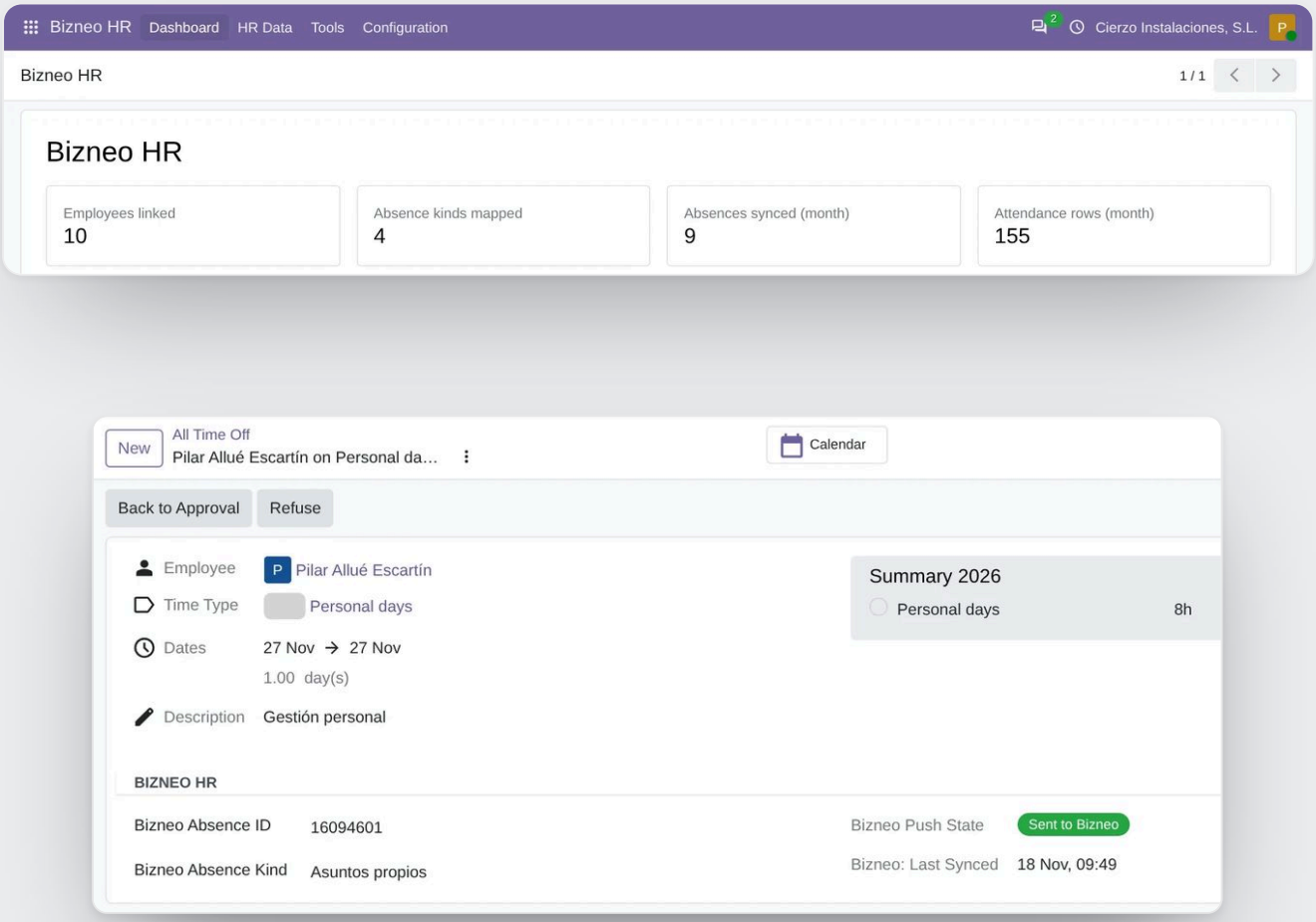
USER MANUAL · PAYROLL AND HR

Bizneo HR connector for Odoo

For those who already have the connector: install it, activate it, connect it, set it up and use it, step by step.

Module version 20.0.1.1.7 | Odoo 20 screenshots | Edition of 18-11-2026



Real Odoo 20 screenshot. The Bizneo HR dashboard with its counters, next to an Odoo absence already sent to Bizneo HR.

Contents

On the right, the page where each section starts. Menu and button names are those of Odoo in English.

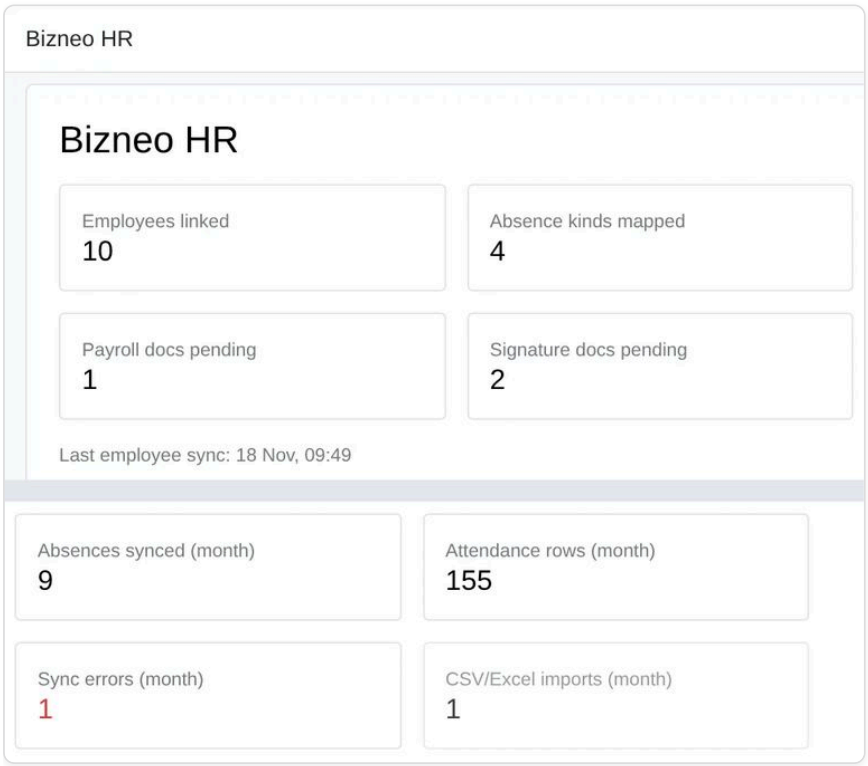
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This manual describes version 20.0.1.1.7 of the module (Odoo branch 20.0, commit 1d4d41bf2). Everything it says comes from its code: menus, buttons, fields, scheduled actions and error messages.

The screenshots come from a test Odoo 20 database, with a made-up company and data and no real connection to Bizneo HR. In Odoo 17, 18 and 19 the module has its own version: if something on your screen does not match, write to us.

1 What it is and where to find it

The connector adds the **Bizneo HR** app to Odoo. It brings from Bizneo HR the employees, the absence kinds, the absences and the hours recorded, and it sends to Bizneo HR the absences you request in Odoo when you press a button.



- **Real Odoo 20 screenshot.** The **Bizneo HR** dashboard with **Employees linked**, **Sync errors (month)** and the other counters.

Bizneo HR › Dashboard	The counters for the active company: linked employees, mapped absence kinds, absences and attendance for the month, pending documents, errors and imports. Each counter opens its list.
Bizneo HR › HR Data	Three lists: **Absence Kinds**, **Payroll Documents** and **Signature Documents**.
Bizneo HR › Tools	**Import from Bizneo (CSV/Excel)**, the wizard that loads a file exported from Bizneo HR.
Bizneo HR › Configuration	**Endpoint Paths** and **Sync Log**. Only the connector's **Manager** permission sees this menu.

Outside its own app, the connector adds the **Bizneo HR** tab to the employee form, with the button **Sync Now from Bizneo**, and a **Bizneo HR** group to Time Off, Attendance and Recruitment candidates. On the absence, that group carries the button **Send to Bizneo**. The connection is prepared in **Settings**, in the **Bizneo HR** section.

The app is visible to users with the **User** or **Manager** permission of the **Bizneo HR Connector**. The main Odoo administrator receives **Manager** when installing the connector; you grant it to the others on their user form.

2 Before you start

Have the following to hand before installing the connector.

- A Bizneo HR subscription with API access and one of the API tokens created in your Bizneo HR account. The Bizneo HR contract is not included.
- The subdomain of your tenant, for example acme if you log in at acme.bizneohr.com. The connector only reaches tenants under bizneohr.com: one with another domain cannot be connected yet.
- Odoo 17, 18, 19 or 20, Community or Enterprise, on Odoo.sh or on your own server. Odoo Online does not work, because it does not allow installing third-party modules.
- The Odoo Employees, Time Off, Attendance and Recruitment apps. If any is missing, it is installed with the connector.
- An Odoo administrator. Only an administrator accepts FlexigoTech Cloud, saves the Bizneo API key and deletes it.
- The 14-day trial or the FlexigoTech Cloud subscription. Without them the connector does not talk to Bizneo HR.

> How it has been tested. FlexigoTech does not have a Bizneo HR tenant to test with. The calls follow Bizneo's public HCM v1 API reference, and the 310 automated tests for the Odoo 20 version use simulated responses with the shapes given by that reference. It has not yet been tested against a real tenant. If your tenant answers on another path, it is corrected in **Endpoint Paths** without touching code.

3 Installation

The module is installed like any third-party Odoo module. An administrator is required.

How to get it

From its page on Odoo Apps (**https://apps.odoo.com/apps/modules/20.0/flexigobe_bizneo_connector**) or from the connector's page on flexigotech.com. Choose the Odoo version you use: each version is a separate module.

The module depends on `flexigotech_cloud`, the connection to FlexigoTech Cloud. On Odoo Apps, the module page lists it under «Community Apps Dependencies» and its price is already included; it is also free and has its own page (**https://apps.odoo.com/apps/modules/20.0/flexigotech_cloud**). Put both folders together in the same modules path and Odoo installs `flexigotech_cloud` at the same time.

On Odoo.sh

1. **Upload the folders to your repository**
   Copy `flexigobe_bizneo_connector` and `flexigotech_cloud` into the branch of your project, in your modules folder, and push.

2. **Wait for Odoo.sh to build the branch**
   When it finishes, both modules are in the branch.

3 **Install the app**

In **Apps**, press **Update Apps List** (with developer mode), search for "Bizneo HR" and press **Activate**.

On your own server

1 **Copy the folders**

Place `flexigobe_bizneo_connector` and `flexigotech_cloud` in a folder that is in the `addons_path` of your Odoo.

2 **Restart Odoo**

So that it reads the new modules.

3 **Install the app**

In **Apps**, **Update Apps List**, search for "Bizneo HR" and press **Activate**.

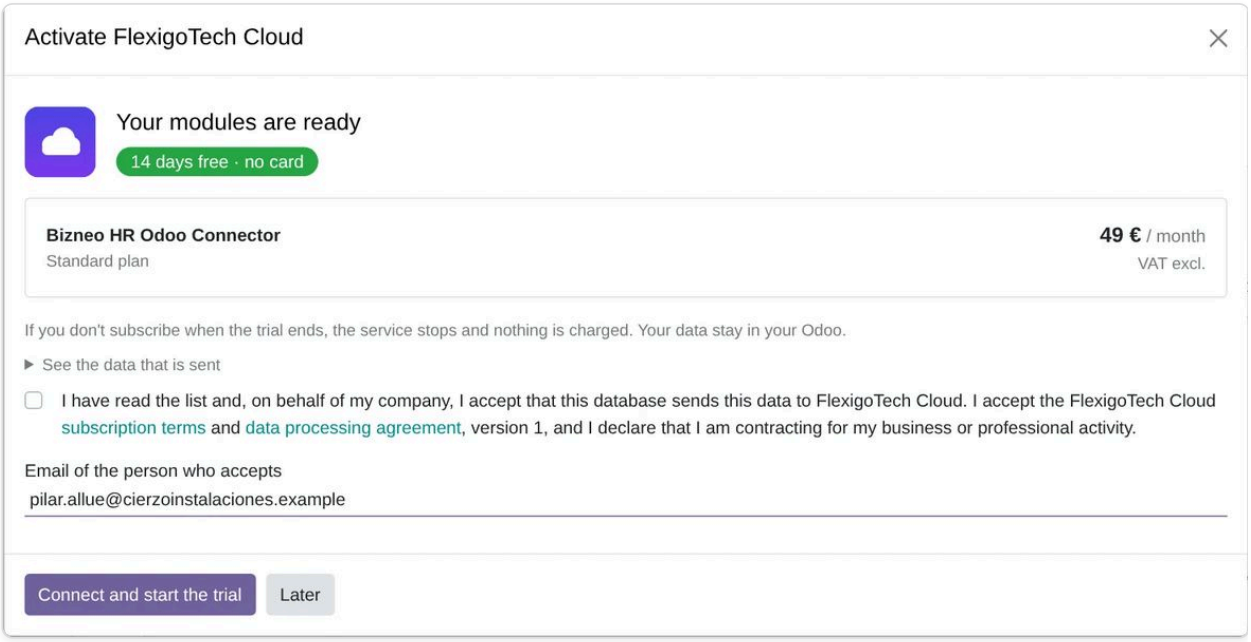
> When installing it, Odoo also installs the apps the module depends on: Employees, Time Off, Attendance and Recruitment. If you already use them, nothing you have changes.

4 Activate FlexigoTech Cloud: the 14-day trial

Calls to Bizneo HR go through FlexigoTech Cloud, FlexigoTech's service that stores your credentials encrypted. Until the database is connected and the module has a trial or subscription, the connector does not talk to Bizneo HR.

1 **Press Activate in the bar at the top**

It appears as soon as you install the module. It opens the window **Activate FlexigoTech Cloud**, with the Standard plan and its 14 free days, no card required.



- **Real Odoo 20 screenshot.** The activation window: read the list of data, tick the box and enter your email.

2 **Accept and enter your email**

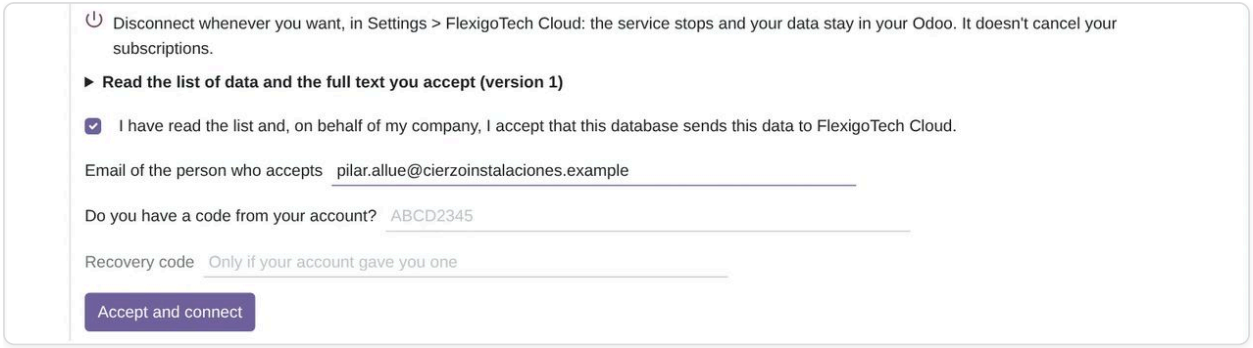
Tick «I have read the list and, on behalf of my company…» (it covers the subscription terms and the data processing agreement) and enter the **Email of the person who accepts**.

3 **Press Connect and start the trial**

Odoo registers the database with FlexigoTech Cloud and starts the module's trial. If you leave it for later, **Later** closes the window.

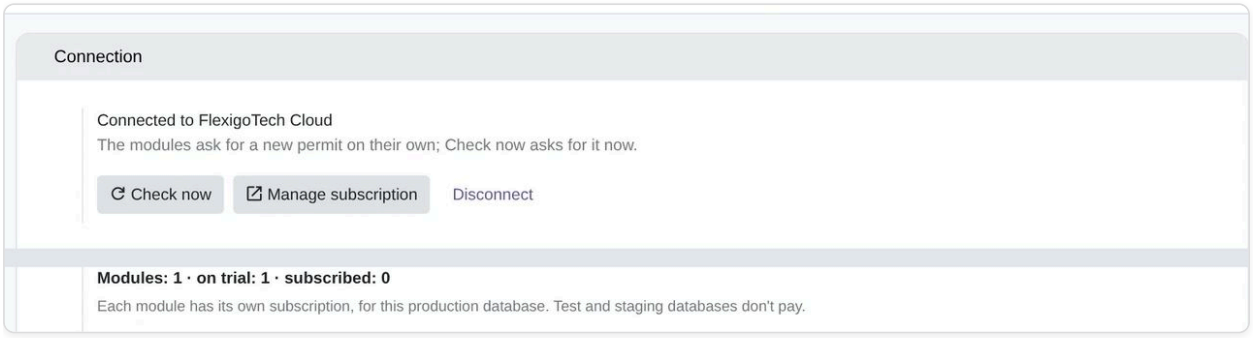
The same, from Settings

In **Settings › FlexigoTech Cloud** is the full list of what the database sends. Tick the box, enter the email and press **Accept and connect**. If you already have an account at app.flexigotech.com, the field **Do you have a code from your account?** links the database to it (the code is valid for 10 minutes).



- **Real Odoo 20 screenshot.** Settings › FlexigoTech Cloud, before connecting: the ticked box, the email and **Accept and connect**.

With the database connected, the **Modules** block shows each module with its status: **On trial** and the date it ends, **Subscribed**, and so on. From there you choose the plan (Standard or Pro, monthly or yearly) and press **Subscribe**: payment is made on the Stripe page, outside Odoo.



- **Real Odoo 20 screenshot.** Settings › FlexigoTech Cloud with the database connected and the connector on trial.

PLAN	PRICE	INCLUDES
Standard	€49 per month or €490 per year	Support response within 1 business day, up to 3 accounts
Pro	€98 per month or €980 per year	Response within 4 business hours, up to 10 accounts and video call if needed

Prices exclude VAT. If you do not subscribe when the trial ends, the service stops and nothing is charged; your data stays in your Odoo. **Check now** requests the permission immediately (otherwise the module renews it automatically every 6 hours).

> On a neutralised copy (staging) or a database with demo data you can't start a trial: Settings says so with "This database is a neutralised copy or has demo data, so trials can't be started here."

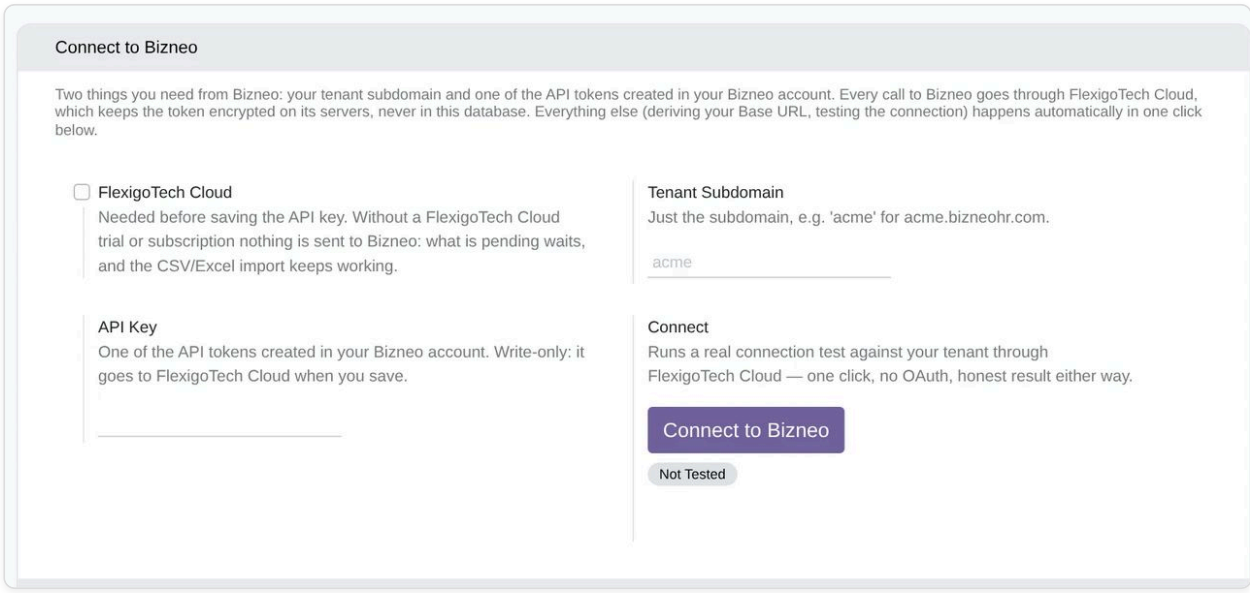
USER MANUAL · BIZNEO HR

5 Connect Bizneo HR

Each Odoo company is connected to its Bizneo HR tenant in **Settings**, in the **Bizneo HR** section, with the subdomain and an API token.

1 Open the Bizneo HR settings

Go to **Settings** and open the **Bizneo HR** section. An Odoo administrator with the connector's **Manager** permission is required, which the main administrator already has since installation.



- **Real Odoo 20 screenshot.** The **Bizneo HR** section of **Settings** before connecting, with the status **Not Tested**.

2 **Activate FlexigoTech Cloud**

If you do not yet have the trial or the subscription, activate it first. Without it the key is not saved.

3 **Tick the FlexigoTech Cloud box**

The **FlexigoTech Cloud** box says that you accept that FlexigoTech Cloud stores your Bizneo API key and that calls to Bizneo go through it. Without that acceptance nothing is sent.

4 **Enter the subdomain**

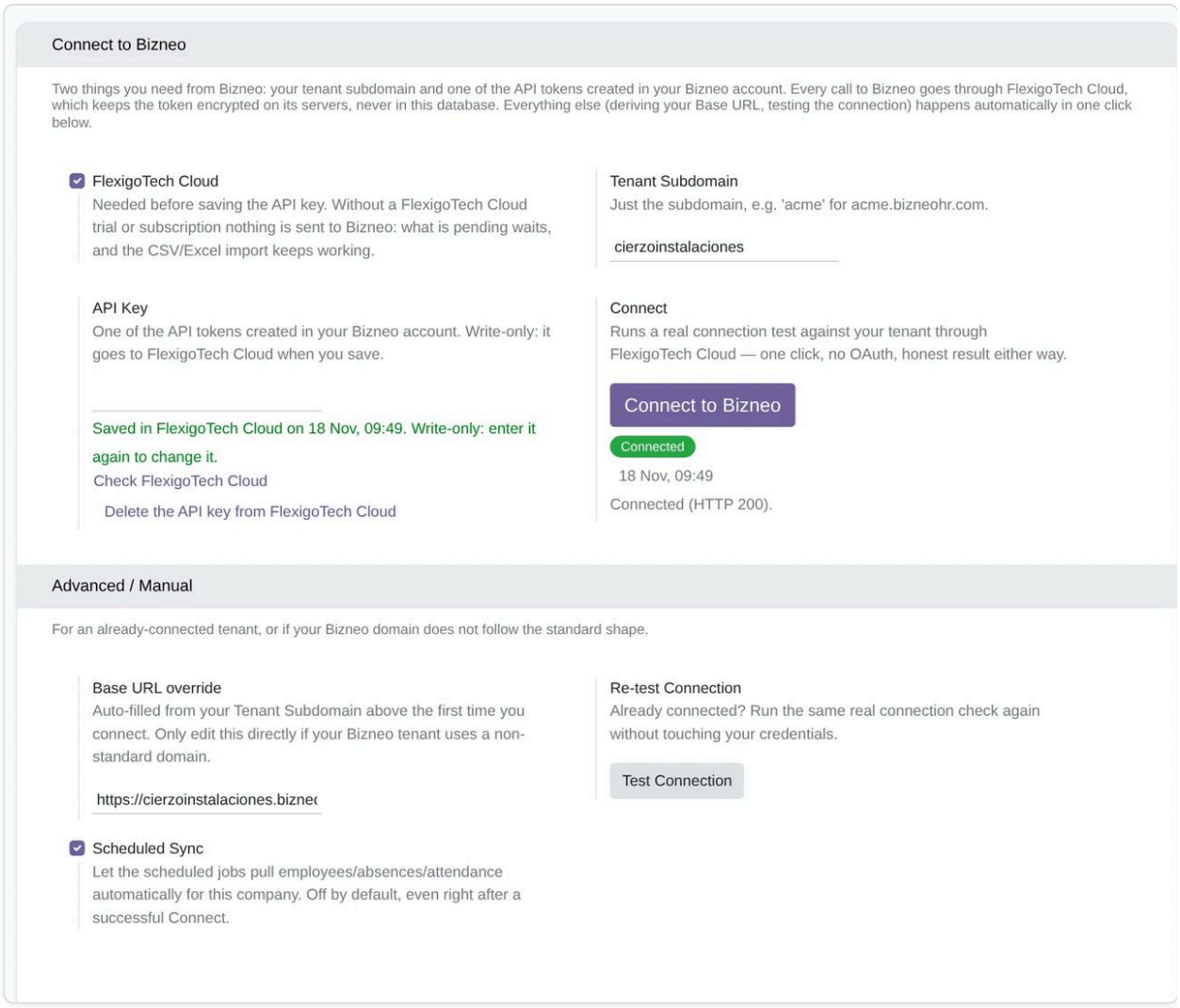
In **Tenant Subdomain**, only the subdomain: acme for acme.bizneohr.com. It goes before the key, because FlexigoTech Cloud stores the key alongside the server it calls.

5 **Paste the key and save**

In **API Key**, one of the API tokens from your Bizneo HR account. On saving, the token is sent to FlexigoTech Cloud and is not kept in your database. Below it appears the date it was stored.

6 **Press Connect to Bizneo**

The connector makes a real call to your tenant through FlexigoTech Cloud: it requests the list of absence kinds. If it answers, the status changes to **Connected** and you see the notice "Connected (HTTP ...)." If not, the reason is shown and the status stays at **Connection Error**.



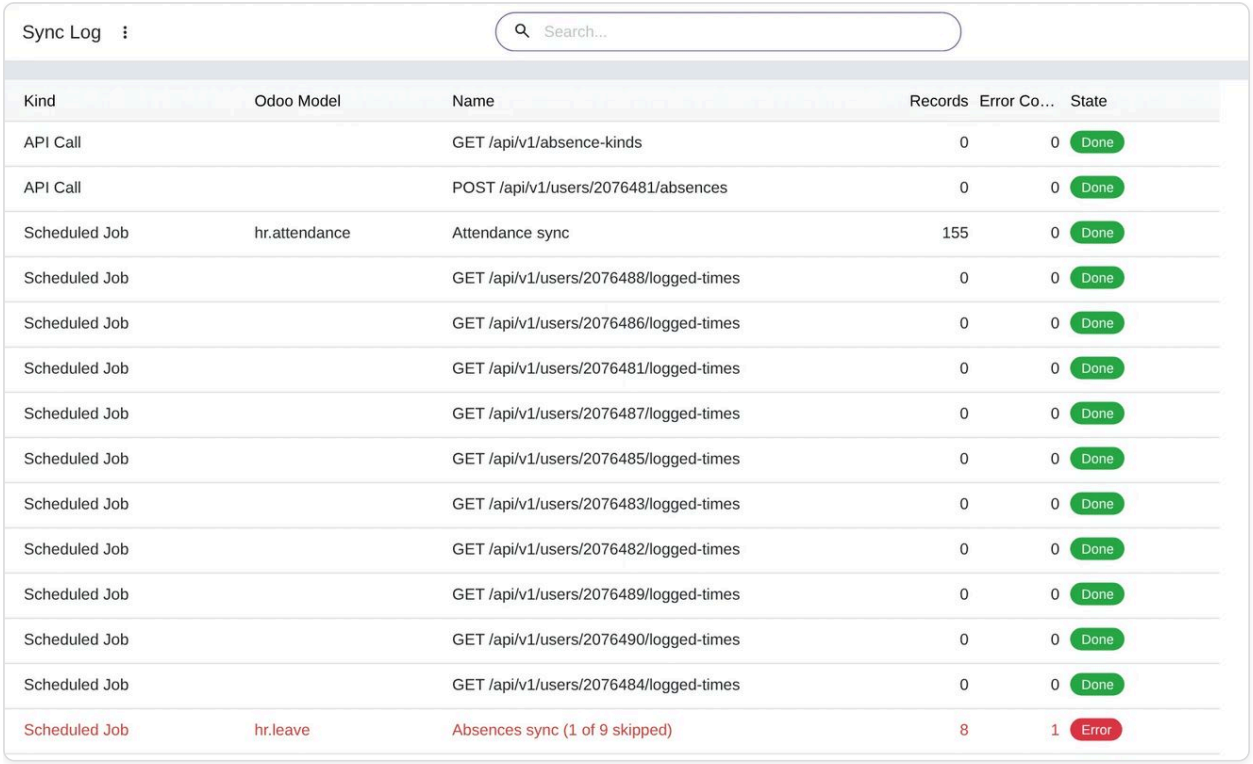
- **Real Odoo 20 screenshot.** The connection made: **Connected**, the test date and **Scheduled Sync** further down.

7 Turn on the scheduled sync

Connecting does not turn anything on by itself. Until you tick **Scheduled Sync** and save, the scheduled tasks bring nothing for this company. First, link the employees you already have in Odoo (Employees section).

> Only an administrator can accept FlexigoTech Cloud and save or delete the Bizneo API key. If the subdomain, the acceptance or the key is missing, **Connect to Bizneo** says what is missing and sends nothing to Bizneo.

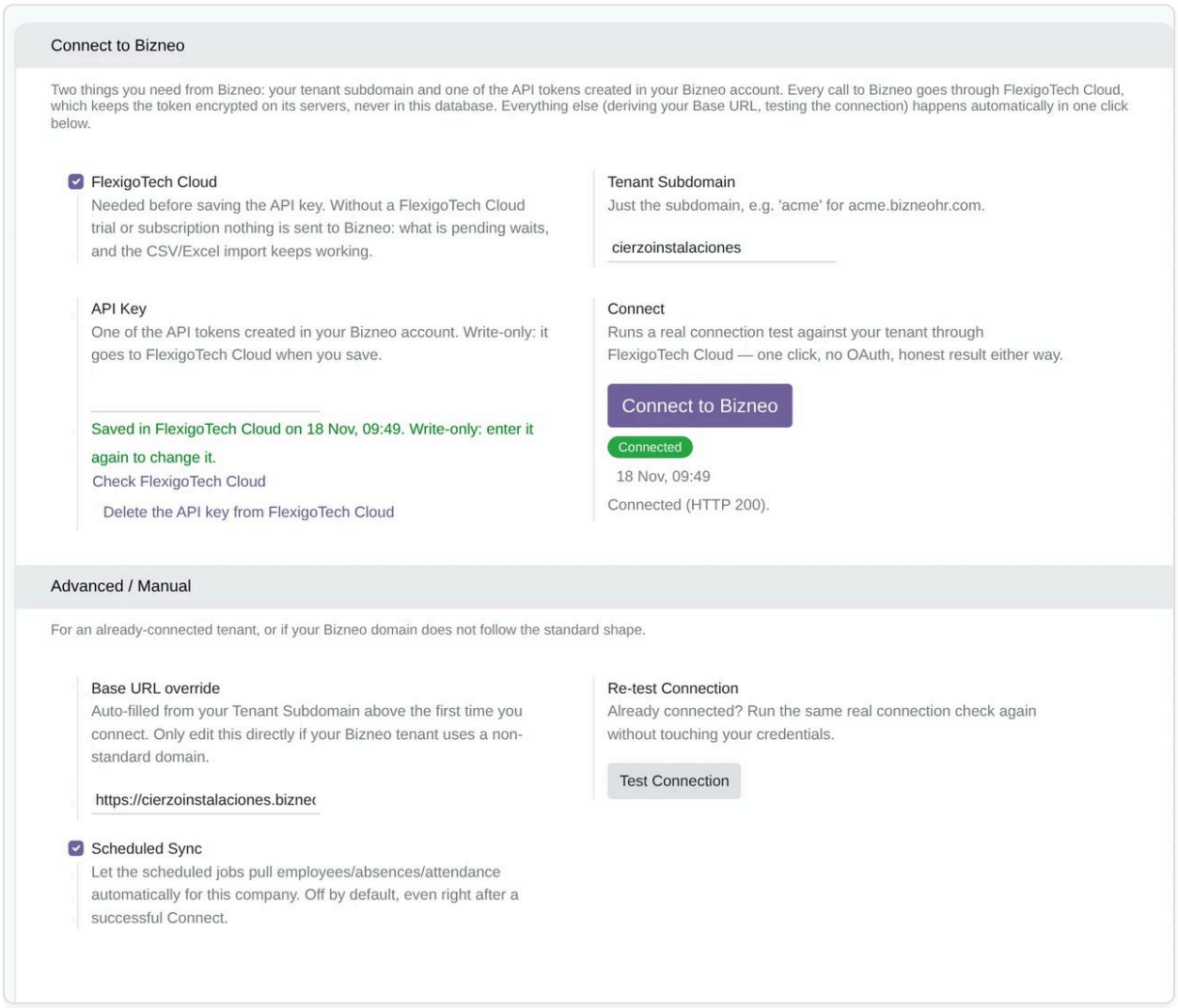
With the scheduled sync on, four tasks bring the data: **Bizneo: sync employees** every 6 hours, **Bizneo: sync absence kinds** every day, **Bizneo: sync absences** every 4 hours and **Bizneo: sync time & attendance** every 2 hours. Each call and each task leaves its line in **Bizneo HR › Configuration › Sync Log**.



- **Real Odoo 20 screenshot.** The **Sync Log** with the calls and tasks already run.

6 The connection options

The options are in **Settings**, in the **Bizneo HR** section, and belong to the active company: each company has its own.



- **Real Odoo 20 screenshot.** The **Bizneo HR** section of **Settings**, with **Connect to Bizneo** and **Advanced / Manual**.

OPTION	ON INSTALLATION	WHAT IT DOES
FlexigoTech Cloud	Unticked	The acceptance that FlexigoTech Cloud stores the key and that calls go through it. Required before saving the key. Only an administrator sees it.
Tenant Subdomain	Empty	The subdomain of your tenant. With it, Odoo fills in the base URL the first time.
API Key	Empty	One of the API tokens from your Bizneo HR account. It is write-only: it is sent to FlexigoTech Cloud on saving and cannot be read back afterwards. To change it, enter the new one.
Base URL override	Empty	It is filled in automatically from the subdomain the first time; after that, a change of tenant is made here. It must start with https:// and cannot point to an internal network address. FlexigoTech Cloud only calls addresses under bizneohr.com.

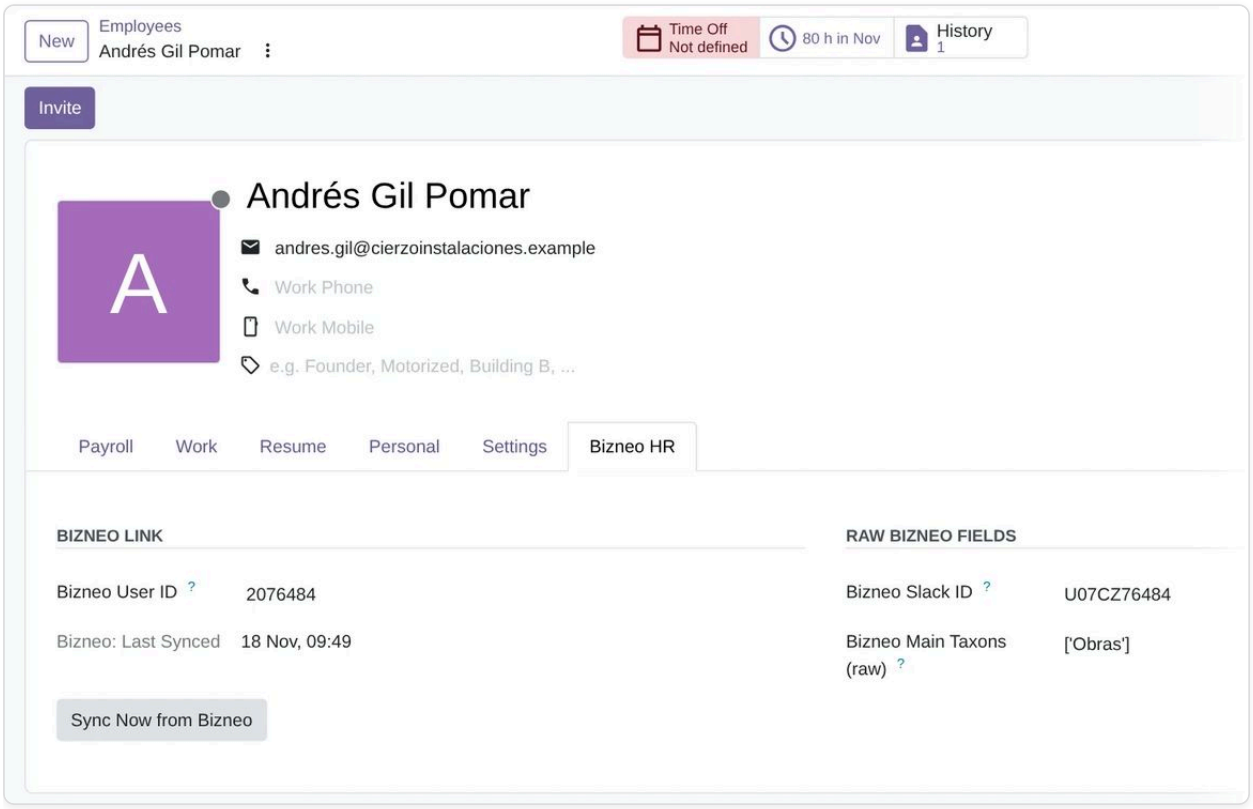
OPTION	ON INSTALLATION	WHAT IT DOES
Scheduled Sync	Off	Lets the scheduled tasks bring employees, absences and attendance for this company. It stays off after connecting, until you tick it.

Connect to Bizneo	Runs the real connection test and saves its result.
Test Connection	In **Re-test Connection**. Repeats the same test without touching the credentials.
Check FlexigoTech Cloud	Shows since when FlexigoTech Cloud has been holding this company's key, without ever showing the key itself.
Delete the API key from FlexigoTech Cloud	Deletes this company's key from FlexigoTech Cloud, after asking for confirmation. Calls to Bizneo stop until an administrator enters a new one, and the connection is freed up on your plan.

These last two buttons appear below **API Key** when the key is saved, and only for administrators. If you later correct the subdomain, the base URL does not change. To fix a mistyped subdomain, change **Base URL override** and enter the key again: when the server changes, the saved key stops being valid. If you archive a company, its key is deleted from FlexigoTech Cloud.

7 Employees

Employees from Bizneo HR arrive in Odoo and are linked by their Bizneo User ID.



- **Real Odoo 20 screenshot.** The employee form with the **Bizneo HR** tab and the **Sync Now from Bizneo** button.

Where each piece of data comes from

The **Bizneo: sync employees** job asks Bizneo HR for the list of users every 6 hours, as long as scheduled sync is switched on. The **Sync Now from Bizneo** button, on the **Bizneo HR** tab of any employee, does the same straight away for the whole active company, not just that employee, and when it finishes it tells you how many it has brought in: "... employee(s) synced."

Each Bizneo user is looked up in Odoo by its Bizneo User ID. If no employee has that ID, the connector creates one using the name, surnames and work email from Bizneo. If one already exists, it only refreshes the Bizneo fields: that employee's name and email in Odoo do not change.

> An employee who already exists in Odoo but does not yet have a Bizneo User ID is not recognised: the first synchronisation creates another with the same name. Link them beforehand with the employees CSV/Excel import, which matches by email, or type the ID by hand in their **Bizneo HR** tab.

On the employee form

Bizneo User ID	The employee's ID in Bizneo HR. The Odoo record is linked through it.
Bizneo: Last Synced	When it last arrived from Bizneo. Read-only.
Bizneo Slack ID	The Slack ID exactly as Bizneo HR returns it.

Bizneo Main Taxons (raw)	The value of departments and tags sent by Bizneo HR, stored as it is, without being passed to any Odoo field.
Sync Now from Bizneo	Starts the employee synchronisation for the active company. Visible to anyone with the **User** permission of the connector.

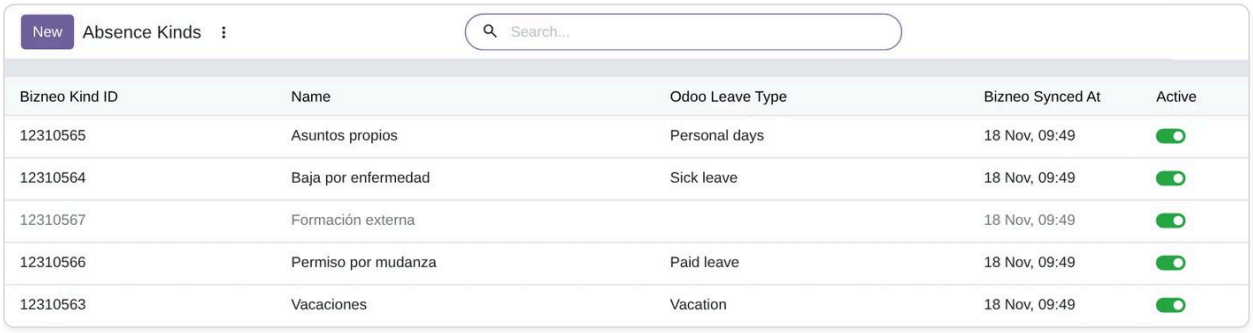
The four fields are only visible to Employees managers. In the employee list you have the filters **Linked to Bizneo** and **Not Linked to Bizneo**.

> Without the test or the FlexigoTech Cloud subscription, no call goes out to Bizneo HR, and the synchronise button warns that the service is missing.

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8 Absences and kinds

Absences from Bizneo HR arrive in Odoo as requests in Absences. First, each Bizneo absence kind is related to an Odoo type. Requests you create in Odoo are sent to Bizneo HR with a button.



- **Real Odoo 20 screenshot.** The Bizneo **Absence Kinds**, each with its **Odoo Leave Type**.

The kinds are in **Bizneo HR › HR Data › Absence Kinds**. They arrive with the **Bizneo: sync absence kinds** task, once a day. No button brings them earlier: to avoid waiting until the next day, activate developer mode, open the task in **Settings › Technical › Automation › Scheduled Actions** and press **Run Manually**.

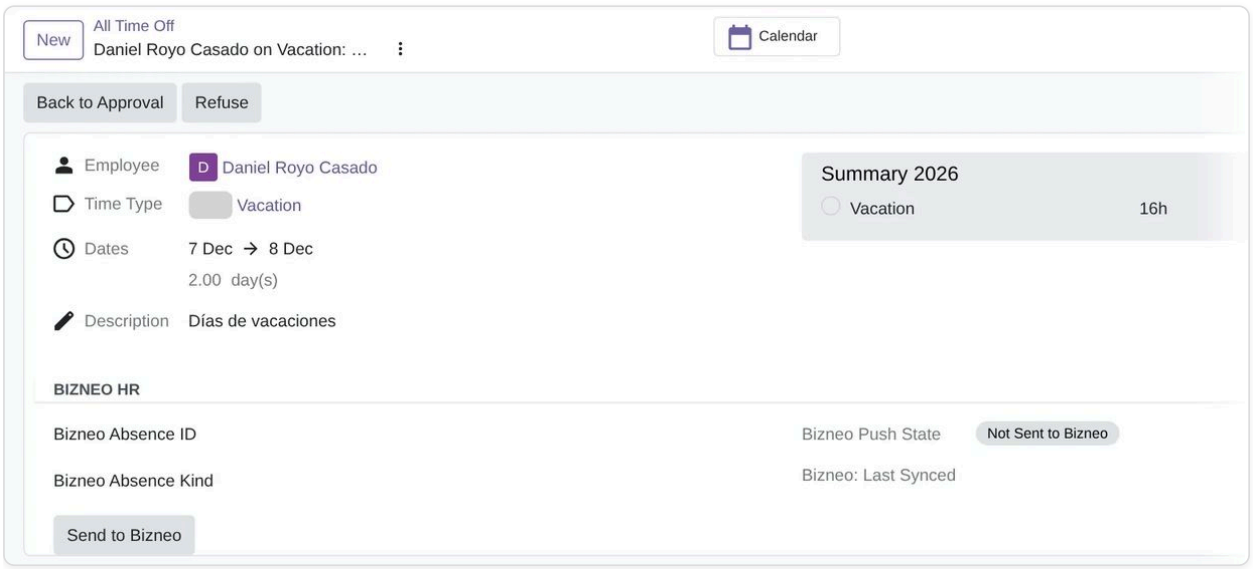
Bizneo Kind ID	The kind's ID in Bizneo HR.
Name	The kind's name in Bizneo HR.
Odoo Leave Type	The Odoo type its absences go into. You choose it. While it is empty, absences of that kind are not brought in.
Active	The tick box that keeps the kind in use.
Bizneo Synced At	When the kind last arrived. Read-only.

Absences arriving from Bizneo

The **Bizneo: sync absences** job asks Bizneo HR every 4 hours for absences from 7 days back to 60 days ahead. Each one comes in with its employee, the related Odoo type and the dates from Bizneo. If they change in Bizneo, the next run corrects them in Odoo, even if the request is already approved. Whether it comes in approved or awaiting approval depends on how you have configured that type in Odoo. Absences for an employee who isn't

linked, and absences of a type with no **Odoo Leave Type**, are skipped: the log records how many, under a name like "Absences sync (... of ... skipped)".

Sending to Bizneo an absence requested in Odoo



- **Real Odoo 20 screenshot.** An Odoo request showing **Not Sent to Bizneo** and the **Send to Bizneo** button.

1. **Relate the type**
   The request's type must appear in **Absence Kinds** as the **Odoo Leave Type** of some Bizneo kind.

2. **Check the employee**
   They must have a **Bizneo User ID**.

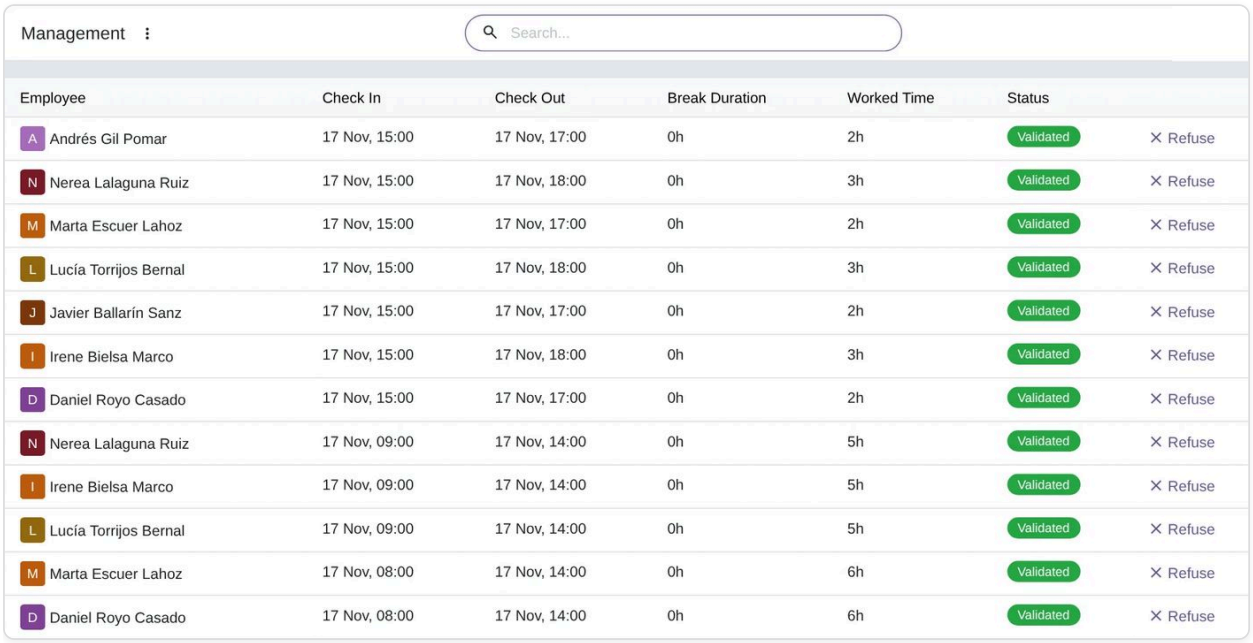
3. **Press Send to Bizneo**
   In the **Bizneo HR** group of the request. The type, start date, end date and description are sent. If Bizneo accepts it, the state changes to **Sent to Bizneo** and the button disappears. If not, the reason is shown and the request stays as it was.

Bizneo Absence ID	The absence's ID in Bizneo HR: either the one that arrived or the one you sent.
Bizneo Absence Kind	That absence's Bizneo kind.
Bizneo Push State	**Not Sent to Bizneo** or **Sent to Bizneo**. Read-only.
Bizneo: Last Synced	When it last arrived or was sent.

> The **Send to Bizneo** button also appears on absences that arrived from Bizneo HR, because their send state is **Not Sent to Bizneo**. Do not press it on those: it would create a second identical absence in Bizneo HR. The ones that arrived from Bizneo can be seen with the filter **Synced from Bizneo**.

9 Attendance

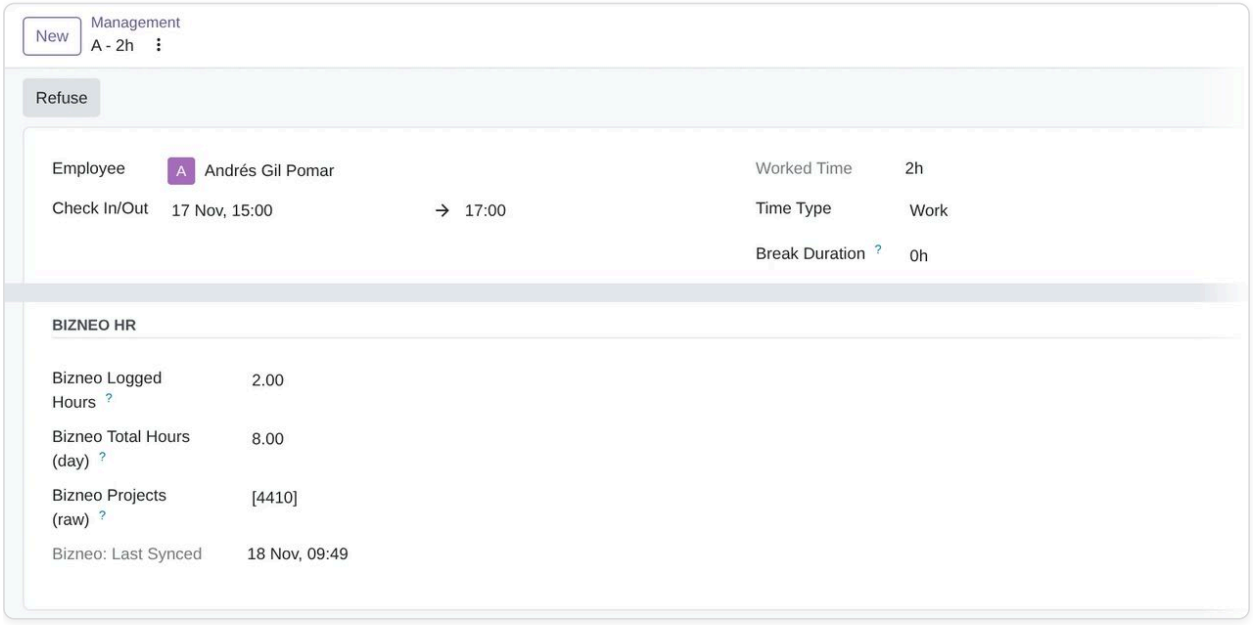
The hours your employees log in Bizneo HR arrive in Odoo Attendances.



- **Real Odoo 20 screenshot.** The attendance list with employee, check-in, check-out, worked time and state.

Where the data comes from

The **Bizneo: sync time & attendance** task runs every 2 hours, with scheduled synchronisation switched on. It asks Bizneo HR, employee by employee, for the hours logged from 3 days ago until today. Each worked segment of a day becomes an Odoo attendance; breaks do not. Bizneo hours are the employee's local time (the time zone on their record), and Odoo stores them in UTC. There is no button to bring them in by hand.



- **Real Odoo 20 screenshot.** An attendance from 15:00 to 17:00 with the **Bizneo HR** group at the end.

What the connector adds to each attendance

Bizneo Logged Hours	The hours of that segment.
Bizneo Total Hours (day)	The day's total in Bizneo HR. It can be larger than this segment if the day has several.
Bizneo Projects (raw)	The projects sent by Bizneo HR, stored as they are.
Bizneo: Last Synced	When it last arrived. Read-only.

In the attendance list, the filter **Synced from Bizneo** shows only those that arrived from Bizneo HR.

If the connector brings in a day again

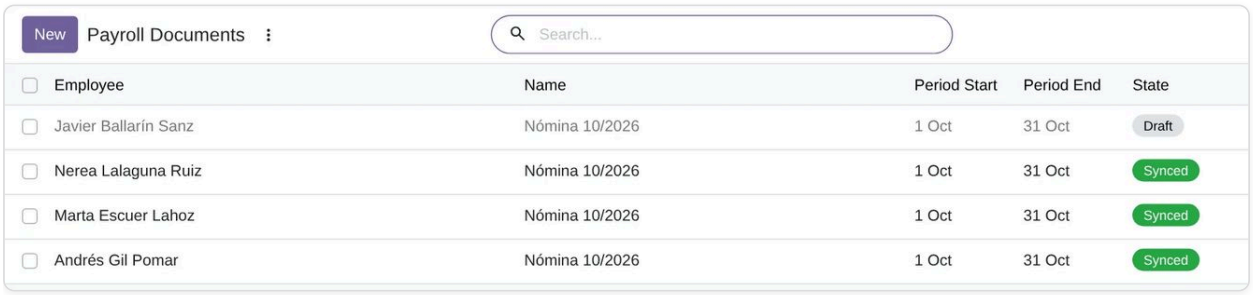
It does not duplicate: it looks for an attendance of the same employee with the same check-in time. If Odoo has split it into pieces through its hour rules, it compares against the original attendance. If it finds one without a check-out, it sets the Bizneo check-out; a check-out it already had is not changed. If in Bizneo you change the check-in time of a segment already brought in, it arrives as a new attendance and the old one remains: delete it by hand.

> Attendance only travels from Bizneo HR to Odoo. The connector does not send to Bizneo HR the attendances you record in Odoo.

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10 Documents and recruitment

The connector adds to Odoo two custom lists, of payrolls and of signature documents, which you fill in by hand, and some link fields on Recruitment candidates.



- **Real Odoo 20 screenshot.** The **Payroll Documents** list, with **Employee**, **Name**, **Period Start**, **Period End** and **State**.

No task or button brings payrolls, signature documents or candidates from Bizneo HR, and the CSV/Excel import does not load them either. You create them with **New** in **Bizneo HR › HR Data › Payroll Documents** and **Bizneo HR › HR Data › Signature Documents**, with the file in **Document**.

Mark Synced	On the payroll. Changes the state from **Draft** to **Synced** and records the date. It sends nothing to Bizneo HR: it is a marker for your own control.
Mark Signed	On the signature document. Sets it to **Signed** with the signing date.
Mark Declined	On the signature document. Sets it to **Declined**. Both buttons are hidden when the document is already signed or declined.

States

- Payroll: starts at **Draft** and moves to **Synced** with its button. The **Error** state exists in the list, but no button or task from the connector sets it.
- Signature: starts at **Sent** and moves to **Signed** or **Declined** with its buttons. The connector does not set **Expired** either.



- **Real Odoo 20 screenshot.** The **Signature Documents** list, with **Employee**, **Name**, **Sent Date**, **Signed Date** and **State**.

A user with the **User** permission only sees their own payrolls, those of the employee linked to their user; the **Manager** sees those of the whole company.

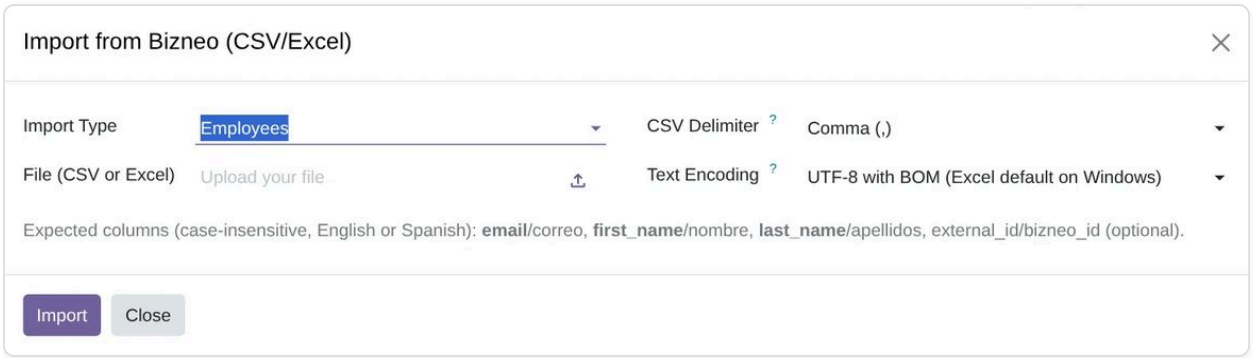
Recruitment candidates

On the candidate form, the **Bizneo HR** group has **Bizneo Candidate ID** and **Bizneo: Last Synced**, and the candidate list has the filter **Linked to Bizneo**. These fields are filled in by hand: the connector does not bring candidates from Bizneo HR.

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11 CSV/Excel import

The wizard loads employees, absences and hours from a file exported from Bizneo HR and shows the errors row by row.



- **Real Odoo 20 screenshot.** The **Import from Bizneo (CSV/Excel)** wizard with **Import Type**, **File (CSV or Excel)** and the expected columns.

You open it at **Bizneo HR › Tools › Import from Bizneo (CSV/Excel)**. It has no scheduled task: you launch it yourself, and the data comes from the file you upload, not from a call to Bizneo HR.

1 Choose the type

In **Import Type**: **Employees**, **Absences** or **Time Records**. Below, the wizard shows the columns it expects for that type.

2 **Upload the file**

In **File (CSV or Excel)**: a CSV or an Excel .xlsx of up to 20 MB and 50,000 rows.

3 **Adjust the CSV if needed**

CSV Delimiter (comma by default) and **Text Encoding** (UTF-8 with BOM by default). Neither is used for an Excel file.

4 **Press Import**

When finished you see "... row(s) imported, ... row(s) failed (see the list below for details)." and, below it, each row that failed with its reason.

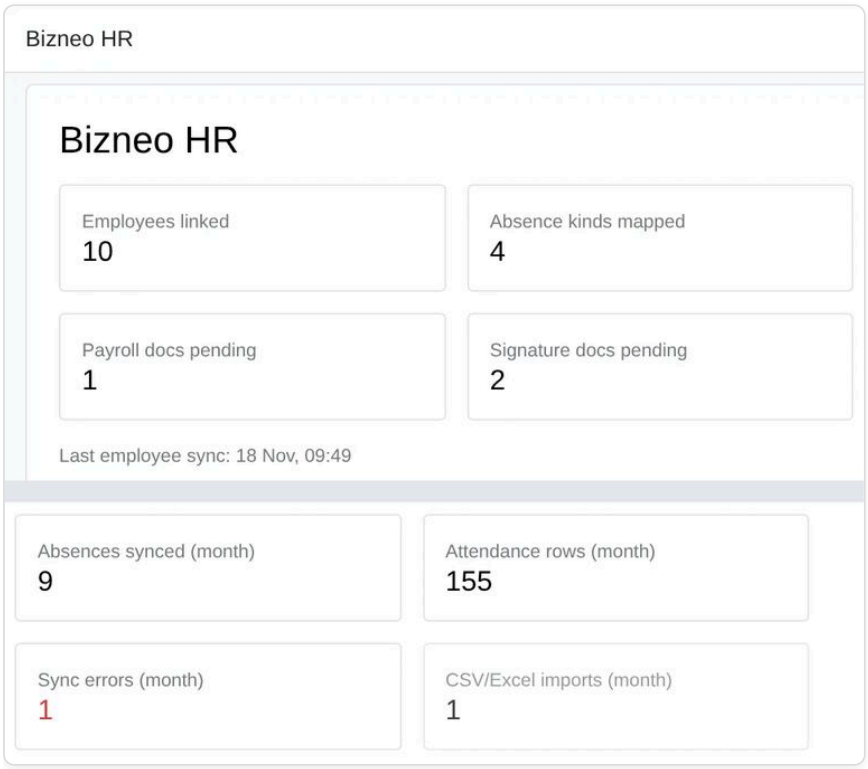
TYPE	COLUMNS	HOW EACH ROW IS MATCHED
Employees	email or correo, first_name or nombre, last_name or apellidos; external_id or bizneo_id and hire_date or fecha_alta, optional	By the Bizneo ID and, failing that, by work email. If found, it updates their name and email and sets the ID; otherwise, it creates the employee.
Absences	employee_email or email, kind_name or tipo, start_date or fecha_inicio, end_date or fecha_fin; comment or motivo and external_id, optional	The employee, by email. The kind, by the name of the Bizneo kind, which must have an **Odoo Leave Type**.
Time Records	employee_email or email, check_in or entrada; check_out or salida, logged_hours or horas and total_hours or horas_totales, optional	The employee, by email. It does not duplicate an entry for the same employee at the same time.

> In time records, a time without a time zone is taken as UTC, not local time: write the zone in the file (for example, +01:00) or convert the times to UTC. An old-format Excel .xls file will not work: save it as .xlsx or CSV.

Each row is handled separately: one bad row does not stop the others. To import, you need permission to create what you are importing, for example being a Employees officer for employees. Each import leaves its line in the **Sync Log**.

12 Dashboard and log

The dashboard summarises how synchronisation is doing for the active company, and the log keeps a line for each call, task or import.

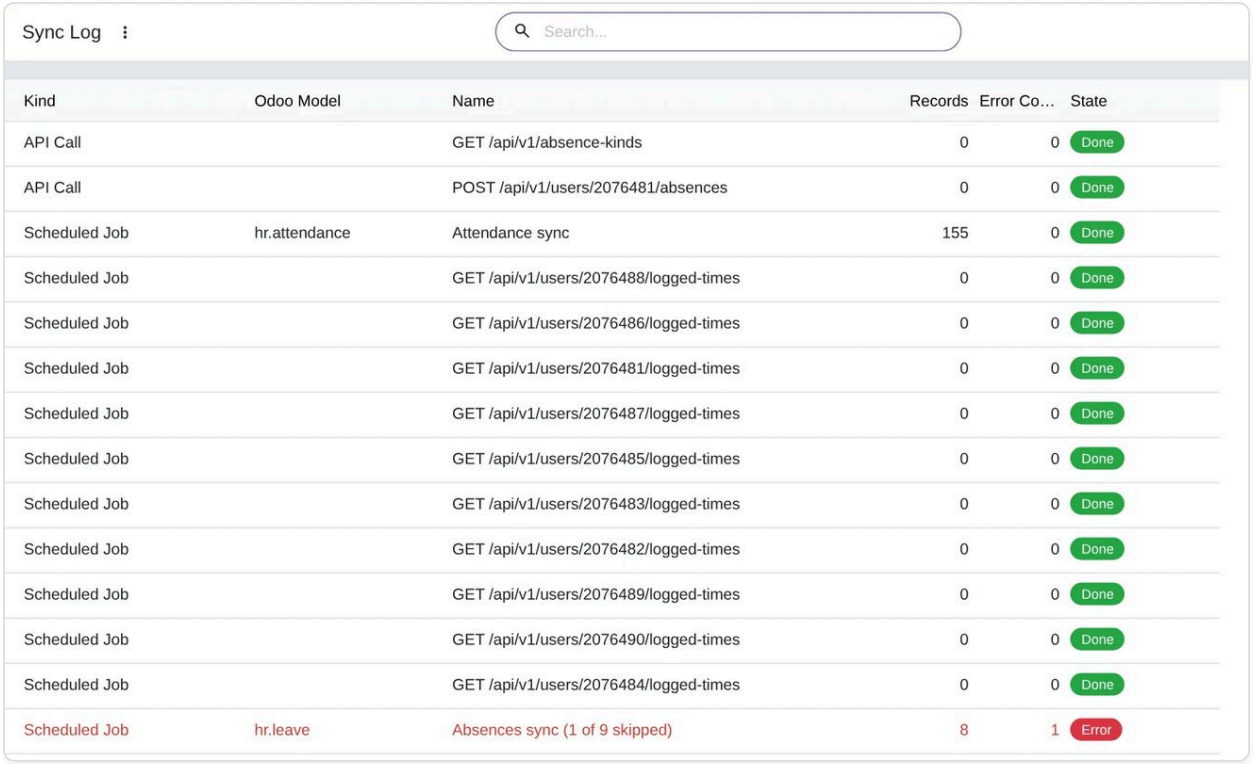


- **Real Odoo 20 screenshot.** The dashboard with **Employees linked**, **Attendance rows (month)** and **Sync errors (month)**.

You open it at **Bizneo HR › Dashboard**. While steps are still missing, it shows the welcome panel with what is left to do: **Connect to Bizneo**, **Map absence kinds to Odoo leave types** and the step to sync employees or import them with the CSV/Excel wizard. If the subdomain or key is missing, **Connect to Bizneo** takes you to **Settings**. Once everything is done, it shows the counters.

Employees linked	Employees of the company with a **Bizneo User ID**.
Absence kinds mapped	Bizneo kinds with an **Odoo Leave Type**.
Absences synced (month)	Absences with a Bizneo ID that have arrived or been sent this month.
Attendance rows (month)	Attendance records that have arrived from Bizneo this month.
Payroll docs pending	Payslips in **Draft**.
Signature docs pending	Signature documents in **Sent**.
Sync errors (month)	Log lines with an error this month.
CSV/Excel imports (month)	Imports this month.

Each counter, except the imports one, opens its list. Below it, **Last employee sync:** shows the date.



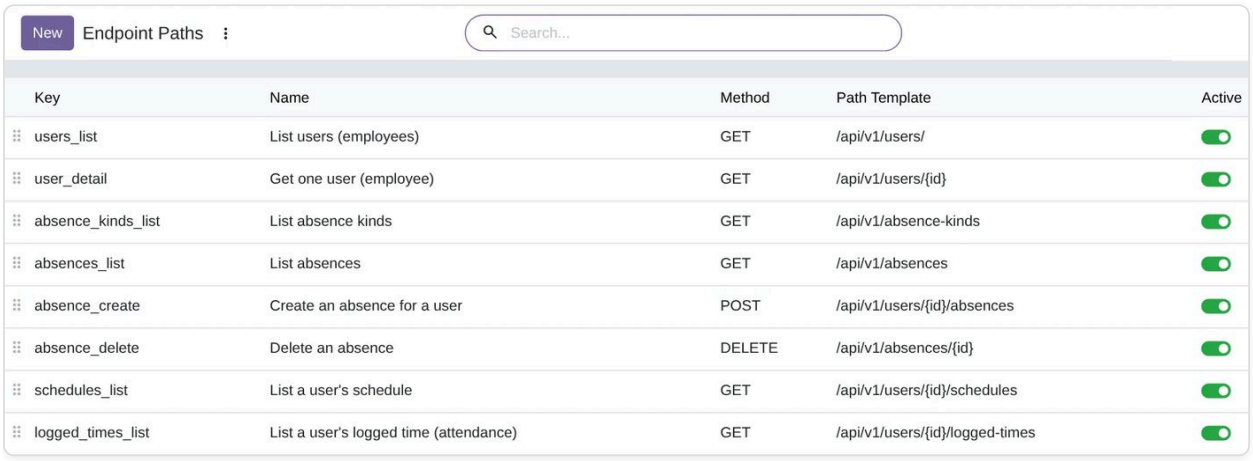
- **Real Odoo 20 screenshot.** The **Sync Log** with one line per call, task or import.

The log is at **Bizneo HR › Configuration › Sync Log** and only the **Manager** can see it. It opens with the **Errors** filter applied. Each line shows **When**, **Kind** (**API Call**, **Scheduled Job** or **CSV/Excel Import**), **Odoo Model**, **Name**, **Records**, **Error Count** and **State**: **Done** or **Error**. Inside, the **Error**, **Request** and **Response** tabs show the reason and what was sent and received, always without the token.

> Each error from a call or a task also creates a pending activity for the Odoo main administrator, with the reason. Errors from a CSV/Excel import do not create one. The log cleans itself up: it deletes correct lines older than 90 days and keeps the error ones.

13 Endpoint Paths

Endpoint Paths is the catalogue of Bizneo HR API paths the connector uses. It is edited on screen, without touching code.



Key	Name	Method	Path Template	Active
users_list	List users (employees)	GET	/api/v1/users/	
user_detail	Get one user (employee)	GET	/api/v1/users/{id}	
absence_kinds_list	List absence kinds	GET	/api/v1/absence-kinds	
absences_list	List absences	GET	/api/v1/absences	
absence_create	Create an absence for a user	POST	/api/v1/users/{id}/absences	
absence_delete	Delete an absence	DELETE	/api/v1/absences/{id}	
schedules_list	List a user's schedule	GET	/api/v1/users/{id}/schedules	
logged_times_list	List a user's logged time (attendance)	GET	/api/v1/users/{id}/logged-times	

- **Real Odoo 20 screenshot.** The **Endpoint Paths** with **Key**, **Name**, **Method** and **Path Template**.

It is at **Bizneo HR › Configuration › Endpoint Paths**. On installation there are 10 rows: 8 active and 2 archived, the payroll and candidate ones, which Bizneo does not document. The connector uses five: users_list for employees, absence_kinds_list for kinds and the connection test, absences_list for absences, absence_create to send an absence, and logged_times_list for hours. The others stay in the catalogue unused.

Key	The internal name the connector looks up, such as users_list. Do not change it.
Name	What the path is.
Method	**GET**, **POST**, **DELETE** or **PATCH**.
Path Template	The path appended to the base URL. It starts with / and may include {id}, which is filled in on each call.
Company Override	Empty, the row applies to all companies. With a company, it applies only to that one and takes precedence over the general one.
Active	Whether the row is in use.
Provenance / Notes	Where the path comes from and how much trust it deserves.

1. **Open the row**
   In **Endpoint Paths**, the one with the key you want to change.
2. **Change the path**
   Edit **Path Template** or **Method** and save. It takes effect from the next call.
3. **For one company only**
   Create another row with the same key and choose the company in **Company Override**.

> The template must start with /, and there cannot be two rows with the same key for the same company or two general ones. The connector's **Manager** only creates and changes rows for their own company; general ones can only be changed by an administrator.

14 What happens automatically

With scheduled sync switched on, four tasks pull employees, absence kinds, absences and hours from Bizneo HR.

TASK	EVERY	WHAT IT DOES
Bizneo: sync employees	6 hours	Creates the missing employees and refreshes the Bizneo fields of those already linked.
Bizneo: sync absence kinds	Day	Pulls the absence kinds from Bizneo HR, which you then map to the Odoo ones.
Bizneo: sync absences	4 hours	Pulls absences from 7 days back to 60 days ahead. It skips those it cannot match to a linked employee or a mapped kind, and notes this in the log.
Bizneo: sync time & attendance	2 hours	Pulls hours for the linked employees from 3 days back and creates their attendance records.

All four tasks come active, but they only work for companies with **Scheduled Sync** ticked. Without the FlexigoTech Cloud trial or subscription, no call goes out: the tasks check again on their next run. A failure in one company does not stop the others. Frequencies are changed at **Settings › Technical › Automation › Scheduled Actions**, with developer mode on.

15 If something fails

The most common cases and what to do in each.

Nothing is sent to Bizneo HR	The trial or the subscription for FlexigoTech Cloud is missing. Activate it in **Settings** > **FlexigoTech Cloud**. The jobs check again on their next run.
Connected, but nothing arrives on its own	You need to tick **Scheduled Sync** in **Settings** > **Bizneo HR** and save. Connecting doesn't switch it on.
"Before saving the Bizneo API key, an administrator has to accept that it is kept by FlexigoTech Cloud and that the calls to Bizneo go through it (Settings > Bizneo HR). Nothing was sent."	Tick the **FlexigoTech Cloud** box as an administrator user and enter the key again.

"Enter your Bizneo tenant subdomain (or the Base URL) before the API key: FlexigoTech Cloud keeps the key with its host. Nothing was sent."	Enter **Tenant Subdomain** first and then the key.
You corrected the subdomain and it still calls the previous tenant	The base URL doesn't rebuild itself. Correct **Base URL override**, enter the key again and click **Test Connection**.
Warning that FlexigoTech Cloud only reaches tenants under bizneohr.com	The subdomain or the base URL doesn't belong to Bizneo HR. Nothing has been saved: correct them and enter the key again.
Warning that all the connections in your plan are in use	Each company with a stored key takes up one connection. Delete the key of a company that no longer uses Bizneo HR, or move to a plan with more connections.
"Bizneo rejected the request (HTTP ...): ..."	Bizneo HR replied with an error. The detail appears in the message and in the **Sync Log**. With 401 or 403, check the token and its API access in Bizneo HR. With 429 or a 5xx error, the connector has already tried three times: wait a while and try again.
«Employee "..." is not linked to a Bizneo user yet (no Bizneo User ID).»	When sending an absence. Enter the **Bizneo User ID** on the employee's **Bizneo HR** tab, or link them with the employee import.
When sending, a warning that the type has no Bizneo type	Map the request's type in **Bizneo HR › HR Data › Absence Kinds**. The warning says Configuración, but the types are under **HR Data**.
Warning that you lack the Bizneo HR user permission	An administrator grants it on your user record: **User** of the **Bizneo HR Connector**. It is needed to sync employees and to send absences.

If FlexigoTech Cloud rejects a call during a job, the connector treats it as a pause and not as a Bizneo HR error: it marks nothing and tries again on the next run. If the rejection applies to the whole database, the job stops there. One company with problems doesn't hold up the others.

16 Support

Every purchase includes 2 months of support: we help you install it, set it up and get it working, by email and video call. While you're subscribed, support for the service stays included.

With the Standard plan we reply within 1 working day; with Pro, within 4 working hours, and if needed we can look at it over a video call. Tell us your Odoo version, the module version and, if there is an error, its full text.

Email

To install it, set it up or for any question.
comercial@flexigotech.com

On the web

The connector page, with the guide and the prices.
flexigotech.com/en/bizneo-connector-odoo.html

On Odoo Apps

The module page on the Odoo store.
apps.odoo.com

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