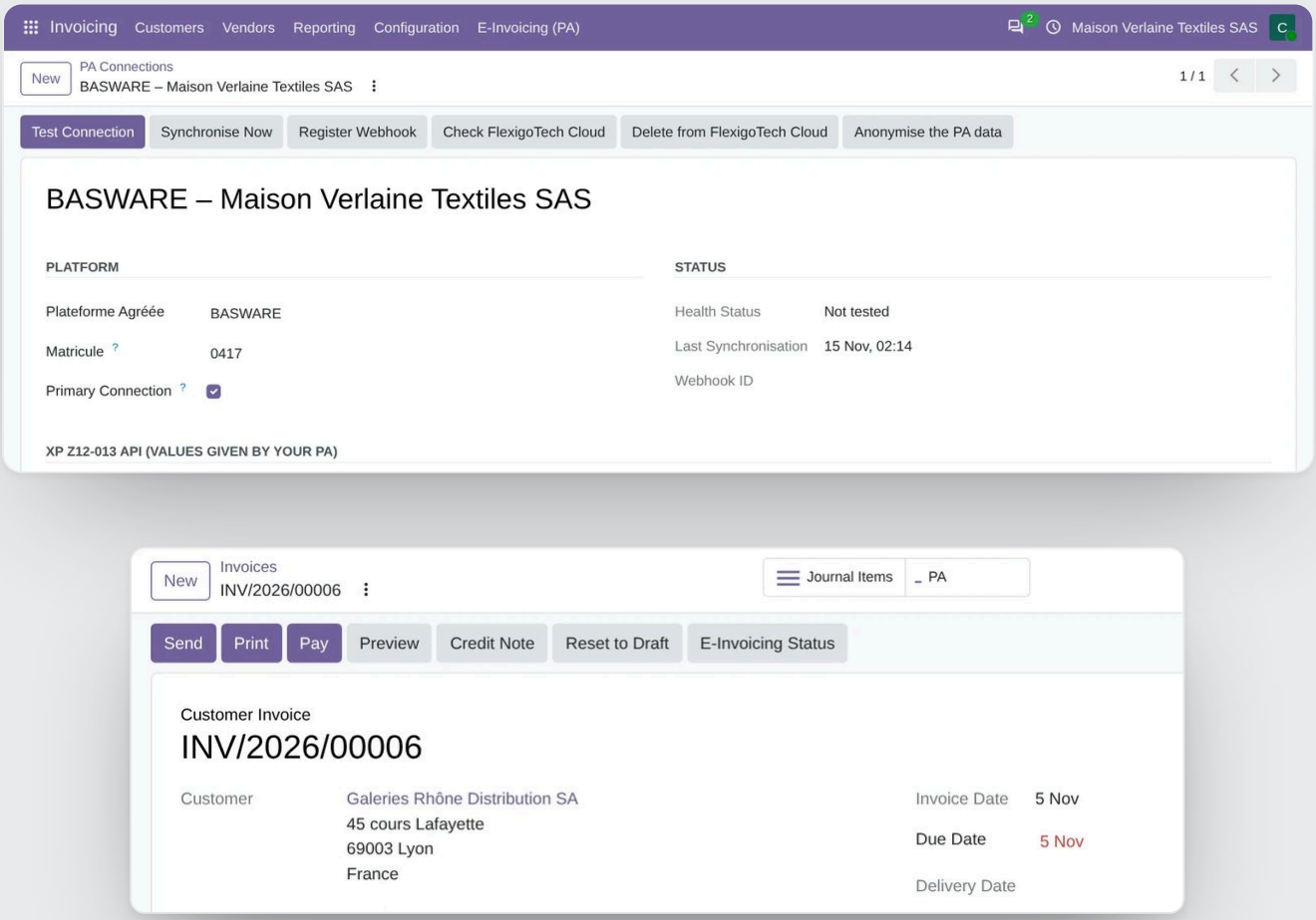
USER MANUAL · INVOICING AND TAX

Factur-X & PA France connector for Odoo

For those who already have the connector: install it, activate it, connect it, set it up and use it, step by step.

Module version 20.0.2.1.7 | Odoo 20 screenshots | Edition of 15-11-2026



Real Odoo 20 screenshot. A connection to the PA and, alongside it, a customer invoice with the E-Invoicing Status button in the header. The PA is an example, in a demo with a simulator.

Contents

On the right, the page where each section starts. Menu and button names are those of Odoo in English.

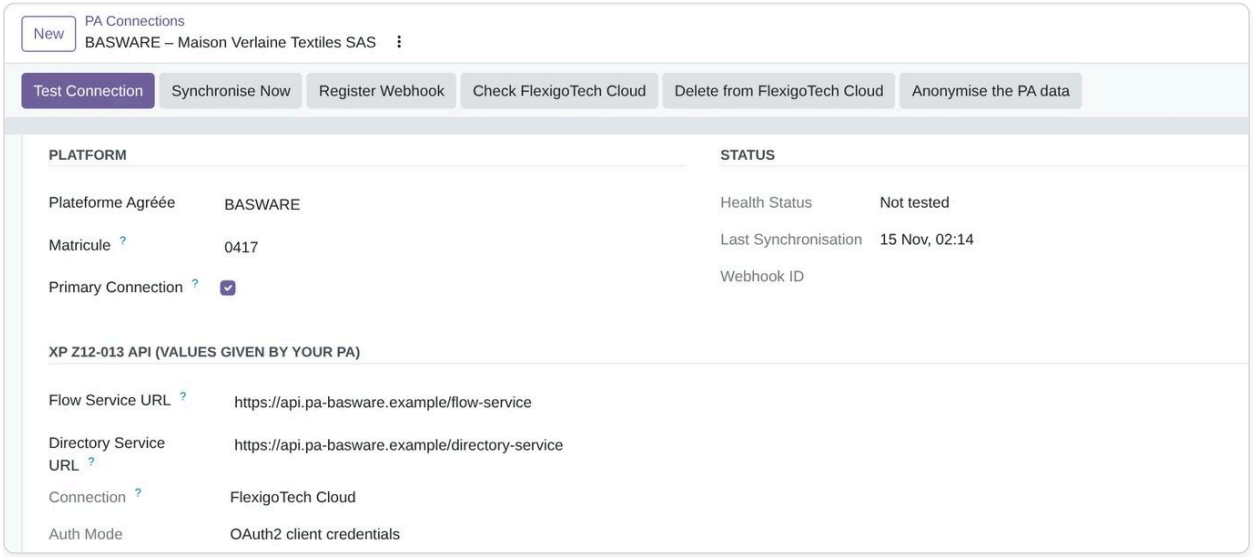
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This manual describes version 20.0.2.1.7 of the module (Odoo branch 20.0, commit bd83fd806). Everything it says comes from its code: menus, buttons, fields, scheduled actions and error messages.

The screenshots come from a test Odoo 20 database, with a made-up company and data and no real connection to Factur-X & PA France. In Odoo 17, 18 and 19 the module has its own version: if something on your screen does not match, write to us.

1 What it is and where it is

The connector links your Odoo with your Plateforme Agréée (PA) through the AFNOR XP Z12-013 API: it sends your customer invoices, deposits the e-reporting that Odoo prepares and brings in the supplier invoices and the life-cycle statuses. Everything hangs from its own menu under Invoicing.



- **Real Odoo 20 screenshot.** The connection to the PA, with its buttons and its health status. The PA is an example, in a demo with a simulator.

Invoicing › E-Invoicing (PA)	App menu. It contains **Invoicing › E-Invoicing (PA) › PA Flows**, with the sending and receiving of documents to the PA, **Invoicing › E-Invoicing (PA) › Export Evidence**, which opens the **Export E-Invoicing Evidence** window, and **Invoicing › E-Invoicing (PA) › PA API Log**, with the record of each call to the PA.
Invoicing › Configuration › PA Connections	The list of your connections to the PA.
Invoicing › Configuration › Plateformes Agréées	The list of Plateformes Agréées published by the DGFiP, which the module brings in so you can choose yours.

Outside its menu, on invoices it adds the **Send to PA** (on registered customer invoices) and **E-Invoicing Status** buttons, and at the top right the **PA** button, showing the latest life-cycle status, which opens the flows for that invoice. In the invoice list it adds the **PA Life-Cycle Status** column. On the contact form it adds the **French e-invoicing** group on the **Invoicing** tab, and in the Invoicing settings, the **French E-Invoicing (Plateforme Agréée)** block, with access to the connections and the **INSEE Sirene** key.

The menus depend on the user's group in France E-Invoicing: **Export Evidence** and **PA API Log** belong to the Manager group, and **PA Connections** to the Administrator group.

2 Before you start

Gather this before installing the connector and creating the first PA.

- A contract with your PA that includes its AFNOR XP Z12-013 API and, from it, the Flow Service URL, the Directory Service URL if it offers the directory, the OAuth2 token URL, the Client ID, the client secret and the PA's 4-digit matricule.
- The permissions your PA requires to deposit invoices and download flows with those credentials.
- That your PA is on the DGFiP's official list and that its URLs are on its own domain: FlexigoTech Cloud only calls addresses on the website or contact email domain of a PA on that list, or on their subdomains.
- The SIRET or SIREN of your company and of your French customers, on their records: an invoice cannot be sent without the customer's, and a status needs both.
- Odoo 17, 18, 19 or 20, Community or Enterprise, on Odoo.sh or on your own server. It does not work on Odoo Online, which does not allow installing third-party modules.
- An Odoo administrator user: only an administrator can see and use the client secret and the deletion and anonymisation actions for a PA.
- A FlexigoTech Cloud subscription or its trial: without them the connector does not talk to your PA.
- To complete customers from Sirene, your INSEE Sirene API key (portail-api.insee.fr).
- If you want your PA to notify Odoo immediately, which is optional: the FLEXIGO_FERNET_KEY environment variable on the Odoo server and your Odoo reachable from the internet.

> The connector does not register you with your PA, does not obtain its API credentials or permissions for you, and is not a PA nor sends anything to the PPF. You must have all of that sorted with your PA before you start.

3 Installation

The module is installed like any third-party Odoo module. An administrator is required.

How to get it

From its Odoo Apps page (**https://apps.odoo.com/apps/modules/20.0/flexigo_france_pdp**) or from the connector's page on flexigotech.com. Choose the Odoo version you use: each version is a separate module.

The module depends on `flexigotech_cloud`, the connection to FlexigoTech Cloud. On the Odoo Apps page, the module lists it under «Community Apps Dependencies» and its price already includes it; it is also free and has its own page (**https://apps.odoo.com/apps/modules/20.0/flexigotech_cloud**). Put both folders together in the same modules path and Odoo installs `flexigotech_cloud` at the same time.

On Odoo.sh

1. **Upload the folders to your repository**
   Copy `flexigo_france_pdp` and `flexigotech_cloud` into your project branch, in your modules folder, and push.

2. **Wait for Odoo.sh to build the branch**
   When it finishes, both modules are in the branch.

3. **Install the app**
   In **Apps**, click **Update Apps List** (with developer mode), remove the **Apps** filter from the search, search for "Factur-X" and click **Activate**.

On your server

1. **Copy the folders**
   Leave `flexigo_france_pdp` and `flexigotech_cloud` in a folder that is in your Odoo `addons_path`.

2. **Restart Odoo**
   So that it reads the new modules.

3. **Install the app**
   In **Apps**, **Update Apps List**, remove the **Apps** filter from the search, search for "Factur-X" and click **Activate**.

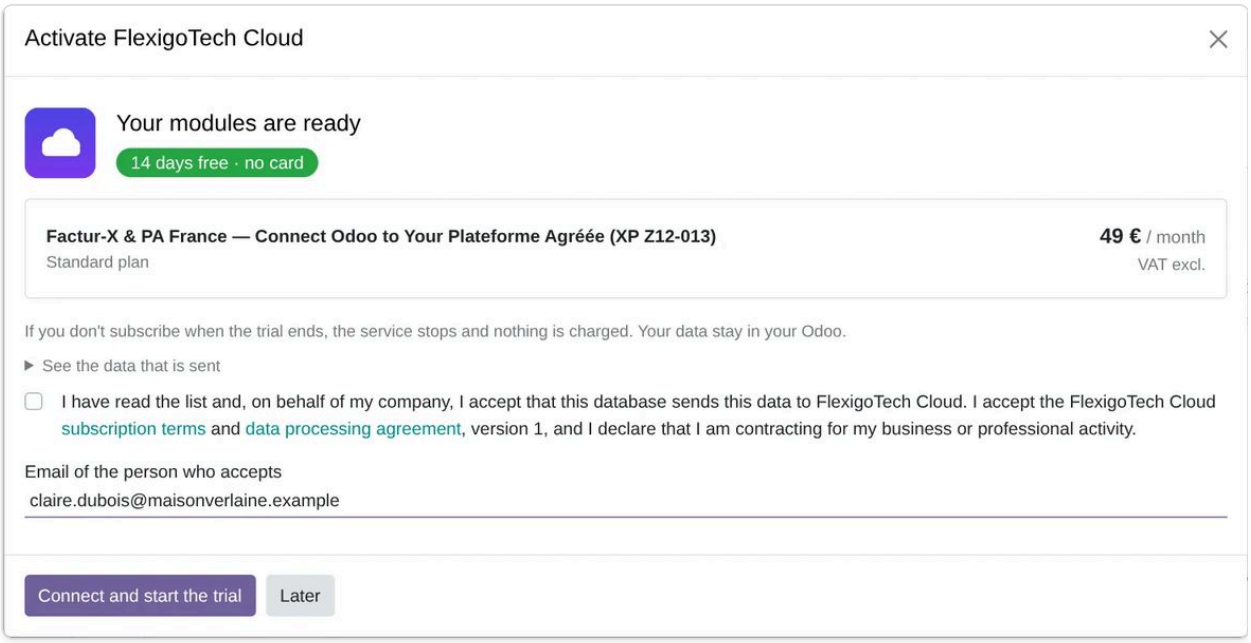
> When installed, Odoo also installs the apps the module depends on: French e-invoicing (`l10n_fr_pdp`) and UBL and CII invoices (`account_edi_ubl_cii`), both from Odoo. If you already use them, nothing you have changes.

USER MANUAL · FACTUR-X & PA FRANCE

4 Activate FlexigoTech Cloud: the 14-day trial

Calls to your PA go through FlexigoTech Cloud, the FlexigoTech service that stores your credentials encrypted. Until the database is connected and the module has a trial or subscription, the connector does not talk to your PA.

1. **Click Activate in the top bar**
   It appears as soon as you install the module. It opens the **Activate FlexigoTech Cloud** window, with the Standard plan and its 14 free days, no card required.



- **Real Odoo 20 screenshot.** The activation window: read the list of data, tick the box and enter your email.

2 **Accept and enter your email**

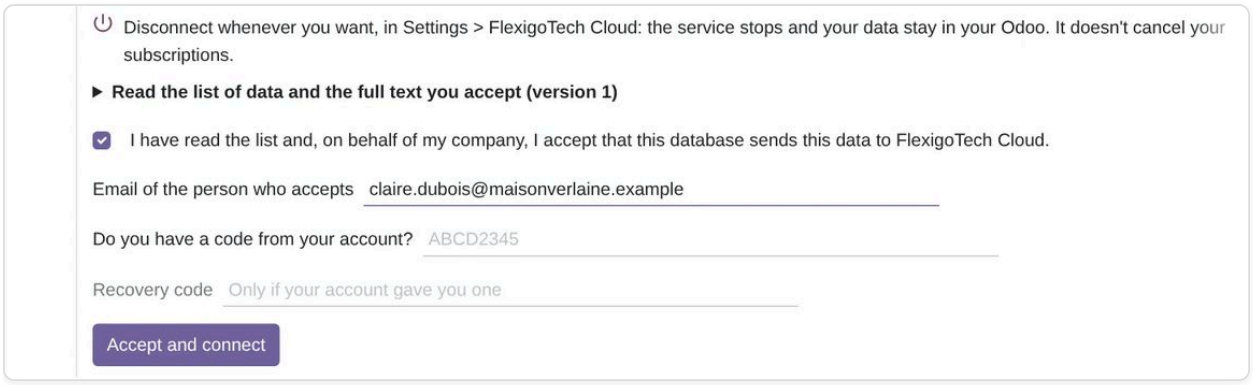
Tick "I have read the list and, on behalf of my company..." (it includes the subscription terms and the data processing agreement) and enter the **Email of the person who accepts**.

3 **Click Connect and start the trial**

Odoo registers the database with FlexigoTech Cloud and starts the module's trial. If you want to leave it for later, **Later** closes the window.

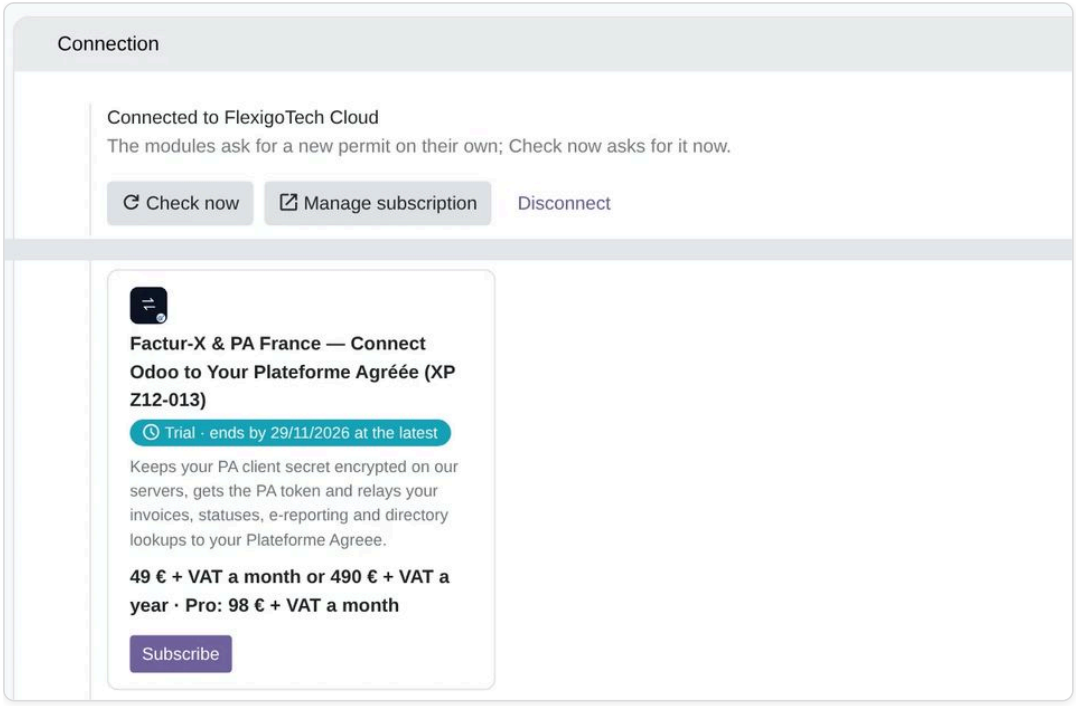
The same, from Settings

In **Settings › FlexigoTech Cloud** is the full list of what the database sends. Tick the box, enter the email and click **Accept and connect**. If you already have an account at app.flexigotech.com, the field **Do you have a code from your account?** links the database to it (the code is valid for 10 minutes).



- **Real Odoo 20 screenshot.** Settings › FlexigoTech Cloud, before connecting: the ticked box, the email and **Accept and connect**.

With the database connected, the **Modules** block shows each module with its status: **On trial** and the date it ends, **Subscribed**, etc. From there you choose the plan (Standard or Pro, monthly or yearly) and click **Subscribe**: payment is made on the Stripe page, outside Odoo.



- **Real Odoo 20 screenshot.** Settings › FlexigoTech Cloud with the database connected and the connector on trial.

PLAN	PRICE	INCLUDES
Standard	€49 per month or €490 per year	Support response within 1 business day, up to 3 accounts
Pro	€98 per month or €980 per year	Response within 4 business hours, up to 10 accounts and video call if needed

Prices exclude VAT. If you do not subscribe when the trial ends, the service stops and nothing is charged; your data stays in your Odoo. **Check now** requests permission immediately (otherwise the module renews it automatically every 6 hours).

> On a neutralised copy (staging) or on a database with demo data you cannot start a trial: Settings says so with "This database is a neutralised copy or has demo data, so trials can't be started here."

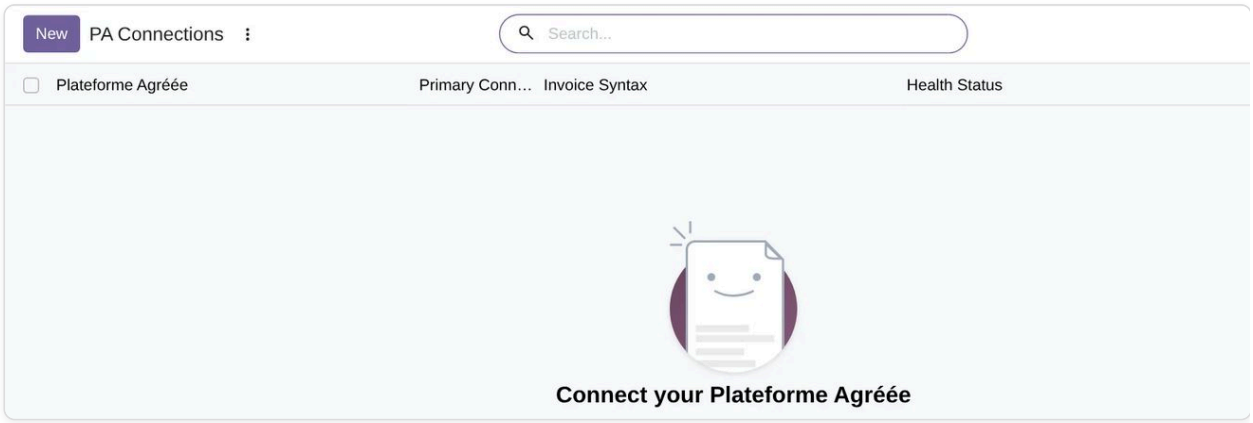
USER MANUAL · FACTUR-X & PA FRANCE

5 Connecting your PA

Each PA is created in **Invoicing › Configuration › PA Connections**.

1. **Open the PA menu**

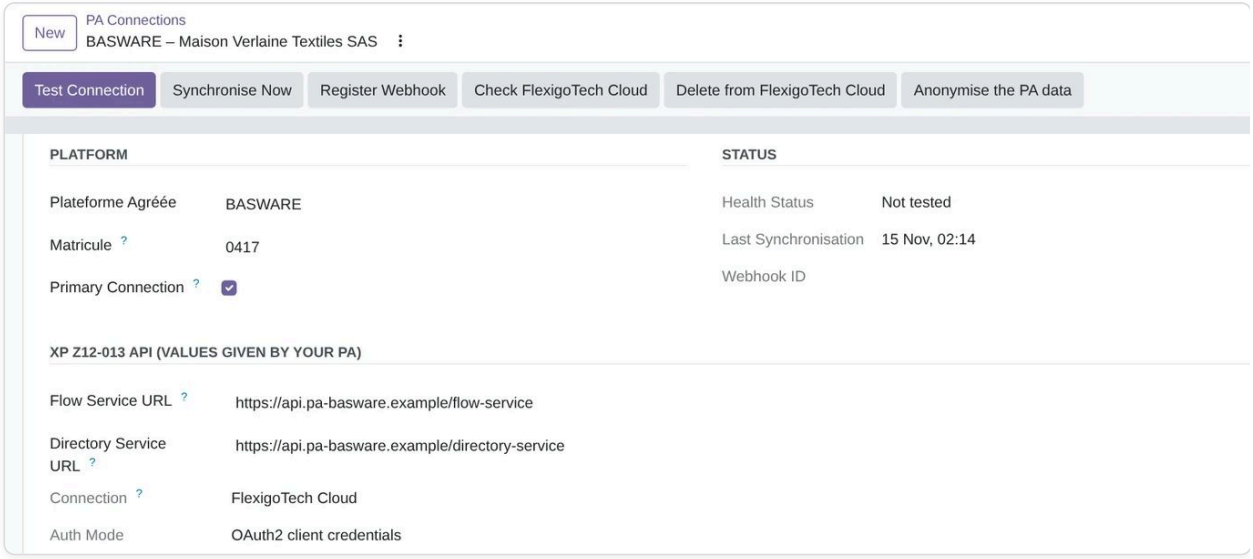
   Go to **Invoicing › Configuration › PA Connections**. If there are none yet, the list is empty and invites you to connect your Plateforme Agréée.



- **Real Odoo 20 screenshot.** The empty PA Connections list, before creating the first one.

2 Click New

The new PA form opens. In **Plateforme Agréée** choose your PA and in **Matricule** enter the 4-digit matricule your PA gave you.



- **Real Odoo 20 screenshot.** The PA form, with the XP Z12-013 API details. The PA is an example, in a demo with a simulator.

3 Fill in the API details

In the **XP Z12-013 API (values given by your PA)** group enter the **Flow Service URL**, the **Directory Service URL** if your PA offers the directory, the **OAuth2 Token URL** and the **Client ID**. The URLs must be https, without a port, query or fragment. **Auth Mode** stays on **OAuth2 client credentials**, the only one FlexigoTech Cloud uses.

4 Enter the client secret and give consent

Tick **I agree that FlexigoTech Cloud keeps my PA client secret** and enter the secret in **Client Secret (FlexigoTech Cloud)**. The **Connection** always goes through **FlexigoTech Cloud** and can't be changed.

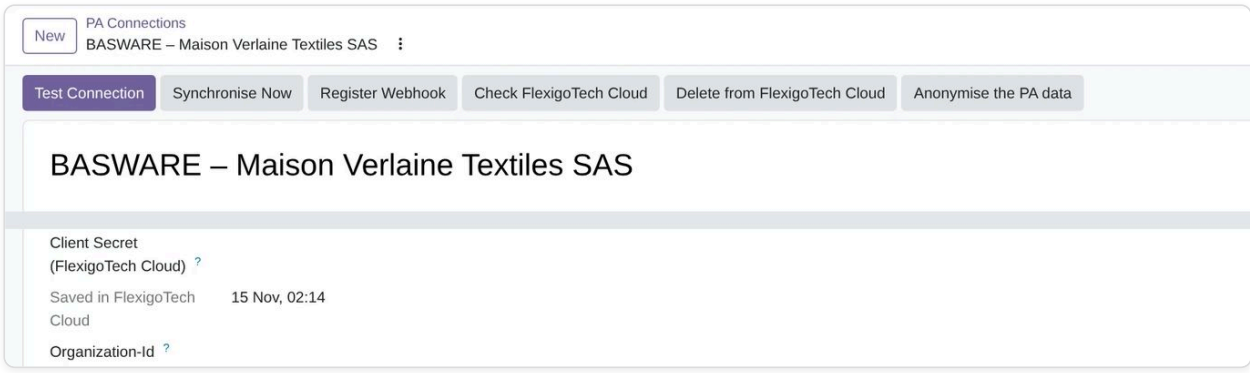
5 Choose the format and options

In **Invoice Syntax** choose **UBL 2.1 (CIUS FR)**, **UN/CEFACT CII (EN 16931)** or **Factur-X (PDF/A-3)**, and tick **Primary Connection**: invoices and the company's e-reporting go out through that connection. **Send E-**

Reporting Through This PA is ticked by default, and then Odoo asks for the **E-Reporting Start Date** to save; if you are not yet going to send e-reporting through this PA, untick it.

6 **Save**

The secret travels once to FlexigoTech Cloud and does not stay in Odoo. Afterwards the date and time appear in **Saved in FlexigoTech Cloud**.



- **Real Odoo 20 screenshot.** The saved PA, with the date it was saved in FlexigoTech Cloud. The PA is an example, in a demo with a simulator.

7 **Test the connection**

Click **Test Connection**. FlexigoTech Cloud requests the token from your PA and Odoo calls its flow service, and the directory one if you have set it. If it responds, "Connection OK." appears and **Health Status** changes from **Not tested** to **OK**; if not, it changes to **Error** and **Health Message** explains why.

> Only an administrator can see the client secret and the **Delete from FlexigoTech Cloud** button. Whoever ticks the consent accepts that FlexigoTech Cloud stores your PA's secret encrypted and that your calls to it pass through FlexigoTech Cloud, without storing their content. The secret is deleted when you delete it here or when the subscription ends.

Once connected, data arrives on its own: the **[France PA] Synchronise flows with the PA** task synchronises the flows every 15 minutes, and **Synchronise Now** does it immediately.

Instant notifications (webhook)

With **Register Webhook**, your PA notifies Odoo of each new flow it has for you, such as a supplier invoice or a status update, and Odoo fetches it at that moment, without waiting for the scheduled task. The PA's responses to what you send do not come in the notification: they still arrive with the scheduled task or with **Refresh From PA**. Odoo gives the PA its own address to send notifications to, so your Odoo must be reachable from the internet. The key your PA uses to sign notifications is stored encrypted in Odoo, and for that the Odoo server needs the environment variable FLEXIGO_FERNET_KEY set to a Fernet key. You can generate one with `python3 -c 'from cryptography.fernet import Fernet; print(Fernet.generate_key().decode())'`.

> Without FLEXIGO_FERNET_KEY, **Register Webhook** gives an error ("The FLEXIGO_FERNET_KEY environment variable is not set: PA secrets cannot be stored. Contact your system administrator.") and flows keep arriving through the 15-minute task. If you change the key, Odoo can no longer read the one it stored: click **Register Webhook** again.

6 PA options

They are in the **Exchanges** group of the PA form, plus **Primary Connection** and **Matricule** in the **Platform** group.

OPTION	DEFAULT	WHAT IT DOES
Primary Connection	Unticked	Invoices and the company's e-reporting go out through this connection, and the directory is queried through it. There can be only one per company.
Invoice Syntax	**UBL 2.1 (CIUS FR)**	The format of the invoices you deposit. The other two options are **UN/CEFACT CII (EN 16931)** and **Factur-X (PDF/A-3)**.
Send E-Reporting Through This PA	Ticked	The e-reporting Odoo prepares goes to this PA instead of to Odoo's platform. It only applies on the primary connection.
E-Reporting Start Date	Empty	The first day of your company's e-reporting obligation. It is required to save while the previous box is ticked.
E-Reporting Periodicity	The company's	How often the e-reporting is transmitted, depending on the VAT regime. It is the same setting as Odoo's e-reporting: if you change it here, it changes for the company.
Matricule	Empty	The 4 digits of your PA. Without them, neither the statuses nor the e-reporting go out.
Organization-Id	Empty	Only if your PA gives you access to another company's account: Odoo sends it with every call.

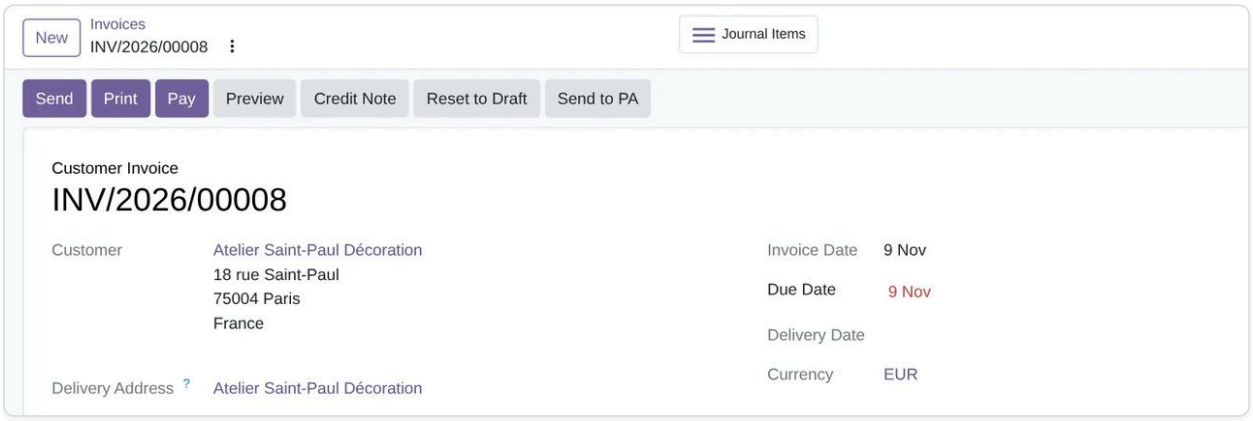
> Without a connection marked as **Primary Connection**, **Send to PA** sends nothing and Odoo says "Company … has no primary PA connection. Configure one in Accounting > Configuration > PA Connections.". If you mark another one on the same company, it won't let you save it: "Company … already has a primary PA connection."

Invoices are deposited in the format of the primary connection. Life-cycle statuses always go as CDAR messages, and the e-reporting, in FRR, whichever format you choose.

The matricule is checked on save: it must be 4 digits ("The PA matricule must be exactly 4 digits."). Your PA assigns it; you don't choose it.

7 Sending invoices to the PA

From the registered customer invoice you deposit it with your PA, which delivers it to the customer.



- **Real Odoo 20 screenshot.** Registered customer invoice with the **Send to PA** button at the top.

Sending is not automatic. The **Send to PA** button appears on registered customer invoices and credit notes. It is hidden if the invoice is in draft, if it is a vendor bill, or if the sending is already pending or accepted. To see it you need this module's user permission. If the PA replied **Error**, it appears again so you can send it another time.

Only customer invoices for companies established in France, with a SIRET or SIREN on their record, go out. Otherwise, the button sends nothing and warns you that this sale goes through e-reporting.

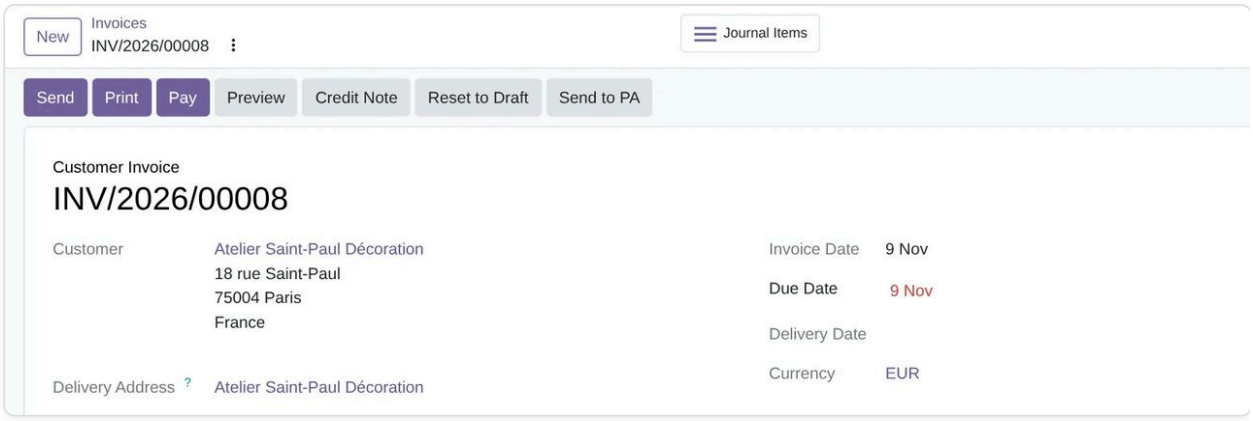
When you press it, Odoo generates the file in the format of the primary connection (UBL, CII or Factur-X, which is the PDF of the invoice with the CII inside) and the module deposits it with your PA. If Odoo's builder raises warnings, nothing is sent and you see them on screen. Each deposit is recorded in **Invoicing › E-Invoicing (PA) › PA Flows**.

Send to PA	Deposits the invoice with the PA.
E-Invoicing Status	Opens the window to send a life-cycle status for this invoice. It doesn't appear if the invoice is not registered or has not yet gone through the PA.

On the invoice, the **PA** button shows the latest life-cycle status and opens its flows; in the invoice list you see it in the **PA Life-Cycle Status** column. The PA's response to the deposit is in the flow, under **PA Acknowledgement**: **Pending**, **Accepted by the PA** or **Error**.

Life-cycle statuses arrive with the task **[France PA] Synchronise flows with the PA**, which runs every 15 minutes, or immediately if you registered the webhook. In the flow of a sending, **Refresh From PA** requests the PA's response to that deposit again.

1. **Open a registered customer invoice**
   The **Send to PA** button appears.



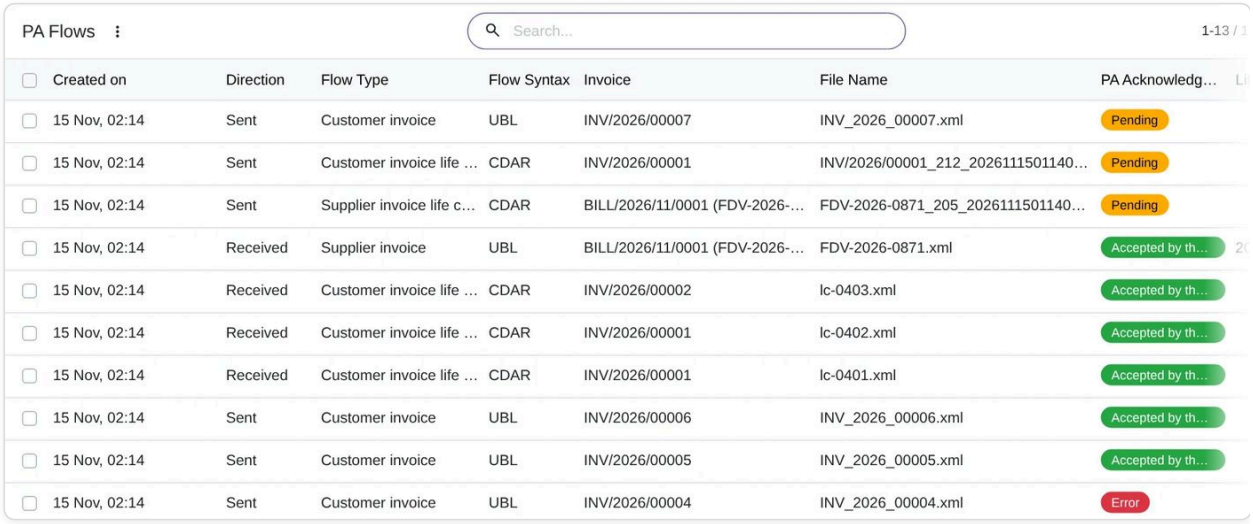
- **Real Odoo 20 screenshot.** Registered invoice pending sending.

2 **Press Send to PA**

The invoice is deposited with your PA and its flow stays at **Pending** until the PA responds.

3 **Open Invoicing › E-Invoicing (PA) › PA Flows**

The flow appears there with its status.

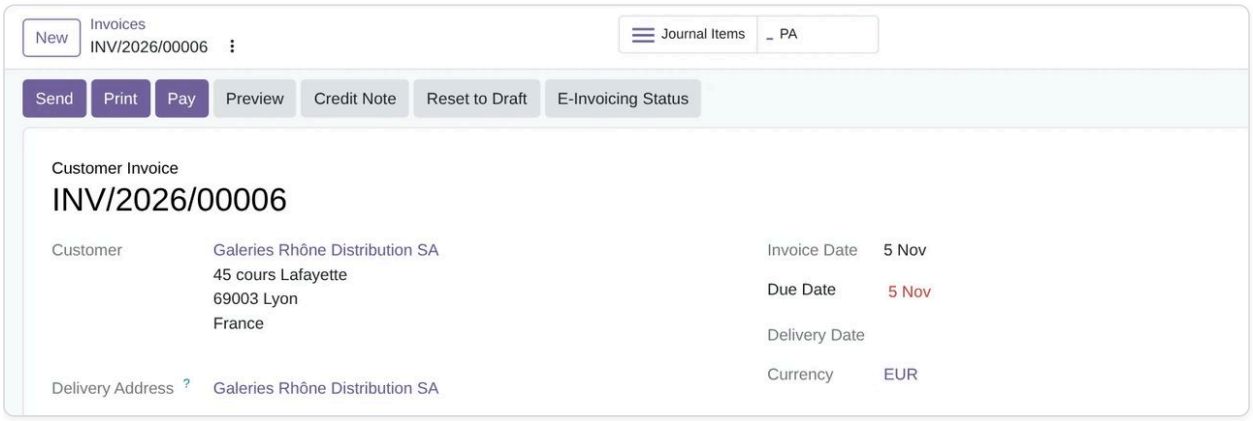


- **Real Odoo 20 screenshot.** List of flows with the sending of a customer invoice.

> A draft invoice cannot be sent, and an invoice already pending or accepted by the PA cannot be sent again either.

8 Invoice statuses (life cycle)

On the invoice you see the status it has at the PA, and from there you can send a life-cycle status yourself.



- **Real Odoo 20 screenshot.** Registered customer invoice, with the header buttons.

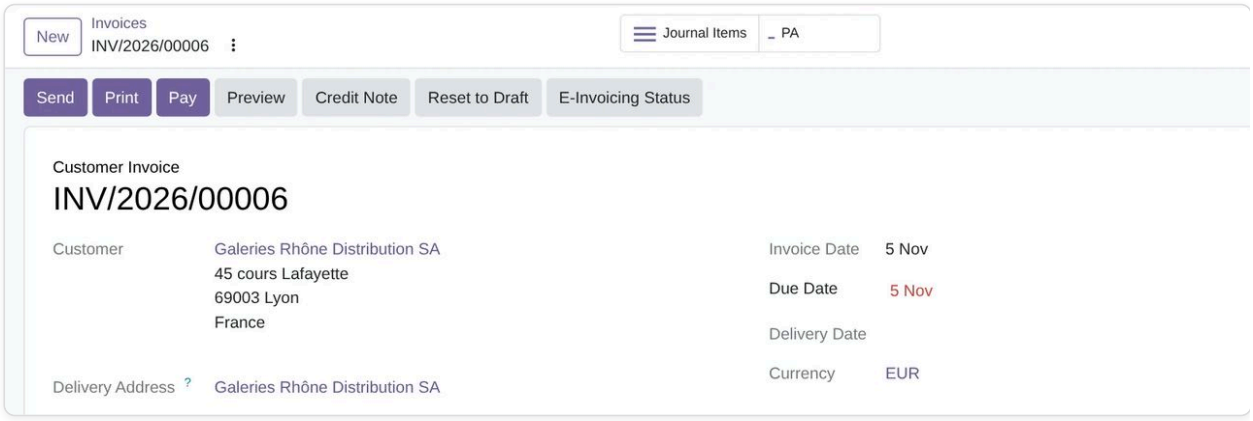
Life-cycle statuses are communicated by the PA. The module picks them up with the scheduled task **[France PA] Synchronise flows with the PA**, which runs every 15 minutes and is enabled by default, or immediately with the webhook. The ones you send come from the **E-Invoicing Status** button, which opens a dialog.

PA	Button at the top right of the invoice. It shows the latest life-cycle status and opens the invoice's flows.
PA Life-Cycle Status	Column in the invoice list with the latest life-cycle status.
E-Invoicing Status	Opens the dialog to send a life-cycle status. It is hidden if the invoice is not registered or has not yet gone through the PA.
Send to PA	Deposits the customer invoice with the PA. It is hidden if the invoice is not registered, if it is not a customer invoice, or if the PA already has it pending or accepted.

Sending a status

1. **Open the registered invoice**

   Press **E-Invoicing Status**. If it doesn't appear, the invoice is not registered or has not yet gone through the PA.



   - **Real Odoo 20 screenshot.** Registered customer invoice of Galeries Rhône Distribution SA, with its header buttons.

2 Fill in the dialog

The **Send a life-cycle status** dialog opens, with the invoice in **Move**, the **Role** and the **Status**. Depending on the status, **Reason** and **Comment** appear, which are mandatory for 208 and 210, or, for 212, **Amount Collected (incl. VAT)**.



- **Real Odoo 20 screenshot.** The life-cycle status dialog of an invoice, with the role and the status.

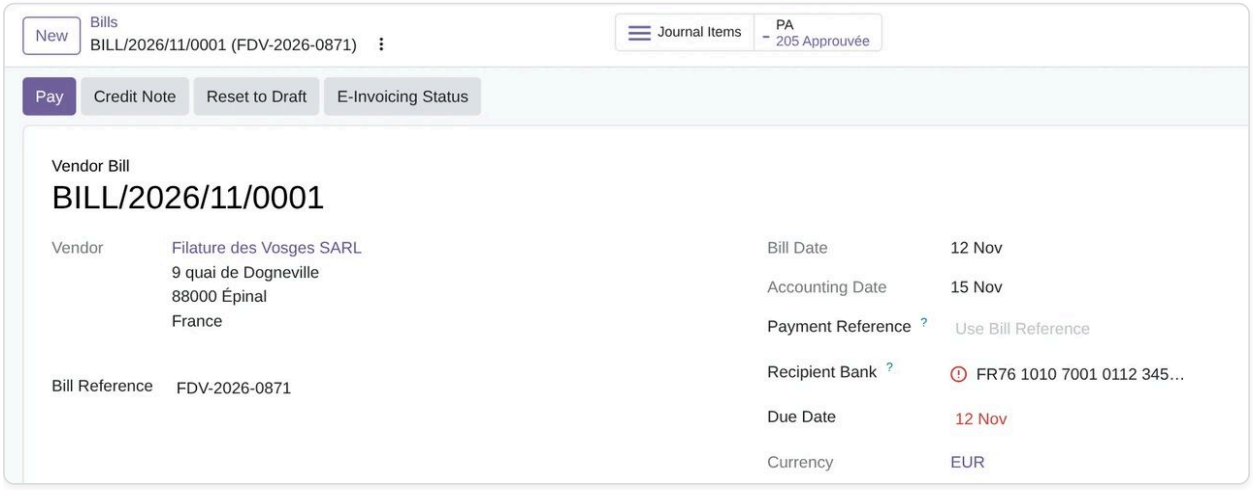
3 Press Send to PA

The module checks the message against its XSD and deposits it with your PA as a life-cycle message (CDAR). **Cancel** closes the dialog without sending anything.

> The life-cycle events that are saved form part of the audit trail: they cannot be modified or deleted.

9 Received vendor bills

The invoices your suppliers send you through the PA arrive in Odoo as vendor bill drafts.

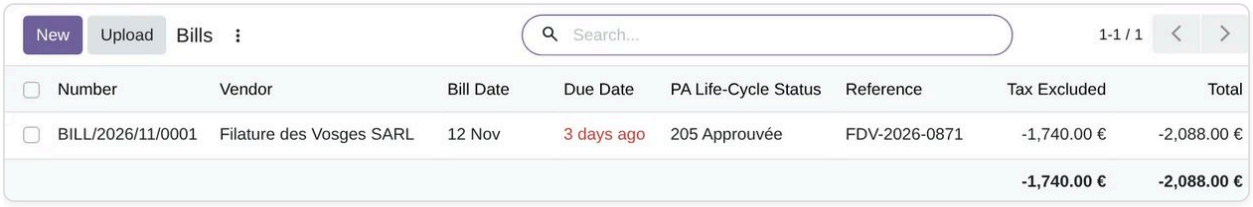


- **Real Odoo 20 screenshot.** Vendor bill BILL/2026/11/0001, created from an invoice received through the PA.

The scheduled task **[France PA] Synchronise flows with the PA** runs every 15 minutes and fetches what the PA has for you; with the webhook, it arrives immediately. Each vendor bill is stored as a received flow. Odoo reads it with its own UBL, CII and Factur-X importer and creates a vendor bill draft in the company's first purchase journal.

Where to see them

Received flows are in **Invoicing › E-Invoicing (PA) › PA Flows**. There you can filter by **Received**. In the vendor bill list, the **PA Life-Cycle Status** column shows the life-cycle status of each bill.



- **Real Odoo 20 screenshot.** Vendor bill list with the PA Life-Cycle Status column.

Invoice buttons

E-Invoicing Status	Opens the wizard to send a life-cycle status (CDAR) on the invoice. It is hidden while the invoice is in draft.
Send to PA	Deposits the invoice with the PA. It only appears on customer invoices and credit notes, so it does not show on a vendor bill.

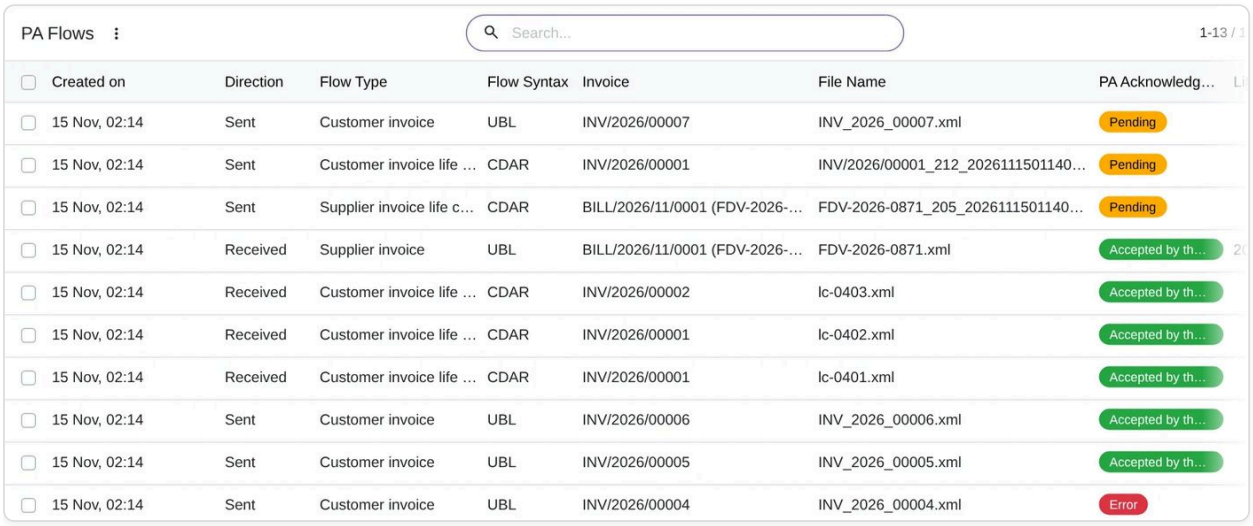
Flow statuses

A received flow ends up at **Accepted by the PA**: the module does not download the ones the PA marks with an error.

> Vendor bills come in as drafts and you register them yourself when reviewing them, unless in Odoo you have asked for that supplier's bills to be registered automatically. If the company has no purchase journal, the flow is saved but the bill is not created, and the reason is recorded in the flow's history.

10 E-reporting

The e-reporting Odoo prepares is sent to your PA as one more flow, and you track it from the PA's flows menu.



- **Real Odoo 20 screenshot.** The PA's flow list, with the sendings and receptions and their status.

Odoo's French e-invoicing module (`l10n_fr_pdp`) builds the e-reporting, with the transactions and payments, from the invoices and collections. If the primary connection has **Send E-Reporting Through This PA** marked, each transmission Odoo sends is deposited with your PA instead of on Odoo's platform, with your PA's matricule as sender. You see it in **Invoicing › E-Invoicing (PA) › PA Flows**, with the **FRR** syntax and, in **E-Reporting Flow**, the Odoo e-reporting it comes from.

Pending flows are synchronised with the PA by the scheduled task **[France PA] Synchronise flows with the PA**, which runs every 15 minutes and is enabled by default.

Refresh From PA	Requests the PA's response to that flow again. It only appears on sent flows that already have a **PA Flow ID**.
E-Reporting Flow	The Odoo e-reporting the flow comes from. There Odoo records what the PA replies and, afterwards, the PPF's response.

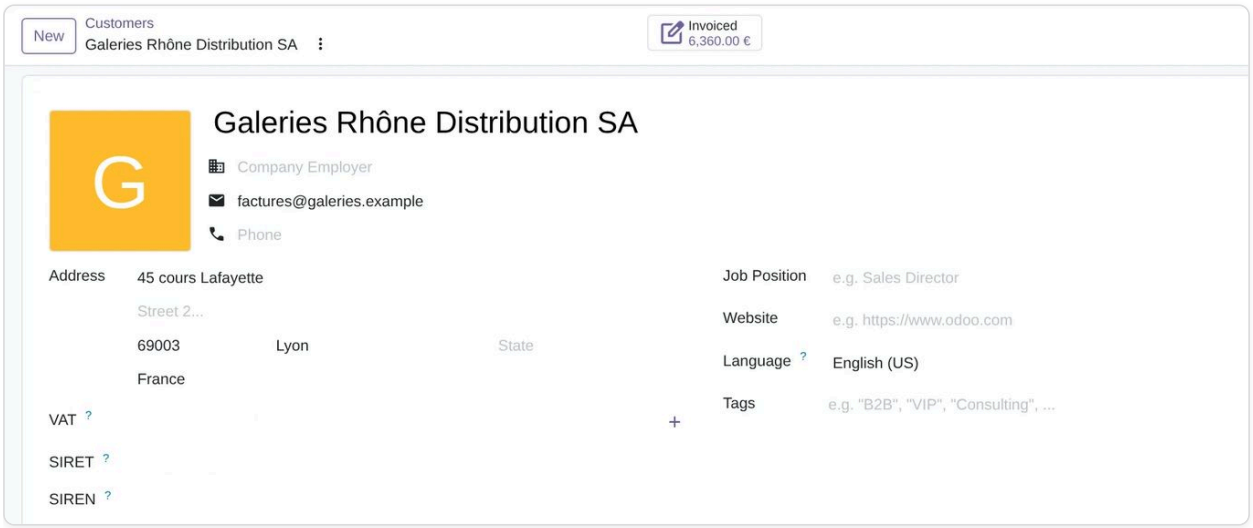
The PA's acknowledgement of each flow can be **Pending**, **Accepted by the PA** or **Error**. The **Errors** and **Pending** filters in the list help you find those that did not go through or are still awaiting a response.

> The module is not a PA and does not send anything to the PPF: it deposits the e-reporting with the PA you have contracted. Odoo builds the e-reporting, not the module.

Without the 4-digit matricule on the connection, Odoo does not prepare the transmission: "Set the 4-digit matricule of ... on the PA connection: it identifies the sender of the e-reporting transmission."

11 Directory and Sirene

From a customer's record you can consult the national directory through your PA and complete their details with INSEE's Sirene database.



- **Real Odoo 20 screenshot.** A customer's record, with the **Tax ID**, **SIRET** and **SIREN** fields.

The customer's data comes through two routes. The national directory is queried with a button on the record, and the query goes through your PA. Sirene is queried with another button and with your own INSEE Sirene API key, which is entered in **INSEE Sirene**, in the Invoicing settings; the module keeps each response for a while so as not to repeat the same query.

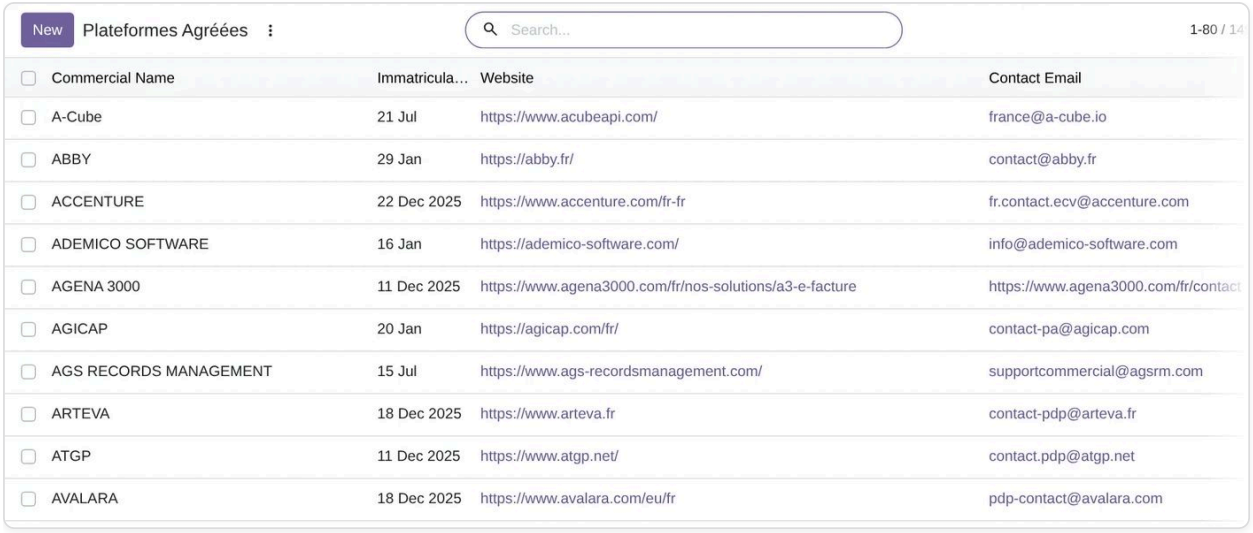
A scheduled task runs every week, is enabled, and removes from that cache the entries older than 7 days.

The record's buttons and fields

French e-invoicing	Group on the **Invoicing** tab of the contact's record, with everything in this section.
Look up in the national directory	Looks up the customer in the national directory by their SIREN, through your PA and with the primary connection.
Complete from Sirene	Looks up in Sirene the SIRET or SIREN in the **SIRET** field and completes the SIRET and, if the street is empty, the address.
Public Entity (B2G)	Checkbox that marks a French public entity. Its invoices are deposited with the B2G process rule and the PA routes them to Chorus Pro. It is filled in from the national directory.
E-Invoicing Address	The customer's routing identifier in the national directory.
Directory Status	Status of the last directory query. It is read-only.

The Plateformes Agréées

Invoicing › Configuration › Plateformes Agréées opens the official DGFiP list that the module ships, the one dated 22 September 2026, with the **Commercial Name**, the **Immatriculation Date**, the **Website** and the **Contact Email** of each platform. Archived records are shown with the **Archived** filter.



- **Real Odoo 20 screenshot.** The Plateformes Agréées list, with commercial name, registration date, website and contact email.

1 Open the customer's record

Opens the customer's record and its **Invoicing** tab.

2 Press one of the two buttons

Look up in the national directory queries the directory. **Complete from Sirene** completes the data from INSEE.

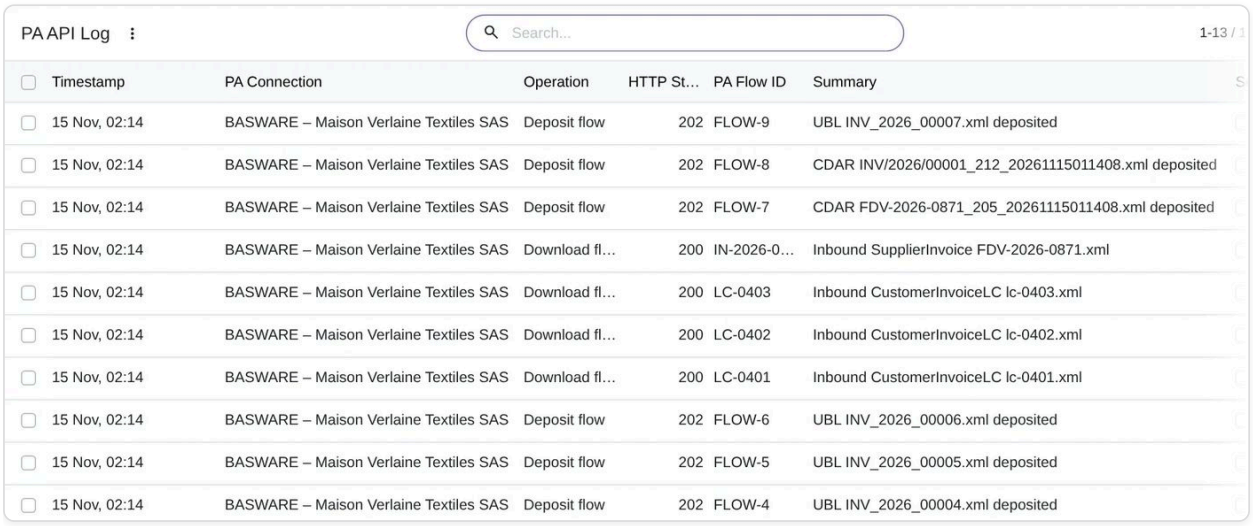
3 Check the result

Look at **Directory Status**, **E-Invoicing Address** and **Public Entity (B2G)** in the **French e-invoicing** group.

> The Sirene cache keeps each query for 24 hours and has no screen of its own: you cannot view or edit it from Odoo. The directory query uses the primary connection and needs its **Directory Service URL**; without it, Odoo warns: "The primary PA connection has no Directory Service URL."

12 API log and evidence

The module keeps a log of every call to your PA and exports the e-invoicing evidence for a period as a ZIP file.



- **Real Odoo 20 screenshot.** API log list: each row is a call to the PA, with its operation, HTTP status and a summary. The PA shown is an example, in a demo with a simulator.

The module creates the log rows when it talks to the PA. No button or task creates them on your behalf. You view them in **Invoicing › E-Invoicing (PA) › PA API Log**, a menu in the Manager group of France E-Invoicing, as **Export Evidence**.

Each row shows **Timestamp**, **PA Connection**, **Operation**, **HTTP Status**, **PA Flow ID** and **Summary**. The possible operations are **Healthcheck**, **Deposit flow**, **Download flow**, **Search flows**, **Webhook** and **Directory lookup**. There is also a **Security Warning** checkbox and a **Payload SHA-256** of the call's content.



- **Real Odoo 20 screenshot.** **Export E-Invoicing Evidence** wizard to export the evidence for a period.

Export	Generates a ZIP file with the evidence for the period: the API log, the flows, the lifecycle events and the files exchanged with the PA.
Close	Closes the wizard without exporting.
Anonymise	Button in the **Anonymise the PA data** wizard, which opens from the connection. Before anything else it states what will change and asks you to tick **I understand that this cannot be undone**. **Cancel** closes it without changing anything.

1 Opens Invoicing › E-Invoicing (PA) › Export Evidence

The **Export E-Invoicing Evidence** wizard opens.

2 **Choose the period**

Fill in **From** and **To**. **From** defaults to the first day of the current month and **To** to today's date. With several companies, **Companies** defaults to the current one.

3 **Click** Export

The ZIP is available under **Download** to save it.

> Log entries cannot be edited or deleted. If you try, Odoo replies "PA log entries are immutable." when editing and "PA log entries are part of the audit trail and cannot be deleted." when deleting. Anonymisation cannot be undone.

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13 What runs automatically

The connector works on its own with two scheduled tasks, both enabled on installation.

TASK	FREQUENCY	WHAT IT DOES
[France PA] Synchronise flows with the PA	Every 15 minutes, enabled	Updates pending submissions and fetches new flows that have arrived from the PA. It skips connections without FlexigoTech Cloud service.
[France PA] Purge Sirene cache	Every week, enabled	Deletes entries older than 7 days from the Sirene lookup cache.

Frequencies are changed in **Settings › Technical › Automation › Scheduled Actions**, with developer mode enabled.

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14 If something goes wrong

Where to look when something is wrong, based on what the connector shows.

The connector cannot reach your PA or the connection buttons do not respond	Check in **Settings** that FlexigoTech Cloud is connected and that the trial or subscription is still valid. Without them the connector cannot talk to your PA.
A new connection does not save	Check that you have the client ID, the client secret and the OAuth2 token URL over https, that the service URLs are https without a port, query or fragment, that you have ticked the consent checkbox so FlexigoTech Cloud stores your PA's secret, and, if **Send E-Reporting Through This PA** is ticked, that you have entered an **E-Reporting Start Date**.
The credentials do not work	Re-enter the client secret on the connection and save. It is sent to FlexigoTech Cloud once when saving and is not kept in Odoo. **Saved in FlexigoTech Cloud** shows when it was saved. If you change the token URL, the Client ID or a service URL, Odoo asks for the secret again in the same save.

You cannot delete the connection or view its credentials	The client secret and deletion are for administrators only. Deleting the connection also deletes its credential in FlexigoTech Cloud.
You want to see what your PA replied	Open the **PA Flows** list, which shows the status of each submission, or **PA API Log**, which records the operation, HTTP code and a summary of each call.
Invoice statuses are not arriving	The scheduled task **[France PA] Synchronise flows with the PA** fetches them every 15 minutes. To fetch them now, click **Synchronise Now** on the connection; with **Register Webhook**, your PA notifies you immediately.
Register Webhook gives an error	The FLEXIGO_FERNET_KEY environment variable is missing on the Odoo server. Without it, flows arrive through the 15-minute task.
Send to PA says the invoice is not for e-invoicing	The customer is not a company established in France with a SIRET or SIREN on its record. Sales to individuals and international sales go through e-reporting.
Send to PA says the company has no primary connection	Tick **Primary Connection** on a connection for that company.
E-Invoicing Status asks for the matricule or SIREN	Enter your PA's 4-digit matricule in **Matricule**, and the SIRET or SIREN of your company and of the customer or supplier.
The warning when saving a new connection mentions account_limit	Your plan already has all its connections: up to 3 with Standard and up to 10 with Pro. Delete the one you no longer use from FlexigoTech Cloud, with **Delete from FlexigoTech Cloud**, or upgrade to the Pro plan.

If FlexigoTech Cloud rejects a call while the scheduled task is running, the connector does not mark anything as an error. It records it in the FlexigoTech Cloud health report; that connection waits for the next run and the others carry on.

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15 Support

Get in touch for installation, configuration or any questions. On the Standard plan we reply within 1 working day; on Pro, within 4 working hours, and if needed we can go through it on a video call. Tell us your Odoo version, the module version and, if there is an error, its full text.

Email

To install it, set it up or for any question.
comercial@flexigotech.com

On the web

The connector page, with the guide and the prices.
flexigotech.com/en/france-pdp.html

On Odoo Apps

The module page on the Odoo store.
apps.odoo.com

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