigoTech Cloud.

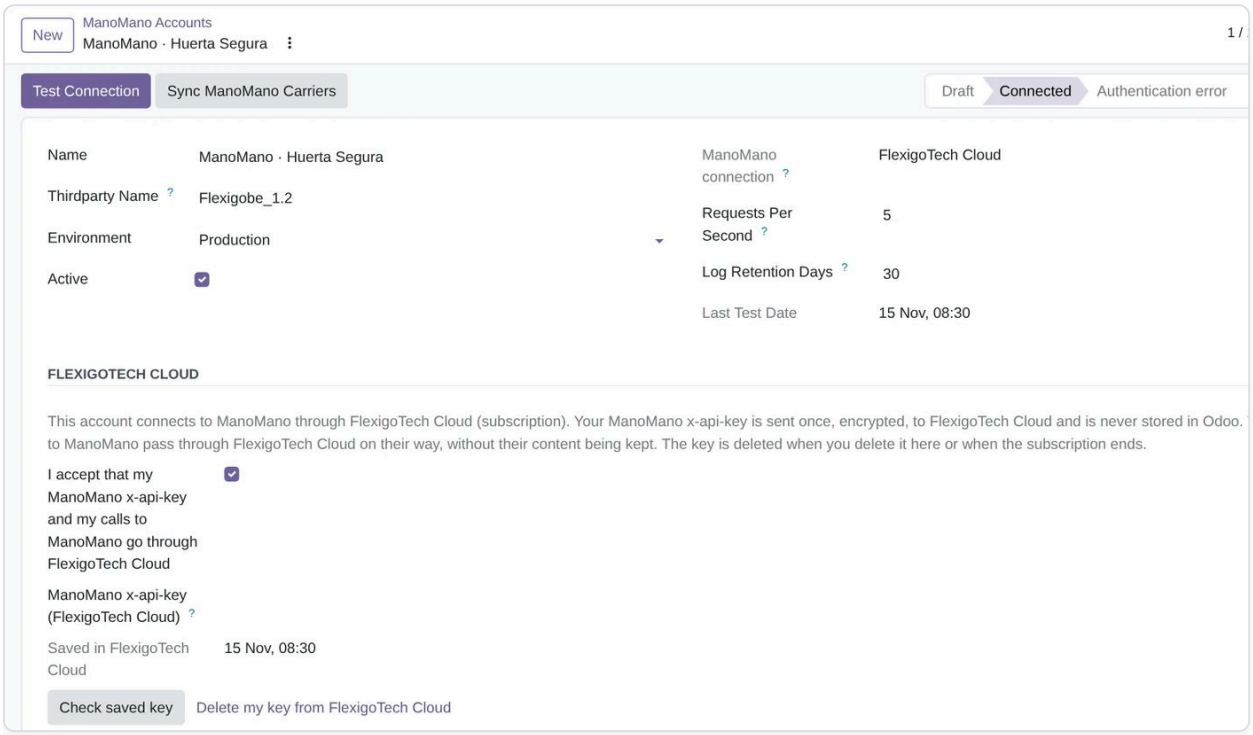
After connecting, the data arrives on its own through the scheduled tasks. **ManoMano: import orders** brings in orders every 15 minutes and **ManoMano: sync offers** sends offers at the same frequency. **ManoMano: pull ManoFulfillment stock** brings in stock every 6 hours, **ManoMano: sync brands** and **ManoMano: sync categories tree** run every 7 days, and **ManoMano: retry failed operations** goes through what ended in error every 30 minutes. The **Sync ManoMano Carriers** button on the account refreshes the carrier catalogue whenever you want. If ManoMano fails 5 times in a row, the account moves to **Circuit open**, is paused until the time shown in **Paused until**, and synchronisation resumes on its own; **Test Connection** tries straight away.



- **Real Odoo 20 screenshot.** Connected account with the **Test Connection** and **Sync ManoMano Carriers** buttons.

6 The account options

Each connection to ManoMano is an account, in **ManoMano › Configuration › Accounts**.



- **Real Odoo 20 screenshot.** The ManoMano account with its buttons and the **FlexigoTech Cloud** group.

OPTION	WHEN CREATED	WHAT IT DOES
Name	Empty, must be filled in	Required. Identifies the account in the lists.
Thirdparty Name	Pre-filled with a value proposed by the connector	Required. It must follow the format 'Vendor_Version' (e.g. Flexigobe_1.0). Otherwise Odoo warns: «x-thirdparty-name must follow 'Vendor_Version' format (e.g. Flexigobe_1.0).»
Environment	**Sandbox**	You choose between **Sandbox** and **Production**.
Active	On	With the checkbox cleared, the account is archived.
Requests Per Second	5	Limits the calls Odoo makes to ManoMano to that rate, to avoid 429 responses.
Log Retention Days	30	Number of days the API call log is kept before it is purged.
Company	The company you are working in	Required. Indicates the Odoo company the account belongs to.
ManoMano connection	**FlexigoTech Cloud**	Read-only: the account connects through **FlexigoTech Cloud**.
ManoMano x-api-key (FlexigoTech Cloud)	Empty	Enter the ManoMano key here. It is sent once, encrypted, to FlexigoTech Cloud and is never stored in Odoo.

OPTION	WHEN CREATED	WHAT IT DOES
I accept that my ManoMano x-api-key and my calls to ManoMano go through FlexigoTech Cloud	Unchecked	A system administrator must tick it before the key can be saved. Otherwise, Odoo warns you that nothing has been sent.

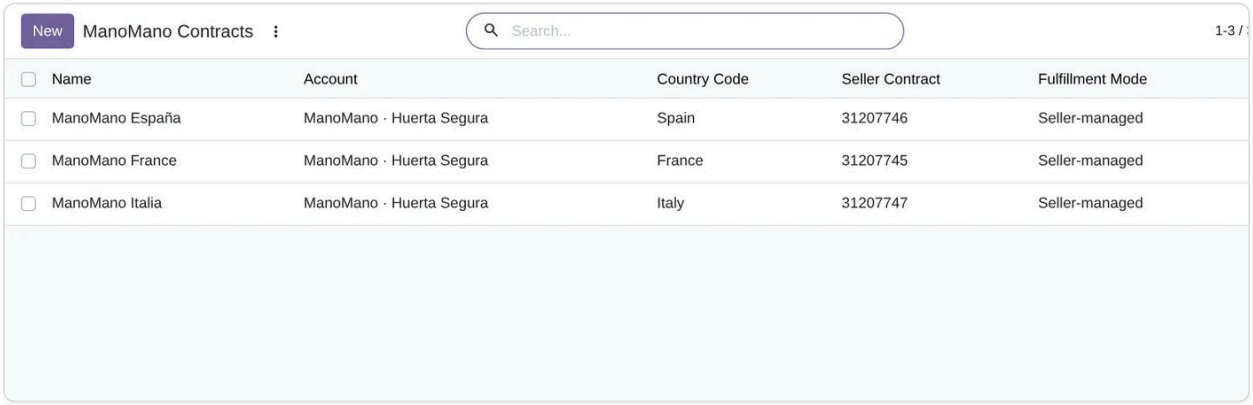
The account has no options to confirm or create documents automatically. Those decisions are made in each country's contract, not in the account. The account connects through FlexigoTech Cloud, which requires the trial or the subscription. Before moving an account to another environment, you must delete its key from FlexigoTech Cloud.

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7 Contracts by country

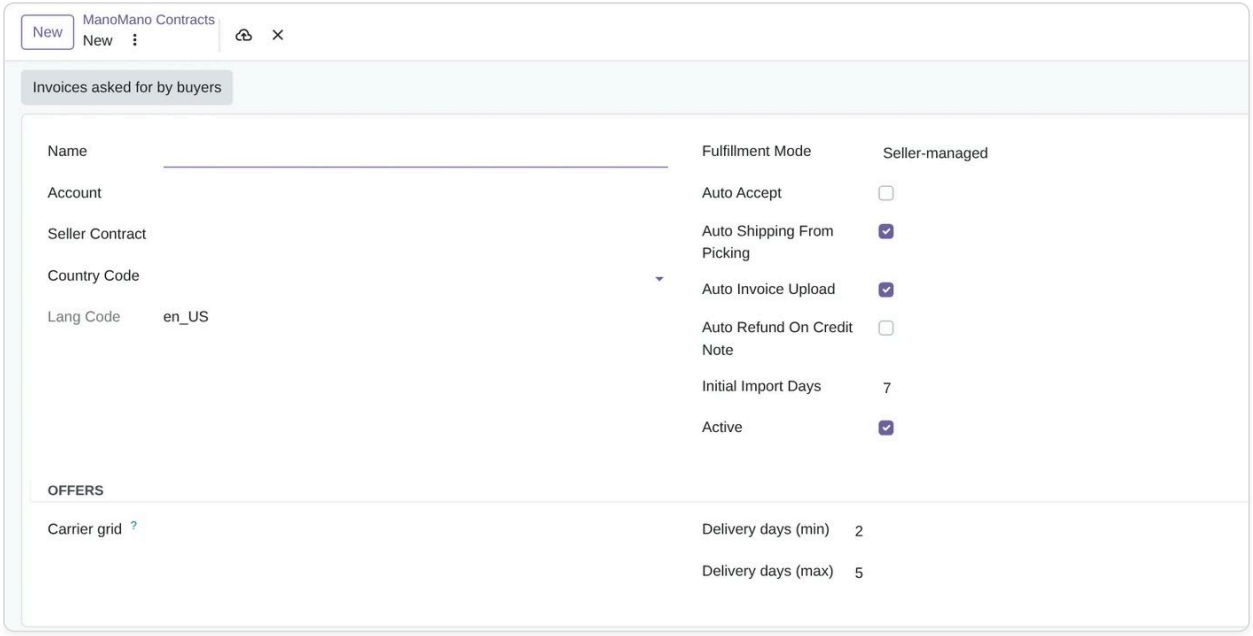
Each ManoMano seller contract has its own record in Odoo, with its country, its language, its fulfilment mode and the automations you want.

It is opened in **ManoMano › Configuration › Contracts**, which shows the **ManoMano Contracts** list. The screenshot shows three contracts from the same account: Spain, France and Italy.



- **Real Odoo 20 screenshot.** The contract list, with its account, its country and its fulfilment mode.

Contracts are not downloaded from ManoMano. You create them yourself with **New** and enter the **Seller Contract** number that ManoMano gives you. From then on, the scheduled task **ManoMano: import orders** pulls the orders of each active contract every 15 minutes.



- **Real Odoo 20 screenshot.** The form for a new contract.

The contract fields

Name	The name by which you see the contract in Odoo.
Account	The ManoMano account it belongs to.
Seller Contract	The ManoMano contract number. It must be a number.
Country Code	**Spain**, **France**, **Italy**, **Germany** or **United Kingdom**.
Lang Code	Filled in automatically from the country.
Fulfillment Mode	**Seller-managed** (the default), **ManoMano Fulfillment** or **Mixed**.
Auto Accept	Off when the contract is created.
Auto Shipping From Picking	On when the contract is created.
Auto Invoice Upload	On when the contract is created.
Auto Refund On Credit Note	Off when the contract is created.
Initial Import Days	How many days back the first order import looks. It is 7 when the contract is created.
Carrier grid	The name of your carrier grid in the ManoMano Toolbox.
Delivery days (min) and Delivery days (max)	They are 2 and 5 when the contract is created.
Active	On when the contract is created.

At the top of the contract is the button **Invoices asked for by buyers**. When you press it, Odoo now handles the invoices that buyers have requested and that are still pending. If you don't press it, the task **ManoMano: invoices asked for by buyers** does it every 2 hours.

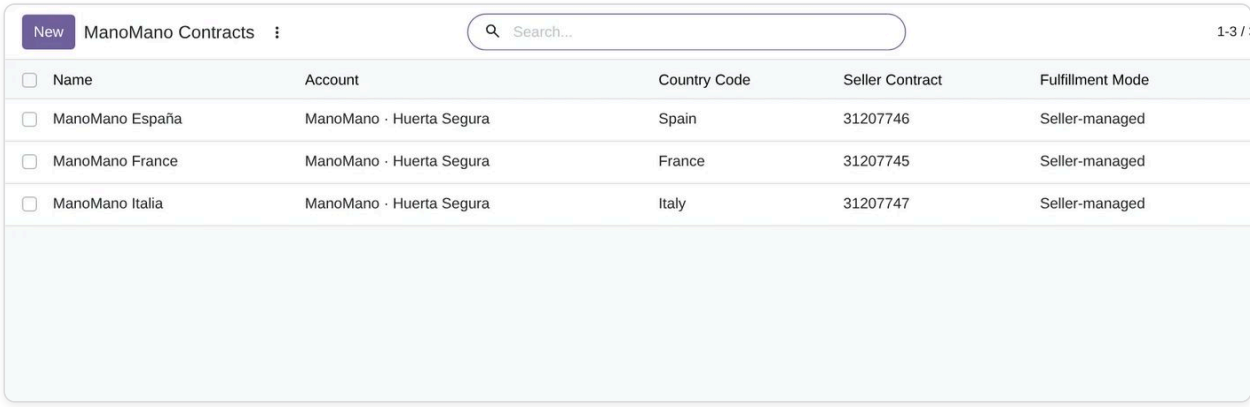
Statuses

The contract has no work statuses. It is either **Active** or archived, and the order task only checks active contracts of active accounts.

Creating a contract

1. **Open the list**

   Go to **ManoMano › Configuration › Contracts**.



- **Real Odoo 20 screenshot.** The **ManoMano Contracts** list.

2. **Press New**

   Choose the **Account**, the **Country Code** and enter the **Seller Contract**.

3. **Adjust the automations**

   Turn **Auto Accept**, **Auto Shipping From Picking**, **Auto Invoice Upload** and **Auto Refund On Credit Note** on or off.

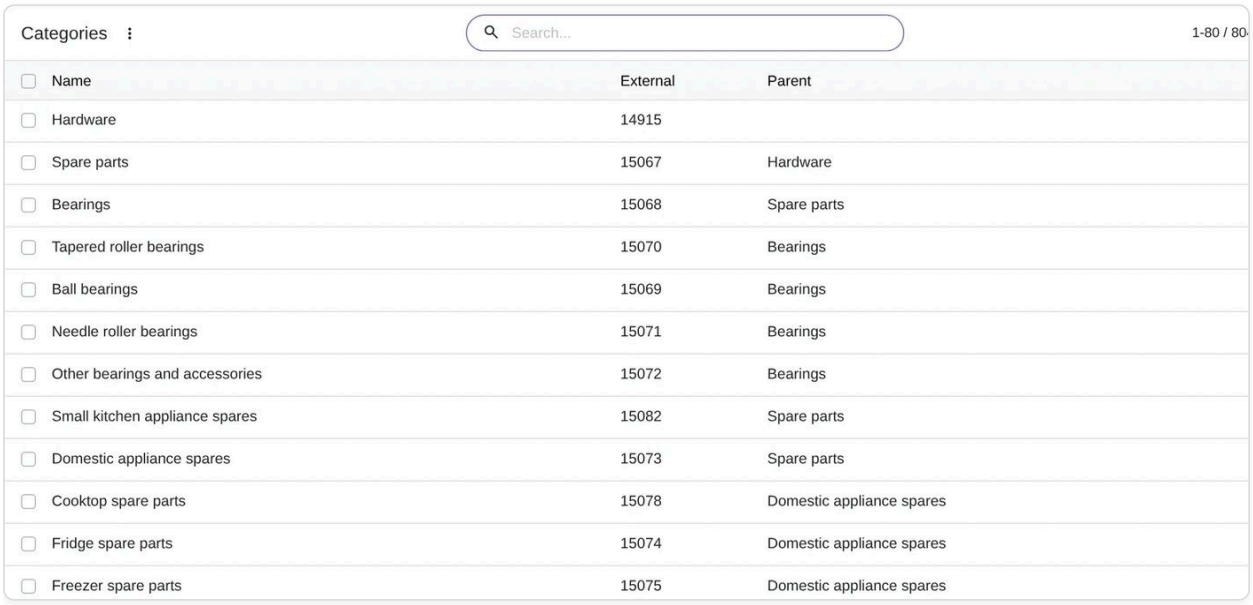
4. **Save**

   From that moment on, the order task includes it in its next run.

> The same ManoMano contract cannot be active twice. If you try, you get «This ManoMano contract is already connected in "..." (company ...): archive it first.» A contract with orders cannot be deleted either: «This ManoMano contract has orders: archive it instead.» And the **Seller Contract** only accepts numbers.

8 Brands, categories and attributes

The connector brings ManoMano's brands, category tree and attributes into Odoo, so you can classify your products before publishing them.



Name	External	Parent
Hardware	14915	
Spare parts	15067	Hardware
Bearings	15068	Spare parts
Tapered roller bearings	15070	Bearings
Ball bearings	15069	Bearings
Needle roller bearings	15071	Bearings
Other bearings and accessories	15072	Bearings
Small kitchen appliance spares	15082	Spare parts
Domestic appliance spares	15073	Spare parts
Cooktop spare parts	15078	Domestic appliance spares
Fridge spare parts	15074	Domestic appliance spares
Freezer spare parts	15075	Domestic appliance spares

- **Real Odoo 20 screenshot.** The **Categories** list, with its **External** ID and its **Parent**.

Where each data set comes from

DATA	WHERE IT IS SEEN	HOW IT ARRIVES
Brands	**ManoMano › Offers › Brands**	The scheduled task **ManoMano: sync brands**, every 7 days.
Categories	**ManoMano › Offers › Categories**	The scheduled task **ManoMano: sync categories tree**, every 7 days.
Attributes	**ManoMano › Offers › Attributes**	They come in together with the category tree, in the same every-7-days task.

The three lists are read-only. The data is ManoMano's and cannot be edited from Odoo. For a brand you see its **Name** and its **External** ID. For a category, also its **Parent**. For an attribute, its **Type** (it can be **List**, **Number**, **Text** or **Boolean**) and whether it is **Required**. The **Value** tab of a list-type attribute shows the options ManoMano accepts.

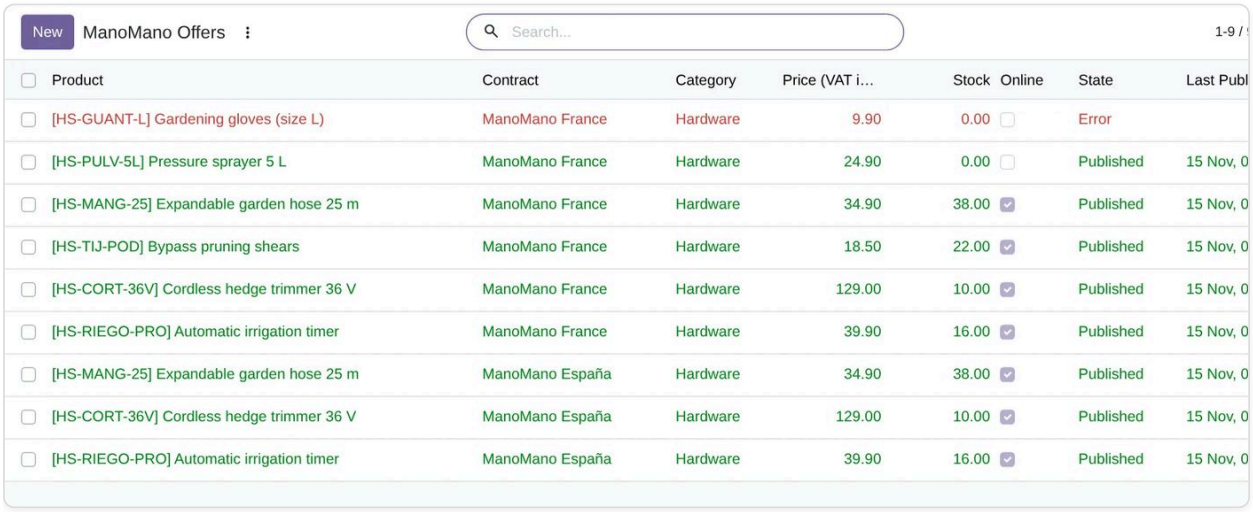
Classifying a product

1. **Open the product**
   Go to its product form and open the **ManoMano** tab.
2. **Choose the brand**
   Fill in **ManoMano brand** with one of the brands imported from ManoMano.
3. **Choose the category**
   Fill in **ManoMano category** with a category from the tree.

> Brands, categories and attributes cannot be created or changed from Odoo. If a brand or category is missing, it will appear in the list the next time the scheduled task syncs. Attributes no longer depend on the category: they are a single list for all of them.

9 Offers

In **ManoMano › Offers › Offers** you see each product you publish on ManoMano, one per contract, with its price, its stock and its status.



New ManoMano Offers

Search...

1-9 /

Product	Contract	Category	Price (VAT i…	Stock	Online	State	Last Publ
[HS-GUANT-L] Gardening gloves (size L)	ManoMano France	Hardware	9.90	0.00	☐	Error	
[HS-PULV-5L] Pressure sprayer 5 L	ManoMano France	Hardware	24.90	0.00	☐	Published	15 Nov, 0
[HS-MANG-25] Expandable garden hose 25 m	ManoMano France	Hardware	34.90	38.00	☑	Published	15 Nov, 0
[HS-TIJ-POD] Bypass pruning shears	ManoMano France	Hardware	18.50	22.00	☑	Published	15 Nov, 0
[HS-CORT-36V] Cordless hedge trimmer 36 V	ManoMano France	Hardware	129.00	10.00	☑	Published	15 Nov, 0
[HS-RIEGO-PRO] Automatic irrigation timer	ManoMano France	Hardware	39.90	16.00	☑	Published	15 Nov, 0
[HS-MANG-25] Expandable garden hose 25 m	ManoMano España	Hardware	34.90	38.00	☑	Published	15 Nov, 0
[HS-CORT-36V] Cordless hedge trimmer 36 V	ManoMano España	Hardware	129.00	10.00	☑	Published	15 Nov, 0
[HS-RIEGO-PRO] Automatic irrigation timer	ManoMano España	Hardware	39.90	16.00	☑	Published	15 Nov, 0

- **Real Odoo 20 screenshot.** The **ManoMano Offers** list with the status of each offer.

Where the data comes from

The scheduled task **ManoMano: sync offers** sends the offers to ManoMano every 15 minutes. The task **ManoMano: pull offer status** pulls their status once a day. **ManoMano: offer competitiveness** also updates the competitiveness data every day.

Offer buttons

Publish	Creates or updates the offer on ManoMano. It is hidden when the offer is already published.
Unpublish	Withdraws the offer from sale. It is only visible when the offer is published.
Search EAN on ManoMano	Searches the ManoMano catalogue for the product by its barcode.
Check competitiveness	Check how your offer compares with other offers for the same product.

Statuses

- **Draft**: the offer exists in Odoo and has not been sent yet.
- **Publishing**: it is being sent to ManoMano.
- **Published**: ManoMano has it and customers can see it.
- **Error**: ManoMano has rejected it. The reasons appear in **ManoMano says**.

- **Unpublished**: you have withdrawn it from sale.

Publish several products at once

1. **Select the products**
   In the product list, tick the ones you want to publish.

2. **Choose Publish on ManoMano**
   It is in the **Actions** menu of the list.

3. **Fill in the wizard**
   Choose the **Contract**, optionally a **Category**, and the **Price Field**.

4. **Click Publish**
   Offers are created for the selected products.

> An offer cannot be deleted from ManoMano: unpublishing means sending it with stock 0. It is only published with a SKU (internal reference) and a price greater than zero. To search by EAN, the product needs a barcode.

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10 ManoFulfillment Stock

This screen shows, for each SKU, the stock you hold in ManoFulfillment warehouses.

It opens at **ManoMano › Stock**, which leads to the **ManoFulfillment Stock** list. The data is not entered by hand: it is pulled from ManoMano by the scheduled task **ManoMano: pull ManoFulfillment stock**, which is active and runs every 6 hours. The list is read-only.

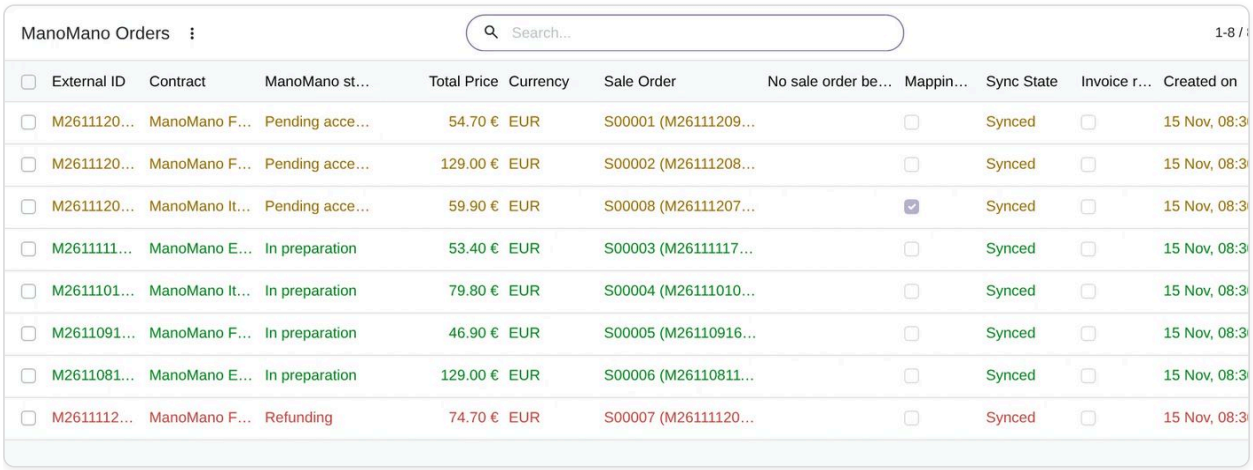
SKU	The product code on ManoMano.
Product	The Odoo product that corresponds to that SKU.
Available for sale	Units that ManoFulfillment can sell now.
Reserved	Units set aside for orders.
Inbound	Units on their way to ManoFulfillment warehouses.
Last Pull	Date and time when the data was last pulled.

These records have no statuses or buttons of their own. The only things that change between one pull and the next are the quantities and the **Last Pull** date.

> You cannot change the quantities from Odoo: they are read-only and come from ManoMano. The task only pulls stock for contracts set to **ManoMano Fulfillment** or **Mixed**.

11 Orders

This is where ManoMano orders arrive as Odoo sales orders, and from here you accept or refuse them, one at a time or in bulk.



- **Real Odoo 20 screenshot.** The **ManoMano Orders** list with its orders and their status on ManoMano.

Orders are imported automatically by the scheduled task **ManoMano: import orders**, which runs every 15 minutes. You see them at **ManoMano › Orders**. If you want to fetch one right away, open the order and click **Refresh**. The first tab of the order, **VAT and invoice**, says whether it comes from a **Professional buyer (B2B)**, with its **Buyer VAT number**, and who issues the invoice, in **Invoice issued by**. If the buyer asks for the invoice on ManoMano, **Invoice requested on** records it, and your sales order and invoice flag it.

Order buttons

Refresh	Requests the order from ManoMano again and updates it. If the import had failed, it imports it now.
Accept on ManoMano	Accepts the order on ManoMano. It only appears when the order is **Pending acceptance** and already has a sales order.
Refuse on ManoMano	Opens the wizard where you choose the reason. It only appears with the order **Pending acceptance**.
Refund on ManoMano	Opens the refund wizard. It appears with the order **In preparation**, **Sent**, **Refunding** or **Refunded**.

The accept, refuse and refund buttons are for ManoMano managers. The Odoo sales order has the same buttons, plus **Update from ManoMano** and a smart button with the order status on ManoMano. In the sales order list, the **From ManoMano** filter shows only those that come from ManoMano, and **Invoice requested on ManoMano**, those with an invoice requested by the buyer.

Statuses on ManoMano

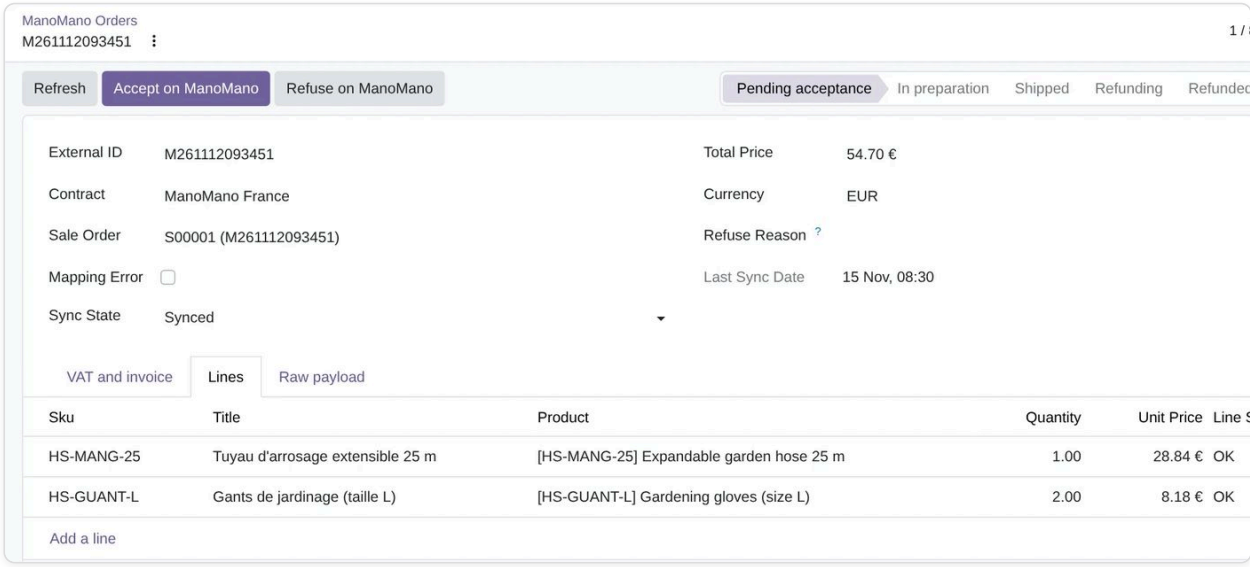
- **Pending acceptance**
- **In preparation**
- **Sent**
- **Refunding**

- **Refunded**
- **Refused**

Accept or refuse an order

1 Open the order

Go to **ManoMano › Orders** and open one that is **Pending acceptance**.



- **Real Odoo 20 screenshot.** A **Pending acceptance** order with its lines.

2 Click Accept on ManoMano

Odoo notifies ManoMano and the order moves to **In preparation**.

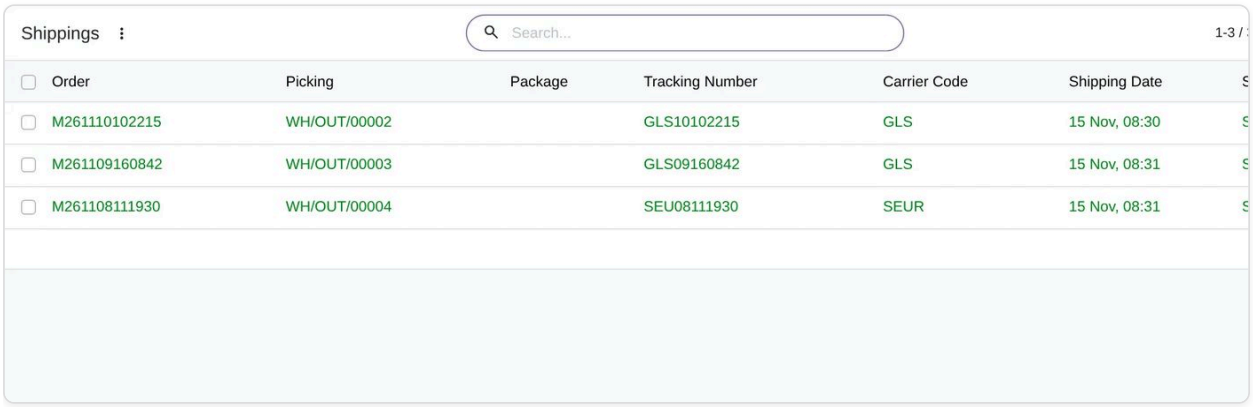
3 Or click Refuse on ManoMano

Choose the reason and confirm with **Refuse**.

> An order whose import failed, and so has no sales order, cannot be accepted. The refusal reason is stored only in Odoo: ManoMano does not receive it.

12 Shipments and carriers

The connector notifies ManoMano of each shipment with its carrier and tracking number, and stores the list of carriers that ManoMano accepts.



Real Odoo 20 screenshot. Shipment list with order, delivery order, tracking number, carrier code and status.

Where each piece of data comes from

When you validate an outgoing delivery of a ManoMano order, Odoo creates the shipment and notifies ManoMano. If the shipment cannot be notified, it stays as **Error**, and the task **ManoMano: retry failed operations** retries it every 30 minutes. You can also send it yourself with the **Send to ManoMano** button on the delivery order. Shipments are at **ManoMano › Shippings**.

Carriers are at **ManoMano › Configuration › Carriers**. They come from a list included in the connector. The **Refresh from defaults** button adds any that are missing without touching the ones you already have.

Buttons

Send manually	On the failed shipment: opens a wizard to notify it by hand. It only appears when the shipment is in **Error**.
Send to ManoMano	On the delivery order: sends the tracking now. It only appears when the delivery order is validated and its shipment is **Not sent yet** or in **Error**.
Refresh from defaults	On the carrier: restores any carriers that are missing from the list.

Shipment statuses

Draft	Shipment created and not yet notified.
Sent	ManoMano already has the tracking.
Error	It could not be notified. It is retried automatically, unless ManoMano has rejected it.

Steps for a failed shipment

1. **Open the shipment in error**
   Go to **ManoMano › Shippings** and open the shipment that is in **Error**.

2 **Click Send manually**

The wizard opens with the order.

3 **Fill in the tracking**

Enter the **Tracking Number** and choose the **ManoMano carrier**.

4 **Click Create**

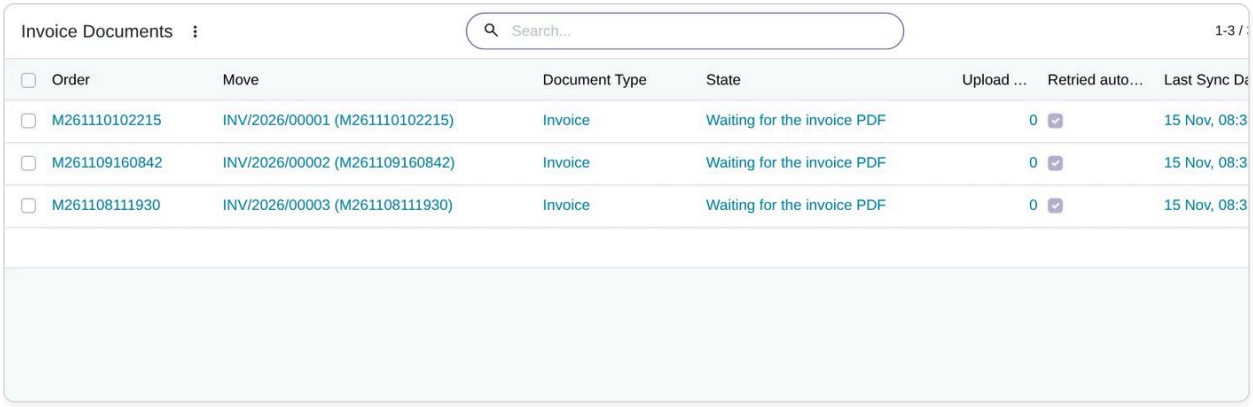
The shipment is notified to ManoMano and the failed one is marked as sent.

> ManoMano only accepts shipments for accepted (in preparation) or shipped orders. With any other status, the wizard responds "ManoMano only allows creating shippings for accepted orders (in preparation) or shipped ones. Current status: .... Accept the order first." It also does not accept an empty tracking number or a shipment without a carrier.

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13 Invoices and refunds

The connector uploads to ManoMano the invoices of your orders and sends refunds when you post a credit note.



- **Real Odoo 20 screenshot.** **Invoice Documents** list with order, journal entry, document type and status.

Invoices are at **ManoMano › Invoice Documents** and refunds at **ManoMano › Refunds**. The data for both is created when you post in Odoo an invoice or a credit note for a ManoMano order. The task **ManoMano: retry failed operations** repeats whatever failed every 30 minutes, and the task **ManoMano: invoices asked for by buyers** handles the invoices buyers request every 2 hours. If the invoice is issued by ManoMano (stated in **Invoice issued by** on the order), the connector does not upload yours; if it is still pending and the order has not shipped, the upload waits until ManoMano decides when it ships.

Buttons

Check in ManoMano and upload	Only appears on a document in **Error**, for whoever manages ManoMano. Opens the manual upload wizard.
Already on ManoMano	Only appears on a document in **Error**. You mark it as resolved because you have checked it is already on ManoMano, and it is not uploaded again.
Upload to ManoMano	On the Odoo invoice, it only appears if its upload failed.

Refund manually	Only appears on a refund in **Error**, for whoever manages ManoMano.

Statuses

Invoice document	**Draft**, **Waiting for the invoice PDF**, **Uploaded** and **Error**.
Refund	**Draft**, **Sent** and **Error**.

Uploading an invoice that failed

1. **Open the document**
   Go to **ManoMano › Invoice Documents** and open the one in **Error**.
2. **Check on ManoMano**
   See whether the document is already there.
3. **Press the appropriate button**
   Already on ManoMano marks it as resolved. **Check in ManoMano and upload** opens the wizard, where you attach the PDF and press **Upload**.

> ManoMano only accepts a credit note after an invoice for the same order has been uploaded. The wizard only accepts PDF files, and the refund is sent for whole products of the order, never for an amount.

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14 Translation coverage

This tool generates a CSV report showing which products have their data translated for each contract's language.

You'll find it under **ManoMano › Tools › Translation Coverage**. The menu opens a window called **Translation Coverage Report**, not a list of records.

Where the data comes from

The report isn't filled in by any scheduled task. You generate it yourself when you need it, using the **Generate** button in that window.

The window's fields and buttons

Contract	The ManoMano contracts you want the report for. You can choose several, and at least one is required.
Generate	Creates the report in CSV format. While no file has been generated, the button is visible; once a file exists, it disappears.
Csv File	The generated report. It is read-only and appears when generation finishes.
Csv Filename	The name the report is downloaded under. It is also read-only.

Close	Closes the window.

How to use it

1. **Open the tool**
   Go to **ManoMano › Tools › Translation Coverage**.
2. **Choose the contracts**
   Fill in **Contract** with the contracts you want to review.
3. **Press Generate**
   The **Csv File** appears with its name, ready to download.
4. **Close the window**
   Press **Close** when you've finished.

> The window only generates the report. It doesn't translate anything or change products or offers: it shows what's missing, it doesn't fix it.

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15 What runs automatically

The connector comes with ten scheduled tasks that run on their own, all active when you install it.

TASK	FREQUENCY	WHAT IT DOES
ManoMano: import orders	Every 15 minutes	Fetches ManoMano orders whose status has changed and creates their sale orders.
ManoMano: sync offers	Every 15 minutes	Sends offers that need updating to ManoMano.
ManoMano: retry failed operations	Every 30 minutes	Retries the shipment, refund and invoice uploads that were left in error.
ManoMano: invoices asked for by buyers	Every 2 hours	Handles the invoices buyers request.
ManoMano: pull ManoFulfillment stock	Every 6 hours	Pulls the ManoFulfillment stock.
ManoMano: pull offer status	Daily	Fetches from ManoMano the status of the offers sent.
ManoMano: offer competitiveness	Daily	Checks the competitiveness of the offers.
ManoMano: cleanup logs	Daily	Deletes old API call logs, according to each account's retention days.
ManoMano: sync brands	Every 7 days	Updates the ManoMano brand catalogue.

TASK	FREQUENCY	WHAT IT DOES
ManoMano: sync categories tree	Every 7 days	Updates the ManoMano category tree and attributes.

Frequencies are changed under **Settings › Technical › Automation › Scheduled Actions**, with developer mode activated.

> A paused account, or one with its circuit open, isn't synchronised until it is resumed.

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16 If something fails

The most common cases, with the message you'll see and where to look or what to press to resolve it.

No test or FlexigoTech Cloud subscription	The connector doesn't talk to ManoMano. Before sending anything, Odoo warns you that you need to subscribe, and it doesn't mark or send anything.
«ManoMano authentication failed (...). Please verify the API key on account '...'.»	ManoMano returned 401 or 403. Check the account's key, re-enter it if needed and press **Test Connection**. The account is marked with **Authentication error**.
"Only a ManoMano manager can accept or refuse ManoMano orders."	Accepting or rejecting orders requires the ManoMano manager group. Ask an administrator to assign it to you.
A ManoMano order without a sale order	In **ManoMano › Orders**, check the columns **No sale order because** and **Mapping Error**. The order failed to import and will be retried on every run until the cause is fixed.
An invoice, shipment or refund in error	These are retried automatically every 30 minutes, except those ManoMano rejected. Those stay in error: open them and use their manual action.
"ManoMano answered 207 without a result for this order: it is not confirmed. Check the order in ManoMano."	Odoo can't mark the order as accepted or rejected. Press **Refresh** on the order and compare with ManoMano.
I don't know what ManoMano replied	Open the API call log: each line shows the path, the HTTP code, the attempt and the error type. Opening it shows you the request and the response.

After 5 consecutive failed calls, the account is paused and its followers are notified. It resumes on its own, and **Test Connection** tries straight away. If FlexigoTech Cloud blocks calls for an account, the scheduled tasks skip it without marking or deleting anything.

17 Support

Get in touch to install it, configure it or with any question. On the Standard plan we reply within 1 working day; on Pro, within 4 working hours, and if needed we can go through it on a video call. Tell us your Odoo version, the module version and, if there is an error, its full text.

Email

To install it, set it up or for any question.
comercial@flexigotech.com

On the web

The connector page, with the guide and the prices.
flexigotech.com/en/odoo-manomano-connector.html

On Odoo Apps

The module page on the Odoo store.
apps.odoo.com

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