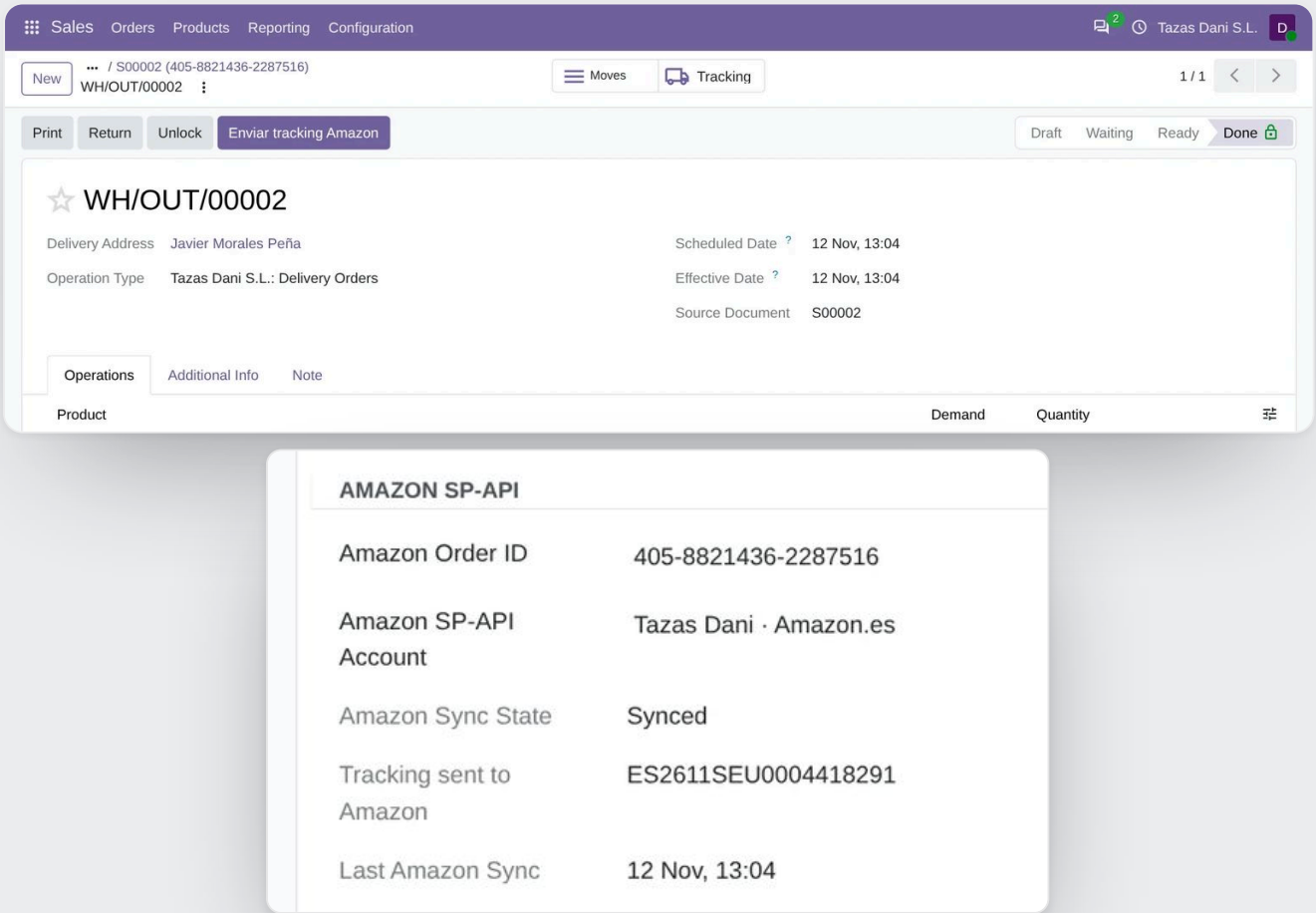
CONNECTOR GUIDE · MARKETPLACES

Amazon connector for Odoo

Amazon FBA and FBM orders land in Odoo as sales, and price, stock and shipment tracking go back to Amazon on their own.

Odoo 17 · 18 · 19 · 20 | 14-day trial, no card | Edition of 18-11-2026



Real Odoo 20 screenshot. An Amazon delivery validated in Odoo and, enlarged, the tracking Amazon has received.

Contents

On the right, the page where each chapter starts. Menu and button names are those of Odoo in English.

1	Who it is for and what it solves	3
2	The connector in figures	4
3	Where you see it in your Odoo	4
4	Orders: from Amazon to Odoo	6
5	FBM shipping and tracking	7
6	Listings: price and stock	9
7	FBA: your stock in Amazon's warehouses	10
8	Returns, cases and reviews	12
9	Finances: settlements, invoices and VAT	13
10	Messages with buyers	15
11	Dashboard, analytics and AI reports	16
12	End-to-end flows	17
13	What data is synchronized	18
14	What happens by itself: the scheduled actions	19
15	Requirements and setup	22
16	Account options and their defaults	24
17	Security and where your data goes	26
18	Several companies, taxes and currencies	28
19	Common errors and how to fix them	29
20	Other ways to do it	30
21	Plans, price, support and trial	31
22	Frequently asked questions	32
23	Glossary	34
24	Checklist to get started	35
25	Let's talk	36

This guide describes version 20.0.6.72.25 of the module (Odoo branch 20.0, commit 05bacbf). Everything in it comes from its published code, the platform's official documentation or real screenshots.

The screenshots come from a test Odoo 20 database, with a made-up company and data and no real connection to Amazon. The module also has a version for Odoo 17, 18 and 19.

1 Who it is for and what it solves

For anyone who sells on Amazon and runs the business in Odoo: orders, warehouse, invoices and accounting stay in Odoo and nobody copies anything by hand.

Without a connector, every Amazon order is retyped in Odoo and the tracking number is pasted into Seller Central afterwards. With a few sales a day that works. With more, unshipped orders slip through, Amazon ends up selling stock you no longer have, and settlements have to be matched with the bank by hand.

The connector links your Amazon seller account with your Odoo. Orders come in by themselves as sales orders and, when you validate the delivery, the tracking goes back to Amazon. The stock and price of your listings can also come from Odoo. It also brings into Odoo what Amazon knows about your business: the stock in its warehouses (FBA), returns, payouts and fees, VAT reports and buyer messages.

Depending on how you sell

A shop that ships itself (FBM)	Orders arrive every 15 minutes with their delivery ready. You pick, validate with the tracking number and Amazon gets the shipment confirmed. The free stock of your warehouse can go to Amazon by itself.
FBA seller	Amazon stores and ships your goods. The connector reads the inventory of its fulfillment centres every 30 minutes, by country, and FBA orders come in as sales already delivered, with no delivery from your warehouse. From Odoo you can prepare shipments to Amazon (Send to Amazon).
FBA and FBM at once, in several countries	One Odoo account per marketplace (Amazon.es, Amazon.fr, Amazon.de...). Each order states its channel. There are FBA routes per country and, if you turn them on, EU VAT reports, Pan-European eligibility and extended producer responsibility (EPR) reports.
Brand or manufacturer with a large catalog	Listings are linked by SKU every night. You see their status and suppressed listings and, if you turn them on, Amazon's restock recommendations and the analytics per SKU.

What it does not do

- It does not work without the FlexigoTech Cloud subscription: without an active trial or subscription, the connector does not talk to Amazon (chapter 17).
- It cannot be installed on Odoo Online: it needs Odoo.sh or your own server, like any third-party module.
- The Odoo product form shows nothing from Amazon: the link to each listing is in **Amazon › Catalog › Listings**.

2 The connector in figures

4	23	39	780+
Odoo versions: 17, 18, 19 and 20	Amazon marketplaces already loaded	scheduled actions, each with its interval	automated tests passing (Odoo 17-20)

The module has more than 42,000 lines of code (Odoo Apps, 11-11-2026). It covers the three regions of the Selling Partner API (SP-API): Europe (15 marketplaces, from Spain and the UK to Turkey, the Emirates, Saudi Arabia, Egypt and South Africa), North America (United States, Canada, Mexico and Brazil) and the Far East (Japan, Australia and Singapore).

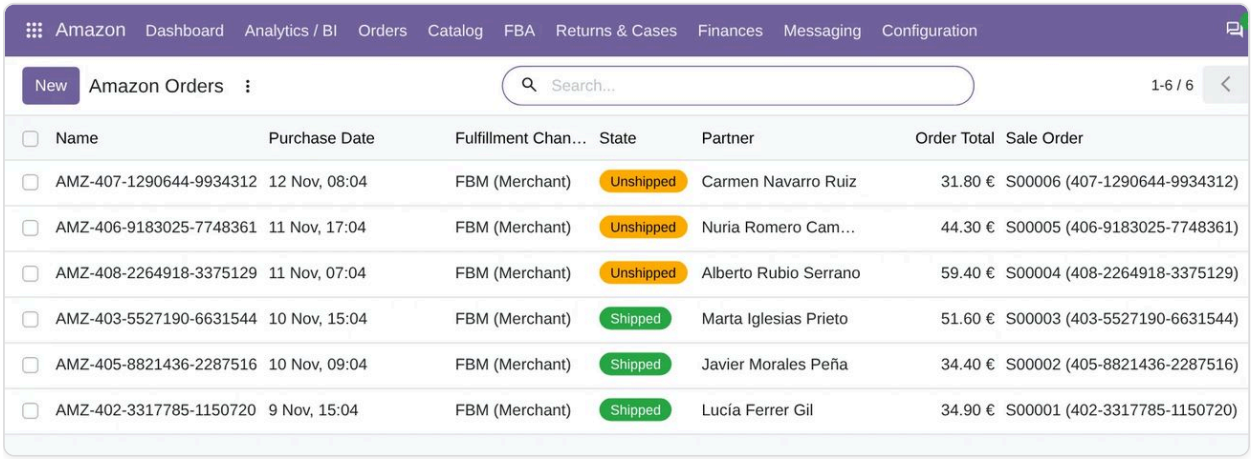
On our own seller account it has been running on the live SP-API since June 2026.

3 Where you see it in your Odoo

The connector adds its own app, Amazon, and puts the Amazon data into your sales and your deliveries.

Amazon the connector's app

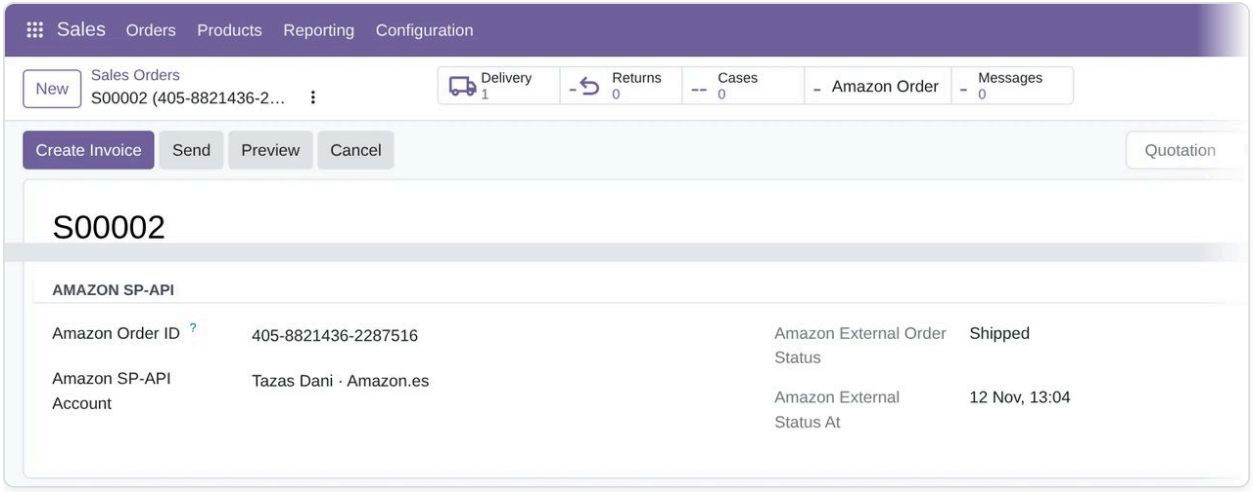
- **Dashboard**, **Analytics / BI**, **Orders**, **Catalog**, **FBA**, **Returns & Cases**, **Finances** and **Messaging**.
- **Configuration**: settings, accounts, marketplaces, FBA routes per country, return attributes, carrier mappings, message templates and AI reports.



- **Real Odoo 20 screenshot.** Amazon › Orders: at the top, the app's menus; in the list, each order with its channel (FBM or FBA), its status and the sales order it created.

Sales sales orders

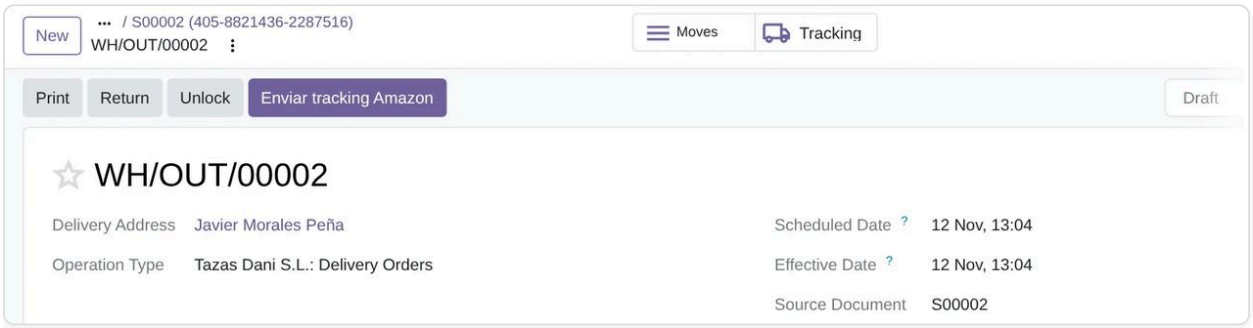
- Each Amazon order comes in as a confirmed sales order, with the Amazon number in the customer reference.
- **Returns**, **Cases**, **Amazon Order** and **Messages** buttons, and the **Amazon SP-API** block with the account, the number and the status on Amazon.



- **Real Odoo 20 screenshot.** A sales order that came from Amazon.es, with its Amazon buttons at the top and its Amazon status at the bottom.

Inventory delivery orders

- On the delivery, the **Enviar tracking Amazon** button and the status of the sync with Amazon.
- Installing it creates the FBA and FBA In Transit locations to follow the goods that are at Amazon.



- **Real Odoo 20 screenshot.** The delivery of an Amazon order, validated, with the **Enviar tracking Amazon** button.

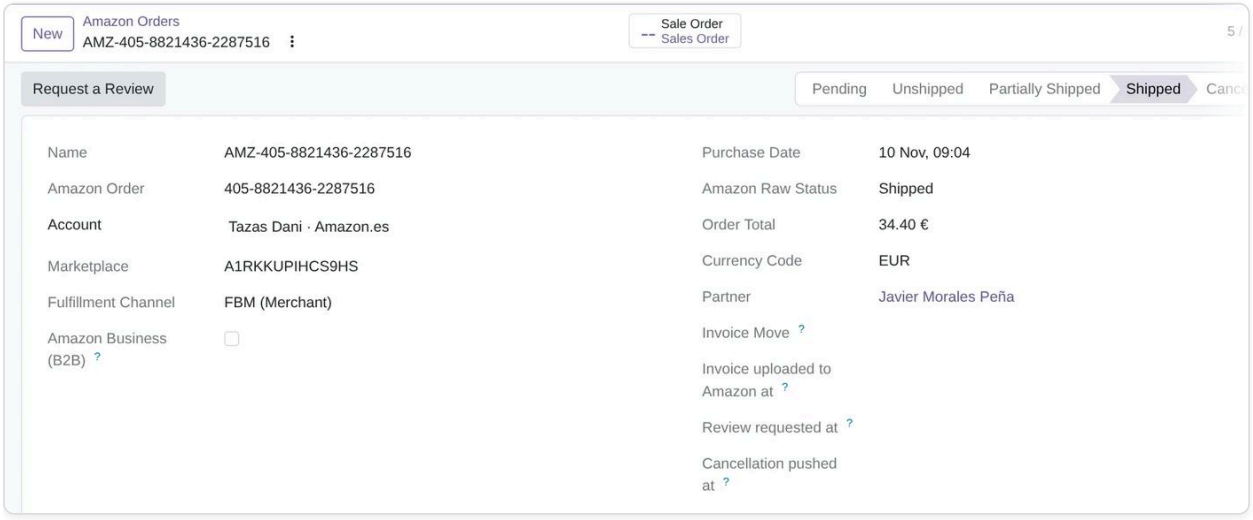
Settings Settings › Amazon Seller

- API timeouts and retries, the window of the first order import, FBA, returns and AI reports (optional).

4 Orders: from Amazon to Odoo

The **Amazon: Import Orders** action asks Amazon every 15 minutes for new orders and for the ones that have changed.

Each order stays in **Amazon › Orders** with its channel, its Amazon status, the shipping address, the lines and the total in its currency. When it applies, it creates its sales order in Odoo and confirms it.



- **Real Odoo 20 screenshot.** An order in **Amazon › Orders**: channel, status on Amazon, total and customer, and at the top the button that takes you to the sales order it created.

What the sales order contains

- The customer (one contact per buyer), the purchase date, the Amazon number in the reference and the Amazon account.
- One line per item, with the Amazon title, the quantity and the unit price. Amazon gives the amount for the whole line and the connector divides it by the quantity.
- The pricelist in the order's currency: if you sell in pounds or kronor, create a pricelist in that currency; if there is none, your company's is used.
- The account's default carrier, if you set one, so the FBM delivery is ready.
- No taxes on the lines, unless you turn on invoicing with VAT (chapter 18).

How it finds the product

By the Amazon SKU: first the linked listing in **Catalog › Listings** and, if there is none, the product whose **internal reference** is that SKU. If it finds none, it creates a new product with the Amazon SKU and title. To avoid that, set the internal reference equal to the SKU before connecting.

When it does not create the sales order

So nothing ships twice, the order is imported but creates no sale in these cases. The **No Sales Order Because** column says why, and the **Create Sales Order** button creates it by hand, as a quotation.

REASON	WHAT IT MEANS
Purchased before «Create Sales Orders From»	The date in the account's **Orders & Fulfillment** tab. That way, what you shipped before connecting does not go out again.
Already shipped on Amazon when imported	You marked it as shipped in Seller Central. With **Auto-validate delivery when shipped on Amazon** (off), the sale is created with its delivery already validated.
Its sales order was deleted in Odoo	Someone deleted the sale: it is not created again by itself.
Already handled by another company	The same Amazon order created its sale in another company of your Odoo.
Cancelled by hand	A cancelled sales order that carries that Amazon number and that the connector did not create.

FBA and FBM

FBA orders (Amazon ships them) create their confirmed sale and their outgoing delivery is cancelled, because the goods do not leave your warehouse. FBM orders (you ship them) leave the delivery ready to pick. The **Fulfillment Channel** column tells them apart.

> The buyer's city, postcode and region always arrive. Name and street depend on the access to personal data that Amazon grants you. The **Amazon: Remove buyer personal data** action deletes them every day once they are no longer needed.

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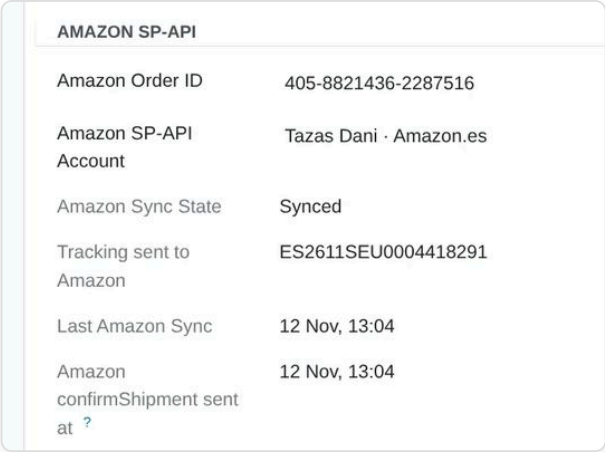
5 FBM shipping and tracking

What you ship yourself: the tracking number goes back to Amazon when you validate the delivery.

1. **Prepare the delivery**
   The FBM order arrives with its delivery and, if you set one, with the account's **Default delivery carrier**.
2. **Validate with the tracking number**
   With **Auto sync on picking validation** (on), validating confirms the shipment on Amazon with the carrier, the tracking, the date and the items. If you change the tracking later, it is sent again.

3 **Check the result**

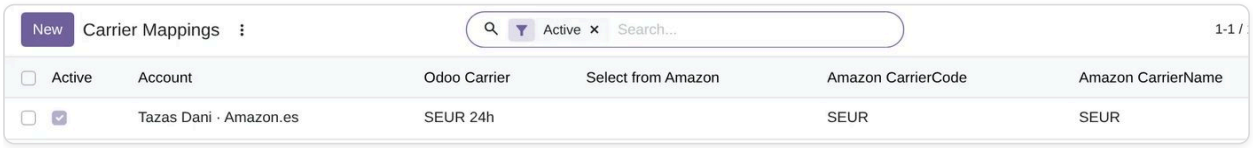
The delivery's **Amazon SP-API** block says whether it was synced, with the tracking sent, the date and the last error, if any. **Enviar tracking Amazon** sends it by hand.



- **Real Odoo 20 screenshot.** The **Amazon SP-API** block of a delivery: synced, with the tracking Amazon received.

Carriers

Amazon asks for its own carrier code. In **Configuration › Carrier Mappings** you link each Odoo carrier with Amazon's (for example SEUR 24h with SEUR). **Load Amazon Carriers** brings Amazon's list for your marketplace.



- **Real Odoo 20 screenshot.** A carrier mapping: SEUR 24h in Odoo with Amazon's SEUR code.

Account options

Strict SKU matching	On: if any SKU on the delivery does not match the Amazon order, nothing is confirmed and Odoo says so.
Asynchronous sending	Off: confirmed when you validate. On: queued and sent by the retry action, every 5 minutes.
External shipment status	On: if you mark the shipment in Seller Central, Odoo reads it every 5 minutes and validates the pending delivery.
FBM cancellations	Off. On: cancelling an unshipped FBM order in Odoo also cancels it on Amazon.

If a confirmation fails (Amazon does not answer, a call limit), the **Retry pending shipments** action retries it every 5 minutes over the next 3 days.

6 Listings: price and stock

Each listing links an Odoo product with an Amazon SKU. They are in **Amazon › Catalog › Listings**.



Sku	Asin	Channel	Offer Syn…	Ui Health	Listing Status	Amazon Off…	Listing Q…
JARRA-06	B0DTZ7R…	DEFAULT	In sync	OK	BUYABLE,DISCOVE…	15.90	22
PLATO-04	B0DTZ8C…	DEFAULT	In sync	OK	BUYABLE,DISCOVE…	9.90	46
VASOS-03	B0DTZ6P…	DEFAULT	In sync	OK	BUYABLE,DISCOVE…	18.50	32
TETERA-02	B0DTZ5K…	DEFAULT	In sync	OK	BUYABLE,DISCOVE…	34.90	15
TAZA-01	B0DTZ4M…	DEFAULT	In sync	OK	BUYABLE,DISCOVE…	12.90	34

- **Real Odoo 20 screenshot.** The listings: SKU, ASIN, channel, status of the sync, of the offer and of the listing, price and quantity on Amazon.

How they are linked

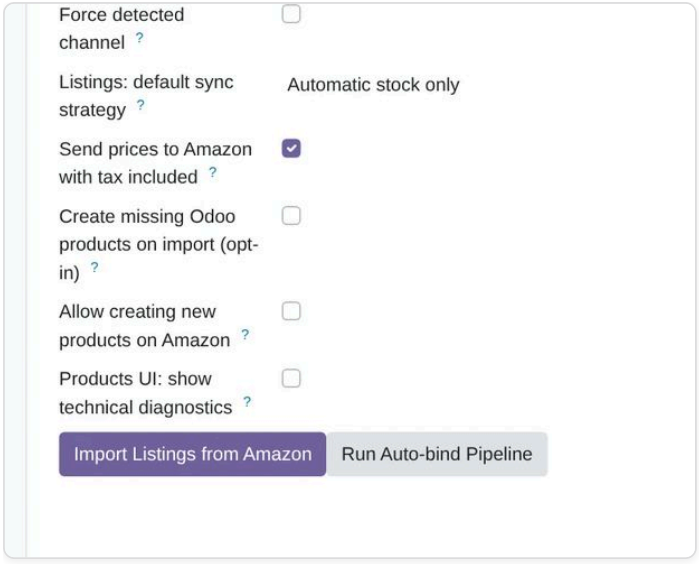
Import Listings from Amazon brings your listings. The nightly linking matches the Amazon SKU with the Odoo internal reference, only for active products that can be sold, and then reads the catalog again. If you turn on **Create missing Odoo products on import (opt-in)** (off), it creates a product for each SKU without a match.

What is sent to Amazon

Price	The product's sales price in Odoo. With **Send prices to Amazon with tax included** (on), the product's taxes are added, because Amazon shows prices with VAT on every marketplace except the United States and Canada. Each listing can carry its own manual price.
Stock	The product's free quantity (what you have minus what is reserved) in the account's company. If you set an **FBM stock source location**, only that location's. Each listing can carry its own manual quantity.

When it is sent

The strategy of each listing decides: manual only (what a new account starts with), stock only, price only, or automatic price and stock. With **Auto-sync price/stock to Amazon (opt-in)** (off at the start), changes are queued and the pending-listings action sends them every minute, 100 at a time. Another action retries passing errors every 3 minutes.



- **Real Odoo 20 screenshot.** The account's **Catalog & Listings** tab. In this test database the strategy is set to «Automatic stock only»; a new account starts with the manual one.

> Careful with the price: in our latest test (11-11-2026) a price change did not reach Amazon, and we are still checking whether the module or the test failed. Before you leave the price on automatic, change one and check in Seller Central that it arrives.

More from the catalog

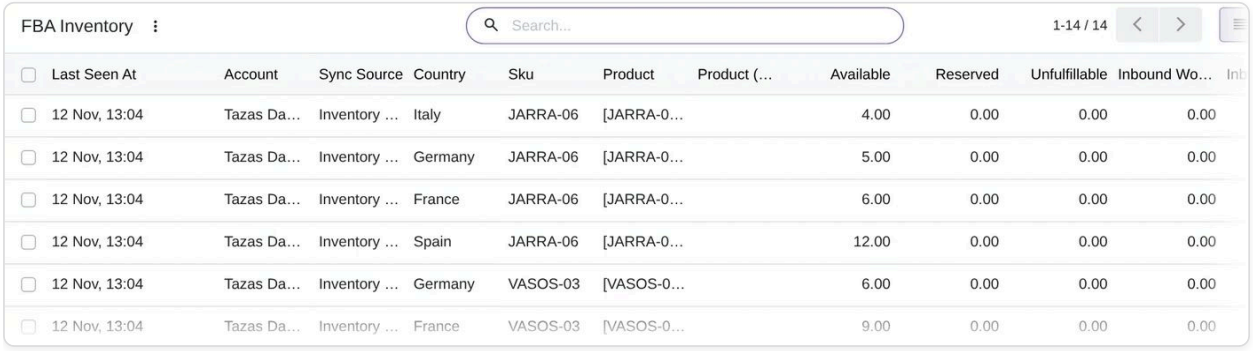
- **Suppressed Listings**: the listings Amazon has blocked from search or from the Buy Box, with the reason (optional report, daily).
- **Pan-European Eligibility**: which SKUs can join Pan-European FBA (optional report, daily).

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7 FBA: your stock in Amazon's warehouses

If Amazon stores and ships your goods, Odoo reads what it has and where.

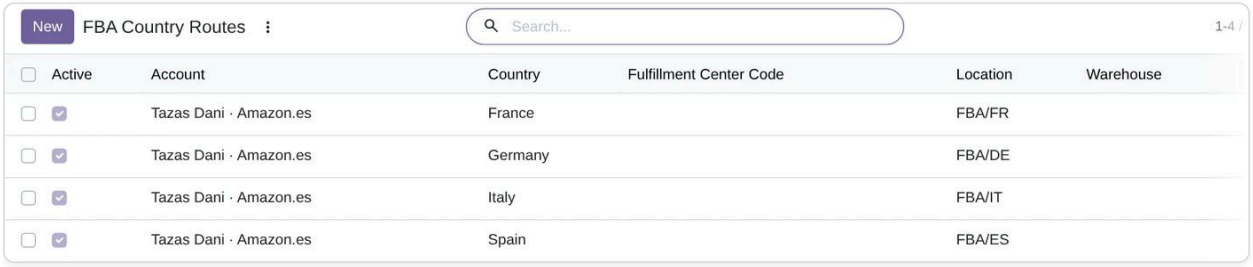
The official FBA inventory reading comes on and runs every 30 minutes. Each SKU appears in **FBA › Inventory** with its quantity per country. Your Odoo stock does not change unless you tick **Apply official FBA stock to Odoo locations**: then the FBA locations of each country follow what Amazon says and each FBA order is deducted from its own.



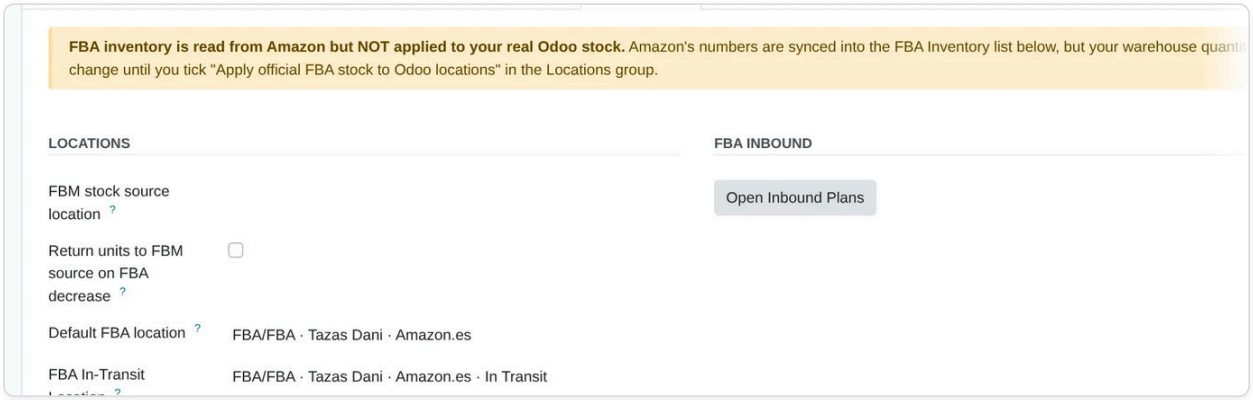
Last Seen At	Account	Sync Source	Country	Sku	Product	Product (…	Available	Reserved	Unfulfillable	Inbound Wo…
12 Nov, 13:04	Tazas Da…	Inventory …	Italy	JARRA-06	[JARRA-0…		4.00	0.00	0.00	0.00
12 Nov, 13:04	Tazas Da…	Inventory …	Germany	JARRA-06	[JARRA-0…		5.00	0.00	0.00	0.00
12 Nov, 13:04	Tazas Da…	Inventory …	France	JARRA-06	[JARRA-0…		6.00	0.00	0.00	0.00
12 Nov, 13:04	Tazas Da…	Inventory …	Spain	JARRA-06	[JARRA-0…		12.00	0.00	0.00	0.00
12 Nov, 13:04	Tazas Da…	Inventory …	Germany	VASOS-03	[VASOS-0…		6.00	0.00	0.00	0.00
12 Nov, 13:04	Tazas Da…	Inventory …	France	VASOS-03	[VASOS-0…		9.00	0.00	0.00	0.00

- **Real Odoo 20 screenshot.** **FBA › Inventory**: each SKU with its quantity in Amazon's fulfillment centres in each country.

To sell with FBA in several countries, each country gets its route in **Configuration › FBA Country Routes**: the country and the Odoo location that stands for it.



- **Real Odoo 20 screenshot.** The FBA routes of a shop with stock in Spain, France, Germany and Italy.



- **Real Odoo 20 screenshot.** The account's **FBA & Stock** tab: the notice that FBA inventory does not touch your stock, the FBA locations and the inbound plans.

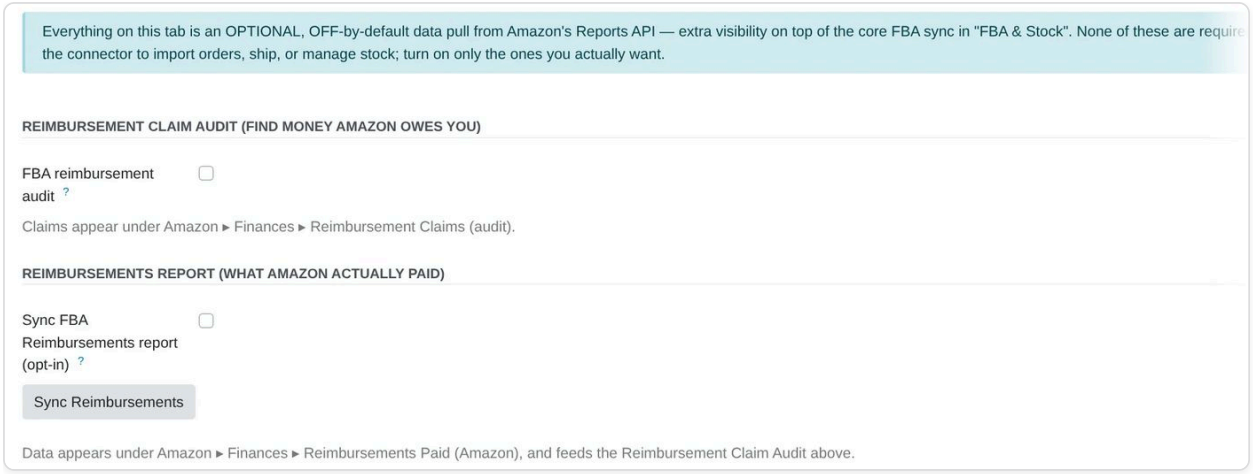
Send to Amazon

FBA › Inbound / Send to Amazon prepares shipments of goods to Amazon's fulfillment centres from Odoo, with Amazon's inbound API: it creates the plan on Amazon, chooses the packing, fills the boxes, accepts where and how it ships, downloads the labels and sends the tracking. The open-plans action updates them every hour.

FBA reports you can turn on

REPORT	WHAT IT TELLS YOU
Dispatched FBA shipments	What Amazon has already shipped of your FBA orders, and it brings your Odoo orders up to date (every 30 minutes).
Reserved Inventory	Units that cannot be sold yet (in transfer, under review, set aside for an order).
Stranded Inventory	Stock at Amazon with no active offer: it does not sell.
Inventory Ledger	Units lost, damaged or found in Amazon's fulfillment centres.
Restock recommendations	What Amazon advises you to send, per SKU.
Storage Fees	What you pay each month for the space, and the long-term storage surcharge.
FBA reimbursements and audit	What Amazon has reimbursed you and, with the audit on, the lost or damaged units it has not paid yet.

Each report has its own checkbox on the account and runs once a day when you turn it on. They all start off.



- **Real Odoo 20 screenshot.** The account's **FBA Reports (opt-in)** tab: the notice that everything comes switched off, and the first two reports, each switched on with its checkbox. The reimbursements report also has a button to run it straight away.

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8 Returns, cases and reviews

Amazon returns come into Odoo and, if they meet your conditions, go back into stock by themselves.

The returns import comes on and runs every 3 hours. Each return stays in **Returns & Cases › Returns** with the order, the SKU, the quantity, the reason and the Amazon status.

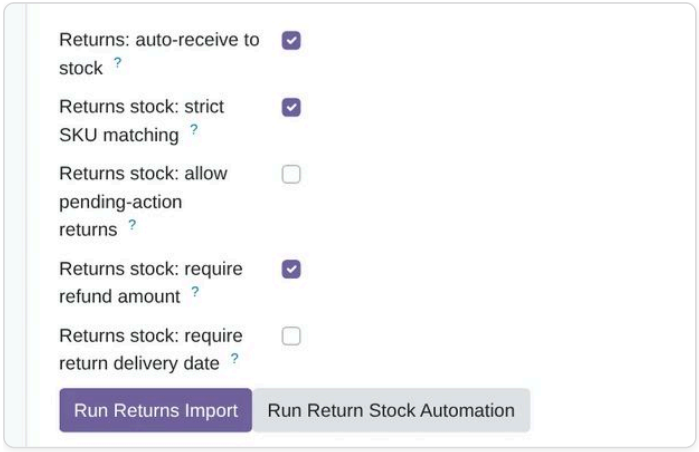


- **Real Odoo 20 screenshot.** An imported return: the order, the SKU, the quantity and the Amazon status.

Back into stock

Every 15 minutes, finished returns enter your warehouse with their return receipt, if they meet the conditions of the **Returns & Reviews** tab:

- the SKU matches the product of the order (on);
- Amazon has refunded the buyer (on);
- it has no pending action on Amazon (by default, those that do wait);
- if you ask for it, it has a return delivery date (off).



- **Real Odoo 20 screenshot.** The **Returns & Reviews** tab: the conditions for a return to go back into stock by itself.

Automatic credit notes come off. If you turn them on, they are created as drafts; with the second checkbox, they are also posted.

Post-sales cases

Every hour, cases open in **Returns & Cases › Cases** for three reasons, all three on: a refund, a return with a pending action and an error when sending the tracking. Each case has its history and its activities, like any Odoo document.

Reviews

Request a Review (auto) comes off. When on, it asks for Amazon's official review (the same as the Seller Central button) between 5 and 30 days after shipping. The action runs every 2 hours.

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9 Finances: settlements, invoices and VAT

What Amazon pays you and what it charges you reaches Odoo, together with the VAT reports your accountant asks for.

Settlements

Amazon pays you per period (usually every 14 days) what you sold minus its fees. With settlement sync on (it comes off), the connector brings each payout of the last 90 days with its lines: sales, fees, FBA fees, refunds and adjustments. They are in **Finances › Settlements (payouts & fees)**.

Account	Marketpla…	Period Start	Period End	Deposit Date	Sales	Refunds	Fees	Advertising	Total
Tazas Da…		29 Oct, 13:04	12 Nov, 12:04	12 Nov	120.90 €	0.00 €	-18.12 €	0.00 €	1
					120.90 €	**0.00 €**	**-18.12 €**	**0.00 €**	10

- **Real Odoo 20 screenshot.** Amazon settlements: each one with its period, the deposit date and the totals for sales, refunds and fees.

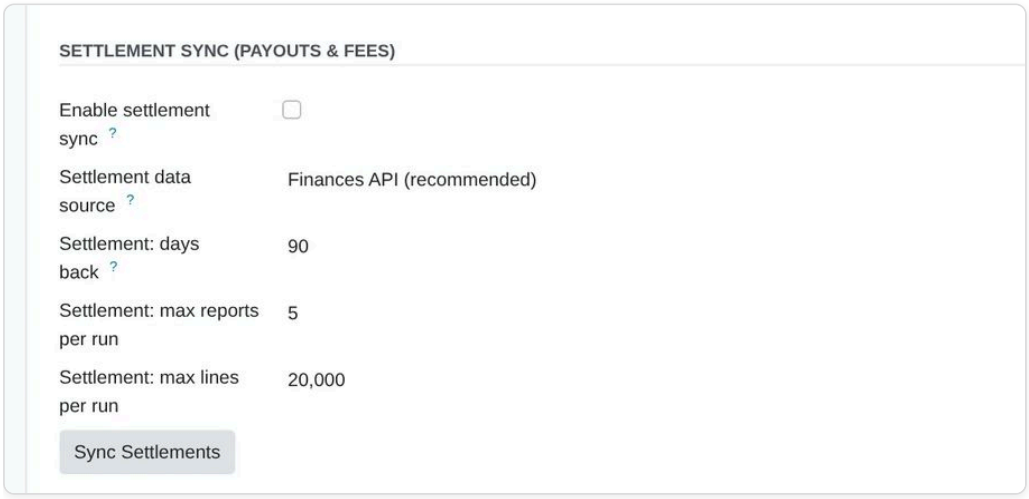
Amazon Settlement

GRP-TAZASDANI-2611

Transaction Type	Category	Order	Sku	Amount Type	Amount Description	Amount
ShipmentEvent	Referral / commission fee	403-5527190-6631544	TAZA-01	Fee	Commission	-7.74 €
ShipmentEvent	Product sales	403-5527190-6631544	TAZA-01	Charge	Principal	51.60 €
ShipmentEvent	Referral / commission fee	405-8821436-2287516	JARRA-06	Fee	Commission	-2.38 €
ShipmentEvent	Product sales	405-8821436-2287516	JARRA-06	Charge	Principal	15.90 €
ShipmentEvent	Referral / commission fee	405-8821436-2287516	VASOS-03	Fee	Commission	-2.77 €
ShipmentEvent	Product sales	405-8821436-2287516	VASOS-03	Charge	Principal	18.50 €
ShipmentEvent	Referral / commission fee	402-3317785-1150720	TETERA-02	Fee	Commission	-5.23 €
ShipmentEvent	Product sales	402-3317785-1150720	TETERA-02	Charge	Principal	34.90 €
						102.78 €

- **Real Odoo 20 screenshot.** A settlement from the inside: each sale with its fee.

If you also turn on **Post settlements to accounting**, each settlement can go to your books as a journal entry: the sale to an Amazon clearing account, the fees to their expense account and the net payout to the deposit account, in the journal you choose. Only someone with accounting rights posts it, and it stays in their name. With **Match bank deposits automatically**, it links each payout with its bank transaction every day when there is no doubt.



- **Real Odoo 20 screenshot.** The account's **Payments & Accounting** tab: settlement sync, off until you turn it on.

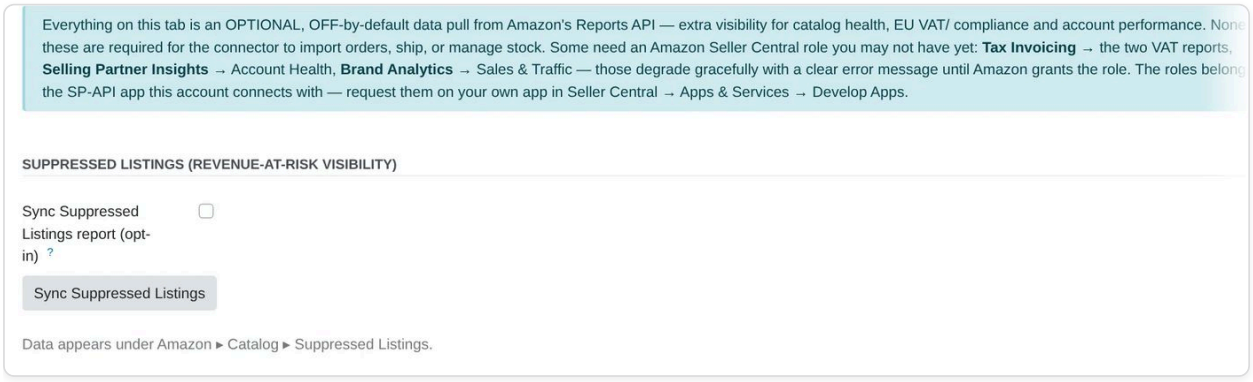
Invoices

Customer invoices	Optional. It creates the invoice of each Amazon order and, if you tick it, posts it. Its lines carry VAT only if you turn on **Apply VAT on Amazon invoice lines**.
Upload invoices to Amazon	Optional. Every 30 minutes it uploads the PDF of the posted invoice to Amazon; by default, only Amazon Business (B2B) ones.
Invoices issued by Amazon (VCS)	Optional. If you use Amazon's VAT Calculation Service, it brings and reconciles the invoices Amazon issues on your behalf.

VAT and other reports

- **VAT Transactions (EU VAT ledger)**: Amazon's EU VAT ledger, transaction by transaction (optional, daily).
- **VAT Calculation (per-invoice detail)**: the VAT detail of each Amazon invoice (optional, daily).
- **EU EPR Reports**: the extended producer responsibility data Amazon asks for (optional, daily).

> Some reports need an Amazon role your account may not have: Tax Invoicing for the VAT reports, Selling Partner Insights for account health and Brand Analytics for sales and traffic. Without the role, the report fails with a message saying so, and everything else keeps working.



- **Real Odoo 20 screenshot.** The **Compliance & Sales Reports (opt-in)** tab: the notice about the roles Amazon asks for, and the first report with its checkbox and its button.

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10 Messages with buyers

Messaging comes on. Buyer messages arrive in **Messaging › Inbox**, each one linked to its order. The account gives you an Odoo email address: you set it in Seller Central as the destination of buyer messages and Odoo sorts them by order.

You answer from Odoo with **Message Templates** or with your own text. The message goes out through Amazon's messaging API or through Amazon's email relay, and only users in the Operator group can send it. Every 15 minutes the inbox is brought up to date, and every 30 the order data of each conversation.

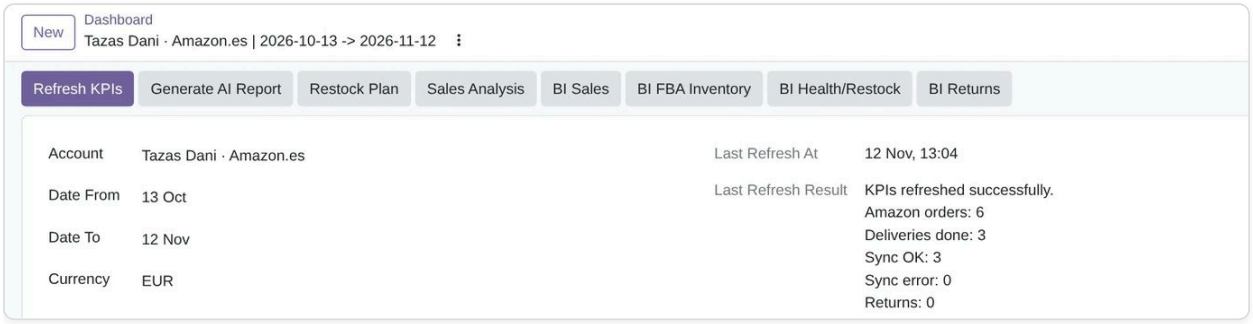


Active	Sequence	Name	Code	Subject Template	State After Send
☑	10	Full Refund	refund_full	Update about your Amazon order	Mark Resolved
☑	20	Partial Refund	refund_partial	Partial refund update	Notified, Unresolved
☑	30	Order Replacement	replacement	Your replacement order update	Notified, Unresolved

- **Real Odoo 20 screenshot.** **Configuration › Message Templates**: the templates that come with the module.

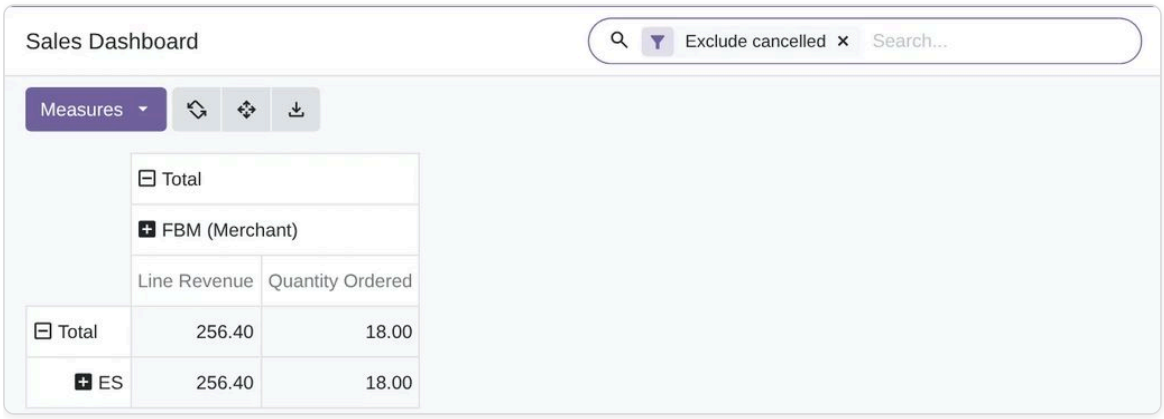
11 Dashboard, analytics and AI reports

The **Dashboard** sums up your account: orders, listings, returns, cases and FBA, with one button per analysis. It is refreshed every night.



- **Real Odoo 20 screenshot.** **Amazon › Dashboard**: the analysis buttons and the result of the last refresh.

Analytics / BI holds the pivot and graph views: **Sales Dashboard** (the lines of your Amazon orders), **FBA Stock**, **Health / Restock**, **Returns**, **Sales & Traffic** (sessions, conversion and Buy Box, optional report) and **Account Health** (Amazon's seller performance metrics, optional report).



- **Real Odoo 20 screenshot.** **Analytics / BI › Sales Dashboard**: your Amazon sales in an Odoo pivot table.

AI reports (optional)

They come off. If you turn them on in **Settings › Amazon Seller**, the connector sends a numeric summary of the per-SKU analytics of the last 90 days to the provider you choose, with your own key: Google Gemini or Groq (free), an OpenAI-compatible one (OpenRouter or your own model) or Anthropic Claude (paid). There is a monthly spending cap, €20 by default. A summary arrives every week, and in **Ask the AI** you can ask about your figures.

12 End-to-end flows

What happens to an order from the moment it is bought on Amazon until the money is in your bank.

An order you ship (FBM)

1. **Purchase on Amazon**
   The buyer pays on Amazon.es.
2. **It enters Odoo**
   Within 15 minutes at most: Amazon order, customer, confirmed sales order and delivery.
3. **You pick and validate**
   With the carrier and the tracking number.
4. **Amazon gets the shipment**
   On validation: carrier, tracking and items. The order turns «Shipped» on Amazon and in Odoo.
5. **Invoice**
   Your usual Odoo invoice or, if you turn it on, the connector's, which can also be uploaded to Amazon.
6. **Settlement**
   In Amazon's next payout: sale, fee and net; with posting on, its journal entry, and with matching on, its bank transaction.

An order Amazon ships (FBA)

1. **Purchase and shipping on Amazon**
   Amazon picks and ships from its fulfillment centre.
2. **It enters Odoo**
   Confirmed sales order and its delivery cancelled: the goods do not leave your warehouse.
3. **FBA stock**
   If you apply FBA inventory to your locations, the order is deducted from the FBA location of its country; the reading every 30 minutes corrects whatever remains.
4. **Settlement**
   With the FBA fee of each unit, on top of the referral fee.

A return

1. **The buyer returns**
   Amazon authorizes the return and refunds.
2. **It enters Odoo**
   In the next import (every 3 hours).

3 **Back into stock**

If it meets the conditions, with its return receipt (every 15 minutes).

4 **Credit note and case**

The credit note, if you turn it on; the post-sales case, if there is a refund or a pending action.

CONNECTOR GUIDE · AMAZON

13 What data is synchronized

Field by field, what comes from Amazon and what goes out of Odoo. Amazon names are those of its API.

Orders (from Amazon to Odoo)

AMAZON	ODOO
AmazonOrderId	Amazon order number and customer reference on the sales order
PurchaseDate, LastUpdateDate	Sales order date; date of the last update
OrderStatus	Status: pending, unshipped, partially shipped, shipped, cancelled
FulfillmentChannel (MFN or AFN)	Fulfillment channel: FBM or FBA
MarketplaceId	Order marketplace (for example, Amazon.es)
ShippingAddress	City, postcode, region and country; name, street and phone if Amazon provides them
OrderTotal and currency	Order total; pricelist in that currency on the sales order
SellerSKU, ASIN, Title	Product (by SKU) and line description
QuantityOrdered	Line quantity
ItemPrice	Unit price (Amazon's amount divided by the quantity)
ItemTax, ShippingTax	Amazon VAT per unit, kept to check the invoice

Shipment (from Odoo to Amazon)

ODOO	AMAZON (CONFIRMSHIPMENT)
Delivery carrier, through its mapping	carrierCode and carrierName
Delivery Method	shippingMethod
Tracking reference	trackingNumber
Validation date	shipDate
Delivery lines	orderItems (item and quantity)

Listings (from Odoo to Amazon)

ODOO	AMAZON (LISTINGS ITEMS API)
Sales price (with taxes if you ask) or the listing's manual price	Offer price, with its currency and marketplace
Free quantity (of the source location, if any) or the manual quantity	fulfillment_availability (quantity for FBM)

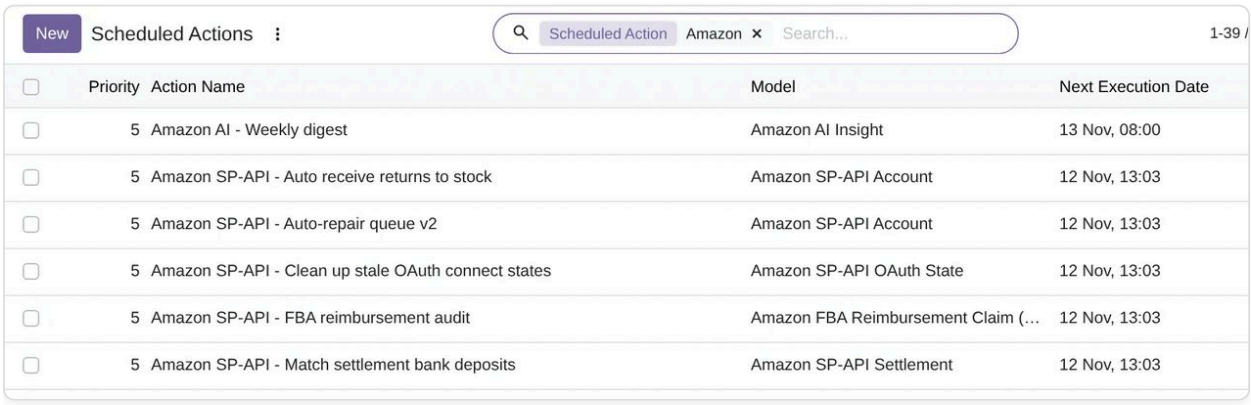
What arrives in reports

FROM AMAZON	TO ODOO
FBA inventory (SKU, ASIN, country, quantity)	**FBA › Inventory** and, if you apply it, the FBA locations
Returns (order, RMA, SKU, date, status, resolution, quantity)	**Returns** and the return receipt
Settlements (financial event groups and events)	**Settlements (payouts & fees)**, their lines and, if you turn it on, their journal entry

CONNECTOR GUIDE · AMAZON

14 What happens by itself: the scheduled actions

The module installs 39 scheduled actions (**Settings › Technical › Scheduled Actions**, in developer mode). Those that depend on a checkbox that is off run but do nothing until you turn it on.



- **Real Odoo 20 screenshot.** Scheduled actions filtered by «Amazon»: each one with its model, next run and interval.

SCHEDULED ACTION	EVERY	WHAT IT DOES
Amazon: Import Orders	15 min	Brings new orders and changes.
Sync pending bindings (price/stock)	1 min	Sends queued price and stock to Amazon (100 at a time).
Prefill Order ID on pickings	1 min	Puts the Amazon number on the deliveries.

SCHEDULED ACTION	EVERY	WHAT IT DOES
Auto-repair queue v2	3 min	Retries passing listing errors.
Sync external shipping status	5 min	Reads the shipments marked in Seller Central.
Retry pending shipments	5 min	Retries pending shipment confirmations (3 days).
Auto receive returns to stock	15 min	Puts into stock the returns that meet the conditions.
Messaging sync	15 min	Brings the message inbox up to date.
Messaging context refresh	30 min	Refreshes the order data of each conversation.
Sync official FBA inventory	30 min	Reads the FBA inventory per country.
Sync dispatched FBA shipments	30 min	Reads the dispatched FBA shipments (if you turn it on).
Upload VAT invoices to Amazon	30 min	Uploads posted invoices (if you turn it on).
Refresh open FBA inbound plans	1 h	Updates the open shipments to Amazon.
Post-sales pipeline	1 h	Opens post-sales cases.
Request a Review	2 h	Asks for reviews (if you turn it on).
Sync returns	3 h	Imports returns.
Clean up stale OAuth connect states	6 h	Deletes expired connection attempts.
Nightly auto-bind	1 day	Links products and listings by SKU.
Sync Settlements	1 day	Brings settlements (if you turn it on).
Match settlement bank deposits	1 day	Matches Amazon payouts with the bank (if you turn it on).
Refresh KPIs	1 day	Refreshes the dashboard.
Amazon: Remove buyer personal data	1 day	Deletes personal data that is no longer needed.
Warn before the LWA client secret expires	1 day	Warns before an Amazon credential of your own expires.
Optional reports (15)	1 day	FBA reimbursements and their audit, FBA ledger, VAT transactions and calculation, Amazon invoices (VCS), stranded and reserved inventory, restock recommendations, storage fees, suppressed listings, Pan-European eligibility, EPR, account health, sales and traffic.

SCHEDULED ACTION	EVERY	WHAT IT DOES
Amazon AI - Weekly digest	1 week	Weekly summary with AI (if you turn it on).

15 Requirements and setup

What you need

- Odoo 17, 18, 19 or 20, on Odoo.sh or your own server. Third-party modules cannot be installed on Odoo Online.
- The apps the module needs: Sales, Inventory, Invoicing, Delivery, Discuss and Products. If you do not have them, Odoo installs them with it. Odoo Enterprise is not needed.
- Your Amazon seller account (Seller Central) and your Seller ID. You do not need a developer account: you connect through the FlexigoTech hub with one click.
- The FlexigoTech Cloud subscription, with a 14-day trial and no card.
- Your Odoo products with the internal reference equal to the Amazon SKU.

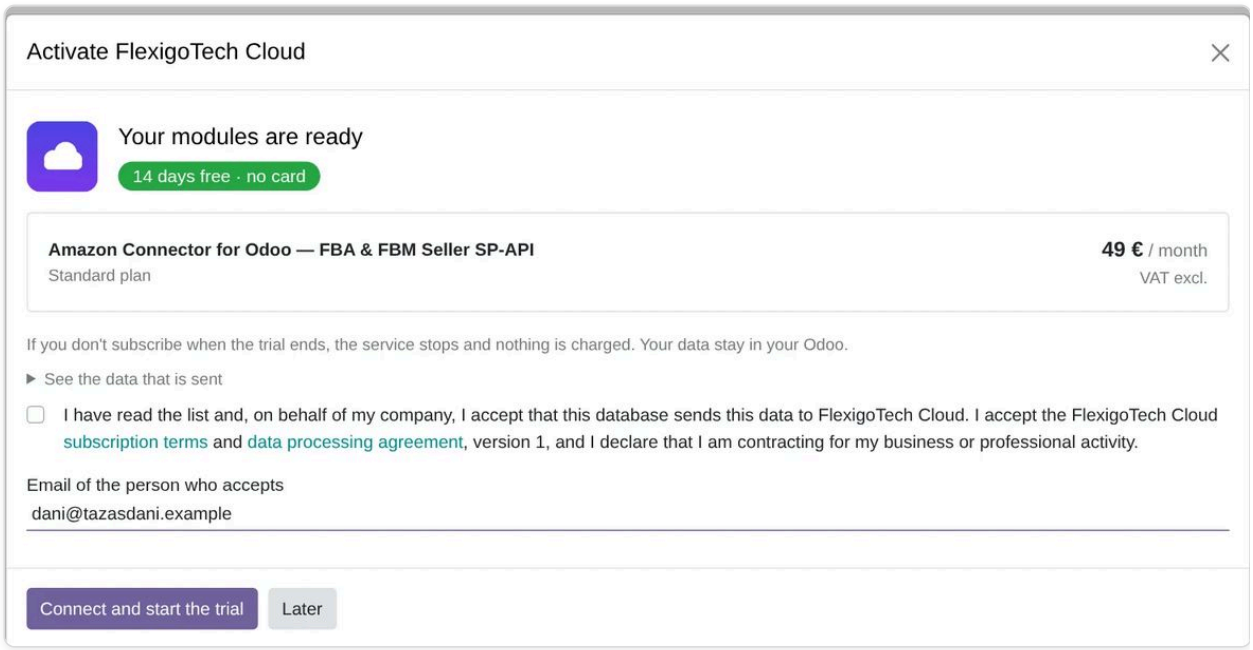
The steps

1 **Install the module**

From Odoo Apps or from the connector page on flexigotech.com, with `flexigotech_cloud` next to it (Odoo Apps already includes it in the price).

2 **Start the trial**

Press **Activate** in the top bar, tick the box, enter your email and press **Connect and start the trial**.



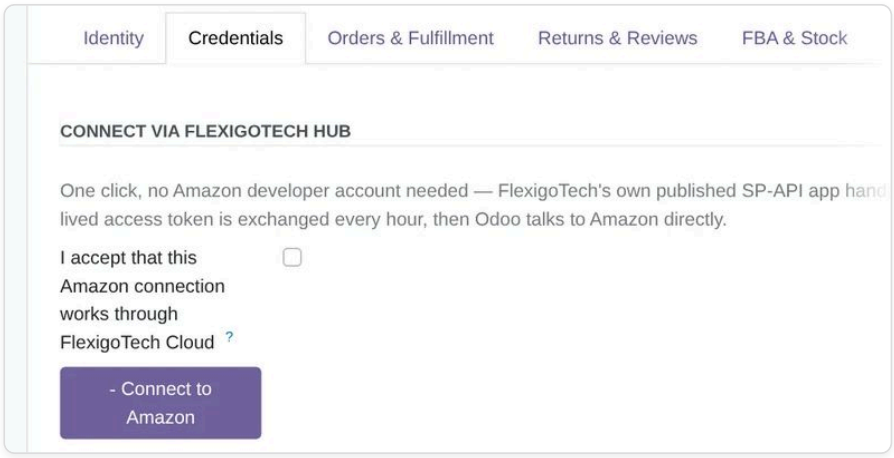
- **Real Odoo 20 screenshot.** The FlexigoTech Cloud activation window: the list of data, the checkbox and your email.

3 **Create the Amazon account**

In **Amazon › Configuration › Accounts**: name, company, region, marketplace and your Seller ID. One account per marketplace.

4 **Connect to Amazon**

In **Credentials**, tick the box and press **Connect to Amazon**. You sign in to Seller Central, authorize, and come back to Odoo with the account connected.



- **Real Odoo 20 screenshot.** The **Credentials** tab of a new account: the checkbox and **Connect to Amazon**.

5 Check the connection

Test SP-API Connection asks for the orders of the last two days and leaves the result as a note in the account's history, below the form.

6 Bring the marketplace data

Sync Marketplace Metadata (country, domain and channels) and **Load Amazon Carriers**; then link your carriers in **Carrier Mappings**.

7 Bring your listings

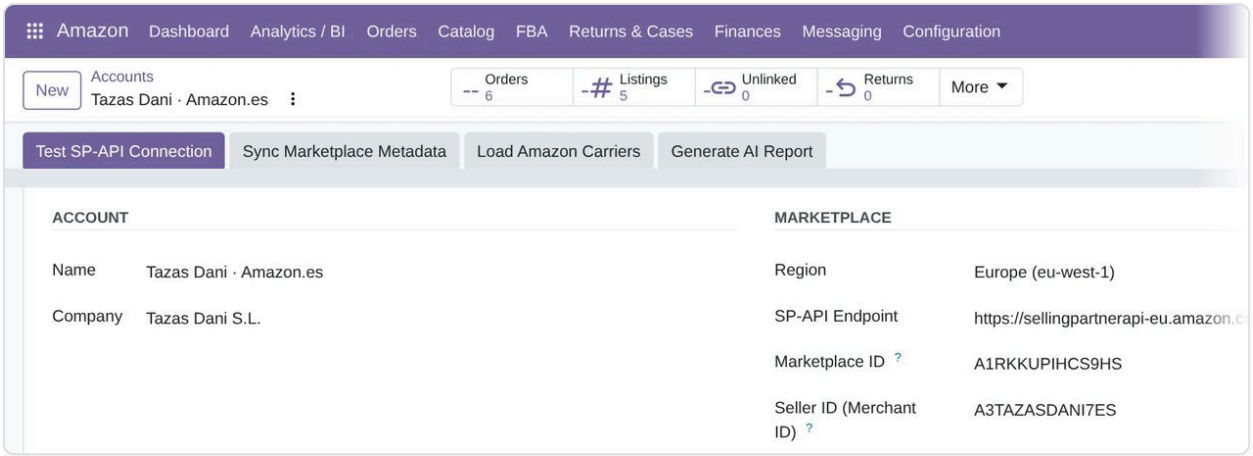
Import Listings from Amazon and check that each SKU has its product.

8 Decide what goes to Amazon

The listings' strategy and, if you want, the automatic sending of price and stock.

9 Choose from when sales are created

«Create Sales Orders From», in **Orders & Fulfillment**: what was bought before is imported without a sales order.

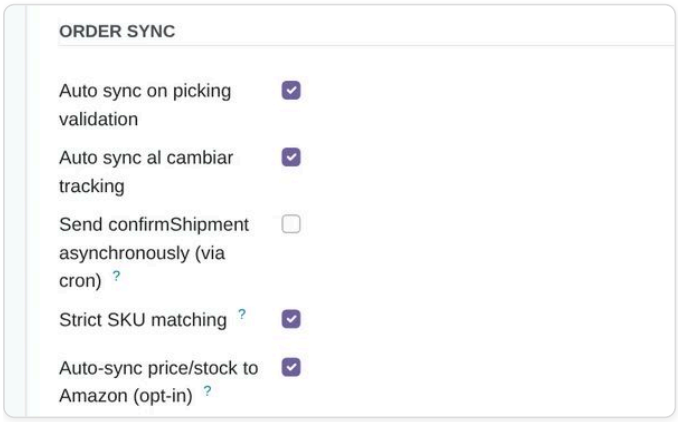


- **Real Odoo 20 screenshot.** A connected account: its buttons at the top and, in **Identity**, the region, the marketplace and the Seller ID.

16 Account options and their defaults

Each Amazon account is set up in its form, tab by tab. A new account comes with the essentials on and with anything that changes your accounting or requests reports from Amazon off.

Orders & Fulfillment



- **Real Odoo 20 screenshot.** The **Orders & Fulfillment** tab of the test account. Here automatic sending of price and stock is switched on for the demonstration; a new account comes with it switched off.

OPTION	DEFAULT	WHAT IT DOES
Auto sync on picking validation	On	Confirms the shipment on Amazon when the delivery is validated.
Auto sync al cambiar tracking	On	Sends the tracking again if you change it.
Send confirmShipment asynchronously (via cron)	Off	Queues the confirmation instead of sending it on validation.
Strict SKU matching	On	Confirms nothing if an SKU does not match the order.
Auto-sync price/stock to Amazon (opt-in)	Off	Queues price and stock changes for Amazon.
Auto-validate delivery when shipped on Amazon	Off	Creates the sale of an order already shipped on Amazon with its delivery validated.
Sync external shipment status	On	Reads the shipments you mark in Seller Central.
External shipment: auto-validate pickings	On	Validates the delivery of those shipments.
Post-sales: auto case from refund, from return pending action and from shipping error	On	Open post-sales cases.
External returns API (opt-in)	Off	Reads returns through that Amazon API.

Returns & Reviews

OPTION	DEFAULT	WHAT IT DOES
Enable returns sync	On	Imports returns every 3 hours.
Returns: auto-receive to stock	On	Puts into stock the ones that meet the conditions.
Returns stock: strict SKU matching	On	Only if the SKU matches the product of the order.
Returns stock: allow pending-action returns	Off	When on, also those waiting for an action on Amazon.
Returns stock: require refund amount	On	Only if Amazon has refunded money.
Returns stock: require return delivery date	Off	When on, only those with a delivery date.
Auto-create credit notes (opt-in)	Off	Creates the credit note as a draft.
Auto-post credit notes (opt-in)	Off	Also posts it.
Sync return attributes (opt-in)	Off	Reads each SKU's return rules from Amazon.
Request a Review (auto)	Off	Asks for the review 5 to 30 days after shipping.
FBM: push cancellations to Amazon	Off	Cancels on Amazon what you cancel unshipped in Odoo.

FBA & Stock

OPTION	DEFAULT	WHAT IT DOES
FBA inventory official sync	On	Reads FBA inventory every 30 minutes.
Apply official FBA stock to Odoo locations	Off	Carries that inventory to the FBA locations in Odoo.
Return units to FBM source on FBA decrease	Off	Returns to your FBM location what drops in FBA.
Sync FBA fulfilled shipments (opt-in)	Off	Reads dispatched FBA shipments.
FBA shipments: auto-update Odoo orders	On	With the previous one, brings your Odoo orders up to date.

Catalog & Listings

OPTION	DEFAULT	WHAT IT DOES
Enable nightly auto-bind cron	On	Links listings and products by SKU every night.
Auto-bind only saleable products	On	Only products marked as saleable.
Auto-bind only active products	On	Only active products.
Auto-detect channel when pulling catalog	On	Marks each listing as FBA or FBM according to Amazon.
Force detected channel	Off	Changes the channel even if you set it by hand.
Listings: default sync strategy	Manual only	The one for each new listing: manual, stock, price or both.
Send prices to Amazon with tax included	On	Adds the product's taxes to the price (not in the US or Canada).

OPTION	DEFAULT	WHAT IT DOES
Create missing Odoo products on import (opt-in)	Off	Creates a product for each SKU without a match.
Repair retries run in the background (opt-in)	On	Retries listing errors in a queue.

Payments & Accounting

OPTION	DEFAULT	WHAT IT DOES
Enable settlement sync	Off	Brings Amazon payouts and fees (Finances API).
Post settlements to accounting	Off	Allows posting the journal entry of each settlement.
Match bank deposits automatically	Off	Links each payout with its bank transaction.
Create customer invoices for Amazon orders	Off	Creates the invoice of each order.
Apply VAT on Amazon invoice lines	Off	Puts the product's VAT on those invoices.
Auto-post Amazon invoices	Off	Also posts them.
Upload invoices to Amazon (VCS)	Off	Uploads the PDF of each posted invoice.
Upload only Amazon Business (B2B) invoices	On	With the previous one, only business invoices.
Reconcile Amazon-issued invoices (VCS)	Off	Reconciles the invoices Amazon issues.
Auto-post Amazon-issued invoice entries	Off	Posts their journal entries.

Reports (optional)

The **FBA Reports (opt-in)** and **Compliance & Sales Reports (opt-in)** tabs bring all their reports off: FBA reimbursement audit, FBA reimbursements, FBA ledger detail, stranded and reserved inventory, restock recommendations, storage fees, suppressed listings, Pan-European eligibility, sales and traffic, VAT Transactions, VAT Calculation, EU EPR and seller performance. Each one has its checkbox and its button to run it right away.

CONNECTOR GUIDE · AMAZON

17 Security and where your data goes

Your orders and your customers do not go through our servers.

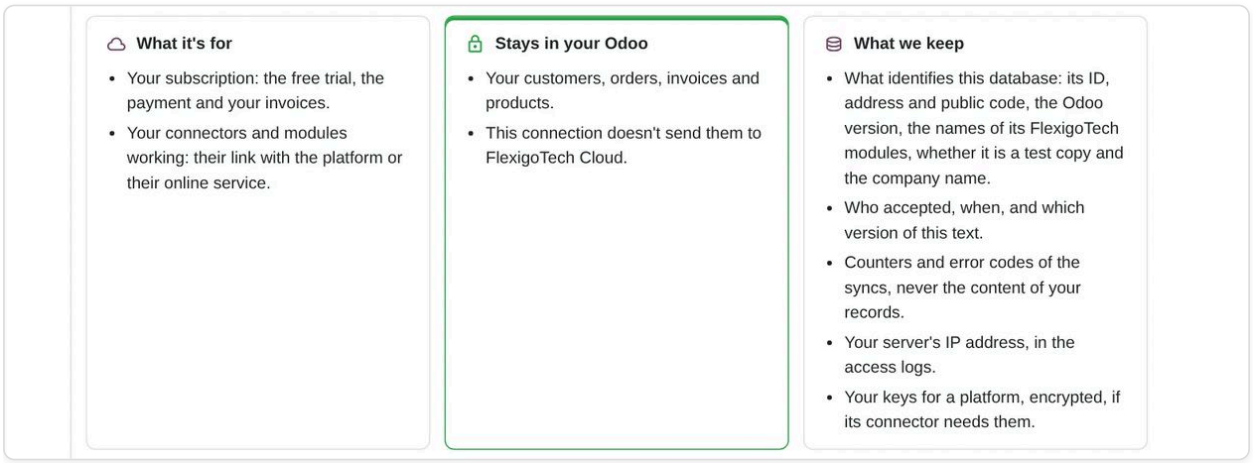
Your Odoo calls the Amazon API directly. The FlexigoTech hub keeps your Amazon authorization encrypted and, when your Odoo asks, gives it an access permission that lasts one hour.

The hub runs on Odoo.sh: according to our privacy policy, in Belgium, on Google Cloud servers, with copies in France, the Netherlands and Sweden.



- **Real Odoo 20 screenshot.** The **Credentials** tab of a connected account: the screen itself explains the connection with the FlexigoTech hub, and shows its identifier and the **Disconnect** button.

The database is registered with FlexigoTech Cloud when you start the trial. Before you accept, **Settings › FlexigoTech Cloud** shows the full list of what the database sends.



- **Real Odoo 20 screenshot.** **Settings › FlexigoTech Cloud** before connecting: what the service is for, what stays in your Odoo and what we keep about your database.

If the trial or the subscription stops

If the trial ends or the subscription stops, the connector stops asking the hub for permissions and the calls to Amazon stop with a notice. Nothing is disconnected or deleted: whatever is pending waits, and your orders, deliveries and invoices stay in Odoo.

Who can do what

GROUP	CAN
Viewer	See the dashboard, orders, listings, FBA, returns, finances and messages.
Operator	Also act: send messages, sync, SKU analytics and restock.
Manager	Also the configuration and what decides whether an order creates its sale. The administrator is already in this group.

More safeguards

- A neutralized copy (staging) sends nothing to Amazon.
- Posting a settlement requires accounting rights and stays in the name of whoever does it.
- The API address is checked before every call: it can never point to an internal address of your network.
- Buyers' personal data is deleted every day once it is no longer needed.
- The same seller and marketplace can only be active in one company.

18 Several companies, taxes and currencies

Several companies

Each Amazon account belongs to one company of your Odoo, and its orders, sales and deliveries are created in it. A seller and marketplace can only be active in one company at a time, and the same Amazon order creates a single sale even if it reaches two companies.

Several marketplaces

One Odoo account per marketplace. The 23 Amazon marketplaces come loaded in **Configuration › Marketplaces**. The Standard plan covers up to 3 accounts and Pro up to 10.



Active	Name	Marketplace	Region	Country Code	Domain Name
☑	Amazon.fr	A13V1IB3VIYZZH	Europe (eu-west-1)	FR	amazon.fr
☑	Amazon.sa	A17E79C6D8DWNP	Europe (eu-west-1)	SA	amazon.sa
☑	Amazon.nl	A1805IZSGTT6HS	Europe (eu-west-1)	NL	amazon.nl
☑	Amazon.sg	A19VAU5U5O7RUS	Far East (us-west-2)	SG	amazon.sg
☑	Amazon.com.mx	A1AM78C64UM0Y8	North America (us-east-1)	MX	amazon.com.mx
☑	Amazon.pl	A1C3SOZRARQ6R3	Europe (eu-west-1)	PL	amazon.pl
☑	Amazon.co.uk	A1F83G8C2ARO7P	Europe (eu-west-1)	GB	amazon.co.uk
☑	Amazon.de	A1PA6795UKMFR9	Europe (eu-west-1)	DE	amazon.de

- **Real Odoo 20 screenshot. Configuration › Marketplaces**: the Amazon marketplaces the module comes with, each with its region and its domain.

Taxes

- By default, sales order lines have no taxes. The VAT Amazon states for each item is kept apart, per unit, to check the invoice if the connector issues it.
- If you invoice from Odoo with your usual invoice, keep in mind it comes out without taxes unless you add them on the order or turn on the connector's invoices with VAT.
- If you turn on customer invoices with **Apply VAT on Amazon invoice lines**, the lines carry the product's taxes, mapped through the fiscal position you choose on the account (for example, the OSS one) or the customer's.
- The price sent to Amazon includes the product's taxes (with the same fiscal position), except in the United States and Canada, where Amazon lists prices before tax.

Currencies

Each order brings its currency (euros, pounds, kronor, zlotys...). The sales order uses a pricelist in that currency: if you sell outside the eurozone, first create a pricelist in that marketplace's currency; if there is none, your company's pricelist is used.

19 Common errors and how to fix them

The messages that show up most. Some are not translated yet and appear in English.

WHAT YOU SEE	WHY	WHAT TO DO
Tick «I accept that this Amazon connection works through FlexigoTech Cloud» first...	You pressed connect without ticking the box.	Tick it in **Credentials** and press **Connect to Amazon** again.
This Amazon authorization is no longer valid...	The authorization was revoked or the Amazon account changed.	Press **Connect to Amazon** again.
Amazon imports are paused: FlexigoTech is renewing the shared Amazon application credential...	FlexigoTech is renewing the application's shared credential.	Nothing: it resumes by itself.
This Amazon connection belongs to another Odoo database...	The database is a copy of another one that already has this connection.	Connect this database with **Connect to Amazon**; the other one is left alone.
FlexigoTech Cloud did not add this Amazon account...	Your plan covers no more accounts, or it is a test database.	Move to the Pro plan or use an account that is already connected.
There is no tracking number (carrier_tracking_ref) to send to Amazon.	Delivery validated without a tracking number.	Enter the tracking and press **Enviar tracking Amazon**.
Incomplete Amazon SKU matching...	An SKU on the delivery does not match the order.	Check the product's internal reference or turn off strict matching.
There are multiple active Amazon SP-API accounts for company...	There are several accounts and it is unclear which one the shipment belongs to.	Set the account on the order or on the delivery.
Fill in the Seller ID to import listings from Amazon.	The Seller ID is missing.	Enter it in the **Identity** tab.
An order without a sales order	One of the reasons in **No Sales Order Because** (chapter 4).	If it really has to ship, **Create Sales Order**.
A new product with the Amazon title	The SKU matched no internal reference.	Set the internal reference equal to the SKU and link the listing with the right product.
A buyer's invoice shows the products in English	In this version the buyer's contact is created in English.	Change the contact's language before invoicing.
A sales order in euros for a marketplace in pounds	There was no pricelist in that currency.	Create the pricelist in the marketplace's currency.

> Without an active trial or subscription in FlexigoTech Cloud, calls to Amazon stop with a notice that leads to **Settings › FlexigoTech Cloud**. Nothing is marked as failed or deleted.

20 Other ways to do it

FEATURE	BY HAND	ODOO'S CONNECTOR	THIS CONNECTOR
Odoo edition	Any	Enterprise only (OEEL-1 licence)	Community or Enterprise, 17 to 20
FBA and FBM orders	Retyped by hand	Yes (every 60 minutes)	Yes (every 15 minutes)
FBM tracking to Amazon	In Seller Central	{'Sí': 'Yes'}	Yes, on validation
FBM stock to Amazon	By hand	{'Sí': 'Yes'}	Yes, with the free quantity
Price to Amazon	By hand	Not in its documentation	Yes, with or without taxes
FBA inventory per country	Reports by hand	Virtual location	Official report every 30 minutes
Returns and refunds	In Seller Central	Refunds in Seller Central, according to its documentation	They enter Odoo and go back into stock
Settlements and fees	Download and match by hand	Fee reports in Seller Central, according to its documentation	Yes, with optional journal entry and matching
Send to Amazon (FBA)	In Seller Central	Not in its documentation	Yes, from Odoo
Buyer messages	In Seller Central	Not in its documentation	Yes, with templates

The column for Odoo's connector comes from its official documentation (the «Amazon Connector features» page of Odoo 18) and from its module in Odoo 20 Enterprise. «Not in its documentation» means we did not find it there, not that it is impossible.

There are also third-party integration services that connect Amazon with many programs at once. If you look at one, ask where it stores your data and how it charges. This connector lives inside your Odoo, and your data goes straight between your Odoo and Amazon.

21 Plans, price, support and trial

The module license and the FlexigoTech Cloud subscription, which is what connects it with Amazon.

€9

License per Odoo version.

+ FlexigoTech Cloud

STANDARD

€49/month

or €490 a year

- First response within 1 working day
- Up to 3 accounts

PRO

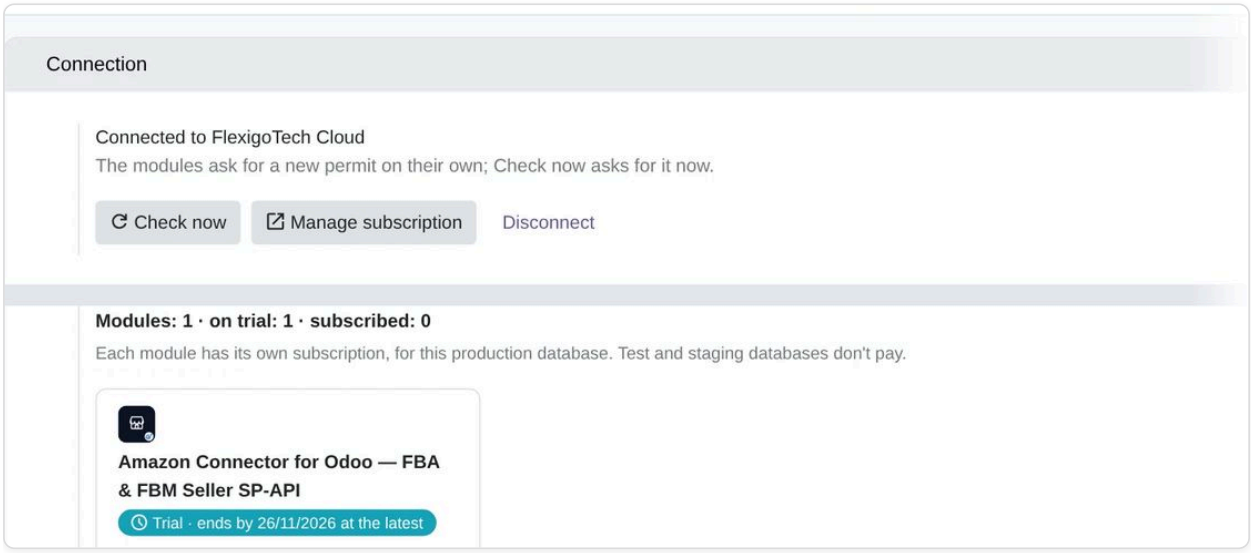
€98/month

or €980 a year

- First response within 4 working hours
- Up to 10 accounts
- Video call if needed

14-day trial, no card · Prices exclude VAT

- The module license is per Odoo version. Without the subscription it does not connect with Amazon.
- The trial lasts 14 days, with no card. If you do not subscribe when it ends, the service stops and nothing is charged; your data stays in your Odoo.
- The subscription is paid monthly or yearly on Stripe's payment page, outside Odoo. You cancel it from **Settings › FlexigoTech Cloud** or from your account at app.flexigotech.com.
- Support is included in both plans: a reply within 1 working day with Standard and within 4 working hours with Pro, which also includes a video call if needed.



Real Odoo 20 screenshot. Settings › FlexigoTech Cloud with the database connected and the connector on trial.

22 Frequently asked questions

Does it work with Odoo Community?

Yes. It works on Community and Enterprise, on Odoo 17, 18, 19 and 20, on Odoo.sh or your own server. Third-party modules cannot be installed on Odoo Online.

Do I need an Amazon developer account?

No. You connect with your seller account through the FlexigoTech hub: you sign in to Seller Central and authorize.

Does it work without the subscription?

No. Without an active trial or subscription the connector does not talk to Amazon. Your data stays in Odoo.

Do my orders go through your servers?

No. Your Odoo calls Amazon directly. The hub only keeps your authorization and gives your Odoo a one-hour permission.

How often do orders come in?

Every 15 minutes. You can run the action by hand whenever you want.

What happens to the orders placed before connecting?

They are imported, but those bought before «Create Sales Orders From» create no sales order, so you do not ship them again.

Does it handle FBA and FBM at the same time?

Yes. Each order states its channel. FBA orders create the sale with no delivery from your warehouse and FBM orders leave the delivery ready.

Can I sell in several countries?

Yes, with one Odoo account per marketplace. Standard covers 3 accounts and Pro 10.

Can I connect several Odoo companies?

Yes. Each account belongs to one company. The same seller and marketplace can only be active in one of them.

Does Odoo stock go to Amazon by itself?

If you choose so. The strategy of each listing decides whether stock, price, both or nothing is sent, and the automatic sending is turned on in the account.

Which stock is sent?

The product's free quantity (what you have minus what is reserved), or only that of the location you choose.

And the price?

The product's sales price, with its taxes if you ask (except in the United States and Canada), or a price set by hand on the listing. Right now it is under review: check it before leaving it on automatic (chapter 6).

Does my Odoo stock change with the FBA stock?

Only if you tick **Apply official FBA stock to Odoo locations**. Otherwise, Amazon's inventory is shown separately, in **FBA › Inventory**.

What if the SKU does not exist in Odoo?

The order creates a new product with that SKU and the Amazon title. To avoid it, set the internal reference equal to the SKU.

Do the sales orders carry VAT?

Not by default. If you turn on customer invoices with VAT, the lines carry the product's taxes mapped through the fiscal position you choose.

Does it create the invoices?

If you turn it on. If not, you invoice in Odoo as usual. It can also upload them to Amazon and reconcile the ones Amazon issues (VCS).

Can I post Amazon's fees to my books?

Yes, with settlement sync and posting on: one journal entry per settlement with the clearing account, the fees and the deposit.

Do returns go back into stock by themselves?

Yes, if they meet the account's conditions: matching SKU, refund done and no pending action.

Can I answer buyers from Odoo?

Yes, from the messaging inbox, with templates. Only users in the Operator group can send.

What happens if Amazon cancels an order?

The next import brings it as cancelled. An FBM order can only be deleted from Odoo once Amazon has cancelled it.

Can I try it on a copy of my Odoo?

In a neutralized copy (staging) nothing is sent to Amazon and a trial cannot be started. The trial is done on your real database.

What buyer data does it keep?

What Amazon gives it for shipping. Personal data is deleted every day once the order no longer needs it.

Does it use artificial intelligence?

Only if you turn it on. Then it sends a numeric summary of your sales per SKU to the provider you choose, with your own key and a monthly spending cap.

What happens if I stop the subscription?

The connector stops syncing. Your orders, deliveries, invoices and other data stay in Odoo. Before uninstalling, press **Disconnect** on each account.

What does support include?

Help to install it, set it up and with any question: a reply within 1 working day with Standard and within 4 working hours with Pro, with a video call if needed.

How much does it cost in total?

The module license, €9 per Odoo version, and the FlexigoTech Cloud subscription: €49 a month (€490 a year) for Standard and €98 a month (€980 a year) for Pro. The trial lasts 14 days, with no card. Prices exclude VAT.

23 Glossary

ASIN	Amazon's code for each product in its catalog.
SKU	Your product code on Amazon. The connector links it with the Odoo internal reference.
FBA	Fulfillment by Amazon: Amazon stores your goods and ships the orders. In the API, AFN.
FBM	You ship from your own warehouse. In the API, MFN.
Seller Central	Amazon's seller dashboard.
SP-API	Selling Partner API, Amazon's official API for sellers.
Marketplace	Each country's Amazon store (Amazon.es, Amazon.de...).
Listing	Your offer for a product on a marketplace: SKU, price and quantity.
Buy Box	The offer Amazon puts on a product's buy button.
Settlement	Amazon's periodic payout: sales minus fees, charges and refunds.
RMA	The authorization number of a return.
VCS	Amazon's VAT Calculation Service, which issues invoices on your behalf.
OSS	The EU VAT One-Stop Shop for sales to consumers in other countries.
EPR	Extended producer responsibility: packaging, electrical equipment, batteries...
Pan-European FBA	Amazon spreads your FBA stock across EU countries.
FlexigoTech hub	The service that keeps your Amazon authorization and gives your Odoo one-hour permissions.
FlexigoTech Cloud	The subscription that turns the connector on.
Neutralized copy	A test copy of your Odoo (staging) that sends nothing out.

24 Checklist to get started

- [ ] Odoo 17, 18, 19 or 20 on Odoo.sh or your own server.
- [ ] Each product with its internal reference equal to the Amazon SKU.
- [ ] A pricelist in the currency of each marketplace that is not in euros.
- [ ] Your Odoo carriers created (for FBM).
- [ ] The module and `flexigotech_cloud` installed.
- [ ] The FlexigoTech Cloud trial started.
- [ ] One account per marketplace, with region, marketplace and Seller ID.
- [ ] The **Credentials** box ticked and **Connect to Amazon** done.
- [ ] The **Test SP-API Connection** note in the account's history.
- [ ] Marketplace metadata and Amazon carriers loaded.
- [ ] Each Odoo carrier linked with its Amazon code.
- [ ] Listings imported and each SKU with its product.
- [ ] The price and stock strategy chosen and tested with one product.
- [ ] «Create Sales Orders From» set to the date you want sales from.
- [ ] The FBA routes per country, if you sell with FBA in several countries.
- [ ] The return conditions reviewed.
- [ ] The optional parts decided: settlements, invoices, reports, reviews and AI.
- [ ] Users in their group: Viewer, Operator or Manager.

25 Let's talk

If you want to see it with your own data before deciding, write to us and we will look at it together. Also for installing it, setting it up or any question.

Email

To install it, set it up or for any question.
comercial@flexigotech.com

On the web

The connector page, with the guide and the prices.
flexigotech.com/en/amazon-odoo-integration.html

On Odoo Apps

The module page on the Odoo store.
apps.odoo.com

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